

CUSTOMER #: 23734
UNIT# CI-101

242883

Waterloo F34-1 SEP
FORD LINCOLN

INVOICE

11420 - 107 Avenue NW, Edmonton, Alberta T5H 0Y5
Service Direct Ph: 780-917-5177
Ph: 780-423-4330 Fax: 780-917-5186
Web Site: www.waterlooford.com
Email: serviceleads@waterlooford.com

CARSON INTEGRATED
10137 104 St NW #201
EDMONTON, AB T5J 1A7
HOME: 780-756-0510 CONT: 780-756-0510
BUS: 780-805-2194 CELL: 780-849-8818

PAGE 1

SERVICE ADVISOR: 4756 SHELLEY LEIS

COLOUR	YEAR	MAKE/MODEL		VIN	LICENSE	ODOMETER IN/ OUT		TAG
SILVER	13	FORD F150 PICKUP		1FTFW1EFXDKD50208	BLJ0902	273184/273184		T7940
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
20DEC12 IS								
20DEC12 DD	23OCT12		15:30 30MAY25				CASH	02JUN25
R.O. OPENED		READY		OPTIONS: ENG:5.0 LITER TRN:A				

11:00 26MAY25 15:44 02JUN25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A REPLACE BURNT HEADLIGHT BULB

MNR REPLACED HEADLIGHT BULB, PIGTAIL AND FUSES

2039 C

1 5C3Z*13N021*AA *MIX&SELL*

1 WPT*1499* WIRE ASY

79.98 79.98

42.99 42.99

117.96 117.96

PARTS: 160.95 LABOR: 79.98 OTHER: 0.00 TOTAL LINE A: 240.93

273184 REPLACED BURNT HEADLIGHT BULB, WHEN REMOVING OLD BULB FOUND THAT OLD PIGTAIL WAS BROKEN ON THE INSIDE, REPLACED PIGTAIL WITH NEW, AND INSTALLED NEW BULB AS WELL, STILL DID NOT LIGHT UP AFTER INSTALLATION FOUND OUT THAT THE FUSE FOR HEADLIGHTS WAS BLOWN AND AS WELL AS THE FUSE FOR HIGH BEAM, REPLACED THE 10 AMP FUSE FOR THE HEADLIGHTS AND THE 12 AMP FUSE FOR HIGH BEAM.

B ADVISE ON SQUEAKY BRAKES

BKS SEE LINE D

999 IMPI

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: (N/C) 0.00

C MPI EXPRESS INSPECTION -

MPIEXP MPI EXPRESS INSPECTION -

2039 IMPI

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: (N/C) 0.00

273184 MPI COMPLETED.

D EBRAKE LIGHT IS ON EVEN WHEN EBRAKE IS OFF- LIGHT FINALLY TURNED OFF ON THE WAY HERE.

BKS DIAGNOSE BRAKE SYSTEM

2019 C

159.95 159.95

PARTS: 0.00 LABOR: 159.95 OTHER: 0.00 TOTAL LINE D: 159.95

273184 CONFIRMED CUSTOMER COMPLAINT OF E-BRAKE LIGHT STAYING ON DASH WHILE SYSTEM IS RELEASED. WHILE INSPECTING, FOUND PARK BRAKE PIVOTS AND SPRINGS TO BE SLIGHTLY SEIZED CAUSING THE CABLE TO NOT FULLY RETRACT. RECOMMEND DISASSEMBLING COMPONENTS AND SERVICING/LUBRICATING PARK BRAKE SYSTEM

IMPORTANT

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Monday to Friday
7:00 AM to 5:30 PM

IMPORTANT PRIVACY INFORMATION: Personal information is collected in accordance with applicable privacy legislation and is governed by Waterloo Ford Lincoln's privacy policy. Your privacy is important to us. Ask us if you would like information about our Privacy Policy, including our service providers and their data processing in the U.S., which may be accessible to U.S. law enforcement and national security authorities.

We provide this personal and transaction information to Ford Motor Company of Canada, Limited to enable Ford to administer your transaction, provide you with requested services, improve automotive related products and services by conducting customer surveys, and provide you with marketing material which may be of interest to you, as permitted by applicable laws. For the Ford Privacy Policy (www.ford.ca) including use of service providers and U.S. data storage or if you do not want to receive marketing or survey materials from Ford please call 1-800-565-FORD(3673).

I HEREBY ACKNOWLEDGE THE EXISTENCE OF A MECHANIC'S LIEN IN FAVOUR OF THE WITHIN DEALER ON THE VEHICLE DESCRIBED HEREIN IN RESPECT OF THE MATERIAL SUPPLIED AND SERVICES RENDERED UNDER THIS WORK ORDER FOR THE FULL AMOUNT CHARGED THEREFORE. I WAIVE THE REQUIREMENT TO RECEIVED A COPY OF THE LIEN FINANCING STATEMENT.



CASH

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
G.S.T.	
PLEASE PAY THIS AMOUNT	

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PAGE 2

SERVICE ADVISOR: 4756 SHELLEY LEIS

COLOUR	YEAR	MAKE/MODEL	VIN	LICENSE	ODOMETER IN/OUT	TAG
SILVER	13	FORD F150 PICKUP	1FTFW1EFXDKD50208	BLJ0902	273184/273184	T7940

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20DEC12 IS							
20DEC12 DE	23OCT12		15:30 30MAY25			CASH	02JUN25

R.O. OPENED READY OPTIONS: ENG:5.0 LITER TRN:A

11:00 26MAY25 15:44 02JUN25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

E RESET DOOR CODE TO CLIENT REQUESTED CODE - SEE ADVISOR FOR CODE

ELC PROGRAMMED CUSTOM 5 DIGIT KEYLESS ENTRY CODE

4579 C

84.95

84.95

PARTS: 0.00 LABOR: 84.95 OTHER: 0.00 TOTAL LINE E:

84.95

273184 AS PER CUSTOMER PROGRAMMED CUSTOM 5 DIGIT KEYLESS ENTRY KEY

CODE 00510. FACTORY CODE IS 31199

F UBER CUSTOMER TO AND FROM DEALERSHIPS

CAUSE:

UBER UBER CUSTOMER TO AND FROM DEALERSHIPS
999WUBER



(N/C)

FC: PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

999

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F:

0.00

G CONTACT 780-516-0100

CMMT COMMENT -

999 IMPI

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G:

0.00

H** SERVICE AND LUBRICATE PARK BRAKE SYSTEM - DIRTY/SIEZED

MCH SERVICED AND LUBRICATED REAR PARK BRAKE
SYSTEM

4326 C

319.90

319.90

PARTS: 0.00 LABOR: 319.90 OTHER: 0.00 TOTAL LINE H:

319.90

273184 serviced and lubricated rear park brake system

I** REPLACE CABLE

BKS REPLACED PARK BRAKE CABLE NEAR PIVOT AND
ADJUSTED BRAKE SYSTEM

4326 C

239.93

239.93

1 BRCA*64* CABLE ASY - PARKING

82.85

82.85

82.85

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We provide this personal and transaction information to Ford Motor Company of Canada, Limited to enable Ford to administer your transaction, provide you with requested services, improve automotive related products and services by conducting customer surveys, and provide you with marketing material which may be of interest to you, as permitted by applicable laws. For the Ford Privacy Policy (www.ford.ca) including use of service providers and U.S. data storage or if you do not want to receive marketing or survey materials from Ford please call 1-800-865-FORD(3673).

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CASH

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
G.S.T.	
PLEASE PAY THIS AMOUNT	

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COLOUR	YEAR	MAKE/MODEL		VIN	LICENSE	ODOMETER IN/ OUT		TAG
SILVER	13	FORD F150 PICKUP		1FTFW1EFXDKD50208	BLJ0902	273184/273184		T7940
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20DEC12 IS								
20DEC12 DD	23OCT12		15:30 30MAY25				CASH	02JUN25
R.O. OPENED		READY		OPTIONS: ENG:5.0 LITER TRN:A				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS:	82.85	LABOR:	239.93	OTHER:	0.00	TOTAL LINE I:	322.78
273184 replaced park brake cable near pivot and adjusted brake system							

J** REPLACE BRAKE PADS AND MACHINE ROTORS							
BKS REPLACED REAR BRAKE PADS AND MACHINED ROTORS							
	4326	C			239.93		239.93
	1 BR*1602*B PAD - BRAKE				129.65	129.65	129.65
PARTS:	129.65	LABOR:	239.93	OTHER:	0.00	TOTAL LINE J:	369.58
273184 replaced rear brake pads and rotors (2mm (tapper wearing) and machined rotors. Includes to service seized sliders							

K** ADVISE ON GRINDING NOISE WHILE DRIVING							
LV1SS STEERING & SUSPENSION - LEVEL 1 DIAGNOSIS -							
QUOTED \$199.95 + SS & TAX							
	4326	C			199.95		199.95
PARTS:	0.00	LABOR:	199.95	OTHER:	0.00	TOTAL LINE K:	199.95
273184 grinding/growling noise present, lifted vehicle on hoist and run unit. front diff and tc case noisy, but loudest noise coming from tc case assy. removed fill plug and took oil sample found metal shavings. verified by shop foreman							

PLEASE VISIT US @ WWW.WATERLOOFORD.COM
BOOK YOUR NEXT APPOINTMENT ON LINE

LINCOLN

FORD OFFERS 2YRS/UNLIMITED KMS WARRANTY ON
ALL SERVICE INSTALLED PARTS AND LABOUR

ALL TIRES REMOVED NEED RETORQUING AFTER 100K

IMPORTANT You may receive a survey from Ford Motor Company in the next few days. If we have not earned a 5 STAR rating in all categories, call Grant McNeill Fixed Operations Manager Thank You Waterloo Ford (780) 306 3520 IF YOU HAVE HAD YOUR WHEELS REMOVED DURING YOUR SERVICE TODAY PLEASE RETURN TO THE DEALERSHIP AFTER DRIVING 100KM TO GET YOUR WHEELS RE-TORQUED FOR YOUR SAFETY. Monday to Friday 7:00 AM to 5:30 PM		IMPORTANT PRIVACY INFORMATION: Personal information is collected in accordance with applicable privacy legislation and is governed by Waterloo Ford Lincoln's privacy policy. Your privacy is important to us. Ask us if you would like information about our Privacy Policy, including our service providers and their data processing in the U.S., which may be accessible to U.S. law enforcement and national security authorities. We provide this personal and transaction information to Ford Motor Company of Canada, Limited to enable Ford to administer your transaction, provide you with requested services, improve automotive related products and services by conducting customer surveys, and provide you with marketing material which may be of interest to you, as permitted by applicable laws. For the Ford Privacy Policy (www.ford.ca) including use of service providers and U.S. data storage or if you do not want to receive marketing or survey materials from Ford please call 1-800-665-FORD(3673). I HEREBY ACKNOWLEDGE THE EXISTENCE OF A MECHANICS LIEN IN FAVOUR OF THE WITHIN DEALER ON THE VEHICLE DESCRIBED HEREIN IN RESPECT OF THE MATERIAL SUPPLIED AND SERVICES RENDERED UNDER THIS WORK ORDER FOR THE FULL AMOUNT CHARGED THEREFORE. I WAIVE THE REQUIREMENT TO RECEIVE A COPY OF THE LIEN FINANCING STATEMENT.		DESCRIPTION	TOTALS
				LABOUR AMOUNT	1324.59
				PARTS AMOUNT	373.45
				GAS, OIL, LUBE	0.00
				SUBLET AMOUNT	0.00
				MISC. CHARGES	0.00
				TOTAL CHARGES	1698.04
				LESS INSURANCE	0.00
				G.S.T.	84.90
				PLEASE PAY THIS AMOUNT	1782.94



CASH

Repair Order Detail - Customer Copy

RO Number: 121315

RO Status: CLOSED

Customer: CARSON INTEGRATED

Phone(s): Contact:

Vehicle: 1FTFW1EFXDKD50208

Main: (780)756-0510

2013 F150

SILVER

TARA@CARSONINTEGRATED.COM

Cell: (780)849-8818

BLJ0902

Mileage: 184,750

Service advisor: 4199

Tag number: T7559

Payment type: CASH

Promised time: 05:30 PM

Promised date: 02/22/2021

Waiter: No

Estimate: 0.00

A CHECK AND ADVISE ON NO START, WAS STARTING BUT WOULD NOT STAY
RUNNING, NOW DOES NOT CRANK, NO POWER TOWED TO SHOP LEVEL 1
DIAGNOSTIC - QUOTED \$199.95 + SS & TAX

10FCZZ00 C CHECK AND ADVISE ON NO START, WAS
STARTING BUT WOULD NOT STAY RUNNING, NOW
DOES NOT CRANK, NO
POWER TOWED TO SHOP
LEVEL 1 DIAGNOSTIC -
QUOTED \$199.95 + SS &
TAX 179.95

Tech(s): 4352

Pts: 0.00 Lbr: 179.95 Other: 0.00 Total Line A: 179.95

Story: VERIFY WILL START WITH BOOST. MAKES AN SEVERE GRINDING NOISE
FROM ALTERNATOR AREA, DIES WHEN BOOST REMOVED, PUSH INTO
SHOP, CHARGE BATTERY TO TEST, TEST CHARGE CIRCUIT, TESTS OK,
REMOVE BELT AND START, NOISE IS GONE, IDLER SPINS FREELY,
SUSPECT ALTERNATOR HAS FAILED, PROVIDE ESTIMATE. CHARGED
BATTERY TILL IT PASSES TESTING, RETEST AFTER ALTERNATOR
REPLACEMENT, PASS FROM PCM SELF TEST. 4X4 LAMP REMAINS ON
ADVISE CORI.+---

B REPLACE FAILED ALTERNATOR AND RETEST SYSTEM - OEM PART IS BACK
ORDERED

10FCZZ01 C REPLACE FAILED
ALTERNATOR AND RETEST
SYSTEM - OEM PART IS
BACK ORDERED 324.00

Tech(s): 4352

90*29*5758

1 ALTERNA

Pts: 558.96 Lbr: 324.00 Other: 0.00 Total Line B: 882.96

Story: REPLACE FAILED ALTERNATOR-BAD BEARING AND NOT CHARGING,
RETEST, ALTERNATOR FAILS TESTING, NO OUT PUT, P0625B ON
RETEST, REDO PINPOINT TEST, ALL WIRING TESTS GOOD, DIRECTED
IN STEP D10 TO REPLACE ALTERNATOR, RE ORDER PART.--- RETEST
PASSES AFTER SERVICE REPLACEMENT

C DIAGNOSIS FOR ELECTRICAL CONCERN WITH REAR LIGHTING

10FCZ C DIAGNOSIS FOR
ELECTRICAL CONCERN
WITH REAR LIGHTING 179.95

Tech(s): 4352

Pts: 0.00 Lbr: 179.95 Other: 0.00 Total Line C: 179.95

Story: INSPECT REAR LAMP OPERATION, LEFT REAR BRAKE LAMP IS ON AT

Repair Order Detail - Customer Copy

RO Number: 121315

RO Status: CLOSED

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Phone(s): Contact:

Vehicle: 1FTFW1EFXDKD50208

Main: (780)756-0510

2013 F150

SILVER

TARA@CARSONINTEGRATED.COM

Cell: (780)849-8818

BLJ0902

Mileage: 184,750

Service advisor: 4199

Tag number: T7559

Payment type: CASH

Promised time: 05:30 PM

Promised date: 02/22/2021

Walter: No

Estimate: 0.00

~~~~~  
ALL TIMES, RIGHT REAR DOES NOT OPERATE, WHEN SIGNAL LAMP IS  
ON, RIGHT PARK LAMPS COME ON. COMPLETE TESTING BY SYMPTOM,  
WIRING TESTS INTERNAL SHORT IN BCM, ADVISE WITH ESTIMATE TO  
REPLACE.---  
~~~~~

D REPLACE SPARK PLUGS AS QUOTED
10FCZZ25 C REPLACE SPARK PLUGS 324.00
AS QUOTED
Tech(s): 4352
SP*548* 8 SPARK P D08 84.24
Pts: 84.24 Lbr: 324.00 Other: 0.00 Total Line D: 408.24
Story: REPLACE ALL SPARK PLUGS-WORN.---
~~~~~

E PERFORM AMA INSPECTION - F-150 & SMALLER QUOTED \$199.95 + SS &  
TAX  
12FCZZ005 C PERFORM AMA 199.95  
INSPECTION - F-150 &  
SMALLER QUOTED  
\$199.95 + SS & TAX  
Tech(s): 4928  
Pts: 0.00 Lbr: 199.95 Other: 0.00 Total Line E: 199.95  
Story: --- AMA INSPECTION PERFORMED, TIRES AT 7/32F 9/32R, BRAKES  
AT 7MM. COOLANT AT -37C, TOPPED UP WASHER FLUID, MULTIPLE  
SWOLLEN LUGNUTS, RECOMMEND REPLACING DAMAGED REAR BUMPER.  
REAR LIGHTS NOT OPERATION PROPERLY. RECOMMEND OIL LEAK DIAG  
AS NOTICED OIL SEEPAGE INBETWEEN ENGINE AND TRANSMISSION,  
NOTICED TCASE FRONT OUTPUT SEAL LEAK, RECOMMEND 4 WHEEL  
ALIGNMENT, FRONT SWAY BAR BUSHING STARTING TO CRACK  
~~~~~

F REPLACE FAULTY ALTERNATOR - INSTALLED AND DID NOT CHARGE - SEE
JOB 2
10FCZZ02 I REPLACE FAULTY N/C
ALTERNATOR -
INSTALLED AND DID NOT
CHARGE - SEE JOB 2
Tech(s): 4352
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line F: 0.00
Story: REPLACEMENT ALTERNATOR DOES NOT OPERATE, RE DO DIAG AND IT
LEADS TO ALTERNATOR REPLACEMENT, AS ALL WIRING AND PCM TEST
OK, REPLACE ALTERNATOR AND RETEST PASS AND NORMAL
OPERATION.---
~~~~~

G REPAIR FOR LEAKING TRANSFER CASE - REPLACE CASE TO FRONT  
DIFFERENTIAL SEAL

# Repair Order Detail - Customer Copy

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Phone(s): Contact:

Vehicle: 1FTFW1EFXDKD50208

Main: (780)756-0510

2013 F150

SILVER

TARA@CARSONINTEGRATED.COM

Cell: (780)849-8818

BLJ0902

Mileage: 184,750

Service advisor: 4199

Tag number: T7559

Payment type: CASH

Promised time: 05:30 PM

Promised date: 02/22/2021

Waiter: No

Estimate: 0.00

~~~~~  
08FCZ C REPAIR FOR LEAKING 1,053.00
TRANSFER CASE -
REPLACE CASE TO FRONT
DIFFERENTIAL SEAL

Tech(s): 4400

6L3Z*7B215*A

7L1Z*4B496*D

7L1Z*4B496*C

1 SEAL Z00

3 BOLT N13

2 BOLT N13

23.27

9.87

9.98

Pts: 43.12 Lbr: 1,053.00 Other: 0.00 Total Line G: 1,096.12

Story: REMOVED TRANSFER CASE AND SPLIT CASE TO REPLACE FRONT OUTPUT
SHAFT SEAL. FILLED WITH FRESH FLUID. TORQUED ALL FASTENERS
TO SPEC. VERIFIED REPAIR

~~~~~  
H REPLACE ENGINE AIR FILTER  
02FCZZ211 C REPLACE ENGINE AIR 0.00  
FILTER

Tech(s): 4400

FA\*1883\*

1 ELEMENT D09

30.10

Pts: 30.10 Lbr: 0.00 Other: 0.00 Total Line H: 30.10

Story: REPLACD ENGINE AIR FILTER

~~~~~  
I CHECK AND ADVISE ON ENGINE OIL LEAKING LEVEL 1 DIAGNOSTIC -
QUOTED \$179.95 + SS & TAX
04FCZZ01 C CHECK AND ADVISE ON 159.95
ENGINE OIL LEAKING
LEVEL 1 DIAGNOSTIC -
QUOTED \$179.95 + SS &
TAX

Tech(s): 4400

Pts: 0.00 Lbr: 159.95 Other: 0.00 Total Line I: 159.95

Story: --- VERIFIED CONCERN. PERFORMED PRELIMINARY INSPECTION.
CHECKED OASIS FOR KNOWN CONCERNS. FOUND SOURCE OF LEAK
COMING FROM REAR MAIN CRANK SEAL. QUOTE PROVIDED. AFTER
TRANSMISSION REMOVAL FOUND SOURCE OF LEAK COMING FROM TORQUE
CONVERTER PUMP SEAL

~~~~~  
J ALIGNMENT - QUOTED \$149.95 + SS & TAX  
03FCZZ05 C ALIGNMENT - QUOTED 149.95  
\$149.95 + SS & TAX

Tech(s): 4400

Pts: 0.00 Lbr: 149.95 Other: 0.00 Total Line J: 149.95

Story: --- PERFORMED ALIGNMENT

~~~~~  
K REPLACE COOLANT HOSE BETWEEN DEGAS BOTTLE AND ENGINE

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RO Status: CLOSED

Customer: CARSON INTEGRATED

Phone(s): Contact:

Vehicle: 1FTFW1EFXDKD50208

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Cell: (780)849-8818

BLJ0902

Mileage: 184,750

Service advisor: 4199

Tag number: T7559

Payment type: CASH

Promised time: 05:30 PM

Promised date: 02/22/2021

Waiter: No

Estimate: 0.00

04FCZZ04	C	REPLACE COOLANT HOSE BETWEEN DEGAS BOTTLE AND ENGINE	162.00
Tech(s): 4400			
KM*5081*			
CVC*13*G			
1 HOSE AS N05			56.94
1 ANTI-FR Z03			28.07
Pts:	85.01	Lbr: 162.00	Other: 0.00 Total Line K: 247.01
Story: --- REMOVED AND REPLACED DEGAS BOTTLE HOSE. VACUUM FILLED COOLING SYSTEM. VERIFIED REPAIR			
L	10FCZZ03	C	REPLACE BCM AND PROGRAM - REQUIRE ALL KEYS
			243.00
Tech(s): 4352			
DL3Z*15604*A			
164*R8067*			
KEY*CUT*			
1 MODULE S00			443.43
1 4 BTN I			230.78
1 KEY CUT			8.00
Pts:	682.21	Lbr: 243.00	Other: 0.00 Total Line L: 925.21
Story: REPLACE FAULTY BODY CONTROL MODULE, HAD TO CUT 1 NEW IKT KEY AS 2 ARE REQUIRED FOR PROGRAMMING, RETEST, SIGNAL LAMPS OPERATE NORMALLY PASS RETEST. NEW DOOR CODE ATTACHED TO KEY RING (31199). NOTE 4X4 CONCERN IS STILL PRESENT.---			
M	02FCZ	C	REPLACE 10 SWOLLEN LUG NUTS
			81.00
Tech(s): 4400			
4L3Z*1012*A			
10 NUT - W Z00			60.10
Pts:	60.10	Lbr: 81.00	Other: 0.00 Total Line M: 141.10
Story: REMOVED AND REPLACED 10 SWOLLEN LUG NUTS. TORQUED TO SPEC.			
N	09FCZZ11	C	BG FUEL INJECTION SERVICE -QUOTED \$299.95 + SS & TAX-
			203.99
Tech(s): 4352			
K2958			
1 MAJOR F			95.96
Pts:	95.96	Lbr: 203.99	Other: 0.00 Total Line N: 299.95
Story: COMPLETED BG MAJOR FUEL SYSTEM SERVICE---			
O	02FCZZ111	C	PERFORM DE-MUD OF CHASSIS - QUOTED 3 HOURS
			486.00
PERFORM DE-MUD OF CHASSIS - QUOTED 3			

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Cell: (780)849-8818

BLJ0902

Mileage: 184,750

Service advisor: 4199

Tag number: T7559

Payment type: CASH

Promised time: 05:30 PM

Promised date: 02/22/2021

Waiter: No

Estimate: 0.00

HOURS

Tech(s): 4400

Pts: 0.00 Lbr: 486.00 Other: 0.00 Total Line O: 486.00
Story: --- PERFORMED DEMUD OF CHASSIS

P REPLACE WORN SWAY BAR BUSHINGS

03FCZZ03 C REPLACE WORN SWAY BAR BUSHINGS 243.00

Tech(s): 4400

9L3Z*5484*B

2 BUSH P01

57.06

Pts: 57.06 Lbr: 243.00 Other: 0.00 Total Line P: 300.06

Story: --- REMOVED AND REPLACED SWAY BAR BUSHINGS. VERIFIED REPAIR

Q REMOVE AND REPLACE REAR MAIN CRANK SEAL (FOUND ENGINE REAR MAIN CRANK SEAL LEAKING)

04FCZZ05 C REMOVE AND REPLACE REAR MAIN CRANK SEAL (FOUND ENGINE REAR MAIN CRANK SEAL LEAKING) 2,187.00

Tech(s): 4400

*W520514*S440

4 NUT - H Z00

25.88

*W714689*S437

4 NUT Z00

6.48

AL3Z*6379*BA

8 BOLT - N10

86.88

CXO*5W20*BSP

8 MOTORCR Z01

26.96

ENOIL

8 ENVIRO

0.88

6L2Z*7A248*AA

1 SEAL AS Z00

19.48

*W714717*S439

2 BOLT Z00

5.40

Pts: 171.96 Lbr: 2,187.00 Other: 0.00 Total Line Q: 2,358.96

Story: --- REMOVED TRANSMISSION AND FOUND ACTUAL SOURCE OF LEAK WAS TORQUE CONVERTER FRONT PUMP SEAL. REMOVED AND REPLACED PUMP SEAL. CLEANED OFF AFFECTED AREA. REINSTALLED TRANSMISSION. TOPPED UP FLUID. VERIFIED REPAIR

R CHECK AND ADVISE ON 4X4 INOPERATIVE

10FCZZ05 C CHECK AND ADVISE ON 4X4 INOPERATIVE 159.95

Tech(s): 4352

Pts: 0.00 Lbr: 159.95 Other: 0.00 Total Line R: 159.95

Story: INSPECT AND VERIFY 4X4 WARNING ON DASH AND VEHICLE WILL NOT SHIFT OUT OF 4 HIGH, C1979 PRESENT ON DEMAND, SEVERAL OTHER DTC'S ALSO PRESENT RELATING TO SHIFT MOTOR, CARRIED OUT PINPOINT TEST D FOR C1979, SOLENOID AT 48 OHMS, 12.5V PRESENT, CIRCUIT CCF05 LOAD TESTS GOOD BETWEEN SOLENOID AND

Repair Order Detail - Customer Copy

RO Number: 121315

RO Status: CLOSED

Customer: CARSON INTEGRATED

Phone(s): Contact:

Vehicle: 1FTFW1EFXDKD50208

Main: (780)756-0510

2013 F150

SILVER

TARA@CARSONINTEGRATED.COM

Cell: (780)849-8818

BLJ0902

Mileage: 184,750

Service advisor: 4199

Tag number: T7559

Payment type: CASH

Promised time: 05:30 PM

Promised date: 02/22/2021

Waiter: No

Estimate: 0.00

~~~~~  
TCCM, DIRECTED TO REPLACE TCCM, ADVISE WITH ESTIMATE, WILL  
REQUIRE RETEST AFTER MODULE REPLACEMENT. ADVISE CORI.---  
~~~~~

S INSTALL TRANSFER CASE CONTROL MODULE
02FCZZ204 C INSTALL TRANSFER CASE CONTROL MODULE 194.40

Tech(s): 4352
TM*267* 1 MODULE N03 202.73
Pts: 202.73 Lbr: 194.40 Other: 0.00 Total Line S: 397.13
Story: REPLACE TRANSFER CASE CONTROL MODULE, RETEST OPERATION, PASS
CODES, CAN NOT SHIFT OUT OF 4X4, COMPLETE ADDITIONAL TESTING
AND FOUND 4X4 SHIFT MOTOR FAULT DOES NOT MOVE, WIRING TESTS
OK, DIRECTED TO REPLACE SHIFT MOTOR. ADVISE WITH
ESTIMATE.---

T REPLACE 4X4 SHIFT MOTOR
08FCZZ07 C REPLACE 4X4 SHIFT MOTOR 162.00

Tech(s): 4352
66621991 1 MOTOR 594.96
Pts: 594.96 Lbr: 162.00 Other: 0.00 Total Line T: 756.96
Story: FOUND AFTER MODULE REPLACEMENT, PASS CODES BUT SHIFT MOTOR
DOES NOT OPERATE, MOTOR IS AT FAULT ADVISED CORI, REPLACE
SHIFT MOTOR AND RETEST PASS NORMAL OPERATION, 4X4 OPERATES
AND SHIFTS NORMALLY.---

U PERFORM COURTESY FLEET CLEAN (IN AND OUT - GOODWILL CLEAN)
96FCZZFLEET I PERFORM COURTESY FLEET CLEAN (IN AND OUT - GOODWILL CLEAN) N/C

Tech(s): 4718
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line U: 0.00
Story: --- IN AND OUT DONE

~~~~~  
RO  
LUBE      I      MISCELLANEOUS (775N)      N/C  
MISC      C      SSC      45.95  
MISC      C      LD20      -64.80  
MISC      C      LD20      -64.80  
MISC      C      LD20      -210.60  
MISC      C      LD20      -32.40  
MISC      C      LD20      -48.60  
MISC      C      LD20      -16.20  
MISC      C      LD20      -97.20

# Repair Order Detail - Customer Copy

RO Number: 121315

RO Status: CLOSED

Customer: CARSON INTEGRATED

Phone(s): Contact:

Vehicle: 1FTFW1EFXDKD50208

Main: (780)756-0510

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~~~~~

MISC	C	LD20				-48.60
MISC	C	LD20				-437.40
MISC	C	LD20				-38.88
MISC	C	LD20				-32.40
Pts:	0.00	Lbr:	0.00	Other:	-1,045.93	Total Line RO: -1,045.93

~~~~~

## Customer Pay

|                           |           |
|---------------------------|-----------|
| Labor                     | 6,693.09  |
| Parts                     | 2,666.41  |
| Lube                      | 0.00      |
| Sublet                    | 0.00      |
| Miscellaneous/Shop Charge | -1,045.93 |
| Deductible                | 0.00      |
| Total Charges             | 8,313.57  |
| Less Insurance/Adjustment | 0.00      |
| Sales Tax                 | 415.68    |
| Total                     | 8,729.25  |

CI-101

2013 Ford F-150

Order Number

—

Date

04-09-2025

Odometer

106,092 mi

Service Center

Koch Ford Sales (Ashstead) Ltd

Service Categories

Brakes

Tires

Scheduled Maintenance

Air Conditioning & Heating

Electrical

Other

Labor

Replace t-case rear output seal x4

Replace right front side axle seal x4

Replace right rear side axle seal x5

Replace coolant thermostat x3

Replace Bank 2 sensor 2 O2 sensor

Replace air filter

check and advise on check engine light-no

drivability issues We looked at a cel in

January (432296) and cleared the code-

may be related

GOOD TIRES

GOOD BATTERY

GOOD BRAKES

USED FOR CODES - BRAKE TIRE BATTERY

MAINTENANCE #2 - x4

Parts

FLUID - TRANSMISSION

SEAL x2

TXLEV O2, CONT FEE x3

TXLEV ENVIRO FEE x5

SEAL - DUST

OIL - REAR AXLE x2

ADDITIVE - OIL - FRICTION MODIFIER

THERMOSTAT ASY

ANTI-FREEZE

SEAL - THERMOSTAT

SENSOR - EXHAUST GAS - OXYGEN

ELEMENT ASY - AIR CLEANER

FILTER ASY - OIL

MOTORCRAFT SAE 5W-20 API GF-6A

Total Cost

1529.133527729 CAD

**CI-101**

2013 Ford F-150

**Order Number**

—

**Date**

01-07-2025

**Odometer**

162,019 mi

**Service Center**

Koch Ford Sales (Athabasca) Ltd

**Service Categories**

—

Air Conditioning & Heating

**Labor**

NO QC EMERGENCY REPAIR

GASOLINE ENGINE PERFORMANCE check  
for a cel on - guest had to boost to start and  
the light came on- would like scanned and  
document codes and clear - will rebook if  
needs a diag

**Parts**

—

**Total Cost**

110.868018134 CAD

CUSTOMER #: 23734  
UNIT# CI-101

238193

**Waterloo**

FORD LINCOLN

\*INVOICE\*

CARSON INTEGRATED  
10137 104 St NW #201  
EDMONTON, AB T5J 1A7  
HOME:780-756-0510 CONT:780-756-0510  
BUS: 780-805-2194 CELL:780-849-8818

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SERVICE ADVISOR: 4756 SHELLY LEIS

11420 - 107 Avenue NW, Edmonton, Alberta T5H 0Y5  
Service Direct Ph: 780-917-5177  
Ph: 780-423-4330 Fax: 780-917-5186  
Web Site: www.waterlooford.com  
Email: serviceleads@waterlooford.com

| COLOUR     | YEAR       | MAKE/MODEL       | VIN               | LICENSE | ODOMETER IN/ OUT | TAG     |           |
|------------|------------|------------------|-------------------|---------|------------------|---------|-----------|
| SILVER     | 13         | FORD F150 PICKUP | 1FTFW1EFXDKD50208 | BLJ0902 | 259622/259622    | T7126   |           |
| DEL DATE   | PROD. DATE | WARR. EXP.       | PROMISED          | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 20DEC12 IS |            |                  |                   |         |                  |         |           |
| 20DEC12 DD | 23OCT12    |                  | 19:30 05DEC24     |         |                  | CASH    | 06DEC24   |

R.O. OPENED READY OPTIONS: ENG:5.0 LITER TRN:A

09:22 04DEC24 12:00 06DEC24

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A FLEET M1 - INCLUDES OIL FILTER UP TO 5L OF OIL, BATTERY TEST, AND INSPECTION.

FLEETM1 FLEET M1 - INCLUDES OIL FILTER UP TO 5L OF OIL, BATTERY TEST, AND INSPECTION.

5005 C

EN ENVIRONMENTAL FEE

1 FL\*500\*S FILTER ASY - OIL

1 FF FILTER LEVY

8 CXO\*5W20\*BSP MOTORC SAE 5W 20

8 BOIL ENVIRONMENTAL

**ROUSH**

PARTS: 78.06 LABOR: 13.61 OTHER: 5.50 TOTAL LINE A: 130.17

259622 FLEET M1 COMPLETE, OIL FILTER REPLACED, OIL LEVEL GOOD, OIL LIFE RESET COMPLETE, OIL STICKER ON, TIRE PRESSURE GOOD, TIRE TREADS GOOD 10/32NDS, WIPERS GOOD, LIGHTS GOOD, AIR FILTER GOOD, WASHER FLUID TOPPED UP, OTHER FLUIDS GOOD, FOUND SWAY BAR BUSHINGS WORN.

\*\*\*\*\*

B MPI EXPRESS INSPECTION -

MPIEXP MPI EXPRESS INSPECTION -

5005 IMPI

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: (N/C) 0.00

259622 MPI COMPLETE

\*\*\*\*\*

C CLIENT STATES WIPERS WILL NOT TURN ON - ADVISE IF IT IS ON THE INCORRECT SETTING OR IF ELEC DIAGNOSIS IS REQUIRED

LV1ELC ELECTRICAL - LEVEL 1 DIAGNOSIS L-QUOTED

\$199.95 + SS & TAX -

4579 C

PARTS: 0.00 LABOR: 199.95 OTHER: 0.00 TOTAL LINE C: 199.95

259622 VERIFIED CONCERN. CHECKED OASIS. PERFORMED SELF TESTS.

PERFORMED PINPOINT TESTING. ISOLATED CONCERN TO WIPER SWITCH NOT OPERATING CORRECTLY. PROVIDED ESTIMATE TO REPLACE.

\*\*\*\*\*

D CONTACT CULLEN AT 780-850-1247

CMMT COMMENT -

**IMPORTANT**  
You may receive a survey from Ford Motor Company in the next few days. If we have not earned a 5 STAR rating in all categories, call Grant McNeill Fixed Operations Manager Thank You Waterloo Ford (780) 306 3520  
IF YOU HAVE HAD YOUR WHEELS REMOVED DURING YOUR SERVICE TODAY PLEASE RETURN TO THE DEALERSHIP AFTER DRIVING 100KM TO GET YOUR WHEELS RE-TORQUED FOR YOUR SAFETY.  
Monday to Friday  
7:00 AM to 5:30 PM

**IMPORTANT PRIVACY INFORMATION:** Personal information is collected in accordance with applicable privacy legislation and is governed by Waterloo Ford Lincoln's privacy policy. Your privacy is important to us. Ask us if you would like information about our Privacy Policy, including our service providers and their data processing in the U.S., which may be accessible to U.S. law enforcement and national security authorities.

We provide this personal and transaction information to Ford Motor Company of Canada, Limited to enable Ford to administer your transaction, provide you with requested services, improve automotive related products and services by conducting customer surveys, and provide you with marketing material which may be of interest to you, as permitted by applicable laws. For the Ford Privacy Policy (www.ford.ca) including use of service providers and U.S. data storage or if you do not want to receive marketing or survey materials from Ford please call 1-800-668-FORD(3673).

I HEREBY ACKNOWLEDGE THE EXISTENCE OF A MECHANIC'S LIEN IN FAVOUR OF THE WITHIN DEALER ON THE VEHICLE DESCRIBED HEREIN IN RESPECT OF THE MATERIAL SUPPLIED AND SERVICES RENDERED UNDER THIS WORK ORDER FOR THE FULL AMOUNT CHARGED THEREFORE. I WAIVE THE REQUIREMENT TO RECEIVE A COPY OF THE LIEN FINANCING STATEMENT.



**CASH**

| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOUR AMOUNT          |        |
| PARTS AMOUNT           |        |
| GAS, OIL, LUBE         |        |
| SUBLET AMOUNT          |        |
| MISC. CHARGES          |        |
| TOTAL CHARGES          |        |
| LESS INSURANCE         |        |
| G.S.T.                 |        |
| PLEASE PAY THIS AMOUNT |        |

CUSTOMER #: 23734  
UNIT# CI-101

238193

**Waterloo**

FORD LINCOLN

\*INVOICE\*

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PAGE 2

SERVICE ADVISOR: 4756 SHELLEY LEIS

| COLOUR     |  | YEAR       | MAKE/MODEL       |               | VIN               | LICENSE | ODOMETER IN/ OUT |      | TAG     |           |
|------------|--|------------|------------------|---------------|-------------------|---------|------------------|------|---------|-----------|
| SILVER     |  | 13         | FORD F150 PICKUP |               | 1FTFW1EFXDKD50208 | BLJ0902 | 259622/259622    |      | T7126   |           |
| DEL DATE   |  | PROD. DATE | WARR. EXP.       | PROMISED      |                   | PO NO.  |                  | RATE | PAYMENT | INV. DATE |
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| 20DEC12 DD |  | 23OCT12    |                  | 19:30 05DEC24 |                   |         |                  |      | CASH    | 06DEC24   |

R.O. OPENED      READY      OPTIONS: ENG:5.0\_LITER TRN:A  
09:22 04DEC24      12:00 06DEC24

| LINE   | OPCODE | TECH | TYPE   | HOURS | LIST   | NET  | TOTAL              |
|--------|--------|------|--------|-------|--------|------|--------------------|
|        |        | 999  | IMPI   |       |        |      | (N/C)              |
| PARTS: |        | 0.00 | LABOR: | 0.00  | OTHER: | 0.00 | TOTAL LINE D: 0.00 |

\*\*\*\*\*

E\*\* REPLACE WIPER SWITCH - NOT OPERATING CORRECTLY  
ELC REPLACED WIPER SWITCH

4579 C

1 SW\*6874\* SWITCH ASY - DIRECTI

PARTS: 126.66 LABOR: 95.97 OTHER: 0.00 TOTAL LINE E: 222.63

259622 REPLACED WIPER SWITCH

\*\*\*\*\*



\*\*PLEASE VISIT US @ WWW.WATERLOOFORD.COM\*\*  
BOOK YOUR NEXT APPOINTMENT ON LINE

\*FORD OFFERS 2YRS/UNLIMITED KMS WARRANTY ON\*  
\*ALL SERVICE INSTALLED PARTS AND LABOUR



~~ALL TIRES REMOVED NEED RETORQUING AFTER 100K~~



L I N C O L N

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CASH

|                        | 27.64  |
|------------------------|--------|
| DESCRIPTION            | TOTALS |
| LABOUR AMOUNT          | 341.53 |
| PARTS AMOUNT           | 204.72 |
| GAS, OIL, LUBE         | 0.00   |
| SUBLET AMOUNT          | 0.00   |
| MISC. CHARGES          | 6.50   |
| TOTAL CHARGES          | 552.75 |
| LESS INSURANCE         | 0.00   |
| G.S.T.                 | 27.64  |
| PLEASE PAY THIS AMOUNT | 580.39 |