



ZAROWNY MOTORS (ST-PAUL) LTD

5508-50 AVENUE, ST. PAUL, ALBERTA T0A-3A1

TELEPHONE: ST-PAUL 780-645-4468 EDMONTON 780-429-2255 TOLL FREE 1-800-522-4115

www.zarowny.com

[email: parts@zarowny.com](mailto:parts@zarowny.com)

FN22-7

SO # 715499

SERVICE ORDER CUSTOMER COPY



Printed 10/13/2022 9:48:10 AM

User 9737 Page 1

Customer No

LOCATION CATS LTD.

GST: 180557099

Home Bus
Cell Today
Email

Fleet Type W
Term CHARGE

Advisor	Anna	Promised	09/29/2022 5:00 PM	Tag	
Shop	S1	Opened	09/29/2022 8:47 AM	Location	
Priority	10	Cashiered		PO #	#390

License No	Odometer In	Odometer Out	InServ Date	Stock No
	68848	68850		
Year	Make	Model	Model No	Colour
2013	RAM	2500	DJ7L92	RUBY RED
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
3C6TR5HTXDG537434				
Engine Size	5.7L V8 HEMI ENGINE W/VARIABLE	Fleet #		

Request	Description	Job	CSR	Status
Request	GENERAL SAFETY INSPECTION, SCAN AND PRINT IDS VEHICLE LOG ***Change Oil please***	1	9737	Original
Labour	Description	Type	Amount	
Request	GENERAL SAFETY INSPECTION, SCAN AND PRINT IDS VEHICLE LOG ***Change Oil please***	C	232.00	
Rate	155.00	Parts Total	0.00	
Technician	4238 -	Labour Total	232.00	
Cause	General safety inspection. Check and found RH exhaust manifold small leak on first start. Recommend. NOTE: driver door switch malfunction the lock and unlock	Request Sub-total	232.00	
Correction	Performed general safety inspection			

Request	Description	Job	CSR	Status
Request	4 TIRE CHANGE OVER (Includes Mount, balance and install on vehicle) - Record brake pad measurements and tire measurements(if not new) **disguard old tires** white wall in please**	2	9737	Original
Labour	Description	Type	Amount	
Request	4 TIRE CHANGE OVER (Includes Mount, balance and install on vehicle) - Record brake pad measurements and tire measurements(if not new) **disguard old tires**	C	140.00	
Request	4 TIRE CHANGE OVER (Includes Mount, balance and install on vehicle) - Record brake pad measurements and tire measurements(if not new) **disguard old tires** white wall in please**	C	0.00	

Part	Description	Shp	Bin	Type	Price	Amount
5542634	ROVELO RIDGETRAK - LT265/70R17	4	TR	CROD	228.00	912.00
ETIRECAL	DISPOSAL FEE	4	TR	CROD	4.00	16.00
Rate	155.00	Parts Total				928.00
Technician	0649 - 2331 -	Labour Total				140.00
Cause	4 TIRE CHANGE OVER	Request Sub-total				1,068.00

Request	Description	Job	CSR	Status
Request	4X TIRE CHANGE OVER COMPLETED BRAKES ARE AT 12/12 MM IN FRONTS AND 8/8MM IN REAR ALL NEW TIRES ARE AT 12/32ND AND OLD TIRES WHERE DISCARDED.			

Request	Description	Job	CSR	Status
Request	Knob for air speed not switching from defrost to fan	3	9737	Original

Privacy Policy: Personal information is collected in accordance with applicable privacy legislation and is governed by Zarowny Motor's Privacy Policy. Your privacy is important to us. Ask us if you would like information about our Privacy Policy, including our service providers and their data processing in the U.S., which may be accessible to U.S. law enforcement and national security authorities.

We provide this personal and transaction information to Ford Motor Company of Canada, Limited to enable Ford to administer your transaction, provide you with requested services, improve automotive related products and services by conducting customer surveys, and provide you with marketing material which may be of interest to you, as permitted by applicable laws. For the Ford Privacy Policy (www.ford.ca)

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that to the extent permitted by law, you are not responsible for loss or damage to vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in part shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection, until payment in full of the within account. I hereby acknowledge the existence of a mechanic's lien in favor of the within dealer on the vehicle described herein in respect of the material supplied and services rendered under this work order for the full amount charged therefore. I further acknowledge that the said lien shall continue in force at all times whether the vehicle is in my possession or possession of the dealer, until the within account is paid in full. While the vehicle is in my possession it shall at all times be subject to repossession on demand by the dealer until the within account is paid in full.

I authorize the installation of computer programs and available updates or upgrades to vehicle computer programs (in accordance with Ford bulletins). These updates or upgrades may affect data or settings I have stored on my vehicle and agree that you are not responsible in that case. Ask us for more information or to withdraw consent.

DATE _____ CUSTOMER SIGNATURE _____

G.S.T. # 105785919



ZAROWNY MOTORS (ST-PAUL) LTD

5508-50 AVENUE, ST. PAUL, ALBERTA T0A-3A1

TELEPHONE: ST-PAUL 780-645-4468 EDMONTON 780-429-2255 TOLL FREE 1-800-522-4115

www.zarowny.com

[email: parts@zarowny.com](mailto:parts@zarowny.com)

SO # 715499

SERVICE ORDER CUSTOMER COPY



Printed 10/13/2022 9:48:10 AM

User 9737 Page 2

Customer No

LOCATION CATS LTD.

GST: 180557099

Home Bus
Cell Today
Email

Fleet Type W
Term CHARGE

Advisor	Anna	Promised	09/29/2022 5:00 PM	Tag
Shop	S1	Opened	09/29/2022 8:47 AM	Location
Priority	10	Cashiered		PO # #390

License No	Odometer In	Odometer Out	InServ Date	Stock No
	68848	68850		
Year	Make	Model	Model No	Colour
2013	RAM	2500	DJ7L92	RUBY RED
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
3C6TR5HTXDG537434				
Engine Size	5.7L V8 HEMI ENGINE W/VARIABLE	Fleet #		

Labour	Description	Type	Amount
800	Diagnose defrost	C	46.50
800	checked back for 1 or 2 connector	C	0.00
Rate	155.00		
Technician	4238 -		
	7003 -		
		Parts Total	0.00
		Labour Total	46.50
		Request Sub-total	46.50

Cause Knob for air. Check and found malfunction. Recommend HVAC knob switch remover switch to find it has 2 plugs

Correction part on back order, transfer to appointment to wait for part

Request	Description	Job	CSR	Status
ESE	Replace RH exhaust manifold as per GSI	4	9737	Approved

Labour	Description	Type	Amount
ESE	Replaced RH exhaust manifold	C	248.00

Part	Description	Shp	Bin	Type	Price	Amount
OES 60051021	EXHAUST MANIFOLD - RH	1	SO1	CROD	282.55	282.55

Part	Description	Shp	Bin	Type	Price	Amount
STK						
OES 60133091	EXHAUST MANIFOLD HADWARE KIT	1	SO1	CROD	84.29	84.29

Part	Description	Shp	Bin	Type	Price	Amount
STK						
388930 S	PIN	1	HW8	CROD	2.72	2.72

Rate	Description	Type	Amount
155.00			
Technician	7003 -		
		Parts Total	369.56
		Labour Total	248.00
		Request Sub-total	617.56

Cause BROKEN RIGHT HAND SIDE MANIFOLD STUDS. REMOVED MANIFOLD HAD TO WELD ON TO BROKEN STUDS. WERE TOUGH TO GET OUT. INSTALLED NEW MANIFOLD AND STUDS

Correction BROKEN RIGHT HAND SIDE MANIFOLD STUDS. REMOVED MANIFOLD HAD TO WELD ON TO BROKEN STUDS. WERE TOUGH TO GET OUT. INSTALLED NEW MANIFOLD AND STUDS

Privacy Policy: Personal information is collected in accordance with applicable privacy legislation and is governed by Zarowny Motor's Privacy Policy. Your privacy is important to us. Ask us if you would like information about our Privacy Policy, including our service providers and their data processing in the U.S., which may be accessible to U.S. law enforcement and national security authorities.

We provide this personal and transaction information to Ford Motor Company of Canada, Limited to enable Ford to administer your transaction, provide you with requested services, improve automotive related products and services by conducting customer surveys, and provide you with marketing material which may be of interest to you, as permitted by applicable laws. For the Ford Privacy Policy (www.ford.ca)

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that to the extent permitted by law, you are not responsible for loss or damage to vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in part shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection, until payment in full of the within account. I hereby acknowledge the existence of a mechanic's lien in favor of the within dealer on the vehicle described herein in respect of the material supplied and services rendered under this work order for the full amount charged therefore. I further acknowledge that the said lien shall continue in force at all times whether the vehicle is in my possession or possession of the dealer, until the within account is paid in full. While the vehicle is in my possession it shall at all times be subject to repossession on demand by the dealer until the within account is paid in full.

I authorize the installation of computer programs and available updates or upgrades to vehicle computer programs (in accordance with Ford bulletins). These updates or upgrades may affect data or settings I have stored on my vehicle and agree that you are not responsible in that case. Ask us for more information or to withdraw consent.

DATE _____ CUSTOMER SIGNATURE _____

G.S.T. # 105785919



ZAROWNY MOTORS (ST-PAUL) LTD

5508-50 AVENUE, ST. PAUL, ALBERTA T0A-3A1

TELEPHONE: ST-PAUL 780-645-4468 EDMONTON 780-429-2255 TOLL FREE 1-800-522-4115

www.zarowny.com

[email: parts@zarowny.com](mailto:parts@zarowny.com)

SO # 715499

SERVICE ORDER CUSTOMER COPY



Printed 10/13/2022 9:48:10 AM

User 9737 Page 3

Customer No

LOCATION CATS LTD.

GST: 180557099

Home Bus
Cell Today
Email

Fleet Type W
Term CHARGE

Advisor	Anna	Promised	09/29/2022 5:00 PM	Tag
Shop	S1	Opened	09/29/2022 8:47 AM	Location
Priority	10	Cashiered		PO # #390

License No	Odometer In	Odometer Out	InServ Date	Stock No
	68848	68850		
Year	Make	Model	Model No	Colour
2013	RAM	2500	DJ7L92	RUBY RED
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
3C6TR5HTXDG537434				
Engine Size	5.7L V8 HEMI ENGINE W/VARIABLE	Fleet #		

DOWNLOAD THE "FORD PASS" APP FOR FREE IN THE APP STORE.

EARN POINTS ON EVERY SERVICE VISIT & VEHICLE PURCHASE THAT CAN BE REDEEMED IN ANY DEPARTMENT FOR FUTURE PURCHASES.

RETORQUE TIRES IF REMOVED DURING THIS VISIT!!!!

Next Appointment booked for 11/21/2022 8:00 AM

Labour	666.50
Parts	1,297.56
Supplies	30.00
SUB-TOTAL	1,994.06
GST	99.70
TOTAL INVOICE	2,093.76

Privacy Policy: Personal information is collected in accordance with applicable privacy legislation and is governed by Zarowny Motor's Privacy Policy. Your privacy is important to us. Ask us if you would like information about our Privacy Policy, including our service providers and their data processing in the U.S., which may be accessible to U.S. law enforcement and national security authorities.

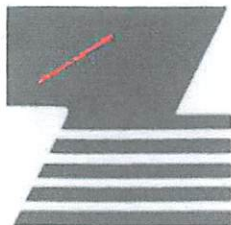
We provide this personal and transaction information to Ford Motor Company of Canada, Limited to enable Ford to administer your transaction, provide you with requested services, improve automotive related products and services by conducting customer surveys, and provide you with marketing material which may be of interest to you, as permitted by applicable laws. For the Ford Privacy Policy (www.ford.ca)

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that to the extent permitted by law, you are not responsible for loss or damage to vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in part shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection, until payment in full of the within account. I hereby acknowledge the existence of a mechanic's lien in favor of the within dealer on the vehicle described herein in respect of the material supplied and services rendered under this work order for the full amount charged therefore. I further acknowledge that the said lien shall continue in force at all times whether the vehicle is in my possession or possession of the dealer, until the within account is paid in full. While the vehicle is in my possession it shall at all times be subject to repossession on demand by the dealer until the within account is paid in full.

I authorize the installation of computer programs and available updates or upgrades to vehicle computer programs (in accordance with Ford bulletins). These updates or upgrades may affect data or settings I have stored on my vehicle and agree that you are not responsible in that case. Ask us for more information or to withdraw consent.

DATE _____ CUSTOMER SIGNATURE _____

G.S.T. # 105785919



ZAROWNY MOTORS (ST-PAUL) LTD

5508-50 AVENUE, ST. PAUL, ALBERTA T0A-3A1

TELEPHONE: ST-PAUL 780-645-4468 EDMONTON 780-429-2255 TOLL FREE 1-800-522-4115

www.zarowny.com

[email: parts@zarowny.com](mailto:parts@zarowny.com)

SO # 707114

SERVICE ORDER



Printed 08/31/2021 1:26:03 PM

CUSTOMER COPY - ** IN PROGRESS **

4504

Page 1

Customer No		Advisor BERNIE	Promised 08/31/2021 5:00 PM	Tag
LOCATION CATS LTD.		Shop S1	Opened 08/31/2021 8:01 AM	Location
		Priority 10	Cashiered	PO # dave

Home	Bus	License No	Odometer In	Odometer Out	InServ Date	Stock No
Cell	Today	Unit U390	54579	54581		
Email		Year Make	Model	Model No	Colour	
		2013 RAM	2500	DJ7L92	RUBY RED	
		Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
		3C6TR5HTXDG537434				
	Fleet Type W	Engine Size 5.7L V8 HEMI ENGINE W/VARIABLE	Fleet #			
	Term CHARGE					

Request	Description	Job	CSR	Status		
TIRES	4 TIRE CHANGE OVER (Includes Mount, balance and install on vehicle) - Record brake pad measurements and tire measurements(if not new)	1	4504	Original		
Labour	Description	Type	Amount			
TIRES	4 TIRE CHANGE OVER (Includes Mount, balance and install on vehicle) - Record brake pad measurements and tire measurements(if not new)	C	140.00			
Part	Description	Shp	Bin	Type	Price	Amount
9782 355470	LT245/70R17	4	SOP	CROD	260.00	1,040.00
ETIRECAL	DISPOSAL FEE	4	TR	CROD	4.00	16.00
Rate	139.00	Parts Total				1,056.00
Technician	6273 -	Labour Total				140.00
Cause	.	Request Total				1,196.00
Correction	4 TIRE CHANGE OVER COMPLETE. UNSURE WITH WHAT TO DO WITH OLD TIRES. LABELED THEM AND LEFT THEM AT BERGO. TPMS LIGHT ON DUE TO DIFFERENT WHEEL ON DRIVER'S REAR. HAS NO TPMS SENSOR INSIDE.					

Request	Description	Job	CSR	Status
M1	MAINTENANCE #1 - OIL AND FILTER CHANGE, LUBE CHASSIS AND 10 PT. INSPECTION	2	4504	Original

Labour	Description	Type	Amount
M1	MAINTENANCE #1 - OIL AND FILTER CHANGE, LUBE CHASSIS AND 10 PT. INSPECTION	C	25.00
M1	MAINTENANCE #1 - OIL AND FILTER CHANGE, LUBE CHASSIS AND 10 PT. INSPECTION	C	0.00

Part	Description	Shp	Bin	Type	Price	Amount
QFL 25	KIT - ELEMENT & GASK	1	A8	CROD	11.70	11.70
ENFILT	ENVIRO FEE	1	A	CROD	0.50	0.50
CXO 5W30 BSP	MOTORCRAFT SAE 5W-30	7	SHOP	CROD	3.94	27.58
ENOIL	ENVIRO FEE	7	A	CROD	0.10	0.70
CXC 37 BSC	SOLUTION-WINDSHIELD	1	SOP	CROD	3.39	3.39
Rate	139.00	Parts Total				43.87
Technician	6273 -	Labour Total				25.00
	7502 -					

Privacy Policy: Personal information is collected in accordance with applicable privacy legislation and is governed by Zarowny Motor's Privacy Policy. Your privacy is important to us. Ask us if you would like information about our Privacy Policy, including our service providers and their data processing in the U.S., which may be accessible to U.S. law enforcement and national security authorities.

We provide this personal and transaction information to Ford Motor Company of Canada, Limited to enable Ford to administer your transaction, provide you with requested services, improve automotive related products and services by conducting customer surveys, and provide you with marketing material which may be of interest to you, as permitted by applicable laws. For the Ford Privacy Policy (www.ford.ca)

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that to the extent permitted by law, you are not responsible for loss or damage to vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in part shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection, until payment in full of the within account. I hereby acknowledge the existence of a mechanic's lien in favor of the within dealer on the vehicle described herein in respect of the material supplied and services rendered under this work order for the full amount charged therefore. I further acknowledge that the said lien shall continue in force at all times whether the vehicle is in my possession or possession of the dealer, until the within account is paid in full. While the vehicle is in my possession it shall at all times be subject to repossession on demand by the dealer until the within account is paid in full.

I authorize the installation of computer programs and available updates or upgrades to vehicle computer programs (in accordance with Ford bulletins). These updates or upgrades may affect data or settings I have stored on my vehicle and agree that you are not responsible in that case. Ask us for more information or to withdraw consent.

DATE _____ CUSTOMER SIGNATURE _____

G.S.T. # 105785919

VEHICLE REPORT CARD



FORD SERVICE

MULTI-POINT INSPECTION AS RECOMMENDED BY FORD MOTOR COMPANY

Date: 12/60 RO #: _____

Name: _____

Email: _____

Year/Make/Model: _____

VIN: _____ Plate #: _____

Odometer: _____

☐ Owner's Guide checked and updated ☐ Reset oil life monitor

☐ Checked and completed open field service actions (recalls)

Ford Extended Service Plan: ☐ YES ☐ NO

Owner Advantage Rewards #: _____ Service Balance: _____

LEGEND May contribute to vehicle efficiency and promote a greener environment
 Checked and OK at this time Requires future attention Requires immediate attention

SCHEDULED MAINTENANCE ITEMS DUE*			
DUE	SERVICED	DUE	SERVICED
☒ THE WORKS	☐	☒ Engine Air Filter	☐
☒ Oil Change & Filter	☐	☒ Engine Coolant	☐
☒ Tire Rotation - n/a in QC!	☐	☒ Transmission Fluid &/or Filter	☐
☒ Multi-Point Inspection	☐	☒ Cabin Air Filter	☐
☒ Fuel Filter	☐	☒ Spark Plugs	☐
☐ _____ km Scheduled Maintenance	☐		☐

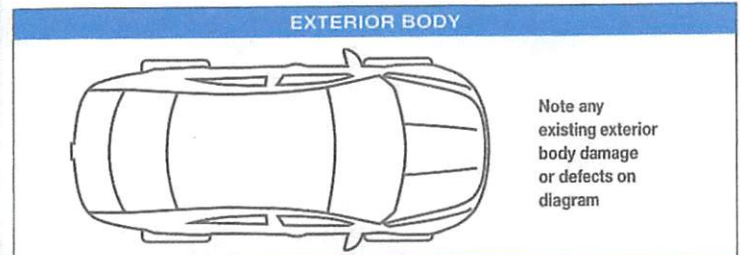
*This is only a partial list of vehicle maintenance items and is NOT all-inclusive. Please consult your Owner's Manual for vehicle-specific maintenance requirements.

FLUID LEVELS		SERVICED
☒ Oil and/or fluid leaks		☐

OK FILL	OK FILL	OK FILL
☒ Engine Oil	☒ Power Steering	☒ Transmission (if equipped with dipstick)
☒ Brake Reservoir	☒ Window Washer	☒ Coolant Recovery Reservoir

WIPER BLADES		SERVICED
☒ Wiper Test Performed	☒ Wiper Blades	☐

BATTERY		SERVICED
State of Health	Battery Condition	
0%	100%	☒
Factory spec cold cranking amps: <u>730</u>	Actual cold cranking amps: <u>597</u>	



Note any existing exterior body damage or defects on diagram

SYSTEMS / COMPONENTS		SERVICED
LIGHTS / WINDSHIELD		
☒ Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps		☐
☒ Windshield for cracks, chips and pitting		☐
BELTS / HOSES / MOUNTS		
☒ HVAC system and hoses / lines for leaks and/or damage		☐
☒ Engine cooling system, radiator, hoses and clamps		☐
☒ Accessory drive belt(s)		☐
BRAKE SYSTEM		
☒ Brake system (including lines, hoses and parking brake)		☐
STEERING / SUSPENSION		
☒ Shocks / struts and other suspension components for leaks and/or damage		☐
☒ Steering, steering linkages and ball joints (visual)		☐
EXHAUST SYSTEM		
☒ Exhaust system (leaks, damage, loose parts)		☐
TRANSMISSION / DRIVE AXLE		
☒ Clutch operations (if equipped)		☐
☒ Constant velocity (CV) drive axle boots (if equipped)		☐
☒ Drive shaft, transmission, u-joint and shift linkage (if equipped) and lubricate (as needed)		☐

TIRE / BRAKE WEAR			
TIRE WEAR INDICATES		BRAKE WEAR INDICATES	
☐ Alignment check needed	☐ Wheel balance needed	☐ Brake measurements not taken this service visit	
LEFT FRONT ☒	RIGHT FRONT ☒	LEFT FRONT ☒	RIGHT FRONT ☒
☒ Tire Tread Depth: <u>15</u> /32" Tire Age: _____	☒ Tire Tread Depth: <u>15</u> /32" Tire Age: _____	☒ Brake Lining: <u>10</u> mm	☒ Brake Lining: <u>10</u> mm
☒ Tire Wear Pattern / Damage	☒ Tire Wear Pattern / Damage	☒ Brake Lining: <u>10</u> mm	☒ Brake Lining: <u>10</u> mm
☒ Tire Pressure set to factory-recommended PSI <u>75</u>	☒ Tire Pressure set to factory-recommended PSI <u>75</u>	☒ Brake Lining: <u>10</u> mm	☒ Brake Lining: <u>10</u> mm
LEFT REAR ☒	RIGHT REAR ☒	LEFT REAR ☒	RIGHT REAR ☒
☒ Tire Tread Depth: <u>15</u> /32" Tire Age: _____	☒ Tire Tread Depth: <u>15</u> /32" Tire Age: _____	☒ Brake Lining: <u>10</u> mm	☒ Brake Lining: <u>10</u> mm
☒ Tire Wear Pattern / Damage	☒ Tire Wear Pattern / Damage		
☒ Tire Pressure set to factory-recommended PSI <u>80</u>	☒ Tire Pressure set to factory-recommended PSI <u>80</u>		
SPARE TIRE ☒			
☒ Tire Pressure set to factory-recommended PSI	☐ Customer Declined Ford-Recommended Maintenance		

Tires should be replaced after six years regardless of treadwear, including the spare, even if it has not been used.

Service Advisor: _____ Technician: B

COMMENTS: TPMS light on due to different wheel on driver's rear. No signal/brake AIF - 60, block heater is OK

BRAKE WEAR INDICATES	
☐ Brake measurements not taken this service visit	
LEFT FRONT ☒	RIGHT FRONT ☒
☒ Brake Lining: <u>10</u> mm	☒ Brake Lining: <u>10</u> mm
LEFT REAR ☒	RIGHT REAR ☒
☒ Brake Lining: <u>10</u> mm	☒ Brake Lining: <u>10</u> mm

Your Next Maintenance Appointment	
Next Maintenance Service - Description	
Next Appointment Date (MM/DD/YY)	Price Time

Customer Signature plate lights