



Komatsu Care Advantage

Powertrain, Powertrain Plus and Premier



Construction



Protect your equipment with Komatsu Care Advantage, an extended repair coverage program for covered components that fail due to material or workmanship. Gain peace of mind knowing that repairs are performed by Komatsu-trained experts using Komatsu Genuine Parts.

Powertrain: Ensure that your machine is protected when it comes to powertrain repairs with reliable coverage.

Powertrain Plus: Keep your machine operating efficiently with coverage for all powertrain components and the hydraulic system.

Premier: Invest in your machine so it is protected end-to-end with Premier coverage, our most comprehensive machine support option.

Machine model PC220LC-12

Serial number C50208

Coverage type PREMIER

Coverage term 60 MONTHS

Expiration date and hours 5000 HOURS



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Komatsu Care Advantage Extended Coverage Agreement

This Komatsu Care Advantage Extended Coverage Agreement ("Agreement") 10/20/2026 is entered into as of MM/DD/YYYY ("Effective Date") 10/20/2026 between

Distributor Name EQUIPMENT SALES & SERVICE LIMITED

, and

Customer Name [REDACTED]

1. Coverage:

- a. Subject to the terms and conditions below, Distributor will provide parts, labor and other services required to correct failures to certain components ("Covered Items") for PC220LC-12 C50208 Coverage Type on Model, Serial Number ("Machine") that occur as a result of a defect in material or workmanship. The repairs to correct these defects will return the Machine to its normal operating condition. Each claim occurrence is subject to a \$ 0 Deductible.
- b. The Machine will be eligible for this coverage starting at 0 SMR hours (MM/DD/YYYY) and expiring the earlier of the date on which the Machine has accumulated 5000 SMR hours or MM/DD/YYYY. The phrase "SMR hours" represent the engine run time for the Machine and are measured using the hour meter or monitor panel installed in the Machine's operator cab.
- c. The Covered Items for this Machine are identified by a checkmark under the Coverage Type column of attached Appendix 1.

2. Exclusions and Limitations:

The obligations of Distributor under this Agreement will not include:

- a. Repairs or replacements of:
 - i. Hose and tube flange o-rings and gaskets.
 - ii. Hoses after the Machine has been in service for 24 months or 4,000 SMR hours.
 - iii. Hydraulic cylinder packing replacements after the Machine has been in service for 5,000 SMR hours.
 - iv. Starters, alternators, thermostats, belt tensioners, injectors, and water pumps after the Machine has been in service for 5,000 SMR hours.
 - v. Covered Items that are worn because of use, including but not limited to oil consumption and high blow-by pressure on engines, hydraulic cylinder seal leaks, wear of clutch or brake packs, pins or bushings, etc.
 - vii. Machine attachments, optional extras and other work equipment such as buckets, dump bodies, blades, and associated wear packages such as teeth, cutting edges, and liners.
 - viii. Any Machine part or component not specifically included within the scope of the Coverage Type, unless otherwise noted.
 - ix. Intelligent Machine Control machines, per ADV141001-3: No harnesses, connectors or troubleshooting more than 8 hours, Must use reman for repair, No travel time.
- b. Operating expenses:
 - i. System adjustments.
 - ii. Cleaning and calibration/re-calibration of intelligent machine control (unless re-calibration is required due to the repair or replacement of a covered intelligent Machine Control component).
 - iii. Hardware, Software, or Firmware updates.
 - iv. Cosmetic damage that does not impact product functionality
 - v. Scheduled maintenance outlined in the Machine Operation and Maintenance Manual ("O&M Manual"), including the cost of periodic maintenance items such as filters, lubricants, brushes, grease, and A, B, C and D checks on engines.
 - vi. Komatsu Oil Wear Analysis ("KOWA"), including the cost of drawing samples, oil, sampling accessories, postage and analysis report fees.
 - vii. The cost of carrying out KOWA maintenance recommendations such as early re-sampling and/or replacement of oil or filters.
 - viii. As needed maintenance items such as repairs or replacements of mounting hardware, including bolts, nuts, pins, bushings, and bearings, paint, windshield wiper blades, seat belt assemblies, air cleaners, belts, light bulbs, batteries, cables, fuses, tires, track link assemblies, track shoes, idlers, rollers, sprockets, rock guards and deflectors.
 - ix. Cost of carrying out scheduled structural inspections that are required to maintain coverage for certain Covered Items. If you wish to perform these inspections yourself, please obtain a copy of the Distributor Inspection Worksheet from your local Komatsu Distributor.

- c. Machine or Covered Item failures resulting from:
 - i. Operating the Machine outside the guidelines specified in O&M Manual.
 - ii. Operating the Machine outside of the parameters specified in the Machine specific Payload Policy or other notices or letters from Distributor or Komatsu.
 - iii. Noncompliance with the maintenance schedule and procedure outlined in the Machine's O&M manual.
 - iv. Fuel, lubricant or coolant contamination from any source.
 - v. Continuing to operate the machine when KOWA reports or the Machine monitor panel, VHMS, KOMTRAX, PLM or any other systems ("Machine Monitoring Systems") show critical errors, indicate that components are compromised by failures or are performing below specifications, or when the Distributor has requested that components be repaired or removed from the Machine because of an impending failure, manufacturer authorized field campaign or other good cause.
 - vi. Improper Machine storage procedures.
 - vii. Incomplete or faulty repair procedures on previous repairs completed by any person other than Distributor.
 - viii. Improper initialization procedures during Machine commissioning if the commissioning process was carried out by any person other than Distributor.
 - ix. Machine attachments options, accessories, modifications, or work equipment not authorized in O&M Manual and other materials published by Komatsu for distributors and customers or otherwise approved in writing and signed by an engineering officer of Komatsu.
 - x. Work site hazards or falling objects.
 - xi. Fire, accidents, vandalism, theft, acts of terrorism or war, acts of nature or other causes beyond the direct control of Distributor.
 - xii. Misuse, misapplication, negligence or other misconduct on the part of Customer or any other person.
- d. Customer may be responsible for paying for the following specific expenses related to repairs on Covered Items:
 - i. Transporting the Machine to a Distributor facility for completion of a covered repair and transporting the Machine back to the Machine's work location after completion of the covered repair.
 - ii. Overtime labor charges incurred at the request of Customer to complete repairs outside of the Distributor's normal working hours.
 - iii. Additional services performed at the Customer's request outside the scope of the Coverage Time, including, by way of example but not limitation, replacing parts and components outside such scope during the course of performing a repair on a Covered Item.
 - iv. Other deductibles identified in Section 1 of this Agreement.

3. Customer Responsibilities

The obligations of Distributor under this Agreement are subject to and conditioned by the Customer's timely performance of the following, at their own expense:

- a. Operate, maintain, store, repair and otherwise use the Machine per the guidelines specified in the O&M Manual, Machine specific Payload Policy and all other notices or letters from Distributor or Komatsu concerning such topics.
- b. Maintain the Machine Monitoring Systems in good operating condition and repair.
- c. Notify Distributor promptly in the event of failure of a Covered Item. In the event that the Machine is located outside of the Distributor territory at the time of a Covered Item failure, Customer can contact the local Komatsu distributor to carry out the covered repair. Please visit www.komatsuamerica.com for list of all Komatsu distributor locations.

4. Distributor Responsibilities

- a. Distributor will exercise commercially reasonable efforts to respond promptly to any Customer requests and questions related to this Agreement.
- b. Distributor will carry out covered repairs during normal Distributor working hours.



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5. Transferability

This Agreement is specific to the Machine listed in Section 1. Customer may not assign its right under this Agreement without the prior written consent of Distributor (such consent not to be unreasonably withheld).

6. Limitation of Liability

Except as expressly provided in this Agreement and in any written warranty certificate delivered by Distributor to Customer in connection with a purchase, Distributor does not make any representations or warranties, expressed, implied, arising by operation of law or otherwise, as to merchantability, fitness for a particular purpose, quality, design, condition, suitability, performance or any other matter or characteristic with respect to the Machine and any related attachments, options, accessories, modifications, or work equipment. For any failure within the scope of the Coverage Type, Customer agrees that its sole and exclusive remedy will be for Distributor to perform the required repair. Distributor will not be liable under any circumstance to Customer for, and Customer waives and releases Distributor from all claims and liabilities for, any general, special, incidental, punitive, consequential, exemplary or any other damages of whatever kind or nature suffered or

Agreed to by Customer and Distributor as of the Effective Date.

Distributor:

By _____

Name _____

Title _____

Customer:

By _____

Name _____

Title _____

Appendix 1

Covered items	Powertrain	Powertrain Plus	Premier
Engine and related parts			
Engine assembly internal components	●	●	●
Engine oil			
Cooler	●	●	●
Engine oil filter mount	●	●	●
Remote make-up oil tanks		●	●
Remote-mounted oil filtration system		●	●
Valves	●	●	●
Hose clamps and hoses*			●
Air intake and exhaust			
Air cleaner housing and after coolers			●
Intercoolers			●
Turbocharger**	●	●	●
Intake and exhaust manifolds	●	●	●
EGR valve and cooler	●	●	●
Mufflers			●
Senders, solenoids and sensors	●	●	●
Pipes, tubes, clamps, hoses*			●
Fuel			
Fuel tank assembly and mounting			●
Fuel filter mounts	●	●	●
Fuel transfer, auxiliary, lift and injection pumps	●	●	●
Fuel coolers	●	●	●
Injectors**	●	●	●
Fuel manifolds/valves	●	●	●
Senders, solenoids and sensors	●	●	●
Pipes, tubes, clamps and hoses*			●
Engine-mounted components			
AC compressor/condenser			●
Alternator and starter**	●	●	●
Damper and vibration damper	●	●	●
Power take off	●	●	●
Belt tensioner**	●	●	●
Flywheel and flywheel housing	●	●	●
Heat shielding and framework			●
Engine electrical components			
Senders, solenoids and sensors	●	●	●
Electronic control modules	●	●	●
Engine wiring harness	●	●	●
Aftertreatment system			
KDPF assembly**			●
HC and DEF dosing nozzles**			●
SCR assembly			●
KCCV assembly			●
Senders, solenoids and sensors			●
Pipes, tubes, clamps and hoses*			●
DEF mixing tube			●
Tank			●
Heater, pump and tank heater valve			●
Pump controller			●

Covered items	Powertrain	Powertrain Plus	Premier
Cooling system			
Radiator			●
Expansion tank			●
Thermostat**	●	●	●
Cooling fan, fan drive and shrouding	●	●	●
Water pump**	●	●	●
Senders, solenoids and sensors	●	●	●
Pipes, tubes, clamps, valves and hoses*			●
Power transmitting system			
Transmission			
Transmission and torque converters	●	●	●
Torque flow assembly/power module	●	●	●
Hydrostatic pumps and motors	●	●	●
Control and PPC valves	●	●	●
Oil coolers, tanks and reservoirs	●	●	●
Oil filter mount	●	●	●
Electronic control module	●	●	●
Senders, solenoids and sensors	●	●	●
Steering and transfer cases	●	●	●
Damper	●	●	●
Swing gearbox	●	●	●
Pipes, tubes, clamps and hoses*			●
Driveline			
Axles and axle housings	●	●	●
Axle mounting and oscillation	●	●	●
Differentials and final drives	●	●	●
Wheel/rim			●
Drive shaft/axle shaft and universal joints	●	●	●
Pipes, tubes, clamps and hoses*			●
Steering (eligibility under the PT coverage type applies to track machines only)			
Steering clutch	●	●	●
Steering clutch and brake control valve	●	●	●
Steering pump and emergency steering pump	●	●	●
Steering oil cooler	●	●	●
Steering valves	●	●	●
Steering box	●	●	●
Steering linkage, column and console			●
Tie rod			●
Senders, solenoids and sensors			●
Pipes, tubes, clamps and hoses*			●
Braking system			
Brake primary and secondary cylinders			●
Brake pump and emergency brake pump			●
Wet brake assemblies	●	●	●
Brake oil cooler assemblies	●	●	●
Brake oil cooler fan, pump and motor	●	●	●
Brake caliper			●
Accumulators			●
Tanks and reservoirs			●
Electronic control modules			●
Senders, solenoids and sensors			●
Pipes, tubes, clamps, valves and hoses*			●

Covered items	Powertrain	Powertrain Plus	Premier
Hydraulic system			
Non-propulsion hydraulic pumps and motors		●	●
Hydraulic cylinders		●	●
Hydraulic valve and controls		●	●
Electronic control modules		●	●
Hydraulic accumulators		●	●
Hydraulic oil coolers and cooling fans		●	●
Swivels (rotary manifolds)		●	●
Swing motor		●	●
Hydraulic oil filter assembly		●	●
Hydraulic tanks		●	●
Senders, solenoids and sensors		●	●
Pipes, tubes, clamps, valves and hoses*		●	●
Suspension			
Electronic control module			●
Suspension cylinders and control valves			●
Suspension control arm assemblies			●
Senders, solenoids and sensors			●
Pipes, tubes, clamps, valves and hoses*			●
Electrical system			
Gauges and instruments			●
Wiring harnesses			●
Switches			●
Relays and circuit breakers			●
Start switch			●
Joysticks			●
Fuse/circuit breaker panel and circuit board			●
Heater/AC blower motor			●
Monitor panels			●
Komtrax, VHMS and PLM (payload meter)			●
Electronic controllers			●
Air intake heaters and glow plugs			●
Senders, solenoids and sensors			●
Frames, structures and linkages			
Boom/arm			●
Bell crank and Z-bar on wheel loaders			●
Carbody			●
Steel frame (front, rear, sub)/revolving frame/bath seal			●
Motor grader circle			●
Undercarriage related parts			
Bogie assemblies			●
Equalizer bar			●
HIC assemblies			●
Pivot shaft assembly			●
Recoil springs			●
Track adjusters			●
Track roller frame			●
Intelligent machine control system			
GNSS and GPS antenna(s), GNSS receiver/controller, GNSS			●
Control box and ICT controller			●
IB monitor			●
Sensors and encoders			●

* Indicates coverage for 24months/4,000 SMR hours (whichever occurs first)

** Indicates coverage through the first 5,000 SMR hours

● Indicates coverage on equipped machines