



Status  
 Printed 04/04/2025 11:10:59 AM

**SERVICE ORDER  
 CUSTOMER COPY**

**SO # 770875**

User 91870 Page 1

Customer No	
Ritchie Brothers Auctioneers 1500 Sparrow Dr Nisku, AB T9E 8H6	
Home	Bus
Cell	Today
Email	Type R Term Cash

Advisor	Brandi Doucette	Promised	04/04/2025 5:00 PM	Tag#
Shop		Opened	04/04/2025 7:50 AM	Location
Priority	20	Cashiered		PO #

License	Odom In	Odom Out	In Service Date	Stock No
CKG3983	144246	144248	08/17/2021	
Year	Make	Model	Model Number	Colour
2021	FORD	F-150	W1E	SPACE WHITE
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1FTFW1E52MKE26513			08/17/2021	
Engine	5.0L V8		Fleet #	

Request	Description	Job	CSR	Status		
9900	park aid sensor code comes up on dash check and advise	1	91870	Original		
Labour	<b>Description</b>			<b>Amount</b>		
9900	back up sensor code comes up on dash check and advise			246.00		
Technician	91894 -			Labour Total		
Cause	park aid sensor code comes up on dash check and advise SCAN VEHICLE FOR DTCS B1B44 RIGHT REAR OUTER SENSOT- BUS SIGNAL/ MESSAGE FAILURE RAISE VEHICLE ON HOIST PERFORM VISUAL INSPECTION OF PARK AID WIRING HARNESS FOUND BROKEN WIRES FOR PARK AID SENSOR REPAIR WIRING AND RE TEST 1HR DIAG .5HR			246.00		
Correction	REPAIRED BROKEN WIRING FOR REAR PARK AID SENSORS ERASED DTCS DTCS DID NOT RETURN PARK AID NOW OPERATES WITH NO FAULT MESSAGES					
Request	Description	Job	CSR	Status		
9900	4x4 codes on start up check and advise, usually runs in 4w auto, says service soon on start up	2	91870	Original		
Labour	<b>Description</b>			<b>Amount</b>		
9900	4x4 codes on start up check and advise			360.80		
Part	Description	Shp	Bin	Retail	Price	Amount
ML3Z 3C247 H	ACTUATOR ASY	1	MB03	438.90	399.00	399.00
N802827 S100A	NUT - HEX. - FLANGED	1	CA30	1.22	1.11	1.11
W520215 S440	NUT - HEX.	1	CA07	1.86	1.69	1.69
W520215 S441	NUT - HEX. - FLANGED	1	CA07	6.41	5.83	5.83
W717969 S440	NUT	1	CA25	2.15	1.95	1.95
Technician	91894 -			Parts Total		409.58
				Labour Total		360.80
				<b>Request Sub-total</b>		770.38

PLEASE RETURN AFTER 100KM TO HAVE WHEELS RE-TORQUED

GST # 101051688 RT0001

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CUSTOMER SIGNATURE

DATE

*Thank You for Allowing Us to Service Your Vehicle.*

**SERVICE DEPARTMENT HOURS**  
 MONDAY TO FRIDAY  
 7:30 AM to 5:00 PM  
 SATURDAY  
 8:00 AM to 12:00 PM

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<b>Customer No</b>	<b>Advisor</b>	Brandi Doucette	<b>Promised</b>	04/04/2025 5:00 PM	<b>Tag#</b>
Ritchie Brothers Auctioneers 1500 Sparrow Dr Nisku, AB T9E 8H6	<b>Shop</b>	Opened	04/04/2025 7:50 AM	Location	
	<b>Priority</b>	20	Cashiered		PO #
	<b>License</b>	Odom In CKG3983 144246	Odom Out 144248	In Service Date 08/17/2021	Stock No
<b>Home</b>	<b>Year</b>	Make	Model	Model Number	Colour
<b>Cell</b>	2021	FORD	F-150	W1E	SPACE WHITE
<b>Email</b>	<b>Vehicle ID No</b>		Selling Dealer	Extended Warranty	Delivery Date
	1FTFW1E52MKE26513				08/17/2021
	<b>Engine</b>	5.0L V8		Fleet #	

**Cause**  
 4x4 codes on start up check and advise, usually runs in 4w auto, says service soon on start up  
 SCAN VEHICLE FOR DTCS  
 C06A1 WHEEL HUB DISCONNECT ACTUATOR A CONTROL- COMMAND POSITION NOT REACHABLE  
 SEARCHED FOR RELATED TSBS GSBS AND SSMS- NONE FOUND  
 REFER TO PINPOINT TEST F2  
 RAISE VEHICLE ON HOIST  
 VISUALLY INSPECT LH WHEEL HUB ACTUATOR FOR ANY MUD/DEBRIS PREVENTING MOVEMENT- NONE FOUND  
 REPLACE LH WHEEL HUB ACTUATOR 1.7HR  
 DIAG .5HR

**Correction**  
 REPLACED LF IWE ERASED DTCS TESTED 4 WHEEL DRIVE OPERATION- ALL OK

<b>Request</b>	<b>Description</b>		<b>Job</b>	<b>CSR</b>	<b>Status</b>
OILG	OIL CHANGE - LUBE,OIL&FILTER GAS		3	91870	Original
<b>Labour</b>	<b>Description</b>				<b>Amount</b>
1XC	LUBE,OIL&FILTER				47.00
EF	ENVIRONMENTAL PROTECTION				4.50
<b>Part</b>	<b>Description</b>		<b>Shp</b>	<b>Bin</b>	<b>Retail</b>
CXO 5W30 BSP	MOTORCRAFT SAE 5W-30		8	SHOP	7.68
FL 500 S	FILTER ASY - OIL		1 UPSTAIRS		19.48
Technician	91894 -				Parts Total
Cause	OIL CHANGE - LUBE,OIL&FILTER GAS AIR FILTER GOOD ALL FLUID LEVELS GOOD TOPPED UP WASHER FLUID TIRES 9/32 35 PSI				Labour Total
					Request Sub-total

**Correction**  
 PERFORM OIL CHANGE

<b>Request</b>	<b>Description</b>		<b>Job</b>	<b>CSR</b>	<b>Status</b>
OILG	OIL CHANGE - NO TIRE ROTATION AS PER CUSTOMER REQUEST		4	91870	Original
<b>Labour</b>	<b>Description</b>				<b>Amount</b>
NTR	NO TIRE ROTATION AS PER CUSTOMER REQUEST				0.00

PLEASE RETURN AFTER 100KM TO HAVE WHEELS RE-TORQUED

GST # 101051688 RT0001

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**SERVICE DEPARTMENT  
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User 91870 Page 3

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Ritchie Brothers Auctioneers 1500 Sparrow Dr Nisku, AB T9E 8H6	
<b>Home</b>	<b>Bus</b>
<b>Cell</b>	<b>Today</b>
<b>Email</b>	Type R Term Cash

Advisor	Brandi Doucette	Promised	04/04/2025 5:00 PM	Tag#
Shop		Opened	04/04/2025 7:50 AM	Location
Priority	20	Cashiered		PO #

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CKG3983	144246	144248	08/17/2021	
Year	Make	Model	Model Number	Colour
2021	FORD	F-150	W1E	SPACE WHITE
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1FTFW1E52MKE26513			08/17/2021	
Engine	5.0L V8		Fleet #	

NTR	OIL CHANGE - NO TIRE ROTATION AS PER CUSTOMER REQUEST	0.00
Technician	91894 -	
Cause	CUSTOMER REQUEST NOT TO ROTATE TIRES	
Correction	DID NOT ROTATE TIRES AS PER REQUEST	

**403-826-7720**

Labour	653.80
Parts	460.08
Oil / Gas	4.50
Supplies	50.00
<b>Sub-Total</b>	<b>1,168.38</b>
GST	58.42
<b>Total Invoice</b>	<b>1,226.80</b>

**Additional Work Authorization**

Date / Time	Contact	Phone Number	Comments	Amount
04/04/2025 8:43:09 AM	Ritchie Brothers	(403) 826-7720		\$835.32

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GST # 101051688 RT0001

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Status  
Printed 02/09/2024 9:54:13 AM

Customer No	
Ritchie Brothers Auctioneers	
1500 Sparrow Dr	
Nisku, AB T9E 8H6	
Home	Bus
Cell	Today
Email	
	Type R
	Term CASH

**SERVICE ORDER  
CUSTOMER COPY**

**SO# 760381**

User 91873 Page 1

Advisor	Brie	Promised	02/09/2024 11:00 AM	Tag#
Shop		Opened	02/08/2024 8:08 AM	Location
Priority	30	Cashiered		PO #
License	Odom In	Odom Out	In Service Date	Stock No
CKG3983	94240	94242	08/17/2021	
Year	Make	Model	Model Number	Colour
2021	FORD	F-150	W1E	SPACE WHITE
Vehicle ID No		Selling Dealer	Extended Warranty	Delivery Date
1FTFW1E52MKE26513				08/17/2021
Engine	5.0L V8		Recur number	

Request	Description	Job	CSR	Status
22S71	Wiper Motor Replacement Inspection Safety Recall	1	91873	Original
Labour	Description			Amount
22S71B	Remove and Replace Front Wiper Motor			
Part	Description	Shp	Bin	Price
WM 994	MOTOR ASY - WIPER	1	MM01	
CORE CHARGE	CORE CHARGE WM 994	1		
Technician	90458 -			
Cause	Wiper Motor Replacement Inspection Safety Recall			
Correction	REMOVED WIPER MOTOR AND INSPECTED FOUND PART NUMBER MATCHING TO BAD BATCH ON RECALL REMOVED AND REPLACED WIPER MOTOR AS PER RECALL TESTED AND FOUND WORKING PROPERLY			

Request	Description	Job	CSR	Status
23S10	Both Front Wiper Arm Inspection Safety Recall	2	91873	Original
Labour	Description			Amount
23S10B	F-150 Built on or after June 7, 2021-Remove and Inspect wiper arm date codes, if necessary, replace both left-hand and right-hand wiper arms and transfer the existing wiper blades to the new wiper arms			
Part	Description	Shp	Bin	Price
FL3Z 17526 A	ARM ASY - WIPER	1	ML03	
FL3Z 17527 A	ARM ASY - WIPER	1	ML03	
Technician	90458 -			
Cause	Both Front Wiper Arm Inspection Safety Recall			
Correction	REMOVED AND INSPECTED WIPER ARM FOUND TO HAVE BOTH 21 ARMS BUT INCORRECT NUMBER OF DOTS REQUIRES NEW WIPER ARMS INSTALLED NEW WIPER ARMS AS PER RECALL			

Request	Description	Job	CSR	Status
23S35	Repair Rear Axle Wire Harness Chafe Safety Recall Inspection	3	91873	Original
Labour	Description			Amount
23S35	Repair Rear Axle Wire Harness Chafe Safety Recall Inspection			
Part	Description	Shp	Bin	Price
ML3Z 15K857 C	WIRE ASY - SWITCHES	1	SOB	
Technician	90458 -			

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GST # 10105 1688 RT0001

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**SERVICE ORDER  
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**SO# 760381**

User 91873 Page 2

<b>Customer No</b>		<b>Advisor</b> Brie <b>Shop</b> <b>Priority</b> 30	<b>Promised</b> 02/09/2024 11:00 AM <b>Opened</b> 02/08/2024 8:08 AM <b>Cashiered</b>	<b>Tag#</b> <b>Location</b> <b>PO #</b>
Ritchie Brothers Auctioneers 1500 Sparrow Dr Nisku, AB T9E 8H6	Home Cell Email	License CKG3983 Year 2021 Vehicle ID No 1FTFW1E52MKE26513 Engine 5.0L V8	Odom In 94240 Model F-150 Selling Dealer Extended Warranty	In Service Date 08/17/2021 Model Number W1E Colour SPACE WHITE Delivery Date 08/17/2021

Cause Repair Rear Axle Wire Harness Chafe Safety Recall Inspection  
 Correction LIFTED AND INSPECTED HARNESS AND FOUND IT HAS RUBBED  
 THROUGH ON THE AXLE REQUIRES REPLACEMENT  
 HARNESS ORDERED  
 REMOVED AND REPLACED HARNESS AS WAS DAMAGED

Request	Description	Job	CSR	Status
9900	Check and advise for 4x4 not locking, will intermittently get a message saying 4x4 disabled	4	91873	Original
Labour	Description			Amount
9900	Check and advise for 4x4 not locking, will intermittently get a message saying 4x4 disabled			
Part	Description	Shp	Bin	Price
W720613 S439	BOLT AND WASHER ASY	2	CA29	
W717969 S440	NUT	1	CA29	
W520215 S440	NUT - HEX.	1	CA04	
N802827 S100A	NUT - HEX. - FLANGED	1	CA30	
ML3Z 3C247 C	ACTUATOR ASY	1	MB02	
Technician	90458 -			
Cause	Check and advise for 4x4 not locking, will intermittently get a message saying 4x4 disabled			

PLEASE RETURN AFTER 100KM TO HAVE WHEELS RE-TORQUED

GST # 10105 1688 RT0001

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User 91873 Page 3

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Nisku, AB T9E 8H6	
Home	Bus
Cell	Today
Email	
	Type R
	Term CASH

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Shop		Opened	02/08/2024 8:08 AM	Location
Priority	30	Cashiered		PO #
License	Odom In	Odom Out	In Service Date	Stock No
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Year	Make	Model	Model Number	Colour
2021	FORD	F-150	W1E	SPACE WHITE
Vehicle ID No		Selling Dealer	Extended Warranty	Delivery Date
1FTFW1E52MKE26513				08/17/2021
Engine	5.0L V8		Number	

Correction TEST DROVE AND FOUND INTERMITTENTLY GETTING 4X4 DISABLED MESSAGE  
 CHECEKD FOR CODES FOUND NO CODES PRESENT  
 CHECEKD FOR YTSB,SSM AND GSB FOUND NO RELATED ARTICLES  
 CHECKED PINPOINT TEST AND FOUND PIN POINT TEST X INDICATING If  
 the system is in 4A and TCCM detects excessive stress or high energy going  
 through the clutch (clutch is slipping excessively while the system is commanding  
 max clutch torque), clutch output will be reduced and a message will appear in  
 the message centre display. When the system has had the opportunity to cool off,  
 4x4 operation will be automatically restored.  
 Possible Causes  
 Powertrain Torque Protection mode active.  
 TESTED 4 WHEEL DRIVE SYSTEM AND FOUND RIGHT HAND IWE NOT  
 ENAGING AS IT SHOULD CAUSING THE 4X4 DISABLED MESSAGE  
 DIRECTED TO PINPOINT TEST E FOR NO RELATED CODES  
 CHECKED FOR SHORT TO POWER TO IWE A COULD BE CAUSING FAULT  
 FOUND 0 VOLTS PRESENT WHEN 4X4 ENAGAGED  
 UNPLUGGED CONNECTION AND FOUND STIL NOT ENAGGED INDICATING  
 FAULT IN THE IWE IT IS MECHANICALLY STUCK NOT ENAGAGING  
 REQUIRES NEW IWE AND RETEST  
 REMOVED CONNECTOR TO IWE  
 REMOVED CONNECTOR TO WHEEL BEARING  
 LIFTED AND REMOVED RIGHT FRONT WHEEL  
 REMVOED TIE ROD END  
 REMOVED UPPER BALL JOINT NUT  
 REMOVED FRONT BRAKE CALIPER AND ROTOR  
 REMOVED IWE  
 INTALLED NEW IWE  
 REINSTALLED ALL REMVOED COMPONENTS  
 TESTED AND FOUND NO FAULT MESSAGE COMING UP AND RIGHT HAND  
 IWE I ENAGGING AS IT SHOULD

Request	Description	Job	CSR	Status
9900	*as per customer, not as pressing - Check and advise for APIM software update - having issues where radio will cut out, media screen randomly goes black	5	91873	Original
Labour	<b>Description</b>			<b>Amount</b>
9900	*as per customer, not as pressing - Check and advise for APIM software update - having issues where radio will cut out, media screen randomly goes black			0.00
Technician	90458 -			

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GST # 10105 1688 RT0001

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Ritchie Brothers Auctioneers  
 1500 Sparrow Dr  
 Nisku, AB T9E 8H6

Home Bus  
 Cell Today  
 Email

Type R  
 Term CASH

**Cause**

\*as per customer, not as pressing - Check and advise for APIM software update -  
 having issues where radio will cut out, media screen randomly goes black

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**SO# 760381**

User 91873 Page 4

Advisor	Brie	Promised	02/09/2024 11:00 AM	Tag#
Shop		Opened	02/08/2024 8:08 AM	Location
Priority	30	Cashiered		PO #

License	Odom In	Odom Out	In Service Date	Stock No
CKG3983	94240	94242	08/17/2021	
Year	Make	Model	Model Number	Colour
2021	FORD	F-150	W1E	SPACE WHITE
Vehicle ID No	Selling Dealer		Extended Warranty	Delivery Date
1FTFW1E52MKE26513				08/17/2021
Engine	5.0L V8		VIN	Number

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GST # 10105 1688 RT0001

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You agree by your signature that College Ford Lincoln Ltd. may retain any of your personal information we presently have on file and/or any of your personal information on this form. You acknowledge and agree that (i) we collect/use such personal information in order to provide services to you and/or to communicate with you, including marketing communications and (ii) in order to carry out the foregoing purposes we may share your personal information with (a) our computing and marketing service providers, such as PBS Systems Inc., (b) motor vehicle manufacturers with whom we have a franchise agreement and (c) others as may be specifically allowed by applicable law."

CUSTOMER SIGNATURE

**SERVICE DEPARTMENT  
 HOURS**  
 MONDAY to FRIDAY  
 7:30 AM to 5:30 PM  
 SATURDAY  
 8:00 AM to 12:00 PM

**Privacy Statement**

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**Thank You for Allowing Us to Service Your Vehicle!**

DATE


 Status  
 Printed 02/09/2024 9:54:13 AM

**SERVICE ORDER  
CUSTOMER COPY**
**SO# 760381**

User 91873 Page 5

Customer No	
Ritchie Brothers Auctioneers	
1500 Sparrow Dr	
Nisku, AB T9E 8H6	
Home	Bus
Cell	Today
Email	
	Type R
	Term CASH

Advisor	Brie	Promised	02/09/2024 11:00 AM	Tag#
Shop		Opened	02/08/2024 8:08 AM	Location
Priority	30	Cashiered		PO #

License	Odom In	Odom Out	In Service Date	Stock No
CKG3983	94240	94242	08/17/2021	
Year	Make	Model	Model Number	Colour
2021	FORD	F-150	W1E	SPACE WHITE
Vehicle ID No	Selling Dealer		Extended Warranty	Delivery Date
1FTFW1E52MKE26513				08/17/2021
Engine	5.0L V8		Phone number	

Correction CHECKED AND FOUND RELATED TSB BE ADVISED THIS TSB IS APPLICABLE AND RECOMMEND BASED OFF CONDITION BT IS MANUAL TIME AND CAN TAKE 8+ HOURS  
 CHECKED OVER THE AIR SOFTWARE UPDATES AND FOUND WAS NOT ABLE TO ENABLE ON TRUCK  
 HOOKED UP WIFI TO TRUCK AND FOUND STILL NOT BEING ABLE TO ENGAGE  
 CHECKED TCU AND GWM FOR PROVISIONED STATE AND FOUND ENABLE RECOMMEND CALLING CUSTOMER TO SEE IF HE HAS FORD PASS CONNECTED TO TRUCK AND IF HE HAS SETTINGS ON THE PHONE TO ENABLE ON HIS SIDE.  
 ISSUES CAN ALSO BE FROM EITHER BEING OUT OF DATE OF POSSIBLE ISSUES WITH A MODULE.  
 TECHNICAL SERVICE BULLETIN  
 Sirius Satellite Radio And Various SYNC4 Concerns 22-2226  
 20 June 2022

This bulletin supersedes 21-2310.

Model:

Ford  
 2021 F-150  
 2021 Mustang Mach-E

Summary

This article supersedes TSB 21-2310 to update the Issue, Action, Service Procedure.

**Issue:** Some 2021 Mach-E/F-150 vehicles may experience at least one of the following symptoms: audio settings resetting after a key cycle, Android Auto connection concerns, Sirius presets missing more than three pages after a key cycle, touchscreen freezing/locking up, Pro-Power Onboard messaging confusion after a tripped circuit breaker (F-150 only), WiFi keyboard defaulting to UK English, windows media audio (WMA) files not playing properly from a universal serial bus (USB) device, intermittent blank touchscreen, Apple CarPlay connection concerns, Bluetooth connectivity concerns, Sirius XM loading concerns and/or unable to change Sirius XM channels. This may be due to the software in the accessory protocol interface module (APIM). To correct the

PLEASE RETURN AFTER 100KM TO HAVE WHEELS RE-TORQUED

GST # 10105 1688 RT0001

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 Printed 02/09/2024 9:54:13 AM

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CUSTOMER COPY**
**SO# 760381**

User 91873 Page 6

<b>Customer No</b>	Advisor Brie Shop Priority 30					<b>Promised</b>	02/09/2024 11:00 AM	<b>Tag#</b>
Ritchie Brothers Auctioneers 1500 Sparrow Dr Nisku, AB T9E 8H6					<b>Opened</b>	02/08/2024 8:08 AM	<b>Location</b>	
Priority 30					<b>Cashiered</b>			<b>PO #</b>
<b>Home</b>	<b>Bus</b>	<b>License</b>	<b>Odom In</b>	<b>Odom Out</b>	<b>In Service Date</b>	<b>Stock No</b>		
Cell	Today	CKG3983	94240	94242	08/17/2021			
Email	Type R	Year 2021	Make FORD	Model F-150	Model Number W1E	Colour SPACE WHITE		
	Term CASH	Vehicle ID No 1FTFW1E52MKE26513		Selling Dealer	Extended Warranty	Delivery Date 08/17/2021		
		Engine 5.0L V8						

condition, follow the Service Procedure to reprogram the APIM.

NOTE: The APIM software update that addresses the symptom listed in this article may have been sent via Ford Power-Up software updates delivered over-the-air (OTA) to connected vehicles that have automatic updates enabled through the SYNC 4 screen. Enter the vehicle identification number (VIN) in Professional Technician System (PTS) and check the OTA Dashboard under the Connected Vehicle tab for OTA update history. If an update to the APIM has been successfully completed recently and the customer is reporting the symptoms are no longer present, this article may not apply.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

2021 Mustang Mach-E/F-150

One or more of the following customer symptoms:

- Audio settings resetting after a key cycle
- Android Auto connection concerns
- Sirius presets missing more than three pages after a key cycle
- Touchscreen freezing/locking up
- Pro-Power Onboard messaging confusion after a tripped circuit breaker (F-150 only)
- Wi-Fi keyboard defaulting to UK English
- WMA files not playing properly from a USB device
- Intermittent blank touchscreen
- Apple CarPlay connection concerns
- Bluetooth connectivity concerns
- Sirius XM loading concerns
- Unable to change Sirius XM channels

Request	Description	Job	CSR	Status
9900	*as per customer, not as pressing - Customer feels like the tires are out of balance, please check and advise	6	91873	Original
<b>Labour</b>	<b>Description</b>			<b>Amount</b>
9900	*as per customer, not as pressing - Customer feels like the tires are out of balance, please check and advise			31.80
104C	BALANCE 4 TIRES			74.00
Technician	90458 -	Labour Total		
				105.80

PLEASE RETURN AFTER 100KM TO HAVE WHEELS RE-TORQUED

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CUSTOMER SIGNATURE

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 SATURDAY  
 8:00 AM to 12:00 PM

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 Printed 02/09/2024 9:54:13 AM

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CUSTOMER COPY**
**SO# 760381**

User 91873 Page 7

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Ritchie Brothers Auctioneers	
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Nisku, AB T9E 8H6	
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Cell	Today
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Vehicle ID No	Selling Dealer		Extended Warranty	Delivery Date
1FTFW1E52MKE26513				08/17/2021
Engine	5.0L V8		Request Number	

Cause	*as per customer, not as pressing - Customer feels like the tires are out of balance, please check and advise	Request Sub-total	105.80
Correction	TEST DROVE AT HIGHWAY SPEED AND FOUND VIBRATION PRESENT IN THE REAR RECOMMEND REBALANCING TIRES AND RE RELOAD TESTING FOR ISUE (SHOULD BE LABOR OP FOR REBALANCE) DIAG .2HR BALANCE ALL 4 TIRES .8HR REMOVED AND BALANCED ALL 4 TIRES FOUND LF WAS OUT BY .75OZ LR WAS OUT BY 1.25OZ RF WAS OUT BY .75OZ RR WAS OUT BY 1.75OZ		

Request	Description	Job	CSR	Status
QC550	VEHICLE REPORT CARD	7	91873	Original
		Labour		105.80
		Parts		0.00
		Supplies		19.04
		Sub-Total		124.84
		GST		6.24
		<b>Total Invoice</b>		<b>131.08</b>

PLEASE RETURN AFTER 100KM TO HAVE WHEELS RE-TORQUED

GST # 10105 1688 RT0001

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7:30 AM to 5:30 PM  
SATURDAY  
8:00 AM to 12:00 PM

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DATE

# VEHICLE REPORT CARD



FORD SERVICE

MULTI-POINT INSPECTION AS RECOMMENDED BY FORD MOTOR COMPANY

Date: 02/08/2024 8:09:23 AM R0 #: \_\_\_\_\_

Name: Ritchie Brothers Auctioneers

Email: \_\_\_\_\_

Year/Make/Model: 2021 FORD F-150

VIN: 1FTFW1E52MKE26513 Plate #: CKG3983

Odometer: 94240

Owner's Guide checked and updated  Reset oil life monitor

Checked and completed open field service actions (recalls)

Ford Extended Service Plan:  YES  NO



Owner Advantage™ Rewards #: \_\_\_\_\_ Service Balance: \_\_\_\_\_

SCHEDULED MAINTENANCE ITEMS DUE*			
DUE	SERVICED	DUE	SERVICED
<input type="checkbox"/> THE WORKS	<input type="checkbox"/>	<input type="checkbox"/> Engine Air Filter	<input type="checkbox"/>
<input type="checkbox"/> Oil Change & Filter	<input type="checkbox"/>	<input type="checkbox"/> Engine Coolant	<input type="checkbox"/>
<input type="checkbox"/> Tire Rotation - n/a in QC*	<input type="checkbox"/>	<input type="checkbox"/> Transmission Fluid &/or Filter	<input type="checkbox"/>
<input type="checkbox"/> Multi-Point Inspection	<input type="checkbox"/>	<input type="checkbox"/> Cabin Air Filter	<input type="checkbox"/>
<input type="checkbox"/> Fuel Filter	<input type="checkbox"/>	<input type="checkbox"/> Spark Plugs	<input type="checkbox"/>
<input type="checkbox"/> km Scheduled Maintenance			
*This is only a partial list of vehicle maintenance items and is NOT all-inclusive. Please consult your Owner's Manual for vehicle-specific maintenance requirements.			
FLUID LEVELS		SERVICED	
Oil and/or fluid leaks		<input type="checkbox"/>	
OK FILL	OK FILL	OK FILL	OK FILL
<input type="checkbox"/> Engine Oil	<input type="checkbox"/> Power Steering	<input type="checkbox"/> Transmission (if equipped with dipstick)	<input type="checkbox"/>
<input type="checkbox"/> Brake Reservoir	<input type="checkbox"/> Window Washer	<input type="checkbox"/> Coolant Recovery Reservoir	<input type="checkbox"/>
WIPER BLADES		SERVICED	
<input type="checkbox"/> Wiper Test Performed		Wiper Blades	<input type="checkbox"/>
BATTERY		SERVICED	
State of Health		Battery Condition	
0%		100%	
Factory spec cold cranking amps: _____ Actual cold cranking amps: _____			

## TIRE / BRAKE WEAR

TIRE WEAR INDICATES			
		SERVICED	SERVICED
<input type="checkbox"/> Alignment check needed		<input type="checkbox"/>	<input type="checkbox"/> Wheel balance needed
LEFT FRONT	SERVICED	RIGHT FRONT	SERVICED
Tire Tread Depth: 15 <sup>1/32"</sup> Tire Age: _____	<input type="checkbox"/>	Tire Tread Depth: 15 <sup>1/32"</sup> Tire Age: _____	<input type="checkbox"/>
Tire Wear Pattern / Damage	<input type="checkbox"/>	Tire Wear Pattern / Damage	<input type="checkbox"/>
Tire Pressure set to factory-recommended PSI	<input type="checkbox"/>	Tire Pressure set to factory-recommended PSI	<input type="checkbox"/>
LEFT REAR	SERVICED	RIGHT REAR	SERVICED
Tire Tread Depth: 15 <sup>1/32"</sup> Tire Age: _____	<input type="checkbox"/>	Tire Tread Depth: 15 <sup>1/32"</sup> Tire Age: _____	<input type="checkbox"/>
Tire Wear Pattern / Damage	<input type="checkbox"/>	Tire Wear Pattern / Damage	<input type="checkbox"/>
Tire Pressure set to factory-recommended PSI	<input type="checkbox"/>	Tire Pressure set to factory-recommended PSI	<input type="checkbox"/>
SPARE TIRE	SERVICED	<input type="checkbox"/> Customer Declined Ford-Recommended Maintenance	
Tire Pressure set to factory-recommended PSI	<input type="checkbox"/> Tire Age: _____	<input type="checkbox"/>	

Tires should be replaced after six years regardless of treadwear, including the spare, even if it has not been used.

Service Advisor: Brie Technician: \_\_\_\_\_

COMMENTS: w/s has chips - wire coming out of windshield on driver side

## LEGEND

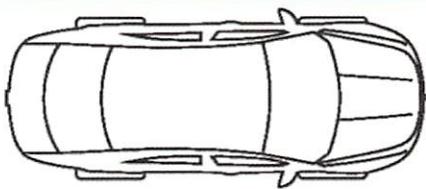
May contribute to vehicle efficiency and promote a greener environment

Checked and OK at this time

Requires future attention

Requires immediate attention

## EXTERIOR BODY



## SYSTEMS / COMPONENTS

### LIGHTS / WINDSHIELD

SERVICED

Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps

Windshield for cracks, chips and pitting

### BELTS / HOSES / MOUNTS

SERVICED

HVAC system and hoses / lines for leaks and/or damage

Engine cooling system, radiator, hoses and clamps

Accessory drive belt(s)

### BRAKE SYSTEM

SERVICED

Brake system (including lines, hoses and parking brake)

### STEERING / SUSPENSION

SERVICED

Shocks / struts and other suspension components for leaks and/or damage

Steering, steering linkages and ball joints (visual)

### EXHAUST SYSTEM

SERVICED

Exhaust system (leaks, damage, loose parts)

### TRANSMISSION / DRIVE AXLE

SERVICED

Clutch operations (if equipped)

Constant velocity (CV) drive axle boots (if equipped)

Drive shaft, transmission, u-joint and shift linkage (if equipped) and lubricate (as needed)

## BRAKE WEAR INDICATES

Brake measurements not taken this service visit

LEFT FRONT SERVICED

Brake Lining: \_\_\_\_\_ mm

LEFT REAR

Brake Lining: \_\_\_\_\_ mm

RIGHT FRONT

Brake Lining: \_\_\_\_\_ mm

RIGHT REAR

Brake Lining: \_\_\_\_\_ mm

## Your Next Maintenance Appointment

Next Maintenance Service - Description

Next Appointment Date (MM/DD/YY) Price Time



**FORD SERVICE**



## **SCHEDULED MAINTENANCE TOOL**

**Quick Lane Tire & Auto Centre located  
at College Ford Lincoln**

975 - 1ST AVENUE SOUTH  
ESTHBRIDGE, AB T1J4P8

Phone: 4033290333  
Fax:

## Service Hours

**Mon - Fri: 07:30 AM - 05:00 PM**  
**Sat, Sun: Closed**

## Vehicle Information

Year Make Model 2021 Ford F-150

## Odometer Full Schedule

VIN 1E7FW1E52MKE26513

### Driving Condition Severe - Operating in Dusty Conditions

## Recommendations

Interval	Operations
1,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required
6,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required
14,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required
22,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required Replace cabin air filter, if equipped.
30,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required
38,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required
46,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required
54,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required Replace cabin air filter, if equipped.
62,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required

	Inspect engine air filter, service as required
:0,000	<p>Change oil and filter: Gas engine; Up to 8.0 liters of oil</p> <p>Perform multi-point inspection.</p> <p>Rotate the tires, inspect tire wear and measure tread depth.</p> <p>Inspect engine air filter, service as required</p>
:8,000	<p>Change oil and filter: Gas engine; Up to 8.0 liters of oil</p> <p>Perform multi-point inspection.</p> <p>Rotate the tires, inspect tire wear and measure tread depth.</p> <p>Inspect engine air filter, service as required</p>
:16,000	<p>Change oil and filter: Gas engine; Up to 8.0 liters of oil</p> <p>Perform multi-point inspection.</p> <p>Rotate the tires, inspect tire wear and measure tread depth.</p> <p>Inspect engine air filter, service as required</p> <p>Replace spark plugs. (8 cyl) (vehicles with pickup bed power outlet)</p> <p>Replace cabin air filter, if equipped.</p>
:04,000	<p>Change oil and filter: Gas engine; Up to 8.0 liters of oil</p> <p>Perform multi-point inspection.</p> <p>Rotate the tires, inspect tire wear and measure tread depth.</p> <p>Inspect engine air filter, service as required</p>
:12,000	<p>Change oil and filter: Gas engine; Up to 8.0 liters of oil</p> <p>Perform multi-point inspection.</p> <p>Rotate the tires, inspect tire wear and measure tread depth.</p> <p>Inspect engine air filter, service as required</p>
:20,000	<p>Change oil and filter: Gas engine; Up to 8.0 liters of oil</p> <p>Perform multi-point inspection.</p> <p>Rotate the tires, inspect tire wear and measure tread depth.</p> <p>Inspect engine air filter, service as required</p>
:28,000	<p>Change oil and filter: Gas engine; Up to 8.0 liters of oil</p> <p>Perform multi-point inspection.</p> <p>Rotate the tires, inspect tire wear and measure tread depth.</p> <p>Inspect engine air filter, service as required</p> <p>Replace cabin air filter, if equipped.</p>
:36,000	<p>Change oil and filter: Gas engine; Up to 8.0 liters of oil</p> <p>Perform multi-point inspection.</p> <p>Rotate the tires, inspect tire wear and measure tread depth.</p> <p>Inspect engine air filter, service as required</p>
:44,000	<p>Change oil and filter: Gas engine; Up to 8.0 liters of oil</p> <p>Perform multi-point inspection.</p> <p>Rotate the tires, inspect tire wear and measure tread depth.</p> <p>Inspect engine air filter, service as required</p>
:52,000	<p>Change oil and filter: Gas engine; Up to 8.0 liters of oil</p> <p>Perform multi-point inspection.</p> <p>Rotate the tires, inspect tire wear and measure tread depth.</p> <p>Inspect engine air filter, service as required</p>
:60,000	<p>Change oil and filter: Gas engine; Up to 8.0 liters of oil</p> <p>Perform multi-point inspection.</p> <p>Rotate the tires, inspect tire wear and measure tread depth.</p> <p>Inspect engine air filter, service as required</p> <p>Replace spark plugs.(8cyl)</p> <p>Replace the accessory drive belt(s) (vehicles with pickup bed power outlet)</p> <p>Replace cabin air filter, if equipped.</p>
:68,000	<p>Change oil and filter: Gas engine; Up to 8.0 liters of oil</p> <p>Perform multi-point inspection.</p> <p>Rotate the tires, inspect tire wear and measure tread depth.</p> <p>Inspect engine air filter, service as required</p>
:76,000	<p>Change oil and filter: Gas engine; Up to 8.0 liters of oil</p> <p>Perform multi-point inspection.</p> <p>Rotate the tires, inspect tire wear and measure tread depth.</p> <p>Inspect engine air filter, service as required</p>
:84,000	<p>Change oil and filter: Gas engine; Up to 8.0 liters of oil</p> <p>Perform multi-point inspection.</p> <p>Rotate the tires, inspect tire wear and measure tread depth.</p> <p>Inspect engine air filter, service as required</p>

92,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required Replace spark plugs. (8 cyl) (vehicles with pickup bed power outlet) Replace cabin air filter, if equipped.
100,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required
108,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required
116,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required
124,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required Replace cabin air filter, if equipped.
132,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required
140,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required Change automatic transmission fluid and filter. Change front axle fluid. Change rear axle fluid. Change transfer case fluid, if equipped. Replace accessory drive belt(s) if not replaced within the last 100000 miles (160000 km).
148,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required
156,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required Replace cabin air filter, if equipped.
164,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required
172,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required
180,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required
188,000	Change oil and filter: Gas engine; Up to 8.0 liters of oil Perform multi-point inspection. Rotate the tires, inspect tire wear and measure tread depth. Inspect engine air filter, service as required Replace spark plugs. (8 cyl) (vehicles with pickup bed power outlet) Replace cabin air filter, if equipped.

:96,000

Change oil and filter: Gas engine; Up to 8.0 liters of oil  
Perform multi-point inspection.  
Rotate the tires, inspect tire wear and measure tread depth.  
Inspect engine air filter, service as required

:04,000

Change oil and filter: Gas engine; Up to 8.0 liters of oil  
Perform multi-point inspection.  
Rotate the tires, inspect tire wear and measure tread depth.  
Inspect engine air filter, service as required

:12,000

Change oil and filter: Gas engine; Up to 8.0 liters of oil  
Perform multi-point inspection.  
Rotate the tires, inspect tire wear and measure tread depth.  
Inspect engine air filter, service as required

:12,000

Change oil and filter: Gas engine; Up to 8.0 liters of oil  
Perform multi-point inspection.  
Rotate the tires, inspect tire wear and measure tread depth.  
Inspect engine air filter, service as required  
Replace spark plugs.(8cyl)  
Replace the accessory drive belt(s) (vehicles with pickup bed power outlet)  
Replace cabin air filter, if equipped.  
Change Yellow Engine Coolant