

Red Deer Motors

J04-2
SEP

CUSTOMER #: 401189

92427



red deer

chrysler • jeep • dodge • ram

INVOICE

29 Petrolia Drive, Red Deer, AB T4E 1B3

Phone (403) 346-2035

Fax (403) 341-5066

www.GoDodgeRedDeer.ca

7-EPFC

121 POPLAR ST

RED DEER, AB T4E 1B4

HOME:403-391-0724 CONT:403-391-0724

BUS: CELL:780-233-1639

DUPLICATE 1

PAGE 1

SERVICE ADVISOR: 401826 BRITTANY HARTLEY

COLOUR	YEAR	MAKE/MODEL		VIN		LICENSE	ODOMETER IN/ OUT		TAG
	16	RAM 3500		3C7WRTCJ6GG255170			81613/81613		T5170
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
11MAR16 DD			17:30 11AUG22			176.67	CASH	31AUG22	
R.O. OPENED		READY		OPTIONS: DLR:C8970 ENG:6.4 Liter Hemi					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A 10-DIESEL ENGINE - UP TO 1.0 HOUR DIAGNOSIS - \$176.67 CUST REPORTS

THAT THE VEH KEEPS MISFIRING, CEL IS NOT CURRENTLY ON BUT VEHICLE ISN'T RUNNING WELL, INTERM CEL(NO CODES HAVE BEEN CLEARED) PLEASE CHECK AND REPORT

10 10-DIESEL ENGINE - UP TO 1.0 HOUR DIAGNOSIS -

\$176.67 CUST REPORTS THAT THE VEH KEEPS MISFIRING, CEL IS NOT CURRENTLY ON BUT VEHICLE ISN'T RUNNING WELL, INTERM CEL(NO CODES HAVE BEEN CLEARED) PLEASE CHECK AND REPORT

551	CF		286.00	286.00
7	68523970CA	\$OIL-0W40	15.44	13.90
7	1L	FEE CODE 1L	0.10	0.10
1	53032448AC	SEAL-PCV	5.40	4.86
4	6036734AA	SCREW-HEX FLANGE HEAD	22.50	20.25
1	5045477AB	GASKET-CYLINDER HEAD	96.90	87.21
1	5045476AB	GASKET-CYLINDER HEAD	94.75	85.27
4	6036684AA	NUT-U	12.60	11.34
1	4892339AB	\$FILTER-ENGINE OIL	7.15	6.43
1	FL	FILTER LEVY	0.50	0.50
8	4627633AA	SEAL-INTAKE MANIFOLD	39.60	35.64
1	4627638AA	SEAL-EGR TUBE	22.20	19.98
1	VS50625R	KIT - VAVLE COVER GASKET	83.77	75.39
2	4627636AA	SEAL-PCV	20.25	18.22

PARTS: 824.36 LABOR: 286.00 OTHER: 1.20 TOTAL LINE A: 1111.56

scanned for codes - no related misfire dtc -- monitored for misfires and road tested - not counting any misfires at this time - when inspected for any coolant in cylinders i inspected spark plug boots and several are bulged - possibly from oil contamination at some point ot overheated -- when inspecting i found 2 boots torn and 1 was arcing through - req new coil boots if avaiable or would req new coils - rec starting with repairing this issue and monitor -- baseed on misfiring would also rec doing a injector clean - NOTE THERE IS RELATED

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CUSTOMER SIGNATURE

DATE

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DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
DISCOUNTS	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

GST# 81450 7398 RT0001

CUSTOMER #: 401189

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SERVICE ADVISOR: 401826 BRITTANY HARTLEY

COLOUR	YEAR	MAKE/MODEL	VIN	LICENSE	ODOMETER IN/ OUT	TAG
	16	RAM 3500	3C7WRTCJ6GG255170		81613/81613	T5170

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11MAR16 DD			17:30 11AUG22		176.67	CASH	31AUG22

R.O. OPENED READY OPTIONS: DLR:C8970 ENG:6.4_Liter_Hemi

14:07 08AUG22 10:14 31AUG22

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

DOCUMENTATION FROM CHRYSLER FOR STAR CASE S1609000003 -- IF CUSTOMER EXPERIENCES MISFIRES/RUNABILITY ISSUES WITH NO CODES THEN UNPLUG EGR VALVE AND SEE IF GOES AWAY -- EGR VALVE HAS CAUSED RUNABILITY ISSUES WITH NO CODES -at this time no misfires counbted and i have found other issues that would create midfire so will just monitor this for now -- something customer could try if necessary
1.0 diag

B 07-HEATING/COOLING - UP TO 1.0 HOUR DIAGNOSIS - \$176.67 CUST REPORTS THAT THE VEHICLE IS OVERHEATING BADLY, VEHICLE DROVE FROM HERE TO UFA CARDLOCK AND THE VEHICLE WAS ALREADY OVER HEATING. PLEASE CHECK AND REPORT

07 07-HEATING/COOLING - UP TO 1.0 HOUR DIAGNOSIS - \$176.67 CUST REPORTS THAT THE VEHICLE IS OVERHEATING BADLY, VEHICLE DROVE FROM HERE TO UFA CARDLOCK AND THE VEHICLE WAS ALREADY OVER HEATING. PLEASE CHECK AND REPORT

551	CF		429.00	429.00
1	68442532AA	CAP-COOLANT RECOVERY BOTTLE	30.15	27.13
2	68175338AC	\$ANTIFREEZ-COOLANT	53.15	47.83

PARTS: 122.79 LABOR: 429.00 OTHER: 0.00 TOTAL LINE B: 551.79

inspected cooling system - found resovoir cap only holds 9psi pressure rated for 21 - replaced cap as per jason - pressure tested cooling system no visible leaks - loss of coolant may have been from cap issue or internal leak as there is no evident external leaks - ran vehicle until hot and let sit overnight - removed 1 saprk plug from every cyl and inspected with camera for any evident coolant in any cylinder - none evident at this time - suspect issue was from cap -- also noticed between rad and condenser is a large build up of dirt and "fluff" - washed out between rad and condensers as best as possible - has mixed coolant in system and req flush of cooling system to install proer coolant and monitor -- will road test after repairs completed to verify if repaired or any other evident issues - performed coolant

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DISCOUNTS	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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BUS: CELL:780-233-1639

SERVICE ADVISOR: 401826 BRITTANY HARTLEY

COLOUR	YEAR	MAKE/MODEL	VIN	LICENSE	ODOMETER IN/ OUT	TAG
	16	RAM 3500	3C7WRTCJ6GG255170		81613/81613	T5170

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11MAR16 DD			17:30 11AUG22		176.67	CASH	31AUG22

R.O. OPENED READY OPTIONS: DLR:C8970 ENG:6.4_Liter_Hemi

14:07 08AUG22 10:14 31AUG22

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

system drain and fill to remove mix coolant and refill with proper coolant - bleed system and road tested - no overheating occurred at this time - customer to drive and report

1.0 diag

1.0 - inspect cyl for any coolant leaks

1.0 coolant flush

 CUSTOMER DROVE VEHICLE AND IT OVERHEATED AFTER DRIVING FOR 10 MIN
 --TRIED SEVERAL TIMES TO REMOVE ANY AIR FROM SYSTEM - NO WAS GOOD THE
 COMES BACK POSSIBLE HEAD GASKET OR EGR COOLER - REMOVED INTAKE MANIFOLD
 ADN INSPECTED COOLER - BOTH SIDES OF COOLER ARE DRY SUSPEC CYL HEAD
 GASTES - REQ NEW AND RECHECK - REC SENDING HEADS OUT FOR INSPECTION
 1.0 inspect cooler

 removed cyl head and inspected - nothing evident on gaskets but cyl
 7 is wet on valves and has fuzzy coolant on valves - suspect this was
 cause of issue -- replaced head gaskets - valve cover gaskets and
 intake gaskets - - refilled cooling system performed oil change and
 washed engine bay - road tested along back road and to penhold and back
 hitting highway speeds and hard accelerations -- no overheating -
 rechecked for any leaks - none - all repairs good at this time -
 recharged ac system

C** REPLACE ALL SPARK PLUG COIL BOOTS IF AVAILABLE SEPERATE FROM COILS

- IF NOT THEN WOULD REQ NNEW COILS

CAUSE: BOOTS SWOLLEN AND SOFT - TORN AND ARCING THROUGH BOOTS

09 09-GAS ENGINE - UP TO 1.0 HOUR DIAGNOSIS -

\$176.67

551 CF

16 58969 COIL BOOT

7.53

143.00

143.00

6.78

108.48

PARTS:

108.48 LABOR:

143.00 OTHER:

0.00

TOTAL LINE C:

251.48

replaced all spark plug boots - during replacement i found a second
 coil that was strating arc through -- boot not arced yet but replaced

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PARTS AMOUNT	
DISCOUNTS	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

GST# 81450 7398 RT0001

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SERVICE ADVISOR: 401826 BRITTANY HARTLEY

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	16	RAM 3500		3C7WRTCJ6GG255170		81613/81613		T5170
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R.O. OPENED		READY		OPTIONS: DLR:C8970 ENG:6.4 Liter Hemi				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

at this time also to prevent a comeback issue
cleared all codes and road tested monitoring for misfires- none -
all repairs good at thios time
1.0

D** replace 1 ignition coil due to arcing through coil body

CAUSE: failed coil

01 01-QUICK SERVICE //

551 CF

1 68238603AA COIL/IGN-IGNITION

124.00

0.00

0.00

111.60

111.60

1 68238603AA COIL/IGN-IGNITION

124.00

111.60

111.60

PARTS: 223.20 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 223.20

replaced 2 coils after a second one was found to be faulty also
when replacing boots - did not want a comeback scenario
no charge replaced coils when doing boots

ESTIMATE: 914.84

09AUG22 13:23 SA: 679

CONTACT:

CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER

75.00

*****THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED*****

,,SUMMARY REC FUEL INJECTOR CLEAN - MINOT FUEL SERVICE

Thank you for letting us serve you today. You
may receive a short survey from Chrysler
Canada on our service.If you can't mark us a
perfect 10 please contact our service manager
jwhitfield@goauto.ca as soon as you can.

GST

110.65

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DESCRIPTION	TOTALS
LABOUR AMOUNT	858.00
PARTS AMOUNT	1278.83
DISCOUNTS	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	76.20
TOTAL CHARGES	2213.03
LESS INSURANCE	0.00
SALES TAX	110.65
PLEASE PAY THIS AMOUNT	2323.68

GST# 81450 7398 RT0001



29 Petrolia Drive, Red Deer AB T4E 1B3
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ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS INVOICE.
NO RETURNS ON ELECTRICAL OR SPECIAL ORDER PARTS. NO RETURNS AFTER 30
DAYS. 25% RE-STOCK CHARGE ON ALL RETURNED PARTS.

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DATE ENTERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	INVOICE NUMBER	
25 JUL 22		25 JUL 22		126408	10:43

SOLD TO ACCOUNT NO. 401189
S7-EPFC
4033910724
121 POPLAR ST
RED DEER, AB T4E 1B4

SHIP TO PAGE 1 OF 1

SHIP VIA			SLSM.	B/L NO.	TERMS	F.O.B. POINT		
			819			RED DEER AB		
QTY	SHIP	B.O.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT	
1	1	0	4893177AD	1037A THERMOSTA-	233.45	233.45	233.45	
2	2	0	5160343AA	1026B PROP-GAS	108.16	108.16	216.32	
GST					22.49			
METHOD OF PAYMENT:								
Installed By Darren on July 25/22								
2016 Dodge Ram 3500								
Thank You For Your Business!								
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						SUBLET		
						FREIGHT		
						SALES TAX		
						TOTAL		
CUSTOMER'S SIGNATURE						449.77		
X						0.00		
						22.49		
						\$472.26		

GST# 814507398 RT0001



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chrysler • jeep • dodge • ram

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DATE ENTERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	INVOICE NUMBER	
25 JUL 22		26 JUL 22	26 JUL 22	126421	08:15

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ACCOUNT NO. 401189

S
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T
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PAGE 1 OF 1

S7-EPFC
4033910724
121 POPLAR ST
RED DEER, AB T4E 1B4

SHIP VIA		SLSM.	B/L NO.	TERMS	F.O.B. POINT		
		401825		WHOLESALE CASH	RED DEER AB		
QTY	SHIP	B.O.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1	0	68194962AA	1 CLUTCH-FAN	388.80	324.00	324.00
GST				16.20			
METHOD OF PAYMENT:				WDC			34020
<i>Installed by Darren on July 25/22</i> <i>2016 Dodge Ram 3500</i> <i>Thank You For Your Business!</i>							
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				SUBLET			
				FREIGHT		0.00	
				SALES TAX		16.20	
CUSTOMER'S SIGNATURE				TOTAL		\$340.20	
X							

GST# 814507398 RT0001

CUSTOMER #: 17059

90266



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Phone (403) 346-2035

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RED DEER MOTORS INC.

20 JOHNSTONE DRIVE

RED DEER, AB T4P 3Y2

HOME: 403-347-7777 CONT: 403-347-7777

BUS: 403-347-7777 CELL:

DUPLICATE 1

PAGE 1

SERVICE ADVISOR: 771 CANDACE D KALKE

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	16	RAM 3500		3C7WRTCJ6GG255170		73917/73917		T170
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
11MAR16 DD			17:00 28APR22		176.67	CASH	02MAY22	
R.O. OPENED		READY	OPTIONS: DLR:C8970 ENG:6.4 Liter Hemi					

14:13 28APR22 13:09 02MAY22

LINE OPCODE TECH TYPE HOURS

LIST

NET

TOTAL

A ENGINE LIGHT ON AD OFF, RUNS ROUGH AND STALLS OUT, DIAG AND ADVISE

CAUSE: ENGINE LIGHT ON

01 inspect and diag engine light

761 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

pulled code P0171-FUEL SYSTEM 1/1 LEAN, P0174-FUEL SYSTEM 2/1 LEAN, running lean on both banks. sprayed intake down checking for vacume leaks, none found, found no exaught leaks, found egr has a bunch of new parts on it. removed egr tube and bore scoped valve, does not seem to be stuck open, no air leaking by, reassembled, hooked up fuel pressure gage, 60 psi, above value of 58. checked fuel flow. 700m is spec in 20 sec, got 1.7l volume is fantstic. removed belt and attempted top get to act up and ran misfire monitor not misfireing, took for good road test and is not acting up anymore. let get cold and re ran and still not acting up. customer states that they did not have lean codes at all. just communication codes. if acts up do not clear codes and bring in with check engine light on.

B Y26 2012-21 D TRUCK M14 WHEEL STUDS

CAUSE: .

22Y26185 Safety Recall Y26 - Wheel Studs

761 WM

(N/C)

22Y26150 SAFETY RECALL Y26 - WHEEL STUDS

REPLACEMENT OF UP TO 2 ADDITIONAL STUDS

761 WM

(N/C)

22Y26161 ANTILOCK BRAKES EQUIPPED (TONE WHEEL)

761 WM

(N/C)

1 5600X7229A Y26 RECALL

(N/C)

2 CSZMY261AA STUD-HUB

(N/C)

1 CSZMY262B Y26 STUD REAR

(N/C)

1 CSZMY26KAA SEAL-WHEEL BEARING

(N/C)

1 CSZMY268AA O RING

(N/C)

1 CSZMY26GAA BOLT-HUB AND ROTOR

(N/C)

1 CSZMY265AA BOLT-HUB AND ROTOR

(N/C)

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PARTS AMOUNT

DISCOUNTS

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY
THIS AMOUNT

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R.O. OPENED	READY	OPTIONS:
14:13 28APR22	13:09 02MAY22	DLR:C8970 ENG:6.4_Liter_Hemi

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
PARTS:		0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

Inspect and Replace Wheel Studs - Front 22-Y2-61-85 1.6 hours (One Side or Both Sides) and Rear (One Side)

Replacement of up to 2 additional studs 22-Y2-61-50 0.1 hours (Can be claimed multiple times as required) x8

Antilock Brakes Equipped (Tone Wheel) 22-Y2-61-61 0.2 hours

Thank you for letting us serve you today. You may receive a short survey from Chrysler Canada on our service. If you can't mark us a perfect 10 please contact our service manager jwhitfield@goauto.ca as soon as you can.

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PARTS AMOUNT	0.00
DISCOUNTS	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
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