



WESTERN STAR TRUCKS (NORTH) LTD.

Address: 24210 - 114 Avenue | Acheson, AB T7X 6B9
Phone: 780-453-3452 | Toll Free: 1-800-252-7500 | Fax: 780-701-2272

Visit us online at www.wsnorth.com

Remit To: 24210 - 114 Avenue | Acheson, AB T7X 6B9

GST: 892297052

*** Customer Review ***

Date / Time: 10/22/2025 1:30:49PM
Repair Order: 63128
Customer: 141521
Branch: WSN
Invoice Total: \$ 11,476.48

Cash

Page 1 of 7

Bill To: NOR-TRAIL OILFIELD LTD.
BOX 147

SLAVE LAKE, AB T0G 2A0

Shop: 780-849-5230 Fax: 780-849-5269

Ship To: NOR-TRAIL OILFIELD LTD.
BOX 147

SLAVE LAKE, AB T0G 2A0

Customer P/O	Created By	Completion Date
	BSABROWSKY	

Unit Number: 01	Model Year: 2014	Make/Model: WST 4900SB
Type: TRUCK	VIN: 5KJRALD17EPFW1051	Meter: 975832 Kilometers
In-Service Date: 01/24/2014		ECM Reading: 19047

Task: 1 15-000001.01 STEERING DIAGNOSE Department: SERVICE

Complaint: STEERING DAIGNOSE ** - CHECK AND ADVISE WHEN DRIVING ON GRAVEL ROADS OR TAKING SHARP CORNERS , THE UNIT LOSES POWER STEERING AND GOES INTO MANUAL MODE . CUSTOMER STATES THERE ARE NO VISIBLE LEAKS OR SIGNS OF OVERHEATING.

Cause: FAILED POWER STEERING PUMP CAUSING ERRATIC STEERING

Correction: TOOK UNIT FOR ROAD TEST. WAS ABLE TO CONFIRM HARD STEERING COMPLAINT. ONCE BACK AT YARD WAS ABLE TO GET UNIT TO HAVE HARD STEERING WHILE STATIONARY . UNIT STEERS EASY WHILE AT IDLE . WHEN UNIT IT AT 1000 RPM OR HIGHER, UNIT LOSES POWER STEERING. ROAD TESTED UNIT IN YARD TO VERIFY CUSTOMERS COMPLAINT . COULD NOT RECREATE COMPLAINT IN THE YARD . SENT UNIT FOR ROAD TEST AND VERIFIED CUSTOMER COMPLAINT IS PRESENT . WHEN IDLE STEERING IS NORMAL, WHEN ABOVE 700 RPM THERE IS NO POWER STEERING ASSIST. STARTED PSSA TROUBLESHOOTING. CHECKED AND ADJUSTED ALL TIRE PRESSURES STEERS WERE BELOW 75 PSI AND REARS WERE BELOW 90 PSI. SET TO CORRECT PSI. INSPECTED CONDITION OF TIRES AND NOTHING TO NOTE AT THIS TIME . LIFTED FRONT END AND INSPECTED, WAS ABLE TO TURN WHEELS FREELY WITHOUT ANY BINDS . FOUND LHS LOWER KINGPIN CAP WAS NOT FULLY INSTALLED. THERE IS AN ADD ON JOB CODE FOR THIS . GREASED FRONT END AFTER. RAN UNIT UP TO 1000 RPM AND TRIED TO CREATE FAULT . POWER STEERING SYSTEM WAS WORKING WITH FRONT WHEELS OFF THE GROUND. CHECKED FOR LOOSE STEERING COMPONENTS - ALL OK AT THIS TIME . VERIFIED LASH IN THE STEERING WHEEL IS WITHIN SPEC. HOOKED UP PSSA, FOUND BACK PRESSURE IN SYSTEM TO BE WITHIN SPEC OF 100 PSI. GOT POWER STEERING FLUID UP TO TEMPERATURE. PERFORMED ERRATIC PUMP TEST AND FOUND PUMP RELIEF WAS LOWER THAN SPEC . SPEC IS 185 BAR, PRV WAS DROPPING PRESSURE AFTER 165 BAR. QUOTED NEW PUMP AT THIS TIME . UNBOLTED TRANSMISSION COOLER LINES AND REMOVED ONE BRACKET TO GAIN ACCESS. REMOVED ORIGINAL POWER STEERING PUMP. REMOVED BOTH LINES ATTACHED TO PUMP . DRAINED INTO A CLEAN BUCKET. SWITCHED OVER FITTINGS TO NEW PUMP. INSTALLED LINES ON PUMP AND PUSHED NEW PUMP INTO PLACE. INSTALLED AND TORQUED POWER STEERING PUMP . FILLED WITH ATF AND VERIFIED OIL IS AT THE CORRECT LEVEL. VERIFIED WHEN RUNNING THE UNIT ABOVE 700 RPM POWER STEERING WAS NOT LOST. WASHED LHS OF ENGINE. REMOVED POWER STEERING PUMP. CLEANED MATING SURFACE. INSTALLED NEW GASKET. APPLIED ANAEROBIC SEALANT TO THE GASKET. REINSTALLED POWER STEERING PUMP. TORQUED TO SPEC. RAN ENGINE AND VERIFIED OIL LEAK AT THE POWER STEERING PUMP IS NO LONGER PRESENT. LOOKED OVER UNIT. TASK COMPLETE.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
	SS SVC	SHOP SUPPLIES	Misc	1.00	119.85	119.85
	PEV252418L101QG	POWER STEERING PUMP 14-20739-010	Part	EA	406.67	406.67
	HYDRA STEER Q# 1410753					
	SLL 550050743	ATF, Pennzoil, A1WJ, JUG 4.7L	Part	JUG	48.35	48.35
	OIL-5L	5L OIL & CONTAINER	EHC			0.50
	F4HZ 3K506 C	GASKET, P/Steering Pump	Part	EA	7.16	7.16
	bay 16					
	DDE 23532339	SEALANT, Gasket Anaerobic Green, Loctite 509	Part	EA	61.45	61.45

Task 1 Subtotals:	Parts:	\$523.63
	EHC:	\$0.50



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Labor:	\$1,498.13
Miscellaneous:	\$119.85
Task 1 Totals:	\$2,142.11

Task: 2 40-100013.01 ENGINE TUNE-UP VALVE SET DD INC. ENGINE BRAKE ADJ Department: SERVICE

Complaint: ENGINE TUNE-UP VALVE SET DD INC. ENGINE BRAKE ADJ **

Cause: CUSTOMER REQUEST / MAINTENANCE

Correction: CONNECTED DIAGNOSTIC LINK TO TRUCK AND PERFORMED A RELATIVE COMPRESSION TEST . REMOVED ROCKER COVER. PERFORMED VALVE SET AND ENGINE BRAKE ADJUSTMENT . REPLACED ROCKER COVER GASKET, IT IS A SINGLE USE PART , AND REINSTALLED ROCKER COVER. CLEANED OIL RESIDUE AROUND ROCKER COVER AND PERFORMED ANOTHER RELATIVE COMPRESSION TEST. PASSED TEST. NUMBERS WERE GOOD AND PRETTY EVEN. UPLOADED RESULTS TO UPTIME PRO. NOT WARRANTY. TASK COMPLETE.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
	SS SVC	SHOP SUPPLIES	Misc	1.00	55.93	55.93
	DDE A4720160121	SEAL, Valve Cover	Part	EA	81.29	81.29

Task 2 Subtotals:	Parts:	\$81.29
	Labor:	\$699.13
	Miscellaneous:	\$55.93
Task 2 Totals:		\$836.35

Task: 3 35-000001.01 AIR SYSTEM DIAGNOSE Department: SERVICE

Complaint: AIR SYSTEM DIAGNOSE ** CHECK FOR AIR LEAKS - EVERY 4 OR 5 MINUTES THE UNIT WILL PURGE AND THEN REBUILD AIR REPLACE CUSTOMER SUPPLIED PURGE VALVES IN BOTH AIR DRYERS - PARTS IN CAB OF TRUCK

Correction: CHECKED FOR AIR LEAKS. FOUND A 1/4" AIR LINE BEHIND THE AUXILIARY TRANSMISSION LEAKING AIR FROM A RUBBED THROUGH SECTION. CUT THE LINE BACK AND INSTALLED A NEW PORTION OF LINE . AIRED THE TRUCK BACK UP TO CHECK FOR OTHER LEAKS. REMOVED AIR FILTERS FROM AIR DRIER . CHASSIS WAS COVER IN THICK MUD. HAD TO CHIP AWAY THE MUD AROUND BOTH AIR DRIERS. REMOVED PURGE VALVES . ON THE FORWARD AIR DRIER, A BOLT BROKE OFF FLUSH WITH THE HOUSING. WAS UNABLE TO EXTRACT. STARTED REMOVAL TO BRING DRIER TO FABRICATION . WHILE REMOVING DRIER, ALL MOUNTING BOLTS BROKE OFF IN HOUSING. COMPARED EXTRACT BROKEN BOLTS TO NEW DRIER AND FOUND THE NEW DRIER WAS THE CORRECT PATH . DISCHARGE LINE WAS SEIZED ONTO THE FITTING AND TOOK TIME TO REMOVE . ONCE REMOVED, ALL FITTINGS WERE SWAPPED OVER AND DRIER INSTALLED . INSTALLED NEW DESICCANT FILTER ON REAR AIR DRIER . WHEN TORQUING DISCHARGE LINE, THE BRASS HOUSING FITTING BROKE FLUSH WITH THE AIR FILTER HOUSING. HAD TO REMOVE ALL AIR FITTINGS ON FORWARD SIDE OF DRIER. EXTRACTED OTHER HALF OF FITTING. REINSTALLED NEW FITTINGS AND TORQUED. FOUND RUBBED AIRLINE AT BACK OF AUXILIARY TRANSMISSION LEAKING . DRAINED AIR TANKS , CUT AIRLINE AND INSTALLED UNION. AIRED UP UNIT, VERIFIED REPAIR. NOT WARRANTY. TASK COMPLETE.

2025-10-21 6:37:54 PM 926 AFTER ALL OTHER AIR LEAKS WERE REPAIRS RAN UNIT , FOUND UNIT WAS PURGING EVERY 30 SECONDS. INSTALLED GAUDE INLINE WITH PRIMARY TANK AND VERIFIED THERE WAS NO AIR LOSS . INSTALLED GAUDE INLINE WITH THE SENSE LINE AT THE AIRDRER . FOUND PURGING PRESSURE TO BE BLOWING OFF AT 60 PSI. CUT OUT PRESSURE IS 120PSI VERY LOW. INSTALLED GAUDE ON SENSE LINE AFTER THE COMPRESSOR HEAD AND BEFORE THE AIR GOVERNOR . FOUND AIR PRESSURE WAS ONLY BUILDING TO 60PSI. SUSPECTED GOVERNOR FAILED INTERNALLY. REMOVED ALL AIRLINES AND REMOVED GOVERNOR. VERY TIGHT WORKING AREA AS GOVERNOR IS INSTALLED BESIDE THE ENGINE ON THE LHS . DRESSED NEW GOVERNOR AND INSTALLED PLUGS AS NEEDED . INSTALLED GOVERNOR AND AIRLINES . VERIFIED WHEN UNIT WAS PURGING THE PRESSURE WERE CORRECT AT 120PSI. FOUND THAT THE SENSE LINE WAS SLOWLY LEAKING . FOUND FITTING AT COMPRESSOR HEAD WAS LEAKING . CUT BACK AIRLINE AND INSTALLED NEW FARREL . RAN UNIT AND VERIFIED AIR PRESSURE ARE HOLDING AT 120PSI IN THE UNLOADED SENSE LINE. UNIT NO LONGER HAS A RAPID PURGE. TASK COMPLETED



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Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
	SS SVC	SHOP SUPPLIES	Misc	1.00	135.83	135.83
	884.PC1462-4	UNION, PTC 1/4	Part	EA	6.00	5.86
	CHR T224P	CARTRIDGE, Desiccant Filtration	Part	EA	1.00	160.79
		Plus				
	CHR 620302	AIRDRYER, Turbo 2000 LH	Part	EA	1.00	694.11
		Filtration+ , Heated 12V				
	23-14396-015	ELBOW-90,PTC,.58 MPT TO .75	Part	EA	1.00	20.93
		NT				
	23-14395-011	ELBOW-45,PTC,.50 MPT TO .6	Part	EA	1.00	13.35
	884.1460-4	SLEEVE, 1/4"	Part	EA	1.00	0.21
	884.1461-4	NUT, 1/4"	Part	EA	1.00	0.54
	884.X124-D	ELBOW, 45 Deg. 1/2	Part	EA	1.00	4.27
	C-64-BK	TUBING, Nylon 1/4" Black	Part	FT	3.00	0.86
	C-64-BK	TUBING, Nylon 1/4" Black	Part	FT	1.00	0.86
	884.PC1462-4	UNION, PTC 1/4	Part	EA	1.00	5.86
	BW K025306	GOVERNOR, Air Compressor	Part	EA	1.00	146.80
		D2A				
	884.PC1462-4	UNION, PTC 1/4	Part	EA	1.00	5.86
	BAY 47					
	884.1474-4B	ELBOW, 45 Deg. 1/4X1/4	Part	EA	1.00	4.46
	884.PC1469-4A	ELBOW, PTC 90 Deg 1/4X1/8	Part	EA	2.00	5.04
	884.PC1468-4A	CONNECTOR, PTC 1/4X1/8	Part	EA	2.00	4.10
	884.X124-A	ELBOW, 45 Deg. 1/8	Part	EA	1.00	0.02

Task 3 Subtotals: Parts: \$1,114.08
Labor: \$1,697.88
Miscellaneous: \$135.83
Task 3 Totals: \$2,947.79

Task: 4 44-100011.01

FUEL FILTER R/R

Department: SERVICE

Complaint: FUEL FILTER R/R ** REPLACE WATER/FUEL SEPARATOR FILTER

Correction: REMOVED FUEL WATER SEPARATOR COVER AND FILTER , CLEANED ALL COMPONETS, INSTALLED NEW FILTER WITH NEW SEALS. PRIMED FUEL SYSTEM AND RAN UNIT. VERIFIED NO LEAKS. TASK COMPLETED

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
	SS SVC	SHOP SUPPLIES	Misc	1.00	12.78	12.78
	FG FS19915	FILTER, Water Separator	Part	EA	1.00	135.76
	BAY 16 PLEASE					
	UNDER8	UNDER 8"	EHC			0.50

Task 4 Subtotals: Parts: \$135.76
EHC: \$0.50
Labor: \$159.80
Miscellaneous: \$12.78



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Task 4 Totals: \$308.84

Task: 5 42-100010.01 COOLING SYSTEM FAN DIAGNOSE Department: SERVICE

Complaint: COOLING SYSTEM FAN DIAGNOSE ** FAN WILL KICK IN AFTER PULLING A LOAD FOR A WHILE AND COMING TO A STOP - FAN WILL STAY ON FOR AT LEAST 10 KMART SO AND THIS WILL ONLY HAPPEN WHEN OUTSIDE TEMPERATURES ARE COLD

Correction: HOOKED UP TO DL8 AND VIEWED FAULTS. FOUND NO FAULTS OF INTEREST FOR KEEPING THE FAN ON. THERE IS 1 COUNT OF COOLANT LEVEL CIRCUIT FAILED HIGH. UNPLUGGED COOLANT LEVEL SENSOR AND VIEWED PARAMETER TO VERIFY IF FAN WOULD KICK ON, IT DIDN'T. UNIT WILL NEED A ROAD TEST TO VERIFY OPERATION. ROAD TESTED UNIT WITH DIAGNOSTIC LINK CHARTING FAN OPERATION - UNABLE TO RECREATE CUSTOMER COMPLAINT. TASK COMPLETE.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
	SS SVC	SHOP SUPPLIES	Misc	1.00	23.97	23.97
Task 5 Subtotals:				Parts:		\$0.00
				Labor:		\$299.63
				Miscellaneous:		\$23.97
Task 5 Totals:						\$323.60

Task: 6 01-200001.2 ENGINE HEATER BUNK HEATER REPAIR WEBASTO ESPAR Department: SERVICE

Complaint: WEBASTO/ESPAR ENGINE/BUNK AUX HEATER REPAIR ** QUOTE TO REPLACE ESPAR ENGINE HEATER

Cause: CUSTOMER DECLINED REPAIRS

Correction: CLEANED INFO TAB ON ENGINE HEATER, UPLOADED PHOTOS TO UPTIME FOR PARTS TO SOURCE THE SAME ONE

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
	SS SVC	SHOP SUPPLIES	Misc	1.00	0.00	0.00
Task 6 Subtotals:				Parts:		\$0.00
				Labor:		\$0.00
Task 6 Totals:						\$0.00

Task: 7 47-100028.01 COMPLIMENTARY INSPECTION Department: SERVICE

Complaint: COMPLIMENTARY INSPECTION **

PERFORM COMPLIMENTARY INSPECTION

Cause: CUSTOMER SATISFACTION

Correction: THE FOLLOWING ITEMS HAVE BEEN NOTED THAT REQUIRE ATTENTION OR MONITORING : PERFORMED COMPLIMENTARY INSPECTION. AIR TANK SECURED WITH A RATCHET STRAP LHS MIDDLE. AUXILIARY TRANSMISSION OUTPUT U-JOINT HAS EXCESSIVE PLAY. INTERMEDIATE SHAFT #3/4 AXLE HAS EXCESSIVE PLAY. #3A BANJO HOUSING HAS AN OIL LEAK AND PINION COVER STARTING TO LEAK. BATTERY CONNECTIONS COULD USE A CLEANING. MODERATE PTO OIL LEAK. TWO LOOSE S-CAM U-BOLTS DRIVE AXLES #2A RHS AND #3A LHS. #4A RHS BRAKE SHOE LINING VERY LOW. #3A SPRING PINT BUSHINGS ARE MODERATELY WORN. TASK COMPLETE.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
	CR INSPECT	CREDIT QUALITY INSPECTION	Misc	(1.00)	89.49	(89.49)
Labor Quote: 89.49						
Task 7 Subtotals:				Parts:		\$0.00
				Labor:		\$89.49
				Miscellaneous:		(\$89.49)



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Task 7 Totals: \$0.00

Task: 8 16-100020.01 REMOVE AND REPLACE RIDE HEIGHT LEVELING VALVE Department: SERVICE

Complaint: AIR LEVELING VALVE NEEDS TO BE SECURED - CURRENTLY ZIP TIED
VERIFY RIDE HEIGHT

Correction: CUT ZIP TIES HOLDING LEVELING VALVE, BACK OF VALVE CORRODED BROKEN BOLTS STUCK IN BRACKET, FOUND RUBBER ON LEVELLING ROD BROKEN. MARKED AIRLINES AND REMOVED, REMOVED VALVE, REMOVED BROKEN BOLTS FROM BRACKET. REMOVED FITTINGS FROM VALVE, WIRE WHEELED THREADS, INSTALLED FITTINGS ONTO NEW LEVELING VALVE, INSTALLED NEW LEVELLING ROD STUD TO VALVE AND DIFF BRACKET, INSTALLED NEW VALVE, REINSTALLED AIRLINES. AIRED UP UNIT, VERIFIED REPAIR, MEASURED AND VERIFIED RIDE HEIGHT. NOT WARRANTY. TASK COMPLETE.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
	SS SVC	SHOP SUPPLIES	Misc	1.00	27.17	27.17
	BKS KD2205	VALVE, Susp Height Control	Part	1.00	118.95	118.95
	16-14494-003	LINKAGE KIT 390MM, 15.35"	Part	1.00	22.86	22.86

Task 8 Subtotals:

Parts:	\$141.81
Labor:	\$339.58
Miscellaneous:	\$27.17
Task 8 Totals:	\$508.56

Task: 9 40-100011.00 SERPENTINE BELT R/R Department: SERVICE

Complaint: REPLACE FAN AND AUXILLARY BELTS - SAVE OLD BELTS FOR SPARES AND PUT IN CAB

Cause: CUSTOMER REQUEST / MAINTENANCE

Correction: CUSTOMER REQ NEW ENGINE AND ACC BELT. REMOVED OLD BELTS AND PLACE THEM IN THE PASSENEGR SIDE IN THE CAB. INSTALLED NEW BELTS. VERIFIED ROUTING IS CORRECT. INSPECTED PULLYS AND ROLLERS NOTHING TO NOTE AT THIS TIME. TASK COMPLETE NON WARRANTY

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
	SS SVC	SHOP SUPPLIES	Misc	1.00	12.78	12.78
	01-35625-715	BELT, 10 RIB, 1715MM, HDEP FAN	Part	1.00	56.07	56.07
	DDE A4729933396	BELT 8 Rib x 2700mm/106.3"	Part	1.00	58.28	58.28

Task 9 Subtotals:

Parts:	\$114.35
Labor:	\$159.80
Miscellaneous:	\$12.78
Task 9 Totals:	\$286.93

Task: 10 16-000001.01 SUSPENSION DIAGNOSE Department: SERVICE

Complaint: CHECK DRIVERS SIDE KINGPIN FOR LEAKING AT LOWER CAP

Cause: WEAR/TEAR

Correction: REMOVED SNAP RING AND CAP. INSPECTED FOR REUSE. WIRE WHEELED SNAP RING GROOVE, CAP AND SNAP RING. REINSTALLED, GREASED. GREASE WAS ESCAPING FROM CAP AT SNAP RING OPENING. REPLACED O-RING. STILL UNABLE TO HOLD GREASE. SOURCING CAP. INSTALLED NEW CAP AND GREASE, FOUND THE SNAP RING WAS GETTING PUSHED OUT STILL. WELDED CAP AS PER REQUEST. TASK COMPLETE

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
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SS SVC	SHOP SUPPLIES	Misc	1.00	39.95	39.95
MBA 6803300056	M5 COVER PLATE ASSY	Part	EA 1.00	30.99	30.99

Task 10 Subtotals:	Parts:	\$30.99
	Labor:	\$499.38
	Miscellaneous:	\$39.95
Task 10 Totals:		\$570.32

Task: 11 13-100007.01 ONE BRAKE SHOES/DRUM R/R BUD WHEELS Department: SERVICE

Complaint: NUMBER 4 AXLE RIGHT HAND SIDE BRAKE LININGS LOW - REPLACE SHOES AND DRUM IF REQUIRED

Cause: CUSTOMER REQUEST / WEAR & TEAR

Correction: PUT #4A ON JACK STANDS. REMOVED RHS TIRES AND DRUM. VERIFIED BRAKE SHOES ARE LOW. DRUM HAS LOTS OF LIFE LEFT. INSPECTED BRAKE SHOES. NOTICED UNEVEN WEAR. MEASURED DRUM, ALSO HAS UNEVEN WEAR. REPLACED SHOES AND DRUM. ADJUSTED BRAKE SHOES. REINSTALLED TIRES. TORQUED WHEEL NUTS. PUT AXLE BACK ON GROUND. TASK COMPLETE.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
	CANA CK4711Q 23	BRAKE SHOE + KIT, 16.5X8.625 NO CORE	Part	EA 1.00	87.90	87.90
	3807AX	16.5 X 8-5/8 BALANCED DRUM	Part	EA 1.00	176.00	176.00
	SS SVC	SHOP SUPPLIES	Misc	1.00	23.97	23.97

Task 11 Subtotals:	Parts:	\$263.90
	Labor:	\$299.63
	Miscellaneous:	\$23.97
Task 11 Totals:		\$587.50

Task: 12 24-100003.01 DRIVELINE U-JOINT R/R ONE Department: SERVICE

Complaint: REPLACE WORN U JOINT AT AUXILIARY TRANSMISSION OUTPUT

Cause: WEAR/TEAR

Correction: AUXILIARY TRANSMISSION OUTPUT U-JOINT WORN. CHECKED OWL, NO COVERAGE FOUND. REMOVED AND REPLACED AUXILIARY GEAR BOX OUTPUT U-JOINT. GREASED NEW U-JOINT. TASK COMPLETE.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
	SS SVC	SHOP SUPPLIES	Misc	1.00	23.97	23.97
	SP 5 281X	KIT, U Joint 1810 FULL ROUND	Part	EA 1.00	155.05	155.05

Task 12 Subtotals:	Parts:	\$155.05
	Labor:	\$299.63
	Miscellaneous:	\$23.97
Task 12 Totals:		\$478.65

Task: 13 24-200001.01 DRIVELINE REPAIR Department: SERVICE

Complaint: INTERMEDIATE SHAFT HAS EXCESSIVE PLAY BETWEEN AXLE NUMBER 3 AND 4 - CUSTOMER APPROVED TO HAVE SENT TO MACHINE SHOP IF SPLINES ARE THE CAUSE

Cause: WEAR/TEAR



WESTERN STAR TRUCKS (NORTH) LTD.

Address: 24210 - 114 Avenue | Acheson, AB T7X 6B9
Phone: 780-453-3452 | Toll Free: 1-800-252-7500 | Fax: 780-701-2272

Visit us online at www.wsnorth.com

Remit To: 24210 - 114 Avenue | Acheson, AB T7X 6B9

GST: 892297052

*** Customer Review ***

Date / Time: 10/22/2025 1:30:49PM
Repair Order: 63128
Customer: 141521
Branch: WSN
Invoice Total: \$ 11,476.48

Cash

Page 7 of 7

Bill To: NOR-TRAIL OILFIELD LTD.
BOX 147

SLAVE LAKE, AB T0G 2A0

Shop: 780-849-5230 Fax: 780-849-5269

Ship To: NOR-TRAIL OILFIELD LTD.
BOX 147

SLAVE LAKE, AB T0G 2A0

Customer P/O

Created By

Completion Date

BSABROWSKY

Correction: JACKED UP AXLE 4. BACKED OFF RHS (UNABLE TO RUN UNIT TO AIR UP TO RELEASE BRAKES). REMOVED BOLTS FOR U-JOINT CAPS. USED U-JOINT PULLER TO REMOVE REAR END OF DRIVELINE OUT OF U-JOINT. TRIED TO USE U-JOINT PULLER ON #3A OUTPUT, REMOVED INTERAXLE AND CUT OUT LAST HALF OF U-JOINT, THEN PUSHED ALL CAPS OUT. SENT OUT INTERAXLE. AIRED UP UNIT. INSTALLED NEW INTERAXLE WITH NEW U-JOINTS. TORQUED CAP BOLTS TO SPEC. GREASED DRIVELINE. TASK COMPLETE

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Ext Price
	SS SVC	SHOP SUPPLIES	Misc	1.00	39.95	39.95
	SUBLET	SUBLET	Misc	1.00	1,400.00	1,400.00

Task 13 Subtotals:

Parts:	\$0.00
Labor:	\$499.38
Miscellaneous:	\$1,439.95
Task 13 Totals:	\$1,939.33

GST/HST Number: 892297052RT0001

Payment Method

Cash

Totals

Total Parts:	\$2,560.86
Total Core Chg:	\$0.00
Total Core Ret:	\$0.00
Total EHC:	\$1.00
Total Labor:	\$6,541.46
Total Miscellaneous:	\$1,826.66
Invoice Subtotal:	\$10,929.98
Total Tax:	\$546.50
Invoiced Total:	\$11,476.48

HAVING AUTHORIZED REPAIRS TO MY (OUR) MOTOR VEHICLE, AND(OR) AUTHORIZED PART(S) PURCHASES, I (WE) HERBY ACKNOWLEDGE MY (OUR) INDEBTEDNESS TO: WESTERN STAR TRUCKS (NORTH) LTD.

IN THE SUM OF \$ _____ BEING ALL OR THE BALANCE OF THE ACCOUNT FOR SAID WORK.

DATE: _____ X _____ ERRORS AND OMISSIONS EXCEPTED

***** EMAIL IN NOW AVAILABLE * NO RETURNS ON ELECTRICAL * CORES MUST BE RETURNED IN 90 DAYS FOR CREDIT *****

***** EACH REPAIR TASK HAS BEEN INSPECTED FOR QUALITY AND FUNCTION VERIFIED - IF YOU ARE NOT COMPLETELY SATISFIED , PLEASE CONTACT DEPARTMENT MANAGER *****

1-866-513-2511

Customer NOR - Trail Oilfield LTD

Job Location _____

Address _____

Email _____

Phone 780-844-0423 Fax _____

WORK ORDER **EDW** 10245

Date Dec 23 2021 Time

Payment Type ☐ ON ACCOUNT

P.O. No. _____ REQUIRED

Contact Harold Poyser

Unit No. _____ Make _____

Unit M/N _____ S/N _____

Hours_____

PAID
Visa
Visa

EMPLOYEE	DATE	HOURS		OT HOURS		G.S.T. / P.S.T.
		LEAD	SEC.	LEAD	SEC.	TOTAL
						34.46
						723.69
						The above work has been completed satisfactorily and I acknowledge my indebtedness as shown above. Please pay by Invoice, work order amounts may vary from Invoice. 2% per month will be added to all invoices unpaid after 45 days. Customer's Signature _____
TOTAL						

The above work has been completed satisfactorily and I acknowledge my indebtedness as shown above. Please pay by Invoice, work order amounts may vary from Invoice.
2% per month will be added to all invoices unpaid after 45 days.

Customer's
Signature _____



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Remit To: 24210 - 114 Avenue | Acheson, AB T7X 6B9

GST: 892297052

Invoice: **0010361061**
Date / Hour: 2025-08-12 11:17:49AM
Repair Order: 61061
Customer: 141521
Branch: WSN
Total Invoice: \$ 4,267.92
VISA - 1684
Page 1 of 1

Bill To: NOR-TRAIL OILFIELD LTD.
BOX 147
SLAVE LAKE, AB T0G 2A0

Ship To: NOR-TRAIL OILFIELD LTD.
BOX 147
SLAVE LAKE, AB T0G 2A0
Office Phone: 780-849-5230

Work: 780-849-5230

Fax: 780-849-5269

Customer P/O:

Open Date: 08/11/2025

Completion Date: 08/11/2025

Add User: APACE

Salesperson: HOUSE

Unit Number: 01

Model Year: 2014

Make/Model: WST 4900SB

Type: TRUCK

VIN: 5KJRALD17EPFW1051

Meter: 973000 Kilometers

In-Service Date: 01/24/2014

ECM Reading: 18300

Task: 1 30-400001.01 ELECTRONIC PROGRAMMING SPECIAL (ONE MODULE) Department: SERVICE

Complaint: PROGRAM ONE MODULE - NEW CPC TO STOCK. CUSTOMER IS UNABLE TO PROVIDE THE ORIGINAL CPC AT THIS TIME .
ENGINE SERIAL # 473908R1001447

Correction: PROGRAMMED CPC4 AS PER CUSTOMER REQUEST. TASK COMPLETE.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	DDE CA0034461002	CORE, CPC Module	EA	1.0	\$1,560.00	\$1,560.00
	DDE RA0034461002	CONTROL UNIT CPC4 NAFTA GHG14	EA	1.0	\$2,304.69	\$2,304.69
Labor Quote: 200.00						

GST/HST Number: 892297052RT0001

Detail Tax Info:

GST

\$203.23

Total: \$203.23

Total Parts: \$2,304.69
Total Core Charge: \$1,560.00
Total Labor: \$200.00
Invoice Subtotal: \$4,064.69
Total Tax: \$203.23
Total Invoice: \$4,267.92

Payment Method

Terms

Due Date

VISA - 1684

ON RECEIPT

2025-08-12

Remit To

WESTERN STAR TRUCKS ACHESON
24210 - 114 AVENUE

ACHESON, AB T7X 6B9

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IN THE SUM OF \$ 4,267.92 BEING ALL OR THE BALANCE OF THE ACCOUNT FOR SAID WORK.

DATE: 08/12/2025

X

ERRORS AND OMISSIONS EXCEPTED

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