



2540 BROADMOOR BLVD.
SHERWOOD PARK, ALBERTA T8H 1B4
PHONE: (780) 449-FORD (3673)
TOLL FREE: 1-877-424-FORD (3673)
WEBSITE: www.sherwoodford.ca



CELL: 780-236-2123

SEE REVERSE FOR PRINT STATEMENT

OUT

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.

DATE _____ SIGNATURE ✓ _____

G.S.T. 88512 9155 RT

ALL ITEMS ARE SUBJECT TO G.S.T.

CUSTOMER NO.	ADVISOR	22220	TAG NO	3574	INVOICE DATE	08/06/26	INVOICE NO.	FCCS638733 6
CAN TRAFFIC	LABOUR RATE	LICENSE NO	240,758	COLOUR	STOCK NO			
	VN0005		KILOMETRES					
	YEAR/MAKE/MODEL		21/FORD TRUCK/TRANSIT CARGO V/T-250					
	VEHICLE I.D. NO.		1 F T B R 2 X 8 9 M K A 0 0 9 8 3					
	F.T.E. NO		P.O. NO					
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		08/05/26		IN SERVICE DATE		

MO: 240759 REPRINT# 1

LABOR & PARTS

J# 1 60FOZZ52 SPARK PLUGS 6 CYL TECH(S):23695 362.50

COMPLAINT: REPLACE SPARK PLUGS 6 CYL- ONLY PLUGS- UNTI IS BEING
RELINQUISHED IN A FEW MONTHS
CORRECTION: REPLACED SPARK PLUGS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	6	SP-589	SPARK P D08	8.77
JOB # 1	1	AT4Z-9H486-A	GASKET N10	34.78
				CF KOCH

JOB # 1 TOTAL PARTS 87.40

JOB # 1 TOTAL LABOR & PARTS 449.90

J# 2 22FOZMISC SHOP SUPPLY/PPE/ENVI TECH(S):1 0.00

COMPLAINT: \$10 ENVIRONMENTAL DISPOSAL FEE, 13% OF LABOR TO MAX \$90 SHOP
SUPPLIES/PPE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
				JOB # 2 TOTAL PARTS

JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 09FOZZCOMP COMPLIMENTARY INSPEC TECH(S):1 0.00

COMPLAINT: COMPLIMENTARY INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
				JOB # 3 TOTAL PARTS

JOB # 3 TOTAL LABOR & PARTS 0.00

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	SS	SHOP SUPPLIES	

TOTAL - MISC 47.13

COMMENTS
PO# VN0005KB2507

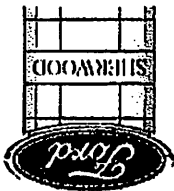
TAX SUMMARY
GST 24.85 RT885129155

IMPORTANT

AS A SERVICE CUSTOMER,
YOU MAY RECEIVE A
RANDOM SURVEY FROM
FORD CANADA
REGARDING HOW
SHERWOOD FORD STAFF
TREATED YOU AND MET
YOUR SERVICE NEEDS.
THESE ARE VERY
IMPORTANT TO OUR
SERVICE STAFF AS WE
USE THESE RESULTS
IN OUR PERSONAL
ASSESSMENT PROGRAMS.
ACCORDINGLY, WE
WOULD APPRECIATE
YOU TAKING THE TIME
TO COMPLETE AND
RETURN THE SURVEY.

Thank You

Due to Environmental
Regulations there is a
nominal fee for the
collection and
disposal of hazardous
material such as
oil filters, engine oil,
glycol transmission
fluid, etc.



APPROVED

UN0005
no 6674

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SEE REVERSE FOR PREVIOUS PAGES

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CUSTOMER NO		ADVISED		DATE		SIGNATURE	
CUST. 11 9155 RT		ALL ITEMS ARE SUBJECT TO Q.S.T.		T		U	
VEHICLE NO		YEAR/MAKE/MODEL		LICENSING NO		INVOICE DATE	
21/FORD TRUCK/TRANSIT CARGO V/T-250		V00005/1674/1/206,350		22220		11/20/25	
VEHICLE NO		DELIVERY DATE		COUNTRY		INVOICE NO	
11/07/25		11/20/25		ECCS619454 2		2253	
COMMENTS		INVOICE DATE		INVOICE NO		INVOICE DATE	
11/07/25		11/20/25		2253		2253	

IMPORTANT

LABOR & PARTS

COMPLAINT: CHECK AND ADVISE ON NOISE WHEN BRAKING - customer suspects the caliper on the front drivers side may be seized and not floating properly as the pad looks worn down the most of all 4 wheels.

CORRECTION: VERIFIED CONCERN WITH BRAKES WORN METAL ON METAL DRIVERS FRONT. FOUND CALIPER SEIZED RECD REPLACE BOTH FRONT CALIPERS WITH FRONT BRAKES. REC SERVICE REAR BRAKES AND REPLACE REAR BRAKE WEAR SENSOR WIRES ARE HORN THROUGH TO COOPER. PROVIDED QUOTE TO REPLACE FRONT BRAKES AND CALIPERS.

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 160.00

COMPLAINT: CHECK AND ADVISE ON SUSPENSION NOISE - Unit has had the front struts, front sway bar and links replaced, rear shocks replaced and an alignment done July 7, 2025 with 190,582km on the unit. Done by the customers shop.

CORRECTION: VERIFIED CONCERN WITH CLUNKING IN RF AREA. DIAGNOSED NOISE TO BE COMING FROM RF STABILIZER BAR LINK WAS NOT TIGHT. TIGHTENED RF STABILIZER BAR LINK AND CHECKED OTHER SIDE. FOUND OK. ROAD TESTED TO VERIFY REPAIRS.

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE

JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 240.00

COMPLAINT: 360 QUALITY CHECK

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE

JOB # 3 TOTAL PARTS 0.00

JOB # 3 TOTAL LABOR & PARTS 0.00

COMPLAINT: ENGINE HOURS

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE

JOB # 4 TOTAL PARTS 0.00

JOB # 4 TOTAL LABOR & PARTS 0.00

COMPLAINT: S10 ENVIRONMENTAL DISPOSAL FEE, 13% OF LABOR TO MAX \$90 SHOP SUPPLIES/PPE

Due to Environmental Regulations there is a nominal fee for the collection and disposal of hazardous material such as oil filters, engine oil, glycol transmission fluid, etc.



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OUT
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DATE _____ SIGNATURE _____

G.S.T. 88512 9156 RT

ALL ITEMS ARE SUBJECT TO G.S.T.

CUSTOMER NO	ADVISOR	TAG NO	INVOICE DATE	INVOICE NO
CAN TRAFFIC	JEAN ORTIZ	22220 2253	11/20/25	ECCS619454-2
	LABOUR RATE	LICENSE NO	COLOR	STOCK NO
		VN0005		
	YEAR/MAKE/MODEL	KILOMETRES	DELIVERY DATE	DELIVERY KM
	21/FORD TRUCK/TRANSIT CARGO V/T-250	206,350		
	VEHICLE ID NO		SELLER DEALER NO	PRODUCTION DATE
	1 E T B R 2 X 8 9 M K A 0 0 9 8 3			
	P.T.E. NO	P.O. NO	P.O. DATE	Q1 SERVICE DATE
			11/07/25	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 206352

IMPORTANT

AS A SERVICE CUSTOMER, YOU MAY RECEIVE A RANDOM SURVEY FROM FORD CANADA REGARDING HOW SHERWOOD FORD STAFF TREATED YOU AND MET YOUR SERVICE NEEDS. THESE ARE VERY IMPORTANT TO OUR SERVICE STAFF AS WE USE THESE RESULTS IN OUR PERSONAL ASSESSMENT PROGRAMS. ACCORDINGLY, WE WOULD APPRECIATE YOU TAKING THE TIME TO COMPLETE AND RETURN THE SURVEY.

Thank You

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 5 TOTAL PARTS				0.00	
JOB # 5 TOTAL LABOR & PARTS				0.00	

JH 645280ZZ04 FRONT PADS REPL ROTOR TECH(S): 13623 1480.00
Added Operation (ORTIZ @ 11/12/2025 14:07)
COMPLAINT: REPLACE FRONT BRAKE PADS AND ROTORS
CAUSE: FRONT PADS AND ROTORS - OMM METAL ON METAL, SEIZED CALIPER
CORRECTION: REPLACED FRONT PADS AND ROTORS

Line 3 cc 302

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 6	1	BRF-1902	KIT - B D14	151.27	151.27
JOB # 6	2	BRRF-459	ROTOR A D14	296.73	593.46
JOB # 6	12	H719504-S439	BOLT ZOO	5.48	65.76
JOB # 6	12	H714650-S442	BOLT ZOO	5.48	65.76
JOB # 6 TOTAL PARTS				876.25	
JOB # 6 TOTAL LABOR & PARTS				1356.25	

JH 745280ZZ25 SERVICE REAR BRAKES TECH(S): 13623 160.00
Added Operation (ORTIZ @ 11/12/2025 14:07)
COMPLAINT: SERVICE REAR BRAKES
CORRECTION: REPALCED REAR BRAKE PADS SENSOR AND SERVICED REAR BRAKES

Line 4 cc 302

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 7	1	NK42-2N248-A	WIRE AS ZOO	93.06	93.06
JOB # 7 TOTAL PARTS				93.06	
JOB # 7 TOTAL LABOR & PARTS				253.06	

JH 845280ZZ29 BRAKE REPAIR TECH(S): 13623 320.00
Added Operation (ORTIZ @ 11/12/2025 14:07)
COMPLAINT: FRONT CALIPERS - LEFT FRONT SIEZED - REC REPLACE BOTH FRONTS
DUE TO MILEAGE
CORRECTION: REPLACED BOTH FRONT CALIPERS AS REQ AND ROAD TESTED

Line 5 cc 302

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 8	1	LK42-2B120-C	CALIPER N16	363.47	363.47
JOB # 8	1	LK42-2B121-C	CALIPER N16	367.40	367.40
JOB # 8	2	LK42-2B292-E	BRACKET N16	211.46	422.92
JOB # 8	3	PH-20	FLUID - Z03	13.22	39.66
JOB # 8	4	EOAZ-2149-B	WASHER N16	2.81	11.24
JOB # 8 TOTAL PARTS				1204.69	
JOB # 8 TOTAL LABOR & PARTS				1524.69	

JH 945380ZZ01 REPL FRONT SHOCK/STRUT TECH(S): 13623 20.00
Added Operation (ORTIZ @ 11/17/2025 11:08)
COMPLAINT: REPLACE FRONT SHOCKS/STRUTS
CORRECTION: REFER TO RO 620245

Line 6 cc 303

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
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SEE REVERSE FOR PRMRY 236144AH

DATE _____ SIGNATURE _____
INDENTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____
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O.S.T. 88512 9155 RT

CUSTOMER NO	ADVISOR	JEAN ORTIZ	LICENSE NO.	22220	MILWAUKEE	2253	ISSUE DATE	01/20/25	ECS6194542	BOOK NO
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CAN TRAFFIC		9		RESIDENCE PHONE		BUSINESS PHONE		COMMENTS	
VNO005		206,350		DELIVERY DATE		DELIVERY MILE		VEHICLE ID NO.	
21/EORD TRUCK/TRANST-CARGO V/I-250		SALES BY ALT# NO		PRODUCTION DATE		IN SERVICE DATE		11/07/25	
MO: 206352									

IMPORTANT	
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PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	JOB # 10 TOTAL PARTS	JOB # 10 TOTAL LABOR & PARTS	USE THESE RESULTS IN OUR PERSONAL ASSESSMENT PROGRAMS.
MISC	CODE	DESCRIPTION	CONTROL NO.				
JOB # A	SS	SHOP SUPPLIES					90.00
JOB # S	ET	ENVIRONMENTAL HANDLING					10.00
							100.00
			TOTAL - MISC				

COMMENTS.....
RECOMMENDED NOT DONE/ DECLINED SERVICES.....
TAX SUMMARY.....
GST 101.70 RT85129155.....
TOTALS.....

WOULD APPRECIATE
YOU TAKING THE TIME
TO COMPLETE AND
RETURN THE SURVEY.

Thank You

*****	FORD MAY SEND YOU A SHORT SURVEY ABOUT YOUR EXPERIENCE, AND	TOTAL LABOR.....	1360.00
*****	WE ASK FOR YOUR SUPPORT BY FILLING IT OUT. WE WANT TO MAKE	TOTAL PARTS.....	2174.00
*****	SURE YOU ARE COMPLETELY SATISFIED. IF YOU ARE NOT COMPLETELY	TOTAL SUBLET.....	0.00
*****	SATISFIED, PLEASE CALL OUR SERVICE DEPARTMENT AT	TOTAL G.O.G.....	0.00
*****	780-449-3673	TOTAL MISC CHG.....	100.00
*****		TOTAL MISC DISC.....	0.00
*****		TOTAL TAX.....	181.70
*****		TOTAL INVOICE \$	3815.70

IF WHEELS WERE REMOVED PLEASE RETURN WITHIN 75km TO RETORQUE
MAINTENANCE SERVICES NOT PERFORMED

96F02	COMPLAINT:	FRAME WORK ADDITIONAL LINE IF REQUIRED FOR SUB FRAME BOLT EXTRACTION VERY COMMON, POSSIBLE LOWER CONTROL ARMS IF BOLTS SEIZED IN BUSHINGS. 1-6 HOURS DEPENDING WHAT HAPPENS ON REMOVAL OF SUB FRAME.
09F0203	COMPLAINT:	OIL AND FILTER PERFORM OIL AND FILTER CHANGE - OVER DUE BY 2000 KMS
50F0214	COMPLAINT:	REPL AIR FILTER oil filters, engine oil, material such as disposal of hazardous collection and nominal fee for the Regulations there is a Due to environmental

PAGE 3 OF 4
 CUSTOMER COPY
 DIVISION OF HEALTH (CONTINUED ON NEXT PAGE)
 04:37pm
 COMPLAINT: REPLACE AIR FILTER - REC HILAGE
 glycol transmission fluid, etc.



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	1 F T B R 2 X 8 9 M K A 0 0 9 8 3			
	E.T.C. NO	P.O. NO.	R.O. DATE	IN SERVICE DATE
			11/07/25	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 206352	

50FOZZ00
COMPLAINT:

SMALL SERVICE
FABRICATE CUSTOM WATER TROFF TO DIVERT WATER UNDER HOOD COWL
TO
PREVENT FUTURE ISSUES IN THIS AREA - WATER DRIPS ON TOP OF
ENGINE CAUSING BOLTS TO BREAK.

CUSTOMER SIGNATURE

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