

9751 34<sup>th</sup> Avenue NW  
Edmonton, Alberta T6E5X99751 34th Avenue Edmonton, AB T6E 5X9 (780) 435-4000  
Gst#823102777RT0001254-2  
SEPCustomer Pay Invoice  
**\$10,859.49**

RO# : 0044278 | Tag# : 6199

Check-in: Wed Jul 24, 2024 | 8:47 AM

Ready for Pickup: Tue Aug 13, 2024 | 7:47 AM

Promise Time: Wed Jul 24, 2024 | 5:00 PM

**Customer**  
**RITCHIE BROTHERS**  
(780) 955 - 2486  
edmontonrefurb@rbaucti  
on.com  
1500 Sparrow Drive  
Nisku, AB T9E8H6**Pickup-Customer**  
Same as Customer  
  
**Billing-Customer**  
Same as Customer**Vehicle**  
**2019 GMC Yukon**  
**1GKS2BKC2KR133156**  
License: CDV3916/PO  
M0296273  
203,249 Km In / 203,251  
Km Out**Service Advisor**  
**Melanie**  
6201  
(780) 435 - 4000

1. **WALKAROUND**      **CUSTOMER WALK AROUND AT CHECK IN**      **Customer Pay**      **\$0.00**

Job added by Melanie on Wed Jul 24, 2024 | 8:47 AM

WALKAROUND -CUSTOMER WALK AROUND AT CHECK IN      **Labor**      **\$0.00**

1. LIGHT INSPECTION RESULT: GOOD
2. TIRE CONDITION: GOOD
3. WIPER BLADE CONDITION: GOOD
4. WINDSHIELD CONDITION: GOOD
5. PICTURES UPLOADED: YES

2. **MPVI**      **INSPECTION FORM ONLY**      **Internal Pay**      **\$0.00**

Job added by Melanie on Wed Jul 24, 2024 | 8:47 AM

MPVI -INSPECTION FORM ONLY      **Labor**      **\$0.00**

3. **MECDIAG**      **CONCERN: WHEN ACCELERATING THERE IS A JERKING FROM 1ST TO SECOND -INSPECT AND ADVISE**      **Customer Pay**      **\$140.00**

Job added by Mohsin Raza on Wed Jul 24, 2024 | 8:47 AM

MECDIAG -MECHANICAL DIAGNOSTIC      **Labor**      **\$140.00**

1. RD TEST FOR CONCERN, WAS ABLE TO DUPLICATE CONCERN, AS WELL COULD HEAR NOISE FROM TRANSMISSION PUMP. DIAGNOSE FAULT AS FAILED TORQUE CONVERTER AND PUMP. IT IS THE SAME PRICE TO REBUILD OR REPLACE. RECOMMEND REPLACING TRANSMISSION AS IT HAS A BETTER WARRANTY. WILL ESTIMATE OUT REPAIRS



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| Customer         | Billing-Customer | Vehicle           | Service Advisor  |
|------------------|------------------|-------------------|------------------|
| RITCHIE BROTHERS | Same as Customer | 2019 GMC Yukon    | Melanie          |
| (780) 955 - 2486 |                  | 1GKS2BKC2KR133156 | 6201             |
|                  |                  |                   | (780) 435 - 4000 |

|    |       |                                                                                 |              |          |
|----|-------|---------------------------------------------------------------------------------|--------------|----------|
| 4. | MPVI1 | PERFORM Multi-Point Vehicle Inspection 1500 & SMALLER--WHEEL LOCK IN CUPHOL;DER | Customer Pay | \$140.00 |
|----|-------|---------------------------------------------------------------------------------|--------------|----------|

Job added by Melanie on Wed Jul 24, 2024 | 8:47 AM

|                                                              |       |          |
|--------------------------------------------------------------|-------|----------|
| MPVI1 -PERFORM Multi-Point Vehicle Inspection 1500 & SMALLER | Labor | \$140.00 |
|--------------------------------------------------------------|-------|----------|

1. PERFORMED INSPECTION, FOUND STEERING OFF CENTER, HIGH MOUNT BRAKE LAMP IS CRACKED AND DOESNT WORK. CABIN FILTER DIRTY. SWEAT FROM OIL COOLER LINES. LR AXLE SEAL IS LEAKING. FRONT PADS AT 4MM ROTORS BADLY CORRODED ON IN BOARD SIDE. RECOMMEND REPLACING FRONT PADS AND ROTORS. REAR BRAKES AT 5MM, TIRES ARE 9/32 FRONT AND 10/32 REAR, ROTATE NOT NEC. DRIVELINE FLUIDS ARE DISCOLOURED AND SHOULD BE CHANGED. REAR AIR SHOCKS LEAKING.

|    |     |                                                                                                               |              |          |
|----|-----|---------------------------------------------------------------------------------------------------------------|--------------|----------|
| 5. | REC | FRONT PADS DOWN TO 4MM, ROTORS BADLY CORRODED AND WORN ON INSIDE SURFACE. REPLACE FRONT BRAKE PADS AND ROTORS | Customer Pay | \$590.47 |
|----|-----|---------------------------------------------------------------------------------------------------------------|--------------|----------|

Job added by Melanie on Tue Jul 30, 2024 | 9:08 AM

|                     |       |          |
|---------------------|-------|----------|
| REC -RECOMMENDATION | Labor | \$210.00 |
|---------------------|-------|----------|

1. REPLACED FRONT BRAKE PADS AND ROTORS. SERVICED CALIPERS, RD TEST AND RECHECK OK AFTER

|       |          |
|-------|----------|
| Parts | \$380.47 |
|-------|----------|

84320501 - PAD KIT 1 - \$172.97

19327371 - ROTOR 2 - \$207.50

|    |     |                                                      |              |          |
|----|-----|------------------------------------------------------|--------------|----------|
| 6. | REC | HIGH MOUNT BRAKE LAMP CRACKED AND INOP. REPLACE LAMP | Customer Pay | \$442.81 |
|----|-----|------------------------------------------------------|--------------|----------|

Job added by Melanie on Tue Jul 30, 2024 | 9:08 AM

|                     |       |          |
|---------------------|-------|----------|
| REC -RECOMMENDATION | Labor | \$140.00 |
|---------------------|-------|----------|

1. REMOVED REAR SPOILER AND REMOVED HIGH MOUNT LAMP FOUND JUMPER HARNESS CORRODED. WILL NEED TO REPLACE HARNESS AS WELL. ORDERD HARNESS. PART ARRIVED. REPLACED HARNESS AND LAMP. REASSEMBLED AND LAMP INOP. WILL NEED ADDED LINE TO DIAGNOSE DEFECTIVE PART. END RESULT NEW LAMP WAS BAD. AND LAMP WORKS CORRECTLY NOW.

|       |          |
|-------|----------|
| Parts | \$302.81 |
|-------|----------|



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|                                                         |                                             |                                                       |                                                               |
|---------------------------------------------------------|---------------------------------------------|-------------------------------------------------------|---------------------------------------------------------------|
| <b>Customer</b><br>RITCHIE BROTHERS<br>(780) 955 - 2486 | <b>Billing-Customer</b><br>Same as Customer | <b>Vehicle</b><br>2019 GMC Yukon<br>1GKS2BKC2KR133156 | <b>Service Advisor</b><br>Melanie<br>6201<br>(780) 435 - 4000 |
|---------------------------------------------------------|---------------------------------------------|-------------------------------------------------------|---------------------------------------------------------------|

23124078 - WIRE 1 - \$61.71 

| SOR No | Requested By | SOR Date    | SOR Qty |
|--------|--------------|-------------|---------|
| 106104 | Melanie      | 31 Jul 2024 | 1       |

22783103 - LAMP 1 - \$241.10

|    |     |                                                                  |              |        |
|----|-----|------------------------------------------------------------------|--------------|--------|
| 7. | REC | TRANSMISSION NEEDS REPLACEMENT WILL ESTIMATE<br>OUT ON OTHER REC | Customer Pay | \$0.00 |
|----|-----|------------------------------------------------------------------|--------------|--------|

Job added by Melanie on Tue Jul 30, 2024 | 9:08 AM

|                     |       |        |
|---------------------|-------|--------|
| REC -RECOMMENDATION | Labor | \$0.00 |
|---------------------|-------|--------|

1. NO REPAIR THIS LINE

|    |      |                                                |              |          |
|----|------|------------------------------------------------|--------------|----------|
| 8. | LEAK | LEFT REAR AXLE SEAL LEAKING. REPLACE AXLE SEAL | Customer Pay | \$368.64 |
|----|------|------------------------------------------------|--------------|----------|

Job added by Melanie on Tue Jul 30, 2024 | 9:08 AM

|                          |       |          |
|--------------------------|-------|----------|
| LEAK -FLUID LEAK CONCERN | Labor | \$280.00 |
|--------------------------|-------|----------|

1. REPLACED LEFT REAR AXLE SEAL TO CORRECT FOR LEAKING. FILLED FLUID. WASHED AREA OFF. RD TEST  
AND RECHECK OK AFTER

|       |         |
|-------|---------|
| Parts | \$88.64 |
|-------|---------|

12471686 - SEAL 1 - \$18.65

19300458 - LUBRICANT 3 - \$69.99

|    |       |                                  |              |          |
|----|-------|----------------------------------|--------------|----------|
| 9. | TCASE | TRANSFER CASE SERVICE (WITH ATF) | Customer Pay | \$164.03 |
|----|-------|----------------------------------|--------------|----------|

Job added by Melanie on Tue Jul 30, 2024 | 9:08 AM

|                                         |       |          |
|-----------------------------------------|-------|----------|
| TCASE -TRANSFER CASE SERVICE (WITH ATF) | Labor | \$139.95 |
|-----------------------------------------|-------|----------|

1. TRANSFER CASE SERVICE (WITH ATF)





Customer Pay Invoice  
**\$10,859.49**

9751 34<sup>th</sup> Avenue NW  
Edmonton, Alberta T6E5X9

9751 34th Avenue Edmonton, AB T6E 5X9 (780) 435-4000  
Gst#823102777RT0001

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| Customer                             | Billing-Customer | Vehicle                             | Service Advisor                     |
|--------------------------------------|------------------|-------------------------------------|-------------------------------------|
| RITCHIE BROTHERS<br>(780) 955 - 2486 | Same as Customer | 2019 GMC Yukon<br>1GKS2BKC2KR133156 | Melanie<br>6201<br>(780) 435 - 4000 |

|                              |         |
|------------------------------|---------|
| Parts                        | \$19.08 |
| 19421425 - FLUID 2 - \$19.08 |         |

|                        |        |
|------------------------|--------|
| Fees                   | \$5.00 |
| GOG - Gas oil - \$5.00 |        |

|           |                          |              |         |
|-----------|--------------------------|--------------|---------|
| 10. CABIN | REPLACE CABIN AIR FILTER | Customer Pay | \$61.64 |
|-----------|--------------------------|--------------|---------|

Job added by Melanie on Tue Jul 30, 2024 | 9:08 AM

|                                 |       |         |
|---------------------------------|-------|---------|
| CABIN -REPLACE CABIN AIR FILTER | Labor | \$30.00 |
|---------------------------------|-------|---------|

1. REPLACED CABIN FILTER, RECHECK OK AFTER

|                               |         |
|-------------------------------|---------|
| Parts                         | \$31.64 |
| 23281440 - FILTER 1 - \$31.64 |         |

|         |                                              |              |          |
|---------|----------------------------------------------|--------------|----------|
| 11. REC | REAR AIR SHOCKS LEAKING. REPLACE REAR SHOCKS | Customer Pay | \$801.40 |
|---------|----------------------------------------------|--------------|----------|

Job added by Melanie on Tue Jul 30, 2024 | 9:08 AM

|                     |       |          |
|---------------------|-------|----------|
| REC -RECOMMENDATION | Labor | \$280.00 |
|---------------------|-------|----------|

1. REPLACED REAR AIR SHOCKS. RECHECK OK AFTER

|                                  |          |
|----------------------------------|----------|
| Parts                            | \$521.40 |
| 86787494 - ABSORBER 2 - \$521.40 |          |



| SOR No | Requested By | SOR Date    | SOR Qty |
|--------|--------------|-------------|---------|
| 106046 | Melanie      | 30 Jul 2024 | 2       |

|          |                                         |              |          |
|----------|-----------------------------------------|--------------|----------|
| 12. LEAK | OIL COOLER LINES SEAPING. REPLACE LINES | Customer Pay | \$457.75 |
|----------|-----------------------------------------|--------------|----------|

Job added by Melanie on Tue Jul 30, 2024 | 9:08 AM



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| Customer         | Billing-Customer | Vehicle           | Service Advisor  |
|------------------|------------------|-------------------|------------------|
| RITCHIE BROTHERS | Same as Customer | 2019 GMC Yukon    | Melanie          |
| (780) 955 - 2486 |                  | 1GKS2BKC2KR133156 | 6201             |
|                  |                  |                   | (780) 435 - 4000 |

LEAK -FLUID LEAK CONCERN Labor \$336.00

1. REPLACED ENGINE OIL COOLER LINES, TOPPED OIL UP. WASHED AREA OFF. RD TEST AND RECHECK OK  
AFTER NO FURTHER LEAKS

Parts \$121.75

84791853 - HOSE 1 - \$121.75

13. FDIF FRONT DIFFERENTIAL SERVICE Customer Pay \$198.61

Job added by Melanie on Tue Jul 30, 2024 | 9:08 AM

FDIF -FRONT DIFFERENTIAL SERVICE Labor \$139.95

1. COMPLETED FRONT DIFFERENTIAL SERVICE

Parts \$53.66

89021678 - GEAR LUBR 2 - \$53.66

Fees \$5.00

GOG - Gas oil - \$5.00

14. ALIGN WHEEL ALIGNMENT STEERING WHEEL OFF CENTER Customer Pay \$179.95

Job added by Melanie on Tue Jul 30, 2024 | 9:08 AM

ALIGN -WHEEL ALIGNMENT Labor \$179.95

1. PERFORMED WHEEL ALIGNMENT, ADJUSTED FRONT TOE, ROAD TEST. PRINT OUT PROVIDED.

15. REC REPLACE TRANSMISSION TO CORRECT FOR TORQUE  
CONVERTER AND PUMP FAILURE Customer Pay \$6,697.08

Job added by Melanie on Tue Jul 30, 2024 | 9:08 AM

REC -RECOMMENDATION Labor \$1,316.00

1. REPLACED TRANSMISSION TO CORRECT FOR CONVERTER AND PUMP FAILURE. FLUSHED COOLER AND



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|                  |                         |                   |                        |
|------------------|-------------------------|-------------------|------------------------|
| <b>Customer</b>  | <b>Billing-Customer</b> | <b>Vehicle</b>    | <b>Service Advisor</b> |
| RITCHIE BROTHERS | Same as Customer        | 2019 GMC Yukon    | Melanie                |
| (780) 955 - 2486 |                         | 1GKS2BKC2KR133156 | 6201                   |
|                  |                         |                   | (780) 435 - 4000       |

LINES. FILLED FLUID. PROGRAMMED NEW TCM. RD TEST AND RECHECK OK AFTER. TRANSMISSION OPERATION IS NORMAL

Parts \$5,381.08

86816628 - GASKET 1 - \$13.18

19431766 - TRANSMISS 1 - \$5,246.32 

| SOR No | Requested By | SOR Date    | SOR Qty |
|--------|--------------|-------------|---------|
| 106046 | Melanie      | 30 Jul 2024 | 1       |

20779889 - CLAMP 1 - \$37.82

19421424 - FLUID 12 - \$83.76

|          |                                                                                                                                             |              |        |
|----------|---------------------------------------------------------------------------------------------------------------------------------------------|--------------|--------|
| 16. ELEC | ADDED OPERATION: INSPECT AND REPAIR FOR HIGH MOUNT BRAKE LAMP INOP AFTER INSTALL ON JOB 6. PARTS WARRANTY. AUTH BY AMANDA. 0801247AMANDA204 | Warranty Pay | \$0.00 |
|----------|---------------------------------------------------------------------------------------------------------------------------------------------|--------------|--------|

Job added by Amanda on Thu Aug 1, 2024 | 2:04 PM

|                          |       |        |
|--------------------------|-------|--------|
| ELEC -ELECTRICAL CONCERN | Labor | \$0.00 |
|--------------------------|-------|--------|

1. INSTALLED NEW HIGHMOUNT LAMP ASSMEBLY AND JUMPER HARNESS ON OTHER LINE ON WORK ORDER. LAMP DID NOT WORK. HAD TO DIAGNOSE CONCERN, AMANDA ADDED LINE. HAD TO DISASSMEBLE REAR SPOILER AGAIN. TESTED CIRCUIT WITH TEST LIGHT AND TEST LIGHT ON. TESTED CIRCUIT WITH VOLT METER AND 12V PRESENT. TESTED AFTER JUMPER WIRE AND SAME RESULTS. WIGGLED CONNECTIONS AND AND TILL GOOD. NEW LAMP INOP. INSTALLED NEW LAMP. RECHECK BEFORE ASSEMBLY. CONFIRMED LAMP WORKING. REASSMEBLED REAR SPOILE AND INSTALLED RECHECK OK AFTER.

2. LABOUR OP 2041650

Parts \$0.00

22783103 - LAMP 1 

| SOR No | Requested By | SOR Date    | SOR Qty |
|--------|--------------|-------------|---------|
| 106167 | Melanie      | 01 Aug 2024 | 1       |





# Customer Pay Invoice

## \$10,859.49

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Edmonton, Alberta T6E5X9

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RO# : 0044278 | Tag# : 6199

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| Customer                             | Billing-Customer | Vehicle                             | Service Advisor                     |
|--------------------------------------|------------------|-------------------------------------|-------------------------------------|
| RITCHIE BROTHERS<br>(780) 955 - 2486 | Same as Customer | 2019 GMC Yukon<br>1GKS2BKC2KR133156 | Melanie<br>6201<br>(780) 435 - 4000 |

| Additional Fees        | Sale Amount |
|------------------------|-------------|
| SS1 - Shop Supplies CP | \$100.00    |

|                    |             |
|--------------------|-------------|
| Labor              | \$3,331.85  |
| Parts              | \$6,900.53  |
| Sublet Labor       | \$0.00      |
| Sublet Parts       | \$0.00      |
| Fees               | \$110.00    |
| Discounts          | \$0.00      |
| Tax - GST          | \$517.11    |
| Deductible         | \$0.00      |
| Insurance/Warranty | \$0.00      |
| Invoice Total      | \$10,859.49 |

Original Repair Order  
Wed Jul 24, 2024 | 8:47 AM      \$169.05

Next service due: 204000 kilometers on Thu Aug 22, 2024

| Original Repair Order<br>(Parts & Labor) | Total Additional Cost<br>Authorized | Approved By | Date & Time | Authorization Obtained By                                                                                                                                            |
|------------------------------------------|-------------------------------------|-------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| \$                                       | \$                                  |             |             | <input type="checkbox"/> Telephone<br><input type="checkbox"/> Text<br><input type="checkbox"/> Fax (See Attached)<br><input type="checkbox"/> E-mail (See Attached) |
| Revised Repair<br>Order \$               | \$                                  |             |             | <input type="checkbox"/> Telephone<br><input type="checkbox"/> Text<br><input type="checkbox"/> Fax (See Attached)<br><input type="checkbox"/> E-mail (See Attached) |

### SA Notes

Melanie approved recommendations on behalf of RITCHIE BROTHERS .





Customer Pay Invoice  
**\$10,859.49**

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Edmonton, Alberta T6E5X9

**RO# : 0044278 | Tag# : 6199**

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|--------------------------------------|------------------|-------------------------------------|-------------------------------------|
| RITCHIE BROTHERS<br>(780) 955 - 2486 | Same as Customer | 2019 GMC Yukon<br>1GKS2BKC2KR133156 | Melanie<br>6201<br>(780) 435 - 4000 |

| Mode Of Communication        | Previous Repair Order | Revised Repair Order |
|------------------------------|-----------------------|----------------------|
| Email                        | \$338.10              | \$10,718.32          |
| Date and Time                | Note                  |                      |
| Tue Jul 30, 2024 at 09:07 AM | na                    |                      |

