



# SERVICE INVOICE

Finning (Canada) a division of Finning International Inc.

1714 KALAMALKA ROAD  
VERNON, BC V1T 6V2  
(250) 545-2321  
(250) 545-6252 FAX

**Payer** CA-0023439  
**Date** 26/02/16  
**Invoice Number** 961021366  
**Invoice Total** \$11,436.95  
**Payment Terms** PARTS & SERVICES DUE DATE

GALENA CONTRACTORS LTD  
PO BOX 70 100 MILL ROAD  
NAKUSP BC V0G 1R0

**Due Date** 31/03/16  
**Currency** CANADIAN DOLLAR  
**Customer Tax Exemption No.** PM&E EXEMPT  
**Customer Reference No.** SK627-04  
**Order Date** 15/02/16  
**Order Number** 0060375534  
**Finning Contact** CRYSTAL KEALEY  
**Customer Contact** KEVIN CARTER  
**Customer Commitment Date** 00/00/00  
**Actual Completion Date** 26/02/16



**CUSTOMER LOCATION CA-0023439**  
GALENA CONTRACTORS LTD  
PO BOX 70 100 MILL ROAD  
NAKUSP BC V0G 1R0

**Make** CAT  
**Model** 545C  
**Serial Number** 54500965  
**Unit Number** SK-627-54500965  
**Meter Reading** H 5654.00  
(15/02/16)

Line No.	Qty	Item No.	Description	U/M	Sales Price
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10		545C 545C	ENGINE TROUBLESHOOT IN FIELD		
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**Customer Reference No.** sk627-04

:  
CUSTOMER FIELD JOB

:  
COMPLAINT - T/S FOR NO START

:  
REPAIR PROCESS

FEB 9 2016

-TALKED TO CUSTOMER MECHANIC, INITIAL TROUBLESHOOTING

-GAVE HIM SOME THINGS TO CHECK

FEB 15 2016

-ORDERED PARTS FOR JOB TOMORROW

-DROVE TO CUSTOMER SITE AND GOT SET UP

-outside temp was 4 deg cel

-tried starting machine

-cranked for 6 secs and it started

-ran very rough, engine rpm did not get above 500

-died after 10 secs, this did not happen again for the  
three hours

GST/HST Registration Number: 101801561 RT0001

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1-888-finning • www.finning.ca  
(346-6464)

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----------	-----	----------	-------------	-----	-------------

-got another machine down to hook up for boosting  
-set up ET and watched status screens while cranking  
-desired and actual injection pressures-on top of each other-1100-1200 psi  
-fuel pressure-70 psi  
-oil pressure -40 psi  
-crank speed-300 rpm  
-injector actuation current-66%  
-coolant temp-59 deg cel  
-Inlet air temp-34 deg cel  
-hooked up gauges to confirm oil and fuel pressures-good  
-removed check valve in back of head to check for fuel flow-good  
-followed troubleshooting procedures for  
- injection actuation pressure test  
-engine cranks but will not start  
-only thing is the air inlet heater does not work  
-removed air filters an tried to get machine going with ether  
-will run on ether but stops when ether is gone  
-customer mechanic has already changed the heui pump  
-installed the latest flash file into engine ecm-no change  
-old software-3339287 -new software-3904604  
-MAY HAVE FAILED INJECTORS  
-CLEANED UP AND DROVE BACK TO NAKUSP

FEB 17 2016

-GATHERED PARTS AT CUSTOMER SHOP AND DROVE UP TO MACHINE  
-CHECKED A FEW MORE THINGS BEFORE INSTALLING INJECTORS  
-CHECKED FOR BROKEN CRANK-GOOD  
-CHECKED FOR GEAR TIMING-GOOD  
-CHECKED VALVE LASHES AND SPRINGS-GOOD  
-REMOVED CHECK VALVE(FUEL) AND PLUG OUT OF BACK OF HEAD  
-REMOVED INJECTORS AND INSTALLED NEW  
-CLEANED EACH BORE AND EVACUATED EACH CYLINDER  
-LUBED UP EACH INJECTOR AND INSTALLED  
-USED NEW HOLD DOWN BOLTS AND TORQUED TO SPEC  
-MARKED EACH BOLT FOR TORQUE  
-SET UP TO INSTALL TRIM FILES AND DOWNLOADED EACH ONE

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Line No.	Qty	Item No.	Description	U/M	Sales Price
			-INSTALLED VALVE COVER BASE AND VALVE COVER -CLEANED DECK FIRST -INSTALLED PLUG AND CHECK VALVE -HOOKED UP ET AND GOT SET UP FOR START UP -STARTED ENGINE-LET WARM UP WHILE CLEANED UP TOOLS -RAN UP AND TESTED-ALL GOOD -FINISHED INSTALLING AIR CLEANER HOUSING AND GUARDING -CLEANED UP AND DROVE BACK TO NAKUSP : :		
1	12.00	2359651	BOLT-SOCKET	PC	16.92
2	6.00	20R1260 20R1260	INJ GP FUEL	PC	6,130.32
3	5.00	CORECHGCATMCO	CORE CHARGE CAT MCO		918.40
5	1.00	CORECHGCATMCO	CORE CHARGE CAT MCO		183.68
6	1.00	320083172 LCT 38628	GASKET - ANAEROBI	PC	30.79
7	1.00	3980940 Env. Levy	SWITCH AS-MA	PC	205.04
8	1.00	4209229	SWICH AS MAG	PC	189.29
9	1.00	2456795	INSULATOR-HE	PC	18.78
10	1.00	2947675	COVER GP	PC	521.19
13	9.50	1000-035- -ACZ-001	JOURNEYMAN TRAVEL	EA	1,710.00
14	11.50	1000-035- -ACZ-001	JOURNEYMAN FIELD	EA	2,070.00
21	6.00-	20R1260 BZ115014830002 Env. Levy	INJ GP FUEL	PC	-1,102.08

Labor 3,780.00  
Material 7,112.33

Service Total 10,892.33

Order total 10,892.33  
GST 544.62

Invoice Total \$11,436.95

Thank you for your business.

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Finning (Canada) a division of Finning International Inc.

**1. FINNING'S RESPONSIBILITY FOR SERVICE WARRANTY**

Finning warrants the work performed on equipment by its personnel to be free from defects for 365 days or 4,000 hours of operation, whichever occurs first. Finning will administer the warranty offered by the manufacturer (in addition to this Finning Service Warranty) with respect to parts repaired by Finning ("Repaired Parts"), new and re-used parts, remanufactured parts, components, exchange components and workmanship under normal use and service for 365 days or 4,000 hours of operation, whichever occurs first. This coverage begins from the date of completion of the initial work on the equipment. The following exceptions to the foregoing coverage apply:

- On highway vehicles inclusive of engines and/or transmissions powering on-highway vehicles are covered for 365 days, 100,000 kilometers or 4,000 hours of operation.
- Commercial or industrial gas/diesel engine applications, industrial transmissions, marine, petroleum and electric power generating equipment are covered for 365 days or 4,000 hours of operation.
- Commercial gas engines powering gas compression equipment are covered for 365 days or 8,000 hours of operation

Subject to the provisions of this Service Warranty, Finning will repair or replace, as it may elect, Repaired Parts, re-used parts, new parts, remanufactured parts, components, exchange components. Finning will redo workmanship where, upon inspection by Finning, the part(s) or workmanship, as the case may be, is determined by Finning in its discretion to be defective. Repairs will be performed to return the equipment to its pre-failure state (less normal wear and tear). In the case of an exchange component failure, the terms and conditions of Finning's Exchange Component Warranty shall apply. Such repair, replacement or redo includes servicemen's travelling expenses (such as meals and accommodation), travel time or transportation charges up to a maximum of \$1000.00. Amounts in excess of \$1000.00 for travelling expenses, travel time or transportation charges must be paid by the customer. Such repair also includes labour, replacement parts (where parts are covered by the manufacturer's warranty), and tools. Where required, as a result of a warrantable failure, parts and labour required for maintenance service such as engine tune-up, supplies and consumables such as oil, grease, fuel or filters are also covered.

**2. ON TIME JOB COMPLETION GUARANTEE**

Finning will agree to and supply a guaranteed completion date acceptable to Finning and the customer. If work is not completed by that date, Finning will pay by cheque or issue a credit to the customer's account, as determined by Finning, a sum equal to:

Cost of Repair	Amount Payable by Finning
\$0 - \$20K	4% of the cost of the repair per day late
\$20001K - \$50K	3% of the cost of the repair per day late
\$50001K - \$100K	2% of the cost of the repair per day late
\$100001K +	\$2000 per day late

It is provided however that under no circumstances will the amount payable by Finning under this On-Time Job Completion Guarantee exceed 20% of the repair cost. Under this On-Time Job Completion Guarantee, the first day that Finning is deemed to be late commences at 12:01 A.M. on the day following the day that Finning agreed to complete its work. Finning reserves the right to offset any amount payable by Finning under this Service Warranty against amounts owed or owing to Finning or any of its affiliates or subsidiaries by the customer pursuant to any contract or other legal relationship between the customer and Finning.

**3. LIMIT OF FINNING'S RESPONSIBILITY WITH RESPECT TO SERVICE WARRANTY**

(a) Warranty work will be completed by Finning during the regular working hours of Finning's service department. Warranty work may be completed outside regular working hours at the customer's request but the customer will pay the difference between Finning's overtime labour billing rates and its regular straight time labour billing rates notwithstanding any other provision hereof.

(b) Warranty work will be carried out at a time and location determined by Finning.

(c) It is a condition of this warranty that the customer properly maintain and operate the equipment to which this warranty applies and comply with all service requirements and recommendations of Finning or the manufacturer of the equipment (and intended uses prescribed by the manufacturer or Finning) including Finning scheduled oil sample service (SOS). The customer must notify Finning immediately of a warrantable failure or defect or that a suspected warrantable failure or defect exists, has occurred or is about to occur. Labour or parts furnished to perform repairs required as a result of improper or careless operating practices, failure to give timely notice of a failure or defect, lack of adequate operating maintenance (including daily maintenance), willful or accidental damage or normal wear and tear are not covered by this warranty and will be paid for by the customer at Finning's applicable labour billing rates and parts prices.

(d) Warranty claims will not be allowed unless Finning is notified at the time of failure and before the expiration of the service or parts warranty.

(e) The liability of Finning under this Service Warranty is limited to the repair or replacement of replaced parts (new, remanufactured or exchange), Repaired Parts, re-used parts and workmanship and to the provision of any amounts that may be specifically payable hereunder pursuant to section 2 hereof. Finning, its employees, agents and contractors shall not under any circumstances be liable for personal injuries (including death) to any person (including the customer) or for any loss or damage to property or business either direct, indirect or consequential whether to parts, components or the equipment or to any other property, caused or contributed to by a warrantable failure or defect, by any work performed by Finning, by the delivery, operation or possession of parts, components or the equipment by Finning or any other person, by defects in repaired parts, re-used parts or workmanship or comparable equipment provided hereunder, by any default or negligence of Finning, its employees, agents or contractors or by any other cause or reason whatsoever. In addition, in no case will Finning be liable for loss of profits, special, consequential or indirect damages, loss of income or of parts, components or the equipment or comparable equipment provided hereunder whether or not caused or contributed to by the negligence or default of Finning.

**4. NO OTHER WARRANTIES**

This Service Warranty is in lieu of all other warranties, either express, statutory or implied, arising from law or equity or any other source, including but not limited to any warranty of merchantability or fitness for a particular purpose.

**5. TRANSFERABILITY**

This Service Warranty is exclusive to the owner of the parts, components or the equipment at the time the work is performed and is not transferable to subsequent purchasers without the express written consent of Finning.

**6. GEOGRAPHIC RESTRICTIONS**

This Service Warranty applies only to parts, components and equipment repaired by Finning and located in Finning's Canadian dealership territory.

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**Terms:**

<b>Machine Sales</b>	Payment due on receipt of goods and invoice
<b>Rentals/Leases/Notes</b>	Payment due on invoice date or as per Rental, Lease or Note Agreement
<b>Parts and Services</b>	Payment due on the 15th of the month following the month of invoice
<b>Past Due Interest</b>	Interest will be charged on all past due amounts at 18% per annum
<b>Parts Returns</b>	A minimum handling charge of 10% will be levied on any parts returned and accepted for credit. Not all parts purchased are returnable.

**Payment Information:**

**Cheques**

**Canadian Funds**

Finning (Canada) a division of Finning International Inc  
C3176  
P.O. Box 9179 Station Main  
Calgary, AB T2P 5E1

**US Funds**

Finning (Canada) a division of Finning International Inc  
C3176U  
P.O. Box 9179 Station Main  
Calgary, AB T2P 5E1

**Electronic Payments (EFT / ACH)**

**Canadian Funds**

Finning (Canada) a division of Finning International Inc  
**Bank ID** 0004  
**Transit #** 94000  
**Account #** 0902-0300407

**US Funds**

Finning (Canada) a division of Finning International Inc  
**Bank ID** 0004  
**Transit #** 94000  
**Account #** 0902-7312759

**Wire Transfers**

**Canadian Funds**

Finning (Canada) a division of Finning International Inc  
Settlement to:  
Toronto Dominion Bank  
Pacific Centre - Tower Branch  
700 West Georgia Street  
Vancouver, BC V7Y 1B6  
**Swift Code** TDOMCATTOR  
**Bank (Institution) #** 0004  
**Transit (Branch) #** 94000  
**Account #** 0300407

**US Funds**

Finning (Canada) a division of Finning International Inc  
Settlement to:  
Toronto Dominion Bank  
Pacific Centre - Tower Branch  
700 West Georgia Street  
Vancouver, BC V7Y 1B6  
**Swift Code** TDOMCATTOR  
**Bank (Institution) #** 0004  
**Transit (Branch) #** 94000  
**Account #** 7312759

Note: When making a payment by Electronic or Wire Transfer method, please notify us of the payment date, the total amount being paid and the invoice numbers being paid.

Send payment details to: Fax (780) 443-7243  
Email crdeposit@finning.ca

**Customer Account Inquiries:**

<b>Telephone</b>	1-877-779-2733	Toll Free
	(780) 443-7140	Edmonton
<b>Fax</b>	(780) 443-7241	
<b>Mailing Address</b>	P. O. Box 2405, Edmonton, AB, Canada T5J 2S1	
<b>Email Address</b>	custaccounts@finning.ca	

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0000012\*  
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 NAKUSP BC V0G 1R0

**POSTED**

**CUSTOMER LOCATION CA-0023439**  
 GALENA CONTRACTORS LTD  
 PO BOX 70 100 MILL ROAD  
 NAKUSP BC V0G 1R0

**Payer** CA-0023439  
**Date** 24/07/17  
**Invoice Number** 961281276  
**Invoice Total** \$51,306.64  
**Payment Terms** PARTS & SERVICES DUE DATE

**Due Date** 31/08/17  
**Currency** CANADIAN DOLLAR  
**Customer Tax Exemption No.** PM&E EXEMPT  
**Customer Reference No.** 545C  
**Order Date** 05/05/17  
**Order Number** 0062169056  
**Finning Contact** HAROLD ALLISON  
**Customer Contact** KEVIN CARTER 250-265-4100  
**Customer Commitment Date** 25/06/17  
**Actual Completion Date** 24/07/17

**Make** CAT  
**Model** 545C  
**Serial Number** 54500965  
**Unit Number** SK-627-54500965  
**Meter Reading** H 7634.00  
 (05/05/17)

Line No.	Qty	Item No.	Description	U/M	Sales Price
10		545C	TRANS TRBLSHOOT IN SHOP		
			SCOPE:		
			-REMOVE / INSTALL GUARDS, WASH MACHINE - 8 HOURS		
			-REMOVE & INSTALL TRANSMISSION - 40 HOURS		
	1.00	3416643	FILTER-XSMN	PC	52.36
		Env. Levy			1.25
	1.00	4J0527	SEAL O RING	PC	5.18
	5.00	5K9090	SEAL O RING	PC	10.00
	1.00	6V8400	SEAL-O-RING	PC	2.25
	1.00	2P7846	HOSE	PC	13.98
	2.00	2164983	CLAMP-T'BOLT	PC	25.76
	3.00	8T4195	BOLT	PC	4.17
	1.00	3K6905	VALVE	PC	3.86
	60.00	320151909	CAT TDTO 30	LT	231.60
		110224			
		Env. Levy			3.00
	1.00-	545C	LABOR DISCOUNT	EA	-1,140.63
			External item charge		4.25

**PAYMENT ADDRESS CHANGE NOTIFICATION: PLEASE REMIT TO P.O. BOX 2405, EDMONTON, AB T5J 2S1.**

JT/HST Registration Number: 101801561 RT0001

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Line No.	Qty	Item No.	Description	U/M	Sales Price
			Fixed price Labor		7,604.24
			Material		349.16
			Miscellaneous		-1,140.63
			<b>Service Total</b>		<b>6,817.02</b>

20 545C TRANSMISSION REPAIR IN SHOP  
REBEARING RESEAL TRANSMISSION AT KAMLOOPS FINNING LOCATION.  
PRICE INCLUDES BEARINGS, SEALS, MODULATING STATIONS AND  
SPEED SENSORS.  
ADDITIONAL PARTS, LABOR, MACHINING AND TRAVEL WILL BE  
QUOTED AFTER DISASSEMBLY AND

- 
- \* BEGIN DISASSEMBLY
- \* ENSURE SUPPORTED SAFELY FOR CONTINUED DISASSEMBLY
- \* CLEANUP OIL SPILLS
- \* FIRST OBSERVATIONS INDICATE QUITE A BIT OF GEAR DAMAGE,  
ROOT CAUSE UNKNOWN AT THIS POINT.
- \* CONTINUE DISASSEMBLY AND EVALUATION, CLEANING AND PARTS  
LIST ASSEMBLY
- \* CONTINUE DISASSEMBLING TORQUE CONVERTER AND STATOR
- \* FINAL PARTS WASHING. SUGGESTIONS MADE TO  
REPLACE TRANSMISSION COOLER ALSO.
- \* ASSEMBLE TORQUE CONVERTER WITH NEW SEALS AND BEARINGS,  
\* ALL INTERNAL FASTENERS TORQUED TO SPEC, OBSERVE FREEWHEEL
- \* STATOR SLIGHTLY LOOSE IN HUB
- \* CONTINUE AND FINISH TORQUE CONVERTER ASSEMBLY
- \* ALL INTERNAL PARTS PRE-LUBRICATED AND TORQUED, MARKED
- \* ASSEMBLE FORWARD HIGH AND LOW CLUTCH
- \* BEGIN ASSEMBLING REVERSE AND 2ND
- \* ALL NEW SEALS AND BEARINGS USED, NEW SNAP RINGS
- \* AIR UP PACKS, VERIFY CORECT POSITIONS OF CLIPS, SEALS,  
AND CORRECT STACK HEIGHT AND RUNNING CLEARANCE
- \* CONTINUE ASSEMBLY OF REVERSE AND 2ND CLUTCH
- \* ASSEMBLE 1ST AND 3RD CLUTCH
- \* ASSEMBLE INPUT AND OUTPUT SHAFT TO TRANSMISSION OLD INPUT  
SHAFT SHIM SET 0.101" OLD OUTPUT SHAFT SET 0.118" WILL

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Line No.	Qty	Item No.	Description	U/M	Sales Price
			SETUP END PLAY TOMORROW.		
			* INSTALL TORQUE CONVERTER, TRANSMISSION COUNTER SHAFTS AND ASSEMBLE CASE HALVES		
			* INSTALLING NEW SEALS ON ALL THE LINES		
			* SET OUTPUT SHAFT END PLAY TO 0.004"		
			* SET INPUT SHAFT PLAY TO 0.004"		
			* ALL INTERNAL AND EXTERNAL HARDWARE TORQUED TO SPEC.		
			* NEW YOKE RETAINER BOLTS TORQUED TO 88 LB FT.		
			* REPLACE MAIN RELIEF BODY SPRINGS.		
			* ALL NEW SEALS IN VALVE		
			* AIR UP CLUTCH PACKS AND SOME SMALL AIR FROM ROTATING SEALS ONLY.		
			* SEND TRANSMISSION FOR BENCH TEST		
			* REPLACE ALL ZIP TIES. CLEAN OLD HARNESS CONECTORS.		
			* TIE UP OLD HARNESS IN NO RUB CONDITION.		
	1.00	1T1639	RING	PC	
	1.00	5P9806	SEAL-O-RING	PC	
	1.00	1531157	SEAL	PC	
	1.00	6Y0373	RETAINER	PC	
	1.00	8C8550	RING	PC	
	1.00	8E3435	BRG SLEEVE	PC	
	1.00	8E8652	DISC	PC	
	1.00	8E8653	DISC	PC	
	1.00	8E5247	BEARING	PC	
	7.00	2443114	VALVE GP-MDL	PC	
	2.00	8E3416	BEARING	PC	
	2.00	2P8987	CONE BEARING	PC	
	1.00	8E3433	BEARING	PC	
	2.00	2P8986	CUP BEARING	PC	
	2.00	4B3665	BEARING	PC	
	4.00	2362541	RING-RETAINI	PC	
	3.00	1961185	SENSOR GP-SP	PC	
	2.00	1457028	SENSOR GP	PC	
	4.00	6V2394	RING	PC	
	1.00	2P1692	SEAL-O-RING	PC	

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	2.00	2J7550	RING	PC	
	1.00	3D8317	RING	PC	
	12.00	3S2093	STRAP-CABLE	PC	
	1.00	8C3979	RING	PC	
	3.00	3J1907	SEAL	PC	
	1.00	2385080	SEAL-O-RING	PC	
	1.00	9X4609	SEAL O RING	PC	
	1.00	6V8128	RING	PC	
	4.00	3T2094	BEARING	PC	
	15.00	8T0251	RING	PC	
	2.00	1047336	RING RETAINE	PC	
	2.00	9M2008	RING	PC	
	9.00	8P7858	SPRING	PC	
	5.00	8E8317	DISC	PC	
	1.00	6I9269	BEARING-RACE	PC	
	6.00	6D7889	SEAL	PC	
	1.00	2287096	SEAL-O-RING	PC	
	1.00	2287090	SEAL-O-RING	PC	
	1.00	7M8485	SEAL	PC	
	2.00	3K0360	SEAL	PC	
	1.00	7J0204	SEAL O RING	PC	
	1.00	6Y8288	PISTON	PC	
	1.00	1411236	RACE-FREEWHE	PC	
	1.00	1439956	ROLLER-BRG	PC	
	2.00	7J8209	CUP	PC	
	2.00	7J8210	CONE	PC	
	1.00	8E5261	SHIM PACK	PC	
	5.00	8E5380	BEARING	PC	
	5.00	8E8654	DISC	PC	
	1.00	9U9322	RING RETAINI	PC	
	1.00	1424431	SHIM-PACK	PC	
	1.00	2591036	KIT-DT GASKE	PC	
	1.00	3369316	DISC-FRICTIO	PC	

**PAYMENT ADDRESS CHANGE NOTIFICATION: PLEASE REMIT TO P.O. BOX 2405, EDMONTON, AB T5J 2S1.**

GST/HST Registration Number: 101801561 RT0001

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Finning (Canada) a division of Finning International Inc.

1714 KALAMALKA ROAD  
 VERNON, BC V1T 6V2  
 (250) 545-2321  
 (250) 545-6252 FAX

Date 24/07/17  
 Invoice Number 961281276  
 Invoice Total \$51,306.64  
 Payment Terms PARTS & SERVICES DUE DATE  
 Due Date 31/08/17

CUSTOMER NUMBER CA-0023439

Line No.	Qty	Item No.	Description	U/M	Sales Price
	1.00	0643843	SNAP RING	PC	
	1.00	1195727	BEARING	PC	
	2.00	1944411	WASHER-THRUS	PC	
	1.00	1P9252	RING	PC	
	2.00	5P6414	RING	PC	
	1.00	6V8352	SEAL-O-RING	PC	
	9.00	8P7857	ROLLER	PC	
		3030-023- -SHP-001	JOURNEYMAN SHOP		
<b>Fixed Price Service Total</b>					18,041.65

30 545C TRANSMISSION ADD CHARGE IN THE SHOP

TRANSMISSION ADDITIONAL PARTS AND LABOUR

\*FOUND SEVERAL DAMAGED GEARS DUE TO A FAILURE IN THE 2ND REVERSE CLUTCH, THE SPACER FAILED FOR AN UNKNOWN REASON. THE SHAFT IS ALSO DAMAGED.

\*THE FIRST AND 3RD SHAFT APPEARED TO BE FINE, HOWEVER SUFFERED DAMAGE

- 
- \* EVALUATE ADDITIONAL DAMAGE TO INTERNAL COMPONENTS
- \* CAREFUL INSPECTION OF EACH RELATED COMPONENT
- \* CREATE DSN WITH PICTURES
- \* REPLACE STATOR AND FREEWHEELING CAM ALONG WITH EACH INTERNAL COMPONENT OF FREEWHEELING ASSEMBLY.
- \* THIS REQUIRED SPECIAL PROCEDURE OF HEATING STATOR IN OVEN TO 280 DEG F AND FREEZING THE FREEWHEELING CAM TO -56 DEG C FOR 1 HOUR.
- \* THEN SETTING THE DEPTH AND ASSEMBLING ALL NEW SNAP RINGS IN THE AREA AND THRUST WASHERS.
- \* VERIFY CORRECT ASSEMBLY OF FREEWHEELING SPRINGS AS PER MANUAL AND ENSURE EACH SNAP RING SET IN PROPERLY HERE.
- \* CONTINUE ASSEMBLY OF DAMAGED GEARS DUE TO FAULURE.

3030-901- -SHP-001 JOURNEYMAN SHOP

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# SERVICE INVOICE

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VERNON, BC V1T 6V2  
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Date 24/07/17  
Invoice Number 961281276  
Invoice Total \$51,306.64  
Payment Terms PARTS & SERVICES DUE DATE

Due Date 31/08/17

CUSTOMER NUMBER CA-0023439

Line No.	Qty	Item No.	Description	U/M	Sales Price
	1.00	2655287	RING-SEAL	PC	
	2.00	9W0719	PLUG	PC	
	5.00	6Y8265	SEAL A	PC	
	8.00	1630343	DISC-FRICTIO	PC	
	3.00	8E3416	BEARING	PC	
	1.00	2362541	RING-RETAINI	PC	
	2.00	8E8321	DISC	PC	
	1.00	6V5696	BOLT	PC	
	1.00	8T0372	BOLT	PC	
	6.00	3S0004	WASHER	PC	
	1.00	7M8485	SEAL	PC	
	1.00	2K8199	SEAL O RING	PC	
	1.00	5L4759	SEAL O RIN	PC	
	1.00	320083172 04650832	GASKET - ANAEROBI	PC	
	1.00	2894141	CAM-FREEWHEE	PC	
	1.00	1747449	SPRING	PC	
	3.00	3J1907	SEAL	PC	
	1.00	2S4663	SEAL O RING	PC	
	1.00	4M2381	SPRING	PC	
	2.00	6V3965	NIPPLE A	PC	
	1.00	6V0852	CAP	PC	
	1.00	6D7889	SEAL	PC	
	8.00	8M5251	SEAL O RIN	PC	
	4.00	3K0360	SEAL	PC	
	1.00	8M5253	SEAL O RIN	PC	
	1.00	7J0204	SEAL O RING	PC	
	5.00	2519335	SPRING-WAVE	PC	
	29.00	1630342	DISC-FRICTIO	PC	
	1.00	1410752	SPAC	PC	
	1.00	1918720	PLATE-SPLINE	PC	
	1.00	6Y1090	STATOR	PC	
	1.00	2013321	SEAL-O-RING	PC	

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Due Date 31/08/17

CUSTOMER NUMBER CA-0023439

Line No.	Qty	Item No.	Description	U/M	Sales Price
	1.00	1T1621	RING-SEAL	PC	
	1.00	6Y1758	GEAR	PC	
	3.00	9W9278	RETAINER	PC	
	1.00	1408010	BEARING	PC	
	1.00	8E1279	SPRING	PC	
	1.00	1737438	SHAFT AS	PC	
	1.00	3571591	SPACER AS	PC	
	1.00	1471689	CARRIER-SEAL	PC	
	1.00	3E6787	SEAL O RING	PC	
	1.00	9W9271	WASHER	PC	
	1.00	7T8682	GEAR	PC	
	1.00	4991899	SHAFT AS	PC	
	1.00	3T6572	GEAR	PC	
	1.00	3T6573	GEAR	PC	
	1.00	1701840	GEAR	PC	
	1.00	8E5157	RACE	PC	
	1.00	1701841	GEAR	PC	
	1.00	7T8836	GEAR	PC	
	1.00	7T4897	DISC-THRUST	PC	
	8.00	6Y5010	WASHER	PC	

Fixed Price Service Total 28,572.44

31 545C TRANS TRBLSHOOT IN SHOP

Customer Reference No. 545C

SPRING SPECIAL DISCOUNTS

1.00-	545C	SPRING SPECIAL LINE 20	EA	-4,060.58
1.00-	545C	SPRING SPECIAL LINE 30	EA	-9,436.85

Miscellaneous -13,497.43

Service Total -13,497.43

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# SERVICE INVOICE

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 VERNON, BC V1T 6V2  
 (250) 545-2321  
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Date 24/07/17  
 Invoice Number 961281276  
 Invoice Total \$51,306.64  
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Due Date 31/08/17

CUSTOMER NUMBER CA-0023439

Line No.	Qty	Item No.	Description	U/M	Sales Price
40		545C	TRANSMISSION BENCH TEST IN THE SHOP		
			TRANSMISSION TEST BENCH AT KAMLOOPS FINNING LOCATION		
	1.00	545C	DISPOSAL & RECYCLING FEE	EA	20.00
			Fixed price Labor		1,430.17
			Miscellaneous		20.00
			<b>Service Total</b>		<b>1,450.17</b>
60		545C	TRANSMISSION REPAIR IN SHOP		
			Customer Reference No. 545C		
			SCOPE:		
			-RE & RE RADIATOR		
			-D & A RADIATOR		
			-HAVE NEW POWERTRAIN OIL COOLER CORE INSALLED		
			-CLEAN & PIG OUT OIL COOLER LINES, DISASSEMBLE AND CLEAN POWERTRAIN FILTER BASE		
	1.00	2636402	COOLER AS.	PC	
		3030-023- -SHP-001	JOURNEYMAN SHOP		
			<b>Fixed Price</b>		
			<b>Service Total</b>		<b>7,463.98</b>
70		545C	** MACHINE TROUBLESHOOT IN SHOP		
			Customer Reference No. 545C		
			SCOPE:		
			-REPLACE ONE BURNT OUT LIGHTBULB NOTED IN INSPECTION		
			- TOP UP FRONT DIFF OIL		
			- REPLACE AIR FILTER INDICATOR HOSE		
			-REPLACE LEAKING STEEL TUBEWITH ONE SUPPLIED BY CUSTOMER		
	1.00	5P2949	CONNECTOR	PC	
	1.00	3519918	LAMP-HALOGEN	PC	

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**Date** 24/07/17  
**Invoice Number** 961281276  
**Invoice Total** \$51,306.64  
**Payment Terms** PARTS & SERVICES DUE DATE  
**Due Date** 31/08/17

**CUSTOMER NUMBER** CA-0023439

Line No.	Qty	Item No.	Description	U/M	Sales Price
		7000-035- -SHP-001	JOURNEYMAN SHOP		
	7.00	320151909 110224	CAT TDTO 30	LT	
		7000-035- -SHP-001	JOURNEYMAN SHOP		

**Fixed Price  
Service Total**

**Order total** 48,847.83  
**GST** 2,442.39  
**PST** 16.42  
**Invoice Total** \$51,306.64

*Thank you for your business.*

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Finning (Canada) a division of Finning International Inc.

**1. FINNING'S RESPONSIBILITY FOR SERVICE WARRANTY**

Finning warrants the work performed on equipment by its personnel to be free from defects for 365 days or 4,000 hours of operation, whichever occurs first. Finning will administer the warranty offered by the manufacturer (in addition to this Finning Service Warranty) with respect to parts repaired by Finning ("Repaired Parts"), new and re-used parts, remanufactured parts, components, exchange components and workmanship under normal use and service for 365 days or 4,000 hours of operation, whichever occurs first. This coverage begins from the date of completion of the initial work on the equipment. The following exceptions to the foregoing coverage apply:

- On highway vehicles inclusive of engines and/or transmissions powering on-highway vehicles are covered for 365 days, 100,000 kilometers or 4,000 hours of operation.
- Commercial or industrial gas/diesel engine applications, industrial transmissions, marine, petroleum and electric power generating equipment are covered for 365 days or 4,000 hours of operation.
- Commercial gas engines powering gas compression equipment are covered for 365 days or 8,000 hours of operation

Subject to the provisions of this Service Warranty, Finning will repair or replace, as it may elect, Repaired Parts, re-used parts, new parts, remanufactured parts, components, exchange components. Finning will redo workmanship where, upon inspection by Finning, the part(s) or workmanship, as the case may be, is determined by Finning in its discretion to be defective. Repairs will be performed to return the equipment to its pre-failure state (less normal wear and tear). In the case of an exchange component failure, the terms and conditions of Finning's Exchange Component Warranty shall apply. Such repair, replacement or redo includes servicemen's travelling expenses (such as meals and accommodation), travel time or transportation charges up to a maximum of \$1000.00. Amounts in excess of \$1000.00 for traveling expenses, travel time or transportation charges must be paid by the customer. Such repair also includes labour, replacement parts (where parts are covered by the manufacturer's warranty), and tools. Where required, as a result of a warrantable failure, parts and labour required for maintenance service such as engine tune-up, supplies and consumables such as oil, grease, fuel or filters are also covered.

**2. ON TIME JOB COMPLETION GUARANTEE**

Finning will agree to and supply a guaranteed completion date acceptable to Finning and the customer. If work is not completed by that date, Finning will pay by cheque or issue a credit to the customer's account, as determined by Finning, a sum equal to:

Cost of Repair	Amount Payable by Finning
\$0 - \$20K	4% of the cost of the repair per day late
\$20001K - \$50K	3% of the cost of the repair per day late
\$50001K - \$100K	2% of the cost of the repair per day late
\$100001K +	\$2000 per day late

It is provided however that under no circumstances will the amount payable by Finning under this On-Time Job Completion Guarantee exceed 20% of the repair cost. Under this On-Time Job Completion Guarantee, the first day that Finning is deemed to be late commences at 12:01 A.M. on the day following the day that Finning agreed to complete its work. Finning reserves the right to offset any amount payable by Finning under this Service Warranty against amounts owed or owing to Finning or any of its affiliates or subsidiaries by the customer pursuant to any contract or other legal relationship between the customer and Finning.

**3. LIMIT OF FINNING'S RESPONSIBILITY WITH RESPECT TO SERVICE WARRANTY**

(a) Warranty work will be completed by Finning during the regular working hours of Finning's service department. Warranty work may be completed outside regular working hours at the customer's request but the customer will pay the difference between Finning's overtime labour billing rates and its regular straight time labour billing rates notwithstanding any other provision hereof.

(b) Warranty work will be carried out at a time and location determined by Finning.

(c) It is a condition of this warranty that the customer properly maintain and operate the equipment to which this warranty applies and comply with all service requirements and recommendations of Finning or the manufacturer of the equipment (and intended uses prescribed by the manufacturer or Finning) including Finning scheduled oil sample service (SOS). The customer must notify Finning immediately of a warrantable failure or defect or that a suspected warrantable failure or defect exists, has occurred or is about to occur. Labour or parts furnished to perform repairs required as a result of improper or careless operating practices, failure to give timely notice of a failure or defect, lack of adequate operating maintenance (including daily maintenance), willful or accidental damage or normal wear and tear are not covered by this warranty and will be paid for by the customer at Finning's applicable labour billing rates and parts prices.

(d) Warranty claims will not be allowed unless Finning is notified at the time of failure and before the expiration of the service or parts warranty.

(e) The liability of Finning under this Service Warranty is limited to the repair or replacement of replaced parts (new, remanufactured or exchange), Repaired Parts, re-used parts and workmanship and to the provision of any amounts that may be specifically payable hereunder pursuant to section 2 hereof. Finning, its employees, agents and contractors shall not under any circumstances be liable for personal injuries (including death) to any person (including the customer) or for any loss or damage to property or business either direct, indirect or consequential whether to parts, components or the equipment or to any other property, caused or contributed to by a warrantable failure or defect, by any work performed by Finning, by the delivery, operation or possession of parts, components or the equipment by Finning or any other person, by defects in repaired parts, re-used parts or workmanship or comparable equipment provided hereunder, by any default or negligence of Finning, its employees, agents or contractors or by any other cause or reason whatsoever. In addition, in no case shall Finning be liable for loss of profits, special, consequential or indirect damages, loss of income or use of parts, components or the equipment or comparable equipment provided hereunder whether or not caused or contributed to by the negligence or default of Finning.

**4. NO OTHER WARRANTIES**

This Service Warranty is in lieu of all other warranties, either express, statutory or implied, arising from law or equity or any other source, including but not limited to any warranty of merchantability or fitness for a particular purpose.

**5. TRANSFERABILITY**

This Service Warranty is exclusive to the owner of the parts, components or the equipment at the time the work is performed and is not transferable to subsequent purchasers without the express written consent of Finning.

**6. GEOGRAPHIC RESTRICTIONS**

This Service Warranty applies only to parts, components and equipment repaired by Finning and located in Finning's Canadian dealership territory.

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