



10022 Thatcher Avenue, North Battleford, SK S9A 3W2 • www.novlanbros.com

GST# 10980 4724 RT0001

Phone: (306) 446-2223 • Fax: (306) 344-4892 • Toll Free: 1-877-344-4433

SO # 501237

SERVICE ORDER
CUSTOMER COPY



Printed 08/24/2023 2:49:46 PM

User LDH Page 1

Customer No ALTHOUSE1
Mr RAY ALTHOUSE
BOX 958
BIGGAR, SK S0K 0M0
Home Bus
Cell (306) 948-7807 Today
Email ray.w.althouse@gmail.com
Term CASH

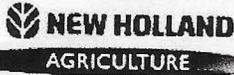
Advisor HEIDEL, LACY Promised 06/13/2023 5:00 PM Tag Grain Pan
Shop S1 Opened 06/13/2023 1:52 PM Location
Priority 10 Cashiered PO #

License No Odometer In Odometer Out InServ Date Stock No
1 1
Year Make Model Model No Colour
2004 NEW HOLLAND CR970 CR970
Vehicle ID No Selling Dealer Extended Warranty Delivery Date
HAJ101525
Engine Size Fleet #

Table with columns: Request, Description, Job, CSR, Status, Amount. Includes items like Replace Grain Pan, RIVET, SEAL PROTECTION, CANVAS, GRAIN PAN, BUSHING RUBBER, SHAFT, WASHER, BOLT, etc.

INDEBTEDNESS IS ACKNOWLEDGED I THE SUM OF \$ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS AND ACCESSORIES DESCRIBED IN THIS SERVICE INVOICE AND THE ACCOMPANYING WORK ORDER.

SIGNATURE



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Shop S1 **Opened** 06/13/2023 1:52 PM **Location**
Priority 10 **Cashiered** **PO #**

License No	Odometer In	Odometer Out	InServ Date	Stock No
	1	1		
Year	Make	Model	Model No	Colour
2004	NEW HOLLAND	CR970	CR970	
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
HAJ101525				
Engine Size	Fleet #			

M8NUT	M8 NUT	2		CSO	0.08	0.08	0.16
M8X80	M8X80 BOLT	2	BB01	CSO	0.62	0.62	1.24
84000704	STRIP	1		CSO	106.58	106.58	106.58
87376933	SEAL	1	J08	CSO	97.51	97.51	97.51
412649	WASHER BELLEVILLE	10	V35B	CSO	0.67	0.67	6.70
M12X80	M12X80 BOL	2	BB01	CSO	1.49	1.49	2.98
FREIGHT	freight	1		CSO		15.00	15.00
48140911	PLATE	2		CSO	27.91	27.91	55.82
445474	SHIM	5	V58B	CSO	18.83	18.83	94.15
445473	SHIM	5		CSO	18.83	18.83	94.15
84000704	STRIP	-1		CSO	106.58	106.58	(106.58)
445473	SHIM	-5		CSO	18.83	18.83	(94.15)
445474	SHIM	-5	V58B	CSO	18.83	18.83	(94.15)
84989409	PLATE	-2		CSO	7.53	7.53	(15.06)
86592702	WASHER	-2		CSO	10.02	10.02	(20.04)
151-573	RIVET	-2	V11F	CSO	1.04	1.04	(2.08)
120100	BOLT	-4	V33A	CSO	0.36	0.36	(1.44)
353308	NUT	-4	V35E	CSO	0.50	0.50	(2.00)
RESTOCK	part lines 44-48 restock	1		CSO		59.99	59.99
Cause	repair						
Parts Total							11,014.65
Labour Total							6,360.00
Request Sub-total							17,374.65

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 Mr RAY ALTHOUSE
 BOX 958
 BIGGAR, SK S0K 0M0

Home **Bus**
Cell (306) 948-7807 **Today**
Email ray.w.althouse@gmail.com

Term CASH

Advisor HEIDEL, LACY **Promised** 06/13/2023 5:00 PM **Tag** Grain Pan
Shop S1 **Opened** 06/13/2023 1:52 PM **Location**
Priority 10 **Cashiered** **PO #**

License No	Odometer In	Odometer Out	InServ Date	Stock No
	1	1		
Year	Make	Model	Model No	Colour
2004	NEW HOLLAND	CR970	CR970	
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
HAI101525				
Engine Size		Fleet #		

Correction

- remove tail board
- remove chopper
- remove chopper frame
- remove pre seive
- remove all hangers
- remove pins in seive frame
- remove seive frame
- remove grain pan
- noticed grain pan was missing caps on left hand side
- check for what we need for parts and get them ordered
- install bushings on grain pan support arms
- clean up around combine
- remove bushings off support arms and install new ones
- install bushings on pins
- remove front grain pan seal and install new seals with new hardware
- install grain pan in combine and hook up front hangers
- install upper shoe frame
- tilted shoe frame to get access to bolts
- noticed front seal is not correctly in place when tilted
- checked with parts to see if it was correct parts
- it was right parts but switched the top seal out for a bigger one
- tilted grain pan and seen it is still not sitting right and has a gap
- drilled holes in grain pan and installed a seal onto it and it is better
- installed hangers on grain pan and mounting bolts
- installed hangers on shoe frame and new bushings
- time shoe and tighten all hardware
- clean pre seive and install
- clean sieves and install sieves
- install chooper frame
- install chopper
- install tail boards
- install shields and chopper belt
- run combine and check for vibration and proper function
- runs good bring back to shop
- calibrate sieves
- install rest of shields
- double check hanger bolts if they are tight

Request	Description	Job	CSR	Status
MISC	TRUCKING	2	LDH	Original
Labour	Description		Type	Amount
MISC	MISCELLANEOUS		CA	1,000.00
Sublet	Description		Type	CSR
	Day Den Trucking		CASUB	LDH
Cause	NOVLAN LOG #6705			Amount
		Labour Total		1,000.00

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Mr RAY ALTHOUSE BOX 958 BIGGAR, SK S0K 0M0	Shop S1	Opened 06/13/2023 1:52 PM	Location
	Priority 10	Cashiered	PO #
Home	Bus	License No	Odometer In
Cell (306) 948-7807	Today	1	1
Email ray.w.althouse@gmail.com		Year 2004	Make NEW HOLLAND
		Model CR970	Model No CR970
		Vehicle ID No HAJ101525	Selling Dealer
		Engine Size	Extended Warranty
			Delivery Date
			Fleet #
Term CASH			

Correction **DRIVE TO CUSTOMER LOCATION AND LOAD COMBINE. HAUL TO NORTH BATTLEFORD AND UNLOAD.** Sublet Total 1,897.50
 Request Sub-total 2,897.50

Request	Description	Job	CSR	Status
MISC	Install Moisture Sensor	3	198	Approved
Labour	Description		Type	Amount
MISC	Install Moisture Sensor		CA	795.00
Cause	install kit			795.00
Correction	install kit as per instructions adjust clean grain elevator chain update the software on the controller calibrate the sensors check function need todo a crop calibrations in field			795.00
				Labour Total 795.00
				Request Sub-total 795.00

Labour	8,155.00
Parts	11,014.65
Supplies	300.00
Sublet/Tow	1,897.50
SUB-TOTAL	21,367.15
GST	1,068.36
PST	0.00
TOTAL INVOICE	22,435.51

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SIGNATURE _____



ScherGain Holdings Ltd.
schergain@gmail.com
GST/HST: 717010094RT0001

Invoice #1271

Issue date
Aug 3, 2023

Invoice #1271

Cheques payable to Schergain Holdings Ltd.
Box 1978, Battleford-SK, S0M 0E0
or E-transfer to schergain@gmail.com
or Credit Card by using the "Pay Invoice" link
Thank you for your business!

Customer	Invoice Details	Payment
Raymond Althouse ray.w.althouse@gmail.com	PDF created August 28, 2023 \$105.00	Due September 2, 2023 \$105.00

Items	Quantity	Price	Amount
Replacement Kit	1	\$100.00	\$100.00
Subtotal			\$100.00
GST			\$5.00

Total Paid **\$105.00**

Payments	
Aug 28, 2023 (Mastercard 0125)	\$105.00



View online

To view your invoice go to <https://squareup.com/u/T9WxliMn>
Or open the camera on your mobile device and place the QR code in the camera's view.

Ship to:
 IN STORE PICKUP

 Invoice to:
 RAYMOND ALTHOUSE
 BOX 1380
 BIGGAR SK S0K 0M0

Branch		
PERDUE		*REPRINT*
Date	Time	Page
09/29/21	20:40:30 (B)	01
Account No.	Phone No.	Invoice No.
ALTHO002	306-948-7807	W01280
Ship Via	Purchase Order	
		Salesperson
		MZB

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
M12412A	NH CR970 NO HDR	X HAJ101525		
	CR970	2633		

Have your equipment assessed and serviced by the finest factory-trained service professionals in the industry with the Certified Robertson Ready Inspection program! Visit RobertsonImplements.com for full details, or speak with the service department at your nearest Robertson Implements.

SEGMENT# 1 C CUST NA 09/15/21 09/15/21 09/30/21

feederchain tracking issues and banging noise

COMPLAINT:

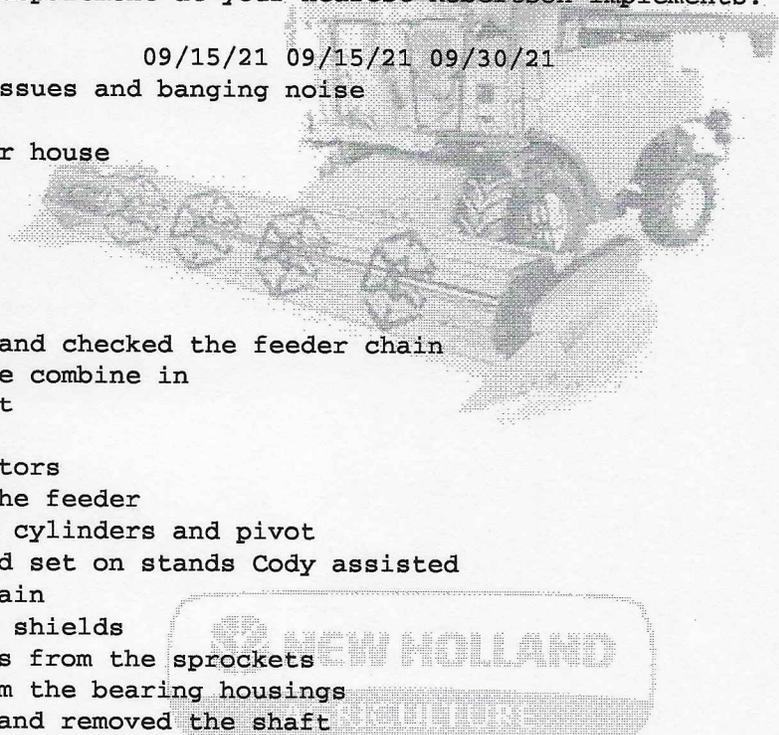
banging noise in feeder house

CAUSE:

- jumped feeder chain
- bent slants
- broken slants

CORRECTION:

- went out to the farm and checked the feeder chain
- had customer bring the combine in
- removed the drive belt
- removed the hyd lines
- undid the ele. contactors
- got fork lift under the feeder
- removed the pins from cylinders and pivot
- removed the feeder and set on stands Cody assisted
- removed the feeder chain
- removed the anti wrap shields
- removed the set screws from the sprockets
- removed the bolts from the bearing housings
- cut out the bearings and removed the shaft
- installed new sprockets on shaft
- installed new bearings in housings -installed the bearing



CONTINUED ON PAGE 02

 Visit Our Website: www.robertsonimplements.com

ELECTRICAL AND SPECIAL ORDERED GOODS ARE NON-RETURNABLE.
 NO GOODS RETURNED WITHOUT OUR PERMISSION.
 15% HANDLING CHARGE ON ALL RETURNED GOODS.
 GOODS ARE NON-RETURNABLE AFTER 30 DAYS OF INVOICE DATE.
 NO ALLOWANCE OR EXCHANGE WILL BE MADE WITHOUT THIS INVOICE.
 PRICES INCLUDE REGULAR FREIGHT AND HANDLING CHARGES.

I HEREBY CERTIFY THAT I AM ENGAGED IN THE BUSINESS OF FARMING AND THAT THE GOODS SHOWN ON THIS INVOICE WILL BE USED EXCLUSIVELY IN THE CONDUCT OF THAT BUSINESS.

ALL ITEMS ARE SUBJECT TO G.S.T. VENDOR No. 838 547537 RT 0001

Ship to: IN STORE PICKUP

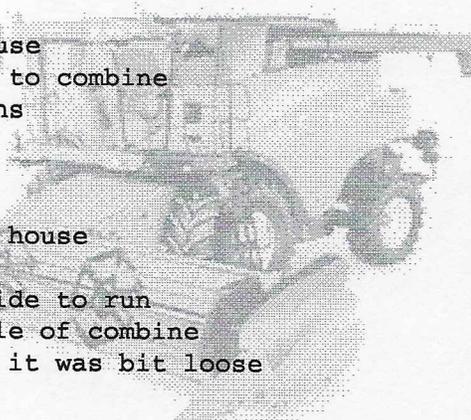
 Invoice to: RAYMOND ALTHOUSE
 BOX 1380
 BIGGAR SK S0K 0M0

Branch		
PERDUE		
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Ship Via	Purchase Order	
	Salesperson	
	MZB	

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
M12412A NH CR970 NO HDR		X HAJ101525		
CR970	2633			

- housings
- tighten the sprockets
- installed the anti wrap shields
- installed the feeder chain
- removed half link and adjusted
- assist Cody in installing the feeder house
- installed pins to anchor feeder housing to combine
- installed feeder house lift cylinder pins
- reconnected hydraulic lines
- reconnected wiring
- installed feeder house belt
- adjusted chains on right side of feeder house
- installed shields
- cleaned up tools and took combine out side to run
- greased everything in front of front axle of combine
- adjusted on chain on right hand side as it was bit loose after running



ADDITIONAL DESCRIPTION:

+FEEDER

CP14X2	COTTER PIN	2	.40	.80
FRT	SHIPPING/HANDLI	1	15.00	15.00
M8X20	M8X20 BOLT	2	.40	.80
140045	WASHER, BELLE	2	1.13	2.26
140046	WASHER, BELLE	2	1.48	2.96
167050	BUSHING	1 N	163.17	163.17
2975077	M10X25 8.8	2	.73	1.46
322358	WASHER, BELLE	2	.20	.40
766379	SPROCKET	2	190.08	380.16
766380	SPROCKET	1	201.34	201.34
84057307	BEARING AS	2	88.09	176.18

CONTINUED ON PAGE 03

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Hwy 14
 PO Box 70
 Perdue, SK. S0K 3C0
 306-237-4272

Maple Creek, SK • 306-662-4444
 Saskatoon, SK • 306-934-4686
 Perdue, SK • 306-237-4272
 Unity, SK • 306-228-2686
 Kindersley, SK • 306-463-2335
 Shaunavon, SK • 306-297-4131
 Swift Current, SK • 306-773-4948
 Moose Jaw, SK • 306-692-7844
 Taber, AB • 403-223-4437
 Medicine Hat, AB • 403-528-2800
 Brooks, AB • 403-362-6256

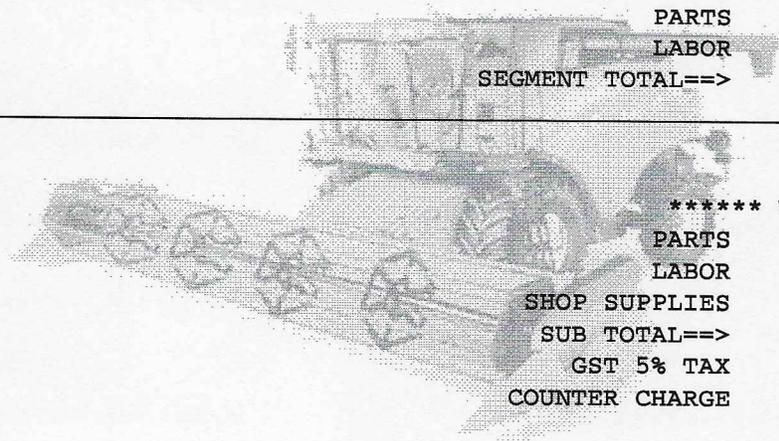
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M12412A	NH CR970 NO HDR CR970		X HAJ101525		
		2633			
86583122	RUBBER SEAL	1		71.87	71.87
87011725	SEAL, RUBB	1		62.44	62.44
87299410	PIN, LINCH 7/16	2		.84	1.68
87372057	SET OF CHAINS	1		2868.55	2868.55
				PARTS	3949.07
				LABOR	2503.25
11100011				SEGMENT TOTAL==>	6452.32



***** WORK ORDER TOTALS *****

PARTS	3949.07
LABOR	2503.25
SHOP SUPPLIES	250.32
SUB TOTAL==>	6702.64
GST 5% TAX	335.13
COUNTER CHARGE	7037.77



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