

SOLD TO:

SHIP TO:



INVOICE NUMBER	INVOICE DATE
WO001098850	14-06-19

WORKORDER NO.	W/O OPEN DATE	UNIT NO.	ACCOUNT NO.	P.O. NO.	PAGE
CT05431	27-05-19	181	9133250		1
MAKE	MODEL	SERIAL NO.	M/HRS	GST/HST #: 892135443 RT0001	
AA	C15	0BXS13799	801141.0	QST #: 1021938901 TQ0002	

CONTACT: [REDACTED]  
 \*\*\*\*\*  
 PAID \$12,615.28 BY VISA(7398) ON JUNE 12, 2019.  
 \*\*\*\*\*  
 REMAINDER OF THE REPAIR CHARGED TO CAT COMMERCIAL  
 \$45,000.00--6 MONTH TERM  
 \*\*\*\*\*  
 SEGMENT: CB

CYLINDER BLOCK

INCLUDES:

- SET UP COUNTERBORE MACHINE
- COUNTER BORE 6 CYLINDERS
- INSTALL 6 COUNTERBORE SHIMS

FIRM ALL	1499.00 *
SEGMENT CB TOTAL	1499.00 T

SEGMENT: IO

INFRAME OVERHAUL ENGINE

PERFORM IN-FRAME OVERHAUL WITH INJECTORS

INCLUDES:

- RE AND RE OIL PAN
- REPLACE ROD AND MAIN BEARINGS
- REPLACE THRUST PLATES
- REPLACE EXHAUST STUDS AND NUTS
- REPLACE CYLINDER HEAD AND HEAD BOLTS
- INSPECT BLOCK
- REPLACE LINER PACKS
- INSPECT TURBO AND ATAAC CORE
- INSPECT AIR FILTER
- REPLACE THERMOSTAT AND INSTALL ELC
- CHANGE OIL AND FILTERS
- REPLACE INJECTORS
- REPLACE ACTUATOR STUDS
- REPLACE OIL PUMP
- REPLACE WATER PUMP
- WASH & TEST

QTY	ITEM NO.	DESCRIPTION	SOS	UNIT PRICE	EXT. PRICE	TOT. PRICE
---	-----	-----	---	-----	-----	-----
		FIRM ALL				30199.00 *

Payment required upon delivery. Please disregard if invoice already paid.

Thank you. We appreciate your business.

PLEASE REMIT PAYMENT TO:

Torontocat  
 A Division of Torontocat Industries Ltd.  
 3131 Highway 7 West, P.O. Box 5511  
 Concord ON L4K 1B7

ORIGINAL INVOICE

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SEGMENT IO TOTAL 30199.00 T

SEGMENT: 01

EXTRA TURBOCHARGER

CUSTOMER COMPLAINT:  
 DIAGNOSE COOLANT LOSS  
 CAUSE OF FAILURE:  
 HEAD GASKET BLOWN AT ALL 6 CYLINDERS  
 RESULTANT DAMAGE:  
 LOSS OF COOLANT  
 REPAIR PROCESS COMMENTS:  
 BROUGHT UNIT INSIDE AND CHECKED IN TRUCK. RAD CAP  
 REPLACED (NOT HOLDING PRESSURE,) FOUND RESERVOIR  
 LOW 3 JUGS, TOPPED UP. RAN UP TO TEMP, PERFORMED  
 BOTTLE TEST, AND FOUND POSITIVE FOR BUILDING  
 PRESSURE. ISOLATED AIR COMPRESSOR, RE RAN TEST,  
 POSITIVE FOR BUILDING PRESSURE. BROUGHT UNIT  
 INSIDE, STRIPPED DOWN, AND REMOVED CYLINDER HEAD.  
 FOUND HEAD GASKET BLOWN AT ALL 6 CYLINDERS.  
 REMOVED PACKS, AND CLEANED ALL PARTS, AND  
 INSPECTED. LINERS HAVE CROSS HATCHING MISSING,  
 AND SCORED DOWN THE SIDES. TOOK ALL MEASUREMENTS  
 OF ALL PARTS, AND QUOTED. CUSTOMER UPGRADED TO  
 PLATINUM KIT OVERHAUL, WITH TURBOS, OIL COOLER,  
 AND AIR COMPRESSOR.  
 FOUND LOW PRESSURE COMPRESSOR SIDE FINS ARE  
 DAMAGED DUE TO FOREIGN DEBRIS. FOUND AIR INLET  
 PIPES WERE LOOSE (CLAMPS NOT TIGHTENED.) RE/RE  
 BOTH TURBOS. ADDED TIME FOR SEIZED HARDWARE FOR  
 DOWNED PIPE, HAD TO USE TORCHES. REPLACED HP  
 TURBO OIL DRAIN SILICONE HOSE, (WORN OUT, AND  
 LEAKING ENGINE OIL DOWN TUBE.) RESEALED FITTING  
 AGAINST BLOCK. REPLACED LP TURBO OIL FEED LINE,  
 LEAKING OIL AT BASE OF FITTING. HAD TO REMOVE OIL  
 COOLER BONNET TO GAIN ACCESS TO FITTING AT BLOCK.  
 REPLACED LOTS OF HARDWARE, AS BROKE UPON REMOVAL,  
 AND NOT CAT HARDWARE. REPLACED AIR FILTER, AND  
 PRIMARY FUEL FILTER. REPLACED HAND PRIMER PUMP,  
 (FAILED AND WOULD NOT PRIME FUEL SYSTEM  
 EFFICIENTLY.) REPLACED FAN BLADE, (OLD FINS WERE  
 DAMAGED ON EACH FIN, CUSTOMER SUPPLIED FAN).  
 DRILLED AND EXTRACTED 4 BROKEN PEANUT COVER  
 BOLTS, HELI COILED. ALTERNATOR (1 HELI COIL + 2

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Toromont Cat  
 A Division of Toromont Industries Ltd.  
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MISSING BOLTS.) REMOVE TRANS COOLER MOUNTING BRACKETS, AND INSTALLED NEW COOLER. MADE NEW LINES AND INSTALLED. RAN NEW COOLANT LINES, AND SECURED ALONG FRAME RAIL. TOPPED UP TRANSMISSION OIL, ONCE TRANSMISSION FLUID CYCLED THROUGH LINES AND THE COOLER. REMOVED ALL AIR PIPING, AND CLEANED ALL DEBRIS. REASSEMBLED, AND TIGHTENED ALL CLAMPS. RAN TRUCK UP TO TEMP, ACTIVATED ENGINE BRAKES AND ENGINE LIGHT ON FOR IVA #3 CURRENT LOW. FOLLOWED DIAGNOSTIC PROCEDURES, AND FOUND PIGTAIL CRIMP BROKEN AT #3. REPLACED AND TESTED, OK.

QTY	ITEM NO.	DESCRIPTION	SOS	UNIT PRICE	EXT. PRICE	TOT. PRICE
1	0L-1351	CAP SCREW	N 000	.59	.59	
1	0L-2070	CAP SCREW	S 000	1.38	1.38	
1	0S-0509	CAP SCREW	S 000	.55	.55	
4	1B-2790	CAP SCREW	S 000	.65	2.60	
1	1P-0436	GASKET	S 000	2.06	2.06	
2	1U-5389	DRILL	S 000	3.53	7.06	
4	3F-9556	LOCK WASHER	S 000	.26	1.04	
1	3L-2875	CLIP	N 000	6.05	6.05	
1	5L-5502	FITTING	N 000	35.09	35.09	
3	5M-2894	WASHER	S 000	.58	1.74	
4	7X-3317	SCREW	S 000	3.51	14.04	
1	9L-9132	WASHER	S 000	1.03	1.03	
47	9X-2366	IN HOSE STK	S 000	.75	35.25	
1	9X-6458	WASHER HARD	S 000	.96	.96	
1	002-6453	ELBOW	N 000	22.15	22.15	
2	053-2141	FITTING	N 000	29.29	58.58	
2	061-6746	FITTING	S 000	19.33	38.66	
1	10R-1888	TURBO GP	S 000	4145.23		
		DISCOUNT	10.00%	414.52-		3730.71
1		DEPOSIT CHG	S 000	1946.09	1946.09	
1-		WORN CORE	S 000	1946.09	1946.09-	
1	10R-2407	TURBO GP BAS	S 000	3212.52		
		DISCOUNT	10.00%	321.25-		2891.27
1		DEPOSIT CHG	S 000	1135.60	1135.60	
1-		WORN CORE	S 000	1135.60	1135.60-	
2	113-5304	SEAL	S 000	28.28	56.56	
4	124-6257	CLAMP HOSE	S 000	2.78	11.12	
1	126-4935	SEAL	S 000	9.97	9.97	
1	127-5447	SPACER	N 000	14.85	14.85	
1	137-5541	PUMP AS	S 000	179.86		
		DISCOUNT	10.00%	17.99-		161.87

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2	161-6963	CLAMP	S 000	.61	1.22
2	175-1367	SPACER	S 000	10.59	21.18
1	194-7631	ELBOW 45	N 000	39.11	39.11
1	206-5017	SPACER	N 000	12.42	12.42
1	209-3569	COVER AS	S 000	412.98	
		DISCOUNT	10.00%	41.30-	371.68
1	238-5081	SEAL-O-RING	S 000	8.59	8.59
1	238-8253	HOSE	S 000	9.65	9.65
1	239-6807	CLAMP AS-V-B	S 000	37.90	
		DISCOUNT	10.00%	3.79-	34.11
30	242-3360	CM BULK HOSE	S 000	.21	6.30
2	246-6036	HOSE	S 000	31.63	
		DISCOUNT	10.00%	3.16-	56.94
1	247-0055	HOSE	S 000	84.48	
		DISCOUNT	10.00%	8.45-	76.03
1	247-0266	HOSE	S 000	76.05	
		DISCOUNT	10.00%	7.61-	68.44
1	249-2943	STUD-BOLT	N 000	15.41	15.41
8	284-3502	CLAMP-BAND	S 000	7.18	57.44
1	304-7863	HOSE AS.-SUP	N 000	123.39	
		DISCOUNT	10.00%	12.34-	111.05
1	366-9748	WIRING KIT	S 000	40.88	40.88
12	423-1984	IN HOSE BLK	N 000	1.11	13.32
1	P153551	AIR KONEPC	S 023	69.54	69.54
5	GRO83-8004	1" SPLIT LOOM 5S	944	.63	3.15
1	BI-113-C1-1/2	Blk Iron Nipples	975	1.09	1.09
1	BV2103-C	Ball Valve 3/8 S	975	7.99	7.99
2	125-12D	Coupler 3/4 HBaS	975	2.17	4.34
1	725-6C	GTite H End 3/8S	975	1.39	1.39
1	CC2610XFLG	RESTORE CLEANERS	979	40.37	40.37
6	FLX5526-075X50	HTR HOSE RED 3/S	979	4.25	25.50
2	KFT303	NONFLAM BREAKCLS	979	3.85	7.70
1	RC1630	16 PSI RAD CAP	S 979	15.45	15.45
TOTAL PARTS				SEG. 01	8225.47 *
TOTAL LABOR				SEG. 01	1470.00 *
SEGMENT 01 TOTAL					9695.47 T

SEGMENT: 02

DIAGNOSTIC TEST ENGINE OIL COOLER

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AA	C15	0BXS13799	801141.0	QST #: 1021938901 TQ0002	

**CUSTOMER COMPLAINT:**  
 OIL IN COOLANT SYSTEM  
**CAUSE OF FAILURE:**  
 ENGINE OIL COOLER FAILED  
**RESULTANT DAMAGE:**  
 ENGINE OIL IN COOLING SYSTEM.  
**REPAIR PROCESS COMMENTS:**  
 DIAGNOSED, AND FOUND ENGINE OIL COOLER FAILED.  
 REMOVED OIL COOLER, AND CLEANED ALL MATING  
 SURFACES. INSTALLED NEW OIL COOLER WITH NEW  
 SEALS, TORQUED TO SPEC. FILLED COOLING SYSTEM  
 WITH CLEANING SOLUTION, AND RAN TRUCK UP TO TEMP  
 3X. FLUSHED OUT WITH WATER, FILLED WITH RED ELC  
 COOLANT.  
 FOUND PRE COOLER FAILED IN TOP LEFT, AND BOTTOM  
 LEFT CORNER, RE/RE PRECOOLER WITH NEW HOSES,  
 (RUBBED ON OIL LINE.) REBUILT DIVERTER VALVE AS  
 DIAPHRAGM INSIDE WAS DETERIORATED. CONNECTED ALL  
 AIR PIPING, RAN UP TO TEMP, NO LEAKS AT THIS  
 TIME. PAINTED, RETURN TO SERVICE.

QTY	ITEM NO.	DESCRIPTION	SOS	UNIT PRICE	EXT. PRICE	TOT. PRICE
1	10R-2112	CORE AS OIL	S 000	1550.10		
		DISCOUNT	10.00%	155.01-		1395.09
1		DEPOSIT CHG	S 000	439.92		439.92
1-		WORN CORE	S 000	439.92		439.92-
1	235-2002	KIT-DIAPHRAG	N 000	61.32		61.32
1	286-5622	CORE AS.	S 000	1632.04		
		DISCOUNT	10.00%	163.20-		1468.84
1	319-6059	KIT-DIAPHRAG	S 000	245.23		245.23
TOTAL PARTS			SEG. 02			3170.48 *
TOTAL LABOR			SEG. 02			588.00 *
SEGMENT 02 TOTAL						3758.48 T

SEGMENT: 04

DIAGNOSTIC TEST AIR COMPRESSOR

Payment required upon delivery. Please disregard if invoice already paid.

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 3131 Highway 7 West, P.O. Box 5511  
 Concord ON L4K 1B7

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MAKE	MODEL	SERIAL NO.	M/HR.	GST/HST #: 892135443 RT0001	
AA	C15	0BXS13799	801141.0	QST #: 1021938901 TQ0002	

**CUSTOMER COMPLAINT:**  
 DIAGNOSE FOR LONG TIME TO BUILD AIR  
**CAUSE OF FAILURE:**  
 AIR COMPRESSOR  
**REPAIR PROCESS COMMENTS:**  
 DRAINED COOLING SYSTEM AND REMOVED AIR COMPRESSOR,  
 SWAPPED OVER ALL FITTINGS ON NEW COMPRESSOR, AND  
 INSTALLED. INSTALLED NEW UPDATED AIR INLET AIR  
 WITH STEEL BRAIDED LINE. REPLACED BOTH COOLANT  
 HOSES, AND OIL FEED LINE, (BRITTLE). FILLED  
 COOLANT IN ENGINE, AND PRESSURE TESTED, NO LEAKS.  
 RAN UP TO TEMP, PAINTED, AND RETURNED TO SERVICE.

QTY	ITEM NO.	DESCRIPTION	SOS	UNIT PRICE	EXT. PRICE	TOT. PRICE
1	5P-6416	ELBOW	S 000	41.94		
		DISCOUNT	10.00%	4.19-		37.75
1	6V-1903	SEAL-O-RING	S 000	10.85		10.85
2	6V-5048	SEAL-O-RING	S 000	5.53		11.06
1	6V-5050	SEAL-O RING	S 000	10.04		10.04
2	6V-6609	SEAL	S 000	1.79		3.58
1	005-3969	ELBOW	S 000	44.08		
		DISCOUNT	10.00%	4.41-		39.67
1	20R-0178	COMPRESSOR G	S 000	1675.85		
		DISCOUNT	10.00%	167.59-		1508.26
1		DEPOSIT CHG	S 000	1396.57		1396.57
1-		WORN CORE	S 000	1396.57		1396.57-
1	220-1206	HOSE AS	N 000	58.71		
		DISCOUNT	10.00%	5.87-		52.84
1	223-3505	SEAL-PRESS I	S 000	22.96		22.96
1	276-9507	HOSE	S 000	33.36		33.36
1	304-9988	HOSE AS.	S 000	199.43		
		DISCOUNT	10.00%	19.94-		179.49
1	321-7384	HOSE AS (SEE NN	000	72.96		
		DISCOUNT	10.00%	7.30-		65.66
TOTAL PARTS			SEG. 04			1975.52 *
TOTAL LABOR			SEG. 04			367.50 *
SEGMENT 04 TOTAL						2343.02 T

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SEGMENT: 06

DIAGNOSTIC TEST ENGINE

CUSTOMER PURCHASE 4YR OPT WITH TURBOS, OIL COOLER AND AIR COMPRESSOR

QTY	ITEM NO.	DESCRIPTION	SOS	UNIT PRICE	EXT. PRICE	TOT. PRICE
1.00		NAT-ENG-3136		8060.00	8060.00	
1.00-		PROMO		4610.00	4610.00-	
TOTAL MISC CHGS						3450.00 *
SEGMENT 06 TOTAL						3450.00 T

SEGMENT: 07

SUPPLY CUSTOMER WITH \$500.00 LOYALTY CARD  
 SEGMENT 07 TOTAL .00 T

TOTAL PARTS DISCOUNT 1361.08-(inc - seg total)  
 ENVIRONMENTAL 42.00 T

TOTAL BEFORE TAXES: 50986.97  
 ONTARIO HST 13% 6628.31 T

INVOICE TOTAL: CAD 57615.28

PURSUANT TO THE ONTARIO REPAIR AND STORAGE LIENS ACT, THE MANITOBA GARAGE KEEPERS ACT, OR THE GARAGE KEEPERS LIEN ACT OF NUNAVUT, AS APPLICABLE, THE UNDERSIGNED HEREBY ACKNOWLEDGES ITSELF INDEBTED TO TOROMONT INDUSTRIES LTD. IN THE AMOUNT OF THIS INVOICE.

\*\*  
 \* AUTHORIZED NAME (PLEASE PRINT): \_\_\_\_\_

\*\*  
 \* SIGNED BY: \_\_\_\_\_

\*\*  
 \* TITLE: \_\_\_\_\_

\*\*\*\*\*  
 \*\*\*\*\* YOU MAY BE ASKED TO PARTICIPATE IN A TELEPHONE SURVEY.\*\*\*\*\*  
 IF YOU WOULD RATE US AT LESS THAN A 9 OR 10, WE HAVE FAILED TO PROVIDE THE EXPERIENCE YOU DESERVE. PLEASE CONTACT OUR CUSTOMER EXPERIENCE TEAM

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ORIGINAL INVOICE



Visit our web site at [www.toromontcat.com](http://www.toromontcat.com)  
3131 HIGHWAY 7 WEST, P.O. BOX 5511, CONCORD, ON L4K 1B7 (416) 667-5511

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AT CUSTOMEREXPERIENCE@TOROMONT.COM WITH ANY CONCERNS/RECOMMENDATIONS  
THANK YOU!

CREDIT MANAGER CONTACT : (705) 327-1801 NATHALIE MARTINUZZI  
SERVICE CONTACT : (416) 667-5700 KAI WISCH  
LAST PAGE

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Internet Banking payment accepted at most financial institutions; EFT available - Call your credit contact.  
Invoice due 30 days from invoice date. Late payment charges of 1.5% per month ( 18% annually) will be charged on all past due amounts.