

XQ60DE

Chassis

29/05/26

History Listing

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Customer Name : DTC PTY LTD Serial No: 5KKJBBDRXHPJD9438WS 17 5864 5864SS

R.O No. : S34295 R.O Date : 21/09/22 Dept : S
RO total 11,675.37 Kilometres: 637246 Advisor No. : 002159
Cus total 11,675.37 War total 0.00 Int total 0.00

Job number : 1 Operation 01WSZZZZZ1 Desc. General Service
Sale type : C Technician No(s). 001736 002120 001908 002305 0
Complaint : ** BREAKDOWN - WS XQ60DE - Truck stuck in 7th gear
Location: Eddie Street, Minchinbury (near Startrack)
Driver: Max 0411184404

Adam attending
Cause : Clutch failure
Correction : Attended breakdown & connected laptop to vehicle
Found clutch disengagement error
Checked bell housing & found debris
Followed vehicle back to Chipping Norton workshop

Job number : 2 Operation 16WS5800ZZ001 Desc. TRAVEL
Sale type : C Technician No(s). 002274
Complaint : Distance travelled and time
Cause : Travel time
Correction : Travel from Chipping Norton to Minchinbury & return

Job number : 3 Operation 16WS5800ZZC03 Desc. D&R CLUTCH ISSUE
Sale type : C Technician No(s). 002274
Complaint : REPAIRS IN WORKSHOP
Correction : 21/09
Drop cover, found pieces of metal/debris bottom of bell housing
23/09
Remove DOC & DPF, remove exhaust
26/09
Unbolt clutch bolts from flywheel, & engine mounts
Support & secure engine & transmission with jack
Unbolt LH engine mount bracket from transmission
Unbolt transmission from engine
Remove clutch assembly from transmission
Remove input shaft, bearings & inertia brake
27/09
Remove flywheel from engine
Inspect for excessive movement between input shaft & main shaft - all ok
Install new input shaft
Install input shaft bearing, replaced circlips on input shaft
Install new input shaft cover, plate & gasket - cleaned gasket before installation
Tension bolts to spec
Install new inertia brake & tensioned nuts to spec
Install new clutch fork
Install clutch assembly
Removed & replaced rear main seal
29/08
Installed machined flywheel to engine, tensioned new flywheel bolts to spec
Installed new spigot bearing

At time of installing gearbox, noticed bell housing damaged
Removed bell housing from gearbox
30/09
Assembled new grease lines & fittings to new bell housing
Cleaned front gear housing gasket material from surface
Fit & tensioned bell housing, LCIB & fork
Replaced halo O-rings
30/09
Replaced gearbox bell housing & internal components
Installed mounts to gearbox
Installed gearbox to flywheel housing & mounts to chassis
mounts
Reconnected gearbox wiring harness & oil lines
Bolted clutch to flywheel
Fit guards, DOC/DPF, belly bars, grease & adjust clutch
Test drive vehicle - all ok

Comments : 2YR MANUFACTURES WARRANTY

R.O No. : B37605 R.O Date : 05/09/22 Dept : S
RO total [REDACTED] Kilometres: 1581912 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 01DEZZZZZ001 Desc. ENGINE REPAIR
Sale type : W Technician No(s). 4353
Complaint : #B37605-1 REFER EMAIL CLAY WATSON
REPLACEMENT OIL PICK UP MANIFOLD
POLICY
Cause : OIL PICKUP RETROFIT PROGRAMME

Correction : DRAINED OIL, REMOVED SUMP, REMOVED OIL PICKUP MANIFOLD &
REPLACED MANIFOLD AND ORINGS. FIT NEW MANIFOLD, TENSIONED
TO SPEC. REFIT SUMP, FIT DIPSTICK, FILLED WITH OIL STARTED
& CHECKED OIL PRESSURE, OK.

Warranty : Claim no. Operation no. Claim no. Operation no.
B37605-1 01DEZZZZZ001

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R.O No. : B19433 R.O Date : 30/10/19 Dept : S
RO total [REDACTED] Kilometres: 637246 Advisor No. : 12039
Cus total 0.00 War total 0.00 Int total [REDACTED]

Job number : 1 Operation 01DEZZZZZZ001 Desc. ENGINE REPAIR
Sale type : I Technician No(s). 4353
Complaint : BLOWING BLACK SMOKE
Correction : CHECKED CODES, NIL. CHECKED DPF ZONE IN '0' CHECKED STACK
BLACK SMOKE, NO SOOT PRESENT. CHECKED INTAKE THROTTLE ASH
96.7%, CHECKED DELTA P PORTS CLEAR, CHECKED EGR VALVE, HAS
SOME WEAR.

Job number : 2 Operation 01DEZZZZZZ002 Desc. ENGINE REPAIR
Sale type : I Technician No(s). 001658
Complaint : LOW POWER , LOOSES POWER ON HILLS
Cause : BOOST HOSES 2 X LEAKING AT 5PSI
Correction : DISCONNECT BOOST PIPE FROM TURBO AND INTAKE HOSE AT ITV.
CARRY OUT CAC TEST, CONFIRMED TURBO OUTLET AND INTERCOOLER
INLET HOSES LEAKING AT 5PSI. R&R BOOST HOSES X2 AND X4
CLAMPS. CARRIED OUT CAC TEST, CONFIRMED NOW OK. DISCONNECT
TEST EQUIPMENT AND REFIT PIPES, ROAD TESTED VEHICLE, ALL OK

R.O No. : B17977 R.O Date : 07/08/19 Dept : S
RO total [REDACTED] Kilometres: 581912 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 10WSZZZZZZ001 Desc. BODY
Sale type : W Technician No(s). 001701 001538
Complaint : #191335 EXHAUST WYE PIPE IS CRACKED
Cause : POOR WELDING OF WYE PIPE CAUSING PIPE TO CRACK
Correction : INSPECTED, REMOVED EXHAUST CLAMPS, REMOVED BOTTOM STACK
BOLTS, REMOVED STACK ELBOW FROM FLEXI, REMOVED WYE PIECE
AND FLEXI AS ONE PIECE. CUT NEW FLEX TO LENGTH, SLIP OVER
WYE PIECE, INSTALLED, TIGHTENED CLAMPS AND STACK BOLTS.

DAM 234-000449180

FPN 04-24510-000

SRT 236-6025A 1.0 + 236-6010A 0.8 + 235-6010A 0.3

Warranty : Claim no. Operation no. Claim no. Operation no.
 B17977-1 10WSZZZZZZ001

Comments : 2YR MANUFACTURES WARRANTY

R.O No. : B17513 R.O Date : 10/07/19 Dept : S
RO total [REDACTED] Kilometres: 561381 Advisor No. : 001377
Cus total 0.00 War total 0.00 Int total [REDACTED]

Job number : 1 Operation 10WSZZZZZZ001 Desc. BODY

Sale type : I Technician No(s). 001550 001701

Complaint : SLIP JOINT AT EXHAUST HAS CRACKED

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Correction : INSPECTED FOR EXHAUST LEAK AT PIPE
FOUND Y PIPE CLAMP HAD FAILED AND Y PIECE HAD SLID OUT
REMOVED D CLAMP AND FLEX CLAMP RELEASING TENSION ON THE Y
PIECE
RESET Y PIECE INTO POSITION AND FIT NEW FLEX CLAMPS AND Y
PIPE REAR CLAMP AS WELL AS D CLAMP
TIGHTEND ALL INTO POSITION

Comments : 2YR MANUFACTURES WARRANTY

R.O No. : B16687 R.O Date : 31/05/19 Dept : S
RO total [REDACTED] Kilometres: 536394 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total [REDACTED]

Job number : 1 Operation 08WSZZZZZZA Desc. FUEL SYSTEM
Sale type : W Technician No(s). 001701
Complaint : #191006 EXHAUST Y PIECE IS BROKEN
POLICY CLAIM
Cause : WELD FAILURE AT JOIN
Correction : REMOVED CHROME SIDE SKIRTS OF CAB, LOOSENED ALL CLAMPS
HOLDING FLEX AND WYE PIPE IN PLACE. FLEX WOULD NOT MOVE SO
HAD TO UNBOLT THE BOTTOM OF THE STACKS TO GET THE WYE PIPE
FREE. R&R WYE PIPE AND CLAMPS. REASSEMBLED AND TORQUED
CLAMPS TO SPEC. SECURED GUARDS AND SIDE SKIRTS.

DAM 234-000449180
FPN 04-24510-000
SRT 236-6025A 1.0 + 235-6010A 0.3 (X2)

Warranty : Claim no. Operation no. Claim no. Operation no.
B16687-1 08WSZZZZZZA

Job number : 2 Operation 08WSZZZZZZB Desc. FUEL SYSTEM
Sale type : I Technician No(s). 001701
Complaint : Service policy (WS policy for parts)

R.O No. : B16132 R.O Date : 08/05/19 Dept : S
RO total [REDACTED] Kilometres: 519244 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 05WSZZZZZZ002 Desc. ENGINE MECHANICAL
Sale type : W Technician No(s). 001673
Complaint : #19868 LOW POWER FAULT - FLAT GROUND FINE, INCLINE LOOSE
POWER
POLICY CLAIM
Cause : CAC HOSE PERISHED
Correction : Tilt bonnet, complete coolant test, connect to vehicle,
print vehicle download, disconnect and remove delta p
sensor, clean out parts, refit sensor, disconnect CAC
pipes, fit CAC pressure tester, test and found RH long pipe
leaking. Tension clamp and still leaking, order parts,
remove and replace CAC pipe and clamps, lower bonnet, road
test, all ok.

DAM 261-000251609

fpn 01-31369-000

SRT 261-6010A 0.2 + 261-6018A 0.2 (X2) + 003-001BB 0.3

Warranty	: Claim no.	Operation no.	Claim no.	Operation no.
	B16132-1	05WSZZZZZ002		

R.O No. : B15251	R.O Date : 19/03/19	Dept : S
RO total	Kilometres: 489870	Advisor No. : 001412
Cus total	0.00 War total	Int total 0.00

Job number : 1	Operation 06DEZZZZZ001	Desc. EXHAUST SYSTEM REPAIR
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Sale type : W Technician No(s). 001658
Complaint : WYE SECTION BROKEN UNDER CAB.
Cause : MATERIAL FATIGUE OF WELD AT WYE SECTION
Correction : INSPCTED EXHAUST SYSTEM, CONFIRMED WYE PIECE BROKEN AT WELD.
REMOVED EXHAUST FLEX FROM WYE SECTION, REMOVED AND INSTALLED NEW
WYE SECTION REFIT EXHAUST FLEX AND NEW CLAMPS. WASHED AND ROAD
TESTED.

DAM 234-000449180
FPN 04-24510-000
SRT 236-6025A 1.0
CLAIM 19600

Warranty : Claim no. Operation no. Claim no. Operation no.
B15251-1 06DEZZZZZZ001

R.O No. : B13833 R.O Date : 21/12/18 Dept : S
RO total [REDACTED] kilometres: 433847 Advisor No. : 4532
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 18WSZZZZZZE Desc. AIR CONDITIONING
Sale type : W Technician No(s). 001442
Complaint : CLAIM #: 1916

A/C NOT WORKING - STARTS TO COOL BUT HOT WHILE DRIVING
Cause : REED VALVE STUCK DUE TO BLOCKAGE
Correction : RUN UP A/C SYSTEM AND CHECK POWER TO A/C COMPRESSOR - OK,
COMPRESSOR KICKING IN, HOOK UP GAUGES AND FOUND LOW SIDE BLOCKAGE
- FOUND REED VALVE STUCK IN LOW SIDE, BLEW BLOCKAGE OUT, DEGAS
A/C, REPLACE COMPRESSOR & DRYER, REGAS SYSTEM AND CHECK OPERATION
RUN FOR SOME TIME & BLEW A FUSE, TEST SYSTEM CIRCUIT & FOUND
THERMOSTAT FAULTY, CHANGE THERMOSTAT AND TEST A/C OPERATION ON
ROAD TEST - ALL OK.

Warranty : Claim no. Operation no. Claim no. Operation no.
B13833-1 18WSZZZZZZE

R.O No. : B12174 R.O Date : 19/09/18 Dept : S
RO total [REDACTED] Kilometres: 371863 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total [REDACTED]

Job number : 1 Operation 18WSZZZZZZA Desc. AIR CONDITIONING
Sale type : W Technician No(s). 4383 001658
Complaint : AIR CON BLOWING OUT HOT AIR
Cause : HEATER TAP INTERNAL FAILURE
Correction : RUN UP ENGINE WITH A/C SET TO COLD, CHECKED TAP 20DEG AT VENT.
INSPECTED, REMOVED AND REPLACED HEATER TAP, CHECKED A/C GETTING
DOWN TO 9 DEGREES.

DAM 700-001640590
FPN 22-68367-000
SRT 703-6020A 0.2
CLAIM 181305

Warranty : Claim no. Operation no. Claim no. Operation no.
B12174-1 18WSZZZZZZA

Job number : 2 Operation 10WSZZZZZZA Desc. BODY
Sale type : I Technician No(s). 001658
Complaint : T-PIECE UNDER COWLING FR WASHER JETS BELIEVE IS BROKEN
Cause : MATERIAL FATIGUE OF T' PIECE

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Correction : INSPECTED, FOUND 'T' PIECE BROKEN, REPLACED 'T' PIECE FOR WASHER
JET LINES
CANNOT CLAIM, NO PHOTOS, AND MAN PART USED

R.O No. : B10951 R.O Date : 02/07/18 Dept : S
RO total [REDACTED] Kilometres: 329462 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 10WSZZZZZA Desc. BODY
Sale type : W Technician No(s). 001436
Complaint : CARRY OUT RECALL AS PER FL756
Cause : OUTSTANDING
Correction : CARRIED OUT RECALL AS PER FL756
CLAIM 18877

Warranty : Claim no. Operation no. Claim no. Operation no.
 B10951-1 10WSZZZZZA

R.O No. : B9817 R.O Date : 02/05/18 Dept : S
RO total [REDACTED] Kilometres: 283621 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 09WSZZZZZN Desc. ENGINE ELECTRICAL
Sale type : W Technician No(s). 000095
Complaint : VEHICLE HARD TO START IN THE MORNING
Cause : INTERNAL ELECTRICAL FAILURE OF STARTER MOTOR
Correction : DIAGNOSED HARD STARTING, FOUND TO BE STARTER MOTOR FAILURE.
REPLACED WITH MITSUBISHI STARTER MOTOR, AS AUTHORISED BY NATIONAL
SERVICE MANAGER

DAM 155-001A04315
FPN DR 8201004
SRT 155-6030A 0.9
CLAIM 18569

Warranty : Claim no. Operation no. Claim no. Operation no.
 B9817-1 09WSZZZZZN

Job number : 2 Operation 08WSZZZZZA Desc. FUEL SYSTEM
Sale type : I Technician No(s). 000095
Complaint : EXHAUST LEAK FROM INTERSTAGE DUCT - DETROIT CLAIM

R.O No. : B7320 R.O Date : 04/12/17 Dept : S
RO total [REDACTED] Kilometres: 118739 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 18WSZZZZZA Desc. AIR CONDITIONING

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Sale type : W Technician No(s). 001428 001441

Complaint : AIR CONDITIONING IS NOT WORKING

Cause : EVAPORATOR PIPE CRACKED.

TX VALVE:- 0041607 R-1848

Correction : CHECKED AND TESTED AIR CONDITIONING NOT WORKING. TEST AND FOUND
THE EVAPORATOR PIPE IS CRACKED. REMOVED AND REPLACED EVAPORATOR,
TX VALVE, RECEIVER DRIER AND TX VALVE COVER PLATE. VACUUM AIR
CONDITIONING SYSTEM, AND TEST FOR LEAKS, ALL OK. RECHARGE A/C
SYSTEM WITH 1.53KG OF R134A. TESTED OPERATION, ALL OK

DAM 700-001187609

FPN RDH RD2 3181 0

SRT 700-6017A 1.7 + 700-6025B 1.5 + 700-6030A 0.3

CLAIM 17534

Warranty : Claim no. Operation no. Claim no. Operation no.
B7320-1 18WSZZZZZZA

R.O No. : B7248 R.O Date : 29/11/17 Dept : S
RO total [REDACTED] Kilometres: 104228 Advisor No. : 001377
Cus total 0.00 War total 0.00 Int total [REDACTED]

Job number : 1 Operation 18WSZZZZZZA Desc. AIR CONDITIONING
Sale type : I Technician No(s). 001428
Complaint : blowing out hot air
Correction : carried out investigation into air con blowing hot air
advised customer - unable to complete repair
truck taken

R.O No. : B5343 R.O Date : 21/08/17 Dept : S
RO total [REDACTED] Kilometres: 104227 Advisor No. : 001412
Cus total 0.00 War total [REDACTED] Int total [REDACTED]

Job number : 1 Operation 07DEZZZZZZ001 Desc. ELECTRICAL SYSTEM REPAIR
Sale type : W Technician No(s). 001436
Complaint : TRUCK IS NOT STARTING
Cause : INTERNAL ELECTRICAL FAILURE WITH STARTER MOTOR.
Correction : INSPECTED, DISCONNECTED BATTERIES, REMOVED QUARTER GUARD, REMOVED
P CLAMPS AND REMOVED POSITIVE & NEGATIVE WIRES, REMOVED AND
REPLACED STARER MOTOR, REASSEMBLED, PRESSURE CLEANED, TESTED, OK.

DAM 155-001A04590
FPN DR 8201004
SRT 155-6030A 1.0
CLAIM 1730

Warranty : Claim no. Operation no. Claim no. Operation no.
1730 07DEZZZZZZ001

Job number : 2 Operation 99WSAAA001 Desc. REPAIR
Sale type : I Technician No(s). 001436
Complaint : CONSUMABLES

R.O No. : PCV147168 R.O Date : 31/05/17 Dept : S

RO total	235.88 Kilometres:	21497	Advisor No. : FIONAR
Cus total	235.88 War total	0.00	Int total

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Job number : 1 Operation 88ZZ01WSMISC01 Desc.
Sale type : C Technician No(s).
Correction : TRANS COOLER LINES RUBBED THROUGH *** TRANS COOLER LINES
 RUBBED THROUGH ** FOUND TRANS COOLER PIPE WAS TOUCHING
 BAR REAR BRACKET. REMOVED BAR BACKING PLATE OIL COOLER
 ABS MODULE FOR ACCESS. REMOVED AND REPLACED TRANS COOLER
 PIPE. CHECK TRANS LEVELS WASHED AREA TEST DRIVE ALL OK
 *** DAM 370-002272241 FPN A07-22399-000 SRT 370-6010A
 1.2 CLAIM

R.O No. : PCV147168 R.O Date : 31/05/17 Dept : S
RO total 235.88 Kilometres: 21497 Advisor No. : FIONAR
Cus total 235.88 War total 0.00 Int total

Job number : 1 Operation 88ZZ01WSMISC01 Desc.
Sale type : C Technician No(s).
Correction : TRANS COOLER LINES RUBBED THROUGH *** TRANS COOLER LINES
 RUBBED THROUGH ** FOUND TRANS COOLER PIPE WAS TOUCHING
 BAR REAR BRACKET. REMOVED BAR BACKING PLATE OIL COOLER
 ABS MODULE FOR ACCESS. REMOVED AND REPLACED TRANS COOLER
 PIPE. CHECK TRANS LEVELS WASHED AREA TEST DRIVE ALL OK
 *** DAM 370-002272241 FPN A07-22399-000 SRT 370-6010A
 1.2 CLAIM

R.O No. : PCV146824 R.O Date : 12/04/17 Dept : S
RO total [REDACTED] Kilometres: 410 Advisor No. : JENNYW
Cus total 31.34 War total [REDACTED] Int total [REDACTED]

Job number : 1 Operation 88ZZ01WSMISC01 Desc.
Sale type : C Technician No(s).
Correction : CHECK INDICATOR FLASHER RATE - RH FLASHING FAST ***
 CHECKED WIRING FOUND FRONT INIDCATOR RESISTOR SOLDERED INTO
 WRONG WIRE. REMOVED WIRE SOLDERED INTO CORRECT
 POSITION.

Job number : 2 Operation 88ZZ15ELECTRICAL/AUD Desc.
Sale type : C Technician No(s).

Job number : 3 Operation 88ZZ60CAB02 Desc.
Sale type : W Technician No(s).
Correction : RESEAL CLEARANCE LIGHTS *** PREVENTATIVE MAINTENANCE
 *** RESEALED 5 X TOP CLEARANCE LIGHTS. *** DAM
 302-001A03940 FPN A06-47956-000 SRT 302-6018A 0.2 (X5)
 CLAIM

Job number : 4 Operation 88ZZ60MA REGO/BUS Desc.
Sale type : I Technician No(s).
Correction : CARRIED OUT ROADWORTHY

Job number : 5 Operation 88ZZ50WS FINAL/INSP Desc.
Sale type : I Technician No(s).
Correction : FINAL INSPECTION BEFORE DELIVERY - INCLUDE CHECKING ALL
 SUBLET REPAIRS. RATTLE OUTSIDE RH F DOOR WHEN DRIVING

(CABSKIRT/EXHAUST). JACK FLOATING AROUND. FIT MUDFLAPS TO
BUMPER

Job number : 6 Operation 88ZZ50WS S&F W/SHIEL Desc.

Sale type : I Technician No(s).

Correction : SUPPLIED AND FITTED WEATHER SHIELDS TO L/H & R/H SIDES OF
VEHICLE

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R.O No. : PCV146824 R.O Date : 12/04/17 Dept : S
RO total [REDACTED] Kilometres: 410 Advisor No. : JENNYW
Cus total 31.34 War total [REDACTED] Int total [REDACTED]

Job number : 1 Operation 88ZZ01WSMISC01 Desc.
Sale type : C Technician No(s).
Correction : CHECK INDICATOR FLASHER RATE - RH FLASHING FAST ***
CHECKED WIRING FOUND FRONT INIDCATOR RESISTOR SOLDERED INTO
WRONG WIRE. REMOVED WIRE SOLDERED INTO CORRECT
POSITION.

Job number : 2 Operation 88ZZ15ELECTRICAL/AUD Desc.
Sale type : C Technician No(s).

Job number : 3 Operation 88ZZ60CAB02 Desc.
Sale type : W Technician No(s).
Correction : RESEAL CLEARANCE LIGHTS *** PREVENTATIVE MAINTENANCE
*** RESEALED 5 X TOP CLEARANCE LIGHTS. *** DAM
302-001A03940 FPN A06-47956-000 SRT 302-6018A 0.2 (X5)
CLAIM

Job number : 4 Operation 88ZZ60MA REGO/BUS Desc.
Sale type : I Technician No(s).
Correction : CARRIED OUT ROADWORTHY

Job number : 5 Operation 88ZZ50WS FINAL/INSP Desc.
Sale type : I Technician No(s).
Correction : FINAL INSPECTION BEFORE DELIVERY - INCLUDE CHECKING ALL
SUBLET REPAIRS. RATTLE OUTSIDE RH/F DOOR WHEN DRIVING
(CABSKIRT/EXHAUST). JACK FLOATING AROUND. FIT MUDFLAPS TO
BUMPER

Job number : 6 Operation 88ZZ50WS S&F W/SHIEL Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED AND FITTED WEATHER SHIELDS TO L/H & R/H SIDES OF
VEHICLE

R.O No. : PCV146738 R.O Date : 10/03/17 Dept : S
RO total [REDACTED] Kilometres: 172 Advisor No. : JENNYW
Cus total War total [REDACTED] Int total

Job number : 1 Operation 88ZZ14WSW/ALIGN Desc.
Sale type : W Technician No(s).
Correction : P: CHECK IF WHEEL ALIGNMENT SUITS AUSTRALIAN CONDITIONS C:
INCORRECT FACTORY SETTINGS FOR AUSTRALIAN CONDITIONS R:
TOTAL POWER STEERING & ALIGNMENT O/NO:116538 INV NO: 119
TO CHECK & CARRIED OUT LASER WHEEL ALIGNMENT AS REQD
**** CLAIM NO:

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R.O No. : PCV146738 R.O Date : 10/03/17 Dept : S
RO total [REDACTED] Kilometres: 172 Advisor No. : JENNYW
Cus total War total [REDACTED] Int total

Job number : 1 Operation 88ZZ14WSW/ALIGN Desc.
Sale type : W Technician No(s).
Correction : P: CHECK IF WHEEL ALIGNMENT SUITS AUSTRALIAN CONDITIONS C:
INCORRECT FACTORY SETTINGS FOR AUSTRALIAN CONDITIONS R:
TOTAL POWER STEERING & ALIGNMENT O/NO:116538 INV NO: 119
TO CHECK & CARRIED OUT LASER WHEEL ALIGNMENT AS REQD
**** CLAIM NO:

R.O No. : PCV146514 R.O Date : 03/03/17 Dept : S
RO total [REDACTED] Kilometres: Advisor No. : JENNYW
Cus total War total Int total [REDACTED]

Job number : 1 Operation 88ZZ50WS M/FLAPS ON Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED & FITTED SHORT MUDFLAPS TO FUPS BAR

Job number : 2 Operation 88ZZ50WS S&F B/D/F T Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT B/DOUBLE MUDFLAPS TO BONNET ONLY - BLACK

Job number : 3 Operation 88ZZ01MAMISC05 Desc.
Sale type : I Technician No(s).
Correction : FIT ABS LEAD IN SLEEPER

Job number : 4 Operation 88ZZ49EXHAUST01 Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT 6" MITRE CUT EXHAUST - 60" LONG

Job number : 5 Operation 88ZZ60CAB02 Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT TRIM SLEEPER FAIRINGS

Job number : 6 Operation 88ZZ50WS S&F C/AIRBL Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED & FITTED IN CAB AIR BLOWER

Job number : 7 Operation 88ZZSEAT Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT BURGANDY SEAT COVERS

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Job number : 8 Operation 88ZZLIGHTS01 Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT TRUCK LITE LED ON REAR SLEEPER WALL

Job number : 9 Operation 88ZZ50WS S&F CH/PLAT Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT CHASSIS FRONT WALKPLATE

Job number : 10 Operation 88ZZ50WS S&F TURNTAB Desc.
Sale type : I Technician No(s).
Correction : FIT TURNTABLE

Job number : 11 Operation 88ZZ50WS S&F AIR/EL/ Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED & FITTED AIR & ELECTRICS TO UNDER BUNK - REMOVED
 & REFITTED TP3 VALVE TO BTC PLATE FITTED NEW AIR FITINGS
 AND TAPS. FITTED BTC PLATE TO UNDER BUNK CONNECTED TP3
 VALVE FITTED AND WIRED UP TRAILER PLUG AS
 REQUIRED.

Job number : 12 Operation 88ZZ50WS S&F S/COILS Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED & FITTED SUZI COILS TO SLIDE BAR

Job number : 13 Operation 88ZZ50WS S&F H/N COV Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT HUB AND NUT COVERS - BUCKETS ON DRIVE

Job number : 14 Operation 88ZZ50WS S&F ST/GUAR Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT STONE GUARD

Job number : 15 Operation 88ZZ15ELECTRICAL/AUD Desc.
Sale type : I Technician No(s).
Correction : FIT RESISTORS TO INDICATORS.
 Shop Supplies

Job number : 16 Operation 88ZZ47FUEL01 Desc.
Sale type : I Technician No(s).
Correction : PLUMB UP FUEL TANK CROSSOVERS

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R.O No. : PCV146502 R.O Date : 03/03/17 Dept : S
RO total [REDACTED] Kilometres: 44 Advisor No. : JENNYW
Cus total War total Int total [REDACTED]

Job number : 1 Operation 88ZZ60WS PD/VEH Desc.
Sale type : I Technician No(s).
Correction : CARRIED OUT WSTA PRE DELIVERY AS PER INSPECTION FORM
FITTING ENGINE OVERRIDE SWITCH FITTING LICENSE &
COMPLIANCE PLATES (FITTING MUDDLAPS TO BUMPER/FUPS BAR IF
REQUESTED BY SALES) 2 HOURS TO BE INVOICED OUT AT FINAL
INSPECTION.
Shop Supplies

R.O No. : PCV146514 R.O Date : 03/03/17 Dept : S
RO total [REDACTED] Kilometres: Advisor No. : JENNYW
Cus total War total Int total [REDACTED]

Job number : 1 Operation 88ZZ50WS M/FLAPS ON Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED & FITTED SHORT MUDDLAPS TO FUPS BAR

Job number : 2 Operation 88ZZ50WS S&F B/D/F T Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT B/DOUBLE MUDDLAPS TO BONNET ONLY - BLACK

Job number : 3 Operation 88ZZ01MAMISC05 Desc.
Sale type : I Technician No(s).
Correction : FIT ABS LEAD IN SLEEPER

Job number : 4 Operation 88ZZ49EXHAUST01 Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT 6" MITRE CUT EXHAUST - 60" LONG

Job number : 5 Operation 88ZZ60CAB02 Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT TRIM SLEEPER FAIRINGS

Job number : 6 Operation 88ZZ50WS S&F C/AIRBL Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED & FITTED IN CAB AIR BLOWER

Job number : 7 Operation 88ZZSEAT Desc.

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Sale type : I Technician No(s).

Correction : SUPPLY & FIT BURGANDY SEAT COVERS

Job number : 8 Operation 88ZZLIGHTS01 Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT TRUCK LITE LED ON REAR SLEEPER WALL

Job number : 9 Operation 88ZZ50WS S&F CH/PLAT Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT CHASSIS FRONT WALKPLATE

Job number : 10 Operation 88ZZ50WS S&F TURNTAB Desc.

Sale type : I Technician No(s).

Correction : FIT TURNTABLE

Job number : 11 Operation 88ZZ50WS S&F AIR/EL/ Desc.

Sale type : I Technician No(s).

Correction : SUPPLIED & FITTED AIR & ELECTRICS TO UNDER BUNK - REMOVED
& REFITTED TP3 VALVE TO BTC PLATE FITTED NEW AIR FITINGS
AND TAPS. FITTED BTC PLATE TO UNDER BUNK CONNECTED TP3
VALVE FITTED AND WIRED UP TRAILER PLUG AS
REQUIRED.

Job number : 12 Operation 88ZZ50WS S&F S/COILS Desc.

Sale type : I Technician No(s).

Correction : SUPPLIED & FITTED SUZI COILS TO SLIDE BAR

Job number : 13 Operation 88ZZ50WS S&F H/N COV Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT HUB AND NUT COVERS - BUCKETS ON DRIVE

Job number : 14 Operation 88ZZ50WS S&F ST/GUAR Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT STONE GUARD

Job number : 15 Operation 88ZZ15ELECTRICAL/AUD Desc.

Sale type : I Technician No(s).

Correction : FIT RESISTORS TO INDICATORS.
Shop Supplies

Job number : 16 Operation 88ZZ47FUEL01 Desc.

Sale type : I Technician No(s).

Correction : PLUMB UP FUEL TANK CROSSOVERS

XQ60DE Engine

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 Customer Name : DTC PTY LTD Serial No: 472907S0450705
 DE 17 D472907 DETROIT SERIES DD15 DD15

R.O No. : S53818 R.O Date : 21/01/26 Dept : S
 RO total 1,059.16 Kilometres: 1167789 Advisor No. : 002868
 Cus total 1,059.16 War total 0.00 Int total 0.00

Job number : 1 Operation 10DEZZZZZZ001 Desc. TESTING
 Sale type : C Technician No(s). 003070
 Complaint : ATTEND M1 PACIFIC HIGHWAY SOUTHBOUND PRIOR TO NORTH CONNEX
 IN THE PHONE BAY
 -

DRIVER: JOHN 0407 133 087

Cause :
 Correction :

Job number : 2 Operation 10DEZZZZZZ002 Desc. TESTING
 Sale type : C Technician No(s). 003070
 Complaint : TRUCK KEEPS SHUTTING DOWN, DPF LIGHT ON DASH. FLASH CODE
 1635 HAS BEEN OBTAINED, ATTEMPTED PARK REGEN BUT CANCELLED
 AND WILL NOT COMPLETE.

Cause : Faulty DPF temp out sensor
 Correction : Attempted to complete regen and found temp out sensor
 showing incorrect reading. Removed and replaced the sensor
 and attempted another regen.
 Regen completed, all ok

 R.O No. : B53366 R.O Date : 27/06/25 Dept : S
 RO total 664.36 Kilometres: 1 Advisor No. : 001377
 Cus total 664.36 War total 0.00 Int total 0.00

Job number : 1 Operation 01DEZZZZZZ001 Desc. ENGINE REPAIR
 Sale type : C Technician No(s). 002037
 Complaint : TRAVEL TO SITE
 REPLACE FRONT CRANK SEAL

 R.O No. : B48823 R.O Date : 08/08/24 Dept : S
 RO total 329.31 Kilometres: 1 Advisor No. : 002352
 Cus total 329.31 War total 0.00 Int total 0.00

Job number : 1 Operation 10DEZZZZZZ002 Desc. TESTING
 Sale type : C Technician No(s). 002300
 Complaint : S&F FRONT AND REAR SEALS
 Correction : ON SITE.
 INSTALLED FRONT AND REAR SEALS.

 R.O No. : S39325 R.O Date : 07/09/23 Dept : S

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RO total 442.49 Kilometres: 1246202 Advisor No. : 002758
Cus total 442.49 War total 0.00 Int total 0.00

Job number : 1 Operation 16DED15001A03 Desc. D&R AIR LEAK
Sale type : C Technician No(s). 002715
Complaint : BREAKDOWN

Complaint: Air Leak from A tank

M7 south bound just before light horse interchange.

Driver: Dave 0451 060 351

Cause : Snapped fitting in tank

Correction : Found truck not building up air, found snapped fitting in
air tank. Remove snapped part and replaced. Checked
operation - all ok.

Job number : 2 Operation 16DED15001001 Desc. TRAVEL
Sale type : C Technician No(s). 002715
Complaint : TRAVEL

Comments : 07/09/23: M7 south bound just before light horse interchange.
Driver: Dave 0451 060 351

R.O No. : B38942 R.O Date : 23/11/22 Dept : S
RO total 9,186.24 Kilometres: 1246202 Advisor No. : 002352
Cus total 9,186.24 War total 0.00 Int total 0.00

Job number : 1 Operation 02DEZZZZZZ003 Desc. FUEL SYSTEM REPAIR
Sale type : C Technician No(s). 999763 001538
Complaint : DIAG INJECTOR ISSUE REPLACE ALL SIX IF REQUIRED
Correction : INSPECTED VEHICLE

DOWNLOADED REPORTS - NO FAULTS PRESENT

TESTED COOLANT - FOUND OUT OF SPEC

CUSTOMER ADVISED TO REPLACE ALL 6 INJECTORS

Job number : 2 Operation 01DEZZZZZZ001 Desc. ENGINE REPAIR
Sale type : C Technician No(s). 999763
Complaint : R&R OIL PICK UP

Correction : DRAINED OIL AND REMOVED SUMP
REPLACED OIL PUMP AND PICKUP AND ORINGS
FIT NEW GASKET & ISOLATORS TO SUMP
FIT SUMP
FILLED AND PRIMED ENGINE WITH OIL
TOPPED UP OIL

R.O No. : B35100 R.O Date : 04/04/22 Dept : S
RO total 835.15 Kilometres: 1107760 Advisor No. : 4532
Cus total 835.15 War total 0.00 Int total 0.00

Job number : 1 Operation 05DEZZZZZZ002 Desc. COOLING SYSTEM REPAIR
Sale type : C Technician No(s). 999763 999415 4353 002009
Complaint : COOLANT LEAK NEAR HEAD
**egr grommet leaking - replaced

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Job number : 2 Operation 05DED15001027 Desc. R&R THERMOSTAT
Sale type : C Technician No(s). 999763
Complaint : 0
0

Comments : 23.4

R.O No. : B34354 R.O Date : 21/02/22 Dept : S
RO total 25,679.37 Kilometres: 1090612 Advisor No. : 001377
Cus total 25,679.37 War total 0.00 Int total 0.00

Job number : 1 Operation 60DED15001006 Desc. DTC R&R HEAD
Sale type : C Technician No(s). 001887 001957 999415 002009 0
Correction : CHECKED FOR CONCERN.
CHECKED DDEC REPORT.
CARRIED OUT COOLANT TEST.
DRAINED COOLANT.
REMOVED TURBO DUCTING AND BOOST HOSE.
REMOVED RADIATOR STAYS.
REMOVED INTAKE PIPE.
REMOVED TURBO.
REMOVED ROCKER COVER AND INJECTOR HARNESS.
REMOVED TRANSFER TUBES.
REMOVED CAM BOX.
REMOVED HEAD,
CLEANED BLOCK SURFACE.
REFIT AND TENSION.
FOUND NO BACK LASH.
REMOVED LH SIDE PANEL
REMOVED #3 IDLER GEAR COVER.
ADJUST BACK LASH TO 0.0025THO.
REFIT COOLANT LINES TO COOLANT MANIFOLD.
REFIT REMOVED COMPONENTS.

Job number : 2 Operation 60DED15001007 Desc. R&R TURBO
Sale type : C Technician No(s). 001407 001887
Complaint : REPLACE TURBO ASSEM
SPOKE TO AL AT DTC
ADVISED CENTRE MANIFOLD CRACKED - APPROVED TO REPLACE

Job number : 3 Operation 88DED15001044 Desc. R&R COMPRESSOR
Sale type : C Technician No(s). 001887 001407
Correction : CHECKED FOR CONCERN.
REMOVED COOLANT PIPES.
REMOVED GEAR BOX COOLER LINES.
CLEANED SURFACE.
SWAPPED OVER FITTING.
INSTALLED NEW COMPRESSOR.
CHECKED ALL OK AT THE TIME OF TESTING.

Job number : 4 Operation 10DEZZZZZZ002 Desc. TESTING
Sale type : I Technician No(s). 001887
Complaint : CORES

Correction : CORE

Comments : 25/02
JB

R.O No. : B27345 R.O Date : 01/02/21 Dept : S
RO total [REDACTED] Kilometres: 926672 Advisor No. : 4532
Cus total 650.41 War total [REDACTED] Int total 0.00

Job number : 1 Operation 79DED15001110 Desc. D20R2 RECALL 2 FILTR
Sale type : W Technician No(s). 000140
Complaint : Removal of Severe Duty High Pressure
 Fuel Rail Feed Lines - Two-Filter System
Cause : Factory request

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Correction : Remove seat and floorboard to access HP lines, remove and replace HP line kit as per recall D20R2, mark and take photos. Validate repairs after steam clean and road test.

Warranty : Claim no. Operation no. Claim no. Operation no.
 B27345-1 996-R109A

Job number : 2 Operation 01DEZZZZZZ001 Desc. ENGINE REPAIR

Sale type : W Technician No(s). 000140 001538

Complaint : Coolant leak.

Cause : EGR actuator leaking coolant at welsh plug.

Correction : Plug in laptop, download reports & codes, low coolant codes. Inspect and found coolant leak at EGR actuator, drain coolant, remove shield, found coolant leaking from actuator welsh plug. Remove and replace EGR actuator, refill coolant and other parts removed earlier for repair, steam clean and road test, re-check, no more coolant leak from actuator.

Warranty : Claim no. Operation no. Claim no. Operation no.
 B27345-2 939-6225D

Job number : 3 Operation 01DEZZZZZZ003 Desc. ENGINE REPAIR

Sale type : C Technician No(s). 000140

Complaint : BOOST HOSES LEAK
 COOLANT OUT OF SPEC

Correction : REPLACED BOOST HOSES AND CLAMP
 FILLED WITH FRESH COOLANT

Campaign# : DE-D20R2 Campaign Desc. D20R2 HIGH PRESSURE FUEL

Campaign# : DE-D20R2 Campaign Desc. D20R2 HIGH PRESSURE FUEL

Campaign# : DE-D20R2 Campaign Desc. D20R2 HIGH PRESSURE FUEL

Comments : 18/2

22/02 HSS Wty ready. Cannot claim 20 ltr coolant on wty, maybe 5-10 ltr top up can be claimed. Returned to front counter.

R.O No. : B20492 R.O Date : 19/12/19 Dept : S
RO total [REDACTED] Kilometres: 650439 Advisor No. : 4532
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 01DEZZZZZZ001 Desc. ENGINE REPAIR

Sale type : W Technician No(s). 000140 4383

Complaint : ENGINE LIGHT BEEN COMING ON 3719/16, 31, 15 & 3556/1 Regen
 Temp out of range low.

Cause : Faulty doser block - low pressure, not getting over 40 psi
 and nozzle dripping.

Correction : Previously replaced DOC inlet & outlet temps sensor - fault persists.
Customer complaining of CEL and not completing regen, carry out diagnostics, while carrying out parked regen found doser line pressure not getting over 40 psi. Remove LHS guard, remove and replace doser block, remove RHD guard and remove doser nozzle found dripping fuel, replace nozzle and carry out regen - completed successfully, okay.

Warranty : Claim no. Operation no. Claim no. Operation no.
 B20492-1 939-6225D

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R.O No. : B20015 R.O Date : 26/11/19 Dept : E
RO total 4 Kilometres: 654471 Advisor No. : 001412
Cus total 0.00 War total Int total 0.00

Job number : 1 Operation 79DED15001003 Desc. D19R5B Inspection
Sale type : W Technician No(s). 000140
Complaint : 996-R195B Inspection Only.
 Use this operation for vehicles in Group B where inspection
 was performed and no additional repairs were needed.
Cause : Due
Correction : Carried out inspection for recall D19R5B, inspect HP lines,
 found all within spec, as per recall

Warranty : Claim no. Operation no. Claim no. Operation no.
 B20015-1 79DED15001003

R.O No. : B19726 R.O Date : 13/11/19 Dept : S
RO total 7,599.89 Kilometres: 647123 Advisor No. : 001377
Cus total 7,599.89 War total 0.00 Int total 0.00

Job number : 1 Operation 06DEZZZZZZ002 Desc. EXHAUST SYSTEM REPAIR
Sale type : C Technician No(s). 000140
Complaint : DOC FAILED
Correction : INSPECTED AND FOUND DOC HAT PUSHED BACK
 FOUND DOC TEMP SENSORS READING OUT OF RANGE
 REPLACED ITEMS

Job number : 2 Operation 05DEZZZZZZ002 Desc. COOLING SYSTEM REPAIR
Sale type : C Technician No(s). 000140 001407
Complaint : REPLACE THERMOSTAT AS FAILING
 REPLACE COOLANT AS OUT OF SPEC

R.O No. : B19496 R.O Date : 04/11/19 Dept : S
RO total Kilometres: 640787 Advisor No. : 4532
Cus total 0.00 War total Int total 90.45

Job number : 1 Operation 16WSZZZZZZL06 Desc. D&R LOW POWER
Sale type : W Technician No(s). 4353 000140 999604 001550
Complaint : DIAGNOSE LOW ON POWER STILL, RUN UP ON DYNO, VEHICLE DIES ON
 HILLS
Cause : Faulty injectors - fuel in telephone pipe.
Correction : 4/11 Plug in laptop, check codes & download reports,
 inactive codes relating to DPF zone 2 & 3 and low regen
 temp. Clear old codes, run vehicle on chassis dyno and
 confirm low power - 427 HP & max boost pressure 27 psi.
 Pressure test CAC system - minor leaks, tighten clamps,
 check vehicle setting, engine set at 500 HP like all other
 DD15 fleet trucks. Check DOC pressure - found to be up,
 remove DOC and inspect - found to be clear, no blockage,
 refit DOC. Remove and inspect doser nozzle for blockage -
 okay, refit nozzle with new gasket. Discussed with product
 support, replace boost sensor & re-dyno, boost okay now but
 still 428 HP. Send log file to product support, inspect EGR
 valve due to old regen temp low codes - found EGR valve
 passing soot at shaft & operation sticky, remove and
 replace EGR valve and re-dyno, 433 HP achieved. Return truck

to customer to monitor.

08/11: Came back - still dies on hills. Download reports & codes, inactive codes relating to regen temp out of range & DPF zone 2/3. Carry out inspection and noticed fuel seepage at the telephone pipe, remove pipe and found full of fuel, discussed with tech support, remove seat & floorboard, remove intake piping, air cleaners, rocker cover etc remove injectors and fit new injectors, refit all parts removed earlier, prime fuel system and run engine and road test, coded up with active code 51/2 - ITV deviation, return to workshop, drain coolant & replace ITV, refill coolant and run truck on dyno, produced 477 Hp for 30 sec load with 300 kpa boost. Steam clean engine and return to customer to monitor. Re-check with customer after a week, all ok now.

Warranty	:	Claim no.	Operation no.	Claim no.	Operation no.
		B19496-1	16WSZZZZZL06		

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Job number : 2 Operation 16DEZZZZZZ001 Desc. MISCELLANEOUS REPAIR
Sale type : I Technician No(s).
Complaint : Non warranty parts

Job number : 3 Operation 06DEZZZZZZ001 Desc. EXHAUST SYSTEM REPAIR
Sale type : W Technician No(s). 000140
Complaint : Found during the course of diagnosis

Cause : EGR valve passing soot at shaft & operation sticky
Correction : Remove linkages, remove and replace EGR valve, road test
 and validate repairs.

Warranty : Claim no. Operation no. Claim no. Operation no.
 B19496-2 06DEZZZZZZ001

Job number : 4 Operation 03DEZZZZZZ001 Desc. INTAKE SYSTEM REPAIR
Sale type : W Technician No(s). 999604 000140
Complaint : Coded up on road test, 51/2 - Intake throttle deviation
 error

Cause : ITV faulty
Correction : Check codes & carry out diagnostics, ITV fail test, drain
 coolant, remove and replace ITV, refill coolant, delete
 code and road test - ok.

Warranty : Claim no. Operation no. Claim no. Operation no.
 B19496-3 03DEZZZZZZ001

Job number : 5 Operation 01DEZZZZZZGE Desc. SERVICE GENERAL
Sale type : I Technician No(s).
Complaint : Cores

Comments : 2YR MANUFACTURES WARRANTY
 15/11 HSS - Justin to get tech report on replacement of EGR valve & ITV

R.O No. : B18386 R.O Date : 02/09/19 Dept : F
RO total 359.81 Kilometres: Advisor No. : 000126
Cus total 359.81 War total 0.00 Int total 0.00

Job number : 1 Operation 05WSZZZZZZA Desc. ENGINE MECHANICAL
Sale type : C Technician No(s). 736
Complaint : Travel to site - Fit rear seal to 472907S0450705
Cause : Customer request.
Correction : Travel to and from site - 02/09/2019
 Remove rear main seal and clean area, fit rear main seal
 only.
 Leave parts listed for customer to fit.

Comments : 2YR MANUFACTURES WARRANTY

R.O No. : B15192 R.O Date : 15/03/19 Dept : S
RO total Kilometres: 489143 Advisor No. : 001721
Cus total 1,887.05 War total Int total 0.00

Job number : 1 Operation 05WSZZZZZ002 Desc. ENGINE MECHANICAL
Sale type : C Technician No(s). 001442 001672 001433
Complaint : VALVE SET
Cause : PREVENTATIVE MAINTENANCE

Job number : 2 Operation 05WSZZZZZA Desc. ENGINE MECHANICAL
Sale type : C Technician No(s). 001433
Complaint : UNLOADER VALVE
Cause : PREVENTATIVE MAINTENANCE

Job number : 3 Operation 05WSZZZZZB Desc. EXHAUST SYSTEM
Sale type : C Technician No(s). 001433
Complaint : DPF REQUIRES ASH MEASURE
Cause : PREVENTATIVE MAINTENANCE

Job number : 4 Operation 07DED15001003 Desc. R&R QTY CONT VALVE
Sale type : W Technician No(s). 001672
Complaint : ENGINE HUNTING.
Cause : QCV current erratic.
Correction : Connct to DDDL and cheeck QCV data in chart, found QCV current erratic and fuel rail pressure fluctuating, resulting in engine hunt. Remove and replace QCV. Reset QCV learned data. Prime fuel system and start engine, hunting gone at idle. Wash and road test found hunting gone on all driving condition.

Warranty : Claim no. Operation no. Claim no. Operation no.
B15192-1 939-6225D

R.O No. : B12622 R.O Date : 16/10/18 Dept : S
RO total 0.00 Kilometres: 0 Advisor No. : 4529
Cus total 0.00 War total 0.00 Int total 0.00

Job number : 1 Operation 01DEZZZZZ001 Desc. ENGINE REPAIR
Sale type : C Technician No(s). 000060
Complaint : REPAIR LOW POWER.

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Correction : NO SHOW

R.O No. : B10247 R.O Date : 23/05/18 Dept : S
RO total [REDACTED] Kilometres: 281621 Advisor No. : 4532
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 01DEZZZZZ003 Desc. ENGINE REPAIR
Sale type : W Technician No(s). 000095
Complaint : Found during inspection.
Cause : Interstage duct leaking exhaust.
Correction : While checking for hard starting, found turbo interstage duct
leaking exhaust, remove RH fender to access, remove intake &
exhaust piping, remove drain pipe and turbo, remove and replace
duct and refit all parts removed previously to carry out repairs,
road test, no further leak.

Warranty : Claim no. Operation no. Claim no. Operation no.
 B10247-1 11A-6500E

R.O No. : B10202 R.O Date : 21/05/18 Dept : S
RO total [REDACTED] Kilometres: 1111 Advisor No. : 001411
Cus total 0.00 War total 0.00 Int total [REDACTED]

Job number : 1 Operation 01DEZZZZZ002 Desc. ENGINE REPAIR
Sale type : I Technician No(s). 4353
Complaint : CUSTOMER HAS COMPLAINED OF LOW POWER ISSUE
Cause : NO FAULT FOUND
Correction : CHECKED FAULT CODES.NO FAULT CODES.CHECKED DELTA P VOLTAGE &
PRESSURE IN SPEC,CHECKED FSIC TEST.ALL OK.CARRIED OUT DYNO ON
VEHICLE.GETTING 450HP AT WHEELS

R.O No. : B10070 R.O Date : 15/05/18 Dept : S
RO total [REDACTED] Kilometres: 243864 Advisor No. : 8140
Cus total 0.00 War total [REDACTED] Int total 0.00

Job number : 1 Operation 01DEZZZZZ001 Desc. ENGINE REPAIR
Sale type : W Technician No(s). 999738
Complaint : ENGINE LOW POWER.
Cause : Venturi ports at EGR system blocked.
Correction : Connect to computer and check for codes, no fault codes logged.
Carry out egr flow test and failed. Removed egr pipe and delta p
sensor, found delta p venturi ports blocked. Remove venturi pipe
and
clean ports. Reinstall removed parts and carry out egr test, all
ok.

Warranty : Claim no. Operation no. Claim no. Operation no.

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B10070-1 939-6225D

R.O No. : B9729 R.O Date : 27/04/18 Dept : S
RO total [REDACTED] Kilometres: 279778 Advisor No. : 8140
Cus total 0.00 War total [REDACTED] Int total [REDACTED]

Job number : 1 Operation 01DEZZZZZ001 Desc. ENGINE REPAIR
Sale type : W Technician No(s). 999604 999415 999738
Complaint : ENGINE HUNTING.
Cause : QCV current erratic.
Correction : Connect to DDDL and viewed QCV data on chart, found current erratic causing fluctuations in fuel rail pressure. Remove and replace QCV, and reset learned data. Start engine and found hunting gone at idle. Wash and road test, confirm hunting gone on all driving conditions.

Warranty : Claim no. Operation no. Claim no. Operation no.
B9729-1 102-029BE

Job number : 2 Operation 01DE Desc. Engine
Sale type : W Technician No(s). 999738
Complaint : OIL LEAK.
Cause : Front crankshaft seal leaking oil.
Correction : With oil drained and sump removed, remove boost hose on turbo, fa and all belts for access to front cover. Remove harmonic balance and front cover. Remove and replace front crankshaft seal. Reinstall all removed parts.

Warranty : Claim no. Operation no. Claim no. Operation no.
B9729-2 101-6320E

Job number : 3 Operation 01DEZZZZZ003 Desc. ENGINE REPAIR
Sale type : I Technician No(s). 999738
Complaint : INTERNAL CHARGES.

Job number : 4 Operation 04DED15001005 Desc. R&R OIL PAN GASKET F
Sale type : W Technician No(s). 999604 999738
Complaint : OIL LEAK.
Cause : Oil sump cracked.
Correction : Drain engine oil and remove sump. Clean sump rail and found cracked but no sign of impact on cracked surface. Replace oil sum and reinstall with new gasket and isolators/bolts.

Warranty : Claim no. Operation no. Claim no. Operation no.
B9729-3 104-6700E

R.O No. : PCV147168 R.O Date : 31/05/17 Dept : S

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RO total 235.88 Kilometres: 21497 Advisor No. : FIONAR
Cus total 235.88 War total 0.00 Int total

Job number : 1 Operation 88ZZ01WSMISC01 Desc.
Sale type : C Technician No(s).
Correction : TRANS COOLER LINES RUBBED THROUGH *** TRANS COOLER LINES
RUBBED THROUGH ** FOUND TRANS COOLER PIPE WAS TOUCHING
BAR REAR BRACKET. REMOVED BAR BACKING PLATE OIL COOLER
ABS MODULE FOR ACCESS. REMOVED AND REPLACED TRANS COOLER
PIPE. CHECK TRANS LEVELS WASHED AREA TEST DRIVE ALL OK
*** DAM 370-002272241 FPN A07-22399-000 SRT 370-6010A
1.2 CLAIM

R.O No. : PCV147168 R.O Date : 31/05/17 Dept : S
RO total 235.88 Kilometres: 21497 Advisor No. : FIONAR
Cus total 235.88 War total 0.00 Int total

Job number : 1 Operation 88ZZ01WSMISC01 Desc.
Sale type : C Technician No(s).
Correction : TRANS COOLER LINES RUBBED THROUGH *** TRANS COOLER LINES
RUBBED THROUGH ** FOUND TRANS COOLER PIPE WAS TOUCHING
BAR REAR BRACKET. REMOVED BAR BACKING PLATE OIL COOLER
ABS MODULE FOR ACCESS. REMOVED AND REPLACED TRANS COOLER
PIPE. CHECK TRANS LEVELS WASHED AREA TEST DRIVE ALL OK
*** DAM 370-002272241 FPN A07-22399-000 SRT 370-6010A
1.2 CLAIM

R.O No. : PCV146824 R.O Date : 12/04/17 Dept : S
RO total [REDACTED] Kilometres: 410 Advisor No. : JENNYW
Cus total 31.34 War total [REDACTED] Int total [REDACTED]

Job number : 1 Operation 88ZZ01WSMISC01 Desc.
Sale type : C Technician No(s).
Correction : CHECK INDICATOR FLASHER RATE - RH FLASHING FAST ***
CHECKED WIRING FOUND FRONT INIDCATOR RESISTOR SOLDERED INTO
WRONG WIRE. REMOVED WIRE SOLDERED INTO CORRECT
POSITION.

Job number : 2 Operation 88ZZ15ELECTRICAL/AUD Desc.
Sale type : C Technician No(s).

Job number : 3 Operation 88ZZ60CAB02 Desc.
Sale type : W Technician No(s).
Correction : RESEAL CLEARANCE LIGHTS *** PREVENTATIVE MAINTENANCE
*** RESEALED 5 X TOP CLEARANCE LIGHTS. *** DAM
302-001A03940 FPN A06-47956-000 SRT 302-6018A 0.2 (X5)
CLAIM

Job number : 4 Operation 88ZZ60MA REGO/BUS Desc.
Sale type : I Technician No(s).
Correction : CARRIED OUT ROADWORTHY

Job number : 5 Operation 88ZZ50WS FINAL/INSP Desc.

Sale type : I Technician No(s).

Correction : FINAL INSPECTION BEFORE DELIVERY - INCLUDE CHECKING ALL
SUBLET REPAIRS. RATTLE OUTSIDE RHF DOOR WHEN DRIVING
(CABSKIRT/EXHAUST). JACK FLOATING AROUND. FIT MUDFLAPS TO
BUMPER

Job number : 6 Operation 88ZZ50WS S&F W/SHIEL Desc.

Sale type : I Technician No(s).

Correction : SUPPLIED AND FITTED WEATHER SHIELDS TO L/H & R/H SIDES OF
VEHICLE

R.O No. : PCV146824	R.O Date : 12/04/17	Dept : S
RO total	Kilometres: 410	Advisor No. : JENNYW
Cus total	31.34 War total	Int total

Job number : 1 Operation 88ZZ01WSMISC01 Desc.

Sale type : C Technician No(s).

Correction : CHECK INDICATOR FLASHER RATE - RH FLASHING FAST ***
CHECKED WIRING FOUND FRONT INIDCATOR RESISTOR SOLDERED INTO
WRONG WIRE. REMOVED WIRE SOLDERED INTO CORRECT
POSITION.

Job number : 2 Operation 88ZZ15ELECTRICAL/AUD Desc.

Sale type : C Technician No(s).

Job number : 3 Operation 88ZZ60CAB02 Desc.

Sale type : W Technician No(s).

Correction : RESEAL CLEARANCE LIGHTS *** PREVENTATIVE MAINTENANCE
*** RESEALED 5 X TOP CLEARANCE LIGHTS. *** DAM
302-001A03940 FPN A06-47956-000 SRT 302-6018A 0.2 (X5)
CLAIM

Job number : 4 Operation 88ZZ60MA REGO/BUS Desc.

Sale type : I Technician No(s).

Correction : CARRIED OUT ROADWORTHY

Job number : 5 Operation 88ZZ50WS FINAL/INSP Desc.

Sale type : I Technician No(s).

Correction : FINAL INSPECTION BEFORE DELIVERY - INCLUDE CHECKING ALL
SUBLET REPAIRS. RATTLE OUTSIDE RH/F DOOR WHEN DRIVING
(CABSKIRT/EXHAUST). JACK FLOATING AROUND. FIT MUDFLAPS TO
BUMPER

Job number : 6 Operation 88ZZ50WS S&F W/SHIEL Desc.

Sale type : I Technician No(s).

Correction : SUPPLIED AND FITTED WEATHER SHIELDS TO L/H & R/H SIDES OF
VEHICLE

R.O No. : PCV146738	R.O Date : 10/03/17	Dept : S
RO total	Kilometres: 172	Advisor No. : JENNYW
Cus total	War total	Int total

Job number : 1 Operation 88ZZ14WSW/ALIGN Desc.

Sale type : W Technician No(s).

Correction : P: CHECK IF WHEEL ALIGNMENT SUITS AUSTRALIAN CONDITIONS C:
INCORRECT FACTORY SETTINGS FOR AUSTRALIAN CONDITIONS R:
TOTAL POWER STEERING & ALIGNMENT O/NO:116538 INV NO: 119
TO CHECK & CARRIED OUT LASER WHEEL ALIGNMENT AS REQD
**** CLAIM NO:

R.O No. : PCV146738 R.O Date : 10/03/17 Dept : S
RO total [REDACTED] Kilometres: 172 Advisor No. : JENNYW
Cus total War total [REDACTED] Int total

Job number : 1 Operation 88ZZ14WSW/ALIGN Desc.
Sale type : W Technician No(s).
Correction : P: CHECK IF WHEEL ALIGNMENT SUITS AUSTRALIAN CONDITIONS C:
INCORRECT FACTORY SETTINGS FOR AUSTRALIAN CONDITIONS R:
TOTAL POWER STEERING & ALIGNMENT O/NO:116538 INV NO: 119
TO CHECK & CARRIED OUT LASER WHEEL ALIGNMENT AS REQD
**** CLAIM NO:

R.O No. : PCV146514 R.O Date : 03/03/17 Dept : S
RO total [REDACTED] Kilometres: Advisor No. : JENNYW
Cus total War total Int total [REDACTED]

Job number : 1 Operation 88ZZ50WS M/FLAPS ON Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED & FITTED SHORT MUDDLAPS TO FUPS BAR

Job number : 2 Operation 88ZZ50WS S&F B/D/F T Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT B/DOUBLE MUDDLAPS TO BONNET ONLY - BLACK

Job number : 3 Operation 88ZZ01MAMISC05 Desc.
Sale type : I Technician No(s).
Correction : FIT ABS LEAD IN SLEEPER

Job number : 4 Operation 88ZZ49EXHAUST01 Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT 6" MITRE CUT EXHAUST - 60" LONG

Job number : 5 Operation 88ZZ60CAB02 Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT TRIM SLEEPER FAIRINGS

Job number : 6 Operation 88ZZ50WS S&F C/AIRBL Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED & FITTED IN CAB AIR BLOWER

Job number : 7 Operation 88ZZSEAT Desc.

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Sale type : I Technician No(s).

Correction : SUPPLY & FIT BURGANDY SEAT COVERS

Job number : 8 Operation 88ZZLIGHTS01 Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT TRUCK LITE LED ON REAR SLEEPER WALL

Job number : 9 Operation 88ZZ50WS S&F CH/PLAT Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT CHASSIS FRONT WALKPLATE

Job number : 10 Operation 88ZZ50WS S&F TURNTAB Desc.

Sale type : I Technician No(s).

Correction : FIT TURNTABLE

Job number : 11 Operation 88ZZ50WS S&F AIR/EL/ Desc.

Sale type : I Technician No(s).

Correction : SUPPLIED & FITTED AIR & ELECTRICS TO UNDER BUNK - REMOVED
& REFITTED TP3 VALVE TO BTC PLATE FITTED NEW AIR FITINGS
AND TAPS. FITTED BTC PLATE TO UNDER BUNK CONNECTED TP3
VALVE FITTED AND WIRED UP TRAILER PLUG AS
REQUIRED.

Job number : 12 Operation 88ZZ50WS S&F S/COILS Desc.

Sale type : I Technician No(s).

Correction : SUPPLIED & FITTED SUZI COILS TO SLIDE BAR

Job number : 13 Operation 88ZZ50WS S&F H/N COV Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FITHUB AND NUT COVERS - BUCKETS ON DRIVE

Job number : 14 Operation 88ZZ50WS S&F ST/GUAR Desc.

Sale type : I Technician No(s).

Correction : SUPPLY & FIT STONE GUARD

Job number : 15 Operation 88ZZ15ELECTRICAL/AUD Desc.

Sale type : I Technician No(s).

Correction : FIT RESISTORS TO INDICATORS.
Shop Supplies

Job number : 16 Operation 88ZZ47FUEL01 Desc.

Sale type : I Technician No(s).

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Correction : PLUMB UP FUEL TANK CROSSOVERS

R.O No. : PCV146502 R.O Date : 03/03/17 Dept : S
RO total [REDACTED] Kilometres: 44 Advisor No. : JENNYW
Cus total War total Int total [REDACTED]

Job number : 1 Operation 88ZZ60WS PD/VEH Desc.
Sale type : I Technician No(s).
Correction : CARRIED OUT WSTA PRE DELIVERY AS PER INSPECTION FORM
 FITTING ENGINE OVERRIDE SWITCH FITTING LICENSE &
 COMPLIANCE PLATES (FITTING MUDDLAPS TO BUMPER/FUPS BAR IF
 REQUESTED BY SALES) 2 HOURS TO BE INVOICED OUT AT FINAL
 INSPECTION.
 Shop Supplies

R.O No. : PCV146514 R.O Date : 03/03/17 Dept : S
RO total [REDACTED] Kilometres: [REDACTED] Advisor No. : JENNYW
Cus total War total Int total [REDACTED]

Job number : 1 Operation 88ZZ50WS M/FLAPS ON Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED & FITTED SHORT MUDDLAPS TO FUPS BAR

Job number : 2 Operation 88ZZ50WS S&F B/D/F T Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT B/DOUBLE MUDDLAPS TO BONNET ONLY - BLACK

Job number : 3 Operation 88ZZ01MAMISC05 Desc.
Sale type : I Technician No(s).
Correction : FIT ABS LEAD IN SLEEPER

Job number : 4 Operation 88ZZ49EXHAUST01 Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT 6" MITRE CUT EXHAUST - 60" LONG

Job number : 5 Operation 88ZZ60CAB02 Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT TRIM SLEEPER FAIRINGS

Job number : 6 Operation 88ZZ50WS S&F C/AIRBL Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED & FITTED IN CAB AIR BLOWER

Job number : 7 Operation 88ZZSEAT Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT BURGANDY SEAT COVERS

Job number : 8 Operation 88ZZLIGHTS01 Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT TRUCK LITE LED ON REAR SLEEPER WALL

Job number : 9 Operation 88ZZ50WS S&F CH/PLAT Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT CHASSIS FRONT WALKPLATE

Job number : 10 Operation 88ZZ50WS S&F TURNTAB Desc.
Sale type : I Technician No(s).
Correction : FIT TURNTABLE

Job number : 11 Operation 88ZZ50WS S&F AIR/EL/ Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED & FITTED AIR & ELECTRICS TO UNDER BUNK - REMOVED
 & REFITTED TP3 VALVE TO BTC PLATE FITTED NEW AIR FITTINGS
 AND TAPS'. FITTED BTC PLATE TO UNDER BUNK CONNECTED TP3
 VALVE FITTED AND WIRED UP TRAILER PLUG AS
 REQUIRED.

Job number : 12 Operation 88ZZ50WS S&F S/COILS Desc.
Sale type : I Technician No(s).
Correction : SUPPLIED & FITTED SUZI COILS TO SLIDE BAR

Job number : 13 Operation 88ZZ50WS S&F H/N COV Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FITHUB AND NUT COVERS - BUCKETS ON DRIVE

Job number : 14 Operation 88ZZ50WS S&F ST/GUAR Desc.
Sale type : I Technician No(s).
Correction : SUPPLY & FIT STONE GUARD

Job number : 15 Operation 88ZZ15ELECTRICAL/AUD Desc.
Sale type : I Technician No(s).
Correction : FIT RESISTORS TO INDICATORS.
 Shop Supplies

Job number : 16 Operation 88ZZ47FUEL01 Desc.

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Sale type : I Technician No(s).

Correction : PLUMB UP FUEL TANK CROSSOVERS

R.O No. : PCV146502 R.O Date : 03/03/17 Dept : S
RO total [REDACTED] Kilometres: 44 Advisor No. : JENNYW
Cus total War total Int total [REDACTED]

Job number : 1 Operation 88ZZ60WS PD/VEH Desc.

Sale type : I Technician No(s).

Correction : CARRIED OUT WSTA PRE DELIVERY AS PER INSPECTION FORM
FITTING ENGINE OVERRIDE SWITCH FITTING LICENSE &
COMPLIANCE PLATES (FITTING MUFLAPS TO BUMPER/FUPS BAR IF
REQUESTED BY SALES) 2 HOURS TO BE INVOICED OUT AT FINAL
INSPECTION.
Shop Supplies

Customer RO history total 49,227.68
Warranty RO history total [REDACTED]
Internal RO history total [REDACTED]

Complete RO history total [REDACTED]
