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Advisor	Joy Grey	**Promised**	07/28/2023 6:00 PM	**Tag#**	
Shop	RC	**Opened**	07/27/2023 1:25 PM	**Location**	
Priority		**Cashiered**	08/31/2023 1:53 PM	**PO #**	

License	Odom In	Odom Out	In Service Date	Stock No
	1569	1569	11/09/2018	20AS-027A

Year	Make	Model	Model Number	Colour
2013	ARCTIC CAT	M1100 TURBO LTD 162	S2013M1NLEUSB	BLACK

Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date
4UF13SNW2DT126409	GRANDE PRAIRIE		03/27/2021

Engine **Fleet #**

Request	Description	Job	CSR	Status
B000	CHECKOVER CLUTCH STICKING	1	2226	Original

Labour	Description	Type	Hours	Amount
B000	CHECKOVER CLUTCH STICKING	CPATV	2.00	330.00
Rate	165.00	Est Parts		0.00
Technician	19_018 - Ethan Toews	Est Labour		0.00
Cause	CHECKOVER CLUTCH STICKING	Labour Total		330.00
Correction	REMOVED SEAT, BOOSTED SLED AND STARTED, WARMED UP TO TEMP AND DROVE INSIDE, SLED DIED AS CLUTCH DOES NOT LET GO OF BELT REMOVED LH SIDE PANEL, PRIMARY CLUTCH, AND BELT MARKED ALIGNMENT OF CLUTCH AND REMOVED TOP CLUTCH COVER, FOUND OUTER SHEAVE OF CLUTCH IS SEIZED CLUTCH WEIGHTS AND ROLLERS OK RECOMMEND CLEANING BOTH CLUTCHES AS STEP ONE OF REPAIR, IF CLEAN DOES NOT FREE UP CLUTCH, WILL NEED NEW BUSHING OR NEW CLUTCH CLEANED PRIMARY CLUTCH COMPONENTS IN PARTS WASHER, BLEW OFF DRY, LUBED CENTER CLUTCH BUSHING AND LET SIT FOR 15 MINUTES., OUTER CLUTCH SHEAVE SHOULD BE MOVING FREELY, CANNOT GET SHEAVE TO MOVE AT ALL . WILL NEED TO REPLACED COMPLETE CLUTCH, CAN REUSE CLUTCH SPRING, WILL QUOTE NEW FOUND EXCESSIVE SCORING ON INNER SHEAVE OF SECONDARY CLUTCH, RECOMMEND DISSASSEMBLY TO FULLY INSPECT CLUTCH DAMAGE, 1HR TRIED TO DISSASSEMBLE SECONDARY CLUTCH TO ASSESS DAMAGE USED TORCH TO HEAT UP HELIX BOLTS, CANNOT GET HELIX FASTENERS OUT THEY ARE SEIZED BADLY RECOMMEND REPLACING COMPLETE SECONDARY CLUTCH	**Request Sub-total**		**330.00**

Request	Description	Job	CSR	Status
B000	PERFORM SERVICE - OIL CHANGE AND SPARK PLUGS	2	2226	Original

Labour	Description	Type	Hours	Amount

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License	**Odom In**	**Odom Out**	**In Service Date**	**Stock No**
	1569	1569	11/09/2018	20AS-027A

Year	**Make**	**Model**	**Model Number**	**Colour**
2013	ARCTIC CAT	M1100 TURBO LTD 162	S2013M1NLEUSB	BLACK

Vehicle ID No	**Selling Dealer**	**Extended Warranty**	**Delivery Date**
4UF13SNW2DT126409	GRANDE PRAIRIE		03/27/2021

Engine **Fleet #**

B000 PERFORM SERVICE - OIL CHANGE AND SPARK PLUGS CPATV 1.00 165.00

Part	**Description**	**Shp**	**Bin**	**Type**	**Retail**	**Price**	**Amount**
5639-039	S/M SYNTHETIC CHAIN LUBE-12 OZ	1	OIL	CRO		15.99	15.99
XX-OIL	Enviromental Fee	1	SOP	CRO		0.10	0.10
2670-265	FILTER,AIR (TURBO)	1	2G8	CTR	70.80	48.99	48.99
16510-07J00	OIL FILTER	1	SOP	CRO		17.99	17.99

Rate 165.00
Technician 19_018 - Ethan Toews
Cause PERFORM SERVICE - OIL CHANGE AND SPARK PLUGS

Est Parts	0.00
Est Labour	0.00
Parts Total	83.07
Labour Total	165.00
Request Sub-total	**248.07**

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2013	ARCTIC CAT	M1100 TURBO LTD 162	S2013M1NLEUSB	BLACK

Vehicle ID No	**Selling Dealer**	**Extended Warranty**	**Delivery Date**
4UF13SNW2DT126409	GRANDE PRAIRIE		03/27/2021

Engine **Fleet #**

Correction

REMOVED SIDE PANELS AND HOOD
REMOVED RH FOOTWELL COVER
DRAINED ENGINE OIL FROM MOTOR AND OIL TANK
REMOVED AND REPLACED OIL FILTER
REFILLED OIL TANK WITH 3L OF 0W40 ALL WEATHER SYNTHETIC OIL
STARTED AND RAN UNIT FOR 5 MINUTES, TOPPED UP WITH 100ML OF OIL, GOOD
INSPECTED AIR FILTER IS QUITE DIRTY, RECOMMEND REPLACING, WILL QUOTE NEW
LOOSENED CHAINCASE BOLTS AND DRAINED, REINSTALLED CHAINCASE BOLTS, REFILLED WITH 1 BOTTLE OF SYNTHETIC CHAIN LUBE
REINSTALLED FOOTWELL COVER
GREASED ALL POINTS ON REAR SUSPENSION/SKID
SLIDERS, TRACK, DRIVES OK
TILTED SLED ON SIDE USING SLED STAND, CHECKED OVER FRONT SUSPENSION, STEERING, SKIS AND CARBIDES, OK
UPPER STEERING POST BUSHINGS AND MID BUSHIGNS WITH EXCESSIVE PLAY, WILL QUOTE NEW

INSTALLED NEW REVERSE SWITCH BLOCK, 24MISSING FASTENERS FROM RH AND LH HANDLEBAR CONTROL, WILL QUOTE NEW

TESTED REVERSE, HIGH AND LOWBEAM, GOOD
BRAKE LEVER IS STICKING, PIVOT BOLT IS SEIZED, USED PENETRATING LUBE ON PIVOT TO TRY AND FREE UP
REINSTALLED HOOD AND SIDE PANELS

STARTED UNIT AND DROVE OUT TO LINEUP, CLUTCH OPREATION GOOD

BROUGHT SLED INTO SHOP, REMOVED LH SIDE PANEL, REMOVED AND REPLACED AIR FILTER
REINSTALLED LH SIDE PANEL
PARKED OUT IN LINEUP

Request	**Description**	**Job**	**CSR**	**Status**
B000	CHECKOVER THUMBWARMER NOT WORKING	3	2226	Original

Labour	**Description**	**Type**	**Hours**	**Amount**

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License	**Odom In**	**Odom Out**	**In Service Date**	**Stock No**
	1569	1569	11/09/2018	20AS-027A

Year	**Make**	**Model**	**Model Number**	**Colour**
2013	ARCTIC CAT	M1100 TURBO LTD 162	S2013M1NLEUSB	BLACK

Vehicle ID No	**Selling Dealer**	**Extended Warranty**	**Delivery Date**
4UF13SNW2DT126409	GRANDE PRAIRIE		03/27/2021

Engine **Fleet #**

B000	CHECKOVER THUMBWARMER NOT WORKING		CPATV	0.00	0.00
B000	CHECKOVER THUMBWARMER NOT WORKING		CPATV	0.00	0.00
Rate	165.00	Est Parts			0.00
Technician	19_018 - Ethan Toews	Est Labour			0.00
Cause	SEE DIAG				
Correction	SEE DIAG NEXT LINE				

Request	**Description**		**Job**	**CSR**	**Status**
B000	CHECKOVER HANDWARMER BOTH SIDES NOT WORKING		4	2226	Original
Labour	**Description**		**Type**	**Hours**	**Amount**
B000	CHECKOVER HANDWARMER BOTH SIDES NOT WORKING		CPATV	0.80	132.00
Rate	165.00	Est Parts			0.00
Technician	19_018 - Ethan Toews	Est Labour			0.00
Cause	CHECKOVER HANDWARMER BOTH SIDES NOT WORKING	Labour Total			132.00
Correction	REMOVED HANDLEBAR CONTROL HOUSINGS TESTED RH AND LH HANDLEBAR ELEMENTS, RESISTANCE VALUES OUT OF SPEC, RECOMMEND REPLACING BOTH ELEMENTS, WILL QUOTE NEW TESTED THUMB WARMER ELEMENT, RESISTANCE VALUES OUT OF SPEC, RECOMMEND REPLACING, WILL QUOTE NEW TESTED HAND WARMER AND THUMB WARMER SWITCHES, SWITCHES OPERATE AS THEY SHOULD, OK TESTED REVERSE SHIFT SWITCH, NO CONTINUITY WHEN BUTTON IS PRESSED, WILL QUOTE NEW REVERSE SHIFT BUTTON	**Request Sub-total**			**132.00**

Request	**Description**		**Job**	**CSR**	**Status**
B000	CHECKOVER REVERSE SWITCH NOT WORKING, INTERMITTENT		5	2226	Original
Labour	**Description**		**Type**	**Hours**	**Amount**
B000	CHECKOVER REVERSE SWITCH NOT WORKING		CPATV	0.00	0.00
Rate	165.00	Est Parts			0.00
Technician	19_018 - Ethan Toews	Est Labour			0.00
Correction	VERIFIED CONCERN - TESTED AND FOUND REVERSE SWITCH FAULTY. ORDERED NEW				

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License	Odom In	Odom Out	In Service Date	Stock No
	1569	1569	11/09/2018	20AS-027A

Year	Make	Model	Model Number	Colour
2013	ARCTIC CAT	M1100 TURBO LTD 162	S2013M1NLEUSB	BLACK

Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date
4UF13SNW2DT126409	GRANDE PRAIRIE		03/27/2021

Engine Fleet #

Request	Description	Job	CSR	Status
B000	CUSTOMER PROVIDED BATTERY - PLEASE INSTALL	6	2226	Original

Labour	Description	Type	Hours	Amount
B000	CUSTOMER PROVIDED BATTERY - PLEASE INSTALL	CPATV	0.20	33.00

Rate	165.00	Est Parts	0.00
Technician	19_018 - Ethan Toews	Est Labour	0.00
Cause	CUSTOMER PROVIDED BATTERY - PLEASE INSTALL	Labour Total	33.00
Correction	FILLED BATTERY WITH ELECTROLYTE PACK, LET SIT FOR 20 MINUTES AND INSTALLED TOP CAP PUT ON CHARGER FULLY CHARGED REMOVED SEAT, REMOVED AND REPLACED BATTERY TESTED ELECTRIC START OPERATION, GOOD REINSTALLED SEAT AND CONNECTED SEAT HEATTER	**Request Sub-total**		**33.00**

Request	Description	Job	CSR	Status
B000	NEED SPARK PLUGS	7	2222	Approved

Labour	Description	Type	Hours	Amount
B000	NEED SPARK PLUGS	CPATV	0.40	66.00

Part	Description	Shp	Bin	Type	Retail	Price	Amount
0217-806	SPARK PLUG,MR8AI-9 (SOLID)	2	5A7	CRO		23.99	47.98

Rate	165.00	Est Parts	0.00
Technician	19_018 - Ethan Toews	Est Labour	0.00
Cause	NEED SPARK PLUGS	Parts Total	47.98
Correction	REMOVED SIDE PANELS AND HOOD REMOVED INTAKE TUBE REMOVED AND REPLACED SPARK PLUGS REINSTALLED INTAKE TUBE WILL REINSTALL HOOD AFTER SERVICE COMPLETE	Labour Total	66.00
		Request Sub-total	**113.98**

Request	Description	Job	CSR	Status
B000	QUOTE LH AND RH HANDNWARMER ELEMENTS	8	2222	Approved

Labour	Description	Type	Hours	Amount

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License	**Odom In**	**Odom Out**	**In Service Date**	**Stock No**
	1569	1569	11/09/2018	20AS-027A

Year	**Make**	**Model**	**Model Number**	**Colour**
2013	ARCTIC CAT	M1100 TURBO LTD 162	S2013M1NLEUSB	BLACK

Vehicle ID No	**Selling Dealer**	**Extended Warranty**	**Delivery Date**
4UF13SNW2DT126409	GRANDE PRAIRIE		03/27/2021

Engine **Fleet #**

B000 QUOTE LH AND RH HANDNWARMER ELEMENTS — CPATV 1.20 198.00

Part	Description	Shp	Bin	Type	Retail	Price	Amount
0609-948	ELEMENT,HW-RH H/L	1	1A4D	CRO		148.99	148.99
0609-949	ELEMENT,HW-LH H/L	1	1A4H	CRO		148.99	148.99

Rate	165.00	Est Parts	0.00
Technician	19_018 - Ethan Toews	Est Labour	0.00
Cause	QUOTE LH AND RH HANDNWARMER ELEMENTS	Parts Total	297.98
Correction	REMOVED GRIPS AND OLD WARMERS CLEANED UP HANDLEBARS AND INSTALLED NEW WARMR ELEMENTS INSTALLED NEW THUMB WARMER ELEMENT ON THROTTLE FLIPPER REINSTALLED GRIPS	Labour Total	198.00
		Request Sub-total	**495.98**

TESTED ONCE NEW RH HANDLEBAR CONTROL INSTALLED,
HANDWARMERS AND THUMB WARMER WORKS AS THEY SHOULD

Request	Description	Job	CSR	Status
B000	QUOTE THROTTLE FLIPPER WITH HEATER ELEMENT	9	2222	Approved

Labour	Description	Type	Hours	Amount
B000	QUOTE THROTTLE FLIPPER WITH HEATER ELEMENT	CPATV	0.30	49.50

Part	Description	Shp	Bin	Type	Retail	Price	Amount
0609-827	ELEMENT,THUMBWARMER-H/L (15V)	1	96G	CRO		125.99	125.99

Rate	165.00	Est Parts	0.00
Technician	19_018 - Ethan Toews	Est Labour	0.00
Cause	INSTALLED NEXT LINE	Parts Total	125.99
Correction	SEE NEXT LINE	Labour Total	49.50
		Request Sub-total	**175.49**

Request	Description	Job	CSR	Status
B000	QUOTE REVERSE SHIFT BUTTON/SWITCH	10	2222	Approved

Labour	Description	Type	Hours	Amount
B000	QUOTE REVERSE SHIFT BUTTON/SWITCH	CPATV	0.30	49.50

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Year	Make	Model	Model Number	Colour
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Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date
4UF13SNW2DT126409	GRANDE PRAIRIE		03/27/2021

Engine Fleet #

Part	Description	Shp	Bin	Type	Retail	Price	Amount
0609-884	CONTROL,R/H-FRONT W/REV-4 STRK	1	ACC	CRO		159.99	159.99

Rate	165.00	Est Parts	0.00
Technician	19_018 - Ethan Toews	Est Labour	0.00
Correction	REPLACED SHIFT/REVERSE BUTTON AND VERIFIED PROEPR OPERATION	Parts Total	159.99
		Labour Total	49.50
		Request Sub-total	**209.49**

Request	Description	Job	CSR	Status
B000	QUOTE COMPLETE SECONDARY CLUTCH WITH OUTER CAP AND BOLT	11	2226	Approved

Labour	Description	Type	Hours	Amount
B000	QUOTE COMPLETE SECONDARY CLUTCH WITH OUTER CAP AND BOLT	CPATV	1.00	165.00

Part	Description	Shp	Bin	Type	Retail	Price	Amount
0726-353	R/B 0637-446	1	SEACAN	CRO		807.99	807.99
0648-441	O-RING,ADJUSTER SHEAVE (2-121)	1	4C7B	CRO		1.99	1.99
1702-114	KIT,ADJUSTER-SHEAVE W/WASHER	1	1A3B	CRO		58.99	58.99
8408-800	SCREW,CAP-HFH M8X1.25X100 CL8.	1	1A5H	CRO		3.99	3.99
8051-242	WASHER,SPR LOCK-5/16 .314X.583	1	1A3J	CRO		3.99	3.99
8450-127	WASHER,FLAT-M8-9.12 X 18.80 X	1	1A3E	CRO		2.99	2.99
0648-716	WASHER,DRIVEN .060 THICK	1	1B9A	CRO		5.99	5.99

Rate	165.00	Est Parts	0.00
Technician	19_018 - Ethan Toews	Est Labour	0.00
Cause	NOTES ON NEXT	Parts Total	885.93
Correction	SEE NEXT LINE	Labour Total	165.00
		Request Sub-total	**1,050.93**

Request	Description	Job	CSR	Status
B000	QUOTE NEW PRIMARY CLUTCH	12	2226	Approved

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Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date
4UF13SNW2DT126409	GRANDE PRAIRIE		03/27/2021

Engine **Fleet #**

Labour	Description	Type	Hours	Amount
B000	QUOTE NEW PRIMARY CLUTCH	CPATV	0.50	82.50

Part	Description	Shp	Bin	Type	Retail	Price	Amount
0746-444	CLUTCH,DRIVE-UNCAL-8.25" 35MM/	1	R1102C	CRO		1,197.99	1,197.99
4639-674	KIT,CAM ARM REPAIR '05-'09(WID	1	1A2E	CRO		108.99	108.99
646645	DAYCO BELT XTX5045	1	R1102D	CTR	207.05	199.99	199.99

Rate 165.00
Technician 19_018 - Ethan Toews
Cause QUOTE NEW PRIMARY CLUTCH
Correction REMOVED WEIGHTS AND SPRING FROM OLD PRIMARY, CLUTCH WEIGHT BOLT THREADS DAMAGED
CLEANED UP WEIGHTS ON WIRE WHEEL
INSTALLED WEIGHTS TO NEW CLUTCH USING NEW BOLTS, TORQUED TO SPEC
INSTALLED SPRING INTO NEW CLUTCH, TORQUED COVER BOLTS TO 10FTLBS WITH B LUE LOCTITE ON BOLTS
CLEANED UP CRANK AND INSTALLED CLUTCH , TORQUED TO 51FTLBS
RAN UNIT FOR 2 MINUTES, RETORQUED CLUTCH, GOOD

ASSEMBLED SECONDARY CLUTCH END CAP
INSTALLED NEW SECONDARY CLUTCH ON SLED,
INSTALLED NEW DRIVE BELT, TORQUED SECONDARY CLUTCH TO 20FTLBS, GOOD

Est Parts	0.00
Est Labour	0.00
Parts Total	1,506.97
Labour Total	82.50
Request Sub-total	**1,589.47**

Labour	1,270.50
Parts	3,107.91
Supplies	100.00
Sub-Total	**4,478.41**
GST	223.92
Total Invoice	**4,702.33**
DEBIT	1,580.37

STATEMENT OF DISCLAIMER
THANK YOU FOR YOUR BUSINESS. GP MOTORSPORTS MAY CONTACT YOU VIA PHONE, TEXT MESSAGE, OR EMAIL FOR SERVICE FOLLOW UPS, ACCOUNT MATTERS, AND FUTURE SALES AND SERVICE COMMUNICATIONS; STANDARD TEXT MESSAGE RATES MAY APPLY. BY PROVIDING YOUR CONTACT INFORMATION, YOU CONSENT TO RECEIVING SUCH COMMUNICATIONS IN COMPLIANCE WITH APPLICABLE CANADIAN ANTI SPAM LEGISLATION AND MAY WITHDRAW CONSENT AT ANY TIME.

DATE _____ CUSTOMER SIGNATURE _____ GST # 780704425RT0001