

XQ84DM
Chassis

29/05/26

History Listing

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Customer Name : DTC PTY LTD Serial No: 5KKJBBDRIHPJD9456
WS 17 5864SS 5864SS 5800

R.O No. : S48169 R.O Date : 14/03/25 Dept : S
RO total 28,921.56 Kilometres: 602659 Advisor No. : 003245
Cus total 28,921.56 War total 0.00 Int total 0.00

Job number : 1 Operation 99WSAAA001 Desc. REPAIR
Sale type : C Technician No(s). 003070 002751 002264
Complaint : TOW IN - INSPECT TRANSMISSION OIL LEAKING/NOT SELECTING
 GEARS
Cause : Low transmission oil/trans cooler leak
Correction : Checked and found that the vehicle had been
operating with a loss of approximately 13 litres of
transmission oil over time, due to a leak from the
transmission cooler. Removed inspection cover on gearbox
and found large pieces of metal debris in gearbox. As a
result of insufficient lubrication, internal examination of
the gearbox revealed metal-on-metal contact, leading to
damage of internal components, including damage and/or worn
gear teeth.

Job number : 2 Operation 10WSZZZZZ003 Desc. BODY
Sale type : C Technician No(s). 002751
Complaint : REPLACE TRANS COOLER
Cause : Trans cooler cracked hard line
Correction : Inspected trans cooler and found leaking oil from large
crack around trans cooler hard line. Drained oil from
gearbox. Removed front bar. Removed and replaced trans
cooler. Refit front bar. Refilled oil.

Job number : 3 Operation 10WSZZZZZD Desc. BODY
Sale type : C Technician No(s). 002264 002937 002723 002305 0
Complaint : REPLACE WITH REMAN GEARBOX + MACHINE FLY WHEEL
Cause : GEARBOX INTERNAL FAILURE
Correction : Removed tailshaft, DOC/DPF, cross members, exhaust, and
rear engine mounts, ect. Supported engine and removed
gearbox. Removed clutch and fly wheel. Fly wheel sent for
machining. Spec up reman gearbox (customer opted for
reman option). Replaced clutch housing, filter housing and
output shaft yoke. Fit machined flywheel and new rear
main seal with new bolts. Tensioned to spec. Fit new clutch
and reman gearbox. Refit exhaust cross members,
reconnected wiring and fit tailshaft. Grease and adjusted
clutch. Wash and road tested vehicle, all ok.

Note: Vehilce had code active for slow to disengage gears.
Followed troubleshooting for code. Tried test ECA - code
still present. Fit test X Y shifter - code still
present. Fit test TCM and found fault became
inactive. Quoted replacement, customer declined.

Comments : Truck needs gearbox rebuild or replacement. Quotes sent to customer, waiting on approval for go ahead.
28/3 Have called and left message with customer following up approval for gearbox, waiting on response
1.4.25: Still no response regarding gearbox repairs - BSS
1.4.25: Received approval from Rick to go ahead with reman replacement @ 9:30AM - BP
3/4 Waiting on exch reman gearbox to arrive
24/4: Repairs completed. Customer aware - BP

R.O No. : S41076	R.O Date : 08/01/24	Dept : S
RO total 1,781.40	Kilometres: 1148923	Advisor No. : 002655
Cus total 1,781.40	War total 0.00	Int total 0.00

Correction : Scan fault codes in service ranger. Found start enable relay active. Follow code troubleshooting. Inspect TECU 32 pin connector for damage and corrosion. All ok. Test resistances in wiring harness between relay and 32 pin connector. All ok. Test for short to power and short to ground. All ok. Trouble shooting advised to replace TECU, Customer requested batteries to be replaced, Removed and replaced batteries as requested,
Note: Batteries should be changed to AGM style asap.

R.O No. : S40927 R.O Date : 27/12/23 Dept : S
RO total 7,440.99 Kilometres: 321115 Advisor No. : 002868
Cus total 7,440.99 War total 0.00 Int total 0.00

Job number : 1 Operation 10WSZZZZZ003 Desc. BODY
Sale type : C Technician No(s). 002751 001895 002425
Complaint : Inspect and report on the radiator - Truck was towed in
Cause : Radiator top tank split.
Correction : Pressure tested the cooling system and found the top radiator tank to be split. Drained the coolant from the block and radiator. Removed the AC condenser, coolant hoses, piping, boost piping, radiator stays, cooling fan and gearbox oil cooler. Removed the radiator, fan shroud, CAC and various cowlings, fitting and brackets from the radiator. Transferred all to the new radiator. Installed the new radiator and re installed all previously removed components. Filled with new coolant and bled the system. Cleaned the area and engine down and ran the vehicle on the dyno.

Job number : 2 Operation 10WSZZZZZA Desc. BODY
Sale type : C Technician No(s). 002751
Complaint : Diagnose engine light and rough running
Cause : Running rough
Correction : Plugged in diagnostic link and found codes for fuel rail pressure sensor. Tested voltage at sensor and had 5V at pin 1 & 2 (within spec) Removed and replaced sensor, plugged in and started the engine. Engine light went out and was running well on the dyno.

R.O No. : H24168 R.O Date : 05/07/23 Dept : S
RO total [REDACTED] Kilometres: 1047516 Advisor No. : 002188
Cus total 0.00 War total [REDACTED] Int total [REDACTED]

Job number : 1 Operation 99WSAAA001 Desc. REPAIR
Sale type : W Technician No(s). 001837 000454 002408 002292 0
Complaint : XQ84DM - Repairs (05/07/23)
.
IDS CLAIM A1018020
.

Correction : 04/07/2023
Travelled from Beresfield to truck at Raymond Terrance.
Fault codes displayed for doc high temp rise, high.
Checked wiring for the DOC out sensor, all good.
Started a burn, noticed a lot of white smoke.
Stopped burn. Started FSCC test. Same again, aborted.

Removed right hand side guard. Removed heat shields.
Removed turbo intake pipe. Checked for oil, all good.
Removed telephone pipe, noticed fuel and oil sitting there.
Started up a lot of white smoke was coming out.
Completed cylinder cut out test and relative compression
test. Re-fitted telephone pipe, heat shields and guard.
Caught the oil and diesel with paper.
Recommended to driver to get the vehicle towed.
Packed up tools and travelled back to Thornton.

05.07.2023

Truck towed to Penske Singleton.
Checked smoke coming from exhaust.
Remove EGR Pipe. Found to be choofing unburnt fuel and
smoke. Remove telephone pipe and carried out injector cut
outs. Found issue to be cylinder 2. Removed No. 2 injector.
Borescope cylinder #2 - found to have damage to liner.
Removed cylinder head and all associated parts.
Removed sump and oil pump. Removed #2 piston, liner and
conrod. Inspected damage from failed # 2 injector.
Replaced conrod due to excess fuel in cylinder.
Unable to check for bend / damaged rod.
Fit new liner, piston and conrod.
Cleaned and fit cylinder head, tensioned to spec.
Fit new head bolts as old out of spec.
Refit cambox and cams. Time engine.
Refit rockers and tuned engine.
Refit wiring harness, tappet cover, turbo, ducting & boost
pipes. Put new injector Cal codes in and cleared any codes.
Removed and replaced oil filter, primed oil system.
Primed fuel, started and ran - all okay.
Took truck for test drive - all okay.
Refit quarter guards and returned truck to service.

Warranty : Claim no. Operation no. Claim no. Operation no.
 H24168-1 99WSAAA001

Job number : 2 Operation 08WSZZZZZZA Desc. FUEL SYSTEM
Sale type : I Technician No(s). 002292 000454 002706 002408 0
Complaint : Detroit Good Will - As per Wayne Wallace
Correction : Replaced six injectors due to direction from Wayne Wallace.

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Comments : XQ84DM - Repairs (05/07/23)

Line # 1 - Warranty IDS Claim A1018020

Claim Paid on Credit Note # Y920584 on the 04/10/2023

Line # 2 - Internalised as goodwill.

R.O No. : B35589 R.O Date : 03/05/22 Dept : S
RO total 8,060.10 Kilometres: 796548 Advisor No. : 002352
Cus total 8,060.10 War total 0.00 Int total 0.00

Job number : 1 Operation 06WSZZZZZC Desc. MANUAL TRANSMISSION
Sale type : C Technician No(s). 001753 001407 002009
Complaint : DIAGNOSE NOT SELECTING GEARS
Correction : INSPECTED UNIT
DOWNLOADED DDEC REPORTS
PERFORMED COOLANT TEST & LCIB TEST - OK
FOUND CLUTCH SLIPPING
REMOVED PARTS TO ACCESS CLUTCH
REMOVED FLYWHEEL & MACHINED
REPLACED REAR MAIN SEAL
REPLACED REAR MOUNTS - FULL SET
FIT NEW CLUTCH
REINSTALLED GEARBOX
REINSTALLED ALL REMOVED/REPLACED PARTS
ROAD TEST VEHICLE
CHECKED OPERATION - OK

R.O No. : P24528 R.O Date : 28/03/22 Dept : S
RO total 309.19 Kilometres: 777118 Advisor No. : 002141
Cus total 309.19 War total 0.00 Int total 0.00

Job number : 1 Operation 05WSZZZZZA Desc. ENGINE MECHANICAL
Sale type : C Technician No(s). 000107
Complaint : check and report on fault code 1515- vehicle is having int
harness issues
Cause : Delta P sensor plug cracked & insecure
Correction : Moved vehicle into workshop & connected diagnostic computer
Located EGR high Flow fault on dash
Checked operation of EGR actuator & valve.ok
Checked Delta P sensor to locate that the plug was damaged
& insecure
Supplied & fitted new Delta P sensor harness
Cleared codes & run up.
Checked customers report that the M could be
cracked.Carried out visual inspection & checked for any
linked codes to MCM. Non found.

R.O No. : B30190 R.O Date : 05/07/21 Dept : S
RO total 0.00 Kilometres: 651801 Advisor No. : 12039
Cus total 0.00 War total 0.00 Int total 0.00

Job number : 1 Operation 07DEZZZZZZ001 Desc. ELECTRICAL SYSTEM REPAIR
Sale type : C Technician No(s). 999415
Complaint : SET SPEED TO 100KLM ON CRUSE
Correction : NO CHARGE

R.O No. : B29394 R.O Date : 21/05/21 Dept : S
RO total 1,751.15 Kilometres: 62555 Advisor No. : 002060
Cus total 1,751.15 War total 0.00 Int total 0.00

Job number : 1 Operation 06WSZZZZZZD Desc. FINAL DRIVE
Sale type : C Technician No(s). 999738
Complaint : Job No: 20005023-02
 Program Ph: 1800 676 711
 VIN: 5KKJBBDR1HPJD9456
 Rego: XQ84DM
 Model:
 Company: K S Easter Transport (PCV V.I.P. CLIENT)
 Driver: Brendan Reid
 Driver Phone: +61411505729
 Description: Blown an airline
 Location: CUNNINGHAM HIGHWAY
 TREGONY QLD 4370 QLD
 Cunninghams Gap.
 GPS: -28.05644620; 152.29361673

Correction : Travel to site via tolls
 Start vehicle up, identify split air line to wet tank.
 Cut split air line, cleaned paint off airline
 Fit air line, started vehicle all ok

Job number : 2 Operation 22WSZZZZZZG Desc. MISC
Sale type : C Technician No(s). 999738
Complaint : 10 hour break

R.O No. : S24170	R.O Date : 14/12/20	Dept : S
RO total 234.07 Kilometres:	538680	Advisor No. : 002047
Cus total 234.07 War total	0.00	Int total 0.00

Job number : 1 Operation 03WSZZZZZZA Desc. SUSPENSION FRONT
Sale type : C Technician No(s). 001736
Complaint : Suspect cab air bag split
Cause : Air bag has a hole
Correction : Relocate vehicle to workshop
 Check cab air bags
 Found passenger side air bag to have a hole.
 Removed and replaced passenger side cab air bag
 Function test air bag- ok
 parked vehicle for collection.

R.O No. : S24171	R.O Date : 14/12/20	Dept : S
RO total [REDACTED] Kilometres:	538680	Advisor No. : 002047
Cus total 0.00 War total [REDACTED]		Int total 0.00

Job number : 1 Operation 79DED15001110 Desc. D20R2 RECALL 2 FILTR
Sale type : W Technician No(s). 001736
Complaint : Removal of Severe Duty High Pressure
 Fuel Rail Feed Lines - Two-Filter System
Cause : Recall REFER DETROIT CLAIM A962351, OPENED ON VIN AND NOT
 ESN.
 TO BE TRANSFERRED TO S1221 REPORT.
Correction : Carry out recall as per manufactures directive
 Unable to D/load DDEC report.

Warranty : Claim no. Operation no. Claim no. Operation no.
S24171-1 79DED15001110

R.O No. : B18181 R.O Date : 20/08/19 Dept : S
RO total [REDACTED] Kilometres: 249229 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total 0.00

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Job number : 1 Operation 05WSZZZZZZB Desc. EXHAUST SYSTEM

Sale type : W Technician No(s). 000059 001701 001288

Complaint : #191432 EXHAUST IS SPLIT

AUTHORITY TO SUBMIT LATE CLAIM

Cause : SPLIT DUE TO THE Y PIPE ANGLES CAUSING STRESS TO THE FLEX

Correction : INSPECTED, FOUND LEAK WAS COMING FROM FLEX PIPE. REMOVED

OLD FLEX PIPE AND FIT NEW WITH CLAMPS AND BOLTS

DAM 234-000803130

FPN 04-23721-018

SRT 236-6010A 0.8 235-6010A 0.3

Warranty : Claim no. Operation no. Claim no. Operation no.

B18181-1 05WSZZZZZZB

Job number : 2 Operation 99WSZZZZZZ003 Desc. CARRY OUT PENSKE QUI

Sale type : I Technician No(s). 001288 001701

Job number : 3 Operation 06WSZZZZZZD Desc. FINAL DRIVE

Sale type : W Technician No(s). 001288 001701

Complaint : #191433 THROUGH SHAFT SEAL IS LEAKING

AUTHORITY TO SUBMIT LATE CLAIM

Cause : THROUGH SHAFT SEAL LEAKING

Correction : INSPECTED, REMOVED JACKSHAFT, REMOVED AND REPLACED PINION

SEAL, FIT YOKE AND TORQUED TO SPEC. REFIT JACKSHAFT,

PRESSURE CLEANED AND TEST DROVE, ALL OK.

DAM 420-100023609

FPN WWS 33063A7146F4.30

FPN 420-6030B 1.2

Warranty : Claim no. Operation no. Claim no. Operation no.

B18181-2 06WSZZZZZZD

Job number : 4 Operation 06WSZZZZZZA Desc. FINAL DRIVE

Sale type : W Technician No(s). 001288 001701

Complaint : #191434 PINION SEAL IS LEAKING

AUTHORITY TO SUBMIT LATE CLAIM

Cause : PINION SEAL LEAKING

Correction : REMOVED DRIVESHAFTS FROM FIRST DRIVE, REMOVED YOKE NUTS,

USING PULLERS, REMOVED AND REPLACED PINION SEALS,

REASSEMBLED AND TORQUED TO SPEC

DAM 420-100229609

FPN WWS 33063A7146F4.30

SRT 420-6070B 4.8

Warranty : Claim no. Operation no. Claim no. Operation no.

B18181-3 06WSZZZZZZA

R.O No. : B17687 R.O Date : 20/07/19 Dept : S

RO total █████ Kilometres: 487385 Advisor No. : 001412
Cus total 0.00 War total █████ Int total 0.00

Job number : 1 Operation 08WSZZZZZZA Desc. FUEL SYSTEM
Sale type : W Technician No(s). 001795
Complaint : #191236 FUEL TANK FITTINGS ARE LEAKING
Cause : RH FUEL TANK FITTINGS LEAKING

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Correction : DRAINED D-SIDE FUEL TANK, REMOVED FUEL LINES FROM FITTINGS,
REMOVED BRASH ELBOW FITTINGS FROM TANK, CLEANED SURFACES.
APPLIED SEALING PASTE TO FITTINGS, REINSTALLED FITTINGS AND
FUEL LINES. REFILLED FUEL TANK, CHECKED FOR LEAKS, WASHED
AND TEST DROVE, ALL OK.

DAM 216-001902609

FPN 23-12511-004

SRT 204-6030A 0.5 + 216-5015A 2.7

Warranty : Claim no. Operation no. Claim no. Operation no.
 B17687-1 08WSZZZZZZA

Job number : 2 Operation 06WSZZZZZZA Desc. FINAL DRIVE

Sale type : W Technician No(s). 001795

Complaint : #191237 STEER HUB CAPS LEAKING

Cause : HUB CAP PLUGS LEAKING

Correction : INSPECTED, FOUND BOTH STEER AXLE HUB CAPS LEAKING OIL OUT
ONTO THE RIM AND TYRE. REMOVED CHROME COVERS, FOUND RUBBER
PLUGS LEAKING. REMOVED AND REPLACED PLUGS, WASHED DOWN
WHEELS AND CAPS, TEST DROVE RECHECK OIL LEVEL, OK

DAM 408-001445609

FPN 450438

SRT 408-6015F 0.2 (X2)

Warranty : Claim no. Operation no. Claim no. Operation no.
 B17687-2 06WSZZZZZZA

R.O No. : S13876 R.O Date : 12/02/19 Dept : S
RO total 640.20 Kilometres: 40766 Advisor No. : 001366
Cus total 640.20 War total 0.00 Int total 0.00

Job number : 1 Operation 06WSZZZZZZE Desc. FINAL DRIVE

Sale type : C Technician No(s). 000626

Complaint : oil leak at diff lock

Pheasant Nest

Driver 0408 589 880

Cause : oil leak at gearbox filter & in cab

Correction : Travel to vehicle location Pheasant Nest. Check front diff found
oil filter loose. Tighten up. Oil all over diff, also blowing air
back up air line into cab & oil into cab, cut line off as
requested by customer to stop oil. Cable tie up & pack up
return home

Job number : 2 Operation 99WSAAA001 Desc. REPAIR

Sale type : C Technician No(s). 000626

Complaint : Travel

Cranebrook to Pheasant nest

Pheasant nest to Cranebrook

Comments : 4 HOUR CALL OUT

R.O No. : B12514 R.O Date : 10/10/18 Dept : S
RO total [REDACTED] Kilometres: 344227 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 18WSZZZZZB Desc. AIR CONDITIONING
Sale type : W Technician No(s). 000060
Complaint : AIR CONDITIONING IS NOT WORKING CORRECTLY
Cause : CRACKED EVAPORATOR CORE

Correction : SUBLET: PRESSURE TEST A/C SYSTEM AND LOCATED CRACKED EVAPORATOR
CORE. REMOVED HEATER LINES, TX VALVE AND BONNET MOUNTS TO ACCESS.
REMOVED AND REPLACED EVAPORATOR CORE, RECEIVER DRIER. PRESSURE
TEST SYSTEM, EVAC AND REGAS, ADDED OIL

DAM 700-001187609

FPN RDH RD2 3181 0

CLAIM 181427

Warranty : Claim no. Operation no. Claim no. Operation no.
B12514-1 18WSZZZZZZB

R.O No. : B11886 R.O Date : 31/08/18 Dept : S
RO total [REDACTED] Kilometres: 31856 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 18WSZZZZZZA Desc. AIR CONDITIONING
Sale type : W Technician No(s). 001442 001539 001538
Complaint : A/C NOT GETTING COLD
Cause : BROKEN TX VALVE MOUNT BRACKET THAT IS LOCATED AT THE OUTER EVAP
COVER PLATE. THIS CAUSED THE TX VALVE TO MOVE AROUND RUPTURING TH
EVAPORATOR.

Correction : FOUND NO GAS IN SYSTEM, TRACKED DOWN LEAK TO EVAPORATOR CORE.
REMOVED AND REPLACED EVAPORATOR, EVAP COVER, VAC DOWN, REGAS
SYSTEM, REPLACED RECEIVER DRIER AND TESTED ALL OK

DAM 700-001187609

FPN RDH RD2 3181 0

SRT 700-6017A 1.7 + 702-6030A 0.3

CLAIM 181206

Warranty : Claim no. Operation no. Claim no. Operation no.
B11886-1 18WSZZZZZZA

R.O No. : B11261 R.O Date : 20/07/18 Dept : S
RO total [REDACTED] Kilometres: 27881 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 06WSZZZZZZC Desc. MANUAL TRANSMISSION
Sale type : W Technician No(s). 001436
Complaint : TRANSMISSION LOST COMMUNICATION
Cause : WIRING DAMAGE
Correction : CONNECTED SERVICE RANGER, FOLLOWED TROUBLESHOOTING STEPS, TRACED
TRANSMISSION WIRING HARNESS AS PER TROUBLESHOOTING, FOUND RUBBED
THROUGH WIRES. SUBLET TO AUTO ELECTRICIAN. SUBLET - INSPECT
WIRING DAMAGE AT EATON TECM INTERFACE AND HARNESS. STRIP BACK AND
REINSULATE (WIRE # GNDE 1206, 22 3DC 1801, ORANGE 1587) HARNESS.
REPOSITION HARNESS TO PREVENT REOCCURENCE.

DAM 343-000257315

FPN A06-78763-000

SRT 034-004EE 2.0

CLAIM 18995

Warranty : Claim no. Operation no. Claim no. Operation no.
B11261-1 06WSZZZZZZC

R.O No. : B10932 R.O Date : 29/06/18 Dept : S
RO total [REDACTED] Kilometres: 17742 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 10WSZZZZZZA Desc. BODY
Sale type : W Technician No(s). 999604
Complaint : CARRY OUT RECALL AS PER FL756
Cause : OUTSTANDING

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Correction : CARRIED OUT RECALL AS PER FL756
CLAIM 18849

Warranty : Claim no. Operation no. Claim no. Operation no.
 B10932-1 10WSZZZZZZA

R.O No. : B9981 R.O Date : 10/05/18 Dept : F
RO total 2,987.67 Kilometres: 659 Advisor No. : 000126
Cus total 2,987.67 War total 0.00 Int total 0.00

Job number : 1 Operation 01WSZZZZZ1 Desc. General Service
Sale type : C Technician No(s). 3130 121058
Complaint : 1/ REPLACE SEAT COVERS - GIVE OLD ONES BACK TO PAUL -
 (0.50HRS)
 2/ REPLACE AIR LINES ON REAR OF CAB - GIVE OLD ONE BACK TO
 PAUL - (1.00HRS)
 3/ FINIAL PD CHECK - (4.5HRS)
 4/ CHECK OVER FOR LOOSE SCREWS - (0.20HRS)
 5/ LUBE CLUTCH BEARING - (0.25HRS)
 6/ CHECK CENTRAL LOCKING BULLETIN AND COMPLETE IF REQUIRED
 - (0.50HRS)
 7/ FIT NUMBER PLATES AND COMPLIANCE PLATES -(0.50HRS)
 8/ CHECK AIR TANK CLEARANCE TO EXHAUST AND RELOCATE -
 (0.50HRS)
 9/ 15 MONTHS IVM (1.50HRS)
 10/ DRILL BONNET BLOCKS - (0.25HRS)
 11/ REPOSITION L/H FRONT FUEL TANK (0.50HRS)
 12/ REPOSITION R/H REAR FUEL TANK (0.50HRS)

Cause : CUSTOMER REQUEST

Correction : 1/ Replace seat covers
 2/ Replace air lines
 3/ Carry out a finial PD check
 4/ Check and tighten loose screws
 5/ Lube clutch bearing
 6/ Carry out central locking check as per bulletin
 7/ Fit number and compliance plates
 8/ Move air tank away from exhaust
 9/ Carry out 15 month IVM
 10/ Drill bonnet blocks
 11/ Reposition L/H front fuel tank
 12/ Reposition R/H rear fuel tank

R.O No. : B8897 R.O Date : 08/03/18 Dept : S
RO total 1,000.12 Kilometres: 590 Advisor No. : 001411
Cus total 1,000.12 War total 0.00 Int total 0.00

Job number : 1 Operation 77WSWSDA01 Desc. MISC UPFIT 1
Sale type : C Technician No(s). 001430
Complaint : CARRY OUT 12 MONTH IVM

R.O No. : B6681 R.O Date : 01/11/17 Dept : S
RO total 252.95 Kilometres: 581 Advisor No. : 001411
Cus total 252.95 War total 0.00 Int total 0.00

Job number : 1 Operation 77WSWSDA01 Desc. MISC UPFIT 1
Sale type : C Technician No(s). 3130
Complaint : 9 MONTH IVM

R.O No. : B5319 R.O Date : 18/08/17 Dept : S
RO total [REDACTED] Kilometres: 572 Advisor No. : 001411
Cus total 736.36 War total [REDACTED] Int total 0.00

Job number : 1 Operation 78WSZZZZZZ500 Desc. PDI & AFTERMARKET
Sale type : C Technician No(s). 001430

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Complaint : CARRY OUT FINAL PD INSPECTIONS

Job number : 2 Operation 77WSWSDA03 Desc. MISC UPFIT 3
Sale type : C Technician No(s). 001438 4363
Complaint : BLACK MUDFLAPS TO BUMPER - SAME AS 5800'S

Job number : 3 Operation 77WSWSDA04 Desc. MISC UPFIT 4
Sale type : C Technician No(s). 4363 001430
Complaint : 6 MONTH IVM - DONT CHANGE FUEL

Job number : 4 Operation 05WSZZZZZZB Desc. EXHAUST SYSTEM
Sale type : W Technician No(s). 001430
Complaint : EXHAUST CLAMPS ARE RUSTY
Cause : POOR COATING PROTECTION FROM MANUFACTURER
Correction : REMOVED AND REPLACED 6 X EXHAUST CLAMPS

DAM 234-101929690
FPN 23-11429-005
SRT 235-6010A 0.3 + 235-6010B 0.3
CLAIM 17113

Warranty : Claim no. Operation no. Claim no. Operation no.
 W0342666 05WSZZZZZZB

R.O No. : PCV147713 R.O Date : 14/07/17 Dept : S
RO total [REDACTED] Kilometres: Advisor No. : JENNYW
Cus total War total Int total [REDACTED]

Job number : 1 Operation 88ZZ15ELECTRICAL Desc.
Sale type : I Technician No(s).
Correction : REPLACE STARTER MOTOR ** SALES REQUEST REMOVED DELCO
STARTER MOTOR AND INSTALLED MITSUBISHI STARTER MOTOR.
PLACED DELCO STATER IN DEREK'S
OFFICE

Job number : 2 Operation 88ZZLIGHTS01 Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED AND FIT 2 X LED LIGHTS CARRIED OUT REGEN

R.O No. : PCV147713 R.O Date : 14/07/17 Dept : S
RO total [REDACTED] Kilometres: Advisor No. : JENNYW
Cus total War total Int total [REDACTED]

Job number : 1 Operation 88ZZ15ELECTRICAL Desc.
Sale type : I Technician No(s).
Correction : REPLACE STARTER MOTOR ** SALES REQUEST REMOVED DELCO
STARTER MOTOR AND INSTALLED MITSUBISHI STARTER MOTOR.
PLACED DELCO STATER IN DEREK'S
OFFICE

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Job number : 2 Operation 88ZZLIGHTS01 Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED AND FIT 2 X LED LIGHTS CARRIED OUT REGEN

R.O No. : B4618 R.O Date : 16/06/17 Dept : S
RO total 497.82 Kilometres: 572 Advisor No. : 001412
Cus total 497.82 War total 0.00 Int total 0.00

Job number : 1 Operation 18WSZZZZZA Desc. AIR CONDITIONING
Sale type : C Technician No(s). 001441
Complaint : INSTALL A/C HOSE AND RECEIVER DRIER
Cause : PARTS WERE ROBBED FROM THIS TRUCK FOR JD9452
Correction : INSTALLED AND SECURED A/C HOSE AND RECEIVER DRIER ONTO STOCK TRUC
REPAIR DATE 23/8/17

R.O No. : PCV147449 R.O Date : 24/05/17 Dept : S
RO total █████ Kilometres: 515 Advisor No. : JENNYW
Cus total 29.29 War total Int total █████

Job number : 1 Operation 88ZZ50WS S&F FUPS MU Desc.
Sale type : C Technician No(s).
Correction : INCORRECT BOLT INSTALLED ON GUARED PREMOVED AND REPLACED
LHF INSIDE BOLT IWTH LONGER
BOLT

Job number : 2 Operation 88ZZINACTIVE3M SALES Desc.
Sale type : I Technician No(s).
Correction : CARRIED OUT 3 MONTH INACTIVE VEHICLE MAINTENANCE SERVICE AS
PER SALES BULLETIN SV-15-141. ***** COMPLETED FORMS:
INACTIVE VEHICLE - MAINTENANCE SCHEDULE AND CONVENTIONAL
COOLANT TEST RECORD

Job number : 3 Operation 88ZZLIGHTS01 Desc.
Sale type : I Technician No(s).
Correction : REPAIR INDICATOR LIGHT. FLASHING QUICK **** RESISTORS AND
RELAY NOT INSTALLED ** INSTALLED RESISTERS AND RELAYS AS
REQUIRED

R.O No. : PCV147449 R.O Date : 24/05/17 Dept : S
RO total █████ Kilometres: 515 Advisor No. : JENNYW
Cus total 29.29 War total Int total █████

Job number : 1 Operation 88ZZ50WS S&F FUPS MU Desc.

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Sale type : C Technician No(s).

Correction : INCORRECT BOLT INSTALLED ON GUARED PREMOVED AND REPLACED
LHF INSIDE BOLT IWTH LONGER
BOLT

Job number : 2 Operation 88ZZINACTIVE3M SALES Desc.

Sale type : I Technician No(s).

Correction : CARRIED OUT 3 MONTH INACTIVE VEHICLE MAINTENANCE SERVICE AS
PER SALES BULLETIN SV-15-141. ***** COMPLETED FORMS:
INACTIVE VEHICLE - MAINTENANCE SCHEDULE AND CONVENTIONAL
COOLANT TEST RECORD

Job number : 3 Operation 88ZZLIGHTS01 Desc.

Sale type : I Technician No(s).

Correction : REPAIR INDICATOR LIGHT. FLASHING QUICK **** RESISTORS AND
RELAY NOT INSTALLED ** INSTALLED RESISTERS AND RELAYS AS
REQUIRED

R.O No. : PCV146291 R.O Date : 15/05/17 Dept : S
RO total [REDACTED] Kilometres: 201 Advisor No. : JENNYW
Cus total War total [REDACTED] Int total [REDACTED]

Job number : 1 Operation 88ZZ14WSW/ALIGN Desc.

Sale type : W Technician No(s).

Correction : P: CHECK IF WHEEL ALIGNMENT SUITS AUSTRALIAN CONDITIONS C:
INCORRECT FACTORY SETTINGS FOR AUSTRALIAN CONDITIONS R:
TOTAL POWER STEERING & ALIGNMENT O/NO: INV NO: TO
CHECK & CARRIED OUT LASER WHEEL ALIGNMENT AS REQD *****
CLAIM
NO:
WHEEL ALIGNMENT

Job number : 2 Operation 88ZZ50WS S&F TURNTAB Desc.

Sale type : I Technician No(s).

Correction : Shop Supplies
SUPPLY & FIT JOST JSK GREASELESS (EASTERS SPEC)

Job number : 3 Operation 88ZZ50WS S&F S/S BUG Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT S/S BUG DEFLECTOR - TOP ONLY

Job number : 4 Operation 88ZZ50WS S&F B/D/F T Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT-TO BONNET ONLY

Job number : 5 Operation 88ZZ50WS S&F AIR/EL/ Desc.

Sale type : I Technician No(s).

Correction : SUPPLIED & FITTED AIR & ELECTRICS TO UNDER BUNK - REMOVED
& REFITTED TP3 VALVE TO BTC PLATE FITTED NEW AIR FITINGS
AND TAPS. FITTED BTC PLATE TO UNDER BUNK CONNECTED TP3
VALVE FITTED AND WIRED UP TRAILER PLUG AS
REQUIRED.

Job number : 6 Operation 88ZZ50WS S&F S/COILS Desc.

Sale type : I Technician No(s).

Correction : SUPPLIED & FITTED SUZI COILS TO SLIDE BAR

Job number : 7 Operation 88ZZ50WS S&F ST/GUAR Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED AND FITTED STONE/GUARD TO VEHICLE

Job number : 8 Operation 88ZZ50WS S&F CH/PLAT Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT CHASSIS FRONT WALK PLATE

Job number : 9 Operation 88ZZ50WS S&F H/N COV Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT HUB AND NUT COVERS - BUCKETS ON DRIVE

Job number : 10 Operation 88ZZ50WS ACC (1) Desc.
Sale type : I Technician No(s).
Correction : ABS LEAK IN SLEEPER

Job number : 11 Operation 88ZZ49EXHAUST01 Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT 6" MITRE CUT EXHAUSTS 60" LONG

Job number : 12 Operation 88ZZ50WS ACC (2) Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT TRIM SLEEPER FAIRINGS

Job number : 13 Operation 88ZZ50WS S&F C/AIRBL Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED & FITTED IN CAB AIR BLOWER

Job number : 14 Operation 88ZZSEAT Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT BURGUNDY SEAT COVERS

Job number : 15 Operation 88ZZ15ELECTRICAL/AUD Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT TRUCK LITE LED ON REAR SLEEPER WALL

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Job number : 16 Operation 88ZZ60WS PD/VEH Desc.
Sale type : I Technician No(s).
Correction : CARRIED OUT WSTA PRE DELIVERY AS PER INSPECTION FORM
FITTING ENGINE OVERRIDE SWITCH FITTING LICENSE &
COMPLIANCE PLATES (FITTING MUDFLAPS TO BUMPER/FUPS BAR IF
REQUESTED BY SALES) 2 HOURS TO BE INVOICED OUT AT FINAL
INSPECTION.

Job number : 17 Operation 88ZZ50WS S&F W/SHIEL Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT WEATHER SHIELDS TO VEHICLE

Job number : 18 Operation 88ZZ47FUEL01 Desc.
Sale type : I Technician No(s).
Correction : PLUMB UP FUEL TANKS CROSSOVERS - PARTS GIVEN TO PAUL W

Job number : 19 Operation 88ZZ50WS S&F FUPS/BA Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT BLACK FUPS BUMPER MUDFLAP PARTS GIVEN TO PJ'S

R.O No. : PCV146291 R.O Date : 15/05/17 Dept : S
RO total [REDACTED] Kilometres: 201 Advisor No. : JENNYW
Cus total War total 318.18 Int total [REDACTED]

Job number : 1 Operation 88ZZ14WSW/ALIGN Desc.
Sale type : W Technician No(s).
Correction : P: CHECK IF WHEEL ALIGNMENT SUITS AUSTRALIAN CONDITIONS C:
INCORRECT FACTORY SETTINGS FOR AUSTRALIAN CONDITIONS R:
TOTAL POWER STEERING & ALIGNMENT O/NO: INV NO: TO
CHECK & CARRIED OUT LASER WHEEL ALIGNMENT AS REQD ****
CLAIM
NO:
WHEEL ALIGNMENT

Job number : 2 Operation 88ZZ50WS S&F TURNTAB Desc.
Sale type : I Technician No(s).
Correction : Shop Supplies
SUPPLY & FIT JOST JSK GREASELESS (EASTERS SPEC)

Job number : 3 Operation 88ZZ50WS S&F S/S BUG Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT S/S BUG DEFLECTOR - TOP ONLY

Job number : 4 Operation 88ZZ50WS S&F B/D/F T Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT-TO BONNET ONLY

Job number : 5 Operation 88ZZ50WS S&F AIR/EL/ Desc.

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Sale type : I Technician No(s).

Correction : SUPPLIED & FITTED AIR & ELECTRICS TO UNDER BUNK - REMOVED
& REFITTED TP3 VALVE TO BTC PLATE FITTED NEW AIR FITINGS
AND TAPS. FITTED BTC PLATE TO UNDER BUNK CONNECTED TP3
VALVE FITTED AND WIRED UP TRAILER PLUG AS
REQUIRED.

Job number : 6 Operation 88ZZ50WS S&F S/COILS Desc.

Sale type : I Technician No(s).

Correction : SUPPLIED & FITTED SUZI COILS TO SLIDE BAR

Job number : 7 Operation 88ZZ50WS S&F ST/GUAR Desc.

Sale type : I Technician No(s).

Correction : SUPPLIED AND FITTED STONE/GUARD TO VEHICLE

Job number : 8 Operation 88ZZ50WS S&F CH/PLAT Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT CHASSIS FRONT WALK PLATE

Job number : 9 Operation 88ZZ50WS S&F H/N COV Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT HUB AND NUT COVERS - BUCKETS ON DRIVE

Job number : 10 Operation 88ZZ50WS ACC (1) Desc.

Sale type : I Technician No(s).

Correction : ABS LEAK IN SLEEPER

Job number : 11 Operation 88ZZ49EXHAUST01 Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT 6" MITRE CUT EXHAUSTS 60" LONG

Job number : 12 Operation 88ZZ50WS ACC (2) Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT TRIM SLEEPER FAIRINGS

Job number : 13 Operation 88ZZ50WS S&F C/AIRBL Desc.

Sale type : I Technician No(s).

Correction : SUPPLIED & FITTED IN CAB AIR BLOWER

Job number : 14 Operation 88ZZSEAT Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT BURGUNDY SEAT COVERS

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Job number : 15 Operation 88ZZ15ELECTRICAL/AUD Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT TRUCK LITE LED ON REAR SLEEPER WALL

Job number : 16 Operation 88ZZ60WS PD/VEH Desc.

Sale type : I Technician No(s).

Correction : CARRIED OUT WSTA PRE DELIVERY AS PER INSPECTION FORM
FITTING ENGINE OVERRIDE SWITCH FITTING LICENSE &
COMPLIANCE PLATES (FITTING MUDFLAPS TO BUMPER/FUPS BAR IF
REQUESTED BY SALES) 2 HOURS TO BE INVOICED OUT AT FINAL
INSPECTION.

Job number : 17 Operation 88ZZ50WS S&F W/SHIEL Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT WEATHER SHIELDS TO VEHICLE

Job number : 18 Operation 88ZZ47FUEL01 Desc.

Sale type : I Technician No(s).

Correction : PLUMB UP FUEL TANKS CROSSOVERS - PARTS GIVEN TO PAUL W

Job number : 19 Operation 88ZZ50WS S&F FUPS/BA Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT BLACK FUPS BUMPER MUDFLAP PARTS GIVEN TO PJ'S

Customer RO history total 54,672.16

Warranty RO history total [REDACTED]

Internal RO history total [REDACTED]

Complete RO history total [REDACTED]

x Q84 DM. Engine

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Customer Name : DTC PTY LTD Serial No: 472907S0450708
DE 18 D472907 DETROIT SERIES DD15 DD15

R.O No. : A13887 R.O Date : 05/10/23 Dept : S
RO total Kilometres: 1100727 Advisor No. : 002367
Cus total 0.00 War total Int total 0.00

Job number : 1 Operation 03DED15001011 Desc. REMOVE AND REPLACE AIR COMPRES

Sale type : W Technician No(s). 1072

Complaint : Check and investigate vehicle not building air suspect air
compressor.

+++ note air compressor was replaced a few months ago at a
penske dealer +++

Cause : failed unloader valve on compressor

Correction : - customer had vehicle towed to workshop and explained the
air compressor would not build up air. Run motor and found
air would not build up above 400kpa. Move vehicle into
workshop. raise bonnet. Remove LHS Guard to access air
compressor. Remove discharge line and connect to workshop
air supply. vehicle air system built upto 800kpa. check air
compressor and found it was slow to pump air. shut down
vehicle. remove cover and found underloaded valve stuck in
air compressor head.

Removed valve check valve bore - all okay. Fit new unloader
valve and lubricated orings refit cover plate. reconnect
air line.

operate air compressor several times all working ok. road
tested vehicle and no further problems.

Warranty : Claim no. Operation no. Claim no. Operation no.
 A13887-1 03DED15001011

Comments : 15/11/23- Warranty Claim PAID A1025782

note customer towed vehicle.

R.O No. : B42346 R.O Date : 22/06/23 Dept : S
RO total Kilometres: 1046700 Advisor No. : 002352
Cus total 52,381.75 War total 0.00 Int total

Job number : 1 Operation 88DED15001001 Desc. STEP UP 1 OVERHAUL

Sale type : C Technician No(s). 999763

Correction : Drive vehicle in workshop, download reports, fault codes
and test coolant.

Isolate vehicle

Remove wheel guards, seat and hump for access

Drain coolant.

Remove air cleaner and air intake piping.

Remove coolant lines and brackets on rocker cover.

Remove HP and injector lines

Remove rocker cover and injector harnesses

Remove Cam frame and injectors.

Remove cylinder head and inspect liners, found polish marks
on #1&6 liners.

Supervisor advised customer, gave go ahead to remove

cylinder kits
 Drain oil, remove sump and oil pump.
 Remove Cylinder kits from engine, end of shift clean work area.
 Clean cylinder block
 Clean all parts removed from engine
 Speck new cylinder head
 Assemble Cylinder Kits
 R&R main bearings and thrust, tension to spec.
 Measure Crank end float 0.011"
 Install New liners and measure liner heights, all in spec.
 Install Piston and connecting rods replacing bearings and bolts, tension to spec. Check for big end side clearance all ok. Measure Piston Protrusion all in DTNA spec.
 Fit oil pump to engine replacing o-rings and oil pick up manifold.
 Fit sump and dipstick replacing gsk and isolators.
 Install new cylinder head , carbon scrapers and gsk to engine, tension to spec.
 Measure and adjust #5 gear back lash to .003"
 Align timing marks and fit new welch plugs, seal, and hp line seals to Cam Frame.
 Install cam frame to engine as per procedures.
 Set all valve and Jake lash as per procedures.
 Fit New Turbo replacing gsk's, seals, bolts and drain line.
 Fit EGR valve Hot pipe and Actuator replacing gsk.
 Waiting for customer to supply new injectors.
 R&R oil filter stand pipe and filter.
 R&R fuel filters and Fuel pro.

 Fit radiator and cooling system hoses, replacing only OCM coolant hose and heater hoses and clamps.
 Received go ahead from customer to replace injectors order parts.
 Install 6 new injectors and fit HP lines and tension as per procedures.
 Fit new HP line kit
 Fit new injector harnesses and fit Rocker cover replacing gsk.
 Fit brackets and wiring harnesses removed.
 fit air cleaner and piping
 Fit air intake elbow replacing EGR hose and clamps and o-ring.
 Fit new CAC hoses and clamps to driver side and clamps only to passenger side.
 Prime engine oil and Diesel circuits
 Fill engine with coolant.
 Change injector cal codes
 Start and run engine top up coolant.
 R&R Radiator cap as seal was split.
 Wash truck ready for test drive and check over.
 Road test and check over

Job number : 2 Operation 60DED15001007 Desc. R&R TURBO
 Sale type : C Technician No(s). 999763
 Correction : Remove and Replace Turbo replacing all seals and gsk's and turbo drain line.

Job number : 3 Operation 88DED15001044 Desc. R&R COMPRESSOR
 Sale type : C Technician No(s). 121237

Correction : REPLACED AIR COMPRESSOR

Job number : 4 Operation 88DED15001020 Desc. AD FRONT WELL SUMP G

Sale type : C Technician No(s). 000060

Correction : Sump gsk and isolators replaced for Step 1.

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Job number : 5 Operation 88DED15001028 Desc. FUEL LINE KIT 2 FILT
Sale type : C Technician No(s). 000060
Correction : Remove and Replace HP Fuel Line Kit as it had to be removed
 for Step 1.

Job number : 6 Operation 01DEZZZZZZ003 Desc. ENGINE REPAIR
Sale type : I Technician No(s). 999763
Complaint : COMPRESSOR REWORK
Correction : Rework

After test drive an oil leak from compressor found. tech
had cut o-ring on installation

Comments : ENGINE Wty: 5 years, 1,000,000 kms, 500,000 lts of max fuel burn or 15,000 hrs, whichever occurs first. Check Quick Warranty

R.O No. : S34468 R.O Date : 04/10/22 Dept : S
RO total [REDACTED] Kilometres: 884587 Advisor No. : 002159
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 01DEZZZZZZ001 Desc. ENGINE REPAIR
Sale type : W Technician No(s). 002347
Complaint : OIL LEAK @ D/S UNDER TURBO
Cause : BYPASSING SPINNER
Correction : Checked oil levels confirmed location of leak. Star and
 DDEC would not connect easily. Completed relative
 compression test - all okay. Passed idle speed balance.
 Removed heatshield and stand off bracket for engine
 harness. Replaced spinner, resealed fitting in block.
 reinstalled heatshield and loom. Dynoed truck - all okay,
 no further leaks found. Release vehicle to customer.

Warranty : Claim no. Operation no. Claim no. Operation no.
 S34468-1 101-010AE

Job number : 2 Operation 04DEZZZZZZ002 Desc. LUBRICATION SYSTEM REPAIR
Sale type : W Technician No(s). 002347
Complaint : OIL LEAK @ D/S UNDER TURBO
Cause : Breather block fitting A0049971371 leaking.
Correction : Found Oil spinner bypassing Spinner and fitting in block
 leaking. Resealed Fitting in block, dyno and checked for
 leaks.

Warranty : Claim no. Operation no. Claim no. Operation no.
 S34468-2 04DEZZZZZZ002

R.O No. : S34425 R.O Date : 30/09/22 Dept : S
RO total 4,078.86 Kilometres: 881048 Advisor No. : 002467
Cus total 4,078.86 War total 0.00 Int total 0.00

Job number : 1 Operation 01DEZZZZZZ001 Desc. ENGINE REPAIR

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Sale type : C Technician No(s). 001908
Complaint : ALTERNATOR FAILING
After hours call out
Cause : Shorting internal
Correction : Travel from Wollongong to Minchinbury - afterhours
Attended vehicle
Diagnose failed alternator
Remove alternator, got stuck in yard gate, waited for
security
Travelled to Chipping Norton collected parts
Returned & collected gate keys
Fitted alternator
Charge up batteries, start & ran vehicle
Check charge rate - all ok
Extract DDEC report
Return keys, return vehicle to service

Job number : 2 Operation 16DED15001025 Desc. TRAVEL TIME
Sale type : C Technician No(s). 001908
Complaint : TRAVEL

R.O No. : S32824 R.O Date : 10/06/22 Dept : S
RO total [REDACTED] Kilometres: 819335 Advisor No. : 002182
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 05WSZZZZZZB Desc. EXHAUST SYSTEM
Sale type : W Technician No(s). 001908
Complaint : Truck de-rating, error codes 1515 and 1521. Driver can move
actuator whilst engine running
Cause : EGR actuator internal fault SPN 2791/FMI 14 Failsafe Mode
Motor On
Correction : Connect in DDDL, found active EGR actuator codes Followed
recommended steps (attached), actuator failed Drain coolant
Remove & replace EGR actuator, found EGR valve has
excessive shaft play Remove & replace EGR valve Fill up
coolant
Tested - all ok

Warranty : Claim no. Operation no. Claim no. Operation no.
S32824-1 05WSZZZZZZB

Job number : 2 Operation 06DEZZZZZZ002 Desc. EXHAUST SYSTEM REPAIR
Sale type : W Technician No(s). 001908
Complaint : Truck de-rating, error codes 1515 and 1521. Driver can move
actuator whilst engine running
Cause : EGR Valve Excessive play
PFP per Parts Pro A4731500494
Correction : Found EGR valve has excessive shaft movement, Removed &
Installed EGR valve

Warranty : Claim no. Operation no. Claim no. Operation no.
S32824-2 06DEZZZZZZ002

Comments : Driver: Chris - 0468 830 562

R.O No. : B30447	R.O Date : 19/07/21	Dept : S
RO total [REDACTED]	Kilometres: 661763	Advisor No. : 4532
Cus total 0.00	War total [REDACTED]	Int total 0.00

Job number : 1 Operation 79DED15001110 Desc. D20R2 RECALL 2 FILTR

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Sale type : C Technician No(s). 001231 001433

Complaint : ALREADY CARRIED OUT PREVIOUSLY

Job number : 2 Operation 79DED15001112 Desc. D20R2 RECALL 3 FILTR

Sale type : C Technician No(s). 001540

Complaint : ALREADY CARRIED OUT PREVIOUSLY

Job number : 3 Operation 01DEZZZZZZ001 Desc. ENGINE REPAIR

Sale type : W Technician No(s). 001540 001231 001433

Complaint : OIL LEAK

Cause : Cambox welsh plug & seal leaking

Correction : Plug in laptop, download reports, inspect for oil leak and found cambox seal & welsh plugs x 5 leaking. Remove seat, floorboard, piping etc, remove rocker cover, rocker shaft assembly, cam sensor, camshafts, HP pipes, HP pipe kit & remove cambox housing. Clean surfaces, remove & replace welsh plugs, refit cambox with new cambox seal and assemble engine with required parts, check timing, carry out engine tune, refit injector harnesses and assemble engine. Prime fuel system, start/run engine, steam clean, carry out road test, re-check for leaks, all ok.

GEN OPN 045-3008A (1.0 hr) for R&R cambox plugs x 5 @ 0.2 hr each

Warranty : Claim no. Operation no. Claim no. Operation no.
B30447-1 939-6225D

Campaign# : DE-D20R2 Campaign Desc. D20R2 HIGH PRESSURE FUEL

Campaign# : DE-D20R2 Campaign Desc. D20R2 HIGH PRESSURE FUEL

Campaign# : DE-D20R2 Campaign Desc. D20R2 HIGH PRESSURE FUEL

Campaign# : DE-D20R2 Campaign Desc. D20R2 HIGH PRESSURE FUEL

Comments : 26.7

R.O No. : B29843 R.O Date : 15/06/21 Dept : S
RO total 343.95 Kilometres: 639211 Advisor No. : 001377
Cus total 343.95 War total 0.00 Int total 0.00

Job number : 1 Operation 10DEZZZZZZ001 Desc. TESTING

Sale type : C Technician No(s). 999763 000140

Complaint : SPEEDO AND CRUISE SETTING TO 100KM/.H
DROP TO YARD

Correction : checked speed and crusie settings
found set to 98km/h
recall to 100km/h on speed and cruise
road tested truck to confirm -

R.O No. : B28153 R.O Date : 12/03/21 Dept : S
RO total [REDACTED] Kilometres: 586222 Advisor No. : 4532
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 14DED15001015 Desc. REPLACE BELT TENSION

Sale type : W Technician No(s). 001517

Complaint : Fan belt noise & belt coming off

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Cause : Belt tensioner assy misaligned with idler pulley x 2
berings noisy

Correction : Travel to breakdown at Easters yard, lift bonnet, run
engine and inspect for noise, lift bonnet and found fan
belt running skew. Stop engine and inspect, found belt
peeled off on one edge due to tensioner being misaligned.
Removed belts, inspect idler pulleys and found bearing
noisy. Remove and replace belt tensioner and idler pulleys
x 2, run engine and validate repairs - no more noise and
belts running square. Travel back to workshop.

Travel: 5.6 Kms; 0.3hr

Warranty : Claim no. Operation no. Claim no. Operation no.
B28153-1 123-030AE

R.O No. : B20004 R.O Date : 25/11/19 Dept : S
RO total [REDACTED] Kilometres: 310947 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 79DED15001003 Desc. D19R5B Inspection
Sale type : W Technician No(s). 000140
Complaint : 996-R195B Inspection Only.
Use this operation for vehicles in Group B where inspection
was performed and no additional repairs were needed.

Cause : Due

Correction : Carried out inspection for recall D19R5B, found date code
outside the specified range.
inspect HP lines, found all within spec, as per recall

Warranty : Claim no. Operation no. Claim no. Operation no.
B20004-1 79DED15001003

Campaign# : DE-D19R5B-A Campaign Desc. RECALL D19R5 GROUP B HP FUEL LINES
Campaign# : DE-D19R5B-A Campaign Desc. RECALL D19R5 GROUP B HP FUEL LINES

R.O No. : B19382 R.O Date : 28/10/19 Dept : S
RO total 497.57 Kilometres: 291820 Advisor No. : 4529
Cus total 497.57 War total 0.00 Int total 0.00

Job number : 1 Operation 01DEZZZZZZ001 Desc. ENGINE REPAIR
Sale type : C Technician No(s). 4353
Complaint : MULTIPLE FAULT CODES - DIAGNOSE AND REPORT TO CUSTOMER
Cause : COOLANT TEMP SENSORS ERODED.
Correction : CHECKED CODES, 174/14 PRESENT. CHECKED TEMP SENSOR
READINGS, INLET -17 OUTLET -35. DRAINED COOLANT, REMOVED
SENSORS, FOUND SENSORS ERODED, FIT NEW SENSORS BOTH
READINGS NOW BALANCED.

R.O No. : B19352 R.O Date : 24/10/19 Dept : F
RO total [REDACTED] Kilometres: 289858 Advisor No. : 4532
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 05WSZZZZZ002 Desc. ENGINE MECHANICAL
Sale type : W Technician No(s). 001658
Complaint : BREAK DOWN - CEL ENGINE WONT DO A REGEN
 TRUCK LOCATED AT THE BP SERVICE STATION YATTLA
 Code 175 FMI 14 - Engine oil temp sensor issue

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Cause : Faulty engine oil temp sensor
Correction : 24/10 22:00 - Take breakdown call from call center, travel
from home to breakdown vehicle at BP Yatala, connect
laptop, check codes & download reports, found code for
engine oil temp plausibility fault, follow troubleshooting
guide, check connectors for bent/loose/spread pins - okay.
Remove and replace oil temp sensor - fault now inactive,
clear fault code, validate repairs and travel back home
(00:00)

Travel: 70 kms; 1.25 hrs

Warranty : Claim no. Operation no. Claim no. Operation no.
 B19352-1 283-018BE

Job number : 2 Operation 07DEZZZZZ001 Desc. ELECTRICAL SYSTEM REPAIR
Sale type : W Technician No(s). 001658
Complaint : Coolant temp dropping out
Cause : Coolant temp sensor connector pins spread.
Correction : 25/10 00:00 - Got call again from driver with coolant temp
gauge dropping out, truck at Chindrah. Travel from home to
breakdown site at Chindrah, check and confirm coolant temp
gauge not reading. Carry out diagnostics, remove connector
and check for bent/spread/loose pins - found pins spread at
plug connector to sensor. Repair pins and reconnect, test
coolant gauge operation - okay, jiggle wires, still okay.
Travel back home (03:45am)

Travel: 212 Kms, 2.5hrs

Warranty : Claim no. Operation no. Claim no. Operation no.
 B19352-2 045-3021A

Job number : 3 Operation 16DEZZZZZ001 Desc. MISCELLANEOUS REPAIR
Sale type : W Technician No(s). 001658
Complaint : OVERTIME & 10hr BREAK CHARGE
Correction : AUST_TECH_OT
O/T charge for repairs & travel - 5.35hrs x \$136.30 x 0.25
= AUD \$182.30
AUST_TEN_HR_BRK
Tech should start @ 7:30am, couldn't start until 13:45pm -
5.75 hrs claimed
5.75 x 136.30 = AUD \$783.73

Warranty : Claim no. Operation no. Claim no. Operation no.
 B19352-3 16DEZZZZZ001

R.O No. : B17686 R.O Date : 19/07/19 Dept : S
RO total 1,686.82 Kilometres: 487385 Advisor No. : 001377
Cus total 1,686.82 War total 0.00 Int total 0.00

Job number : 1 Operation 01DEZZZZZ001 Desc. ENGINE REPAIR
Sale type : C Technician No(s).
Complaint : CHECK ENGINE LIGHT ON DASH
Correction : ASH MEASURE REQUEST DUE

Job number : 2 Operation 14DED15001001 Desc. ENGINE TUNE UP - VALVE AND INJ

Sale type : C Technician No(s). 001550 001795

Job number : 3 Operation 03DED15001012 Desc. R&R UNLOADER VALVE

Sale type : C Technician No(s). 001550 001795

Job number : 4 Operation 06DED15001003 Desc. REM & REP,TEST ASH,R

29/05/26
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History Listing

Sale type : C Technician No(s). 001550

Customer RO history total 58,988.95
Warranty RO history total [REDACTED]
Internal RO history total [REDACTED]

Complete RO history total [REDACTED]
