

Authorized Dealer

- Yamaha
- Suzuki
- Arctic Cat



088-2
5123 4th Avenue
Po Box 6120
Edson, AB T7E 1T6
Phone: (780) 723-6558
Fax: (780) 723-6008

SO # 39920

SERVICE ORDER
CUSTOMER COPY



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User Damon Page 1

Customer No		Advisor Dawn	Promised 07/03/2024 4:30 PM	Tag#
		Shop S1	Opened 07/03/2024 9:46 AM	Location
		Priority	Cashiered 07/25/2024 8:43 AM	PO #
		License	Odom In 59	Odom Out 60
		Year 2023	Make ARCTIC CAT	Model ALT
		Vehicle ID No 4UF1A4GB9PT201882	Selling Dealer NORTHSIDE	Model Number A2023XAQ2PUSK
		Engine		Extended Warranty
				Stock No HU25-014A
				Color
				Delivery Date
				Fleet #
Home	Bus			
Cell	Today			
Email				
Term Cash				

Request	Description	Job	CSR	Status
175	INSPECTIONS : DIAGNOSTICS : UNIT WON'T SHUT OFF WHEN KEY IS TURNED	1	642	Original
Labor	Description	Type	Hours	Amount
175	INSPECTIONS : DIAGNOSTICS : UNIT WON'T SHUT OFF WHEN KEY IS TURNED	WACT	0.20	
Part	Description	Shp	Bin	Type
0430-090	SWITCH,IGNITION-LIGHTS (09 ATV	1	SOP	WACT
Technician	109 - 109			
Cause	DIAGNOSTICS : UNIT WON'T SHUT OFF WHEN KEY IS TURNED			
Correction	c:109-Inspected for not turning off with key Ignition switch defective/water contaminated-rec replace Replaced ignition switch packed connector with dielectric grease sprayed cylinder with lock lubricant			

Request	Description	Job	CSR	Status
175	INSPECTIONS : DIAGNOSTICS : TRANSMISSION	2	642	Original
Labor	Description	Type	Hours	Amount
175	INSPECTIONS : DIAGNOSTICS : TRANSMISSION	C	0.00	0.00
Rate	140.00			
Technician	109 - 109			
Cause	TRANSMISSION			
Correction	c:109-Road tested Normal vehicle operation			

TERMS

ALL CHARGES DUE UPON RECEIPT OF STATEMENT NO REFUNDS OR EXCHANGES ON PARTS AFTER 30 DAYS. NO REFUNDS OR EXCHANGES ON ELECTRICAL ITEMS. 25% RE-STOCKING CHARGE ON ALL ACCEPTABLE RETURNS. NO REFUNDS WITHOUT THIS INVOICE.

Northside Motorsports is not responsible for parts errors if wrong details are given upon ordering.
Delivery date is subject to part (s) availability and transport times, ETA's are not guaranteed by Northside Motorsports.

DISCLAIMER OF WARRANTIES

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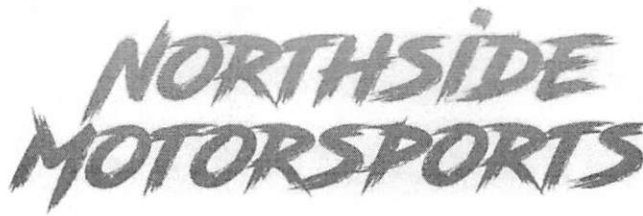
CHEQUE ☐ CHARGE ☐ CASH ☐ DEBIT CARD ☐ CREDIT CARD ☐

GST: 100993567

DATE _____ CUSTOMER SIGNATURE _____

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Shop	S1	Opened	07/03/2024 9:46 AM	Location
Priority		Cashiered	07/25/2024 8:43 AM	PO #

License	Odom In	Odom Out	In Service Date	Stock No
	59	60	06/07/2023	HU25-014A
Year	Make	Model	Model Number	Color
2023	ARCTIC CAT	ALT	A2023XAQ2PUSK	
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
4UF1A4GB9PT201882	NORTHSIDE			
Engine		Fleet #		

Home
Cell
Email

Bus
Today

Term Cash

UNIT DOESN'T SHUT OFF WHEN KEY IS TURNED
CHECK TRANSMISSION- DOESN'T GO INTO GEAR RIGHT AWAY AND IS ROUGH

Labor	0.00
Parts	0.00
Supplies	0.00
Sub-Total	0.00
GST	0.00
Total Invoice	0.00

TERMS

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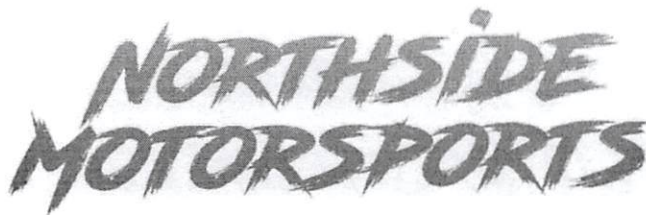
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SO # 39362

SERVICE ORDER



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WARRANTY COPY - REPRINT

User Damon Page 1

Customer No		Advisor Dawn	Promised 08/04/2023 4:30 PM	Tag#
		Shop S1	Opened 08/04/2023 12:14 PM	Location
		Priority	Cashiered 09/22/2023 1:37 PM	PO #
		License	Odom In 9	Odom Out 9
		In Service Date 06/07/2023	Stock No HU25-014A	
Home	Bus	Year 2023	Make ARCTIC CAT	Model ALT
Cell	Today	Model Number A2023XAQ2PUSK	Color	
Email		Vehicle ID No 4UF1A4GB9PT201882	Selling Dealer NORTHSIDE	Extended Warranty
		Engine	Delivery Date	
Term Cash		Fleet #		

Request	Description	Job	CSR	Status
101	SERVICE OPERATION: CODE P2301	1	642	Original
Labor	Description	Type	Hours	Amount
100	SERVICE OPERATION: CODE P2301	WACT	4.00	420.00
Tech	Contact	Start	End	Hours
109	109	08/09/2023 9:25:16	08/09/2023 11:04:10	1.65
Cause	c:109-inspected for intermittent stalling condition road tested-verified stalling Instrument cluster displays multiple dtc's C0064 Tilt Sensor Circuit Low/SG/Open P0031 O2 Heater Low/SG Heater or interconnect harness shorted to chassis ground P0231 Fuel Pump Relay Circuit Low/SG/Open P0485 Fan-Primary/Right Relay Control Circuit Low/SG/Open P0616 Starter Relay Circuit Low P2301 Ignition Coil Primary Circuit High unit cranks + no start unit starts after cooldown for 5 minutes unit stalls when wiggling main harness near air filter housing removed front fenders to inspect harness found wire terminal D12 for main relay not seated into PDM			
Correction	c:109-seated wire terminal D12 for main relay into PDM retested-pass			
Labor Total				420.00
Request Total				420.00

Request	Description	Job	CSR	Status
101	SEAT WORN AT LH FRONT CORNER	2	109	Approved
Labor	Description	Type	Hours	Amount
100	SERVICE OPERATION	WACT	0.25	28.00
Part	Description	Shp	Bin	Type
0517-216	SEAT ASSEMBLY	1	SOP	WACT
				Cost
				254.47
				Ext Cost
				254.47
				Ext
				254.47
Tech	Contact	Start	End	Hours
511				
Parts Total				254.47
Labor Total				28.00

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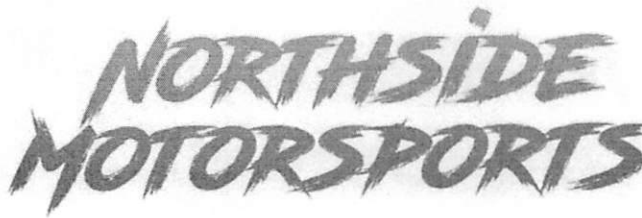
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	Shop	S1	Opened	08/04/2023 12:14 PM	Location
Home	Priority		Cashiered	09/22/2023 1:37 PM	PO #
	Cell				
Email	License	Odom In	Odom Out	In Service Date	Stock No
	Year	Make	Model	Model Number	Color
Term Cash	Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
	Engine	Fleet #			

Request Total 282.47

QUAD IS THROWING CODE P2301

Detail

Pay Type	Labor	Cost	Parts	Cost	Fees	Misc	Supplies	Sublet	Env	Ded	GST	Total
Customer	125.00	92.51	289.00	268.79	0.00	0.00	0.00	0.00	0.00	0.00	20.70	434.70
Warranty	448.00	47.85	254.47	254.47	0.00	0.00	0.00	0.00	0.00	0.00	35.12	737.59
Internal	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total	573.00	140.36	543.47	523.26	0.00	0.00	0.00	0.00	0.00	0.00	55.82	1,172.29

* CUSTOMER DEPOSIT APPLIED 434.70

WARRANTY

ACCOUNT	DESCRIPTION	TYPE	CONTROL #	AMOUNT	COMMENTS
12000	WARRANTY CLAIMS		39362	737.59	

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