



Register a New Machine	Limited Warranty
Registered Machines	LIMITED WARRANTY
Submit a Warranty Claim	
Past Claim Status	<p>Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.</p>
KUH N Protect+	
Limited Warranty	<p>The benefits under this warranty are in addition to the other rights and remedies under the law in relation to KUH N's goods and services.</p>
KUH N Protect + Baler maintenance guideline	
	<p>KUH N warrants, in accordance with the provisions below, to each retail purchaser of new KUH N equipment from an authorized KUH N dealer, that such equipment is, at the time of delivery to such purchaser, free from defects in material and workmanship, and that such equipment is covered under this limited Warranty providing the machine is used and serviced in accordance with the recommendations in the Operator's manual.</p> <p>This Limited Warranty covers the equipment for a period of one year starting from the date the equipment is delivered to the retail purchaser and during this period up to a limit of 500 hours of use.</p> <p>The date of invoice to the retail purchaser and the registration of the machine by the dealer are taken as evidence of delivery of the machine. If a defect covered by warranty appears, KUH N will, in its sole discretion, and free of charge, either:</p> <ul style="list-style-type: none">• repair the equipment (or the defective part of the equipment), or• Authorize the equipment (or the defective part of the equipment) to be replaced or repaired. <p>The limit of KUH N's liability under this Limited Warranty is the reimbursement (or repair) of components as well as labor charges incurred, based on KUH N's warranty labor rate and allowable time for repair.</p> <p>KUH N reserves the right to replace defective parts of the equipment with parts and components of similar quality, grade and composition where an identical part or component is not available.</p> <p>Goods presented for repair may be replaced by refurbished goods or the same type rather than being repaired. Refurbished parts may be used to repair the goods.</p>

These conditions are subject to the following exceptions:

Parts of the machine which are not of KUHN manufacture, such as tires, PTO shafts, slip clutches, hydraulic cylinders, etc. are not covered by this Limited Warranty, but are subject to the warranty of the original manufacturer.

Warranty claims applying to these types of parts must be submitted in the same way as if they were parts manufactured by KUHN. However, compensation will be paid in accordance with the warranty agreement of the manufacturer concerned, in as much as the latter justifies such a claim.

This Limited Warranty does not apply to failure through normal wear and tear, to damage resulting from negligence or from lack of inspection, from misuse, from lack of maintenance and/or if the machine has been involved in an accident, lent out or used for purposes other than those for which it was intended.

This Limited Warranty will not apply to any product that has been altered or modified in any way without KUHN's express permission, or if parts and/or equipment not approved by KUHN are used on a machine manufactured by KUHN and/or if repairs have been carried out by anyone other than an authorized KUHN dealer.

KUHN shall not be responsible for any damage to the machine or its equipment in transit or handling by any common carrier, within or without the Warranty period. Machines, equipment and parts are transported at owner's risk.

KUHN cannot be held responsible under this Limited Warranty for any claims or injuries to the owner or to any third party, nor to any resulting responsibility.

Also, KUHN is not liable under this Limited Warranty for incidental or consequential damages (including loss of anticipated profits) or for any impairment due to a failure, a latent defect or a breakdown of the machine.

The customer will be responsible for and bear the costs of:

Normal maintenance such as greasing, maintenance of oil levels, minor adjustments, etc. Dealer travel time, or travelling costs to and from the machine.

Transporting machines, equipment or parts to the repair site and returning them to the user site.

Parts defined as normal wearing items such as, but not limited to belts, blades, discs, knives, shares, tines, tine holders, slip clutches, etc. that are not covered by the Limited Warranty.

If a fault covered by warranty occurs, the retail purchaser must contact the dealer with details of the alleged defect and must make the machine available to the dealer for inspection and testing. The Dealer will then handle the warranty claim with KUHN on behalf of the retail purchaser.

The Limited Warranty is dependent on the strict observance of the following conditions:

The machine has been used and maintained according to the instructions in the operator's manual. The quality and quantity of lubricants used must always be in accordance with Company specifications.

The safety measures mentioned in the Operator's manual and on the machine itself have been followed, and all the guards and protective elements, of whatever nature, have been inspected regularly and maintained in perfect working order.

KUHN's judgment in all cases of claims under this Limited Warranty shall be final and conclusive and the retail purchaser agrees to accept its decisions.

Further conditions: limits of application and responsibility

This Limited Warranty cannot be assigned or transferred to anyone without KUHN's prior written consent.

Authorized KUHN Dealers have no right or authority to assume any obligation or take any decision on KUHN's behalf, whether expressly or tacitly. KUHN makes no express warranties or representations other than set out in this Limited Warranty.

Technical assistance given by KUHN or its agents for repairing or operating equipment does not lead to any responsibility on KUHN's behalf under this Limited Warranty and cannot under any circumstances bring novation or derogation to the conditions of the present Limited Warranty.

KUHN reserves the right to incorporate changes in its machines without prior notice and without obligation to apply these changes to machines previously manufactured.

Contact Details

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