

John Deere Service Repair Parts Warranty US & Canada

Product Group	Warranty Term
<ul style="list-style-type: none"> New complete John Deere engines (In Agricultural Applications) 	24 months or 2000 hours, whichever comes first (unlimited hours of use during first 12 months)
<ul style="list-style-type: none"> AMS position receiver, mobile processors, displays, MTG, UTG RTK Radios Raven Heat Exchangers Complete engine assemblies (available through parts inventory) for Turf & Utility products. (Excludes John Deere Merchandise products) New complete John Deere engines (In Non-Agricultural Applications) New fuel injection nozzles, injectors, electronic unit injectors (EUIs) New fuel injection pumps, unit pumps John Deere components (turbochargers, connecting rods, fuel injection pumps, fuel injection nozzles, water pumps, engine oil pumps, cylinder heads, crankshafts, starters, alternators, generators) Short block assemblies for Turf & Utility products MICHELIN® X® TWEEL® Turf Airless Radial Tires Other new equivalent components of remanufactured items listed in table below 	12 months / unlimited hours
<ul style="list-style-type: none"> New piston/liner kits New short blocks and long blocks (Complete Block Assemblies – CBAs) New underhaul and overhaul kits Special John Deere production assemblies NOT available through normal parts channels 	12 months or 1500 hours, whichever comes first
<ul style="list-style-type: none"> Camso (formerly Camoplast) rubber track belts – reimbursed on a prorated basis for the remainder of the warranty term <ul style="list-style-type: none"> 2500 series – 2 Track Tractors – Agricultural Applications only 3500 series – 2 Track Tractors – Agricultural Applications only 3500 series – 4 Track Tractors – Agricultural Applications only 4500 series – 2 Track Tractors – Agricultural Applications only RD 4500 series – 4 Track Tractors – Agricultural Applications only - 16.5 inch (419 mm) width RD 4500 series – 4 Track Tractors – Agricultural Applications only - 18 inch (457.2 mm), 24 inch (610 mm), 30 inch (762 mm) width 5500 series – 2 Track Tractors – Agricultural Applications 5500 series – 2 Track Tractors – Non-Agricultural Applications 6500 series – 2 Track Tractors – Agricultural Applications 6500 series – 2 Track Tractors – Non-Agricultural Applications 6500 series – 4 Track Tractors – Agricultural Applications 6500 series – 4 Track Tractors – Non-Agricultural Applications Non-Powered Systems – Agricultural Applications Combines – Agricultural Applications 	24 months or 2000 hours 48 months or 4000 hours 48 months or 3000 hours 48 months or 4000 hours 24 months or 1500 hours 48 months or 3000 hours 48 months or 4000 hours 24 months or 2000 hours 48 months or 4000 hours 24 months or 2000 hours 48 months or 3000 hours 24 months or 1500 hours 24 months or 2000 hours 24 months or 2000 hours whichever comes first
<ul style="list-style-type: none"> New Soucy combine track systems, excluding rubber track belts 	24 months
<ul style="list-style-type: none"> Soucy combine track system rubber track belts – reimbursed on a prorated basis for the remainder of the warranty term 	48 months or 2000 hours, whichever comes first
<ul style="list-style-type: none"> New Soucy planter track systems, excluding rubber track belts 	12 months
<ul style="list-style-type: none"> Soucy planter track system rubber track belts – reimbursed on a prorated basis for the remainder of the warranty term 	24 months
<ul style="list-style-type: none"> Compact Construction Equipment (CCE) rubber track belts 	18 months or 1500 hours, whichever comes first for non-Dealer installed Or 24 months or 2000 hours, whichever comes first for Dealer installed
<ul style="list-style-type: none"> All other Ag parts 	6 months / unlimited hours for non-Dealer installed Or 12 months / unlimited hours for Dealer installed
<ul style="list-style-type: none"> All other Turf parts (Includes: Riding Lawn Equipment, Utility Vehicles, Compact Utility Tractors 1 Family-4 Family, Golf & Turf, Commercial Mowing) 	6 months / unlimited hours for Dealer or non-Dealer installed
<ul style="list-style-type: none"> All other Compact Construction Equipment (CCE) parts 	6 months / unlimited hours for non-Dealer installed Or 12 months / unlimited hours for Dealer installed

John Deere Reman Warranty US & Canada

Reman Component Types	Dealer Installed			Non-Dealer Installed			
	2 Yr / Unlimited	2 Yr / 2000 hrs	1 Yr / Unlimited	2 Yr / Unlimited	2 Yr / 2000 hrs	1 Yr / Unlimited	90 Day Unlimited
Complete & Basic Engines in John Deere Branded Agricultural Equipment		X (1st yr unlimited)			X (1st yr unlimited)		
Complete & Basic Engines in John Deere Branded Non-Agricultural Equipment			X			X	
Complete Block Assemblies (CBA) in John Deere Branded Agricultural & OEM Equipment			X			X	
Short Block Assemblies			X			X	
Remanufactured AMS Components			X			X	
Turbochargers, Camshafts, Crankshafts, Engine Oil Pumps, Engine Water Pumps, Connecting Rods, and Cylinder Heads			X			X	
Rotary Fuel Injection Pumps*		X				X	
Inline, High Pressure Common Rail (HPCR), and Electronic Unit Injector (EUI) Fuel Injection Pumps and Nozzles			X			X	
Starters and Alternators	X			X			
Generators			X			X	
Air Conditioning Compressors			X				X
Mechanical or Powershift Transmissions			X			X	
Non-ZF Infinitely Variable Transmissions (IVT) and IVT Hydrostatic Modules			X			X	
Complete ZF Infinitely Variable Transmissions (IVT)			X			X	
Sub-assemblies for ZF Infinitely Variable Transmissions (IVT)			X			X	
Axles			X			X	
Clutch Assemblies			X			X	
Hydraulic/Hydrostatic Pumps & Motors			X			X	
Gearboxes			X			X	
Electronics (Sensors, Controllers, Displays, Monitors, Receivers, Joysticks)			X			X	
Mid-Rollers			X			X	

*Contact your local dealer for a complete list of the John Deere Reman Fuel Injection Pump part numbers with a 2 yr/2000 hr warranty.

- A. Parts Warranty term begins on the date of purchase by the original purchaser (except for certain agricultural tillage, planting, cultivating, harvesting, and application equipment which may have a delayed warranty start date, but only if established by John Deere and noted by selling Dealer on the Purchase Order).
- B. Any authorized John Deere dealer ("Dealer") will replace a new or remanufactured John Deere part that proves to be defective in materials or workmanship during the applicable period of warranty. Return the defective part, together with the original sales ticket showing the date of purchase.
- C. JOHN DEERE IS NOT RESPONSIBLE FOR THE FOLLOWING: (1) Costs of labor associated with part removal or installation performed by customer or service providers other than Dealers; (2) Costs of parts and labor associated with the repair or replacement of parts resulting from the use of non-John Deere approved parts and/or parts that do not meet John Deere specifications; and (3) Costs of parts and labor provided by someone other than a Dealer.
- D. Where permitted by law, neither John Deere nor any company affiliated with it makes any express or implied warranties, representations, conditions or promises, other than those set forth herein, as to the quality, performance or freedom from defect of John Deere parts, and NO STATUTORY OR IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS IS MADE.
- E. THE DEALER HAS NO AUTHORITY TO MAKE ANY REPRESENTATION OR PROMISE OR ADMISSION ON BEHALF OF JOHN DEERE OR TO MODIFY THE TERMS OR LIMITATION OF THIS WARRANTY IN ANY WAY. THE DEALER IS NOT AN AGENT OF JOHN DEERE.
- F. The only remedies the customer has in connection with the breach or performance of any warranty on John Deere parts are those set forth in these warranty conditions or specified by statute, regulation and not capable of exclusion by Condition C above. In no event will Dealer, John Deere, or any company affiliated with John Deere be liable for incidental or consequential damages or injuries, including but not limited to loss of crops, loss of profits, rental of substitute equipment or other commercial loss.

Hi Brian,

This is what I received from the warranty department:

For a John Deere Reman 6125H "Complete & Basic Engine" that was dealer installed, the 2-year term is: 24 months or 2,000 hours (whichever comes first), with unlimited hours during the first 12 months.

What's covered: John Deere/your authorized dealer will repair or replace the Reman engine (part) that proves defective in materials or workmanship during the warranty term.

Labor coverage (since it was dealer installed): Labor for removal/installation is covered when performed by an authorized John Deere dealer; John Deere is not responsible for labor done by the customer or non-dealer service providers.

Key limitations/exclusions called out in the warranty: no coverage for costs/repairs resulting from non-John Deere approved parts or work performed by someone other than a dealer, and John Deere disclaims liability for incidental or consequential damages (e.g., downtime/loss of profits).

Hopefully this helps. Let me know if you need anything else.

Thanks,
Jen

CAUTION: This email comes from outside our organization. To ensure your security, do not open attachments or click on links unless you recognize the sender and can confirm that the content is safe. Never enter your credentials if prompted.

Hi Jennifer,

Were you able to get that more detailed warranty information on the 9620T?

Hi Brian,

Attached are the work orders for the 9620. The last work order is the recent engine repair from the warranty department. I have also included the new engine warranty information.

Thanks,

Jennifer Ball

Service Writer



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