

# DAIMLER TRUCKS ADELAIDE



Bank: ANZ BSB: 014 002 Acc: 8357 09675

Licence Plate Number: **XV52NI**

Tag Number: @1

**Daimler Trucks Adelaide-970**  
 Authorised Mercedes-Benz, Freightliner,  
 & Fuso Sales, Service & Parts

## SERVICE ORDER: RA970020667

**BILL TO**  
 HAMILTON CONTRACTING - 212634  
 19 SOUTHEY STREET NSW 2716  
 0000  
 Phone: 0438 570 355

**DELIVER TO**  
 HAMILTON CONTRACTING - 212634  
 19 SOUTHEY STREET NSW 2716  
 0000  
 Phone: 0438 570 355

DATE ARRIVED	DATE INVOICE	SALES TYPE	ADVISOR	TERMS	CUSTOMER PO#				
16/12/2025 8:00:00AM		CT	Russell L	CASH					
YEAR	MAKE	MODEL	VIN	CUSTOMER UNIT #	ENGINE HOURS	IN SERVICE	Component Serial #	ODOM IN	ODOM OUT
2020	FL	CASCADIA	1FVJHYD1XMLMH2239		0		473910D0756655	751,185	751,185

### Sold Operations

**JOB #1 BD      ATTEND BREAKDOWN**

**COMPLAINT**      Breakdown #149110  
 Radiator Fan come off and gone through radiator. Requesting tow.  
**CAUSE**  
**CORRECTION**

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
1	11966	[TOWING]	1,999.80	1,999.80
	LABOR BD-01	BREAKDOWN		0.00
Prepay: \$0.00    Parts: \$0.00    Labor: \$0.00    Misc: \$0.00    Sublet: \$1,999.80				\$1,999.80

**JOB #3 00      Maintenance**

**COMPLAINT**      Diagnose and quote radiator fan come off and gone through radiator.  
**CAUSE**              Fan pulley bearing collapse causing fan shaft split and as consequence Fan impact radiator  
**CORRECTION**      Connect laptop to get trip activity - Ltd reports  
                             connect diagnostic link to check faults- active codes for Fan due to connector snapped  
                             Perform a general inspection and make part list for damage component  
                             attributed failure to Fan pulley bearing collapse causing fan shaft split and as consequence Fan impact radiator  
                             we will quote parts.

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
	LABOR 00-10	Maintenance		700.00
Prepay: \$0.00    Parts: \$0.00    Labor: \$700.00    Misc: \$0.00    Sublet: \$0.00				\$700.00

## Sold Operations (Cont.)

## JOB #11 20

## Engine Cooling

COMPLAINT

INVESTIGATE RADIATOR DAMAGED

CAUSE

Condition / Complaints

CORRECTION

INVESTIGATE RADIATOR DAMAGED

cause

correction

put a back the tail shaft and retighten the bolts and nut

refill water to the radiator

start the truck to build air

park the truck at heavy shop

drain the water that i topped up to the radiator

remove the intake hose left and right

remove the radiator hose

remove the heater tank hose

loosen the bolt of the heater tank

remove the heater tank

remove the top radiator bracket

remove the aircon condenser pins'

remove the tem cooler

loosen the bottom nut

remove the radiator using gantry crane

strip the radiator old

remove the Stuart

remove the radiator hose and the bracket

remove the bottom basket

remove the intercooler

get the new radiator

put a back the intercooler and retighten the bolt

put a back the radiator bottom bracket and installed new radiator bushes at the bottom

put a back the strut and fix the bolt

put a back the radiator hose and the bracket and fix the clamp and bolt of the bracket

remove the broken clutch fan bracket

remove the engine belt

remove the tensioner

installed new belt tensioner

installed new clutch fan

installed new engine belt and drive belt

installed new radiator

installed new fan and fix the fan bolt retighten and torque

put a back the upper bracket and installed new rubber bushes

fix all the bolt of the upper bracket

put a back trhe heater tank and fix the boltand nut

put a back the heater tank sensor

put a back the radiator hoses and fix the clamp

put a back the intercooler hose left and right fix the clamp

put a back the aircon condinser find and the struat anf fix the bolt

put a back the bottom nut with new rubber bushes and retighten the nut and torque

wash the truck need to roadtest

Installed tem cooler and refiil the coolant and get the faults and ltd

pressure test the radiator

coolant leaking frpm the top hose change the heater tank clamp hose at the top

retighten all the hose clamps

pressure test again 20mins, no further leaks found

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
	LABOR 20-10	Engine Cooling		4,000.00
1	970V/QKYS 020005011	FAN ENGINE 32 MM PILOT - Ex Melbourne	365.52	365.52
1	970V/QTXE 1004227A	HOUSED RADIATOR - In Stock	4,924.99	4,924.99
1	970V/QKYS 010032494	HUB HDEP 235FC 1 3 BW THR - In Stock	758.81	758.81
1	970F/QFLC 01-35625-503	BELT 10 RIB 1503MM HDEP - In Stock	155.52	155.52

**Sold Operations (Cont.)**

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
1	970V/QKYS 010032496	FAN CLUTCH 882B HDEP THRE - In Stock	946.64	946.64
2	970F/QFLC 05-32518-070	ISOLATOR RADIATOR UPR - Ex Melbourne	74.64	149.28
2	970F/QFLC 05-32519-060	ISOLATOR LWR RAD TOP - In Stock	54.41	108.82
2	970F/QFLC 05-32520-060	ISOLATOR LWR RAD BOTTOM - In Stock	49.34	98.68
2	970V/QABP AFM4604020	ALLIANCE PRIMECOOL GP P 4 - In Stock	122.08	244.16
1	970F/QDDE A4722001570	TENSIONER SEE TEXT - In Stock	706.73	706.73
1	970D/A4729933396	BELT FAN DRIVE 8 RIB 2700MM	97.15	97.15

Prepay: \$0.00    Parts: \$8,556.30    Labor: \$4,000.00    Misc: \$0.00    Sublet: \$0.00    \$12,556.30

**JOB #12 49      Exhaust System, Gas Cleaning**

COMPLAINT      INVESTIGATE INTERNAL FAULT AND LEAK FROM EGR VALVE

CAUSE

Condition / Complaints

CORRECTION

INVESTIGATE INTERNAL FAULT AND LEAK FROM EGR VALVE

Cause

Correction

- remove the exhaust heat shield cover
- loosen the exhaust elbow egr pipe clamp
- remove the exhaust egr
- loosen the 4 nut of the egr
- remove the egr
- cleaned the surface of the exhaust
- installed new egr gasket
- installed new egr
- fix the 4 nuts
- put a back the egr elbow
- put a back the clamp retighten
- put a back the exhaust heat shield cover
- unplug the wire connection of the egr valve actuator
- unplug the 2 connection of coolant line
- loosen the 3 bolt
- remove the egr valve actuator
- installed new egr valve actuator
- fix the 3 bolt and torque
- plug the 2 coolant lines
- plug the conection wire

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
	LABOR 49-10	Exhaust System, Gas Cleaning		680.00
1	970D/A4721401360	EGR VALVE ^in stock	857.03	857.03
1	970D/A4721422080	EGR VALVE GASKET ^in stock	61.94	61.94
0	970D/EA4711502794	DD16 EGR ACTUATOR ^Penske	1,093.28	0.00
0	970D/CA4711502794	CORE - DD16 EGR ACTUATOR	335.00	0.00
	COR	CORE MUST BE CLEANED AND RETURNED IN ORGINA		
1	MISC	DD16 EGR ACTUATOR ^Penske	1,093.28	1,093.28

Prepay: \$0.00    Parts: \$918.97    Labor: \$680.00    Misc: \$1,093.28    Sublet: \$0.00    \$2,692.25

**Sold Operations (Cont.)**

**JOB #13 15 Electrical Components, Engine**

COMPLAINT INVESTIGATE ENGINE LOOM UNCOVERED AND RUBBING  
 CAUSE Engine harness conduit is falling off due to engine heat cycles over time resulting in engine harness rubbing through  
 CORRECTION -Remove airbox  
 -Remove engine ECU connectors  
 -Remove engine harness brackets at sump  
 -Remove all connectors on engine  
 -Route and remove harness  
 -Route and fit new engine harness  
 -Refit all connectors on harness  
 -Refit connectors to engine ECU  
 -Refit airbox

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
	LABOR 10-10	Service Contracts		1,200.00
	LABOR 15-10	Electrical Components, Engine		0.00
1	970D/A4731505920	GHG17 120 SENSOR HARNESS ^in stock	845.78	845.78
Prepay: \$0.00 Parts: \$845.78 Labor: \$1,200.00 Misc: \$0.00 Sublet: \$0.00				\$2,045.78

**Sold Operations Totals Prepay: \$0.00 Parts: \$10,321.05 Labor: \$6,580.00 Misc: \$1,093.28 Sublet: \$1,99 \$19,994.13**

The customer hereby acknowledges that the goods and services supplied by the supplier shall remain the property of the supplier until the supplier receives payment for the same.

Please sign to confirm you agree to the terms and conditions overleaf

The following charges apply to credit card payments: Visa and Mastercard 0.7%, American Express 1.6%

**X**

SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON RESPONSIBLE FOR PAYMENT.

	ESTIMATED	BILLED
LABOR		\$6,580.00
PARTS		\$10,321.05
MISC		\$1,093.28
SUBLET		\$1,999.80
SHOP SUPPLIES		\$0.00
MISC SUPPLIES		\$0.00
<b>SUBTOTAL</b>		<b>\$19,994.13</b>
GST		\$1,999.41
<b>TOTAL</b>		<b>\$21,993.54</b>
Prepay		\$0.00
<b>TOTAL DUE</b>		<b>\$21,993.54</b>



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 Regency Park SA 5010  
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 MVD240896  
 AU29207  
 service@daimlertrucksadelaide.com.au

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 Freightliner is a registered trademark of Freightliner LLC, USA  
 Fuso is a registered trademark of Mitsubishi Fuso Trucks & Bus Corporation, Japan

## Repair Order Terms and Conditions

1. The term "Dealer" means the entity outlined on the front page of this Repair Order and its employees and subcontractors who will be responsible for carrying out the Repair Works.
2. The term "Customer" means the person (including its successors, personal representatives and permitted assigns) who owns the vehicle, plant and/or equipment that is listed in the Repair Order, and where this consists of more than one person the obligations in these conditions are deemed to be joint and several;
3. The term "Repair Works" means all servicing, preventative maintenance and repairs outlined in the Repair Order, or that arise from or are incidental to the works listed in the Repair Order.

### Customer authorisation and acknowledgements

4. The Customer authorises the Repair Works set out in this Repair Order to be done along with the purchase of any additional necessary materials .
5. The Customer agrees that the Dealer is not responsible for:
  - a. loss or damage to the vehicle the subject of this Repair Order in case of fire, theft or any other cause beyond the Dealer's control;
  - b. any delays caused by the unavailability of parts or delays in parts shipment,  
Unless due to the actions, failure to act or gross negligence of the Dealer or its employees.
6. The Customer agrees to remove all loose items from the cabin, if the vehicle is a tipper and agrees it is solely responsible for any damage and releases the Dealer from any liability for any damage to windscreen arising from items that have been left loose in the cabin when the vehicle is tilted.
7. The Customer grants the Dealer permission to operate the vehicle on streets, highways or elsewhere for the purpose of testing and/or inspection.
8. If any component of the vehicle is capable of storing user-generated data, the Repair Works may result in the loss of that data. The Customer should ensure that they have taken appropriate steps to save any data that could be at risk.
9. The Customer authorises the Dealer to operate and turn off any electrical devices such as recording devices in the vehicle .
10. If the Customer was referred or introduced to the Dealer by a third party, or if a third party has acted as agent of the Customer or as broker or intermediary in relation to this Repair Order, the Customer acknowledges that the Dealer may pay or give a fee, commission, rebate, gift or other benefit to the third party. If further details are required, the Customer should refer to the third party (if any) for further information.
11. The Customer acknowledges that the vehicle is being delivered to the Dealer pursuant to a bailment arrangement and that the vehicle will be held until payment for all services rendered pursuant to this Repair Order has been received.
12. By signing this Repair Order the Customer warrants to the Dealer that the vehicle is currently registered and has in place valid Compulsory Third Party insurance.
13. If the Customer does not collect its vehicle within a 3 days of contact by the Dealer that the vehicle is ready for collection, the Dealer may recover from the Customer the reasonable costs of storing of the vehicle at a cost of \$[45.00] per day.

### Parts and warranties

14. The use of non-genuine parts is not recommended and may affect any manufacturer warranty that applies to the vehicle. If non-genuine parts are used, they will be identified by the prefix "NG" on the tax invoice provided to the Customer.
15. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. To the refurbished parts will be used to repair the goods, the Customer will be informed by the Dealer of the same prior to commencement of the repair.
16. Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, you are entitled:
  - a. To cancel your service contract with us; and
  - b. To a refund for the unused portion, or to compensation for its reduced value.
17. You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service.

### Cost of repairs

18. If the Customer requests that the Repair Works be carried out pursuant to a manufacturer's warranty, the terms and conditions of the relevant warranty apply and the manufacturer reserves the right to assess and determine whether the warranty claim should be upheld based on the warranty terms and conditions.
19. If the Repair Works are being carried out as part of a goodwill claim, reimbursement of the costs incurred in carrying out the Repair Works is made subject to a technician check being carried out by Daimler Truck Australia Pacific Pty Ltd .
20. Subject to a warranty or goodwill claim, or any other non-excludable rights, the Customer is responsible for all related costs of the Repair Works and agrees to pay the Dealer for performing the Repair Works. Prior to commencing any Repair Works, the Dealer is to notify the Customer of the costs for the Repair Works and will not commence the Repair Works without the Customer's prior approval.
21. Until the Customer makes full payment for all goods and services and for all other amounts owing to the Dealer:
  - a. Title in all goods supplied as part of the Repair Works remains vested in the Dealer ;
  - b. the Customer must hold the goods as fiduciary bailee and agent for the Dealer;
  - c. the Customer must hold the proceeds of sale of the goods on trust for the Dealer;
  - d. in addition to the Dealer's rights under the *Personal Properties Security Act 2009* (Cth) ("PPSA"), the Dealer may enter any premises and remove the goods and for this purpose and the Customer irrevocably licences the Dealer to enter such premises and also indemnifies the Dealer from and against all costs, claims, demands or actions by any party arising from such action; and
  - e. the Dealer retains a lien over any vehicle it has performed works on which entitles the Dealer to sell any vehicle in the Dealer's possession , subject to providing 14 days written notice to the Customer, by treaty or public auction, and allocate the proceeds to satisfy any amounts owing.
22. The PPSA applies to these terms which constitute a security agreement. The Dealer has a Purchase Money Security Interest in all present and future goods supplied by the Dealer to the Customer and the proceeds of the goods. Where the goods are installed in or affixed to other goods (such as a vehicle), the security interest extends to both the accession and the other goods or mass.
23. Where permitted by the PPSA, the Customer waives any rights to receive the notifications, verifications, disclosures or other documentation specified under sections 95, 118, 121(4), 130, 132(3)(d), 132(4), 135 and 157 of the PPSA. The Supplier and the Customer agree to contract out of and nothing in the provisions of sections 96, 125, 129, 142 and 143 of the PPSA will apply to these terms.
24. To the extent permitted by the PPSA, the Customer agrees that: (a) the provisions of Chapter 4 of the PPSA will apply only to the extent that they are mandatory or the Dealer agrees to their application in writing; and (b) where the Dealer has rights in addition to those in Chapter 4 of the PPSA, those rights will continue to apply.

**Dealer's Liability**

25. All representations, statements, terms and conditions and warranties (whether implied by statute or otherwise) not set out in these conditions or in the Dealer's quote are expressly excluded to the fullest extent permitted by law. Except as expressly set out in these conditions or the Dealer's quote, the Customer acknowledges that neither the Dealer nor any person acting on the Dealer's behalf has made any representations or given any promise or undertaking in relation to the quality of the Repair works, their fitness for purpose or their usage.
26. Nothing in these conditions is to be interpreted as having the effect of excluding, restricting or modifying any condition or warranty, or right or liability implied by any applicable legislation (including the *Competition and Consumer Act 2010* (Cth)) into the conditions, if such exclusion, restriction or modification would be void or prohibited by the legislation. The Customer shall have the full benefit of any conditions, warranties and guarantees which are implied into this Conditions by the provisions of any consumer protection, fair trading or sale of goods legislation applicable to the State whose laws govern the provision of the Repair Works, but only to the extent that such conditions, warranties and guarantees are applicable to the Repair Works and cannot be excluded from it.
27. To the extent that the Dealer breaches any condition or warranty implied into these conditions and which cannot be excluded, or breaches any condition or warranty expressly included in these terms and conditions, then the Dealer's liability is limited to, and completely discharged by, either:
  - a. supplying of the services again; or
  - b. the payment of the cost of having the services supplied again.
28. The Dealer excludes any liability, however arising, for indirect or consequential losses (including loss of production, profit, goodwill or reputation) which was not in the reasonable contemplation of the parties at the time of entering into this Repair Order.

**General**

29. The Customer may not exercise any right of withholding, deduction or setoff.
30. If any provision of these conditions is unenforceable or void either in whole or in part for any reason, then that provision (or part) is deemed to be deleted without in any way affecting the validity or enforceability of any other provision .
31. These conditions (including the details appearing on the Repair Order) constitutes the entire agreement between the Customer and the Dealer and no modification is binding in relation to these conditions unless agreed to in writing by the Dealer and Customer.
32. Any dispute arising out of these conditions is governed by the laws of the State or Territory of Australia where the purchase order was received by the Dealer and the Customer submits to the jurisdiction of and agrees to be bound by the Federal Courts of Australia and of that State .

**PRIVACY STATEMENT**

1. For our full Privacy Policy please see [www.velocitytruckcentres.com.au](http://www.velocitytruckcentres.com.au) or a hard copy will be made available at no cost on request.
2. The kind of personal information we (being the Dealer and its related companies) hold is the information detailed in this Contract or otherwise provided by you, the Customer.
3. When we collect hold, use and disclose personal information we do so only for certain purposes set out in our Privacy Policy, including to facilitate delivery of goods and services; to meet requirements of regulators and third party suppliers (including in relation to the provision of goods, insurance, registration, warranty and other services, and information about new products and services that become available from time to time ); to communicate with you, by way of direct marketing, information about any goods and services; and in accordance with our Privacy Policy. Your Information may be disclosed to the vehicle manufacturer and other members of the Daimler Group and third party service providers acting on our behalf and on behalf of the Daimler Group of companies under conditions of confidentiality specifically in relation to the provision of products and services to you.
4. In the ordinary course of our business, your personal information may be transferred and/or stored in various countries within Asia, Europe, Africa, North America and other parts of Australia. We take steps to ensure that any personal information we hold, is kept safe from misuse, loss and unauthorised access, modification and disclosure. A copy of our Privacy Statement can be viewed at Velocity Vehicle Group Australia Pty Ltd .
5. If you apply for consumer credit through us to an external credit provider, we will also collect, store and pass on consumer credit information. Details of the kinds of consumer credit information we collect, how we use it and with whom we share it are also set out in our Privacy Policy.
6. Any query or access to your personal information should be referred to our Privacy Officer at [privacy@vvgtruck.com.au](mailto:privacy@vvgtruck.com.au)
7. You authorise and consent to us collecting, using, storing and disclosing your personal information within and outside Australia in accordance with our Privacy Policy.

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Signature

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Date