

4312 42 Ave. • Mail: Box 1228 Rocky Mountain House, AB T4T 1A9 Phone: (403) 845-3673 •Fax: (403) 845-7111

Email: service@rainbowford.ca www.rainbowford.ca

## SO # 526410

## SERVICE ORDER **CUSTOMER COPY**

**Printed** 07/27/2023 11:44:26 AM User jack Page Advisor Lennis 631 **Customer No Promised** 07/10/2023 5:00 PM Tag Shop 07/10/2023 4:09 PM S<sub>1</sub> Opened Location CHALLAND PIPELINE LTD **Priority** Cashiered **PO#** License No Odometer In **Odometer Out** inServ Date Stock No CDF5513 70451 70451 07/03/2019 Bus Year Make Model Model No Colour Home Cell Today 2019 **FORD** SUPER DUTY F-550 DRW X5H OXFORD **Vehicle ID No Selling Dealer** Email **Extended Warranty Delivery Date** 1FD0X5HYXKEC18631 07/03/2019 Fleet Type R **Engine Size** 6.8L 3-VALVE SOHC EFI NA V10 Fleet # 1987 Term CASH '\_Job Request Description **CSR Status** NO CLUSTER READING INTERMITTANTLY - - DAIG AND REPORT A85 5943 Original Labour Amount Type A85 NO CLUSTER READING INTERMITTANTLY - - DAIG AND REPORT 259.20 C A85 **R&R OF INSTRUMENT CLUSTER PER DIAG** C 162.00 Description Part Shp Bin **Type** Price **Amount** KC3Z 10849 DA **INSTRUMENT CLUSTER CRO** 781.98 781.98 ordered cluster #1002659792 july 14 be here in 3-4 working days Technician 719 -**Est Parts** 0.00 Cause Est Labour 0.00 RVC CODE: RN10CHLJ2Q2QJ Parts Total 781.98 Labour Total 421.20 PULLED CODES, CODES FOR LOST COMMUNICATION WITH IPC STORED Request Sub-total 1,203,18

WENT TO 418 IN WORKSHOP MANUAL

IPC DOES NOT RESPOND TO NETWORK TEST PPT H1- OHMS FROM C2431 PIN 16 AND PIN 15- 116 OHMS-PASS

H3-DISCONNECT IPC C220- PIN 8 TO BATTERY GROUND- VOLTAGE ABOVE

10V-PASS

H4-C220 PIN 3 TO GROUND OHMS LESS THAN 30HMS-PASS H5-GUIDED ROUTINE STEPS-PROCEED TO PPT A FOR IPC-

A1- INPUT RO

A2- VERIFY BATTERY SUFFICENT ENOUGHT TO RUN TEST- PASS A3-RETRIEVE DTCS, VERIFY NO LOW VOLTAGE CODES PRESENT- PASS A4- IPC SCREEN BLACKED OUT, FADED OR GLITCHING-FAIL, SCREEN

**BLACK, JUMP TO A17** 

A17-PERFORM SELF TEST DTC CLEAR-COULD NOT RETRIEVE AND CLEAR

DTC DUE TO NETWORK COMMS FAILURE

A18-VALIDATE IPC SOFTWARE - VALIDATED AND PASSED

A20-PERFORM AS BUILT RESET- DID NOT CORRECT SYMPTOM- PROCEED

**TO A23** 

A23-DESCRIBE SYMPTOM, BLACKED OUT IPC

A24- GENERATE RVC CODE- SEND FOR IPC- IPC INTERNAL FAILURE

719

CASH CREDIT CARD CHEQUE DEDUCTIBLE	- PLEASE PAY ON INVOICE. NO STATEMENT WILL BE ISSUED.	INDEBTEDNESS IS HERBY ACKNOWLEDGED IN THE SUM OF S BEING ALL OR THE-BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. TERMS: NET 30 DAYS, INTEREST OF 2% PER MONTH (24% PER ANNUM) CHARGED ON ALL OVERDUE ACCOUNTS.  X CUSTOMER SIGNATURE DATE
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**InServ Date** 

07/03/2019

**Model No** 

**Extended Warranty** 

Fleet # 1987

## SO # 526410

## **SERVICE ORDER CUSTOMER COPY**

**Odometer In** 

Engine Size 6.8L 3-VALVE SOHC EFI NA V10

Model

Selling Dealer

70451

License No

Vehicle ID No

Make

**FORD** 

1FD0X5HYXKEC18631

CDF5513

Year

2019

631

Stock No

Colour

**OXFORD** 

07/03/2019

**Delivery Date** 

Page

**Customer No** 

**Printed** 

Email

CHALLAND PIPELINE LTD

jack User Advisor Lennis 07/10/2023 5:00 PM **Promised** Tag Shop S1 Opened 07/10/2023 4:09 PM Location **Priority** Cashiered PO#

70451

**Odometer Out** 

SUPER DUTY F-550 DRW X5H

Bus Home **Today** Cell

Fleet Type R

07/27/2023 11:44:26 AM

Term CASH

SENT FOR QUOTE Correction 719

> **PERFORMED PMI** PREMOVED IPC SET ASIDE

INSTALLED NEW IPC AND UPLOADED PMI INFO

**REINSTALLED TRIM** 

719

**RETORQUE TIRES AFTER 100 KM:)** 



Labour 421.20 **Parts** 781.98 Supplies 66.85 SUB-TOTAL 1,270.03 **GST** 63.50 **TOTAL INVOICE** 1,333.53

CASH CREDIT CARD CHEQUE DEDUCTIBLE	- PLEASE PAY ON INVOKE. NO STATEMENT WILL BE ISSUED NO REFUNDS OR EXCHANGE ON PARTS AFTER 30 DAYS.	INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. TERMS: NET 30 DAYS, INTEREST OF 2% PER MONTH (24% PER ANDROM) CHARGED CHARLO EXCOUNTS.  X CUCROMER SIGNATURE DATE
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