



909-1
MAY

W/O: 165991

165991

WO #: 165991 (Appointment Date: 12 NOV 2025 - Time: 07:00am)

Customer: - MCCAFFERTY,
RYAN
Address:

Stock #:
Stock Desc: 2015 TT FOREST RIVER
HERITAGE GLEN 282RK
Model: 282RK
Serial #: 4X4TWBD2XFU006631
Chassis #:
Mileage:
Key #: 30
Req'n #: 23328,20296
License #: 5WY0-29
Trim:

Purchase Date:
Date In: 22 OCT 25
Promise Date:
Promise Time:
Schedule Date:
Completed: 10 DEC 25
Warr. Date:

Home Phone:
Work Phone:
Author: LPARLIAMENT
Location: CLSR
Invoice #: 643381

Job #3 - External

COMPLAINT: THE ENTRY STEP IS VERY INSTABLE. THE BOLTS HAVE PULLED THROUGH, CAN WE REPLACE/REPAIR THIS WITHOUT REPLACING THE ENTIRE STEP?

CAUSE: Bolts pulled threw the floor

CORRECTION: WE HAVE TWO OPTIONS:

1. REMOVE THE DOOR TO ACCESS BOLTS, CAN PUT A METAL PLATE UNDER DOOR FRAME TO SCREW IN TO. @ 3-4.00 HOURS
2. REMOVE STEPS AND INSTALL FOLD DOWN SOLID STEPS @ 1.00 HOUR + \$702.00

Labor

Job #	Description	Total
3	MULTIPLE LABOR CODES	180.00

Sublet

Description	Total
ENTRY STEP	702.10

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	21.60	21.60

Subtotal for Job #3: 903.70

Job #4 - External

COMPLAINT: THE TERMINATION VALVE/PLUMBING FOR THE COMBO GREY AND BLACK TANK HAS CRACKED. TANKS ARE EMPTY

CAUSE: Cracked plumbing

CORRECTION: Wrote up estimate for customer. customer aproved repair. Cut off damaged section and rebuilt terminal. Tested.

Labor

Job #	Description	Total
4	PLUMBING	360.00

Parts

Part #	Description	Qty	Price	Total
758-13	HUB BAYONET ADAPTOR	1.00	9.95	9.95

Customer #: 226030
MCCAFFERTY, RYAN

226030

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11-0415 SEWER CAP 3"VALTERRA 1.00 5.95 5.95

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	42.20	42.20
Subtotal for Job #4:				418.10

Job #5 - External

COMPLAINT: FRONT WINDOW IS BROKEN. QUOTE TO REPLACE? FUSION GLASS?

31-oct: EMAILED FUSION GLASS TO SEE ABOUT CUTTING A PEICE OF GLASS. CUSTOMER DOES NOT WANT TO SPEND The window is \$2410.95 + \$1122.00 shipping fees. TO REPLACE...HOLD FOR FURTHER INFO.

31-oct: fusion glass can do this. We just need to remove the window. CONVERSATION WITH PAUL VIA EMAIL.

CAUSE: .

CORRECTION: 73 x 41 1/4

Removed the window to sublet. Covered the opening. Cleaned off old silicone and tape residue. Installed new window and re sealed.

Labor

Job #	Description	Total
5	MULTIPLE LABOR CODES	360.00

Parts

Part #	Description	Qty	Price	Total
180-4	TAPE 404 BUTYL 1/8" X 3/4" X 30'	1.00	11.95	11.95
NU302/CG/TRAN S	SILICONE NUFLEX 302 - TRANSLUCENT	1.00	17.95	17.95

Sublet

Description	Total
FUSION GLASS	476.42

Subtotal for Job #5: 866.32

Job #6 - External

COMPLAINT: CUSTOMER REPLACED HIS BATTS. WITH X2 12V LITHIUM BATTS. 6 WEEKS AGO. WHEN UNIT IS PLUGGED INTO SHORE POWER, CUSTOMER DOESN'T FEEL THAT THE BATTERIES ARE CHARGING FAST/EFFICIENT ENOUGH. TEST CONVERTER PLEASE

CAUSE: .

CORRECTION: Tested batteries when unit came in. They where at 12.40 volts. Plugged unit in and tested. They went up to 12.90. Let the converter charge over night and batteries are not at 13.30 volts. So conveter is good. If customer does a lot of dry camping i would recommend having a solar system.

Labor

Job #	Description	Total
6	MISC LABOUR CODE (OTHER)	54.00

Subtotal for Job #6: 54.00

Job #7 - External

COMPLAINT: QUOTE TO REPLACE X1 FENDER, CAN WE REPAIR THE ONE FENDER SKIRT?

CUSTOMER WANTS TO TRY FOR PLASTIC WELDING FIRST BEFORE REPLACING.

05-NOV: CUSTOMER WANTS TO REPLACE THE FENDERS. AUTH'D PARTS PRICE AS PER EST.-NO LABOUR QUOTE PROVIDED.

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Customer #: 226030
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226030

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Customer #: 226030
MCCAFFERTY, RYAN

226030

CAUSE: .

CORRECTION: A repair is not going to cut it on these ones. Suggest just replacing. Installed and sealed both new fenders.

Labor		Total
Job #	Description	
7	REPLACE FENDERS X2	360.00

Parts				Total
Part #	Description	Qty	Price	
20X72145A	FENDER SKIRT, TRAVEL TRAILER, TANDEM, BLACK, WAVE	2.00	116.25	232.50

Other Services				Total
Code	Description	Qty	Price	
FRT	F.RIVER	1.00	260.00	260.00
BRK	F.RIVER	1.00	103.00	103.00
SS	SHOP SUPPLIES	1.00	21.60	21.60

Subtotal for Job #7: 977.10

Job #WNTD - External
*UNIT WINTERIZED BY:
CUSTOMER

Subtotal for Job #WNTD: 0.00

Job #1 - Internal
COMPLAINT: SCREEN DOOR LATCH BROKEN BY TECH

CAUSE: Broke it opening the door

CORRECTION: The screen handle would not unlach because the new steps are bowing the screen door. Had to bend the inner fram a little so the steps would sit more inside the door way to prevent the steps from bowing the screen door.

Labor		Total
Job #	Description	
1	SCREEN DOOR LATCH	N/C

Parts				Total
Part #	Description	Qty	Price	
153-12	RIGHT HAND SCREEN DOOR LATCH	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Parts Total:	278.30
Labour Total:	1,314.00
Sublet Total:	1,178.52
Extras Total:	448.40
Tax Total:	160.98
WORK ORDER TOTAL:	3,380.20



W/O: 158476

158476

WO #: 158476

Customer: - MCCAFFERTY, RYAN
Address:

Stock #: 2015 TT FOREST RIVER
Stock Desc: HERITAGE GLEN 282RK
Model: 282RK
Serial #: 4X4TWBD2XFU006631
Chassis #: 30
Mileage:
Key #: 30
Req'n #:
License #: 5WY0-29
Trim:

Purchase Date: 16 MAR 22
Date In: 16 MAR 22
Promise Date:
Promise Time:
Schedule Date:
Completed: 28 MAR 22
Warr. Date:

Home Phone:
Work Phone:
Author: DBURT
Location: CLSR
Invoice #: 615988

Job #301 - External
COMPLAINT: 2 X 6V BATTERIES WITH STANDARD BOXES
BASIC INSTALL
[1 YEAR WARRANTY]

APPROVED AS PER ESTIMATE ATTACHED BY EMAIL 3/17/22
1 HR LABOR @ \$155
PARTS TOTAL \$485.75
EXTRAS \$32.60

CORRECTION: Unit framed in for only 1 (12 volt battery). Had to modify the battery tray and build up the battery base because the new batteries are too wide to go end to end. Had to modify the eq hitch saddles to a shorter bolt in order to gain battery box room, have to remove the propane bottles to get the batteries in the boxes and noticed the propane bottles secure post had a loose nut (replaced with proper wing nut). Made a plywood battery base and bolted it to the metal battery tray and painted the wood black with tremclad oil based paint, screwed the boxes down to the wood, installed the batteries with the cross over cable and installed lids with battery straps. Complete.
Estimated Amount: 645.90

Customer #: 226030
MCCAFFERTY, RYAN

226030

Labor			Total
Job #	Description		
301	ADDITIONAL TIME FOR BATT INSTALL, JOB WAS MORE INVOLVED THAN QUOTED		155.00

Parts				
Part #	Description	Qty	Price	Total
452-1	6 VOLT BATTERY BOX	2.00	22.95	45.90
PS2200	BATTERY 6 VOLT DEEP CYCLE	2.00	209.95	419.90
51696	LPG TANK WING NUT 3/4"	1.00	7.95	7.95

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	18.55	18.55
SS	JUMPER CABLES	1.00	20.00	20.00
ES	ENVIRONMENTAL SURCHARGE	1.00	8.00	8.00
HF	HANDLING FEE	1.00	6.00	6.00

Subtotal for Job #301: 681.30

W/O: 158476

Parts Total:	473.75
Labour Total:	155.00
Sublet Total:	0.00
Extras Total:	52.55
Tax Total:	34.08
WORK ORDER TOTAL:	715.38

Date Vehicle dropped off: _____

Date of appointment: _____

Completion date: _____

Notified of Completion: Time _____ Date _____

Date Released: _____

I/We the undersigned acknowledge the forgoing as factual and I/we hereby acknowledge receipt of completed copy.

Signature of owner: _____

GST Reg No: R882936669

158476

Customer Signature : _____

Date: 10 Apr 2026

Customer #: 226030
MCCAFFERTY, RYAN

226030



W/O: 158067

158067

WO #: 158067 (Appointment Date: 07 OCT 2021)
 Customer: - MCCAFFERTY, RYAN
 Address:
 Home Phone:
 Work Phone:
 Author: DBURT
 Location: CLSR
 Invoice #: 615394

Stock #:
 Stock Desc: 2015 TT FOREST RIVER
 HERITAGE GLEN 282RK
 Model: 282RK
 Serial #: 4X4TWBD2XFU006631
 Chassis #:
 Mileage:
 Key #: 30
 Req'n #:
 License #: 5WY0-29
 Trim:

Purchase Date:
 Date In: 30 NOV 21
 Promise Date:
 Promise Time:
 Schedule Date:
 Completed: 15 FEB 22
 Warr. Date:

Customer #: 226030
 MCCAFFERTY, RYAN

Job #GOLD-2 - External

COMPLAINT: REAR LEFT SIDE STOVE IGNITOR INOP-REPLACE AND TEST, STOVE TOP ALSO NOT SECURE PROPERLY.

12/1/21 APPROVED TO ORDER AND REPLACE THE STOVE IGNITOR
 PART 47.97
 FREIGHT 40.00
 LABOR .5

CAUSE: Igniter wire faulty.

CORRECTION: Replaced igniter wire, Complete.
 Estimated Amount: 116.80

Labor

Job #	Description	Total
GOLD-2	STOVE IGNITOR R&R- LEFT REAR	77.50

Parts

Part #	Description	Qty	Price	Total
57553	PIEZO WIRES 34SERIES SET OF 3	1.00	29.95	29.95

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	9.30	9.30

Subtotal for Job #GOLD-2: 116.75

226030

Job #GOLD-3 - External

COMPLAINT: PIN HOLES/SMALL RIPS STARTING IN AWNING FABRIC. FOUND ON GOLD PKG.
 -CLOSE TO COACH.
 FIRST OPTION IS; 2.3 HRS, FABRIC \$600 \$65.10
 APPROVED 1ST OPTION 10/18/21
 PART TO BE ORDERED 10/19/21

SECOND OPTION IS; (DENIED)
 CLEAN AND APPLY AWNING TAPE TO THE THE AFFECTED AREA ACROSS THE FABRIC/TUBE
 PART \$15.00
 LABOR 0.5 @ \$155.
 S.S \$9.30

CORRECTION: Replaced awning canvas, Complete.
 Estimated Amount: 997.28

W/O: 158067

Labor		Total
Job #	Description	
GOLD-3	AWNING FABRIC R&R	310.00

Parts				
Part #	Description	Qty	Price	Total
V000334448	SOLERA AWNING FABRIC 21' BLACK	1.00	464.00	464.00

Other Services				
Code	Description	Qty	Price	Total
FRT	4216404	1.00	25.80	25.80
BRK	4216404	1.00	37.00	37.00
SS	SHOP SUPPLIES	1.00	37.20	37.20

Subtotal for Job #GOLD-3: 874.00

Job #WNTD - External

UNIT WINTERIZED OCT 15/21 BY JLS ON W/O# 157640!

Subtotal for Job #WNTD: 0.00

Parts Total: 493.95
 Labour Total: 387.50
 Sublet Total: 0.00
 Extras Total: 109.30
 Tax Total: 49.55

WORK ORDER TOTAL: 1,040.30

Date Vehicle dropped off: _____
 Date of appointment: _____
 Completion date: _____
 Notified of Completion: Time _____ Date _____
 Date Released: _____

I/We the undersigned acknowledge the forgoing as factual and I/we hereby acknowledge receipt of completed copy.

Signature of owner: _____

GST Reg No: R982936669

158067

Customer #: 226030
 MCCAFFERTY, RYAN

226030

Customer Signature : _____

Date: 10 Apr 2026

158067



W/O: 157993

157993

WO #: 157993

Customer: - MCCAFFERTY,
RYAN
Address:

Stock #:
Stock Desc: 2015 TT FOREST RIVER
HERITAGE GLEN 282RK
Model: 282RK
Serial #: 4X4TWBD2XFU006631
Chassis #:
Mileage:
Key #: 30
Req'n #: 140,266
License #: 5WY0-29
Trim:

Purchase Date:
Date In: 16 NOV 21
Promise Date:
Promise Time:
Schedule Date:
Completed: 30 NOV 21
Warr. Date:

Home Phone:
Work Phone:
Author: DBURT
Location: DB
Invoice #: 614508

Job #GOLD-2 - External

Transferred to RV*158067 on 30 NOV 21

Estimate amount was 116.80

REAR LEFT SIDE STOVE IGNITOR INOP-REPLACE AND TEST, STOVE TOP ALSO NOT SECURE PROPERLY.

Labor

Job #	Description	Total
GOLD-2	STOVE IGNITOR R&R- LEFT REAR	0.00
Subtotal for Job #GOLD-2:		0.00

Job #GOLD-3 - External

Transferred to RV*158067 on 30 NOV 21

Estimate amount was 997.28

PIN HOLES/SMALL RIPS STARTING IN AWNING FABRIC. FOUND ON GOLD PKG.

-CLOSE TO COACH.

FIRST OPTION IS; 2.3 HRS, FABRIC \$600 \$65.10

APPROVED 1ST OPTION 10/18/21

PART TO BE ORDERED 10/19/21

SECOND OPTION IS; (DENIED)

CLEAN AND APPLY AWNING TAPE TO THE THE AFFECTED AREA ACROSS THE FABRIC/TUBE

PART \$15.00

LABOR 0.5 @ \$155.

S.S \$9.30

Labor

Job #	Description	Total
GOLD-3	AWNING FABRIC R&R	0.00

Other Services

Code	Description	Qty	Price	Total
FRT	SHIPPING & HANDLING	0.00	0.00	0.00
BRK	PARTS BROKERAGE RECOVERY	0.00	0.00	0.00

Subtotal for Job #GOLD-3: 0.00

Job #SLIDESER-1 - External

COMPLAINT: SLIDE OUT ISSUE - FOUND ON SLIDE SERVICE:

INSPECTED/LUBRICATED SLIDE. THE FRONT FLOOR SECTION IS LOOSE AND HITTING THE

Customer #: 226030
MCCAFFERTY, RYAN

226030

INSIDE FLOOR CAUSING EXCESS WEAR. THE FRONT SLIDE SKI IS BROKEN AND MISSING PIECES. REMOVE ORIGINAL SLIDE SKI, RESECURE THE SLIDE FLOOR BACK UP, INSTALL NEW SKI AND RESEAL WHERE NEEDED.

LAB: 1.2HR, PART \$10.00, SILICONE \$10, SS \$22.32

11/01/21 APPROVED TO ORDER THE LS SLIDE SKI. PART \$12.46, FREIGHT \$60.00 AND BRK \$37.

11/22/21 APPROVED TO REMOVE SLIDEOUT AND ESTIMATE REPAIR, APPROX 15/HR, PLEASE TAKE PICS WHEN SLIDE IS REMOVED FOR CUSTOMER!

CAUSE: No support for the front half of the ramp coming in the slide cut out.

CORRECTION: Welded up 2 outriggers in order to support the ramp. Tried to install them with the slide in place but the wood was twisted and warped after prolonged use. Needed to remove the inner fascia and pull th slide out of the coach. Replaced the front half of the wood for the ramp, reinstalled the slide and tested. Found there to be a loud vibration noise during the last half of extension and the first half of retraction. Opened up underbelly and lubricated the end of the inner arm. This took care of the vibration noise (Took 0.7hrs), Also found that front end of the slide wasnt sealing at he top when retracted. Adjusted the room up on the push tubes to allow it to seal. (Took 0.5hrs adjusting it): Slide operates fine and seal well when extended and retracted. Also replaced front ski on the slide, Complete. Pics taken for customer
Estimated Amount: 228.32

Labor

Job #	Description	Total
SLIDESER-1	REPAIR SLIDE OUT -Per estimate	2,325.00

Parts

Part #	Description	Qty	Price	Total
20X64793A	SLIDE OUT SKI, 50" X 2 1/2" X 1", BLACK POLY	1.00	11.95	11.95

Sublet

Description	Total
MISC METAL PIECES FOR SLIDE OUT SUPPORT 2x4X 8'	69.32
	10.58

Other Services

Code	Description	Qty	Price	Total
FRT	11914020	1.00	87.11	87.11
BRK	11914020	1.00	25.00	25.00
SS	SHOP SUPPLIES	1.00	125.00	125.00

Subtotal for Job #SLIDESER-1: 2,653.96

Job #SLIDESERV - External

COMPLAINT: SLIDE ROOM SERVICE (PER SLIDE)

- INSPECT & LUBRICATE ALL SLIDE SEALS.
- INSPECT SLIDE ROOM ALIGNMENT.
- LUBRICATE ALL SLIDE GEARS

ESTIMATE IF REPAIRS ARE REQUIRED

\$129.00 (PER SLIDE OUT) (1x SLIDE OUT)

CAUSE: FOUND ON SLIDE OUT SERVICE:

Front of the slide out is damaged. Previous tech suspected it was due to the slide floor separating from the room, but this is not the case. Used a jack on the outside and lifted the room and the floor is secure to the slide. Found that the plastic ramp that the slide runs on to come in has sunk into the floor of the trailer causing the slide floor to catch on the trailer floor. Unsure as to the exact cause of the plastic ramp sinking into the floor.

**WILL REQUIRE TO: Pull the slide out to further assess and repair the plastic ramp. Prepared estimate & submitted to service writer to call customer- pending customer!

CORRECTION: Performed slide out service: Found issues, called customer w/ estimate & approval-repaired on job # "SLIDESER-1".

After repairs, finished off service as well which included adjustments and lubrication as required! Complete.
Estimated Amount: 129.00

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Customer #: 226030
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Labor		Total
Job #	Description	
SLIDESERV	SLIDE ROOM SERVICE PER SLIDE	119.00

Other Services				Total
Code	Description	Qty	Price	
SS	SHOP SUPPLIES	1.00	10.00	10.00

Subtotal for Job #SLIDESERV: 129.00

Job #WNTD - External

UNIT WINTERIZED ON W/O# 157640 OCT 15/21 BY JLS!

Subtotal for Job #WNTD: 0.00

Parts Total: 11.95
Labour Total: 2,444.00
Sublet Total: 79.90
Extras Total: 247.11
Tax Total: 139.17

WORK ORDER TOTAL: 2,922.13

Date Vehicle dropped off: _____

Date of appointment: _____

Completion date: _____

Notified of Completion: Time _____ Date _____

Date Released: _____

I/We the undersigned acknowledge the forgoing as factual and I/ we hereby acknowledge receipt of completed copy.

Signature of owner: _____

GST Reg No: R882936669

157993

Customer #: 226030
MCCAFFERTY, RYAN

226030

Date: 10 Apr 2026

Customer Signature : _____



W/O: 157640

157640

WO #: 157640 (Appointment Date: 15 OCT 2021 - Time: 08:00am)

Customer: - MCCAFFERTY,
RYAN
Address:

Stock #:
Stock Desc: 2015 TT FOREST RIVER
HERITAGE GLEN 282RK
Model: 282RK
Serial #: 4X4TWBD2XFU006631
Chassis #:
Mileage:
Key #: 30
Req'n #:
License #: 5WY0-29
Trim:

Purchase Date:
Date In: 07 OCT 21
Promise Date:
Promise Time:
Schedule Date:
Completed: 16 NOV 21
Warr. Date:

Home Phone:
Work Phone:
Author: DBURT
Location: CLSR
Invoice #: 614287

Job #1 - External

COMPLAINT: THE WATER PUMP WOULD NOT SHUT DOWN, KEPT RUNNING AT A LOW HUM, LOW PRESSURE, HOTWATER TANK IS EMPTY AND BYPASS IS OPEN

CUSTOMER APPROVED TO REPLACE WATER PUMP \$159.95, 0.5HRS LABOR

CAUSE: WATER PUMP IS LEAKING INTERNALLY AND WON'T STAY PRESSURED UP- PICTURES TAKEN.

CORRECTION: FILLED FRESH TANK & PRESSURED UP SYSTEM. RELEASED AIR OUT OF LINES & TESTED PUMP, COULD SEE WATER DRIPPING FROM THE PUMP CASING. PREPARED ESTIMATE! -CUSTOMER APPROVED!

REPLACED PUMP & TESTED GREAT. COMPLETED BY JLS OCT 12/21!

Labor

Job #	Description	Total
1	DIAGNOSE WATER PUMP	155.00

Parts

Part #	Description	Qty	Price	Total
649-1	FLOW MAX 12V WATER PUMP	1.00	139.95	139.95

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	16.80	16.80

Subtotal for Job #1: 311.75

Job #2 - External

COMPLAINT: DRIVERS SIDE SKIRTING/ J-WRAP, REAR, FLOPS IN THE WIND WHEN DRIVING, CHECK FOR POSSIBLE BROKEN BRACING. ESTIMATE

-BRACING BROKEN/LOOSE IN 4 SEPARATED LOCATIONS, MAY NEED TO MAKE ADDITIONAL BRACES AND INSTALL .75 LABOR, S.S 13.95, PARTS 20.00

CAUSE: INSPECTED ALL SKIRTING BRACKETS, 4 ARE BROKEN/LOOSE. PREPARED ESTIMATE- PENDING CUSTOMER APPROVAL (JLS)...

CORRECTION: REPAIRED BROKEN BRACKETS FOR J-WRAP. COMPLETED BY AW OCT 19/21!

Customer #: 226030
MCCAFFERTY, RYAN

226030

157640

Customer #: 226030
MCCAFFERTY, RYAN

226030

Labor				Total
Job #	Description			
2	LOOSE SKIRTING ASSESS			131.75
Other Services				Total
Code	Description	Qty	Price	
SS	SHOP SUPPLIES	1.00	13.95	13.95
Subtotal for Job #2:				145.70

Job #3 - External

COMPLAINT: APPLY NEW CAULKING AROUND THE EXTERIOR SHOWER.

CORRECTION: CLEANED AND RESEALED THE EXTERIOR SHOWER COMPARTMENT. COMPLETED

Labor				Total
Job #	Description			
3	CLEAN & RESEAL AROUND EXT SHOWER COMP			46.50
Other Services				Total
Code	Description	Qty	Price	
SS	SHOP SUPPLIES	1.00	5.58	5.58
Subtotal for Job #3:				52.08

Job #4 - External

COMPLAINT: REPLACE THE SKYLIGHT THAT IS CRACKED ON THE ROOF. FOUND WHEN TECH WAS SEALING AREAS ON ROOF.

APPROVED 1 HR, \$89.95 PART

CORRECTION: REMOVED AND REPLACED SKYLIGHT, COMPLETED BY AW OCT 20/21

Labor				Total
Job #	Description			
4	R&R SKYLIGHT			155.00
Parts				Total
Part #	Description	Qty	Price	
540172	SKYLIGHT 14 X 22 KRACKLE OUTER	1.00	89.95	89.95
Other Services				Total
Code	Description	Qty	Price	
SS	SHOP SUPPLIES	1.00	16.80	16.80
Subtotal for Job #4:				261.75

Job #1002 - External

COMPLAINT: WINTERIZE - A,C,5W, TT w/SLIDES

CORRECTION: FULLY WINTERIZED UNIT AFTER REPLACING PUMP.- TANKS TO BE DUMPED WHEN BEING PULLED FROM SHOP. COMPLETED BY JLS OCT 12/21!

Estimated Amount: 170.70

Labor				Total
Job #	Description			
1002	WINTERIZE - A,C,5W,TT W/SLIDES			98.00
Parts				Total
Part #	Description	Qty	Price	
798-1	FROST FREE ANTIFREEZE	3.00	6.95	20.85
Other Services				Total
Code	Description	Qty	Price	
SS	SHOP SUPPLIES	1.00	11.76	11.76
Subtotal for Job #1002:				130.61

157640

Customer #: 226030
MCCAFFERTY, RYAN

226030

Job #2002 - External

COMPLAINT: BEARING REPACK DOUBLE AXLE

CORRECTION: COMPLETED BEARING REPACK, NO OTHER ISSUES FOUND. JLS OCT 14/21.

**ATTACHED RETORQUE NOTE TO CUSTOMER'S INVOICE AS CUSTOMER WILL NEED TO HAVE WHEEL LUG NUTS RETORQUED AFTER 100 KMS!!

Labor

Job #	Description	Total
2002	DOUBLE AXLE BEARING REPACK	315.00

Parts

Part #	Description	Qty	Price	Total
95913	GREASE SEAL - 1.875" ID F/ 3.5K AXLE	4.00	6.95	27.80

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	37.80	37.80

Subtotal for Job #2002: 380.60

Job #GOLD - External

COMPLAINT: GOLD PACKAGE \$299.95 + PARTS & GST

- FLUSH WATER SYSTEM C
- PRESSURE TEST WATER SYSTEM FOR LEAKS C
- LPG LEAK TEST C
- CHECK ALL APPLIANCES FOR OPERATION C
- CHECK ALL INTERIOR LIGHTS FOR OPERATION C
- CHECK ALL EXTERIOR LIGHTS FOR OPERATION C
- CHECK TIRES FOR WEAR AND PRESSURE C
- ELECTRONIC BATTERY TEST C
- CHECK BATTERY FLUID LEVELS AND CONNECTIONS C
- CHECK AWNING OPERATION C
- VISUAL CHECK OF EXTERIOR AND ROOF SEALANTS C
- CHECK AND LUBRICATE STEP IF NEEDED C
- BATTERY C VOLTAGE C CCA
- TIRES C WEAR % C PSI

'C' = CHECKED!

CORRECTION: GOLD PACKAGE INSPECTION COMPLETED BY JLS OCT 14/21. PREPARED ESTIMATE FOR ISSUES FOUND!!

Labor

Job #	Description	Total
GOLD	GOLD PACKAGE	280.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	19.95	19.95

Subtotal for Job #GOLD: 299.95

Job #GOLD-1 - External

COMPLAINT: LP WORKING PRESSURE @ 9" OF W.C. FOUND ON GOLD PKG. REQUIRE: ADJUST AND RETESTING

CORRECTION: ADJUSTED LP PRESSURE, CHECKED AT STOVE, REPAIRED IGNITOR AND COVER SNAP DOWN. COMPLETED BY AW OCT 19/21!

Labor

Job #	Description	Total
GOLD-1	ADJUST LP PRESSURE	46.50

157640

Customer #: 226030
MCCAFFERTY, RYAN

226030

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	5.58	5.58

Subtotal for Job #GOLD-1: 52.08

Job #GOLD-2 - External

Transferred to RV*157993 on 16 NOV 21

Estimate amount was 0.00

REAR LEFT SIDE STOVE IGNITOR INOP-REPLACE AND TEST, STOVE TOP ALSO NOT SECURE PROPERLY.

Labor

Job #	Description	Total
GOLD-2	STOVE IGNITOR INOP	0.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	50.40	0.00

Subtotal for Job #GOLD-2: 0.00

Job #GOLD-3 - External

Transferred to RV*157993 on 16 NOV 21

Estimate amount was 0.00

PIN HOLES/SMALL RIPS STARTING IN AWNING FABRIC. FOUND ON GOLD PKG.

-CLOSE TO COACH.

FIRST OPTION IS; 2.3 HRS, FABRIC \$600 \$65.10

APPROVED 1ST OPTION 10/18/21

PART TO BE ORDERED 10/19/21

SECOND OPTION IS; (DENIED)

CLEAN AND APPLY AWNING TAPE TO THE THE AFFECTED AREA ACROSS THE FABRIC/TUBE

PART \$15.00

LABOR 0.5 @ \$155.

S.S \$9.30

Labor

Job #	Description	Total
GOLD-3	AWNING FABRIC R&R	0.00

Other Services

Code	Description	Qty	Price	Total
FRT	SHIPPING & HANDLING	0.00	0.00	0.00
BRK	PARTS BROKERAGE RECOVERY	0.00	0.00	0.00

Subtotal for Job #GOLD-3: 0.00

Job #GOLD-4 - External

COMPLAINT: BATTERIES MISSING FROM SMOKE DETECTOR. FOUND ON GOLD PKG.

ESTIMATE:

0.1 HR, \$9 PART, \$1.86 SS

**CUSTOMER DECLINED!

CORRECTION: CUSTOMER DECLINED ESTIMATE!

Subtotal for Job #GOLD-4: 0.00

Job #GOLD-5 - External

COMPLAINT: LIGHT BULB MISSING FROM FRIDGE. FOUND ON GOLD PKG.

**CUSTOMER DECLINED!

CORRECTION: CUSTOMER DECLINED ESTIMATE!

Subtotal for Job #GOLD-5: 0.00

Job #GOLD-6 - External

COMPLAINT: 1x INTERIOR LED BULB FLICKERING/BURING OUT. FOUND ON GOLD PKG.
**CUSTOMER DECLINED!

CORRECTION: CUSTOMER DECLINED ESTIMATE!

Subtotal for Job #GOLD-6: 0.00

Job #GOLD-7 - External

COMPLAINT: FURNACE NOT OPERATING PROPERLY. FOUND ON GOLD PKG.
REPLACE LIMIT SWITCH, CLEAN/BLOW OUT FURNACE INTERNALLY, CLEAN DUCTS/ REGISTERS
AND RETEST FURNACE.

CAUSE: FAULTY LIMIT SWITCH.

CORRECTION: REMOVED AND REPLACED LIMIT SWITCH, BLEW OUT FURNACE, TESTED,
COMPLETED BY AW OCT 19/21!

Labor

Job #	Description	Total
GOLD-7	R&R LIMIT SWITCH AND TEST	186.00

Parts

Part #	Description	Qty	Price	Total
232504	SWITCH LIMIT SUBURBAN #232504	1.00	11.95	11.95

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	22.32	22.32

Subtotal for Job #GOLD-7: 220.27

Job #GOLD-8 - External

COMPLAINT: ELEMENT FOR HWH IS BURNT OUT AND INOP. FOUND ON GOLD PKG.
REQUIRE TO REPLACE 120V ELEMENT AND RETEST FUNCTION-

SUBURBAN
SW6DE

CORRECTION: REMOVED AND REPLACED WATER HEATER ELEMENT AS IT WAS BURNT OUT.
ALSO REPLACED THE T-STAT AS IT TOO WAS BURNT OUT. COMPLETED BY AW OCT 19/21!

Labor

Job #	Description	Total
GOLD-8	R&R ELEMENT AND RETEST	139.50

Parts

Part #	Description	Qty	Price	Total
60301	ELEMENT KIT SCREW-IN SUBURBAN #520900	1.00	26.95	26.95
67295	THERMOSTAT ELECTRIC SUBURBAN, 120V, 130\$ - #232306	1.00	29.95	29.95

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	16.74	16.74

Subtotal for Job #GOLD-8: 213.14

Job #GOLD-9 - External

COMPLAINT: ELECTRONIC BATTERY TEST INDICATED CRANKING AMPS VERY LOW @ BATTERY.
SUGGEST REPLACING- FOUND ON GOLD PKG.

157640

Customer #: 226030
MCCAFFERTY, RYAN

226030

**CUSTOMER DECLINED!

CORRECTION: CUSTOMER DECLINED ESTIMATE!

Subtotal for Job #GOLD-9: 0.00

Job #GOLD-10 - External

COMPLAINT: VARIOUS SEALANT ISSUES AROUND UNIT;

-SEALANTS CLEAN AND RESEAL, D.S BELTLINE MLDG,BULB SEAL AROUND ENTIRE SLIDE, 2X SLIDE FASCIA'S. SLIDE BELTLINE MLDG, BOTH REAR CORNER NLDGS, EXT FRIDGE VENT,SAT/CABLE HOOKUPS X 3, REAR TAILLIGHTS, D.S BELTLINE MLDG, TANK VENT. 3.5 HRS, S.S \$65.10, SEALANT 2X SILICONE \$20.00

-ROOF: CLEAN/RESEAL: FRONT TERMINATION, PLUMBING STACK, BOTH SLIDE CORNERS, SKYLIGHT, FRIDGE VENT .80 HRS SS \$124.00, 1 X ALPHA \$16.95

-ROOF: SCRAPE/RESEAL: BOTH ROOF SIDE MLDGS AND REAR TERMINATION 2.7 HRS, 1 X NON SAG ALPHA \$ \$16.95 AND 1 ALPHA \$16.95, SS \$50.22

CORRECTION: RESEALED AS PER CUSTOMER APPROVED ESTIMATE: RESEALED D/S, SLIDE, CORNER (REAR) MOLDINGS, ROOF. COMPLETED BY AW OCT 20/21!

Labor

Job #	Description	Total
GOLD-10	CLEAN/RESEAL	852.50

Parts

Part #	Description	Qty	Price	Total
72-9248	ALPHA WHT NON-SAG SEALANT	1.00	16.95	16.95
808-50	SEALANT LAP DICOR SELF LEVELING - WHITE	1.00	12.95	12.95
808-50	SEALANT LAP DICOR SELF LEVELING - WHITE	1.00	12.95	12.95
540172	SKYLIGHT 14 X 22 KRACKLE OUTER	1.00	89.95	89.95
NU302/CG/TRAN S	SILICONE NUFLEX 302 - TRANSLUCENT	1.00	9.95	9.95

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	79.40	79.40

Subtotal for Job #GOLD-10: 1,074.65

Job #SLIDESER-1 - External

Transferred to RV*157993 on 16 NOV 21

Estimate amount was 0.00

SLIDE OUT ISSUE - FOUND ON SLIDE SERVICE:

INSPECTED/LUBRICATED SLIDE. THE FRONT FLOOR SECTION IS LOOSE AND HITTING THE INSIDE FLOOR CAUSING EXCESS WEAR. THE FRONT SLIDE SKI IS BROKEN AND MISSING PIECES. REMOVE ORIGINAL SLIDE SKI, RESECURE THE SLIDE FLOOR BACK UP, INSTALL NEW SKI AND RESEAL WHERE NEEDED.

LAB: 1.2HR, PART \$10.00, SILICONE \$10, SS \$22.32

11/01/21 APPROVED TO ORDER THE LS SLIDE SKI. \$PART 12.46, FREIGHT 60.00 AND BRK 37.

Labor

Job #	Description	Total
SLIDESER-1	REPAIR SLIDE OUT -Per estimate	0.00

Other Services

Code	Description	Qty	Price	Total
FRT	11914020	0.00	87.11	0.00
BRK	11914020	0.00	25.00	0.00

Subtotal for Job #SLIDESER-1: 0.00

W/O: 157640

157640

Customer #: 226030
MCCAFFERTY, RYAN

226030

Job #SLIDESERV - External

COMPLAINT: Transferred to RV*157993 on 16 NOV 21

Estimate amount was 0.00

SLIDE ROOM SERVICE (PER SLIDE)

- INSPECT & LUBRICATE ALL SLIDE SEALS.

- INSPECT SLIDE ROOM ALIGNMENT.

- LUBRICATE ALL SLIDE GEARS

ESTIMATE IF REPAIRS ARE REQUIRED

\$129.00 (PER SLIDE OUT)

CORRECTION: INSPECTED SLIDE - PREPARED ESTIMATE FOR ISSUES FOUND -

Labor

Job #	Description	Total
SLIDESERV	SLIDE ROOM SERVICE PER SLIDE	0.00

Subtotal for Job #SLIDESERV: 0.00

Parts Total: 490.15
 Labour Total: 2,405.75
 Sublet Total: 0.00
 Extras Total: 246.68
 Tax Total: 157.20

WORK ORDER TOTAL: 3,299.78

Date Vehicle dropped off: _____

Date of appointment: _____

Completion date: _____

Notified of Completion: Time _____ Date _____

Date Released: _____

I/We the undersigned acknowledge the forgoing as factual and I/ we hereby acknowledge receipt of completed copy.

Signature of owner: _____

GST Reg No: R882936669

157640

Customer #: 226030
MCCAFFERTY, RYAN

226030

Customer Signature : _____

Date: 10 Apr 2026



W/O: 154798
 Promised Date:
 09 OCT 20

154798

WO #: 154798 (Appointment Date: 23 SEP 2020 - Time: 01:00pm)

Customer: - MCCAFFERTY,
 RYAN
 Address:

Stock #:
 Stock Desc: 2015 TT FOREST RIVER
 HERITAGE GLEN 282RK
 Model: 282RK
 Serial #: 4X4TWBD2XFU006631
 Chassis #:
 Mileage:
 Key #: 30
 Req'n #:
 License #: 5WY0-29
 Trim:

Purchase Date:
 Date In: 21 SEP 20
 Promise Date: 09 OCT 20
 Promise Time:
 Schedule Date:
 Completed: 24 SEP 20
 Warr. Date:

Home Phone:
 Work Phone:
 Author: DBURT
 Location: DB
 Invoice #: 601088

Job #1 - External

COMPLAINT: DROP UNDERBELLY AND ASSESS & PROVIDE ESTIMATE ON POSSIBLE WATER DAMAGE. (ESTIMATE 0.5HRS FOR ASSESS/ PULL UNDERBELLY & ESTIMATE)
 CUSTOMER NOTICED SOME SAGING IN THE UNDERBELLY

CORRECTION: Dropped belly around holding tanks and inspected for water damage. None found at this time!

Labor

Job #	Description	Total
1	ESTIMATEV WATER DAMAGE	85.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	10.20	10.20

Subtotal for Job #1: 95.20

Job #2 - External

COMPLAINT: REPAIR CABINET DOOR.
 DOOR GOT CAUGHT IN SLIDE AND DAMAGED HINGES

CORRECTION: Straighten hinge and reinstalled door, Complete.

Labor

Job #	Description	Total
2	REPAIR CABINET DOOR	51.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	6.12	6.12

Subtotal for Job #2: 57.12

Job #3 - External

COMPLAINT: INSTALL MAXXAIR VENT COVERS.
 2 VENTS, ONE OVER BEDROOM AND ONE COVER BATHROOM

CORRECTION: Installed maxxair vents. Complete.

Customer #: 226030
 MCCAFFERTY, RYAN

226030

W/O: 154798
 Promised Date: 09 OCT 20

154798

Customer #: 226030
 MCCAFFERTY, RYAN

226030

Labor			Total
Job #	Description		
3	INSTALL MAXXAIR VENT COVERS X2		170.00

Parts				
Part #	Description	Qty	Price	Total
67277	COVER F/ ROOF VENT - MAXXAIR II - TRANSLUCENT	2.00	69.95	139.90

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	20.40	20.40
Subtotal for Job #3:				330.30

Job #4 - External
 COMPLAINT: BATTERY IS FAULTY PER BATTERY TEST ON GOLD PKG. ***CUSTOMER HAS ONE AT HOME***
 CORRECTION: DECLINED BY CUSTOMER-
 Subtotal for Job #4: 0.00

Job #5 - External
 COMPLAINT: ANODE ROD REQUIRES REPLACEMENT. FOUND ON GOLD PKGI (SUPPLY - AS IS WINTERIZE)
 CUSTOMER MAY HAVE ONE AT HOME
 CORRECTION: DECLINED BY CUSTOMER-
 Subtotal for Job #5: 0.00

Job #1002 - External
 COMPLAINT: WINTERIZE - A,C,5W, TT w/SLIDES
 CORRECTION: Winterized, Complete.
 Estimated Amount: 170.70

Labor			Total
Job #	Description		
1002	WINTERIZE - A,C,5W,TT WWSLIDES		98.00

Parts				
Part #	Description	Qty	Price	Total
ECRV-4	ANTIFREEZE RV ECONOMY 3.78L	2.00	6.95	13.90

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	11.76	11.76
Subtotal for Job #1002:				123.66

Job #GOLD - External
 COMPLAINT: GOLD PACKAGE \$299.95 + PARTS & GST
 -FLUSH WATER SYSTEM __C__
 -PRESSURE TEST WATER SYSTEM FOR LEAKS __C__
 -LPG LEAK TEST __C__
 -CHECK ALL APPLIANCES FOR OPERATION __C__
 -CHECK ALL INTERIOR LIGHTS FOR OPERATION __C__
 -CHECK ALL EXTERIOR LIGHTS FOR OPERATION __C__
 -CHECK TIRES FOR WEAR AND PRESSURE __C__
 -ELECTRONIC BATTERY TEST __C__
 -CHECK BATTERY FLUID LEVELS AND CONNECTIONS __C__
 -CHECK AWNING OPERATION __C__
 -VISUAL CHECK OF EXTERIOR AND ROOF SEALANTS __C__

-CHECK AND LUBRICATE STEP IF NEEDED C
 BATTERY VOLTAGE CCA - See Printout attached!
 TIRES 7/32 WEAR % 65 PSI

'C' = Checked!

CORRECTION: Performed and completed Gold package Inspection.
 ISSUES FOUND:
 -Requires new anode rod for water heater.
 -Battery test as per readout suggesting battery should be replaced.
 All other inspections were ok!

Labor			Total
Job #	Description		
GOLD	GOLD PACKAGE		280.00

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	19.95	19.95

Subtotal for Job #GOLD: 299.95

Parts Total: 153.80
 Labour Total: 684.00
 Sublet Total: 0.00
 Extras Total: 68.43
 Tax Total: 45.33
WORK ORDER TOTAL: 951.56

Date Vehicle dropped off: _____

Date of appointment: _____

Completion date: _____

Notified of Completion: Time _____ Date _____

Date Released: _____

I/We the undersigned acknowledge the forgoing as factual and I/
 we hereby acknowledge receipt of completed copy.

Signature of owner: _____

GST Reg No: R882936669

Customer Signature : _____

Date: 10 Apr 2026

W/O: 154798
 Promised Date: 09 OCT 20

154798

Customer #: 226030
 MCCAFFERTY, RYAN

226030