

5404 40 STREET ● P.O. BOX 1869 ● HIGH PRAIRIE, AB T0G 1E0

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G.S.T # 10235 2101 RT0001

SO # 225319 SERVICE ORDER **Status CUSTOMER COPY** 05/07/2025 12:18:17 PM Printed OB User Page **Customer No Advisor** Danielja Viljoen 04/15/2025 5:00 PM Tag# 698 Promised Shop Opened 04/15/2025 2:14 PM Location SOUTH **CANADIAN FIBER Priority** Cashiered PO# **Odom Out** In Service Date Stock No License Odom in unit#189 83437 Bus Year Make **Model Number** Colour Home Today 2017 **FORD** SUPER DUTY F-550 DRW W5H Cell **Extended Warranty Delivery Date** Vehicle ID No Selling Dealer Email 1FD0W5HT5HED00363 Type 6.7L 4V OHV POWER STROKE V8 Fleet# **Engine** Term Cash Job **CSR** Status Request Description DIAGNOSE FOR RANDOM TURBO OVERBOOST WHILE DRIVING - SEE BRIAN FOR TUNE DV Original DIAG Hours **Amount Type** Labour Description C 1.00 99.95 DIAGNOSE THE TUNE DIAG Description Shp Bin Type Retail **Price** Amount Part 88.93 88.93 88.93 **WIRE ASY** CRO **WPT 1376 R6D1** 88.93 Parts Total Technician 129 -The truck was returned to the stock programing. It was driven in reduced power Labour Total 99.95 Correction mode and the boost pressure stayed steady, it did not increase. Codes have 188.88 **Request Sub-total** been checked and only codes related to the DPF being removed are present. Dirty diesel has provided a new tune for the PCM. The truck was driven and the concern is still present. We have the after market program removed. The truck was driven and Pids can now be monitored. I found with the concern happening the EBP pressure reads from 13.8 psi koer to 100 PSI with the concern happening. The EBP voltage is stick at 4.99 volts all the time. with the sensor unplugged the voltage is the same with the pressure reading 4 psi. it is suspected that there is a short to VREF. hotline was contacted again. I disconnected the EBP sensor and tested voltage at pin 3 GY/BN KOEO. no voltage is present. I monitored the EBP voltage PID and it still reads 4.99V. I opened the circuit VE921 at C1232E. No voltage is found on the circuit with both ends of the circuit open. I connected the wire and plugged the EBP sensor back in and ran the engine while monitoring the EBP V PID and the actual voltage in the GY/BN wire at the PCM. Pid still shows 4.99V and the Volt meter reads 0.74V. It appears the PCM has an internal short. Hotline was contacted again. A new EBP sensor was plugged in and the concern is still present. A new PCM was installed and the concern is still present. Hotline was contacted again. The EBP sensor was unplugged with the stock program installed and the PCM self test performed. The PCM will not set a code for the sensor being unplugged. I need to pin out the EBP circuits at the PCM and retest. The circuits have been unplugged from the PCM and the sensor fault codes are now setting in the PCM. A new sensor pigtail is needed and overlay all 3 circuits to the PCM and retest. The EBP sensor and pigtail have been installed. All the circuits overlaid to the PCM and the PID data is still showing the EBP voltage is at 4.99V. I isolated all 3 circuits from any other circuits and the voltage will not changed. The wires have been tested and the actual EBP voltage is 0.74V. The after market program will need to be reinstalled and the truck tested. **CSR** Job **Status** Request Description 2 OB Approved replace the PCM and retest **ESTIM Amount** Type Hours Labour Description C 2.00 378.00 **ESTIM** replace the PCM and retest **Price** Amount Bin Retail Shp **Part** Description Type

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE AT NO CHARGE TO OWNER. TYHERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

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SO # 225210

			SERVICE ORDER						SO # 225319					
Status Printed	05/07/2025 12:18:17	PM	CU	STO	MER	COP	Υ		User	O	3	Page	2	
Customer No			Advisor Shop	Danielja Viljoen S1		Promised Opened Cashiered		04/15/2025 5:00 PM 04/15/2025 2:14 PM		Tag# Location PO#		698 SOUTH		
CANADIAN	FIBER		Priority			Casn	ierea			FU#				
			License unit#189		Odom Ir 83437	1	Odom 0	Out	In Service	Date	Stock	No		
Home	Bus		Year N	lake	N	/lodel			Model Nur	nber	Col	our		
Cell	Today		1	ORD	_			F-550 DR\						
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Technician	129 -							Parts To	tal			•	2.93	
Cause	PCM							Labour 1	otal				8.00	
Correction	The PCM was inst	alled and programi	med to stoc	k.				Request	Sub-total			2,12	20.93	
PLEASE C US TODAY	HECK YOUR EMAIL F	FOR A SURVEY BA	ASED ON Y	OUR E	XPERIENCE T US KNO	CE WIT	Н							
								Labour				47	77.95	
								Parts				1,83	31.86	
								Supplies	;			5	6.70	
								Sub-Tot	al			2,36	36.51	
								GST				11	18.33	
								Total	Invoice			2,484	l.84	

Additional	Work Authorization

Amount Date / Time Contact **Phone Number** Comments \$2,177.63 04/25/2025 11:06:01 AM CANADIAN FIBER (780) 518-3904

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