

Repair Order Detail - Internal Copy

P28-1
Aug

RO Number: 355152

RO Status: CLOSED

Customer: HOLDEN COLONY
Phone(s): Contact:
Vehicle: 1GKS2GKD6NR175436

Main: (780)385-8300
2021 YUKNXL BEIGE

Click to View Cust Copy
Cell:

Mileage: 189,706
Service advisor: 529
Tag number: T9634

Payment type: CHG
Promised time: 04:30 PM
Promised date: 07/24/2024

Waiter: No
Estimate: 0.00
Customer Comments: Yes

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A CUSTOMER REPORTS THE TRUCK IS IN REDUCED ENGINE POWER , LIMP MODE  
- CHECK AND ADVISE

|   |     |                                                     |       |          |
|---|-----|-----------------------------------------------------|-------|----------|
| 1 | CC5 | Repairs completed as<br>per description<br>below... | 11.70 | 2,215.40 |
|---|-----|-----------------------------------------------------|-------|----------|

Tech(s): 6625

|          |    |                      |          |
|----------|----|----------------------|----------|
| 24297326 | 1  | TRANSMISS            | 5,131.47 |
| 20779889 | 1  | CLAMP                | 59.22    |
| 15035747 | 1  | SEAL                 | 30.65    |
| 15077362 | 1  | SEAL                 | 31.44    |
| 86816628 | 1  | GASKET               | 21.68    |
| 84124171 | 1  | CLAMP                | 9.80     |
| 84308104 | 1  | CLAMP                | 10.87    |
| 19352620 | 12 | FLUID                | 153.48   |
| CT       | 12 | ENVIRO FEE CONTAINER | 2.16     |
| OT       | 12 | ENVIRO FEE OIL       | 3.60     |
| 85628205 | 1  | SEAL                 | 12.06    |
| 86816628 | 1  | GASKET               | 21.68    |

Pts: 5,482.35 Lbr: 2,215.40 Other: 5.76 Total Line A: 7,703.51

Story: 189706 1170 performed prelim diag, performed bulletin search. dtc's p0777, p18a1 and p0700 current in system. vehicle has no reverse. Following document 5224493 i collected fluid sample, burn odour noted. cleared dtc's. still no reverse gear. Following document 5224815 i attempted road test, still no reverse. according to diagnostic document 4578446 i am to suspect fault lies in 1-2-8-9-10-Reverse Clutch Assembly. sending debris to get trapped in control valve body. will require new transmission and flushing of transmission cooler. old transmission TUN: s1213282ckjx0512. new TUN; r1241412ckjx0555. removed components to access transmission. removed transmission. flushed, back flushed cooler to remove debris. installed transmission and all removed components. programmed tcm, wcc: 18YY225619862. performed fluid level set procedure. road tested vehicle.

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B COMPLIMENTARY PEACE OF MIND INSPECTION

POM	CPC	COMPLIMENTARY PEACE OF MIND INSPECTION	0.00	0.00
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Tech(s): 6625

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

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D DARIUS

|      |     |      |      |      |
|------|-----|------|------|------|
| MEMO | CPC | [18~ | 0.00 | 0.00 |
|------|-----|------|------|------|

Tech(s): 999

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Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00
~~~~~

E REPLACE KEY FOB BATTERY

1 CPB Repairs completed as 0.10 12.50  
per description  
below...

Tech(s): 6625

19333112

1 BATTERY

7.77

Pts: 7.77 Lbr: 12.50 Other: 0.00 Total Line E: 20.27

Story: 189706 10 removed and replaced battery

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F** REINSTALL LOWER COWLING - SUPPLIED INSIDE YUKON

NC CPC NOT COMPLETED/NO 0.00 0.00
CHARGE

Tech(s): 6625

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line F: 0.00

Story: 189706 PARTS ORDERED EDM
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Customer Pay

Labor 2,227.90

Parts 5,490.12

Lube 0.00

Sublet 0.00

Miscellaneous/Shop Charge 227.98

Deductible 0.00

Total Charges 7,946.00

Less Insurance/Adjustment 0.00

Sales Tax 397.31

Total 8,343.31