



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 9858462

Invoice Date: 9/16/2014

Service Hours: 2

Notes: THANK YOU FOR CHOOSING EMPIRE, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT AMBER HENDON AT 480-308-9162 OR 1-800-EMPIRE1.

*

Description

REPLACE WINDOW GLASS

Notes: CLIENT COMPLAINT:
WINDOW DELIVERY DAMAGE
CAUSE OF FAILURE:
TRANSPORT
REPAIR STORY:
ORDERED GLASS AND SUBLET VENDOR INSTALL

*

Work Order #: 9915002

Invoice Date: 5/22/2015

Service Hours: 223

Notes: *****
THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT TINA LANE AT 602-480-4340 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

TRAVEL TO FROM JOB SITE

Notes: 455 W ELWOOD ST, PHOENIX, AZ 85041, US

*

PERFORM PM 1

Notes:



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 9938301

Invoice Date: 10/15/2015

Service Hours: 476

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT TINA LANE AT 602-480-4340 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

TRAVEL TO FROM JOB SITE

Notes:

PERFORM PM 2

Notes:

REFILL ENGINE COOLANT

Notes:

REFILL MACHINE

Notes:



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 9975998

Invoice Date: 5/31/2016

Service Hours: 717

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT ARIC SPENARD AT 480-633-4340 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

PERFORM PM 1

Notes:

Work Order #: 3006859

Invoice Date: 11/15/2016

Service Hours: 983

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT ARIC SPENARD AT 480-633-4340 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

PERFORM PM 3

Notes:



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3036655

Invoice Date: 5/24/2017

Service Hours: 1263

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT ARIC SPENARD AT 480-633-4340 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

PERFORM PM 1

Notes:



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3069191

Invoice Date: 10/4/2017

Service Hours: 1511

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT ARIC SPENARD AT 480-633-4340 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

PERFORM PM 2

Notes: SERVICED 9/27/17

*

REFILL ENGINE COOLANT

Notes: TOP OFF COOLANT

*

REFILL HYDRAULIC OIL

Notes: TOP OFF HYDRAULIC OIL

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3099496

Invoice Date: 4/2/2018

Service Hours: 1748

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT ARIC SPENARD AT 480-633-4340 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

PERFORM PM 1

Notes: SERVICED ON 3/7/2018

*

REFILL TRANSMISSION OIL

Notes: TOP OFF TRANSMISSION OIL

*

REFILL HYDRAULIC OIL

Notes: TOP OFF HYDRAULIC OIL

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3122761

Invoice Date: 7/12/2018

Service Hours: 1906

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT YOUR SERVICE ADVISOR.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

TRAVEL TO FROM JOB SITE

Notes: 499 WEST ELWOOD STREET, PHOENIX

*

PERFORM PM 4

Notes: SERVICED 6/18/18

*

REFILL HYDRAULIC OIL

Notes: TOPPED OFF HYDRAULIC

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3164045

Invoice Date: 1/9/2019

Service Hours: 2269

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT YOUR SERVICE ADVISOR.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

FIELD SVC TRUCK CHARGE FUEL

Notes: 515 W. ELWOOD PHOENIX AZ, 85041

*

REFILL HYDRAULIC OIL

Notes: TOPOFF HYDRAULIC

*

PERFORM PM 2

Notes: SERVICED ON 12/18/18

*

REFILL DIFFERENTIAL

Notes: TOPOFF DIFFERENTIAL

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3188913

Invoice Date: 5/15/2019

Service Hours: 2510

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT YOUR SERVICE PLANNER ARIC SPENARD AT 480-633-4181 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

TRAVEL TO FROM JOB SITE

Notes: 489 WEST ELWOOD STREET, PHOENIX, AZ 85041

*

PERFORM PM 1

Notes: PM1 SCOPE OF WORK INCLUDES: PERFORM VISUAL AND OPERATIONAL INSPECTION; SOS ENGINE, TRANSMISSION, FRONT AND REAR DIFFERENTIAL, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS
O CHANGE PRIMARY AIR FILTER
O CHANGE ENGINE OIL AND FILTER
O CHANGE FUEL FILTERS
O CHANGE CAB FILTERS
O LUBRICATE MACHINE

*

SERVICED ON 4/16/19

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3202855

Invoice Date: 6/28/2019

Service Hours: 2639

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT SHAWN VALES AT 602-689-2981 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

TRAVEL TO FROM JOB SITE

Notes: LOCATION:

PHOENIX PAVERS
PHOENIX JOB
301 W. ELWOOD ST.
PHOENIX, AZ.

*

WELD BUCKET

Notes: CLIENT COMPLAINT:

BUCKET NEEDS LINER
CAUSE OF FAILURE:
WEAR

*

6/19/19

ARRIVED AT JOB SITE AND LOCATED MACHINE, TOOK MEASUREMENTS AND CUT OUT PLATES. WELDED INNER AND OUTER CHEEK PLATES ON. CUT OFF AND WELDED NEW HEEL PLATES ON. TOOK THE CUTTING EDGE OFF AND FLIPPED IT AROUND. CLEANED UP WORK AREA.

*

WELD BUCKET

Notes: CLIENT COMPLAINT:

ADD INNER AND OUTER WEAR PLATES
CAUSE OF FAILURE:
WEAR

*

6/19/19

MOVED MACHINE TO CLEAR WORK AREA, ROLLED OUT LEADS AND TOOLS. LAID OUT AND CUT 2 NEW INNER AND OUTER



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

WEAR PLATES. ALSO CUT OUT FOR 2 HEEL PLATES. CUT OUT PLATES AND GROUND TACK PLATES INTO PLACE AND WELDED OUT. TURNED AROUND CUTTING EDGE.

*

OTHER EXPENSE FIELD SERVICE

Notes:

OTHER EXPENSE FIELD SERVICE

Notes:

Work Order #: 3213282

Invoice Date: 10/14/2019

Service Hours: 2852

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT RYAN LLOYD AT 480-633-4182 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

TRAVEL TO FROM JOB SITE

Notes: 515 W ELWOOD ST PHX, AZ

*

PERFORM PM 3

Notes: SERVICED ON 8/28/19

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3247409

Invoice Date: 1/7/2020

Service Hours: 3100

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT RYAN LLOYD AT 480-633-4182 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

TRAVEL TO FROM JOB SITE

Notes: 487 WEST ELWOOD STREET, PHOENIX, AZ 85041

*

PERFORM PM 1

Notes: SERVICED ON 12/13/19

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3277604

Invoice Date: 5/15/2020

Service Hours: 3374

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT RYAN LLOYD AT 480-633-4182 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

TRAVEL TO FROM JOB SITE

Notes: 489 WEST ELWOOD STREET, PHOENIX, AZ 85041

PERFORM PM 2

Notes: SERVICED ON 4/27/2020

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3299493

Invoice Date: 8/10/2020

Service Hours: 3537

Notes: *****
 * THANK YOU FOR CHOOSING THE EMPIRE SERVICE *
 * SOLUTION, WE VALUE YOUR BUSINESS. *
 * IF YOU HAVE QUESTIONS ABOUT THIS INVOICE *
 * PLEASE CONTACT SHAWN VALES AT (623)-760-1125 *
 * OR SHAWN.VALES@EMPIRE-CAT.COM *

 *

Description

TRAVEL TO FROM JOB SITE

Notes: SPECIFIC DIRECTIONS:
 515 W ELWOOD PHOENIX AZ 85041
 *

REPAIR SUSPENSION SEAT

Notes: CLIENT COMPLAINT: AIR SEAT INOP
 *
 CAUSE OF FAILURE: SHORTED MOTOR
 *
 07-20-20
 REPAIR PROCESS COMMENTS:
 ARRIVED AND FILLED OUT JHA. CHALKED TIRES AND PERFORMED LOTO. FOUND SEAT INOP. CHECKED FUSE AND POWER AND IT WAS GOOD. CHECKED POWER GOING INTO THE SEAT AND IT WAS GOOD. REMOVED RIGHT SIDE ARMREST PANELS AND JOYSTICK BRACKET. REMOVED SEAT ASSEMBLY FROM CAB. REMOVED SEAT BASE COVER. RAN EXTERNAL POWER TO THE SEAT AIR MOTOR AND IT DID NOT WORK, VERIFYING THAT THE MOTOR HAD FAILED. REMOVED AND INSTALLED AIR MOTOR. REMOVED AND INSTALLED NEW ELECTRICAL HARNESS. INSTALLED NEW AIR HOSES. REINSTALLED SEAT BASE COVER. REINSTALLED SEAT ASSEMBLY INTO MACHINE. REASSEMBLE RIGHT-SIDE JOYSTICK BRACKET AND PANELS. OPERATED SEAT TO VERIFY REPAIR.
 *



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3309910

Invoice Date: 9/28/2020

Service Hours: 3667

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT MEGAN BURTON AT (520) 730-4778 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

PERFORM PM 1

Notes: SERVICED ON 8/27/2020

PM1-SERVICE: CHANGE ENGINE OIL AND FILTER; SOS ENGINE, TRANSMISSION / TORQUE CONVERTER, DIFFERENTIAL, FINAL DRIVE, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS; CHANGE CAB FILTERS; CHANGE PRIMARY AIR FILTER; CHANGE FUEL FILTERS; LUBRICATE MACHINE; AND PERFORM VISUAL AND OPERATIONAL INSPECTION.

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3334723

Invoice Date: 1/19/2021

Service Hours: 3926

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT RYAN LLOYD AT 480-633-4182 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

PERFORM PM 5

Notes: SERVICED ON 12/21/2020

PM1-SERVICE: CHANGE ENGINE OIL AND FILTER; SOS ENGINE, TRANSMISSION / TORQUE CONVERTER, DIFFERENTIAL, FINAL DRIVE, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS; CHANGE CAB FILTERS; CHANGE PRIMARY AIR FILTER; CHANGE FUEL FILTERS; LUBRICATE MACHINE; AND PERFORM VISUAL AND OPERATIONAL INSPECTION.

PM2-SERVICE: INCLUDES PM1 SERVICE ITEMS, PLUS CLEAN PRE-CLEANER; AND CHANGE SECONDARY AIR FILTER.

PM3-SERVICE: INCLUDES PM1 AND PM2 SERVICE ITEMS, PLUS OBTAIN A LEVEL 1 COOLANT SAMPLE.

PM4-SERVICE: INCLUDES PM1, PM2, AND PM3 SERVICE ITEMS, PLUS CHANGE TRANSMISSION AND HYDRAULIC FILTERS; CHANGE DIFFERENTIAL AND FINAL DRIVE OIL; CHANGE TRANSMISSION / TORQUE CONVERTER OIL AND CLEAN SUCTION SCREEN; AND CHANGE ENGINE FUMES FILTER(IF APPLICABLE).

PM5-SERVICE: INCLUDES PM1, PM2, PM3, AND PM4 SERVICE ITEMS, PLUS CHANGE HYDRAULIC OIL.



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3367236

Invoice Date: 5/5/2021

Service Hours: 4198

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT ASHLEY LEPINE AT (480) 633-4848 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

PERFORM PM 1

Notes: SERVICED ON 4/16/2021

PM1-SERVICE: CHANGE ENGINE OIL AND FILTER; SOS ENGINE, TRANSMISSION / TORQUE CONVERTER, DIFFERENTIAL, FINAL DRIVE, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS; CHANGE CAB FILTERS; CHANGE PRIMARY AIR FILTER; CHANGE FUEL FILTERS; LUBRICATE MACHINE; AND PERFORM VISUAL AND OPERATIONAL INSPECTION.

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3501313

Invoice Date: 8/12/2021

Service Hours: 4456

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT RYAN LLOYD AT 480-633-4182 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

PERFORM PM 2

Notes: SERVICED ON 7/21/2021

*

PM1-SERVICE: CHANGE ENGINE OIL AND FILTER; SOS ENGINE, TRANSMISSION / TORQUE CONVERTER, DIFFERENTIAL, FINAL DRIVE, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS; CHANGE CAB FILTERS; CHANGE PRIMARY AIR FILTER; CHANGE FUEL FILTERS; LUBRICATE MACHINE; AND PERFORM VISUAL AND OPERATIONAL INSPECTION.

PM2-SERVICE: INCLUDES PM1 SERVICE ITEMS, PLUS CLEAN PRE-CLEANER; AND CHANGE SECONDARY AIR FILTER.

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3537663

Invoice Date: 1/17/2022

Service Hours: 4778

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT RYAN LLOYD AT 480-633-4182 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

PERFORM PM 1

Notes: SERVICE DATE - 12/2/2021

*

PM1-SERVICE: CHANGE ENGINE OIL AND FILTER; SOS ENGINE, TRANSMISSION / TORQUE CONVERTER, DIFFERENTIAL, FINAL DRIVE, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS; CHANGE CAB FILTERS; CHANGE PRIMARY AIR FILTER; CHANGE FUEL FILTERS; LUBRICATE MACHINE; AND PERFORM VISUAL AND OPERATIONAL INSPECTION.

*

ADD GREASE/OILS/LUB/FLUIDS

Notes: TOP OFF - COOLANT

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3544438

Invoice Date: 2/2/2022

Service Hours: 4833

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT ADAM THOMAS AT 623-760-1125 OR BY E-MAIL AT ADAM.THOMAS@EMPIRE-CAT.COM

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE

*

Description

TRAVEL TO FROM JOB SITE

Notes: SPECIFIC DIRECTIONS:

483 WEST ELWOOD STREET, PHOENIX, AZ 85041

*

REPAIR SEAT FRAME

Notes: CLIENT COMPLAINT: SEAT SLIDES FORWARD AND BACK, DOES NOT LOCK INTO POSITION

*

CAUSE OF FAILURE: BROKEN LOCK LATCH

*

12-17-21

REPAIR PROCESS COMMENT: DROVE TO JOB SITE LOCATION LOCATED MACHINE IN YARD. TROUBLESHOOT COMPLAINT. FOUND BROKEN LOCK LATCH AND SIDERAIL. ORDER PARTS.

*

12-20-21

BEGAN REPLACING SEAT SIDERAIL AND LATCH. PULLED RUBBER FLASH GUARD OFF FACE TO HAVE ACCESS TO SEAT BOLTS. REMOVED SEAT FROM MOUNTING PEGS. PULLED OFF SIDERAIL AND BROKEN LATCH SET. INSTALLED NEW LATCH SET AND SIDERAIL. FASTEN SEAT SIDERAIL BOLTS DOWN TO LATCH AND PLACED SEAT ON PEGS AND BOLT BACK DOWN TO MOUNTING BRACKET. ALL SEAT MOUNTING BOLTS ARE FASTENED AND MACHINE SEAT LOCKS IN PLACE. MACHINE IS READY TO BE PUT BACK IN SERVICE.

*

REPAIR LIGHT(S)

Notes: CLIENT COMPLAINT: LEFT TAIL LIGHT BROKEN



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

*

12-20-21

REPAIR PROCESS COMMENT: PULLED BATTERY PANEL OFF TO HAVE ACCESS TO HOLD DOWN BOLTS ON REAR BRAKE LIGHT. UNPLUGGED BRAKE LIGHT AND REPLACE WITH NEW BRAKE LIGHT. BOLTED DOWN LIGHT AND BATTERY ACCESS PANEL. CAB LIGHT WAS UNPLUGGED. PLUGGED CONNECTOR BACK IN ON MACHINE AND LIGHT WORKED. MACHINE IS READY TO BE PUT BACK IN SERVICE.

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3564899

Invoice Date: 5/4/2022

Service Hours: 5077

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT ASHLEY LEPINE AT (480) 633-4848 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

FIELD SVC TRUCK CHARGE FUEL

Notes: 499 WEST ELWOOD STREET, PHOENIX, AZ 85041
*

PERFORM PM 3

Notes: SERVICE DATE 4/8
*

PM1-SERVICE: CHANGE ENGINE OIL AND FILTER; SOS ENGINE, TRANSMISSION / TORQUE CONVERTER, DIFFERENTIAL, FINAL DRIVE, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS; CHANGE CAB FILTERS; CHANGE PRIMARY AIR FILTER; CHANGE FUEL FILTERS; LUBRICATE MACHINE; AND PERFORM VISUAL AND OPERATIONAL INSPECTION.

PM2-SERVICE: INCLUDES PM1 SERVICE ITEMS, PLUS CLEAN PRE-CLEANER; AND CHANGE SECONDARY AIR FILTER.

PM3-SERVICE: INCLUDES PM1 AND PM2 SERVICE ITEMS, PLUS OBTAIN A LEVEL 1 COOLANT SAMPLE.
*

ADD GREASE/OILS/LUB/FLUIDS

Notes:



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3580309

Invoice Date: 5/16/2022

Service Hours: 5106

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT ADAM THOMAS AT 623-760-1125 OR BY E-MAIL AT ADAM.THOMAS@EMPIRE-CAT.COM

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE

*

Description

TRAVEL TO FROM JOB SITE

Notes: LOCATION:

PHX PAVERS
SPECIFIC DIRECTIONS:
CLIENTS YARD
515 W ELWOOD ST
PHOENIX AZ 85041

*

REPLACE GASKET/RESEAL STEERING CYLINDER

Notes: CLIENT COMPLAINT: LEAKING RIGHT STEERING CYLINDER

*

CAUSE OF FAILURE: SEALS SEAT POORLY

*

04-21-22

REPAIR PROCESS COMMENT: ARRIVED AT THE JOB SITE AND RECEIVED THE MACHINE FROM THE OPERATOR, CHALKED MACHINE. INSPECTED AND FOUND THE RIGHT SIDE STEERING CYLINDER LEAKING FROM THE HEAD SEALS. STAGED THE MACHINE, RELIEVED PRESSURE AND LOCKED OUT. REMOVED AND CAPPED ALL LINES TO THE CYLINDER. UNPINNED ROD EYE. REMOVED THE ROD PACK FROM THE BARREL. REMOVED PISTON AND HEAD FROM THE ROD. REMOVED ALL SEALS. CLEANED ALL COMPONENTS AND INSPECTED, FOUND NO ISSUES. THE ROD IS STRAIGHT WITH NO NICKS OR SCORING. THE HEAD HAS NO WEAR MARKS OR CRACKS. THE PISTON HAS NO SCORING OR CRACKS. INSTALLED NEW SEALS TO THE PISTON AND HEAD. REINSTALLED PISTON AND HEAD TO ROD, TORQUED PISTON TO 443 LBFT, TORQUED SET SCREWS TO 204 LB



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

IN. CLEANED THE BARREL, FOUND NO ISSUES. INSTALLED THE ROD PACK TO THE BARREL. TIGHTENED THE HEAD. PINNED THE ROD EYE. REINSTALLED ALL LINES WITH NEW SEALS. CLEANED AREA OF REPAIR. RAN THE MACHINE, CYCLED THE CYLINDER SEVERAL TIMES. DROVE THE MACHINE AROUND YARD. INSPECTED AND FOUND NO LEAKS AFTER THE REPAIR. RETURNED THE MACHINE TO OPERATION.

*

Work Order #: 3608121

Invoice Date: 10/25/2022

Service Hours: 5460

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT ASHLEY LEPINE AT (480) 633-4848 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

FIELD SVC TRUCK CHARGE FUEL

Notes:

PERFORM PM 1

Notes: SERVICE DONE 10/04/22

PM1-SERVICE: CHANGE ENGINE OIL AND FILTER; SOS ENGINE, TRANSMISSION / TORQUE CONVERTER, DIFFERENTIAL, FINAL DRIVE, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS; CHANGE CAB FILTERS; CHANGE PRIMARY AIR FILTER; CHANGE FUEL FILTERS; LUBRICATE MACHINE; AND PERFORM VISUAL AND OPERATIONAL INSPECTION.

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3651199

Invoice Date: 2/24/2023

Service Hours: 5674

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT RYAN LLOYD AT 480-633-4182 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

TRAVEL TO FROM JOB SITE

Notes:

PERFORM PM 2

Notes: SERVICED ON 12/30/2022

PM1-SERVICE: CHANGE ENGINE OIL AND FILTER; SOS ENGINE, TRANSMISSION / TORQUE CONVERTER, DIFFERENTIAL, FINAL DRIVE, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS; CHANGE CAB FILTERS; CHANGE PRIMARY AIR FILTER; CHANGE FUEL FILTERS; LUBRICATE MACHINE; AND PERFORM VISUAL AND OPERATIONAL INSPECTION.

PM2-SERVICE: INCLUDES PM1 SERVICE ITEMS, PLUS CLEAN PRE-CLEANER; AND CHANGE SECONDARY AIR FILTER.

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3672415

Invoice Date: 4/12/2023

Service Hours: 5934

Notes: *****

*

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT RYAN LLOYD AT 480-633-4182 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

TRAVEL TO FROM JOB SITE

Notes: 545 WEST ELWOOD STREET, PHOENIX, AZ

*

PERFORM PM 1

Notes: SERVICED ON 4/03/2023

*

PM1-SERVICE: CHANGE ENGINE OIL AND FILTER; SOS ENGINE, TRANSMISSION / TORQUE CONVERTER, DIFFERENTIAL, FINAL DRIVE, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS; CHANGE CAB FILTERS; CHANGE PRIMARY AIR FILTER; CHANGE FUEL FILTERS; LUBRICATE MACHINE; AND PERFORM VISUAL AND OPERATIONAL INSPECTION.

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3699939

Invoice Date: 6/15/2023

Service Hours: 6153

Notes: *****

*

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT RYAN LLOYD AT 480-633-4182 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

TRAVEL TO FROM JOB SITE

Notes: 130 WEST WEST ROAD, PHOENIX, AZ 85041, UNITED

*

PERFORM PM 4

Notes: SERVICED ON 6/09/2023

*

PM1-SERVICE: CHANGE ENGINE OIL AND FILTER; SOS ENGINE, TRANSMISSION / TORQUE CONVERTER, DIFFERENTIAL, FINAL DRIVE, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS; CHANGE CAB FILTERS; CHANGE PRIMARY AIR FILTER; CHANGE FUEL FILTERS; LUBRICATE MACHINE; AND PERFORM VISUAL AND OPERATIONAL INSPECTION.

PM2-SERVICE: INCLUDES PM1 SERVICE ITEMS, PLUS CLEAN PRE-CLEANER; AND CHANGE SECONDARY AIR FILTER.

PM3-SERVICE: INCLUDES PM1 AND PM2 SERVICE ITEMS, PLUS OBTAIN A LEVEL 1 COOLANT SAMPLE.

PM4-SERVICE: INCLUDES PM1, PM2, AND PM3 SERVICE ITEMS, PLUS CHANGE TRANSMISSION AND HYDRAULIC FILTERS; CHANGE DIFFERENTIAL AND FINAL DRIVE OIL; CHANGE TRANSMISSION / TORQUE CONVERTER OIL AND CLEAN SUCTION SCREEN; AND CHANGE ENGINE FUMES FILTER(IF APPLICABLE).

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3711611

Invoice Date: 7/27/2023

Service Hours: 6244

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT BRYAN MCDEVITT AT 480-633-4846 OR BY E-MAIL AT BRYAN.MCDEVITT@EMPIRE-CAT.COM

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE

*

Description

TRAVEL TO FROM JOB SITE

Notes: SPECIFIC DIRECTIONS:

515 W. ELWOOD ST. PHOENIX, ARIZONA 85041

*

REPLACE BATTERY

Notes: COMPLAINT: CLIENT STATES THAT THE ENGINE WILL NOT

CRANK OVER

CAUSE: 2 BATTERIES HAD DEAD CELL

07-11-23

CORRECTION: TRAVEL TO THE JOB SITE - LOCATE THE MACHINE. COMPLETE JHA FORM. TRY TO HOOK UP ET -

NO POWER TO KEY OR DASH. REMOVE COVERS OVER BATTERIES. ISOLATE EACH BATTERY - LOAD TEST

BATTERIES - DEAD. NON CAT BATTERIES IN MACHINE.

CALL AND ADVISE CLIENT - CLIENT RAN TO AUTO STORE AND GOT NEW BATTERIES. CLEAN BATTERY CABLES.

INSTALL CABLES ONTO NEW BATTERIES. INSTALL RUBBER MAT, THEN HOLD DOWN STRAP AND HARDWARE. START MACHINE. REPAIR IS COMPLETED.

*

TROUBLE SHOOT SERVICE BRAKE

Notes: COMPLAINT: FAULT CODE FOR LOW BRAKE PRESSURE

CAUSE: NO FAILURE FOUND

07-11-23

CORRECTION: AFTER REPLACING BATTERIES, THE CODE FOR BRAKE PRESSURE CLEARED AFTER MACHINE WAS

STARTED. HOOK UP AND DOWNLOAD PRODUCT STATUS REPORT. COPY CONFIGURATION FILES. LOOK UP AND



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

UPDATE SOFTWARE: MACHINE CONTROL FROM 454-9744 TO 536-3669, DISPLAY FROM 444-5234 TO 467-2623, REINSTALL CONFIGURATION FILES. HOOK UP PRESSURE GAUGE TO TEST FRONT BRAKE PRESSURE. START MACHINE, BRAKE PRESSURE AT 0 PSI AT START UP. BRAKE PRESSURE WHEN DEPRESSING BRAKE PEDAL - 850PSI (SPEC 825+-50 PSI). HOOK UP PRESSURE GAUGE TO TEST REAR BRAKE PRESSURE. START MACHINE, BRAKE PRESSURE AT 0 PSI AT START UP. BRAKE PRESSURE WHEN DEPRESSING BRAKE PEDAL - 850PSI (SPEC 825+-50 PSI). FRONT AND REAR BRAKE PRESSURES ARE GOOD. DRIVE MACHINE AROUND CLIENT'S YARD FOR 30 MINUTES AND UNABLE TO DUPLICATE COMPLAINT. NO FAILURE FOUND. DOWNLOAD AND SAVE UPDATED PRODUCT STATUS REPORT.

*

TROUBLE SHOOT BATTERY

Notes:



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3726474

Invoice Date: 9/12/2023

Service Hours: 6359

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT RYAN LLOYD AT 480-633-4182 OR 1-800-EMPIRE1.

EMPIRE IS PROUD TO BE THE LEADING DEALER PROVIDING SECOND LIFE AND CUSTOM MACHINE REBUILDS AT 40 TO 60% THE COST OF A NEW MACHINE.

*

Description

TRAVEL TO FROM JOB SITE

Notes: 515 W ELWOOD ST, PHOENIX, ARIZONA 85041

PERFORM PM 1

Notes: SERVICED ON 08/24/2023

PM1-SERVICE: CHANGE ENGINE OIL AND FILTER; SOS ENGINE, TRANSMISSION / TORQUE CONVERTER, DIFFERENTIAL, FINAL DRIVE, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS; CHANGE CAB FILTERS; CHANGE PRIMARY AIR FILTER; CHANGE FUEL FILTERS; LUBRICATE MACHINE; AND PERFORM VISUAL AND OPERATIONAL INSPECTION.

*

REFILL GREASE/OILS/LUB/FLUIDS

Notes: TOP OFF: COOLANT

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3752937

Invoice Date: 11/10/2023

Service Hours: 6573

Notes: *****
 THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT MARIAH SAMMELI AT MARIAH.SAMMELI@EMPIRE-CAT.COM OR 480-633-4855.

 *

Description

TRAVEL TO FROM JOB SITE

Notes: LOCATION: 515 W ELWOOD ST, PHOENIX, ARIZONA 85041

PERFORM PM 2

Notes: SERVICED ON 11/8/2023.

*
 PM1-SERVICE: CHANGE ENGINE OIL AND FILTER; SOS ENGINE, TRANSMISSION / TORQUE CONVERTER, DIFFERENTIAL, FINAL DRIVE, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS; CHANGE CAB FILTERS; CHANGE PRIMARY AIR FILTER; CHANGE FUEL FILTERS; LUBRICATE MACHINE; AND PERFORM VISUAL AND OPERATIONAL INSPECTION.
 PM2-SERVICE: INCLUDES PM1 SERVICE ITEMS, PLUS CLEAN PRE-CLEANER; AND CHANGE SECONDARY AIR FILTER.
 *

REFILL GREASE/OILS/LUB/FLUIDS

Notes: TOP OFF: COOLANT



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3772308

Invoice Date: 1/26/2024

Service Hours: 6745

Notes: *****

THANK YOU FOR CHOOSING EMPIRE,
WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS
ABOUT THIS INVOICE, PLEASE CONTACT DEAN LAWRENCE
AT 602-622-8448 OR 1-800-EMPIRE1.

WE APPRECIATE YOU, WE'VE APPLIED A CREDIT TO THIS
WORKORDER AS A THANK YOU FOR YOUR BUSINESS. WE
TRULY VALUE YOUR PARTNERSHIP WITH EMPIRE AND
ARE VERY THANKFUL TO HAVE YOU AS A CLIENT

*

Description

TRAVEL TO FROM JOB SITE

Notes: SPECIFIC DIRECTIONS:

515 W. ELWOOD ST. PHOENIX, ARIZONA 85041

*

TRAVEL TO FROM JOB SITE

Notes:

TRAVEL TO FROM JOB SITE

Notes:

REPLACE HYDRAULIC HOSES/LINES

Notes: COMPLAINT: CLIENT STATES THAT THIS MACHINE HAS A

HYDRAULIC LEAK NEAR THE REAR DRIVE LINE
CAUSE: O-RING FAILED FOR STRAINER ON THE BOTTOM
OF THE TANK

1/8/24

CORRECTION: TRAVELED TO MACHINE SITE. LOCATED
MACHINE. OPENED ENGINE BAY. INSPECTED AREA FOR
HYD LEAKS. FOUND LEAK COMING FROM THE STRAINER AT
THE BOTTOM OF THE HYD TANK. COULD NOT SEE ANY
OTHER LEAKS ON MACHINE AT THIS TIME. LOCATED
PARTS. ORDERED PARTS FOR MACHINE.

1/11/24

TRAVELED TO MACHINE SITE. UNLOADED PUMP AND 55
GALLON DRUM FROM TRUCK. USED PUMP TO DRAIN HYD
TANK. REMOVED RIGHT SIDE PANEL TO GAIN ACCESS TO
BOTTOM OF TANK. REMOVED BOTTOM LINE TO DRAIN THE
REST OF THE OIL FROM THE TANK. REMOVED LINES FROM
BOTTOM OF THE TANK. REMOVED AND INSTALLED



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

STRAINER. REINSTALLED LINES TO THE BOTTOM OF THE TANK. REFILLED MACHINE WITH HYD OIL USING TRANSFER PUMP. RAN MACHINE. WHILE RUNNING MACHINE, FOUND ANOTHER HYD LEAK COMING FROM THE BRAKE PRESSURE LINE. LOCATED WHERE LEAK WAS COMING FROM. LINE WAS RUBBING AGAINST THE CORNER OF A FITTING CAUSING LINE TO LEAK. RELIEVED PRESSURE FROM BRAKE SYSTEM. REMOVED PANELS TO GAIN ACCESS TO MOUNTING LOCATIONS FOR BRAKE LINE. REMOVED AND PLUGGED LINE COMING OFF BRAKE CONTROL. REMOVED ALL MOUNTING POINTS FOR LINE. REMOVED LINE GOING TO DISTRIBUTION VALVE ABOVE REAR AXLE. INSTALLED NEW LINE IN REVERSE ORDER USING NEW O-RING AND TIES FOR MOUNTING. RAN MACHINE. NO LEAKS PRESENT. CLEANED AREA. RETURNED UNIT TO SERVICE.

*

REPLACE HYDRAULIC HOSES/LINES

Notes:

REPLACE HYDRAULIC HOSES/LINES

Notes:



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3778842

Invoice Date: 1/31/2024

Service Hours: 6777

Notes: *****

THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT RYAN LLOYD AT 480-633-4182 OR 1-800-EMPIRE1.

*

Description

TRAVEL TO FROM JOB SITE

Notes: 515 W ELWOOD ST, PHOENIX, ARIZONA 85041, UNITED STATES

PERFORM PM 1

Notes: SERVICED ON 1/24/24

PM1-SERVICE: CHANGE ENGINE OIL AND FILTER; SOS ENGINE, TRANSMISSION / TORQUE CONVERTER, DIFFERENTIAL, FINAL DRIVE, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS; CHANGE CAB FILTERS; CHANGE PRIMARY AIR FILTER; CHANGE FUEL FILTERS; LUBRICATE MACHINE; AND PERFORM VISUAL AND OPERATIONAL INSPECTION.

*

REFILL GREASE/OILS/LUB/FLUIDS

Notes: TOP OFF: COOLANT

*



Service History Report

Make: CATERPILLAR

Model: 924K

Serial: 0PWR03267

Work Order #: 3807003

Invoice Date: 4/26/2024

Service Hours: 6977

Notes: *****
THANK YOU FOR CHOOSING THE EMPIRE SERVICE SOLUTION, WE VALUE YOUR BUSINESS. IF YOU HAVE QUESTIONS ABOUT THIS INVOICE, PLEASE CONTACT RYAN LLOYD AT 480-633-4182 OR 1-800-EMPIRE1.

*

Description

TRAVEL TO FROM JOB SITE

Notes: 515 W ELWOOD ST, PHOENIX, ARIZONA 85041, UNITED STATES

PERFORM PM 3

Notes: SERVICED ON 4/12/2024.

PM1-SERVICE: CHANGE ENGINE OIL AND FILTER; SOS ENGINE, TRANSMISSION / TORQUE CONVERTER, DIFFERENTIAL, FINAL DRIVE, AND HYDRAULIC OIL; CHECK ALL FLUID LEVELS; CHANGE CAB FILTERS; CHANGE PRIMARY AIR FILTER; CHANGE FUEL FILTERS; LUBRICATE MACHINE; AND PERFORM VISUAL AND OPERATIONAL INSPECTION.
PM2-SERVICE: INCLUDES PM1 SERVICE ITEMS, PLUS CLEAN PRE-CLEANER; AND CHANGE SECONDARY AIR FILTER.
PM3-SERVICE: INCLUDES PM1 AND PM2 SERVICE ITEMS, PLUS OBTAIN A LEVEL 1 COOLANT SAMPLE.

REFILL GREASE/OILS/LUB/FLUIDS

Notes: TOP OFF: COOLANT
*