



CEA Service Job Sheet - QLD



No.
00251

General Info

Date Onsite:
19/06/2026

RO Number
B67915

Service Advisor
Melissa

Location PIN

Machine Brand
JCB

Machine Serial Number
3081203

Machine Hours
18

Machine Serial Number Photo



Customer Name
Ritchie Bros Auctioneers

Machine Site Address
1 Burnside rd yatala

Machine Hours Photo





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Complaint

Please describe the Customer Complaint (symptom, evident fault, problem caused)
Please only list one complaint per line - if more then 3 complaints another go canvas is required
If fuel system related refer additional information required below

Complaint 1 Fault
Inspection on JCB 540-70

Complaint 1 Photo



Complaint 1 Photo

Complaint 1 Photo



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Cause (includes diagnosis process of cause)

Was a subcontractor engaged to assist with the diagnosis of cause?

No

What was the root cause of failure for Complaint 1?

Inspection

What was the diagnosis to process cause of failure.

Inspection

1 - Main Failed Part Name and Part number (if known)

Na

1 - Photo of Failed Part

1 - Photo of Failed Part Serial Number



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Corrective Action

Please describe Correction applied.

Also include any details of access to apply correction or extenuating circumstances causing delay in correction being applied.

Were all jobs completed? If no please advise why job not completed.

YES

Replaced Parts Tagged and in Warranty Quarantine

No

Was a subcontractor engaged to assist with the repair?

No

Complaint 1 Fault - Correction Applied Date

19/06/2026

1 - Correction Applied

Travelled to site

Accessed machine

Carried out pre-purchase inspection as per JCB sheet

Faults found on inspection:

Rust on the whole machine

Boom has a lot off Rust on welds

Paint correction on machine has been poorly done, oversprayed and mismatch of colours

Door strap too short, door only opens halfway.

LH top mirror and bracket have broken off

Rear working lights are missing

Rear window latch is broken

Bottom engine cover is missing

Tilt cylinder has rust on rod

Load charts are damaged and missing

Front wiper blade needs replacement

Wiper motor is faulty

Hazard lights are not working

Rear door hinges are rusted, door is not moving

Reverse alarm is not working

Boom extension numbers have come off



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Boom lift cylinder has rust on rod
Transmission has been over filled
Error code for live link
Error codes for engine EGR unit and can error
Took hydraulic pressure all in specifications
Engine runs good
Transmission works ok
Brake and park brake works

Customer asked to check if hours is correct, hours seems to be correct

Correction 1 - Photo



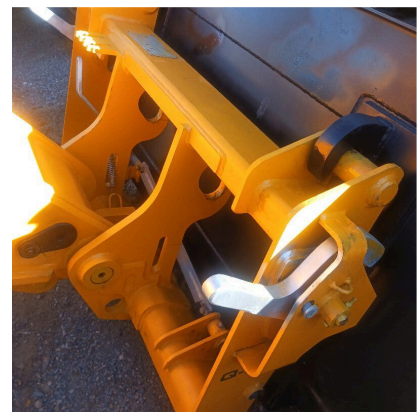
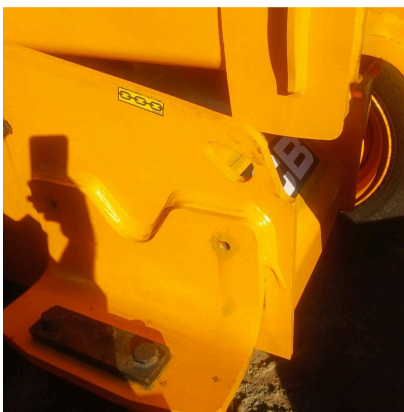
Correction 1 - Photo



Correction 1 - Photo



Correction 1 - Support Photos



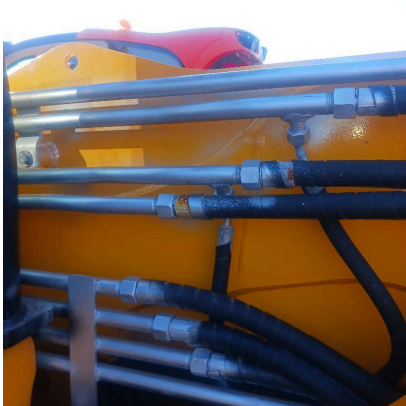


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Defects

Are there Defects and were repairs required?

Yes

List any defects and additional repairs if required



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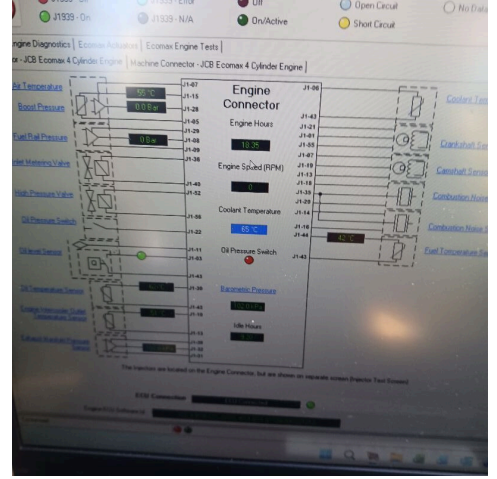
Correction 2 - Photo



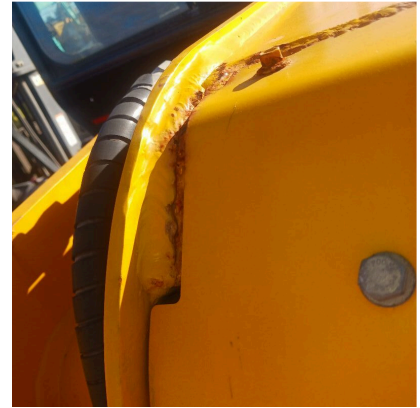
Correction 2 - Photo



Correction 2 - Photo



Correction 2 - Supporting Photos

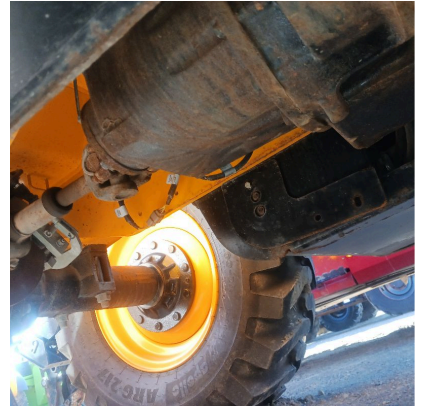




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Sign Off

Date

19/06/2026

Travel Hours

2

Technician Name

Willem Storm

Travel Kilometres

130

CEA To Sign (Release)

Customer Name

**Customer Signature or Site
Representative**