

Finning (Canada), a division of Finning International Inc.

19100 - 94 AVENUE  
SURREY, BC V4N 5C3  
(604) 881-2600  
(604) 881-2990 FAX

Date 19/08/24  
Invoice Number 962639009  
Invoice Total \$13,561.17  
Payment Terms IMMEDIATE

**PAYER** CA-9990070  
FINNING CASH-SURREY D70  
19100 94 AVENUE  
SURREY BC V4N 5C3

Due Date 20/08/24  
Currency CANADIAN DOLLAR  
Customer Tax Exemption No.  
Customer Reference No.  
Order Date 06/08/24  
Order Number 0060972918  
Finning Contact MARC FRADETTE  
Customer Contact STEVE BOOKEY 604-868-1647  
Customer Commitment Date 00/00/00  
Actual Completion Date 19/08/24



**CUSTOMER LOCATION** CA-9990070  
FINNING-SURREY D70  
CASH ACCOUNT  
19100 94 AVENUE  
SURREY BC V4N 5C3

Make CAT  
Model 836H  
Serial Number BXD00383  
Unit Number 6264-BXD00383  
Meter Reading 17887.00  
(06/08/24)

Line No.	Qty	Item No.	Description	U/M	Sales Price
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10 836H BLADE TRBLSHOOT IN FIELD

**Customer Reference No.** T/S BLADE FUNCTION  
COMPLAINT: T/S AND REPAIR NO BLADE FUNCTION  
PO OR WO#: CASH/COD  
CUSTOMER CONTACT: STEVE BOOKEY 604-868-1647  
EMAIL ADDRESS: STEVEBOOKEY@SHAW.CA

CORRECTION:  
AUG 8 2024

CHECKED LEVELS AND HOOKED UP ET.  
DOWNLOADED PRODUCT STATUS REPORT

**PAYMENT ADDRESS CHANGE NOTIFICATION: PLEASE REMIT TO P.O. BOX 2405, EDMONTON, AB T5J 2S1.**

GST/HST Registration Number: 101801561 RT0001

This **Service Invoice** is subject to and incorporates by reference the Finning Parts Terms and Conditions, which can be found at [www.finning.com/PartsTerms](http://www.finning.com/PartsTerms)  
Any Services provided by Finning are subject to Finning's Service Warranty & On-Time Completion Guarantee which can be found at [www.finning.com/ServiceWarranty](http://www.finning.com/ServiceWarranty)  
Parts returns are governed by the Finning Customer Return Policy which can be found at [www.finning.com/ReturnPolicy](http://www.finning.com/ReturnPolicy)

**Finning's liability, even if caused by its own negligence, and the remedies available to the Customer are limited by these Terms and Conditions.**

These items are controlled by the U.S. government and authorized for export only to the country of ultimate destination for use by the ultimate consignee or end-user(s) herein identified. They may not be resold, transferred, or otherwise disposed of, to any other country or to any person other than the authorized ultimate consignee or end-user(s), either in their original form or after being incorporated into other items, without first obtaining approval from the U.S. government or as otherwise authorized by U.S. law and regulations. The Terms and Conditions of this **Service Invoice**, including all documents incorporated by reference, is the entire agreement. No other documentation or other terms and conditions provided by the Customer prior to or subsequent to the finalization of this Order by the Customer shall be of any force or effect.

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			<p>VERIFIED COMPLAINT OF BLADE NOT LIFTING. NO FUNCTION.          MONITORED VALUES ON ET, PILOT SOLENOID NOT TURNING ON.          SHUT MACHINE OFF AND IMPLEMENTED LOCK OUT SWITCH VOLTAGE          BELOW NORMAL CODE BECOMES ACTIVE.          IMPLEMENTED ECM FOUND TO NOT CONNECT TO ET, ERRATIC UPDATE.          REMOVED PANELS AND COVERED TO GAIN ACCESS TO ECM'S AND          FUSES.          INSPECTED ALL FUSES, CONNECTIONS, AND BREAKERS.          COMPARTMENT HAD HEAVY CORROSION FROM MOISTURE.          FOUND POWER WIRE AT MAIN POWER CIRCUIT BREAKER CORRODED AND          NOT MAKING CONNECTION.          REPAIRED WIRING AND CONNECTOR, IMPLEMENTED ECM NOW SHOWING          UP IN ET.          CYCLE IMPLEMENTED LOCK SWITCH, NO CHANGE TO CODE.          REMOVED AND INSPECTED SWITCH AND WIRING, OKAY.          WIGGLE TESTED HARNESS FROM SWITCH TO BACK OF CAB, OKAY.          FOLLOWED TS AS PER (RENR6368-07)          DISCONNECTED SWITCH AND MONITORED ET, CODE DID NOT CHANGE          TO -03.          TESTED WIRING AT IMPLEMENTED ECM CONNECTOR FOR RESISTANCE,          FOUND OKAY.          REMOVED WIRES FROM J1-13 AND J1-14 AND INSTALLED JUMPER          WIRES TO TEST.          OPENED J1-13 AND CLOSED J1-14, VOLTAGE BELOW NORMAL CODE          REMAINED, SWITCHED WIRES TO CLOSED AND OPEN, CODE CLEARED          AND SHOWED LOCKED ON ET.          TESTED FOR POWER AT ECM, FOUND 24.6V GOOD.          TESTED ALL GROUNDS AND FOUND 1.4 TO 2.1 OHMS, GOOD.          WIGGLE TESTED HARNESS FROM ECM'S BACK TO CONNECTORS AND          THROUGHOUT MACHINE, NO CHANGE.</p>		

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			<p>NEED TO RETURN WITH TEST ECM TO VERIFY PROBLEM IS NOT INTERNAL TO ECM.</p> <p>REMOVED JUMPER WIRES AND RECONNECTED HARNESS.</p> <p>REINSTALLED ALL PANELS REMOVED AND PARTS. SECURED.</p> <p>CLEANED UP TOOLS AND WORK AREA.</p> <p>AUG 12 2024</p> <p>REMOVED PANEL TO GAIN ACCESS.</p> <p>DISCONNECTED IMPLEMENTED ECM AND INSTALLED TEST ECM.</p> <p>CHECKED LEVELS AND HOOKED UP ET.</p> <p>RAN UP MACHINE AND TESTED.</p> <p>BLADE NOW FUNCTIONING AS DESIGNED, NO CODES FOR IMPLEMENTED LOCK AND KICKOUT SWITCH.</p> <p>REMOVED AND REINSTALLED OLD ECM.</p> <p>RAN UP MACHINE AND TESTED, CODES ACTIVE FOR IMPLEMENTED LOCK SWITCH AND NO BLADE FUNCTION.</p> <p>IMPLEMENTED ECM HAS FAILED AND REQUIRED REPLACEMENT.</p> <p>WORKED WITH PARTS DEPARTMENT TO FIND OPTIONS AND GOT QUOTE.</p> <p>REINSTALLED ECM COVER AND SECURED.</p> <p>REINSTALLED PANELS REMOVED BY PREVIOUS INDEPENDENT MECHANIC AND SECURE.</p> <p>CLEANED UP TOOLS AND WORK AREA.</p> <p>AUG 13 2024</p> <p>REMOVED COVERS TO GAIN ACCESS.</p> <p>CHECKED LEVELS AND HOOKED UP ET.</p> <p>DOWNLOADED PSR AND ECM FILES.</p> <p>DISCONNECTED AND REMOVED IMPLEMENT ECM.</p> <p>INSTALLED AND HOOKED UP NEW IMPLEMENT ECM.</p> <p>FLASHED IMPLEMENT ECM.</p>		

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Line No.	Qty	Item No.	Description	U/M	Sales Price
			POWERED CYCLE MACHINE. TESTED MACHINE FOR FUNCTION. BLADE UP/DOWN NOW FUNCTIONING. ACTIVE CODES FOR JOYSTICK AND SOLENOID CALIBRATION CODES. PERFORMED CALIBRATIONS AND CODES CLEAR. REMAINING CODE FOR SERVICE BRAKE SWITCH, ADVISED CUSTOMER AND HE SAID TO LEAVE CODE AS IT HAS BEEN ON MACHINE BEFORE PURCHASING. REINSTALLED PANEL AND SECURED. CLEANED UP TOOLS AND WORK AREA.		
9.50	6060-035- ACZ-001		JOURNEYPERSON FIELD	EA	2,261.00
2.75	6060-035- ACZ-001		JOURNEYPERSON TRAVEL	EA	654.50
1.00	10R4331 1001489737 10R4331 EOF		CONTROL GP	PC	8,754.94
1.00	CORECHGCATMCO		CORE CHARGE CAT MCO		2,240.15
1.00-	10R4331 1001489737 CD123705900002		CONTROL GP	PC	-2,240.15
			Emergency Order Fee		437.75
			Labor		2,915.50
			Material		8,754.94
			<b>Service Total</b>		<b>12,108.19</b>

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Line No.	Qty	Item No.	Description	U/M	Sales Price
			Order total		12,108.19
			GST		605.41
			PST		847.57
			Invoice Total		\$13,561.17

*Thank you for your business.*

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