



SHAGANAPPI GM
4720 CROWCHILD TRAIL N.W.
CALGARY, ALBERTA T3A 2N2
TELEPHONE: (403) 288-0444
FAX: (403) 286-8865
Website: www.shaganappi.com

SO # 613565

Status **Comeback**
Printed 01/09/2026 4:01:36 PM

SERVICE ORDER
CUSTOMER COPY

User 3460 Page 1



Customer No KERRY POHL		Advisor CLARK MCGEE Shop S1 Priority 70	Promised 12/31/2025 4:00 PM Opened 12/01/2025 7:06 AM Cashiered	Tag# 1756 Location PO #
Home Cell Email	Bus Today Type Term Cash	License CWX7665 Year 2016 Vehicle ID No 1GC1KWE83GF127137 Engine	Odom In 381803 Make CHEVROLET Model SILVERADO 2500 HD Selling Dealer	Odom Out 383787 Model Number Extended Warranty Fleet #
		In Service Date Stock No Colour Delivery Date		

Labour	Description	Job	CSR	Status	Amount		
S17	atn Clark - COMEBACK FOR MERV INSTALLING SOP REAR SLIDING WINDOW PREV SO 609885 RECALL	1	3460	Original			
Sublet	Description	Type	CSR	Amount			
7334.1	1109/TOTAL GLASS INC/BACK GLASS INSTALLATION	WSUB	3460				
Part	Description	Shp	SL	Bin	Retail	Price	Amount
84819603	WINDOW	1		24B02			
BILLED NOT PICKED- LABELED IN 24B02 AS PREBILLED							
Technician	99 -	Est Parts					0.00
Cause	REPAIR COMPLETED	Est Labour					0.00

Labour	Description	Job	CSR	Status	Amount			
S152	**REPLACE BOTH FRONT WHEEL BEARINGS AS PER CUSTOMER REQUEST** STATES THEY ARE LOOSE**	2	3460	Approved	1,013.45			
Part	Description	Shp	SL	Bin	Retail	Price	Amount	
84964448	HUB	2		25B05	614.99	614.99	1,229.98	
Technician	3415 -	Est Parts					0.00	
Cause	**REPLACE BOTH FRONT WHEEL BEARINGS AS PER CUSTOMER REQUEST** STATES THEY ARE LOOSE**	Est Labour					0.00	
Correction	REMOVED BOTH FRONT WHEELS, REMOVED AND REPLACED BOTH FRONT HUBS/BEARINGS, RE-INSTALLED REMOVED PARTS IN REVERSE ORDER, TORQUE WHEELS TO SPEC, UNABLE TO FIND WHEEL LOCK KEY, USED MASTER SET, PERFORMED ROAD TEST.	Parts Total					1,229.98	
				Labour Total				1,013.45
				Coupon: 10PCTCHT				(224.34)
				Request Sub-total				2,019.09

Labour	Description	Job	CSR	Status	Amount		
S152	**REPLACE HEATER CORE AS PER CUSTOMER REQUEST** STATES BLEW HOLE IN IT**	3	3460	Approved	2,252.10		
Part	Description	Shp	SL	Bin	Retail	Price	Amount
84418887	HEATER	1		25B05	175.99	175.99	175.99
given to merv 12/02/25							

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O U T	INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE.	SERVICE HOURS: MON-FRI 7:00am-6:00pm SAT 9:00am-4:00pm
	THANK YOU FOR ALLOWING US TO SERVICE YOUR VEHICLE—SERVICE DIRECT: 403-288-0466	

You agree by your signature below that Shaganappi Motors may retain any of your personal information we presently have on file and/or any of your personal information on this form. You acknowledge and agree that (i) we collect such personal information in order to provide services to you and/or communicate with you, including Marketing communications and (ii) in order to carry out the foregoing purposes we may share your personal information with (a) our computing and market in service providers such as PBS Systems, (b) motor vehicle manufacturer with whom we have a franchise agreement and (c) others as may be specifically allowed by applicable law.

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SERVICE ORDER CUSTOMER COPY



User 3460 Page 2

Customer No KERRY POHL		Advisor CLARK MCGEE	Promised 12/31/2025 4:00 PM	Tag# 1756
		Shop S1	Opened 12/01/2025 7:06 AM	Location
		Priority 70	Cashiered	PO #

Home	Bus	License	Odom In	Odom Out	In Service Date	Stock No
Cell	Today	CWX7665	381803	383787		
Email		Year 2016	Make CHEVROLET	Model SILVERADO 2500 HD	Model Number	Colour
		Vehicle ID No 1GC1KWE83GF127137	Selling Dealer	Extended Warranty	Delivery Date	
	Type	Engine		Fleet #		
	Term Cash					

28412	3/4inch HEATER HOSE (1ft)	1	SP-ORD	11.99	11.99	11.99
ORDERED FROM AV						
Technician	3325 -		Est Parts			0.00
Cause	REMOVED CENTER CONSOLE, DASH, AND HEATER CASE ASSEMBLY.		Est Labour			0.00
	REMOVED AND REPLACED LEAKING HEATER CORE. REASSEMBLED		Parts Total			187.98
	VEHICLE. NOTE: NO REFRIGERANT IN A/C SYSTEM - DID NOT RECHARGE		Labour Total			2,252.10
	(MENTIONED TO ADVISOR). TOPPED UP COOLANT. PERFORMED		Coupon: 10PCTCHT			(244.01)
	ACUTATOR RELEARN PROCEDURE.		Request Sub-total			2,196.07
Correction	1000					

Labour	Description	Job	CSR	Status	Amount
S17	**CHECK AND ADVISE FOR NONE OF THE BUTTONS ON THE STEERING WHEEL WORK**	4	3460	Original	199.21
Technician	3325 -		Est Parts		0.00
Cause	CONFIRMED CONCERN. REMOVED DRIVERS AIRBAG TO ACCESS SIR		Est Labour		0.00
	COIL CONNECTOR. FOUND BENT MALE PINS AT COIL. STRAIGHTENED		Labour Total		199.21
	PINS AND RECONNECTED CONNECTOR. CHECKED FOR B+ AT TERMINAL		Coupon: 10PCTCHT		(19.92)
	10 - NONE. CHECKED FOR 12 V REFERENCE VOLTAGE AT TERMINAL 5 -		Request Sub-total		179.29
	NONE. VERIFIED GROUND PRESENT AT TERMINAL 2. DISCONNECTED				
	CONNECTOR X3 AT BODY CONTROL MODULE AND CHECKED FOR				
	CONTINUITY BETWEEN TERMINAL 1 OF SIR COIL CONNECTOR AND				
	TERMINAL 18 OF X3 AT BCM - NO CONTINUITY. NOTICED AFTER				
	STRAIGHTENING PINS AND RECONNECTING STEERING WHEEL				
	CONNECTOR THAT THE WINDOWS STOPPED WORKING FOR A WHILE				
	THEN RECEIVED MESSAGE TO ROLL DOWN AND UP DRIVERS WINDOW				
	TO RELEARN WINDOW. RECOMMEND REPLACING SIR COIL AND RE-				
	EVALUATING CONCERN.				
Correction	PREPARED QUOTE. 0				

Labour	Description				Job	CSR	Status	Amount
S17	REPLACE SIR COIL				5	3460	Approved	430.42
Part	Description	Shp	SL	Bin	Retail		Price	Amount
86599260	COIL	1		25B05	198.99		198.99	198.99
given to merv 12/02/25								

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OUT	INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE.	SERVICE HOURS: MON-FRI 7:00am-6:00pm SAT 9:00am-4:00pm
	THANK YOU FOR ALLOWING US TO SERVICE YOUR VEHICLE—SERVICE DIRECT: 403-288-0466	

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Customer Signature: _____ Date: _____

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SERVICE ORDER CUSTOMER COPY



User 3460 Page 3

Customer No 385390		Advisor CLARK MCGEE	Promised 12/31/2025 4:00 PM	Tag# 1756
KERRY POHL		Shop S1	Opened 12/01/2025 7:06 AM	Location
		Priority 70	Cashiered	PO #

Home	Bus	License	Odom In	Odom Out	In Service Date	Stock No
Cell	Today	CWX7665	381803	383787		
Email		Year 2016	Make CHEVROLET	Model SILVERADO 2500 HD	Model Number	Colour
		Vehicle ID No 1GC1KWE83GF127137	Selling Dealer	Extended Warranty	Delivery Date	
	Type	Engine		Fleet #		
	Term Cash					

Technician	3325 -	Est Parts	0.00
Cause	PER DIAGNOSIS,	Est Labour	0.00
Correction	REPLACED SIR COIL. STEERING WHEEL BUTTONS NOW WORKING. 200	Parts Total	198.99
		Labour Total	430.42
		Coupon: 10PCTCHT	(62.94)
		Request Sub-total	566.47

Labour	Description	Job	CSR	Status	Amount
S152	REPLACE FRONT DIFF	6	3460	Approved	1,126.05

Part	Description	Shp	SL	Bin	Retail	Price	Amount
89021678	GL5 75W90	2		25B05	38.99	38.99	77.98
23196678	SEAL	2		25B05	158.99	158.99	317.98
LKQ-4680891	USED DIFF 96,000KM	1		SP-ORD	1,072.99	1,072.99	1,072.99
FREIGHT	SHIPPING	1		OFFICE	250.00	250.00	250.00

Technician	3415 -	Est Parts	0.00
Cause	REPLACE FRONT DIFF	Est Labour	0.00
Correction	REMOVED AND REPLACED FRONT DIFF, FILLED, PERFORMED ROAD TEST, NO NOISE COMING FROM FRONT DIFF, TESTED OPERATION, NOISE COMING FROM FRONT DRIVE SHAFT U-JOINTS, WILL REQUIRE REPLACEMENT OF DRIVER SHAFT OR U-JOINTS.	Parts Total	1,718.95
		Labour Total	1,126.05
		Coupon: 10PCTCHT	(284.50)
		Request Sub-total	2,560.50

Labour	Description	Job	CSR	Status	Amount
S17	REPLACE INLET AND OUTLET HOSES, COMPLETING REPAIR SAME TIME AS HEATER CORE	8	3460	Approved	0.00

Part	Description	Shp	SL	Bin	Retail	Price	Amount
23287228	HOSE	1		SP-ORD	285.99	285.99	285.99
23321478	HOSE	1		SP-ORD	305.99	305.99	305.99
13545896	CAP	1		16504D	31.99	31.99	31.99

Technician	3325 -	Est Parts	0.00
Cause	REPLACED HEATER INLET AND OUTLET HOSES. PRESSURE TESTED COOLING SYSTEM - OKAY. TESTED RADIATOR CAP - FAILS.	Est Labour	0.00
		Parts Total	623.97

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Customer Signature: _____ Date: _____ G.S.T. R 70307 4013 RT0001

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SERVICE ORDER CUSTOMER COPY

User 3460 Page 4



Customer No KERRY POHL Home Cell Email Bus Today Type Term Cash		Advisor CLARK MCGEE Promised 12/31/2025 4:00 PM Tag# 1756 Shop S1 Opened 12/01/2025 7:06 AM Location Priority 70 Cashiered PO #																																				
		<table style="width:100%; border-collapse: collapse;"> <tr> <td>License</td> <td>Odom In</td> <td>Odom Out</td> <td>In Service Date</td> <td>Stock No</td> </tr> <tr> <td>CWX7665</td> <td>381803</td> <td>383787</td> <td></td> <td></td> </tr> <tr> <td>Year</td> <td>Make</td> <td>Model</td> <td>Model Number</td> <td>Colour</td> </tr> <tr> <td>2016</td> <td>CHEVROLET</td> <td>SILVERADO 2500 HD</td> <td></td> <td></td> </tr> <tr> <td>Vehicle ID No</td> <td>Selling Dealer</td> <td>Extended Warranty</td> <td colspan="2">Delivery Date</td> </tr> <tr> <td>1GC1KWE83GF127137</td> <td></td> <td></td> <td colspan="2"></td> </tr> <tr> <td>Engine</td> <td colspan="4">Fleet #</td> </tr> </table>				License	Odom In	Odom Out	In Service Date	Stock No	CWX7665	381803	383787			Year	Make	Model	Model Number	Colour	2016	CHEVROLET	SILVERADO 2500 HD			Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date		1GC1KWE83GF127137					Engine	Fleet #	
License	Odom In	Odom Out	In Service Date	Stock No																																		
CWX7665	381803	383787																																				
Year	Make	Model	Model Number	Colour																																		
2016	CHEVROLET	SILVERADO 2500 HD																																				
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date																																			
1GC1KWE83GF127137																																						
Engine	Fleet #																																					

Correction 00

Coupon: 10PCTCHT (62.40)
Request Sub-total 561.57

Labour	Description	Job	CSR	Status	Amount
13A	PERFORM WHEEL ALIGNMENT AND REFERENCE CHECK - INCLUDES STEERING WHEEL POSITION SENSOR CENTERING	9	3460	Approved	199.95
Technician	329 -				Est Parts 0.00
Cause	MAINTENANCE.				Est Labour 199.95
Correction	UPON INSPECTION, FOUND BOTH LOWER BALL JOINTS WORN PAST SERVICE LIMITS. UPPER BALL JOINTS WORN. BOTH INNER TIE ROD ENDS ARE EXTREMELY LOOSE. VEHICLE IS DANGEROUS TO OPERATE. VEHICLE HAS 8 INCH LIFT REQUIRING REMOVAL TO DO LOWER CONTROL ARMS. SPOKE WITH ADVISER.				Labour Total 199.95
	PERFORM WHEEL ALIGNMENT AFTER REPAIRS. INCREASE RIGHT FRONT CAMBER AND CASTER. SET LEFT AND RIGHT FRONT TOE AND CENTER STEERING WHEEL. ROAD TEST OKAY. *NOTE*LIFTED VEHICLE, ADJUSTMENTS ARE AT THE MAXIMUM.				Coupon: 10PCTCHT (20.00)
					Request Sub-total 179.95

Labour	Description	Job	CSR	Status	Amount
S152	**CHECK AND ADVISE FOR SERVICE STABILITRAK, SERVICE ABS AND SERVICE TRAILER BRAKE MESSAGES ALL CAME ON AT THE SAME TIME**	10	3460	Approved	0.00
Technician	3415 -				Est Parts 0.00
Cause	**CHECK AND ADVISE FOR SERVICE STABILITRAK, SERVICE ABS AND SERVICE TRAILER BRAKE MESSAGES ALL CAME ON AT THE SAME TIME**				Est Labour 0.00
Correction	SCANNED VEHICLE FOR CODES, FOUND CODE C0035, CHECKED LEFT FRONT WHEEL SPEED SENSOR, ALL GOOD, WILL REQUIRE FURTHER DIAG.				

Labour	Description	Job	CSR	Status	Amount		
S13	REPLACE BOTH INNER TIE RODS, VERY LOOSE, DANGEROUS.	11	3460	Approved	430.42		
Part	Description	Shp	SL	Bin	Retail	Price	Amount
86592153	ROD KIT	2		02C06	187.99	187.99	375.98

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Customer Signature: _____

Date: _____

SO # 613565

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SERVICE ORDER CUSTOMER COPY



User 3460 Page 5

Customer No KERRY POHL		Advisor CLARK MCGEE	Promised 12/31/2025 4:00 PM	Tag# 1756
		Shop S1	Opened 12/01/2025 7:06 AM	Location
		Priority 70	Cashiered	PO #

License CWX7665	Odom In 381803	Odom Out 383787	In Service Date	Stock No
Year 2016	Make CHEVROLET	Model SILVERADO 2500 HD	Model Number	Colour
Vehicle ID No 1GC1KWE83GF127137	Selling Dealer	Extended Warranty	Delivery Date	
Engine	Fleet #			

Technician 329 -	Est Parts	0.00
Cause VERY LOOSE, BADLY WORN.	Est Labour	0.00
Correction REPLACE LEFT AND RIGHT INNER TIE ROD ENDS.	Parts Total	375.98
	Labour Total	430.42
	Coupon: 10PCTCHT	(80.64)
	Request Sub-total	725.76

Labour S13	Description REPLACE UPPER CONTROL ARMS, BALL JOINTS WORN.	Job 12	CSR 3460	Status Approved	Amount 645.63
Part 20924215	Description ARM	Shp 2	SL	Bin 55B04	Retail 337.99
					Price 337.99
Technician 329 -					Amount 675.98
Cause BALL JOINTS WORN, LOOSE.					Est Parts 0.00
Correction REPLACE LEFT AND RIGHT UPPER CONTROL ARMS.					Est Labour 0.00
					Parts Total 675.98
					Labour Total 645.63
					Coupon: 10PCTCHT (132.16)
					Request Sub-total 1,189.45

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Customer Signature: _____

Date: _____



SHAGANAPPI GM
4720 CROWCHILD TRAIL N.W.
CALGARY, ALBERTA T3A 2N2
TELEPHONE: (403) 288-0444
FAX: (403) 286-8865
Website: www.shaganappi.com

SO # 613565

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**SERVICE ORDER
CUSTOMER COPY**

User 3460 Page 6



Customer No KERRY POHL	Advisor CLARK MCGEE Shop S1 Priority 70	Promised 12/31/2025 4:00 PM Opened 12/01/2025 7:06 AM Cashiered	Tag# 1756 Location PO #
Home Cell Email	Bus Today Type Term Cash	License CWX7665 Odom In 381803 Odom Out 383787 Year 2016 Make CHEVROLET Model SILVERADO 2500 HD Vehicle ID No 1GC1KWE83GF127137 Engine	In Service Date Stock No Model Number Colour Extended Warranty Delivery Date Fleet #

TALK WITH PJ TODAY ABOUT ETA - CALL CUSTOMER

Labour	6,297.23
Parts	5,011.83
Supplies	0.00
Discount	(1,130.91)
Sub-Total	10,178.15
GST	508.91
Total Invoice	10,687.06

Additional Work Authorization

Date / Time	Contact	Phone Number	Comments	Amount
12/01/2025 3:24:26 PM	KERRY POHL	(403) 870-6835		\$2,395.45
12/01/2025 3:24:24 PM	KERRY POHL	(403) 870-6835		\$2,654.30
12/01/2025 3:24:42 PM	KERRY POHL	(403) 870-6835		\$693.97
12/01/2025 3:24:40 PM	KERRY POHL	(403) 870-6835		\$3,013.91
01/05/2026 1:04:22 PM	KERRY POHL	(403) 870-6835	Digitally approved by customer through (780) 370-6386.	\$806.40
01/05/2026 1:04:22 PM	KERRY POHL	(403) 870-6835	Digitally approved by customer through (780) 370-6386.	\$1,321.61

Recommended/Deferred Services

Code	Description	Amount
S13	REPLACE BOTH LOWER CONTROL ARMS. BALL JOINTS WORN PAST SERVICE LIMITS. REQUIRES REMOVAL OF LIFT FOR ACCESS.	\$5,103.18

Reason: I will do it myself

** Deferred Services prices are subject to change

Declined Services

Code	Description	Amount
S10	**QUOTE NEW STEERING WHEEL**	\$641.99

** Declined Services prices are subject to change

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Customer Signature: _____

Date: _____

613565

1/7/26 8:04 AM

1GC1KWE83GF127137

POHL, KERRY

329

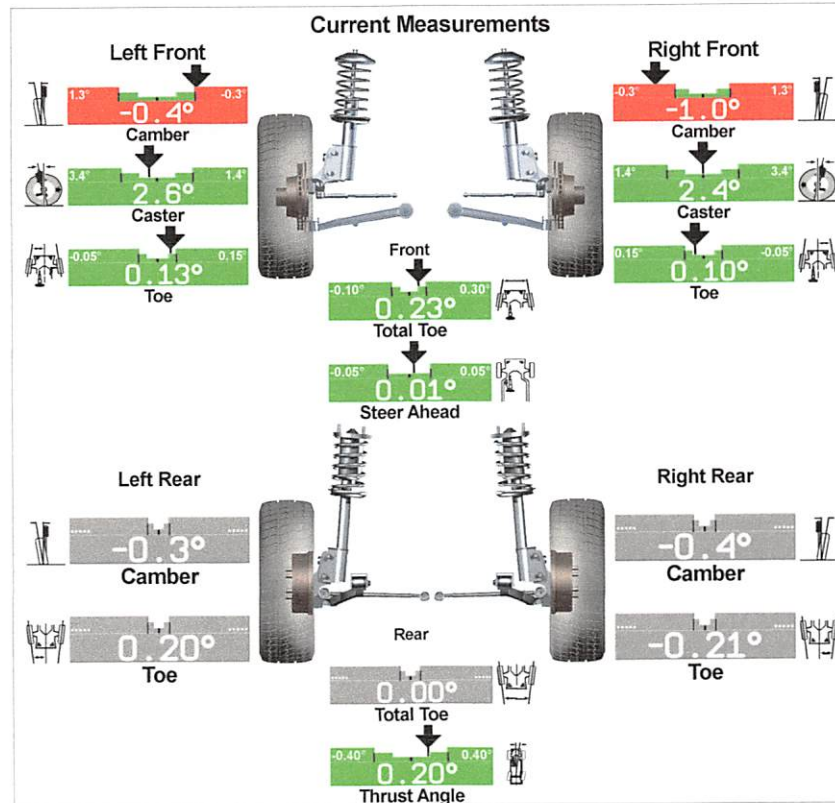
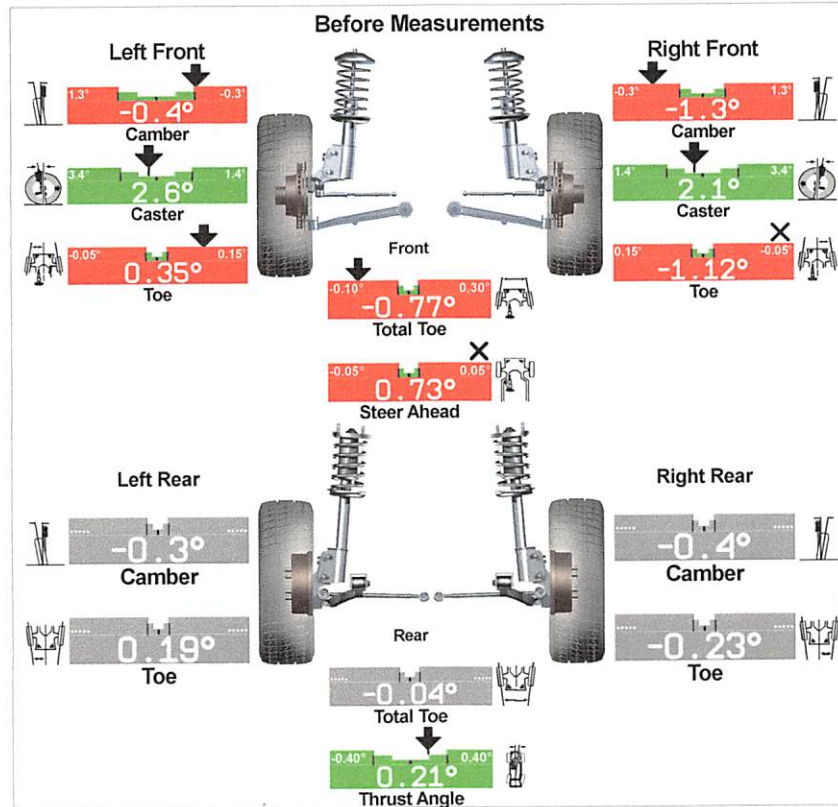


1GC1KWE83GF127137

Odometer:383784

SHAGANAPPI GM

Chevrolet : 1500/2500/3500 (Silverado/Cheyenne/C-K Series 1999-) : 2500 4X4 : 2016 : Crew Cab,
Standard Bed (153.7" Wheelbase) : without RPO QXT (with 6.6L Diesel)
Thrust Line Alignment



Receipt 13910

SCOTT MCCRAE

Date: 01/09/2026 6:01 PM

Sales Receipt
Shaganappi GM
4720 CROWCHILD TRAIL NW
CALGARY, AB
T3A 2N2
(403) 288-0444
Tax Number 703074013

385390 - KERRY POHL
52-281109 RGE RD
ROCKY VIEW COUNTY, AB
T4C 2W1

Phone (780) 370-6386
E-Mail: kgpohl@live.com

SO 613565	\$10,687.06
	<u>\$10,687.06</u>

AMEX *****0023	\$10,687.06
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Authorization: 137575
A000000025010402
0000008000
F800

Verified by PIN
Merchant Copy

Total Amount Due	<u>\$10,687.06</u>
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Total Amount Received	<u>\$10,687.06</u>
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Note

Thank You

Cash Drawer SERVICE 2
Work Station SHAGX008/SHAGX008

TIII SERVICE 2

Batch 2136

RADICAL DIESEL REPAIR LTD.

3102A 80AVE SE
CALGARY, AB
T2C 1J3
Phone 403-279-6966
www.radicaldieselrepair.ca

C14-1

Customer

Kerry Pohl

Alberta
Canada
(403) 870-6835

Vehicle

2016 Chevrolet Silverado 2500 HD
Plate: CWX-7665
Odo In: 377,459 km Odo Out: 377,459 km
VIN: 1GC1KWE83GF127137
Unit#: 6.6L V8 F OHV 32V

Invoice #12638

Date: 11/11/2025 10:50 AM
Service Adv: Yarik
Reg#: 729906115RT0001

Quantity	Hours	Description	Price Ea.	Labour	Total
		>DIAGNOSTIC TIME - INITIAL			155.00
	1.00	DIAGNOSTIC TIME			
		Sub Total	0.00	0.00	155.00
1.000		**CUSTOMER HAS 33's IN THE FRONT & 35's IN THE REAR. DO NOT PUT INTO 4WD. WILL VOID WARRANTY**			
		>>AUTHORISED:			
	40.00	Labour		6,200.00	6,200.00
1.000		SERIAL NUMBER : C3232			
1.000		6.6L LONG BLOCK DURAMAX SERIES	15,517.50		15,517.50
		SS661116LMLLB			
		Most comprehensive 5-year/160,000km (100,000 mile) warranty in North America.			
		DFC exclusive - custom EDM doweled oil pump gear. Woodruff keyed camshaft. Machined with some of the most advanced ROTTLER machining equipment in North America. Improved gasket sealing methods in common leakage areas.			
		Standard in each engine: ALL NEW pistons, rings, bearings, gaskets, seals, valves, springs, stem seals and cast guides. Cylinder blocks are blueprinted to tighter tolerances than OEM specifications using their Rottler F69 ATC			
1.000		ENGINE OIL COOLER	975.44		975.44
		12732979			
1.000		Radiator	625.39		625.39
		SPE CU13244			
1.000		Engine Water Pump	609.99		609.99
		ACD 251-748			
1.000		Engine Coolant Thermostat	94.99		94.99
		ACD 131-131			
1.000		Fuel Filter	98.54		98.54
		ACD TP3018A			
1.000		Engine Oil Filter	18.94		18.94
		ACD PF2232F			

Quantity	Hours	Description	Price Ea.	Labour	Total
25.000		COOLANT/Antifreeze / 10yr LL BULK10YRCOOLANT	3.86		96.50
9.460		CaSTROL 15W40 TECTION EXTRA CAS BULK15W40	8.09		76.53
		>AC EVAC & RECHARGE			217.00
6.000		PAG 46 Refrigerant Oil W/O Dye 4SE 59079	1.72		10.32
1.600		AC FREON 134A per lb SUVA134A200	24.12		38.59
		1050496 BD Diesel Venom CP3 Conversion Kit c/w Standard Pump - Chevy/GMC Duramax 6.6L 2011-2016 2500/3500 (No tuning required / No core charge) APD			
1.000		CP3 CONV C/W PMP GMC 11-16 BDD 1050496	2,633.00		2,633.00
8.000		Fuel Injector BOS 0986435410	632.26		5,058.08
8.000		FLEX BOLTS 11610965	8.14		65.12
1.000		Harmonic Damper Bolt 97329601	42.75		42.75
1.000		Exhaust Manifold DOR 674-731	217.99		217.99
1.000		Exhaust Manifold DOR 674-736	464.00		464.00
1.000		S&B Air Filter KF-1062 KF-1062	90.39		90.39
1.000		POWER STEERING FLUID 20824	7.48		7.48
		Shop Supplies		250.00	250.00

*** Note to Customer

CUSTOMER HAS 33's IN THE FRONT & 35's IN THE REAR. DO NOT PUT INTO 4WD. WILL VOID WARRANTY

- Pulled the truck into the shop and found the upper radiator hose collapsed. Normally, this indicates a faulty radiator cap, but relieving pressure from the cap did not cause the hose to return to normal shape. Upon inspection, evidence of stop-leak was found. Further inspection revealed stop-leak pouring out of the engine block. The block is plugged and will require engine replacement.

The smoke observed is fuel-related, not coolant. The truck still has the CP4 pump installed. We recommend a CP3 conversion and injector replacement to resolve the fuel smoke issue.

Additionally, the water pump, oil cooler, radiator, and all coolant hoses will need to be flushed or replaced to ensure proper system operation after repairs.

AFTER INSTALLATION OF ENGINE

-1L OF POWER STEERING FLUID ADDED

-SENSOR FOR BRAKE RESIVOIR IS BROKEN, WAS FOUND BROKEN UPON ARRIVAL. ABS AND STABILITY LIGHT IS STILL ON. WHEEL SPEED SENSOR CODES AMONG OTHERS. MAY NEED A FRONT END INSPECTION.

-ENGINE INSTALLED. BROKEN IN PROPERLY FOR WARRANTY PURPOSES.

COOLING SYSTEM APPEARS TO BE WORKING PROPERLY.

-TEST DROVE.

-NOTICED A CLUNK IN THE FRONT END WHILE TEST DRIVING

-BRAKE LIGHT MAY COME ON WITH SENSOR ISSUE

-REFRIGERANT FOR A/C NOT REFILLED AS IT APPEARS TO BE LEAKING FROM VAC TEST.

-SIDE STEP BOLTS BROKEN. ATTEMPTED TO FASTEN A BIT BETTER

-NO LEAKS OBSERVED. TRUCK IS RUNNING GOOD.

-PLEASE REFER TO WARRANTY PAPERS (IN TRUCK) FOR USE AFTER THE TRUCK LEAVES

-FAILURE TO FOLLOW WILL RESULT IN VOID WARRANTY

-CHECK ENGINE LIGHT IS STILL PRESENT AMBIENT AIR TEMP SENSOR. TRUCK CAME IN WITH LIGHT ON FOR THIS.

*** Customer Requests

Believes he has a blown head gasket

Diag and let customer know costs of repairs and he may just leave here to be fixed if able to repair

*** Invoice Message

Tires/Wheel Lug nuts must be re-torqued within 100kms of service

Paid By: Visa: 10/10/2025 33,046.63, Visa: 10/10/2025 -33,046.63, Visa: 10/10/2025 18,000.00, Visa: 11/11/2025 17,241.74

I promise to pay the amount due upon completion of the work. I acknowledge the lien of the operator for the value of work done and materials supplied whether the vehicle is in Radical Diesel Repair LTD. possession or not, the right to take possession of vehicle, hold it or sell it in order to recover the unpaid cost.

All labour Warranties are valid for 30 Days or 1000 KM, whichever occurs first.

All Parts Warranties are based on Manufacturers Warranty.

*All parts are new unless otherwise stated.

*All parts and labour warranties are void when parts supplied by customer.

*Warranty work must be performed in our shop and cannot

Shop supply charges are billed to customers to cover costs associated with the inspection and repair of your vehicle as it relates to, but not limited to: consumable items such as solvents, adhesives, lubricants, cleaners, floor liners, rags, seat covers and equipment maintenance.

When your tires are changed, you must have them retorqued within 100 km, we provide this as a free service to you. This is your responsibility, should you get your wheels retorqued elsewhere, Radical Diesel Repair Ltd. is not responsible for any consequences.

Signature_____

Sub Total:	26,741.54	6,450.00	33,563.54
		GST:	1,678.20

Total: 35,241.74



BREAK-IN AND MAINTENANCE RECOMMENDATIONS

Your newly remanufactured diesel engine has been built to the highest standards using state-of-the-art equipment in Canada. While a formal break-in period is not required, following these guidelines will help ensure optimal performance and longevity.

Initial Break-In Guidelines

1. **First Oil Change:** Perform within the first **1,000 km (600 mi)**. (CHANGE @ ~ 378,400 km)
2. **Oil Type:** Do not use synthetic or synthetic blend oil for the first **15,000 km (10,000 mi)**.
3. **Idling:** Avoid extended idle periods during the first **1,000 km (600 mi)**.
4. **Towing & Heavy Loads:** Refrain from towing or carrying heavy loads until after first oil change.
5. **Startup Procedure:** Allow the engine to idle for **30 seconds** after starting before driving.
6. **Oil Grade:** Use the correct oil viscosity for the ambient temperature.
7. **Oil Change Interval:** Follow regular oil change intervals of **which should never exceed 10,000 km (6,000 mi)** (refer to your vehicle's manual). Recommended intervals of 5,000 km (3,000 mi)
8. **Filter Maintenance:** Regularly service both fuel and air filters.

Note: If using a cold air intake system, **DFC recommends S&B air filters only.**

Recommended Oil for Break-In Period

- **15W-40 Conventional** is recommended by DFC for the break-in period.

Cold Climate Oil Selection Tips

In colder climates, selecting the correct non-synthetic oil can be challenging. Consider the following:

1. **Extreme Cold (-40°C/-40°F):**
 - You may use **15W-40** oil if both a **block heater** and a **magnetic oil pan heater** are used for at least **3 hours** before starting the engine (especially if the vehicle has been stationary for over 6 hours).
2. **Moderate Cold (-23°C/-10°F):**
 - **15W-40** oil is acceptable with the use of a **block heater** alone.
3. **No Heating Options Available:**
 - Use **10W30** or **10W-40 (preferred)** non-synthetic oil during the initial break-in period.
4. **Use of 10W-30:**
 - **10W30** should be used as a last resort and for as minimal of time as possible. Once engine is properly broken in a **5W40 synthetic** is recommended for year-round use.

Updated: 10-06-2025