



FINES
FORD LINCOLN
Driving Success.

FINES FORD LINCOLN SALES AND SERVICE LTD
10 SIMONA DRIVE BOLTON, ON L7E 4C7 • MAIL TO: BOX 760, L7E 5T5
PHONE: (905) 857-1252 • FAX: (905) 857-6640
TOLL FREE: 1-800-781-3463
SERVICE@FINESFORDLINCOLN.CA
WWW.FINESFORDLINCOLN.CA

SO# 268801

HST 10179 9658 RT 0001
Status
Printed 08/28/2024 5:26:07 PM

**SERVICE ORDER
CUSTOMER COPY**



User ML Page 1

Advisor	Mark Lacelle	Promised	07/10/2024 5:00 PM	Tag#
Shop		Opened	07/10/2024 10:58 AM	Location
Priority	30	Cashiered		PO #
License	Odom In	Odom Out	In Service Date	Stock No
	308141	308142		
Year	Make	Model	Model Number	Colour
2019	FORD	F-150	W1R	
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1FTFW1RG8KFB67642				
Engine	3.5L V6 ECOBOOST HIGH OUTPUT	Issue Number		

Request	Description	Job	CSR	Status
E29	ENGINE: "Check engine" light troubles - GUEST STATES THE ENGINE LIGHT IS ON AND THE VEHICLE IS RUNNING ROUGH. PLEASE CHECK AND REPORT.	1	MARK	Original

Labour	Description	Type	Amount
E29	ENGINE: "Check engine" light troubles - GUEST STATES THE ENGINE LIGHT IS ON AND THE VEHICLE IS RUNNING ROUGH. PLEASE CHECK AND REPORT.	C	225.00

Rate	150.00	Labour Total	225.00
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Technician	ROEL G - ROEL G	Request Sub-total	225.00
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Cause TSB 20-2423
Correction PERFORMED SCANTEST RETRIEVED DTCS P0365/P0369 CHECK OASIS
FOUND TSB PERFORMED CHECKS AND FOUND RELATED CONCERNS
RECOMMEND REPLACING BOTH VALVE COVERS THAT ARE LEAKING AND
PROGRAM PCM TO LATEST SOFTWARE.

Request	Description	Job	CSR	Status
E69	ENGINE: Low oil pressure - GUEST STATES OIL PRESSURE LIGHT COMES ON AND IS SPORATIC. PLEASE CHECK AND REPORT.	2	MARK	Original

Labour	Description	Type	Amount
E69	ENGINE: Low oil pressure - GUEST STATES OIL PRESSURE LIGHT COMES ON AND IS SPORATIC. PLEASE CHECK AND REPORT.	C	75.00

Rate	150.00	Labour Total	75.00
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Technician	ROEL G - ROEL G	Request Sub-total	75.00
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Cause OIL PRESSURE SWITCH
Correction PERFORMED SCANTEST RETRIEVED DTC P0524 OIL PRESSURE LOW.
RECOMMEND REPLACING OIL PRESSURE SWITCH AND RETEST
POSSIBLE STICKING OIL PRESSURE SWITCH AS CONCERN IS
INTERMITTENT

Request	Description	Job	CSR	Status
99P	Vehicle Report Card - FORD	3	MARK	Original

Labour	Description	Type	Amount
VRC	VEHICLE REPORT CARD - sent by email/text	C	0.00

Rate	150.00
Technician	999 - 999

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2019	FORD	F-150	W1R	
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1FTFW1RG8KFB67642				
Engine	3.5L V6 ECOBOOST HIGH OUTPUT	100000	Number	

Cause VRC

Correction PERFORMED VEHICLE REPORT CARD INSPECTION
GREEN = GOOD
YELLOW = FAIR
RED = POOR

Request	Description	Job	CSR	Status
WASH	TOUCHLESS WASH (\$12.99 value)	4	MARK	Original
Labour	Description		Type	Amount
WASH	TOUCHLESS WASH (\$12.99 value)		C	0.00
Rate	150.00			
Technician	ROEL G - ROEL G			
Cause	CARWASH			
Correction	PERFORM TOUCHLESS CAR WASH			

Request	Description						Job	CSR	Status
REC	Recommended Service: REPLACE BOTH VALVE COVER GASKETS AND PROGRAM PCM						5	MARK	Approved
Labour	Description							Type	Amount
REC	Recommended Service: REPLACE BOTH VALVE COVER GASKETS AND PROGRAM PCM							C	1,050.00
Part	Description	Shp	Bin	Type	Retail	Price	Amount		
HL3Z 9H486 A	GASKET	6	5A	CRO	1.85	1.85	11.10		
GTA									
HL3Z 6582 G	COVER - CYLINDER HEA	1	SPOFRT	CRO	196.30	196.30	196.30		
GTA									
HL3Z 6582 F	COVER - CYLINDER HEA	1	SPOFRT	CRO	196.30	196.30	196.30		
GTA									
AA5Z 9E583 A	SEAL	1	5A	CRO	3.44	3.44	3.44		
GTA									
HL3Z 9417 A	GASKET	1	5A	CRO	15.18	15.18	15.18		
GTA									
BL3Z 9374 A	GASKET	2	5A	CRO	18.04	18.04	36.08		
GTA									
FL 500 S	FILTER ASY - OIL	1	4A	CRO	17.71	17.71	17.71		

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Year	Make	Model	Model Number	Colour
2019	FORD	F-150	W1R	
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1FTFW1RG8KFB67642				
Engine	3.5L V6 ECOBOOST HIGH OUTPUT			

IN STOCK								
ENFILT	ENVIRO FEE (\$0.60)	1	SHOP	CRO	0.60	0.60	0.60	
IN STOCK								
CXO 5W30 LSP6	MOTORCRAFT SAE 5W-30	6	1A	CRO	9.34	9.34	56.04	
IN STOCK								
ENOIL	.10 OIL FEE	6		CRO	0.10	0.10	0.60	
IN STOCK								
W714498 S900	BOLT	2	2A	CRO	2.30	2.30	4.60	
Rate	150.00							
Technician	ROEL G - ROEL G							
Cause	REPLACE BOTH VALVE COVER GASKETS AND PROGRAM PCM							
Correction	REPLACE BOTH VALVE COVER GASKETS AND PROGRAM PCM							
					Parts Total		537.95	
					Labour Total		1,050.00	
					Request Sub-total		1,587.95	

Request	Description						Job	CSR	Status
REC	Recommended Service: REPLACE OIL PRESSURE SWITCH						6	MARK	Approved
Labour	Description							Type	Amount
REC	Recommended Service: REPLACE OIL PRESSURE SWITCH							C	225.00
Part	Description	Shp	Bin	Type	Retail	Price	Amount		
GN1Z 9D290 D	SENDER ASY - OIL PRE	1	5A	CRO	102.92	102.92	102.92		
GTA									
Rate	150.00			Parts Total			102.92		
Technician	ROEL G - ROEL G			Labour Total			225.00		
Cause	REPLACE OIL PRESSURE SWITCH			Request Sub-total			327.92		
Correction	REPLACE OIL PRESSURE SWITCH								

Request	Description					Job	CSR	Status
REC	Recommended Service: REPLACED SPARK PLUGS					7	MARK	Approved
Labour	Description						Type	Amount
REC	Recommended Service: REPLACED SPARK PLUGS						C	150.00
Part	Description	Shp	Bin	Type	Retail	Price	Amount	
EV 297	VALVE ASY	1	7A	CRO	19.42	19.42	19.42	
IN STOCK								

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		308141	308142	
Year	Make	Model	Model Number	Colour
2019	FORD	F-150	W1R	
Vehicle ID No		Selling Dealer	Extended Warranty	Delivery Date
1FTFW1RG8KFB67642				
Engine	3.5L V6 ECOBOOST HIGH OUTPUT			

SP 594	SPARK PLUG	6	7A2	CRO	20.84	20.84	125.04
IN STOCK							
Rate	150.00				Parts Total		144.46
Technician	ROEL G - ROEL G				Labour Total		150.00
Cause	REPLACED SPARK PLUGS				Request Sub-total		294.46
Correction	REPLACED SPARK PLUGS						

Request	Description	Job	CSR	Status
REC	Recommended Service: REPLACE RIGHT SIDE WASTEGATE ACTUATOR AND CONFIGURE(note code P2ABD sowed up after starting vehicle to complete previous repairs seems vehicle was sitting too long actuator gave out) tested.	8	MARK	Approved

Labour	Description	Type	Amount
REC	Recommended Service: REPLACE RIGHT SIDE WASTEGATE ACTUATOR AND CONFIGURE(note code P2ABD sowed up after starting vehicle to complete previous repairs seems vehicle was sitting too long actuator gave out) tested.	C	675.00

Part	Description	Shp	Bin	Type	Retail	Price	Amount
HL3Z 9G488 B	MOUNTING ASY	1	SPO	CRO	350.63	350.63	350.63
GTA							
Rate	150.00				Parts Total		350.63
Technician	ROEL G - ROEL G				Labour Total		675.00
Cause	REPLACE RIGHT SIDE WASTEGATE ACTUATOR AND CONFIGURE(note code P2ABD sowed up after starting vehicle to complete previous repairs seems vehicle was sitting too long actuator gave out) tested.				Request Sub-total		1,025.63
Correction	REPLACE RIGHT SIDE WASTEGATE ACTUATOR AND CONFIGURE						

Request	Description	Job	CSR	Status
BASIC	OIL & FILTER CHANGE. (*WASH NOT INCLUDED)	9	MARK	Approved
Labour	Description	Type	Amount	
BASIC	OIL & FILTER CHANGE. (*WASH NOT INCLUDED)	C	49.99	

Part	Description	Shp	Bin	Type	Retail	Price	Amount
ENFILT	ENVIRO FEE (\$0.60)	1	SHOP	CPL4	0.60	0.60	0.60
BLKWASHER	BULK WASHER FLUID	1	SHOP	CPL4	2.88	2.16	2.16
FL 500 S	FILTER ASY - OIL	1	4A	CPL4	17.71	13.28	13.28

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Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1FTFW1RG8KFB67642				
Engine	3.5L V6 ECOBOOST HIGH OUTPUT	100000		

CXO 5W30 BSP	MOTORCRAFT SAE 5W-30	6	TANKS	CPL4	6.75	5.06	30.36
ENOIL	.10 OIL FEE	6		CPL4	0.10	0.10	0.60
Rate	150.00			Parts Total			47.00
Technician	ROEL G - ROEL G			Labour Total			49.99
Cause	CUSTOMER DECLINED RECOMMENDED FORD MAINTENANCE PKG- "THE WORKS", TIRE ROTATION, BRAKE INSPECTION.			Request Sub-total			96.99

Correction BASIC OIL & FILTER CHANGE ONLY.
BASIC MULTI-POINT INSPECTION RECORD (WHEELS NOT REMOVED)
OIL LIFE MONITOR RESET, WHEN APPLICABLE.
OIL CHANGE REMINDER STICKER APPLIED TO WINDSHIELD.
WASH NOT INCLUDED WITH BASIC OIL CHANGE, ONLY WITH "THE WORKS"*

(NOTE: OIL EXTREMELY DIRTY MAY CAUSE ENGINE ISSUES ON FIRST TEST DRIVE AFTER PREVIOUS REPAIRS COMPLETE VEHICLE DROVE WELL THEN NOTICED NOISE FROM ENGINE AND LOW PRESSURE LIGHT CAME ON- MESSAGE ONLY APPEARS WHEN ENGINE NOISE COMES ON RECOMMENDED OIL CHANGE AND CHECK OIL CONDITION(OIL WAS DIRTY REPLACED OIL BUT WILL NEED TO MONITOR POSSIBLE ENGINE CONCERNS MAY DEVELOP.

Request	Description	Job	CSR	Status
GBATT	BATTERY: OK [GREEN]	10	MARK	Approved
Labour	Description	Type	Amount	
GBATT	BATTERY: OK [GREEN]	C	0.00	
Rate	150.00			
Technician	999 - 999			
Cause	PERFORM BATTERY TEST			
Correction	BATTERY TEST RESULT: OK [GREEN]			

Request	Description	Job	CSR	Status
GTIRE	TIRE TREAD: 7/32" AND GREATER [GREEN]	11	MARK	Approved
Labour	Description	Type	Amount	
GTIRE	TIRE TREAD: 7/32" AND GREATER [GREEN]	C	0.00	
Rate	150.00			

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Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1FTFW1RG8KFB67642				
Engine	3.5L V6 ECOBOOST HIGH OUTPUT			

Technician 999 - 999

****ANYTIME THE WHEELS ARE REMOVED AND RETORQUED, THEY SHOULD BE CHECKED AFTER 100KM OF DRIVING.****

Labour	2,449.99
Parts	1,182.96
Supplies	49.87
Sub-Total	3,682.82
HST	478.77
Total Invoice	4,161.59

I hereby authorize the opening and keeping of a maintenance and repair file and I also hereby authorize the dealer and his employees to collect, use and communicate to any third party, including the vehicle's manufacturer and, if necessary, its affiliates or their providers of services, any personal or other information which is necessary to the constitution of the file. I further authorize, more specifically, but not limited to, the dealer and his employees, the vehicle's manufacturer and, if necessary, its affiliates or their providers of services, to use said information for commercial purposes, safety recalls, surveys, customer profile updates, loyalty programs, statistics and service history and, to this end, I consent to receive phone calls, mailings, emails or other electronic communications. This consent may be withdrawn by contacting the dealer. Moreover, I hereby authorize the repair work herein set forth and the use of the material necessary, to the completion of said repair work. To the extent permitted by law, you are not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by the unavailability of parts or delays in the shipment of parts by the supplier or transporter hereby grant you and your employees permission to operate the vehicle herein described in the streets, highways or elsewhere for the purposes of testing or inspection.

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitations contained herein does not apply where prohibited by law.

RETURN POLICY

No exchange or refunds on service orders.

PRIVACY STATEMENT

Ask us if you would like information about our Privacy Policy, including our service providers and their data processing in the U.S., which may be accessible to U.S. law enforcement and national security authorities.

We provide this personal and transaction information to Ford Motor Company of Canada, Limited to enable Ford to administer your transaction, provide you with requested services, improve automotive related products and services by conducting custom surveys, and provide you with marketing material which may be of interest to you, as permitted by applicable laws. For the Ford Privacy Policy (www.ford.ca) including use of service providers and U.S. data storage or if you do not want to receive marketing survey materials from Ford please call 1-800-565-FORD (3673).