



TOYOTA MATERIAL HANDLING SERVICE & WARRANTY CONDITIONS

**WHEN REQUIRING WARRANTY SERVICE.
PLEASE PRESENT THIS BOOKLET TO YOUR
AUTHORISED TOYOTA MATERIAL HANDLING DEALER.**



**12 MONTHS
1200 HOURS
WARRANTY**

**5SDK5, 5SDK8, 5SDK9,
5SDK10, 5SDK11**

**PLUS
EXTENDED (3 YEAR, 3000 HOUR) POWERTRAIN WARRANTY**

**WARNING: THIS INDUSTRIAL VEHICLE IS NOT TO BE RESOLD WITHOUT THE
WARRANTY BOOKLET AND OPERATORS MANUAL. YOUR FAILURE TO OBSERVE
THIS OBLIGATION MAY RENDER YOU LIABLE FOR NEGLIGENCE AND OR PROSECUTION.
(See Warning Notice on inside front cover.)**

WARNING NOTICE

1. **FAILURE TO** observe the following procedure will be at your own risk and may **RENDER YOU LIABLE FOR NEGLIGENCE AND PROSECUTION.**
2. The Operators Manual **MUST BE READ** prior to use and **MUST BE OBSERVED AT ALL TIMES** during use.
3. Failure to observe the procedures set out in the Operators Manual **MAY CAUSE INJURY OR DEATH.**
4. **ALL USERS** must ensure that the maintenance regime set out in the Warranty Booklet and the Operators Manual has been strictly observed.
5. **DO NOT USE THE INDUSTRIAL EQUIPMENT** if doubt exists as to its serviceability until checked and cleared (at your expense unless under warranty) by an authorised TMHA Dealer/Agent Service Centre.
6. **DO NOT REMOVE** or modify the **SAFETY FEATURES** of the Industrial Equipment.
7. **ALL USERS** must ensure that the Industrial Equipment complies with all statutory rules or regulations and that the user is appropriately **LICENSED TO PERFORM THE WORK PROPOSED FOR THE INDUSTRIAL EQUIPMENT.**
8. **DO NOT REMOVE OR DEFACE WARNING PLATES AND SAFETY INSTRUCTIONS** affixed to this Industrial Equipment. **IF DAMAGED OR ILLEGIBLE REPLACE IMMEDIATELY.** These warnings are designed to make Operators aware of any risks associated with the use of the Equipment.
9. **EXTRA CARE** should be observed **WHEN USING THE INDUSTRIAL EQUIPMENT** on slopes, in wet weather or on wet or slippery surfaces, near power lines or cables, near people or with corrosive or dangerous loads.
10. **UPON ANY SALE OF THIS INDUSTRIAL EQUIPMENT** the change of ownership registration card contained in this booklet must be completed by the purchaser and returned to the nearest TMHA Dealer/Agent.

**TOYOTA WARRANTY FOR NEW
TOYOTA INDUSTRIAL EQUIPMENT**
APPLIES ONLY FOR TOYOTA SKID STEER LOADERS

TOYOTA MATERIAL HANDLING AUSTRALIA PTY. LIMITED
ABN 38 104 644 635 ("TMHA") warrants to the owner (from time to time) of the item of Toyota Industrial Equipment which is purchased from a duly authorised TMHA Dealer/Agent that for a period of **12** calendar months from the date of such purchase or until such Equipment has been operated for a period of **1200** hours (whichever occurs first), TMHA or its Authorised Dealer/Agent will at its or such Dealer's/Agent's option repair or replace free of charge any component or genuine Toyota Industrial Equipment accessory installed in such Equipment found defective in materials or workmanship (provided that such defects have arisen under normal use and operation in Australia). This warranty shall only apply if the Warranty Registration Agreement (which appears later in this booklet) has been duly executed.

3 YEAR 3000 HOUR EXTENDED POWERTRAIN WARRANTY

The following components are covered by a total warranty period of 3 years or 3000 hours, whichever occurs first.

Inclusions:

Engine: (Toyota 1DZ-11, 2Z & Yanmar 3TNV88)

- Cylinder Block
- Heads
- Valve covers
- Crank case
- Fuel injection pump
- Timing gears and case
- Fly wheel and housing
- Manifolds
- Water pump
- Seals and gaskets
- Harmonic balancer
- All internal parts contained within

Hydrostatic Transmission System:

- Housing and all internal components
- Seals and gaskets
- Transmission hydraulic pumps
- Wheel motors
- Pilot control levers

Hydraulics:

- Hydraulic pumps
- Valves and internal seals

Axels:

- Housing
- Planetaries
- All internal parts
- Seals and gaskets
- Transfer case
- Stub/drive axle

Exclusions:**Engine: (Toyota 1DZ-11, 2Z & Yanmar 3TNV88)**

- Pulleys
- Air cleaner/elements
- Hoses
- Pre-cleaner
- Lift pump
- Injector/nozzles/lines
- Muffler
- Cooling system
- Starter motor/solenoid
- Alternator/regulator
- Switches/sender units
- Wiring harness

Hydrostatic Transmission System:

- Levers and linkages
- Universal joints
- Drive line support bearings

Hydraulics:

- Hoses and tubing
- External seals
- Shafts and spools
- Cylinder rods and seals
- Cylinder tubes

Axels:

- Bearings

The warranty of the above components remains subject to the normal terms and conditions of the Toyota Industrial Equipment warranty policy. Machines must be maintained in accordance with the manufacturer's recommendations using genuine TOYOTA parts during this warranty period.

This warranty shall not apply where the Equipment has:

- i. Been modified or been involved in an accident in any manner which could reasonably have given rise to the defect for which rectification is requested.
- ii. Been fitted with parts or accessories which are not approved by TMHA and such parts or accessories could reasonably have given rise to the defect for which rectification is requested.
- iii. Been fitted and used with lubricants which are either; not recommended by TMHA, or which have been contaminated.
- iv. Been tampered with, altered or modified so that the hour meter fitted to the Equipment either, does not operate correctly, or cannot be read, or does not accurately reflect the number of hours the Equipment has operated.

The Owner of the Equipment acknowledges that:

- i. Any Warranty Repair to the Equipment must be carried out by an Authorised TMHA Dealer/Agent.
- ii. Equipment alleged to have defective components must be delivered without delay to the service division of an Authorised TMHA Dealer/Agent.
- iii. The Equipment must be properly operated, maintained and cared for in accordance with the Operators Manual.
- iv. You must ensure that details of Maintenance Services are recorded. Space is provided at the rear of this book.
- v. The Equipment is not to be resold without this booklet and Operators Manual.
- vi. You are requested to register any new address with your nearest Authorised TMHA Dealer/Agent.

This warranty does not cover the cost of providing:

- i. Labour, parts and lubricants used in the provision of normal Maintenance Services (see Operators Manual); and
- ii. Normal maintenance parts including but not limited to spark plugs, ignition points, filters, lubricants, brakes and clutch linings, tyres, batteries; except where such maintenance parts are found to be defective.
- iii. Repairs to attachments not manufactured by Toyota Industrial Equipment (even where the Equipment is delivered with such attachments).
- iv. Reimbursement for down time, rental fees of replacement Equipment, telephone calls, or any costs or expenses incurred by the owner which arise out of or are incidental to any Warranty Repair.

IMPORTANT NOTICE

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of such Equipment which the Owner of such Equipment has under the Trade Practices Act 1974 (Commonwealth) and other state and territory laws.

SERVICE CONTRACT

Due to the particular requirements involved in properly servicing the Equipment it is strongly recommended that you enter into a Toyota Service Contract for the service of the Equipment.

DEFINITIONS

"Warranty Repair"

Warranty Repair means a repair performed during the Warranty Period under the new Toyota Industrial Equipment Warranty to rectify a defect in materials or workmanship at the time of vehicle manufacture.

"Maintenance Services"

Maintenance Service means the regular servicing performed to carry out the necessary checks, inspections, adjustments, coolant, fluid and lubricant changes, and replacement of expendable items made necessary due to the passage of time and/or the accumulation of operating hours.

"Agent"

Only those service providers authorised by TMHA under the "Satellite Service" Programme.

"TMHA"

Toyota Material Handling Australia Pty. Limited.

WHAT IS NOT COVERED

TMHA strongly recommends that all periodic services and repairs are carried out by an Authorised TMHA Dealer/Agent due to their experience and training in servicing the Toyota Industrial Equipment product. However, you may have Maintenance Services carried out by any qualified person. So long as the Maintenance Services are carried out as per the Manufacturer's recommendations, this will generally not diminish your right under this warranty. TMHA accepts no warranty responsibility where a part has required replacement as a direct or indirect result of:

- the failure by a non-authorised repairer, owner or operator to follow the manufacturer's recommendations; or
- the use of non-genuine parts or accessories; or
- the faulty workmanship, default or negligence of a non-authorised repairer.

It is important to note that all Warranty Repairs must be carried out by an Authorised TMHA Dealer/Agent. TMHA will not pay for Warranty Repairs carried out by a non-authorised repairer.

TYRES

The TMHA Warranty does not cover tyres. They are covered by the tyre manufacturer's warranty.

FACTORS BEYOND THE MANUFACTURER'S CONTROL INCLUDING BUT NOT LIMITED TO:

Repairs required as a result of misuse (racing, overloading, etc.), negligence, modification, alteration, tampering, disconnection, improper adjustment or repairs, accident, use of non-Toyota Industrial Equipment parts or accessories and the use of add-on parts or materials are not covered.

COMMONLY ASKED QUESTIONS ABOUT WARRANTY (Please refer to Extended Powertrain Warranty)

Q. DO I HAVE TO SIGN UP FOR ANY CONTRACTS?

A. No. Your only obligations are the same as those under the normal Toyota Warranty Policy.

Q. HOW MUCH EXTRA DOES THE EXTENDED WARRANTY COST?

A. Nothing. The extended warranty is absorbed by TMHA.

Q. WHAT MACHINES ARE COVERED BY THE 3 YEAR or 3000 HOUR, WHICHEVER OCCURS FIRST ("W.O.F.") SELECTED COMPONENT WARRANTY?

A. All new Toyota 5SDK5, 5SDK8, 5SDK9, 5SDK10, 5SDK11 Series machines until advised otherwise.

Q. DO I HAVE TO ENSURE ALL MY MAINTENANCE SERVICES ARE CARRIED OUT AT THE DEALER?

A. You may have your maintenance services carried out by any qualified repairer. However, we strongly recommend that all maintenance servicing is carried out by an authorised TOYOTA Dealer/Distributor, due to their experience and training in properly servicing the product.

Q. DOES THAT MEAN ANYONE CAN CARRY OUT MY WARRANTY REPAIR?

A. No. Only an Authorised TOYOTA SKID STEER LOADER Distributor/Dealer can carry out the warranty repairs on TOYOTA's behalf.

Q. WHAT IF MY ENGINE IS SHOWING SIGNS OF WEAR NEAR THE END OF THE WARRANTY PERIOD. CAN I GET IT REPAIRED UNDER WARRANTY?

A. Warranty covers defects in workmanship or material. Unless the wear is due to failure of another component it would not be covered. The engine is covered by the extended warranty period of 3 years 3000 hours.

Q. OUR BUSINESS DOES LONG HOURS AND CLOCKS UP 2500 HOURS IN A YEAR. WILL WE STILL GET THE 3 YEARS OR 3000 HOUR (W.O.F.) WARRANTY ON THE SPECIFIED PARTS?

*A. The extended warranty period is 3 years or 3000 hours **whichever occurs first** for the components specified. In normal applications the "years" & "hours" usually expire around the same time. However in this case the warranty period will expire at the time machine reaches 3000 hours.*

Q. WHAT IS THE WARRANTY ON THE PARTS NOT COVERED BY THE EXTENDED WARRANTY?

A. All other components are covered by 12 months or 1200 hours (w.o.f.) warranty. Battery and tyres are normally covered by the warranty of their manufacturer. Of course, non Toyota attachments and accessories are also covered by their manufacturers warranty, not by Toyota.

Q. WHAT IS THE WARRANTY ON REPLACEMENT PARTS?

A. Replacement parts are covered by 12 months or 1200 hours (w.o.f.) warranty from the date of purchase. However if the Skid Steer Loader is under the new machine warranty, the replacement parts take on the remaining warranty of the Skid Steer Loader if greater than the 12 months or 12000 hours (w.o.f.) parts warranty.

TO BE TYPED OR HAND WRITTEN IN CAPITAL LETTERS
TOYOTA INDUSTRIAL EQUIPMENT WARRANTY REGISTRATION AGREEMENT

Model <div style="font-size: 1.5em; font-family: cursive;">30-SSDK10</div>	Frame No <div style="font-size: 1.5em; font-family: cursive;">20010</div>
Delivery Date <div style="font-size: 1.5em; font-family: cursive;">29. 2. 12</div> <div style="font-size: 0.8em;">Day Month Year</div>	Distance from Network to Customer site <div style="font-size: 1.5em; font-family: cursive;">600</div> km's
Mast Details Type: _____ Height: _____ Mast No: _____ Type Make & Model of attachments fitted (if any) Attachment 1: <div style="font-size: 1.2em; font-family: cursive;">Norm 4in1 Bucket</div> Attachment 2: _____	
Owner's Details Name: _____ Address: _____ Suburb: _____ Industry: _____	
Purchase Type (please tick) <input checked="" type="checkbox"/> Retail Please complete End User details	<input type="checkbox"/> Hire Short Term <input type="checkbox"/> Long Term Please complete End User details
<input type="checkbox"/> TMHA Major Account Please complete End User & TMHA Major Accounts details	
End User's Name & Address (actual end user not hire company) <input checked="" type="checkbox"/> Name: _____ Tick if same as Owner's Details Site Address: _____ Suburb: _____ State: _____ Postcode: <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div>	
TMHA Major Accounts Cust Name: _____ Division/Business Unit: _____ Purchase Type: Sale <input type="checkbox"/> Hire <input type="checkbox"/> Term of Hire: _____ Months Hrs/year: _____ (Dealer: Hire Agreement must be sent to TMHA) Dealer Fleet No: _____ Annual Tyre Replacement: <input type="checkbox"/> Yes <input type="checkbox"/> No Replaces Fleet No: _____ Tyre Type: _____ No of Batteries: _____ Monthly Rental rate (excluding GST & stamp Duty): _____	
Contact Details Sales _____ First Name: _____ Phone: _____ Email: _____ Fax: _____ Service <input type="checkbox"/> Tick if same as above First Name: _____ Surname: _____ Phone: _____ Email: _____ Fax: _____	
Owner/Hire Company/End User (cross out if inapplicable) Signature I have read this book carefully and fully understand the terms of the TMHA Warranty Policy and agree to be bound by them. I have also received the Operators Manual and Operators Manual _____ the Signed: _____ Print Name: _____	
Warranty Period Months: <div style="font-size: 1.5em; font-family: cursive;">12</div> Hours: <div style="font-size: 1.5em; font-family: cursive;">1800</div> Ref No: _____	
Dealer Delivery Declaration This machine has been properly set up, adjusted and inspected prior to delivery. Additionally the following items were explained to the purchaser, their representative or the operator upon delivery of this machine. A. Proper operating procedures and the instructions given in the Operators Manual. B. Importance of safety precautions, safety equipment and preventative maintenance. C. Warranty terms and coverage.	
Salesperson's ID <div style="border: 1px solid black; padding: 2px;"> <div style="display: flex; justify-content: space-between;"> <div>Initials</div> <div>DOB</div> </div> <div style="font-size: 1.2em; font-family: cursive;">SCA 010371</div> </div>	Selling Dealer / Agent: <div style="font-size: 1.5em; font-family: cursive;">TMH QLD</div> Signed by the Dealer / Agent or his Representative: <div style="font-size: 1.5em; font-family: cursive;">[Signature]</div> Print Name: <div style="font-size: 1.2em; font-family: cursive;">Stee Anderson</div> Date: <div style="font-size: 1.5em; font-family: cursive;">29.2.12</div>

COPY TO BE RETAINED IN WARRANTY BOOK

We value your privacy and will handle your details in accordance with the National Privacy Principles under the Privacy Act 1988.
 A copy of our Privacy Policy is available on our website www.toyotamaterialhandling.com.au

Authorised Service Agents:



WESTERN AUSTRALIA

MAKO SERVICES

11 Burt Street, Busselton, WA 6280
Phone : (08) 9754 6659 Fax : (08) 9754 6659
Trading Hours: 8:30am - 5:00pm Monday - Friday

BUNBURY MACHINERY

Cnr Picton Road & Forrest Avenue, Bunbury, WA 6230
Phone : (08) 9792 3923 Fax : (08) 9791 1185
Trading Hours: 8:30am - 5:00pm Monday - Friday

GRAEME HOSKEN AUTOS

Lot 25, Bradford Street, Industrial Park, Geraldton, WA 6531
Phone : (08) 9921 5232 Fax : (08) 9921 5270
Trading Hours: 8:30am - 5:00pm Monday - Friday

TRUCKMART

Cnr Mooligunn & Coolawanyah Roads, Karratha, WA 6714
Phone : (08) 9144 4277 Fax : (08) 9185 3049
Trading Hours: 8:30am - 5:00pm Monday - Friday

HAYNES MECHANICAL

42 Oroya Street, Boulder, WA 6432
Phone : (08) 9093 2784 Fax : (08) 9093 3301
Trading Hours: 8:30am - 5:00pm Monday - Friday

GREAT SOUTHERN BRAKE AND CLUTCH

256 Albany Highway, Albany, WA 6330
Phone : (08) 9841 7955 Fax : (08) 9842 1391
Trading Hours: 8:30am - 5:00pm Monday - Friday

ROGERS MACHINERY SERVICE

42 Weaber Plains Road, Kununurra, WA 6743
Phone : (08) 9192 1277 Fax : (08) 9168 2078
Trading Hours: 8:30am - 5:00pm Monday - Friday

BROOME TOYOTA

4 McPherson Street, Broome, WA 6725
Phone : (08) 9192 1277 Fax : (08) 9192 2230
Trading Hours: 8:30am - 5:00pm Monday - Friday

DIESEL MECH

2 Pinnacles Street, Wedgefield (Port Headland Region)
Phone : (08) 9140 2414 Fax : (08) 9140 2484
Trading Hours: 8:30am - 5:00pm Monday - Friday

NEW SOUTH WALES

LIFTEK GRIFFITH

24-26 Altin Street, Griffith, NSW 2680
Phone : (02) 6964 3328 Fax : (02) 6964 4334
Trading Hours: 8:30am - 5:00pm Monday - Friday

G & S FORKLIFTS PTY. LTD.

Unit 1, 22-24 Richmond Road, Homebush, NSW 2129
Phone : (02) 9746 8900 Fax : (02) 9746 8905
Trading Hours: 8:30am - 5:00pm Monday - Friday

SKID STEER TOYOTA (Satellite Service Agent only)

10 Cunneen Street, Mulgrave, NSW 2756
Phone : (02) 4577 3733 Fax : (02) 4587 8375
Trading Hours: 8:30am - 5:00pm Monday - Friday

VICTORIA

HARVEY SMITH AUTOMOTIVE KYABRAM

70 McEwen Road, Kyabram, VIC 3620
Phone : (03) 5853 2411 Fax : (03) 5852 1562
Trading Hours: 8:30am - 5:00pm Monday - Friday

HARVEY SMITH AUTOMOTIVE SHEPPARTON

13 Lockwood Road, Shepparton, VIC 3630
Phone : (03) 5822 2422 Fax : (03) 5833 3792
Trading Hours: 8:30am - 5:00pm Monday - Friday

SUPREME FORKLIFTS

79 Wigg Street, Wodonga, VIC 3690
Phone : (02) 6056 2999 Fax : (02) 6056 1952
Trading Hours: 8:30am - 5:00pm Monday - Friday

LATROBE VALLEY FORKLIFTS

144 Argyle Street, Traralgon, VIC 3844
Phone : (03) 5176 2644 Fax : (02) 5176 1953
Trading Hours: 8:00am - 5:00pm Monday - Friday

MILDURA HYDRAULICS & FORKLIFTS

Cnr Tenth & Etiwanda Avenue, Mildura, VIC 3337
Phone : (03) 5021 1505 Fax : (02) 5021 2088
Trading Hours: 8:00am - 5:00pm Monday - Friday



AUTHORISED TOYOTA MATERIAL HANDLING DEALER NETWORK (SKIDSTEER LOADER)

NEW SOUTH WALES (Trading Hours: 8:30am - 5:00pm Monday - Friday)

TOYOTA MATERIAL HANDLING (NSW) PTY LTD	7 Kullara Close, Beresfield, NSW 2322	Phone (02) 4914 7777	Fax (02) 4914 7770
	8 Secombe Place, Moorebank, NSW 2170	Phone (02) 8706 6200	Fax (02) 8706 6275
	8 Wilson Street South, South Lismore, NSW 2480	Phone (02) 6622 8333	Fax (02) 6622 4535
	Unit 3/13 Cameron Place, Orange, NSW 2800	Phone (02) 6361 0270	Fax (02) 6362 2554
	Unit 3, 33 Isles Drive, Coff's Harbour, NSW 2450	Phone (02) 6652 6633	Fax (02) 6651 2259

AUSTRALIAN CAPITAL TERRITORY (Trading Hours: 8:30am - 5:00pm Monday - Friday)

TOYOTA MATERIAL HANDLING (NSW) PTY LTD	144 Gilmore Road, Queanbeyan, NSW 2620	Phone (02) 6297 8788	Fax (02) 6297 4830
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VICTORIA (Trading Hours: 8:30am - 5:00pm Monday - Friday)

TOYOTA MATERIAL HANDLING (VIC) PTY LTD	712 Geelong Road, Brooklyn, VIC 3025	Phone (03) 9933 6399	Fax (03) 9314 1955
	Factory 1, 205 Abbotts Road, Dandenong South, VIC 3164	Phone (03) 8795 2500	Fax (03) 9799 9355

TASMANIA (Trading Hours: 8:30am - 5:00pm Monday - Friday)

FRM MATERIAL HANDLING PTY LTD (LAUNCESTON)	29 Montague Street, Invermay, TAS 7248	Phone (03) 6334 5877	Fax (03) 6334 5933
FRM MATERIAL HANDLING PTY LTD (HOBART)	9A Lampton Avenue, Derwent Park, TAS 7009	Phone (03) 6272 3822	Fax (03) 6273 1977
FRM MATERIAL HANDLING PTY LTD (DEVONPORT)	176 Stoney Rise Road, Devonport, TAS 7310	Phone (03) 6424 9855	Fax (03) 6424 9866

QUEENSLAND (Trading Hours: 8:30am - 5:00pm Monday - Friday)

TOYOTA MATERIAL HANDLING (QLD) PTY LTD	24 Machinery Street, Darra, QLD 4076	Phone (07) 3375 5988	Fax (07) 3375 3104
TONY IRELAND DUCKWORTH STREET (NTH QLD) PTY LTD	Cnr Woolcock & Duckworth Streets, Garbutt, QLD 4814	Phone (07) 4726 7700	Fax (07) 4726 7770

NORTHERN TERRITORY (Trading Hours: 8:30am - 5:00pm Monday - Friday)

WESTERN DIESEL (NT) PTY LTD	1 Toupein Road, Palmerton, NT 0830	Phone (08) 8935 9100	Fax (08) 8935 9101
	8-10 Cameron Street, Alice Springs, NT 0870	Phone (08) 8952 1377	Fax (08) 8952 0822

SOUTH AUSTRALIA (Trading Hours: 8:30am - 5:00pm Monday - Friday)

TOYOTA MATERIAL HANDLING (SA) PTY LTD	83 Cavan Road, Gepps Cross, SA 5094	Phone (08) 8359 9400	Fax (08) 8349 5684
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WESTERN AUSTRALIA (Trading Hours: 8:30am - 5:00pm Monday - Friday)

TOYOTA MATERIAL HANDLING (WA) PTY LTD	52 Kewdale Road, Kewdale, WA 6105	Phone (08) 9333 3111	Fax (08) 9333 3131
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TOYOTA

MATERIAL HANDLING



TOYOTA MATERIAL HANDLING AUSTRALIA PTY. LIMITED

8 SECOMBE PLACE

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TOYOTA MATERIAL HANDLING AUSTRALIA PTY. LIMITED ABN 38 104 644 635

AUGUST 2009

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