



14809-100 St.,
Grande Prairie
Alberta T8V 7C2

PHONE: (780) 539-5200

FAX: (780) 513-8857

E-mail: service@norlanram.com

Website: www.norlanram.com

TOLL FREE: 1-888-714-3661

PO #
Status
Printed 08/14/2026 10:37:21 AM

SERVICE ORDER CUSTOMER COPY

SO # 703927

User 962 Page 1

Customer No 503087721

raybar enterprises
PO BOX 267
EAGLESHAM, AB T0H 1H0

Home Bus
Cell (780) 814-0940 Today
Email tchandonnet@gmail.com
Type

Advisor	KENAN	Promised	08/10/2026 6:00 PM	Tag#
Shop		Opened	08/14/2026 10:37 AM	Location
Priority	60	Cashiered		Term Cash

License	Odom In	Odom Out	In Service Date	Stock No
	82284	0		TF733A
Year Make	Model	Model Number	Colour	
2012 JEEP	WRANGLER	JKJL72	Bright White	
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1C4AJWAG2CL187521	NOR-LAN	CHRYSLER CANADA	07/28/2015	
Engine	3.6L V6 24V VVT Engine	Fleet #		

Request	Description	Job	CSR	Status
08DIAG	CHECK FOR CONCERN OF ENGINE LIGHT ON DASH - POSSIBLE MISFIRE - *	1	811	Original
Labour	Description		Type	Amount
08DIAG	ELECTRICAL SYSTEM DIAGNOSE / REPORT		CLH	210.00
Technician	930 -			
Cause	BROUGHT VEHICLE IN AND SCANNED FOR DTC-			
		Labour Total		210.00
		Request Sub-total		210.00

P0300- MULTIPLE CYLINDER MISFIRE DETECTED
P0302- CYLINDER 2 MISFIRE

INSPECTED TSB/STAR ONLINE CASES AND FOUND SERVICE BULLETIN
18-007-12. AS PER SERVICE BULLETIN I NEED TO UPDATE THE PCM
SOFTWARE AND THEN RETEST.

I ALSO RECOMMEND REPLACING ALL SPARK PLUGS AS THEY ARE OVER
GAPPED. THEN I CAN RETEST FOR MISFIRE.

Correction QUOTED

Request	Description	Job	CSR	Status
S43	PASSENGER AIRBAG INFLATOR	2	811	Approved
Labour	Description		Type	Amount
08S43184	Safety Recall S43 - Passenger Airbag Inflator- - Replace Replace Passenger Side Airbag Inflator and Conduct Supplemental Restraint System Verification Test (GuNi Inflator Kit Only)		WL	

Part	Description	Shp	OH	Bin	Type	Retail	Price	Amount
CBXZS435AC	AIR BAG	1	0	401	W40			
Technician	443 -							
Cause	RECALL S43							
Correction	.PERFORMED RECALL REPLACED PASSENGER SIDE AIR BAG INFLATOR RETURNED OLD AIR BAG INFLATOR TO PARTS							

Request	Description	Job	CSR	Status				
09TUNE6P	COMPLETE PLATINUM 6CYL TUNE UP INCLUDING REPLACE SPARK PLUGS, COMPUTERIZED DIANGOSTIC CHECK, COMPRESSION TEST, TEST DRIVE TO VERIFY OPERATION.	3	811	Approved				
Labour	Description		Type	Amount				
09TUNE6P	COMPLETE PLATINUM 6CYL TUNE UP INCLUDING REPLACE SPARK PLUGS, COMPUTERIZED DIANGOSTIC CHECK, COMPRESSION TEST, TEST DRIVE TO VERIFY OPERATION.		CL	239.95				
Part	Description	Shp	OH	Bin	Type	Retail	Price	Amount
SP149125AF	SPARK PLU	6	29	DR32	CRO	47.99	47.99	287.94

Thank you for being a customer of Nor-Lan Chrysler Dodge Jeep Ram. We value our relationship with you and want to keep in touch as well as keeping you safe. With your consent we can continue to inform you of our new product information, service reminders, recalls, special offers and promotions via electronic communication, including emails and text messages. You May withdraw your consent at any time by contacting Nor-Lan Chrysler Dodge Jeep Ram.

Initial ☐ Yes, I want to stay connected

INDEBTNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS WORK ORDER.

DATE: _____

SIGNATURE: _____



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Engine	3.6L V6 24V VVT Engine	Fleet #		

Technician 930 -
Cause PERFORM 6CYL TUNE UP
Correction PERFORMED TUNE UP- REMOVED SPARK PLUGS AND PERFORMED
COMPRESSION TEST. FOUND-
CYLINDER 2 IS 80-90 PSI
ALL OTHER CYLINDER 110-120

Parts Total 287.94
Labour Total 239.95
Request Sub-total 527.89

WITH CYLINDER 2 BEING A BIT LOWER THERE MAY BE AN ISSUE WITH
THAT CYLINDER IN THE NEAR FUTURE.

INSTALLED NEW SPARK PLUGS. REINSTALLED EVERYTHING BACK
TOGETHER AGAIN, CLEARED ANY DTC THAT MAY HAVE SET AND RAN
VEHICLE- NO MISFIRES FOUND
PERFORMED ROAD TEST AND RETURNED TO SHOP. UPON RETURNING,
FOUND CYLINDER 2 IS STILL MISFIRING AND FURTHER DIAG WILL BE
NEEDED. AT THIS POINT (WITH THE EARLY TESTING I HAVE DONE) I
SUSPECT IT NEEDS AND ENGINE. WILL QUOTE WORST CASE SCENARIO.

Request	Description	Job	CSR	Status
08MISC	PERFORM PCM UPDATE	4	811	Approved
Labour	Description	Type	Amount	
08MISC	PERFORM PCM UPDATE	CL	210.00	
Technician	930 -	Labour Total	210.00	
Cause	PERFORM PCM SOFTWARE UPDATE AS PER DIAG	Request Sub-total	210.00	
Correction	PERFORMED PCM SOFTWARE UPDATE FROM OLD SOFTWARE VERSION: 68090869AF TO NEW SOFTWARE VERSION: 68090869AI.			

AS A FIVE STAR DEALER WE ARE DEDICATED TO CUSTOMER
SERVICE AND ARE STRIVING FOR 100% SATISFACTION.
GST# 103906541 HAVE TIRES RETORQUED AFTER 100KM IF REMOVED

Labour 659.95
Parts 287.94
Supplies 0.00
Env Fee 2.00
Sub-Total 949.89
GST 47.49
Total Invoice 997.38

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