J & J TRAILERS MANUFACTURERS & SALES INC.

WARRANTY

a. Manufacturer warrants to original Purchaser that the Product will be free from defects in material and workmanship for a period of one (1) years prorated major structure only, One (1) years limited and prorated on paint and one (1) year on Non consumable parts from date of pick up/delivery/shipment.
b. Specific deviations from the warranty include axle alignment, tires and brake shoes which are warranted for defects in material and workmanship for a period of 3 months from date of shipment.
c. All wheels must be re-torqued after 100km. Any damage to tires and rims due to non torqued wheel nuts, over inflation, under inflation or puncture is not covered under warranty.
d. Specific exclusions to the warranty include damage as a result of accident, misuse, fire, negligence, environmental factors, improper maintenance or improper machine application. In addition, the effects of corrosion and erosion are specifically excluded.
e. Paint warranty does not include any defects because of loading/unloading, scratches, dents, accidents, snow removal salt and/or chemicals, misuse, the effects of paint removal chemicals/solvents, washing with not approved/compatible chemicals to paint material and any other source of paint damage chemicals/abrasives…etc.
f. Manufacturer's obligation under this warranty is limited to repair or replacement of parts that are determined by Manufacturer to be defective.
g. Replacement parts may be new or factory refurbished at Manufacturer's discretion.
h. Use of parts other than those specified by Manufacturer may be cause for invalidation of the warranty.
i. All parts replaced under warranty shall become the property of Manufacturer.
j. This warranty does not include normal wear parts such as, but not limited to, tires, brake shoes, brake drums, filters, belts, hoses, seals, brushes, consumables or parts damaged. Modification of the Product by Purchaser may void warranty in full or in part at the sole discretion of Manufacturer.
k. Purchaser shall not operate any Product that is considered to be defective without first notifying the Manufacturer in writing of its intent to do so. Any such use of the Product will be at the Purchaser's sole risk and liability.
l. Seller may, at its discretion and expense, modify and/or specify additional warranty terms in the Quotation. Manufacturer makes no other warranty or representation of any kind, express or implied, and all implied warranties of merchantability and fitness for a particular purpose with respect to the Product are disclaimed.
m. Used trailers, equipment, parts and/or products are subject to very limited 30 days warranty that is determined by J & J Trailers “Seller” and sold on "as is" condition.

2. WARRANTY CLAIMS:
   a. All warranty claims, must be evaluated by J & J Trailers “Seller” prior to issuing a RMA “Return Material Authorization”, refund or any repairs are performed.
   b. Purchaser must contact Seller and issue a purchase order and/or credit card for any products that must be returned to Manufacturer.
   c. Seller will issue an RMA “Return Material Authorization” number which must be prominently displayed on the outside of the return package containing the warranted parts.
   d. All parts must be shipped to Manufacturer within 14 days of Manufacturer's shipment of warranty replacement parts or Seller may, at its discretion, invoice or charge against the purchase order or credit card previously issued by Purchaser.

Manufacturing, Sales, Service & Parts **East End**:
345 Finchdene Square,
Scarborough, Ontario M1X 1B9
North of Finch Avenue, East of Markham Road
Phone #: (416) 298 - 4482 / (877) 294 - 4482
Fax #: (416) 298 - 4480

e. At the sole discretion of the Manufacturer, warranty parts not shipped within the 14 day period may not be accepted for return. On receipt of returned warranted parts, Seller will void purchase order issued by Purchaser.
f. With the exception of large or heavy items, most warranted parts are shipped at Manufacturer's expense for second day receipt by Purchaser; however, Purchaser may elect to pay the difference in cost between second day and the priority shipment method they choose. PURCHASER is responsible for shipping costs of returned items.
g. Manufacturer will not be liable for any incidental, consequential or similar damages resulting from any defect or failure of any item manufactured or supplied by Manufacturer including, but not limited to, damage or injury to persons or property, labor costs, lost revenue or profits or expenses of delay. Manufacturer's sole liability is limited to its liability under the warranty.

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