



99 GOLDEN SPIKE RD. BOX 5000
SPRUCE GROVE ALBERTA T7X 2Y3
Phone: (780) 962-3000 • FAX: (780) 962-3068 • 1-800-222-6444
service@zenderford.com • www.zenderford.com
M-F 7:00AM- 6:00PM
SATURDAY 9:00AM - 1:00PM

D02-265
SEP

PU39

SO # 811701

SERVICE ORDER



Printed 09/08/2021 9:27:49 AM

CUSTOMER COPY - ** IN PROGRESS ** User

4086

Page 1

Customer No
RON PROKIPCHUK TRUCKING LTD
BOX 122
WHITECOURT, AB T7S 1N3

Home **Bus** (780) 648-3950
Cell **Today**
Email

Term CASH

Advisor	Charlie English	Promised	09/07/2021 5:00 PM	Tag
Shop	S1	Opened	09/07/2021 7:33 AM	Location
Priority	500	Cashiered		PO #

License No	Odometer In	Odometer Out	InServ Date	Stock No
G67344	303199			
Year	Make	Model	Model No	Colour
2007	FORD	SUPER DUTY F-350 SRW	W31	BLACK
Vehicle ID No	Selling Dealer	Extended Warranty		Delivery Date
1FTWW31P27EA51020				
Engine Size	6.0L OHV DI 32-VALVE V8 TURBO	Fleet #		

Request	Description	Job	CSR	Status
6-0CT	DIAG AND ADVISE FOR RUNS ROUGH COLD UNTIL WARMS UP - NOCEL AT ANY TIME	1	4086	Original

Labour	Description	Type	Amount
6-0CT	DIAG AND ADVISE FOR RUNS ROUGH COLD UNTIL WARMS UP - NOCEL AT ANY TIME	CW	229.43

Technician	4018 -	Parts Total	0.00
Cause	refer to story	Labour Total	229.43
		Request Total	229.43

Handwritten signature and number: 00 4294.



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Fri 7:00AM - 6:00PM
Saturday 9:00AM - 5:00PM
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Customer Signature _____



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Customer No RON PROKIPCHUK TRUCKING LTD BOX 122 WHITECOURT, AB T7S 1N3		Advisor Charlie English Shop S1 Priority 500		Promised 09/07/2021 5:00 PM Opened 09/07/2021 7:33 AM Cashiered		Tag Location PO #	
Home Cell Email		Bus (780) 648-3950 Today		License No G67344 Year 2007 Vehicle ID No 1FTWW31P27EA51020 Engine Size 6.0L OHV DI 32-VALVE V8 TURBO		Odometer In 303199 Model SUPER DUTY F-350 SRW W31 Selling Dealer Extended Warranty Fleet #	
Term CASH				Odometer Out		InServ Date	
				Stock No		Colour BLACK Delivery Date	

Correction diagnose concern. fault codes p0611 (fcm performance), p0231 (#1 injector). engine is at operating temperature. performed power balance = pass. will have to perform cold start to verify the customer concern. however with that said the fcm is failing and this will directly affect how the engine runs as the fcm (fuel injector control module) is what actuates the fuel injectors. the most load on the fcm is also placed when the engine is cold. the vehicle calibration is a vxcf7 which is not the latest calibration. the latest calibration offers protection strategies. the vehicle also has a fault u1900 which is an indicator that the vehicle had an after market tune installed. if so this will have to be removed prior to updating the calibration. another noted concern is that the degas bottle appears to be venting, would recommend a cooling system pressure monitor, also noted the degas bottle had debris in the bottle, this can be a sign that the engine oil cooler is going or is becoming restricted. the upper hot side cac flex joint has a crack in it (does not appear to be leaking), the lower is sweating oil. the fuel pressure regulator is weak. both serpentine belts are badly cracked. would recommend replacement of the fcm, updating the calibration, replacement of the fuel pressure regulator. replacement of both belts. replacement of fuel filters (we show no history). then a cold start with the new fcm to verify if injector faults are present. refer to estimate, 4018 bg

performed cold start, vehicle started well and did not misfire unless fcm correction was removed. then cylinder #6 and #8 (worse of the two) would drop out. performed road test when under tip in load cylinder #5 would misfire, also noted when the engine was cold the turbo would flutter, this is an indicator of slow to open turbo vanes (tuning can also affect this). the turbo lessened greatly as engine warmed. customer could use ford cetane improver which helps remove deposits, with that said the vehicle has the old style turbo drain tube thus it would not be a bad idea to remove/clean and inspect turbo charger and replace the drain tube. as previously noted the rough run did not occur unless fcm correction was removed (fcm correction is to balance the injectors, removal of the function is part of the diagnostic process to help identify which injectors can not maintain even firing without correction), the concern may become more apparent as the ambient air temperature gets colder. 4018 bg

Request	Description	Job	CSR	Status
AQC Quick Lane TIRE & AUTO CENTER	QC550 INSPECTION	2	4086	Original
Mon-Thurs 7:00AM - 7:00PM Fri. 7:00AM - 6:00PM Saturday 9:00AM - 5:00PM NO APPOINTMENT NEEDED WHILE YOU WAIT SERVICE ALL MAKES AND MODEL-EXPRESS OIL CHANGES				
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Page 3

Customer No RON PROKIPCHUK TRUCKING LTD BOX 122 WHITECOURT, AB T7S 1N3 Home Cell Email Bus (780) 648-3950 Today Term CASH	Advisor Charlie English Shop S1 Priority 500 Promised 09/07/2021 5:00 PM Opened 09/07/2021 7:33 AM Cashiered Tag Location PO # License No G67344 Odometer In 303199 Odometer Out InServ Date Stock No Year 2007 Make FORD Model SUPER DUTY F-350 SRW Model No W31 Colour BLACK Vehicle ID No 1FTWW31P27EA51020 Selling Dealer Extended Warranty Delivery Date Engine Size 6.0L OHV DI 32-VALVE V8 TURBO Fleet #
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Labour	Description	Type	Amount
AQC	QC550 INSPECTION	1	

Parts Total	0.00
Labour Total	0.00
Request Total	0.00

Request	Description	Job	CSR	Status
17-OCT	MAKE SURE TO RE INSTALL CLUB WHEN PARKING TRUCK OUTSIDE	3	4086	Original

Labour	Description	Type	Amount
17-OCT	MAKE SURE TO RE INSTALL CLUB WHEN PARKING TRUCK OUTSIDE	CW	0.00

Technician	4018 -	Parts Total	0.00
Cause	.	Labour Total	0.00
Correction	note: customer may wish to have a hidden switch installed to help protect the vehicle from theft as well. 4018 bg	Request Total	0.00

Request	Description	Job	CSR	Status
EST	ESTIMATE FOR replace fcm, fcm relay and program modules to the latest. do note: if vehicle is tuned the tuner must be uninstalled	4	4086	Approved

Labour	Description	Type	Amount
EST	ESTIMATE FOR replace fcm, fcm relay and program modules to the latest. do note: if vehicle is tuned the tuner must be uninstalled	CW	382.38

Part	Description	Shp	Bin	Type	Retail	Price	Amount
F1CM 3 RM	F1CM	1	L-01	CR72	907.73	670.93	670.93
F8OZ 14N089 AA	RELAY	1		CR72	61.48	45.44	45.44

Technician	4018 -	Parts Total	716.37
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Cause		Labour Total	382.38
Quick Lane TIRE & AUTO CENTER		Request Total	1098.76

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Customer No RON PROKIPCHUK TRUCKING LTD BOX 122 WHITECOURT, AB T7S 1N3 Home Bus (780) 648-3950 Cell Today Email Term CASH	Advisor Charlie English Promised 09/07/2021 5:00 PM Tag Shop S1 Opened 09/07/2021 7:33 AM Location Priority 500 Cashiered PO #
License No G67344 Odometer In 303199 Odometer Out InServ Date Stock No Year 2007 Make FORD Model SUPER DUTY F-350 SRW W31 Model No Colour BLACK Vehicle ID No 1FTWW31P27EA51020 Selling Dealer Extended Warranty Delivery Date Engine Size 6.0L OHV DI 32-VALVE V8 TURBO Fleet #	

Correction returned vehicle to stock. replaced and programed fcm, pcm, tcm. replaced fcm relay. installed 50hp tow tune with egr turned off (vehicle has egr delete), 4018 bg

Request	Description	Job	CSR	Status
EST	ESTIMATE FOR replace fuel pressure regulator, weak	5	4086	Approved

Labour	Description	Type	Amount
EST	ESTIMATE FOR replace fuel pressure regulator, weak	CW	183.54

Part	Description	Shp	Bin	Type	Retail	Price	Amount
3C3Z 9T517 AG	KIT - PRESSURE REGUL	1	C-03	CR72	146.51	108.29	108.29

Technician	4018 -	Parts Total		108.29
Cause	.	Labour Total		183.54
Correction	replaced weak fuel pressure regulator, 4018 bg	Request Total		291.83

Request	Description	Job	CSR	Status
EST	ESTIMATE FOR replace both serpentine belts due to badly cracked	7	4086	Approved

Labour	Description	Type	Amount
EST	ESTIMATE FOR replace both serpentine belts due to badly cracked	CW	382.38

Part	Description	Shp	Bin	Type	Retail	Price	Amount
NPN	belt 8 rib	1		CR72	0.00	125.21	125.21
NPN	belt 6 rib	1		CR72	0.00	58.16	58.16

Technician	4018 -	Parts Total		183.37
Cause	.	Labour Total		382.38
		Request Total		565.75



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Customer No RON PROKIPCHUK TRUCKING LTD BOX 122 WHITECOURT, AB T7S 1N3 Home Bus (780) 648-3950 Cell Today Email Term CASH		Advisor Charlie English Shop S1 Priority 500 Promised 09/07/2021 5:00 PM Opened 09/07/2021 7:33 AM Cashiered Tag Location PO #	
License No G67344 Odometer In 303199 Year 2007 Make FORD Vehicle ID No 1FTWW31P27EA51020 Engine Size 6.0L OHV DI 32-VALVE V8 TURBO		Odometer Out InServ Date Model SUPER DUTY F-350 SRW W31 Selling Dealer Extended Warranty Stock No Colour BLACK Delivery Date Fleet #	

Correction replaced both serpentine belts, noted one of the aux battery cables for the battery disconnect was rubbed through at the drivers side rad upper support bracket. taped up the cable and placed hose over to help better protect the cable. customer may wish to inspect and reroute if required. additionally the coolant level is down some, it does not appear to be factory spec ford gold thus it was not topped up, 4018 bg

WE RECOMMEND WHEELS NEED TO BE RE-TORQUED BETWEEN 50KM TO 100KM.
Everytime the tires have been removed from the vehicle. -Drop by- no charge to re-torque

Labour	1,177.73
Parts	1,008.03
Supplies	141.33
SUB-TOTAL	2,327.09
GST	116.35
PST	0.00
TOTAL INVOICE	2,443.44



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