

Red Ram Sales Ltd.
11210 Winterburn Rd NW
Edmonton, AB T5S 2B5, CA
service@redramtruck.ca
(780) 447-4946



Invoice: 2504005
Date: 6/26/2025

Bill To
Pisim Contracting
Box 3527
Mornville, AB T8R1S3, CA
P: 780-660-7370

Remit Payment To
Red Ram Sales Ltd
11210 Winterburn Rd NW
Edmonton, AB T5S 2B5, CA

Service Order	Terms	Due Date	Authorizer	Customer PO	Service Writer	Unit #
4235	COD	6/26/2025	Allan Paul		Rendell, Laura	

Item	Description	Quantity	Rate	Amount
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Complaint: COMPLETE SERVICE. GREASE TRUCK

Cause: Customer request **Type:** Customer Request

Labor	Correction: Chassis / Chassis / Pin in front bumper was severely bent and needed to be cut out with torch, a good pin will be installed in its place Changed engine oil & filter w/ 40L 15W40 and Fleetguard LF14000NN (prefilled before installation) Greased all front end components & driveline Checked air filters - Completed: 6/23/2025	2.50000	\$146.95	\$367.38
Parts	15W40 CK-4 Synthetic Blend Oil	44.00000	\$9.66	\$425.04
Parts	High Temp EP2 Grease	2.00000	\$13.11	\$26.22
Parts	Oil Filter	1.00000	\$93.90	\$93.90
Subtotal				\$912.54

PM: MVI - SINGLE STEER / TRI-DRIVE WHEELS OFF

Cause: Customer request **Type:** Customer Request

(PM)

Labor	Correction: Chassis / Chassis / Inspect unit with wheels off.***CV#8215934***WHEELS TO BE RETORQUED WITHIN 150 KMS*** - Completed: 6/23/2025	3.91289	\$146.95	\$575.00
Subtotal				\$575.00

Complaint: HAVE WINDSHIELDS REPLACED

Cause: Customer request **Type:** DOT Requirement

(Inspection)

Labor	Chassis / Chassis / HAVE WINDSHIELDS REPLACED - Completed: 6/23/2025	0.00000		\$0.00
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Item	Description	Quantity	Rate	Amount
Parts	LH Windshield	1.00000	\$220.00	\$220.00
Parts	RH Windshield	1.00000	\$220.00	\$220.00
			Subtotal	\$440.00

Complaint: REPLACE DRIVER SIDE STEP WITH USED RED RAM.

Cause: Customer request **Type:** Customer Request

Labor	Correction: Chassis / Chassis / REPLACE DRIVER SIDE STEP WITH USED RED RAM. STRAIGHTENED BENT LOWER STEP BRACKETS, CHISELED OUT THE ORIGINAL BROKEN RIVETS, SECURED BRACKET WITH BOLTS, INSTALLED GOOD UPPER AND LOWER DRIVER'S STEPS - Completed: 6/23/2025	1.50000	\$146.95	\$220.43
Parts	Used Step (Unit 2-5062)	2.00000	\$100.00	\$200.00
Parts	1/4-20x1 NC Hex Bolt	6.00000	\$0.17294	\$1.04
Parts	1/4 Flat Washer	12.00000	\$0.074	\$0.89
Parts	1/4-20 UNC Nylon Locknut Gr8 ZN	6.00000	\$0.35	\$2.10
			Subtotal	\$424.46

Complaint: REPLACE REAR TIRE GAURDS SINGLE OR PAIR RED RAM USED

Cause: Customer request **Type:** Customer Request

Labor	Correction: Chassis / Air Brake / REMOVED REMAINING MUD FLAP AND TIRE GAURD OFF OF BOTH SIDES. MOCKED UP FENDER BRACKETS TO BE WELDED ONTO FIFTH WHEEL MOUNT. CUT ORIGINAL FENDER MATERIAL TO MAKE ENOUGH HEIGHT FOR NEW FENDERS TO CLEAR TIRES AND CHAINS, MODIFIED BRACKETS TO FIT FIFTH WHEEL STRUCTURE(TOO MANY BOLTS HANGING OFF OF FIFTH WHEEL STRUCTURE TO SECURE WITH BOLTS, WELDING NECESSARY. CUT BOLT HOUSING OFF OF BRACKETRY. NOTCHED OUT FENDER EXTENSION TO ACCOMODATE MOUNTING TO TIRE CHAIN HANGARS. NOTCHED OUT FENDERS TO ACCOMODATE BRACKETS TO MAKE WIDE ENOUGH TO COVER THE WHEEL SPAN. DRILLED THROUGH FENDER BRACKETS TO MOUNT FENDERS, DRILLED THROUGH RUBBER STRAPPING TO FOR FENDERS TO BE TALL ENOUGH TO CLEAR TIRES. LH TIRE CHAIN HANGAR WAS TWEAKED 1/2" OFF SQUARE SO HAD TO WORK WITH THAT WHEN BOLTING FENDER TO IT. INSTALLED ANTI-SAIL BRACKETS, MUD FLAPS, BOLTED BRACKETS TO FIFTH WHEEL STRUCTURE AS WELL AS WELDED HANGAR BRACKETS TO FIFTH WHEEL STRUCTURE. - Completed: 6/23/2025	6.00000	\$146.95	\$881.70
Parts	Checker Plate 1/2 Fender	2.00000	\$452.3295	\$904.66
Parts	Centre Mount Bracket	2.00000	\$88.475	\$176.95
Parts	3/8-16 x 1-1/14 UNC Hex Bolt	12.00000	\$0.36546	\$4.39
Parts	3/8X1-1/2X3/64 Fender Washer	12.00000	\$0.22072	\$2.65

Item	Description	Quantity	Rate	Amount
Parts	3/8 Flat Washer	12.00000	\$0.09716	\$1.17
Parts	3/8-16 UNC Nylon Locknut Gr8 ZN	12.00000	\$0.36542	\$4.39
Parts	3/4x21/2 NC Gr8 bolt	3.00000	\$3.58982	\$10.77
Parts	3/4 Flat Washer	4.00000	\$0.47716	\$1.91
Parts	3/4-10 NC Stover	2.00000	\$0.96508	\$1.93
Parts	Anti Sail Bracket	2.00000	\$18.25	\$36.50
Parts	2" Coarse Surface Disc	4.00000	\$0.00	\$0.00
			Subtotal	\$2,027.02

Complaint: MULTIPLE LIGHTS NOT WORKING ... REPAIR AS REQUIRED

Cause: Customer request **Type:** DOT Requirement

(Inspection)

Labor	Correction:	9.00000	\$146.95	\$1,322.55
	Chassis / Lighting & Electrical / CHECKED ALL FUSES FOR ISSUES, REPLACED BURNT FUSES. TAIL LAMPS STILL NOT FUNCTIONING. TRACED WIRING BACK TO TAIL LAMPS, FOUND JUNCTION BOX NOT SEALED AGAINST ELEMENTS, AND CORRODED WIRE. JUNCTION BOX TERMINALS NOT SERVICEABLE FROM RUST. ADDED NEW TERMINAL ENDS TO WIRES. CUT CORRODED WIRE ENDS BACK TO HEALTHY WIRE. REPLACED JUNCTION BOX. HAD TO LOOSEN HARNESSSES TO ALLOW RELAXED FITMENT OF WIRES. SECURED HARNESSSES IN FRAME RAILS. CONNECTED REVERSE ALARM. VERIFIED LAMP OPERATION. REMOVED LEDS FROM MIDDLE 3 CENTER ROOF CLEARANCE LAMPS-SUBMITTED TO PARTS DEPT FOR REPLACEMENTS. WIRED IN REPLACEMENT LEDS FOR CENTRE 3 ROOF CLEARANCE LAMPS. VERIFIED POWER AND GROUND SOURCES TO WORK LEDS, WORK LED LENSES ARE DAMAGED. REMOVED TWO GOOD USED LED FROM 2-5051, COULDNT GET THE MOUNTING BOLT OUT OF THE LED HOUSING, TRIED OTHER GOOD USED WORK LEDS, INSTALLED LEDS, HAD TO USE ORIGINAL MOUNTING BRACKETS, INSTALLED, WIRED IN AND SECURED WIRING TO HEADACHE RACK WORK LEDS. - Completed: 6/23/2025			
Parts	14-16 H/S #10 Ring Terminal	20.00000	\$1.1726	\$23.45
Parts	7 Term. Junction Box	1.00000	\$31.42	\$31.42
Parts	1/4x1-1/4	2.00000	\$0.22242	\$0.44
Parts	1/4 Flat Washer	4.00000	\$0.074	\$0.30
Parts	1/4-20 UNC Nylon Locknut Gr8 ZN	2.00000	\$0.35	\$0.70
Parts	Tie Wrap 15x0.30	20.00000	\$0.00	\$0.00
Parts	Used 4 Diode Amber Lamp	3.00000	\$10.00	\$30.00
Parts	18-22 Red Butt Connectors	10.00000	\$1.041	\$10.41
Parts	14-16 Blue Butt Connector	6.00000	\$1.05534	\$6.33
Parts	14-16 H/S Ring 1/4"	4.00000	\$1.30358	\$5.21
Parts	M8 Nut	4.00000	\$0.4572	\$1.83

Item	Description	Quantity	Rate	Amount
Parts	M8 Flat Washer	4.00000	\$0.37814	\$1.51
Parts	2" Coarse Surface Disc	2.00000	\$0.00	\$0.00
			Subtotal	\$1,434.15

Complaint: 5TH WHEEL SLIDE SIEZED AND JAWS NEED ADJUSTMENT

Cause: Customer request **Type:** DOT Requirement

(Inspection)

Labor	Correction: Chassis / Fifth Wheel / All 5TH wheel slide components were seized, locks needed to be cleaned, heated, soaked in penetrating oil and pulled using through bolts. After multiple attempts both locks move relatively freely Via air cylinder. LUBED MECHANISMS, ADJUSTED FIFTH WHEEL JAWS. FIFTH WHEEL SLIDE IS STILL SEIZED, STRUNG OUT THE PRESSURE WASHER EXTENSION AND WASHED FIFTH WHEEL SLIDE OF DIRT AND GRIME. SLIDE WOULD NOT BUDGE UNDER PRESSURE OF FORK LIFT JARRING IT. HAD TO HAMMER SLIDE AND USE AIR WAND TO BLOW OUT PACKED GRIT AND ROCKS OUT OF SLIDER TRACK. FINALLY GOT UNIT MOVING. WORKED FIFTH WHEEL SLIDE FORWARD, CLEANED OUT THE DOGS, LUBRICATED, SLID SLIDER BACK TO TO ORIGINAL POSITION, TAPPED OUT DAMAGED THREADS ON RH SLIDE DOG. NO SALVAGEABLE SLIDE DOG ADJUSTER BOLTS. WAITING ON ADJUSTER BOLTS FOR SLIDE DOG ADJUSTERS. CUT THREADS DEEP INTO GRADE 8 BOLTS TO BE SLIDE DOG ADJUSTER BOLTS. - Completed: 6/23/2025	6.00000	\$146.95	\$881.70
Parts	3/8-16 x 1-1/14 UNC Hex Bolt	2.00000	\$0.36546	\$0.73
Parts	3/8 UNC Nut	2.00000	\$0.11512	\$0.23
			Subtotal	\$882.66

Complaint: BUMPER DAMAGE

Cause: Customer request **Type:** DOT Requirement

(Inspection)

Labor	Correction: Chassis / Chassis / CUT OUT LOOSE UPPER BUMPER MOUNTING BOLTS, REPLACED BOLTS WITH BIGGER ONES. - Completed: 6/23/2025	1.00000	\$146.95	\$146.95
Parts	3/4x2 1/2 NC Gr8 bolt	3.00000	\$3.58982	\$10.77
Parts	3/4 Flat Washer	6.00000	\$0.47716	\$2.86
Parts	3/4-10 NC Stover	3.00000	\$0.96508	\$2.90
			Subtotal	\$163.48

Complaint: BATTERY BOX COVER FASTENERS MISSING AND HOLD DOWN DAMAGE

Cause: Customer request **Type:** DOT Requirement

(Inspection)

Item	Description	Quantity	Rate	Amount
Labor	Correction: Chassis / Chassis / GROUND OUT DAMAGED HOLD DOWN FASTENER, REMOVED RIV-NUT, INSTALLED GOOD USED BATTERY HOLD DOWN. REMOVED WELDED NUT BRACKET, FREED BROKEN BOLT FROM NUT, REINSTALLED BRACKET IN BATTERY BOX. SOURCED 4 BATTERY COVER WING NUTS, INSTALLED BATTERY COVER BOLTS. - Completed: 6/23/2025	1.00000	\$146.95	\$146.95
Parts	Used Battery Hold Down Bolt W/Wing Nut	2.00000	\$5.00	\$10.00
			Subtotal	\$156.95

Complaint: BRAKE SHOE DAMAGE (R2)**Cause:** Customer request **Type:** DOT Requirement

(Inspection)

Labor	Correction: Brakes / Air Brakes / RERPLACED BRAKE SHOES, SPRINGS, AND OTHER COMPONENTS INCLUDED IN THE KIT. INSTALLED WHEELS, ADJUSTED BRAKE, SEEN #3LH WAS WAY UNDER 90 DEGREES, AND 5/8" LONGER THAN THE RH SIDE. REMOVED CLEVIS, CUT PUSH-ROD TO LENGTH, ADJUSTED BRAKES, VERIFIED OPERATION. - Completed: 6/23/2025	1.50000	\$146.95	\$220.43
Parts	Brake KIT ES11	1.00000	\$112.10	\$112.10
			Subtotal	\$332.53

Complaint: EXHAUST LEAKS: DAMAGED GASKETS, MISSING STACK MOUNT CLAMP, ROTTEN FLEX PIPE, CRACKED FLANGE**Cause:** Customer request **Type:** DOT Requirement

(Inspection)

Labor	Correction: Engine / Exhaust / REPLACED DAMAGED/MISSING FLEX PIPE BETWEEN STACKS. WELDED CRACKED FLANGE INTO DOC INLET ELBOW. REMOVED STEP, AND AFTERTREATMENT COVER TO SERVICE EXHAUST LEAKS. REMOVED DOC MOUNTING CLAMP, DISCONNECTED DOC TEMP SENSOR, REMOVED DPF CLAMPS, CLEANED GASKET OFF OF MOUNTING SURFACES. CLEANED GASKET OUT OF CLAMP VBAND GROOVES, LINED UP GASKETS, DPF, DOC, INLET INTO DOC AND REASSEMBLED. INSTALLED MOUNTING CLAMP INTO RH LOWER STACK ELBOW. - Completed: 6/23/2025	5.00000	\$146.95	\$734.75
Parts	5 Stainless Lap Bulk	2.00000	\$23.08	\$46.16
Parts	4" Muffler Clamp	3.00000	\$11.8143	\$35.44
Parts	Gasket-DPF Assy	2.00000	\$71.8625	\$143.73
Parts	Gasket Circular 5"	1.00000	\$27.98	\$27.98
Parts	5/16-18 NC Hex Nut	2.00000	\$0.08256	\$0.17
			Subtotal	\$988.23

Complaint: RH CONVEX MIRROR DAMAGED**Cause:** Customer request **Type:** DOT Requirement

Item	Description	Quantity	Rate	Amount
(Inspection)				
Labor	Correction: Accessories / Accessories / REPLACED RH CONVEX MIRROR - Completed: 6/23/2025	0.30000	\$146.97	\$44.09
Parts	8.5 Convex Mirror SS	1.00000	\$16.49	\$16.49
			Subtotal	\$60.58

Complaint: WINDISHIELD WIPERS NOT WORKING

Cause: Customer request **Type:** DOT Requirement

(Inspection)

Labor	Correction: Accessories / Accessories / DISCONNECTED WIPER LINKAGE FROM MOTOR, MOTOR IS HAPPY TO SPIN, WIPER ARMS ARE STIFF IN PLACE. ISOLATED R FROM L, AND BOTH ARM PIVOTS ARE STUCK IN PLACE. REMOVED ARMS FROM ARM SHAFTS, CANNOT LUBRICATE PIVOTS. REMOVED WIPER ARMS FROM WIPER ARM PIVOTS.SWAPPED OVER PIVOTS FROM DONOR LINKAGE SETUPS. INSTALLED NEW WIPER BLADES. HAD TO SWAP OVER DONOR WIPER MOTOR AS WELL- ORIGINAL WAS TOO WEAK TO CONSISTENTLY WORK. TIMING LINKAGE TO MOTOR AND WIPER ARMS TO EACH OTHER WAS MISERABLE - Completed: 6/23/2025	4.00000	\$146.95	\$587.80
Parts	Used Wiper Motor	1.00000	\$100.00	\$100.00
Parts	Wiper Blade	2.00000	\$24.35	\$48.70
			Subtotal	\$736.50

Complaint: AIR LEAKS

Cause: Customer request **Type:** DOT Requirement

(Inspection)

Labor	Correction: Chassis / Chassis / AIR LEAKING NEAR ABS MODULATOR BETWEEN #2 AND 3 AXLES- FOUND ALL 3 VALVES LEAKING. REMOVED ABS MODULATOR ASSEMBLY. HAD TO CUT RH ABS MODULATOR MOUNTING BOLT, HAD TO UNBOLT MOUNTING BRACKET TO ACCESS RELAY VALVE MOUNTING BOLTS. SWAPPED FITTINGS OUT FROM RELAY VALVE, AND ABS MODULATORS. ASSEMBLED ABS/ RELAY ASSEMBLY, ORIGINAL BRASS FITTINGS PUSHED MODULATORS TOO FAR OUT FROM RELAY VALVE FOR MOUNT BOLTS TO GRAB BRACKET. SWAPPED FITTINGS FOR DOUBLE-MALE WITHOUT FLATS FOR TOOL, STILL HAD TO ELONGATE THE MOUNTING BOLT HOLES IN BRACKET TO ALLOW MOUNT BOLT HOLES TO PASS THROUGH.	6.00000	\$146.95	\$881.70
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Item	Description	Quantity	Rate	Amount
	REASSEMBLED HOSES ON FITTINGS, AND LINES/HARNESSES. AIR TANKS BELLOW BATTERY BOX ARE LEAKING NEAR AIRLINE SUPPORT BRACKET THROUGH TANK WALL. REMOVED BATTERY COVER, LOOSENED BATTERY HOLD DOWNS, REMOVED AIR TANK HOLD UP BOLTS. INSTALLED PAIR OF GOOD USED TANKS, SWAPPED OVER PLUGS, AND FITTINGS, RECONNECTED HOSES, FRONT BATTERY HOLD DOWN WOULDNT SPIN FREE, HAD TO REPLACE RIV-NUT WITH CLASSIC FASTENER. - Completed: 6/23/2025			
Parts	ABS Modulator Valve	2.00000	\$369.51	\$739.02
Parts	R-12 Relay Valve 5.5	1.00000	\$112.2625	\$112.26
Parts	5/16x3-1/2NC Gr8 Bolt	2.00000	\$0.78	\$1.56
Parts	5/16 Flat Washer	4.00000	\$0.09812	\$0.39
Parts	5/16-18 UNC Nylon Locknut Gr8 ZN	2.00000	\$0.35	\$0.70
Parts	1/2 Nipple	2.00000	\$8.38194	\$16.76
Parts	M12X1.75 Nylon Nut	2.00000	\$1.33776	\$2.68
Parts	6MM x 20MM 10.9 Bolt	1.00000	\$0.32128	\$0.32
Parts	M10 Nylon Lock Nut	1.00000	\$0.9246	\$0.92
Parts	M10 Flat Washer	1.00000	\$0.18222	\$0.18
Parts	Used Air Tank	2.00000	\$100.00	\$200.00
			Subtotal	\$1,956.49

Complaint: FAN CLUTCH REBUILD(LEAKING AIR)**Cause:** Customer request **Type:** DOT Requirement

(Inspection)

Labor	Correction: Engine / Cooling / REMOVED FAN BLADE(HAD TO PRY THE BLADE OFF OF HUB BECAUSE OF THE SCALE THAT WAS KEEPING BLADE FROM SLIDING OFF SNOUT OF CLUTCH.) DISCONNECTED LEFT RAD ROD BRACE. REMOVED FAN BELT, REMOVED MOUNTING BOLTS. REMOVED CRANKCASE FILTER TO ALLOW REMOVAL OF FAN DRIVE. REMOVED FAN DRIVE, REBUILT FAN DRIVE. INSTALLED FAN DRIVE ON ENGINE. ADDED NEW FAN DRIVE STUDS, INSTALLED FAN BLADE ON HUB, REASSEMBLED CRANKCASE VENTILATION SYSTEM, RECONNECTED CHARGE AIR COOLER PIPE, RECONNECTED LEFT RAD ROD BRACE. - Completed: 6/23/2025	4.00000	\$146.95	\$587.80
Parts	2 Speed Fan Hub Kit	1.00000	\$1,045.0625	\$1,045.06
			Subtotal	\$1,632.86

Unit: VIN: 1XKDP4EX5FR975578
 2015 Kenworth T8 Series
 Chassis: 291,483 Kilometers

Labor	\$7,599.23
Parts	\$5,124.22
Shop Supplies	\$531.95
Pre-Charge Subtotal	\$13,255.40
GST (5% of \$13,255.40)	\$662.77
Total	\$13,918.17
Payments & Credits	\$13,918.17
Balance Due	\$0.00

Payment Authorized at 3:23PM 7/2/2025 by:

Payment Information

Date Created	Date Applied	Payment #	Method	Reference #	Amount
7/2/2025	7/2/2025	102078695	Visa		\$13,918.17

Workmanship: Red Ram Truck Parts & Service (Red Ram Sales Ltd.) provides a limited warranty for a period of one (1) year on labor performed, exclusively covering defects in workmanship. This warranty expressly excludes coverage for parts, materials, misuse, neglect, or modifications made after the completion of service. Claims under this warranty must be submitted within one (1) year of service completion and are strictly limited to the correction of the original services provided.

Parts: Red Ram Truck Parts & Service (Red Ram Sales Ltd.) disclaims all warranties, expressed or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, condition, quality, or suitability of parts sold. New parts may be subject to warranties provided by the original manufacturer. All used parts, including used engines, are sold on an "as-is" basis without warranty unless expressly specified in writing on the invoice.

Overhauled parts require the submission of a completed warranty form within thirty (30) days from the date of purchase. Failure to submit the warranty form within this period will result in a reduced warranty term of thirty (30) days from the date of purchase.

Acknowledgment of Terms and Conditions: By authorizing the work, the Buyer expressly acknowledges and agrees to these terms and conditions, including the "as-is" nature of used parts sales and the finality of all transactions with no returns, refunds, or exchanges permitted.

Vehicle Modifications Our warranty is void if the serviced vehicle has been altered from the manufacturer's original specifications, including but not limited to emissions modifications, structural changes, or engine tuning. Red Ram Truck Parts & Service (Red Ram Sales Ltd.) disclaims all liability for defects, failures, or operational issues resulting from such modifications. Red Ram Truck Parts & Service (Red Ram Sales Ltd.) reserves sole discretion in determining the extent of any assistance offered in these cases.

Authorization for Additional Repairs or Service: The Customer hereby authorizes Red Ram Truck Parts & Service (Red Rams Sales Ltd) to perform repairs or services exceeding the original estimate by up to an additional amount of 15% without requiring further approval. Should additional costs exceed this threshold, the Service Provider shall obtain the Customer's consent before proceeding. Failure to obtain such consent does not relieve the Customer from the obligation to pay for authorized repairs or services performed.

Payment Terms: Payment in full is due immediately upon completion of repairs or services rendered. Customers are required to have payment or financing arrangements established before the completion of repairs. The serviced unit will not be released until payment has been made in full.

Red Ram Truck Parts & Service (Red Ram Sales Ltd.) does not offer direct financing. However, third-party financing options are available. Acceptable payment methods include cash, certified cheque, credit card, debit card, and wire transfer. No exceptions.

Garage Keeper's Lien Notice: The vehicle described above is subject to a garage keeper's lien in favor of Red Ram Truck Parts & Service (Red Ram Sales Ltd.) for the full invoiced amount of parts, accessories, materials, and services provided. The lien shall remain in effect until full payment has been received and cleared, in accordance with the Garage Keepers Act (Alberta), as amended.