

A07-34

ORIGINAL INVOICE

INVOICE NUMBER WO100261239
 Invoice Date 03/31/2026
 Total Due \$ 3,014.16

Terms	NET 30
Make	AA
Model	259D W
Serial #	*CAT0259DVFTL05071*
Machine ID	156N138
Equipment #	
Meter Reading	2826.0
Document #	CC64444

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PLEASE REMIT TO:

ALTORFER INC.
 PO Box 809629
 Chicago, IL 60680-8802

Bill To:

153 2 MB 0.672 E0128X I0981 D15001811044 S2 P11022209 0001:0008



VIETH CONSTRUCTION CORP
 6419 NORDIC DR
 CEDAR FALLS IA 50613-6338

Ship To:

259-2

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Customer #	Customer PO #	Doc Date	Sales Representative	Division	Store	Account Status
660885	259D	03/27/2026	P01	G	10	2

TAKE&ANAL S-O-S SAMP FROM MACHINE

CUSTOMER COMPLAINT
 S.O.S. SAMPLING OF MACHINE.

CAUSE OF FAILURE
 STANDARD SERVICE PROCEDURE.

CORRECTION
 RETRIEVED S.O.S. SAMPLES FROM MACHINE'S ENGINE OIL
 PAN, HYDRAULIC TANK, AND BOTH FINAL DRIVES.
 RETRIEVED COOLANT SAMPLE FROM MACHINE'S RADIATOR.

CONTINGENT DAMAGE IF ANY
 NONE

COMPLICATIONS IF ANY
 HAD TO MOVE MACHINE TO ORIENT LEFT FINAL DRIVE FOR
 S.O.S. SAMPLING. WENT TO MOVE MACHINE BUT FOUND
 BATTERY WAS DEAD. HAD TO JUMP BATTERY TO MOVE
 MACHINE.

1	COOLANT I	ANALYSIS	S	19.50	19.50
	46530				

TOTAL AMOUNT DUE

Cont'd

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A01-34

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4 SOS SINGLE OIL ANALYSIS S 13.00 52.00

46530

TOTAL PARTS SEG. OS 71.50 *
 LESS 100%-PARTS 71.50-*
 SEGMENT OS TOTAL .00 T

 CLEAN MACHINE

 CUSTOMER COMPLAINT
 CLEAN MACHINE.

 CAUSE OF FAILURE
 STANDARD SHOP SERVICE PROCEDURE.

 CORRECTION
 REMOVED MACHINE'S BELLY PANS. USED CARRY CRANE TO
 MOVE MACHINE INSIDE WASH BAY. WASHED DIRT OFF
 MACHINE. RAISED MACHINE'S CAB AND WASHED
 UNDERNEATH IT. USED CARRY CRANE TO MOVE MACHINE
 OUT OF WASH BAY. CLEANED WASH BAY AND COILED UP
 WATER CANNON HOSE.

 CONTINGENT DAMAGE IF ANY
 NONE

 COMPLICATIONS IF ANY
 DUE TO MACHINE HAVING SEVERE HYDROSTATIC LEAK,
 USED CARRY CRANE TO TRANSPORT MACHINE TO AVOID
 CREATING ANY FURTHER DAMAGE TO MACHINE.

 CLEAN 2.00 RT HOURS 46010 256.00
 TOTAL LABOR SEG. 01 256.00 *
 SEGMENT 01 TOTAL 256.00 T

TOTAL AMOUNT DUE

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665-0551
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A01-34

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----- TROUBLESHOOT HYDRAULIC HOSES/LINES -----

CUSTOMER COMPLAINT
DRIVETRAIN HOSES LEAKING

CAUSE OF FAILURE
HOLE IN LEFT DRIVE MOTOR CASE DRAIN HOSE DUE TO
HOSE RUBBING ON MACHINE'S FRAME.

CORRECTION
SAW HYDRAULIC OIL DRIPPING FROM LEFT SIDE OF
MACHINE DURING INITIAL INSPECTION OF MACHINE.
REMOVED ROPS MOUNTING BOLTS AND RAISED MACHINE'S
CAB. INSPECTED LEFT DRIVE MOTOR HOSES FOR WEAR
AND/OR DAMAGE. DISCOVERED OIL SEEPING FROM HOLE
IN LEFT DRIVE MOTOR CASE DRAIN HOSE WHERE HOSE WAS
RUBBING ON MACHINE'S FRAME.

CONTINGENT DAMAGE IF ANY

COMPLICATIONS IF ANY

SHOP LABOR	1.00 RT HOURS	46010	188.00
TOTAL LABOR	SEG. 02		188.00 *
SEGMENT 02 TOTAL			188.00 T

REPLACE WITH NEW HYDRAULIC HOSES/LINES -----

CUSTOMER COMPLAINT
DRIVE TRAIN HOSES LEAKING

CAUSE OF FAILURE

TOTAL AMOUNT DUE

Cont'd

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Spids, IA 52404
365-0551
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HOLE IN LEFT DRIVE MOTOR CASE DRAIN HOSE DUE TO
HOSE RUBBING ON MACHINE'S FRAME.

CORRECTION

ORDERED NEW LEFT DRIVE MOTOR CASE DRAIN HOSE.
REMOVED HOSE FROM MACHINE AND INSPECTED OTHER
DRIVE MOTOR HOSES FOR WEAR AND/OR DAMAGE.
DISCOVERED 345-4643 AND 345-4612 HOSES WERE WORN
DOWN TO METAL MESH. COLLABORATED WITH SUPERVISORS
AND CONCLUDED THE TWO OTHER DAMAGED HOSES NEEDED
TO BE REPLACED. AS A RESULT, RAISED LEFT SIDE OF
MACHINE ON JACK STANDS AND TOOK TENSION OUT OF
LEFT TRACK. REMOVED LEFT TRACK FROM MACHINE TO
GAIN BETTER ACCESS TO LEFT DRIVE MOTOR HOSES.
REMOVED DAMAGED HOSES FROM MACHINE. INSTALLED NEW
HOSES ON MACHINE WITH NEW SEALS. PROPERLY
SECURED HOSES TO MACHINE AND INSTALLED HOSE
PROTECTORS WHERE NEEDED. INSTALLED TRACK ON
MACHINE. PROPERLY TENSIONED TRACK. USED OVERHEAD
CRANE TO LOWER MACHINE OFF OF JACK STANDS AND ONTO
LEVEL GROUND. FILLED MACHINE'S HYDRAULIC TANK TO
PROPER LEVEL WITH 10WT HYDRAULIC OIL. LOWERED CAB
AND DROVE MACHINE TO WASH BAY. RINSED OFF OIL AND
GRIME FROM AREA WHERE REPAIR WAS MADE. DROVE
MACHINE AROUND OUTSIDE AT OPERATING TEMPERATURE.
VERIFIED ISSUE HAD BEEN FIXED AND THAT MACHINE
WAS PERFORMING CORRECTLY. DROVE MACHINE INSIDE
SHOP. INSTALLED BELLY PANS ON MACHINE AND SECURED
CAB TO MACHINE. TIGHTENED CAB MOUNTING BOLTS TO
PROPER SPECIFICATION. CLEANED WORK AREA.

CONTINGENT DAMAGE IF ANY
NONE

TOTAL AMOUNT DUE

Cont'd

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COMPLICATIONS IF ANY

FITTING ON 345-4643 HOSE ASSEMBLY WAS SEIZED ON LEFT DRIVE MOTOR ELBOW. HAD TO CUT OFF HOSE TO REMOVE HOSE FITTING WITH SOCKET AND LONG BREAKER BAR. AS A RESULT OF CUTTING HOSE OFF, DEBRIS ENTERED ELBOW HOSE WAS ATTACHED TO. REMOVED ELBOW AND CLEANED WITH SOLVENT. INSPECTED DRIVE MOTOR PORT FOR DEBRIS AS A RESULT OF CUTTING HOSE BUT FOUND NONE. RESEALED ELBOW AND INSTALLED ON DRIVE MOTOR.

4	3145168X	HYDO 10W-BULK	S	21.26	85.04
	45005				
1	3D-2824	SEAL O RING	S	2.08	2.08
	45010				
1	345-4612	HOSE AS.	N	58.06	58.06
	45010				
1	345-4643	HOSE AS.	N	266.88	266.88
	45010				
1	387-1157	HOSE AS.	N	46.91	46.91
	45010				
1	542-6490	COOLANT-ELC	S	19.27	19.27
	45010				
1	HP10	10" HOSE GD W TIESS		6.90	6.90
	45405				
5	HP4	4" HOSE GRD W TIESS		3.49	17.45
	45405				
		TOTAL PARTS	SEG. 03		502.59 *
	SHOP LABOR	7.50 RT HOURS	46010		1410.00
		TOTAL LABOR	SEG. 03		1410.00 *
		SEGMENT 03 TOTAL			1912.59 T

TOTAL AMOUNT DUE

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SW
Rapid, IA 52404
9-365-0551
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REPLACE BATTERY

CUSTOMER COMPLAINT
MACHINE WON'T START.

CAUSE OF FAILURE
MACHINE'S BATTERY IS DEAD.

CORRECTION
CHECKED BATTERY VOLTAGE WITH MULTIMETER AND FOUND
BATTERY VOLTAGE WAS BELOW 12V. DISCONNECTED
POSITIVE AND NEGATIVE WIRES FROM BATTERY ALONG
WITH OTHER WIRES SURROUNDING BATTERY. REMOVED
BATTERY FROM MACHINE. INSTALLED NEW BATTERY IN
MACHINE. RECONNECTED WIRES TO AND AROUND BATTERY.
STARTED MACHINE AND VERIFIED BATTERY WAS HOLDING
CHARGE AND WORKING CORRECTLY.

CONTINGENT DAMAGE IF ANY
NONE

COMPLICATIONS IF ANY
NONE

1	2306368	BATTERY	S	200.91	200.91
	45005				
		TOTAL PARTS	SEG. 04		200.91 *
	SHOP LABOR	1.00 RT HOURS	46010		188.00
		TOTAL LABOR	SEG. 04		188.00 *
		SEGMENT 04 TOTAL			388.91 T

INSPECT MACHINE

TOTAL AMOUNT DUE

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CUSTOMER COMPLAINT
INITIAL INSPECTION OF MACHINE.

CAUSE OF FAILURE
STANDARD SERVICE PROCEDURE.

CORRECTION
RETRIEVED PRODUCT STATUS REPORT FROM MACHINE.
PERFORMED INITIAL INSPECTION OF MACHINE.

CONTINGENT DAMAGE IF ANY
NONE

COMPLICATIONS IF ANY
DUE TO MACHINE HAVING SEVERE HYDRAULIC LEAK, WAS
UNABLE TO OPERATE MACHINE.

SEGMENT 50 TOTAL .00 T

CHECK PRODUCT LINK SYSTEM

CUSTOMER COMPLAINT
CHECK PRODUCT LINK SYSTEM.

CAUSE OF FAILURE
STANDARD SERVICE PROCEDURE.

CORRECTION
MADE NOTE OF MACHINE'S HOURS AND LOCATION.
VERIFIED INFORMATION WAS CORRECT IN SIS2.0 AND
SERVICE LINK.

CONTINGENT DAMAGE IF ANY

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