



CUSTOMER #:

113983



Mercedes-Benz

\*INVOICE\*

Mercedes-Benz Country Hills
Authorized Mercedes-Benz Retailer

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HOME: CONT:
BUS: CELL: SERVICE ADVISOR: 344 GRAHAM LOUGHRIN

Table with columns: COLOUR, YEAR, MAKE/MODEL, VIN, LICENSE, ODOMETER IN/ OUT, TAG. Row 1: 20, MERCEDES BENZ SPRINT, W1X8E33Y4LN126411, CLZ-4209, 6873/6875, T3577. Row 2: DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., CUST. PAY LABOUR RATE, PAYMENT, INV. DATE. Row 3: 08JAN21 DD, 17:00 25APR23, 189.00, CASH, 28APR23.

R.O. OPENED READY OPTIONS: DLR:8600

13:25 24APR23 12:57 28APR23

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Row 1: PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

F CUSTOMER STATES CHECK ENGINE LIGHT IS CURRENTLY ON. PLEASE CHECK AND ADVISE. PERFORM SCAN TO RETRIEVE FAULT CODE UP TO 2 HOURS OF PRE-AUTHORIZATION CAUSE: VERIFIED CUSTOMER CONCERN, CEL WAS ON DURING TEST, CONNECTED DAS AND BATTERY CHARGER, PERFORMED QUICK TEST, FOUND FAULT CODE IN SCR P203B31 The AdBlue~ fill level sensor has a malfunction. The signal is not present. A+S, P13DF00 The AdBlue~ system has a malfunction. S, P206B31 Component 'A103 (AdBlue~ additive tank/pump module)' has a malfunction. The signal is not present. A+S, CHECKED TIPS DOCUMENT AND FOUND CASE NO.GI14.40-N-071997, CHECKED SCR CONTROL UNIT FOR UPDATE AND NO NEWER SOFTWARE FOUND, CHECKED THE ACTUAL VALUES OF THE ADBLUE TANK AND FOUND FILL LEVEL SENSOR RAW VALUE 1 AND 2 ZERO WHEN TANK IS 100%, NEED TO REPLACE THE ADBLUE TANK DUE FAULTY LEVEL SENSOR. FOLLOWING WIS INSTRUCTIONS EMPTY THE ADBLUE, TANK REMOVED THE COOLANT EXPANSION RESERVOIR, RELEASE THE FILLER HOSE AND REMOVED IT FROM THE ADBLUE TANK, REMOVED FRONT BUMPER. REMOVED THE FRONT SECTION OF THE FRONT-RIGHT FENDER LINER, REMOVE THE PRESSURE LINE FROM THE PUMP MODULE. DISCONNECT ELECTRICAL CONNECTORS, UNSCREW BOLTS AND REMOVE ADBLUE TANK DOWNWARDS. INSTALLED NEW ADBLUE TANK MODULE, ATTACH THE ELECTRICAL WIRING HARNESSSES ATTACH THE HOSES ( FILLER NECK AND BREATHE HOSE ) TO THE ADBLUE TANK, INSTALLED THE COOLANT EXPANSION RESERVOIR. FILLED UP ADBLUE TANK WITH THE SAME QUANTITY, INSTALL THE FRONT SECTION OF THE FRONT-RIGHT FENDER LINER. INSTALL FRONT BUMPER. WHIT POWER SOURCE ATTACHED SET AND LOGIN XENTRY PERFORMED INITIAL START UP OF NEW ADBLUE TANK MODULE. CLEAR MALFUNCTION CODES. PERFORMED FINAL QUICK TEST. PERFORMED FINAL ROAD TEST. ROAD TEST OK THE WARNING LIGHT IS NO LONGER PRESENT.

540650 ON-BOARD POWER SUPPLY VOLTAGE MAINTAIN (WHEN CHECKING/ TESTING AND TROUBLESHOOTING)

Thank You For Your Business!

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. I hereby acknowledge my indeptedness in the

amount of \$ being the total amount owing, or balance owing as shown hereon.

Date

Signature

Table with columns: DESCRIPTION, TOTALS. Rows: LABOUR AMOUNT, PARTS AMOUNT, DISCOUNTS, SUBLET AMOUNT, MISC. / ENVIRON. CHGS, TOTAL CHARGES, LESS INSURANCE, SALES TAX, PLEASE PAY THIS AMOUNT

ALL ITEMS SUBJECT TO GST # 80166 7536 RT0001

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HOME: CONT: SERVICE ADVISOR: 344 GRAHAM LOUGHRIN  
BUS: CELL:

COLOUR	YEAR	MAKE/MODEL	VIN	LICENSE	ODOMETER IN/ OUT	TAG	
	20	MERCEDES BENZ SPRINT	W1X8E33Y4LN126411	CLZ-4209	6873/6875	T3577	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	CUST. PAY LABOUR RATE	PAYMENT	INV. DATE
08JAN21 DD			17:00 25APR23		189.00	CASH	28APR23

R.O. OPENED READY OPTIONS: DLR:8600

13:25 24APR23 12:57 28APR23

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		324	WV				(N/C)
541011			PERFORM QUICK TEST				(N/C)
		324	WV				(N/C)
470643			CHECK SEPARATE PARTS OF ADBLUE (R) SYSTEM: ..... AS PER FAULT CODE				(N/C)
		324	WV				(N/C)
499290			EMPTY/FILL ADBLUE TANK				(N/C)
		324	WV				(N/C)
499292			REPLACE ADBLUE TANK				(N/C)
		324	WV				(N/C)
881303			EXTRA WORK FOR: REMOVE/INSTALLFRONT BUMPER ON VEH. WITH FRONT FOG LAMP				(N/C)
		324	WV				(N/C)
1	910-470-00-00		A CONTAINER, REDUCING AGENT				(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE F:	0.00

G CUSTOMER STATES THEY CAN FEEL AIR COMING THROUGH THE PASSENGER FRONT DOOR HANDLE WHEN DRIVING. PARTS FOR REPAIR SUPPLIED BY RANGELAND RV RED DEER. PLEASE CHECK AND ADVISE.

CAUSE: CUSTOMER COMPLAINT CONFIRMED AIR COMING TROUGH THE PASSENGER DOOR HANDLE. REMOVED PASSENGER DOOR PANEL TO RE-WORK VAPOR BARRIER . INSTALLED DOOR PANEL.

0 MISCELLANEOUS							
	324	CV				132.30	132.30
1	907-722-06-00-9051		A TRIM, DRIVER S DOOR		0.38	0.38	0.38
1	907-727-17-00-9051		A COVERING PANEL		1.11	1.11	1.11
PARTS:	1.49	LABOR:	132.30	OTHER:	0.00	TOTAL LINE G:	133.79

H CUSTOMER STATES DRIVER FRONT SEAT COVERS HAVE PAINT OVER SPRAY ON THEM. PARTS SUPPLIED BY RANGELAND RV RED DEER. PLEASE CHECK AND ADVISE.

CAUSE: FOLLOWING INSTRUCTIONS OF WIS REMOVED DRIVER SEAT FROM TURN PLATE, REPLACED BACKREST COVER, REPLACED SEAT BASE COVER, INSTALLED SEAT, TORQUE BOLTS WITH SPECS 30Nm CLEAR AIR BAG

**Thank You  
For Your  
Business!**

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amount of \$ \_\_\_\_\_  
being the total amount owing, or balance owing as shown hereon.

Date \_\_\_\_\_

Signature \_\_\_\_\_

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
DISCOUNTS	
SUBLET AMOUNT	
MISC. / ENVIRON. CHGS	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
<b>PLEASE PAY THIS AMOUNT</b>	

ALL ITEMS SUBJECT TO GST # 80166 7536 RT0001

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CUSTOMER COPY

2450 Country Hills Boulevard NE  
Calgary, AB T3N 1X1  
Service: (587) 393-7486 | Fax: (403) 775-0465  
www.mbcountryhills.com

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OLDS, AB T4H 1Y2

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HOME: CONT:
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Table with columns: COLOUR, YEAR, MAKE/MODEL, VIN, LICENSE, ODOMETER IN/ OUT, TAG. Includes details for Mercedes Benz SPRINT, VIN W1X8E33Y4LN126411, License CLZ-4209, Odometer 6873/6875, Tag T3577.

Table with columns: DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., CUST. PAY LABOUR RATE, PAYMENT, INV. DATE. Includes dates 08JAN21 DD, 13:25 24APR23, 12:57 28APR23, 17:00 25APR23, 189.00, CASH, 28APR23.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Includes technical notes and line items for seat heater and head restraint.

PARTS: 7.69 LABOR: 756.00 OTHER: 0.00 TOTAL LINE H: 763.69

I\*\* NOTE: "A" SERVICE OVERDUE BY 15 DAYS. CLIENT AWARE MESSAGE CANNOT BE RESET BY US WITHOUT PERFORMING "A" SERVICE AT A MERCEDES-BENZ DEALER.

Table with columns: PARTS, LABOR, OTHER, TOTAL LINE I. Includes line item for ISP (99) with total 0.00.

ESTIMATE: 378.00 24APR23 13:25 SA: 344
CONTACT:

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER 50.00
CALL CENTER APPT CREATED
2023-04-11 01:55:00PM TAKEN BY
CLAUDIA REYES DROP OF SATURDAY
2PM

Thank You
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Business!

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Table with columns: DESCRIPTION, TOTALS. Includes items like LABOUR AMOUNT (888.30), PARTS AMOUNT (9.18), DISCOUNTS (0.00), SUBLET AMOUNT (0.00), MISC. / ENVIRON. CHGS (50.00), TOTAL CHARGES (947.48), LESS INSURANCE (0.00), SALES TAX (47.38), PLEASE PAY THIS AMOUNT (994.86).

RANGELAND RV & TRAILER SALES LTD  
 295 BURNT PARK DRIVE  
 RED DEER AB T4S 2L4  
 (PH) 587-457-5200  
 www.rangelandr.com

W/O: 6057

WO #: 6057

Customer Name:

Invoice#:

Stock Desc: 12885 2022 SUNSEEKI  
 2400B

Author: RDSERVICE2

Serial#: 4X4MSSZ28NF059064

Address:

Chassis#: W1X8E33Y4LN126411

Phone#(res):

Warranty Date: 30 MAY 22

Phone#(bus):

Purchased Date: 30 MAY 22

Cell Phone:

Date In: 25 JUL 22

Email:

Promised Date:

Completed Date: 12 APR 23

Tag#: 236

Dealer#: GST# 87571-2812

**Job #16 - Warranty**

COMPLAINT: Transferred to RRD\*6984 on 12 APR 23

Estimate amount was 0.00

MAIN ENTRY DOOR to be replaced due to dent

\*\*1155528 - FOREST RIVER APPROVED 1.0 TO ORDER AND REPLACE DOOR \*\*

CAUSE: PICTURES

CORRECTION: PICTURES

**Labor**

Job #	Description	Hours	Total
16	WARRANTY LABOUR	0.00	N/C

**Sublet**

Description	Total
PAINTING DOOR	N/C

**Other Services**

Code	Description	Qty	Price	Total
EX	US EXCHANGE	0.00	N/C	N/C
SSW	SHOP SUPPLIES - WARRANTY	0.00	N/C	N/C
FRT	FREIGHT	0.00	N/C	N/C

**Subtotal for Job #16: 0.00**

**Job #1 - Warranty**

Transferred to RRD\*6984 on 12 APR 23

Estimate amount was 0.00

PAINT ON THE FRONT BUMPER IS PEELING BADLY IN MULITPLE AREAS

\*\*MAY NEED ESTIMATE TO REPAINT, WILL WAIT TO SEE WHAT FOREST RIVER SAYS\*\*

\*\*1189772 - FOREST RIVER DENIED, STATED THAT IT LOOKS LIKE YELLOW PAINT ON THE DAMAGE. I SENT PICTURES IN AGAIN, STATING THIS WAS BUG DEBRIS AND NOT YELLOW PAINT.

\*\*

**Sublet**

Description	Total
BUMPER REPAIR	N/C

**Subtotal for Job #1: 0.00**



Customer #: 40544  
 RICHARDSON, CARRIE



**Job #7 - Warranty**

COMPLAINT: TABLE TOP HAS A CHIP OUT OF IT, CUSTOMER SAID IT WAS PREVIOUSLY NOTED

\*\*1155526 - FOREST RIVER APPROVED .20 TO ORDER AND REPLACE DINETTE TABLE TOP \*\*

CAUSE: CHIPPED

CORRECTION: REMOVE DAMAGED TABLE, MEASURE BASE AND INSTALL ON NEW ONE.

**Labor**

Job #	Description	Hours	Total
7	WARRANTY LABOUR	0.00	N/C

**Parts**

Part #	Description	Qty	Price	Total
F100261320	DINETTE TABLE TOP 23" X 32.25"	1.00	N/C	N/C

**Other Services**

Code	Description	Qty	Price	Total
EX	US EXCHANGE	1.00	N/C	N/C
SSW	SHOP SUPPLIES - WARRANTY	1.00	N/C	N/C

**Subtotal for Job #7: 0.00**

**Job #8 - Warranty**

COMPLAINT: LINO AT THE BED CORNER HAS CRACKED AND NEXT TO THE CRACK IN THE MIDDLE OF THE FLOOR THERE'S A BLEMISH OR SOMETHING STUCK TO THE LINO.

\*\* 1155526 - FOREST RIVER APPROVED 10.0 HOURS TO REPLACE LINO. \*\*

\*\* EMAILED COLIN FOR ESTIMATE ON GETTING FLOORING REPLACED \*\*

CAUSE: LINO CRACK

CORRECTION: - FLOORING GUY REPAIRED CRACK, I ADDED 1/4 ROUND AT FLOOR TO HOLD LINO DOWN.

- MY TIME ON THIS JOB IS TO REPAIR TWO JOBS ON PREVIOUS WO AS WELL WO 6055 - DRAWER GOT CAUGHT BY SLIDE, AND TRIM BY BUNK BED FALLING OFF.

**Labor**

Job #	Description	Hours	Total
8	WARRANTY LABOUR	0.01	N/C

**Parts**

Part #	Description	Qty	Price	Total
F100218208	LINO CHATHAM TWILGHT	20.00	N/C	N/C

**Other Services**

Code	Description	Qty	Price	Total
DB	DUTY / BROKERAGE - PARTS	1.00	N/C	N/C
FRTW	FREIGHT - WARRANTY	1.00	N/C	N/C

**Subtotal for Job #8: 0.00**

**Job #10 - Warranty**

COMPLAINT: DINETTE BLIND FRAYED ON THE LEFT EDGE

CAUSE: FRAYED

CORRECTION: REMOVE DAMAGED BLIND AND INSTALL NEW ONE.



Customer #: 40544  
RICHARDSON, CARRIE



<b>Labor</b>				
Job #	Description	Hours	Total	
10	WARRANTY LABOUR	0.00	N/C	

<b>Parts</b>				
Part #	Description	Qty	Price	Total
F100220017	SHADE NIGHT 20.5"X23" SLATE ROCK	1.00	N/C	N/C

**Subtotal for Job #10: 0.00**

**Job #14 - Warranty**

COMPLAINT: Transferred to RRD\*6984 on 12 APR 23

Estimate amount was 0.00

WHITE DOTS ON DRIVERS SEAT

\*\*1189772 - FOREST RIVER APPROVED .40 TO REPLACE\*\*

CAUSE: DIDNT MEAN TO CLOCK INTO

CORRECTION: DIDNT MEAN TO CLOCK INTO

<b>Labor</b>				
Job #	Description	Hours	Total	
14	WARRANTY LABOUR	0.00	N/C	

<b>Sublet</b>				
Description				Total
COVERS FRO DRIVER SEATS				N/C

**Subtotal for Job #14: 0.00**

**Job #15 - Warranty**

BEDROOM BLIND IS FRAYED

<b>Labor</b>				
Job #	Description	Hours	Total	
15	WARRANTY LABOUR	0.20	N/C	

<b>Parts</b>				
Part #	Description	Qty	Price	Total
F100220175	SHADE NIGHT 57X25 SLATE ROCK	1.00	N/C	N/C

<b>Other Services</b>				
Code	Description	Qty	Price	Total
FRTW	CRATING WARRANTY	1.00	N/C	N/C
FRT	FREIGHT	1.00	N/C	N/C

**Subtotal for Job #15: 0.00**

**Job #13 - Warranty**

COMPLAINT: WHILE DRIVING RV COLD AIR COMES THROUGH THE DOOR HANDLE

CAUSE: Clocked into wrong job

CORRECTION: Clocked into wrong job

<b>Labor</b>				
Job #	Description	Hours	Total	
13	WARRANTY LABOUR	0.00	N/C	

<b>Sublet</b>				
Description				Total
DRIVERS DOOR TRIM				N/C
FEED THROUGH GROMMET				N/C

**Subtotal for Job #13: 0.00**



Customer #: 40544  
RICHARDSON, CARRIE



**Job #4 - Warranty**  
FRONT BUMPER PAINT IS CHIPPING/ DUPLICATE

<b>Labor</b>			
Job #	Description	Hours	Total
4	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #4:</b>			<b>0.00</b>

**Job #5 - Warranty**  
Belt line cover BY THE MAIN DOOR IS PEELING

<b>Labor</b>			
Job #	Description	Hours	Total
5	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #5:</b>			<b>0.00</b>

**Job #19 - Warranty**  
COMPLAINT: P/S DOOR NOT SEALED

CAUSE: \*\*17-NOV-2022: UNIT WILL NEED TO GO TO MERCEDES

<b>Labor</b>			
Job #	Description	Hours	Total
19	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #19:</b>			<b>0.00</b>

**Job #20 - Warranty**  
Transferred to RRD\*6984 on 12 APR 23  
Estimate amount was 0.00  
MAIN ENTRY DOOR CAME NOT PAINTED. NEED TO BE PAINTED BY BORIS

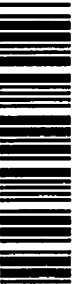
<b>Labor</b>			
Job #	Description	Hours	Total
20	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #20:</b>			<b>0.00</b>

**Job #2 - Warranty**  
LEATHER TRIM @ BUNK IS NOT SECURE AND WILL NOT STAY SECURE. THE RIVETS/DECORATIVE CAPS DO NOT STAY ON CORRECTLY EITHER

<b>Labor</b>			
Job #	Description	Hours	Total
2	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #2:</b>			<b>0.00</b>

**Job #3 - Warranty**  
CUPBOARD AND ADJACENT SLIDE FASCIA IN THE BEDROOM ARE DAMAGED. HANDLE NEEDS ADJUSTING AND FILL IN THE FASCIA CRACK WITH PUTTY?

<b>Labor</b>			
Job #	Description	Hours	Total
3	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #3:</b>			<b>0.00</b>



Customer #: 40544  
RICHARDSON, CARRIE



W/O: 6057

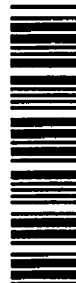
Parts Total:	0.00
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	0.00
<b>WORK ORDER TOTAL:</b>	<b>0.00</b>

The above jobs performed have been explained and I am satisfied with the repairs on my rv and/or the future items that remain. I am picking up my rv on todays date in the condition of which it was dropped off for service.  
Rangeland Rv thanks you for your patronage.

Date: 12 Apr 2023

Customer Signature : \_\_\_\_\_

Original Work Order



Customer #: 40544  
RICHARDSON, CARRIE



RANGELAND RV & TRAILER SALES LTD  
 295 BURNT PARK DRIVE  
 RED DEER AB T4S 2L4  
 (PH) 587-457-5200  
 www.rangelandr.com

W/O: 6055

WO #: 6055  
 Customer Name:  
 Address:  
 Phone#(res):  
 Phone#(bus):  
 Cell Phone:  
 Email:

Invoice#:  
 Author: RDSERVICE1

Stock Desc: 12885 2022 SUNSEEKI  
 2400B  
 Serial#: 4X4MSSZ28NF059064  
 Chassis#: W1X8E33Y4LN126411  
 Warranty Date: 30 MAY 22  
 Purchased Date: 30 MAY 22  
 Date In: 22 JUL 22  
 Promised Date:  
 Completed Date: 30 NOV 22  
 Tag#: 249  
 Dealer#: GST# 87571-2812

**Job #7 - Warranty**

COMPLAINT: Transferred to RRD\*6057 on 07 DEC 22  
 Estimate amount was 0.00  
 TABLE TOP HAS A CHIP OUT OF IT, CUSTOMER SAID IT WAS PREVIOUSLY NOTED

CAUSE: TABLE TOP

CORRECTION: DINNET TABLE DOES HAVE CHIPS OUT OF IT ON THE BOTTOM TOOK PICTURES

**Labor**

Job #	Description	Hours	Total
7	WARRANTY LABOUR	0.00	N/C

**Other Services**

Code	Description	Qty	Price	Total
EX	US EXCHANGE	0.00	N/C	N/C
SSW	SHOP SUPPLIES - WARRANTY	0.00	N/C	N/C

Subtotal for Job #7: 0.00

**Job #8 - Warranty**

COMPLAINT: Transferred to RRD\*6057 on 07 DEC 22  
 Estimate amount was 0.00  
 LINO AT THE BED CORNER HAS CRACKED AND NEXT TO THE CRACK IN THE MIDDLE OF THE FLOOR THERE'S A BLEMISH OR SOMETHING STUCK TO THE LINO.

CAUSE: PICTURES

CORRECTION: PICTURES TAKEN

**Labor**

Job #	Description	Hours	Total
8	WARRANTY LABOUR	0.00	N/C

**Other Services**

Code	Description	Qty	Price	Total
DB	DUTY / BROKERAGE - PARTS	0.00	N/C	N/C
FRTW	FREIGHT - WARRANTY	0.00	N/C	N/C

Subtotal for Job #8: 0.00

**Job #10 - Warranty**

COMPLAINT: Transferred to RRD\*6057 on 07 DEC 22  
 Estimate amount was 0.00  
 DINETTE BLIND FRAYED ON THE LEFT EDGE



Customer #: 40544  
 RICHARDSON, CARRIE



CAUSE: PICTURES

CORRECTION: PICTURES AND MESSUREMENTS ATTACHED TO WORK ORDER

<b>Labor</b>			
Job #	Description	Hours	Total
10	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #10:</b>			<b>0.00</b>

**Job #14 - Warranty**  
 Transferred to RRD\*6057 on 07 DEC 22  
 Estimate amount was 0.00  
 WHITE DOTS ON DRIVERS SEAT

<b>Labor</b>			
Job #	Description	Hours	Total
14	WARRANTY LABOUR	0.00	N/C
<b>Sublet</b>			Total
Description COVERS FRO DRIVER SEATS			N/C
<b>Subtotal for Job #14:</b>			<b>0.00</b>

**Job #16 - Warranty**  
 COMPLAINT: Transferred to RRD\*6057 on 25 JUL 22  
 Estimate amount was 0.00  
 MAIN ENTRY DOOR HAS A DENT AT THE BOTTOM ON THE OUTSIDE

CAUSE: PICTURES

CORRECTION: PICTURES

<b>Labor</b>			
Job #	Description	Hours	Total
16	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #16:</b>			<b>0.00</b>

**Job #15 - Warranty**  
 Transferred to RRD\*6057 on 07 DEC 22  
 Estimate amount was 0.00  
 BEDROOM BLIND IS FRAYED

<b>Labor</b>			
Job #	Description	Hours	Total
15	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #15:</b>			<b>0.00</b>

**Job #17 - Warranty**  
 COMPLAINT: CAMPAIGN #000891-22V556, 2022-368 - LCI AWNINGS 20E-055 - FABRIC WELD MAY NOT BE SECURE

CAUSE: CAMPAIGN #000891-22V556 , 2022-368

CORRECTION: PERFORM TECHNICAL SERVICE BULLITINE NO PROBLEM FOUND

<b>Labor</b>			
Job #	Description	Hours	Total
17	WARRANTY LABOUR	0.20	N/C
<b>Subtotal for Job #17:</b>			<b>0.00</b>



Customer #: 40544  
RICHARDSON, CARRIE



**Job #13 - Warranty**

Transferred to RRD\*6057 on 07 DEC 22

Estimate amount was 0.00

WHILE DRIVING RV COLD AIR COMES THROUGH THE DOOR HANDLE

**Labor**

Job #	Description	Hours	Total
13	WARRANTY LABOUR	0.00	N/C

**Sublet**

Description	Total
DRIVERS DOOR TRIM	N/C
FEED THROUGH GROMMET	N/C

**Subtotal for Job #13: 0.00**

**Job #1 - Warranty**

COMPLAINT: WINEGARD BOX NOT FLUSH TO CEILING

CAUSE: screw holes to big in ceiling  
WINEGARD BOX NOT FLUSH TO CEILING

CORRECTION: REATTACHED THE WIFI BOOSTER WITH LARGER SCREWS AND SEALED WITH A THIN BEAD OF SILICONE  
TIGHTEN SCREWS HOLDING BOX UP AND RUN A BEAD OF WHITE SIKAFLEX SO AS NOT TO BE ABLE TO SEE THE BLINKING GREEN LIGHT

**Labor**

Job #	Description	Hours	Total
1	WARRANTY LABOUR	0.40	N/C

**Other Services**

Code	Description	Qty	Price	Total
SSW	SHOP SUPPLIES - WARRANTY	1.00	N/C	N/C

**Subtotal for Job #1: 0.00**

**Job #2 - Warranty**

COMPLAINT: SEWER CAP LOCK IS LOOSE

CAUSE: SEWER CAP LOCK IS LOOSE

CORRECTION: SEWER HOSE HOLDER DOOR LATCH LOOSE REMOVE PLASTIC THUMB LATCH AND REPLACE WITH A METAL KEYED LOCK

**Labor**

Job #	Description	Hours	Total
2	WARRANTY LABOUR	0.50	N/C

**Parts**

Part #	Description	Qty	Price	Total
00125	COMPARTMENT DOOR THUMB LOCK 7/8"	1.00	N/C	N/C

**Subtotal for Job #2: 0.00**

**Job #3 - Warranty**

COMPLAINT: D/S 2ND BOTTOM COMPARTMENT LOCK IS EXTREMELY TIGHT

CAUSE: D/S 2ND BOTTOM COMPARTMENT LOCK IS EXTREMELY TIGHT

CORRECTION: LUBRICATE LOCK MECHANISM AND ADJUST LATCH PLATE



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<b>Labor</b>			
Job #	Description	Hours	Total
3	WARRANTY LABOUR	0.50	N/C
<b>Subtotal for Job #3:</b>			<b>0.00</b>

**Job #4 - Warranty**  
 Transferred to RRD\*6057 on 07 DEC 22  
 Estimate amount was 0.00  
 FRONT BUMPER PAINT IS CHIPPING

<b>Labor</b>			
Job #	Description	Hours	Total
4	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #4:</b>			<b>0.00</b>

**Job #5 - Warranty**  
 Transferred to RRD\*6057 on 07 DEC 22  
 Estimate amount was 0.00  
 BOX SHAPED COVER BY THE MAIN DOOR IS PEELING

<b>Labor</b>			
Job #	Description	Hours	Total
5	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #5:</b>			<b>0.00</b>

**Job #6 - Warranty**  
 COMPLAINT: HOSES FALLING DOWN @ P/S REAR END

CAUSE: HOSES FALLING DOWN @ P/S REAR END

CORRECTION: CHECK FOR HOSES HANGING DOWN FOUND TO BE WIRING SECURE WIRING WITH ZIP TIES

<b>Labor</b>			
Job #	Description	Hours	Total
6	WARRANTY LABOUR	0.20	N/C
<b>Subtotal for Job #6:</b>			<b>0.00</b>

**Job #9 - External**  
 COMPLAINT: SELF LEVELING SYSTEM ISSUES. CUSTOMER STATES "SLIPPING ISSUES" WHEN PARKED IN THE DRIVEWAY AND SENSORS GIVE ERROR MSG

CAUSE: AUTO LEVELING SYSTEM ISSUES

CORRECTION: TEST LEVELING SYSTEM 3 TIMES NO PROBLEM FOUND

<b>Labor</b>			
Job #	Description	Hours	Total
9	RETAIL LABOUR	0.00	0.00

<b>Other Services</b>				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
<b>Subtotal for Job #9:</b>				<b>0.00</b>

**Job #11 - Warranty**  
 COMPLAINT: CURTAIN TRACK

CAUSE: CURTAIN TRACK FALLING DOWN



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CORRECTION: REINSTALL CURTAIN TRACK SECURE TRACK WITH STAPLES COVER WITH PUTTY

<b>Labor</b>			
Job #	Description	Hours	Total
11	WARRANTY LABOUR	1.00	N/C
<b>Subtotal for Job #11:</b>			<b>0.00</b>

**Job #12 - External**  
 COMPLAINT: DRAWER @ BEDROOM SLIDE IS BROKEN  
 CAUSE: DRAWER @ BEDROOM SLIDE IS BROKEN  
 CORRECTION: NO PROBLEM FOUND

<b>Labor</b>			
Job #	Description	Hours	Total
12	RETAIL LABOUR	0.00	0.00
<b>Subtotal for Job #12:</b>			<b>0.00</b>

**Job #18 - Warranty**  
 COMPLAINT: TRIM @ BUNKBED NOT SECURE  
 CAUSE: TRIM @ BUNK BED IS LOOSE  
 CORRECTION: RESECURE CEILING BATON STRIP AND FILL HOLES WITH PUTTY

<b>Labor</b>			
Job #	Description	Hours	Total
18	WARRANTY LABOUR	0.30	N/C
<b>Subtotal for Job #18:</b>			<b>0.00</b>

**Job #19 - Warranty**  
 COMPLAINT: Transferred to RRD\*6057 on 07 DEC 22  
 Estimate amount was 0.00  
 P/S DOOR NOT SEALED

CAUSE: \*\*17-NOV-2022: UNIT WILL NEED TO GO TO MERCEDES

<b>Labor</b>			
Job #	Description	Hours	Total
19	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #19:</b>			<b>0.00</b>

**Job #20 - Warranty**  
 Transferred to RRD\*6057 on 07 DEC 22  
 Estimate amount was 0.00  
 MAIN ENTRY DOOR HAS DENT AT THE BOTTOM ON THE OUTSIDE

<b>Labor</b>			
Job #	Description	Hours	Total
20	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #20:</b>			<b>0.00</b>

W/O: 6055



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 RICHARDSON, CARRIE



Parts Total: 0.00  
Labour Total: 0.00  
Sublet Total: 0.00  
Extras Total: 0.00  
**WORK ORDER TOTAL: 0.00**

The above jobs performed have been explained and I am satisfied with the repairs on my rv and/or the future items that remain. I am picking up my rv on todays date in the condition of which it was dropped off for service.  
Rangeland Rv thanks you for your patronage.

Date: 12 Apr 2023

Customer Signature : \_\_\_\_\_

Customer Work Order



Customer #: 40544  
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RANGELAND RV & TRAILER SALES LTD  
 295 BURNT PARK DRIVE  
 RED DEER AB T4S 2L4  
 (PH) 587-457-5200  
 www.rangelandrv.com

W/O: 5979

WO #: 5979

Customer Name:

Invoice#:

Stock Desc: 12885 2022 SUNSEEK  
 2400B

Author: RDSERVICE1

Serial#: 4X4MSSZ28NF059064  
 Chassis#: W1X8E33Y4LN126411

Address:

Warranty Date: 30 MAY 22  
 Purchased Date: 30 MAY 22

Phone#(res):

Date In: 04 JUL 22

Phone#(bus):

Promised Date:

Cell Phone:

Completed Date: 25 JUL 22

Email:

Tag#: 236

Dealer#: GST# 87571-2812

**Job #1 - Warranty**

COMPLAINT: CUSTOMERS DINETTE SLIDE IS NOT COMING BACK OUT AND AND THERE IS A GAP IN THE SLIDE

CAUSE: Slide inop

CORRECTION: SLIDE WAS NOT WORKING PROPERLY AS LEFT FRONT ROLLER WAS CATCHING THE BOTTOM OF THE SLIDE NOT ALLOWING THE SLIDE TO COME OUT PROPERLY HAD TO GRIND DOWN ROLLER AND REINSTALL NOW SLIDE GOES IN AND OUT WITH NO ISSUES

**Labor**

Job #	Description	Hours	Total
1	WARRANTY LABOUR	8.00	N/C

**Other Services**

Code	Description	Qty	Price	Total
EX	US EXCHANGE	1.00	N/C	N/C

Subtotal for Job #1: 0.00

**Job #2 - Warranty**

COMPLAINT: COUNTER TOP TO THE LEFT OF THE SINK HAS SCRATCHES AND A CHIP ON THE RIGHT SIDE AROUND THE SINK OPENING COUNTER TOP.

CAUSE: Counter top kitchen

CORRECTION: KITCHEN COUNTER TOP AROUND SINK HAD VERY SHARP CHIP OUT OF IT SANDED THE CHIP AND NOW IT IS NO LONGER SHARP NOR NOTICABLE

**Labor**

Job #	Description	Hours	Total
2	WARRANTY LABOUR	0.00	N/C

Subtotal for Job #2: 0.00

**Job #3 - Warranty**

PAINT IS SCRATCHED ABOVE THE LICENSE PLATE HOLDER

**Labor**

Job #	Description	Hours	Total
3	WARRANTY LABOUR	0.00	N/C

Subtotal for Job #3: 0.00

**Job #4 - External**

COMPLAINT: NOTED - SPEED LIMIT ON HEADS UP DISPLAY DIDN'T GO OVER 80 KM AND THE



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PASSENGER SIDE CHASSIS DOOR HAS COLD AIR BLOWING IN THROUGH THE DOOR HANDLE

CORRECTION: THESE ARE CHASSIS ISSUES TO BE DEALT WITH MERCEDES

<b>Labor</b>			
Job #	Description	Hours	Total
4	DIAGNOSE	0.00	0.00

<b>Other Services</b>				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
<b>Subtotal for Job #4:</b>				<b>0.00</b>

**Job #5 - Warranty**

COMPLAINT: P/S COMPARTMENT DOOR STILL OPENS WHEN ITS LOCKED. CHECK ALL OF THE OUSIDE COMPARTMENTS AS EITHER THE LATCHES ARE DIFFICULT TO OPEN AND CLOSE OR THE DOORS ARE.

CAUSE: COMPARTMENT DOOR STILL OPENING WHEN LOCKED ON PASSAGER SIDE

CORRECTION: TESTED COMPARTMENT DOOR AND WAS OPENING WHEN LOCKED ON THE FRONT SIDE IT WAS THE PASSANGER SIDE COMPARTMENT DOOR TOOK OFF LOCK LATCH AND PUT BATTON STRIP UNDERNEATH OF IT AND 2 1/4 WASHERS UNDERNEATH THEN SCREWED DOWN SO LATCH STUCK UP MORE AND NOW WHEN YOU CLOSE AND LOCK THE COMPARTMENT DOOR YOU CAN NOT GET IT OPEN IT IS WORKING PROERPLY ALSO CHECKED ALL THE OTHER COMPARTMENT DOORS ALONG THE SIDE OF TRAILER ON DRIVERS AND PASSANGER SIDE AND FOUND THAT OPERATION OF ALL COMPARTMENT DOORS IS NORMAL WHEN THEY ARE LOCKED THEY STAY CLOSED YOU CAN NOT GET THEM OPEN.

<b>Labor</b>			
Job #	Description	Hours	Total
5	WARRANTY LABOUR	0.20	N/C
<b>Subtotal for Job #5:</b>			<b>0.00</b>

**Job #6 - Warranty**

COMPLAINT: BOTTOM DRAWER UNDERSINK DOESN'T SLIDE PROPERLY ONCE IT'S OPENED

CAUSE: Kitchen drawers

CORRECTION: KITCHEN DRAWER ON BOTTOM SCREWS IN THE BACK LOSE WITCH MADE DRAWER OUT OF ALIGHTMENT AND NOT WORK PROPERLY BUT DRAWERS ARE TOUGHER DUE TO SUPPOSED BE TOUGH FOR NO OPENING DURING TRAVEL

<b>Labor</b>			
Job #	Description	Hours	Total
6	WARRANTY LABOUR	0.20	N/C
<b>Subtotal for Job #6:</b>			<b>0.00</b>

**Job #7 - Warranty**

COMPLAINT: Transferred to RRD\*6055 on 22 JUL 22

Estimate amount was 0.00

TABLE TOP HAS A CHIP OUT OF IT, CUSTOMER SAID IT WAS PREVIOUSLY NOTED

CAUSE: TABLE TOP

CORRECTION: DINNET TABLE DOES HAVE CHIPS OUT OF IT ON THE BOTTOM TOOK PICTURES

<b>Labor</b>			
Job #	Description	Hours	Total
7	WARRANTY LABOUR	0.00	N/C

W/O: 5979



Customer #: 40544  
RICHARDSON, CARRIE



Subtotal for Job #7: 0.00

Job #8 - Warranty

COMPLAINT: Transferred to RRD\*6055 on 22 JUL 22

Estimate amount was 0.00

LINO AT THE BED CORNER HAS CRACKED AND NEXT TO THE CRACK IN THE MIDDLE OF THE FLOOR THERE'S A BLEMISH OR SOMETHING STUCK TO THE LINO.

CAUSE: PICTUREDS

CORRECTION: PICTURES TAKEN

Labor	Description	Hours	Total
Job # 8	WARRANTY LABOUR	0.00	N/C
Subtotal for Job #8:			0.00

Job #9 - Warranty

COMPLAINT: CHECK ALL OF THE CABINETS DOORS FOR ALIGNMENT, HINGES NEED TO BE ADJUSTED

CAUSE: CUBBOARDS

CORRECTION: CUBBOARDS ABOVE KITCHEN SINK RUBBING ADJUSTED WITH SCREWS ON INSIDE GAB STILL LOOKS NORMAL BUT NO LONGER RUBBING CABINET IN DINET THE CUBBORDS LOSE AS WELL SCREWS STRIPPED OUT IN WOOD REPLACED SCREWS WITH BIGGER ONES NOW NICE AND TIGHT ALSO TIGHTED SCREWS IN BATHROOM CABINET DOORS WERE ALSO LOSE BUT NOT STRIPPED OUT SO TIGHTNED OPERATION OF ALL IS NORMAL

Labor	Description	Hours	Total
Job # 9	WARRANTY LABOUR	0.40	N/C
Subtotal for Job #9:			0.00

Job #10 - Warranty

COMPLAINT: Transferred to RRD\*6055 on 22 JUL 22

Estimate amount was 0.00

DINETTE BLIND FRAYED ON THE LEFT EDGE

CAUSE: PICTURES

CORRECTION: PICTURES AND MESSUREMENTS ATTACHED TO WORK ORDER

Labor	Description	Hours	Total
Job # 10	WARRANTY LABOUR	0.00	N/C
Subtotal for Job #10:			0.00

Job #11 - Warranty

COMPLAINT: SCREEN DOOR HAS A HOLE AT THE TOP OF THE BOTTOM SCREEN AND IS PULLING OUT AT THE BOTTOM OF THE TOP SCREEN

CAUSE: SCREENS

CORRECTION: SCREEN ON TOP OF DOOR WAS POPPING OUT AT THE BOTTOM TOOK BOTTOM RUBBER OFF AND PUT SCREEN BACK IN THERE PROPERLY SO IT IS NOT POPPING OUT ALSO REPLACED THE SCREEN ON THE BOTTOM BECASUE OF THE HOLE

W/O: 5979



Customer #: 40544  
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<b>Labor</b>			
Job #	Description	Hours	Total
11	WARRANTY LABOUR	0.10	N/C
<b>Subtotal for Job #11:</b>			<b>0.00</b>

**Job #12 - Warranty**

COMPLAINT: KITCHEN FAUCET HANDLE LOOSE-CHECK OPERATION OF FAUCETTE

CAUSE: HANDLE LOOSE

CORRECTION: HANDLE LOOSE TIGHTENED BOLT NOW TAP IS TIGHT WILL NOT COME OFF OPERATION NORMAL.

<b>Labor</b>			
Job #	Description	Hours	Total
12	WARRANTY LABOUR	0.30	N/C
<b>Subtotal for Job #12:</b>			<b>0.00</b>

**Job #13 - External**

COMPLAINT: MOUNT TOILET PAPER RACK TO THE RIGHT OF THE TOILET EITHER ON THE WALL OR THE CABINET

CAUSE: TOILET PAPER HOLDER

CORRECTION: MOUNTED TOILET PAPER ON THE WALL RIGHT OF THE TOILET WHEN SITTING ON IT

<b>Labor</b>			
Job #	Description	Hours	Total
13	RETAIL LABOUR	0.00	0.00
<b>Subtotal for Job #13:</b>			<b>0.00</b>

**Job #14 - Warranty**

Transferred to RRD\*6055 on 22 JUL 22

Estimate amount was 0.00

WHITE DOTS ON DRIVERS SEAT

<b>Labor</b>			
Job #	Description	Hours	Total
14	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #14:</b>			<b>0.00</b>

**Job #15 - External**

COMPLAINT: P/S REAR LEVELING JACK DOESN'T GO ALL THE WAY DOWN

CAUSE: PASSAGER SIDE REAR JACK

CORRECTION: FOUND WHEN OPERATING ALL THE JACKS USING AUTO LEVEL IT WORKS NORMAL SAME AS WHEN USING IT INDIVIDUALLY TESTED SYSTEM MULTIPLE TIMES AND COULD NOT GET ERROR TO HAPPEN JACK WENT DOWN JUST AS FAR AS ALL THE OTHER ONES JACKS DO RUN OUT OF STROKE IF GROUND IS TO SOFT WHERE TRYING TO LEVEL MAY NEED LEVELING BLOCKS AND OR FLATTER GROUND

<b>Labor</b>			
Job #	Description	Hours	Total
15	WARRANTY LABOUR	0.00	0.00
<b>Subtotal for Job #15:</b>			<b>0.00</b>

**Job #16 - Warranty**

COMPLAINT: Transferred to RRD\*6055 on 22 JUL 22



Customer #: 40544  
RICHARDSON, CARRIE



Estimate amount was 0.00  
MAIN ENTRY DOOR HAS A DENT AT THE BOTTOM ON THE OUTSIDE

CAUSE: PICTURES

CORRECTION: PICTURES

<b>Labor</b>			
Job #	Description	Hours	Total
16	WARRANTY LABOUR	0.00	N/C
<b>Subtotal for Job #16:</b>			<b>0.00</b>

**Job #17 - Warranty**

COMPLAINT: P/S MAIN AWNING DRIP RAIL COMING AWAY FROM THE RV AND HAS A GAP @ THE JOINT

CAUSE: Gap

CORRECTION: FIXED GAP IN DRIP RAIL

<b>Labor</b>			
Job #	Description	Hours	Total
17	WARRANTY LABOUR	0.10	N/C
<b>Subtotal for Job #17:</b>			<b>0.00</b>

**Job #18 - Warranty**

COMPLAINT: SILICON ON THE SIDE OF A SLIDE OUT IS PEELING WAS PAINTED OVER AND IS CRACKING

CAUSE: SILICON ON RIGHT SIDE OF SLIDE

CORRECTION: SILICON ON THE RIGHT SIDE OF THE SLIDE WAS PEELING AND NOT PROPERLY SEALED RE SEALED WITH GREY SILICON AND TAPED OFF TO MAKE SURE LINE WAS ACCURATE LOTS OF PAIN/ SILVER ON THE BLACK SLIDE PEICE TRIED TO GET OFF BUT IT IS PAINT IT DID NOT WANT TO COME OFF

<b>Labor</b>			
Job #	Description	Hours	Total
18	WARRANTY LABOUR	0.20	N/C
<b>Subtotal for Job #18:</b>			<b>0.00</b>

**Job #19 - Warranty**

COMPLAINT: OVER SPRAY ON THE WINDOW/S REAR WITH PAINT FROM THE FACTORY

CAUSE: Over spray

CORRECTION: OVER SPRAY ON DRIVERSIDE REAR WINDOW USED WINDOW CLEANER AND RAZOR BLADE AND MANAGED TO CLEAN OFF NOW WINDOW HAD NO MORE OVER SPRAY ON IT

<b>Labor</b>			
Job #	Description	Hours	Total
19	WARRANTY LABOUR	0.20	N/C
<b>Subtotal for Job #19:</b>			<b>0.00</b>

**Job #20 - Warranty**

OVERSPRAY ON D/S DOOR HANDLE

<b>Labor</b>			
Job #	Description	Hours	Total
20	WARRANTY LABOUR	0.00	N/C

W/O: 5979



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Subtotal for Job #20: 0.00

**Job #21 - Warranty**

COMPLAINT: SILICONE ON CAB OVER THE D/S & R/H SIDE OF TOP WINDOW IS CRACKING & PULLING AWAY

CAUSE: DRIVERS SIDE SILICON WAS NOT SEALED AND LOOKED HORRIBLE

CORRECTION: SCRAPED OFF SILICON ON DRIVERS SIDE DRIP RAIL/ TRIM PEICE AND RE SILICONED WITH SILICON GOT RID OF ALL LUMPS AND MADE SURE WAS SEALED

**Labor**

Job #	Description	Hours	Total
21	WARRANTY LABOUR	0.40	N/C

Subtotal for Job #21: 0.00

Parts Total: 0.00

Labour Total: 0.00

Sublet Total: 0.00

Extras Total: 0.00

**WORK ORDER TOTAL: 0.00**

The above jobs performed have been explained and I am satisfied with the repairs on my rv and/or the future items that remain. I am picking up my rv on todays date in the condition of which it was dropped off for service. Rangeland Rv thanks you for your patronage.

Date: 13 Apr 2023

Customer Signature: \_\_\_\_\_

W/O: 5979



Customer #: 40544  
RICHARDSON, CARRIE

