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MAY

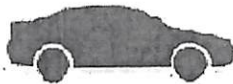


Crosstown Auto Centre

∞xtime Automobile Status Report

Prepared For

M A P WATER SEWER SERVICES LTD



2014 Ram 5500

Date February 11, 2026

VIN 3C7WRNDL8EG202639

Mileage 386774

RO# 912411

Service Advisor

Vannessa Williams

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8554000472



Crosstown Auto Centre
15520 123 Avenue
Edmonton, AB T5V 1K8

Crosstown Auto Centre Service Commitment

Excellence at every turn... and every straightaway

Our dealership's primary goal is to satisfy every customer at every opportunity. You visit our service department regularly, and we have developed a number of ways to make your visit more comfortable and informative. We know that you want straight answers, and that's the only way we will deliver it to you.

We understand that your knowledge of your vehicle and its necessary repairs is probably not on par with the understanding that your technician has. In order to be sure that their findings and reporting is as clear and concise as possible, we use this Vehicle Information Booklet as a tool to help us communicate your vehicle's condition to you.

Our technicians are the most qualified to work on your vehicle. They have trained extensively, and partake in continuing education regularly to be sure that they are up to date on any changes and improvements handed down from the manufacturer. Our service advisors strive to make your experience with us a pleasant one. They are here to attend to your automotive needs as well as communicate effectively with your technician and you.

Please make yourself comfortable in our waiting area. Watch some TV, use your laptop with our free WI-FI access or just relax and enjoy the quiet. We can arrange a ride to take you shopping, to a movie or home if you prefer.

We appreciate your business and will continue to strive for excellence in everything we do for you.

Multi-Point Inspection Form

RO# 912411

M A P WATER SEWER SERVICES LTD

VIN 3C7WRNDL8EG202639

Advisor Vanessa Williams

Technician Jesse Siewert

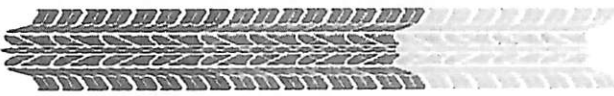
Created On 2/11/2026

Checked and OK at this time

May Require Future Attention

Requires immediate attention

Interior / Exterior	
<input type="checkbox"/>	Bulbs and Lights
<input type="checkbox"/>	Windshield Washer Spray / Wiper Operation / Wiper Blades / Including Rear (if applicable)
<input type="checkbox"/>	Windshield / Window Condition
<input type="checkbox"/>	Horn Operation
<input type="checkbox"/>	Clutch Operation (if equipped)
Battery Performance	
<input type="checkbox"/>	Battery Terminals / Cables / Mountings
<input type="checkbox"/>	Check Condition of Battery (Storage Capacity Test if Applicable)
Under Hood	
<input type="checkbox"/>	Fluids: Oil / Coolant / Power Steering / Brake Fluid / Washer
<input type="checkbox"/>	Engine Air Filter
<input type="checkbox"/>	Belts / Tensioners (condition and adjustment)
<input type="checkbox"/>	Cooling System Hoses / Heater Hoses / Air Conditioning Hoses and Connections
<input type="checkbox"/>	Radiator Core / Air Conditioning Condenser (if equipped)

Under Vehicle	
<input type="checkbox"/>	Shock Absorbers / Suspension
<input type="checkbox"/>	Steering Gear Box / Linkage and Boots / Ball Joints / Dust Covers
<input type="checkbox"/>	Muffler / Exhaust Pipes / Mountings
<input type="checkbox"/>	Engine Oil and/or Fluid Leaks
<input type="checkbox"/>	Drive Shaft Boots / Constant Velocity Boots / U-joints / Transmission Linkage (if equipped)
<input type="checkbox"/>	Transmission / Differential / Transfer Case (Check Fluid Level, Fluid Condition and Fluid Leaks)
<input type="checkbox"/>	Fuel Lines and Connections / Fuel Tank Band / Fuel Tank Vapor Vent System Hoses
Tread Depth (measured in 1/32")	
	
<input type="checkbox"/>	LF
<input type="checkbox"/>	RF
<input type="checkbox"/>	LR
<input type="checkbox"/>	RR
<input type="checkbox"/>	Spare Tire (if applicable)
<input type="checkbox"/>	LF/RF Tire Pressure
<input type="checkbox"/>	LR/RR Tire Pressure
Abnormal Wear Pattern of Tires	
<input type="checkbox"/>	LF
<input type="checkbox"/>	RF
<input type="checkbox"/>	LR
<input type="checkbox"/>	RR
Media	
<input type="checkbox"/>	Media Created

Additional Service Recommendations

In the process of inspecting your vehicle for safety and reliability, your technician Jesse S made the following observations and recommends that you do the necessary repairs to resolve these issues.

■ Red: requires immediate attention.

■ Yellow: in need of attention soon.

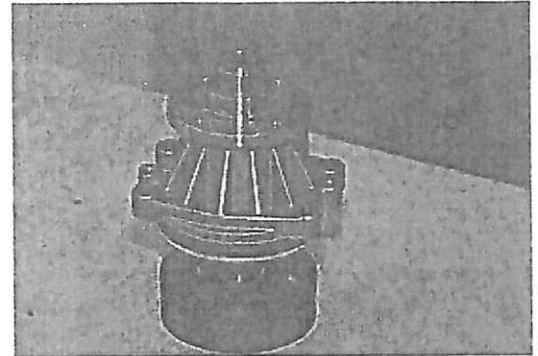
Water Pump Replacement: WATER PUMP IS LEAKING

Item Description

The water pump pushes coolant through a vehicle's cooling system. The water pump is operated by a fan belt at the front of the engine or by the timing belt.

Reason

If not replaced, the engine's cooling system will not be operating efficiently and at the proper temperature resulting in catastrophic engine damage.



Water Pump

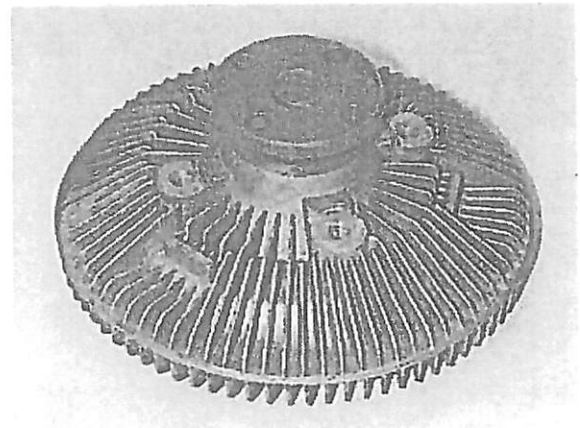
Fan Clutch: FAN CLUTCH HAS PLAY IN THE BEARING

Item Description

A fan clutch is a thermostatic device that exists as an integral component of certain automotive cooling systems. When the engine is cool or even at normal operating temperature, the fan clutch partially disengages the engine's mechanically-driven radiator cooling fan, generally located at the front of the water pump and driven by a belt and pulley connected to the engine's crankshaft. This saves power, since the engine does not have to fully drive the fan.

Reason

If not repaired, the engine will end up using a significantly greater amount of unnecessary power. A disabled fan clutch also puts added wear and tear on the engines belts and pulleys.



Filters - Crankcase Filter: PERFORM SERVICE LIGHT IS ON. CCV FILTER FILTER REQUIRES REPLACEMENT

Item Description

The crankcase filter is an apparatus that allows the pressure of expanding gases in the crankshaft escape the oil chamber in the engine while not exposing internal engine components.

Reason

If the crankcase filter is damaged or clogged, the expanding gasses will be trapped inside of the crank case until the pressure builds to the point where the gases will escape from the easiest point, which could cause an oil leak.



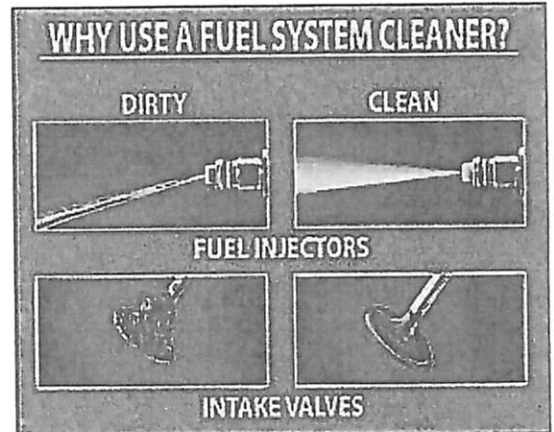
Fuel System Cleaner: FUEL SYSTEM SERVICE

Item Description

Fuel system cleaners are used to not only clean out the fuel system but also improve fuel efficiency. Fuel system cleaner removes all of the deposits fuel can leave over time.

Reason

When fuel system cleaner is not used as regular maintenance of an engine, deposits can build up in the fuel system. Over time this can leave the fuel system vulnerable to damage and poor gas mileage.



Steering Gearbox Replacement: POWER STEERING LEAK FROM STEERING GEAR

Item Description

The steering wheel is attached to the steering gearbox by the steering shaft. As the driver moves the steering wheel, the steering gearbox, through a series of linkages, steers by pushing or pulling the front wheels of the vehicle.

Reason

If not replaced, a worn steering gearbox will allow excess 'play' in the steering that could make it not respond as quickly as it should.



Steering Gearbox Replacement

It not replaced, the surface on the brake shoe will start to wear down. If allowed to wear down completely, the metal backing of the brake shoe will come into contact with the drum, potentially causing serious damage in addition to an unpleasant sound.