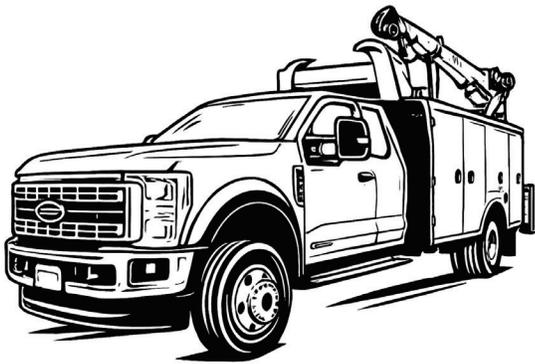




DETAILS



UNIT	2178
YEAR	2024
MAKE	Ford
MODEL	F550
SERIAL	1FD0X5HT9REC04010
ENGINE SER.	-

REGULAR MAINTENANCE

*** NO LARGE REPAIRS FROM 2023 TO CURRENT ***



Mur-Cal Services Ltd.
15301 89 Street
Grande Prairie, AB T8V 0V7
780 539-0928

EQUIPMENT WORK ORDER 3177

Equipment: 2178 24 FORD F550 Ford F550 Service Truck

Serial #: 1FD0X5HT9REC04010

Repair Status: COMPLETE

Order Date: 06/14/25

Current location:

Mechanic: IAN

Required Date:

W.O. Status: Closed

Problem Type: INSIDE

Start Date: 06/14/25

Priority: 9

Problem Cause: SERVICE

Finish Date: 07/19/25

Reported By:

Return to Service: 07/19/25

Contact Name:

Closed Date: 07/19/25

WORK ORDERED

<u>Component Group</u>	<u>Work Ordered Notes</u>	<u>Work Order Status</u>
OPEN STATUS:		
SERVICES All components Warranty Status: No, not applicable	FUSE UPDATE - CURRENTLY IT IS HITTING THE HOOD. UPDATE KIT AND CONFIRM IT NO LONGER HITS HOOD WHILE CLOSED.	Open <input type="checkbox"/>

NOTES

TOPIC NOTES:
June, 14/2025 - Ian

Unit 2178
175hrs
2088kms
Install updated bracket for service body power fuse holder

OTHER OPEN WORK ORDERS

<u>Work Order</u>	<u>Description</u>	<u>Problem Type</u>	<u>Mechanic</u>	<u>Order Date</u>	3177
4062	SWAP WELDERS	INSIDE	WYATT	10/25/25	
4210	OIL CHANGE SERVICE	INSIDE	WYATT	11/13/25	

Authorized By: _____
Signature and Date

Mechanic: _____
Signature and Date

Additional Parts Required:

Mechanics Completion Notes:



Mur-Cal Services Ltd.
15301 89 Street
Grande Prairie, AB T8V 0V7
780 539-0928

EQUIPMENT WORK ORDER 3763

Equipment: 2178 24 FORD F550 Ford F550 Service Truck

Serial #: 1FD0X5HT9REC04010	Repair Status: COMPLETE	Order Date: 09/11/25
Current location:	Mechanic: WYATT	Required Date: 10/09/25
W.O. Status: Finished	Problem Type: INSIDE	Start Date: 09/11/25
Priority: 5	Problem Cause: SERVICE	Finish Date: 10/16/25
	Reported By:	Return to Service: 10/09/25
	Contact Name:	Closed Date:

WORK ORDERED

<u>Component Group</u>	<u>Work Ordered Notes</u>	<u>Work Order Status</u>
OPEN STATUS:		
SERVICES All components	TRUCK RIG UP FOR NEW EMPLOYEE	Open <input type="checkbox"/>
Warranty Status: No, not applicable		

PURCHASE ORDERS

<u>Purchase order</u>	<u>Vendor</u>	<u>Item</u>	<u>U/M</u>	<u>Ordered</u>	<u>Quantity</u>	<u>Due</u>	<u>Delivery Date</u>
OPEN QUANTITY DUE:							
38147	1522	!DY12331 cam strap			1.00	1.00	
38147	1522	!DY80259 lever puller			1.00	1.00	
38147	1522	!JE220402 lever chain puller			1.00	1.00	
38147	1522	!NOF400CSA headgear			1.00	1.00	
38147	1522	!SFHHT1FB-BLK hard hat			1.00	1.00	
38147	1522	!SFLL-1 ear plugs			1.00	1.00	
38147	1522	!TUN112006 power inverter			1.00	1.00	
QUANTITY RECEIVED/CLOSED:							
37958	1047	!01120 E-TRACK HOOK			6.00	0.00	
38093	1047	!20301212 #12 JIC BY 3/4" NPT TEE FITTING			1.00	0.00	
38093	1047	!3321 21" LOAD BINDER CHAIN HANGER			1.00	0.00	
38111	1522	!3/4" AIRLINE 3/4" RUBBER AIRLINE			10.00	0.00	
38119	1047	!TGKFLANGE FLANGE THREAD GAUGE			1.00	0.00	
38119	1047	!TGKJICORB JIC/ORB THREAD GAUGE			1.00	0.00	
38119	1047	!TGKORFS ORFS THREAD GAUGE			1.00	0.00	
38119	1047	!TIK THREAD ID KIT			1.00	0.00	
38119	1047	!TKGNPT NPT THREAD GAUGE			1.00	0.00	
38171	1522	!DY12331 STARPS			1.00	0.00	
38171	1522	!DY80259 1/4 TON LEVER PULLER			1.00	0.00	
38171	1522	!EAR PLUGS			1.00	0.00	
38171	1522	!HARD HAT			1.00	0.00	
38171	1522	!HARDHAT RATCHE			1.00	0.00	
38171	1522	!JE110402 3/4 TON LEVER CAHIN PULLER			1.00	0.00	

<u>Purchase order</u>	<u>Vendor</u>	<u>Item</u>	<u>U/M</u>	<u>Quantity</u> <u>Ordered</u>	<u>Due</u>	<u>Delivery</u> <u>Date</u>
38171	1522	!TUN112006 POWER INVERTER		1.00	0.00	
38202	1122	!LOAD CHAINS 1/2"X10FT AND 1/2"X20FT LOAD CI		1.00	0.00	
38233	1522	!TOOLBOX TOOLBOX		1.00	0.00	
38264	1522	!CONSUMABLES TRUCK SUPPLIES		1.00	0.00	

PARTS USED

<u>Date</u>	<u>Item</u>	<u>Bin Location</u>	<u>U/M</u>	<u>Quantity</u>	<u>Part Note</u>
Inventory:					
09/22/25	GA12GSF-4 #12 Collar 4 Wire	HE2-FLOOR		-1.00	
09/22/25	GA3035-12-12 Adaptor fitting	AF6-31		-1.00	
09/22/25	GANGS93-12-12 Hose end	HE1-52		-1.00	
09/23/25	GA3293-12-12 Adaptor fitting	AF1-42		-2.00	
09/25/25	GA12GSF-4 #12 Collar 4 Wire	HE2-FLOOR		-2.00	
09/25/25	GANGS93-12-12 Hose end	HE1-52		-2.00	
10/07/25	GA1030-6-6 Adaptor fitting	AF10-13		-1.00	
10/08/25	66420 Hook Pin	SS8-19		-1.00	

A/P:

09/15/25	!01120			6.00	E-TRACK HOOK
09/23/25	!20301212			1.00	#12 JIC BY 3/4" NPT TEE FITTING
09/23/25	!3/4" AIRLINE			10.00	3/4" RUBBER AIRLINE
09/23/25	!3321			1.00	21" LOAD BINDER CHAIN HANGER
09/25/25	!TGKFLANGE			1.00	FLANGE THREAD GAUGE
09/25/25	!TGKJICORB			1.00	JIC/ORB THREAD GAUGE
09/25/25	!TGKORFS			1.00	ORFS THREAD GAUGE
09/25/25	!TIK			1.00	THREAD ID KIT
09/25/25	!TKGNPT			1.00	NPT THREAD GAUGE
09/26/25	!DY12331			1.00	STARPS
09/26/25	!EAR PLUGS			1.00	
09/26/25	!HARD HAT			1.00	
09/26/25	!HARDHAT RATSHE			1.00	
09/26/25	!TUN112006			1.00	POWER INVERTER
10/01/25	!TOOLBOX			1.00	TOOLBOX
10/03/25	!CONSUMABLES			0.00	TRUCK SUPPLIES
10/06/25	!LOAD CHAINS			0.00	1/2"X10FT AND 1/2"X20FT LOAD CHAINS

NOTES

TOPIC NOTES:

Mechanic rigged up for work. Load with tools, consumables and supplies. - Wyatt

Authorized By: _____
Signature and Date

Mechanic: _____
Signature and Date

Additional Parts Required:

Mechanics Completion Notes:



Mur-Cal Services Ltd.
15301 89 Street
Grande Prairie, AB T8V 0V7
780 539-0928

EQUIPMENT WORK ORDER 4062

Equipment: 2178 24 FORD F550 Ford F550 Service Truck

Serial #: 1FD0X5HT9REC04010

Repair Status: COMPLETE

Order Date: 10/25/25

Current location:

Mechanic: WYATT

Required Date: 10/31/25

W.O. Status: Closed

Problem Type: INSIDE

Start Date: 10/25/25

Priority: 9

Problem Cause: SERVICE

Finish Date: 10/27/25

Reported By:

Return to Service: 10/27/25

Contact Name:

Closed Date: 12/11/25

WORK ORDERED

<u>Component Group</u>	<u>Work Ordered Notes</u>	<u>Work Order Status</u>
OPEN STATUS:		
SERVICES All components Warranty Status: No, not applicable	SWAP WELDERS FROM 2179 TO 2178	Open <input type="checkbox"/>

NOTES

TOPIC NOTES:

October 25/2025 - Wyatt

Swap welder from Unit #2179 to Unit #2178.
3 hrs

October 25/2025 - Brad

2178
Install welder in unit

OTHER OPEN WORK ORDERS

<u>Work Order</u>	<u>Description</u>	<u>Problem Type</u>	<u>Mechanic</u>	<u>Order Date</u>	3177
3177	FUSE UPDATE	INSIDE	IAN	06/14/25	
4210	OIL CHANGE SERVICE	INSIDE	WYATT	11/13/25	

Authorized By: _____
 Signature and Date

Mechanic: _____
 Signature and Date

Additional Parts Required:

Mechanics Completion Notes:



Mur-Cal Services Ltd.
15301 89 Street
Grande Prairie, AB T8V 0V7
780 539-0928

EQUIPMENT WORK ORDER 4210

Equipment: 2178 24 FORD F550 Ford F550 Service Truck

Serial #: 1FD0X5HT9REC04010	Repair Status: COMPLETE	Order Date: 11/13/25
Current location:	Mechanic: WYATT	Required Date: 11/14/25
W.O. Status: Closed	Problem Type: INSIDE	Start Date: 11/13/25
Priority: 9	Problem Cause: SERVICE	Finish Date: 11/15/25
	Reported By:	Return to Service: 11/14/25
	Contact Name:	Closed Date: 12/12/25

WORK ORDERED

<u>Component Group</u>	<u>Work Ordered Notes</u>	<u>Work Order Status</u>
OPEN STATUS:		
SERVICES All components	OIL CHANGE SERVICE	Open <input type="checkbox"/>
Warranty Status: No, not applicable		

PURCHASE ORDERS

<u>Purchase order</u>	<u>Vendor</u>	<u>Item</u>	<u>U/M</u>	<u>Quantity Ordered</u>	<u>Quantity</u>	<u>Due</u>	<u>Delivery Date</u>
QUANTITY RECEIVED/CLOSED:							
38873	1853	!ENGINE OIL 10W30 ENGINE OIL		1.00		0.00	

PARTS USED

<u>Date</u>	<u>Item</u>	<u>Bin Location</u>	<u>U/M</u>	<u>Quantity</u>	<u>Part Note</u>
Inventory:					
11/13/25	FA2031 Air Filter - New Service Trucks	H04-08		-1.00	
11/13/25	FL2124S Ford service truck - OIL FILTEF	H04-10		-1.00	
A/P:					
11/13/25	!ENGINE OIL			0.00	10W30 ENGINE OIL

OTHER OPEN WORK ORDERS

<u>Work Order</u>	<u>Description</u>	<u>Problem Type</u>	<u>Mechanic</u>	<u>Order Date</u>	3177
3177	FUSE UPDATE	INSIDE	IAN	06/14/25	
4062	SWAP WELDERS	INSIDE	WYATT	10/25/25	

Authorized By: _____
 Signature and Date

Mechanic: _____
 Signature and Date

Additional Parts Required:

Mechanics Completion Notes:

Report Selections:			Priority:	ALL	From cost history date:	Inception
Equipment code:	2178		Equipment status:	ALL	To cost history date:	01/28/26
Equipment type:	ALL		Work order status:	Open/Finished/Closed	From order date:	Inception
Yard:	ALL		Equipment status types:	Active	To order date:	01/28/26
Area:	ALL		Include work ordered info?:	No	From finished date:	Inception
Work order:	ALL		Include costs not assigned to work order?:	No	To finished date:	01/28/26
Problem type:	ALL		Cost group	ALL		
Problem cause:	ALL					

Mur-Cal Services Ltd.
Detail Equipment Work Order Cost Report by Equipment Code

Work Order	Tran Date	Cost Category	Description	Source	Related Code	Check # / Invoice #	Description	Hours	Quantity	Rate	Total Cost
Equipment: 2178 Ford F550 Service Truck											
3177 FUSE UPDATE											
	06/14/25	01	Repairs & Maint	PR	1842	E22459	Ian Glas	4.00		52.00	228.32
	06/14/25	01	Repairs & Maint	PR	1842	E22459	Ian Glas	2.00		78.00	170.27
								Work Order 3177 Totals:	6.00		398.59
3763 TRUCK RIG UP - NEW EMPLOYEE											
	09/12/25	01	Repairs & Maint	PR	1866	E22997	Wyatt Fowler	8.00		45.00	396.73
	09/12/25	01	Repairs & Maint	PR	1866	E22997	Wyatt Fowler	2.00		67.50	147.93
	09/15/25	01	Repairs & Maint	AP	1047	051-331517	Gregg Distributors(GP)		6.00		76.38
	09/20/25	01	Repairs & Maint	PR	1866	E22997	Wyatt Fowler	8.00		45.00	396.73
	09/22/25	01	Repairs & Maint	IC					1.00	17.28	17.28
	09/22/25	01	Repairs & Maint	IC					1.00	10.44	10.44
	09/22/25	01	Repairs & Maint	IC					1.00	8.32	8.32
	09/23/25	01	Repairs & Maint	AP	1047	013-417311	Gregg Distributors(GP)		1.00		147.30
	09/23/25	01	Repairs & Maint	AP	1047	013-417311	Gregg Distributors(GP)		1.00		44.58
	09/23/25	01	Repairs & Maint	AP	1522	1485135	Resource Purchasing & Supply		10.00		25.70
	09/23/25	01	Repairs & Maint	IC					2.00	7.61	15.23
	09/23/25	01	Repairs & Maint	PR	1866	E22997	Wyatt Fowler	6.00		45.00	297.55
	09/25/25	01	Repairs & Maint	AP	1047	013-418185	Gregg Distributors(GP)		1.00		108.01
	09/25/25	01	Repairs & Maint	AP	1047	013-418185	Gregg Distributors(GP)		1.00		14.76
	09/25/25	01	Repairs & Maint	AP	1047	013-418185	Gregg Distributors(GP)		1.00		14.76
	09/25/25	01	Repairs & Maint	AP	1047	013-418185	Gregg Distributors(GP)		1.00		14.76
	09/25/25	01	Repairs & Maint	IC					2.00	17.28	34.56
	09/25/25	01	Repairs & Maint	IC					2.00	10.44	20.88
	09/26/25	01	Repairs & Maint	AP	1522	1486193	Resource Purchasing & Supply		1.00		35.06
	09/26/25	01	Repairs & Maint	AP	1522	1486193	Resource Purchasing & Supply		1.00		32.08
	09/26/25	01	Repairs & Maint	AP	1522	1486193	Resource Purchasing & Supply		1.00		35.91
	09/26/25	01	Repairs & Maint	AP	1522	1486193	Resource Purchasing & Supply		1.00		579.49

Mur-Cal Services Ltd.
Detail Equipment Work Order Cost Report by Equipment Code

Work Order	Tran Date	Cost Category	Description	Source	Related Code	Check # / Invoice #	Description	Hours	Quantity	Rate	Total Cost
Equipment:	2178	Ford F550 Service Truck continued...									
3763	TRUCK RIG UP - NEW EMPLOYEE continued...										
	09/26/25	01	Repairs & Maint	AP	1522	1486193	Resource Purchasing & Supply		1.00		38.33
	10/01/25	01	Repairs & Maint	AP	1522	1487354	Resource Purchasing & Supply		1.00		458.39
	10/03/25	01	Repairs & Maint	AP	1522	1488075	Resource Purchasing & Supply				1,028.66
	10/06/25	01	Repairs & Maint	AP	1122	150-511692	Northern Metallic Sales (GP) Lt				236.40
	10/07/25	01	Repairs & Maint	IC					1.00	1.58	1.58
	10/08/25	01	Repairs & Maint	IC					1.00	0.77	0.77
							Work Order 3763 Totals:	24.00			4,253.33
4062	SWAP WELDERS										
	10/25/25	01	Repairs & Maint	PR	1866	E23204	Wyatt Fowler	3.00		45.00	148.71
							Work Order 4062 Totals:	3.00			148.71
4210	OIL CHANGE SERVICE										
	11/13/25	01	Repairs & Maint	AP	1853	998418	Windsor Ford				127.76
	11/13/25	01	Repairs & Maint	IC					1.00	55.88	55.88
	11/13/25	01	Repairs & Maint	IC					1.00	72.56	72.56
	11/13/25	01	Repairs & Maint	PR	1866	E23417	Wyatt Fowler	1.00		67.50	73.95
							Work Order 4210 Totals:	1.00			330.15
							Equipment 2178 Total:				5,130.78
							Report totals:	34.00			5,130.78



WINDSOR FORD
 10001 139 Avenue • Grande Prairie, AB • T8X 0V3
 Tel: (780) 532-9555 • 1-800-422-6094
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 Saturday - 8:00 A.M. - 5:00 P.M.

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SO # 604243

**SERVICE ORDER
 CUSTOMER COPY**

#2178



Status
 Printed 05/26/2025 4:59:32 PM

User 767 Page 1

Customer No MUCA001
 Attn: BRAYLAN CALLIHOO
 Mur-Cal Services Ltd.
 Po Box 1308, 15301 - 89 Street
 Grande Prairie, AB T8V 4Z1

Home (780) 539-0928
Bus (780) 539-0928
Cell (780) 539-0928 Today
Email marj@mur-cal.ca

Type W
Term Charge

Advisor Shayna D	Location	Promised 05/28/2025 6:30 PM
Shop WF	PO #	Opened 05/26/2025 1:24 PM
Tag# 2488	PO NEEDED	Cashiered

License CRP - 8267	Odom In 2074	Odom Out 2075	In Service Date 12/20/2023	Stock No XT0051
Year 2024	Make FORD	Model SUPER DUTY F-550 DRW X5H	Model Number	Colour 1 OXFORD
Vehicle ID No 1FD0X5HT9REC04010	Selling Dealer WINDSOR MOTORS	Extended Warranty	Delivery Date 12/20/2023	
Engine 6.7L 4V OHV POWER STROKE V8		2178		

Request	Description	Job	CSR	Status
161	CHECK AND ADVISE CHECK ENGINE AND WRENCH LIGHT ON DIC	1	SHAYNA	Original
Labour	Description	Type	Amount	
NPF	no problem found	CD	195.00	
Technician	1309 -			Labour Total 195.00
Cause	Verified concern, found Engine MIL and wrench light, found P2122 throttle position sensor D fault.			Request Sub-total 195.00
Correction	Inspected and found V-mac controls tied into the throttle pedal, suggest customer return to installing shop.			

Request	Description	Job	CSR	Status
888	CUSTOMER INFORMATION/CONTACT# _DARRYL_ 780-933-3667 _____	2	SHAYNA	Original
	CUSTOMER'S PREFERRED METHOD OF CONTACT: TEXT _____ CALL _____ EMAIL _____			
	ENGINE HOURS _____ 174 _____			
	Would you like your used parts returned Yes / No (not applicable if warranty)			
Labour	Description	Type	Amount	
888	CUSTOMER INFORMATION/CONTACT# _DARRYL_ 780-933-3667 _____	CQL	0.00	
	CUSTOMER'S PREFERRED METHOD OF CONTACT: TEXT _____ CALL _____ EMAIL _____			
	ENGINE HOURS _____ 174 _____			
	Would you like your used parts returned Yes / No (not applicable if warranty)			
Technician	999 -			

PO# 36330

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

DISCLAIMER: Wheel lug nuts must be retorqued 100km after any wheel has been removed. This is the CUSTOMERS responsibility.

Customer Signature: _____

GST# 10570 8457 RT0001



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 Saturday - 8:00 A.M. - 5:00 P.M.

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SO# 588378

**SERVICE ORDER
 CUSTOMER COPY**



Status
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User 560 Page 1

Customer No MUCA001
Attn: BRAYLAN CALLIHOO
 Mur-Cal Services Ltd.
 Po Box 1308, 15301 - 89 Street
 Grande Prairie, AB T8V 4Z1

Home (780) 539-0928
Bus (780) 539-0928
Cell (780) 933-3667 **Today**
Email marj@mur-cal.ca

Type W
Term Charge

Advisor Keira M **Location**
Shop WF **PO #**
Tag# 9100 **po**

Promised 10/07/2024 6:00 PM
Opened 10/07/2024 10:51 AM
Cashiered

License	Odom In	Odom Out	In Service Date	Stock No
CRP - 8267	1	2413	12/20/2023	XT0051
Year	Make	Model	Model Number	Colour
2024	FORD	SUPER DUTY F-550 DRW	X5H	1 OXFORD
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1FD0X5HT9REC04010	WINDSOR MOTORS		12/20/2023	
Engine	6.7L 4V OHV POWER STROKE V8	2178		

Request	Description	Job	CSR	Status
190	Check and advise electrical fire in dash -Attached pics -looks like speaker and a harness - no radio, no speedometer, nothing is working on dash.	1	KEIRA	Original
Labour	Description	Type	Amount	
190	Check and advise electrical fire in dash -Attached pics -looks like speaker and a harness - no radio, no speedometer, nothing is working on dash.	CD	3,705.00	

Part	Description	Shp	Bin	Type	Retail	Price	Amount
RC3Z 14401 D	WIRING ASY - MAIN	1	SPORD	CR16	978.38	978.38	978.38
USA no stk - UNIT DOWN 62024206518							
PC3Z 26061B58 BC	PANEL - FINISH	1	SPORD	CR16	585.65	585.65	585.65
USA stock							
PC3Z 18812 G	CABLE ASY - EXTENSIO	1	SPORD	CR16	66.29	66.29	66.29
USA							
YH 1955	SENSOR ASY	1		CR16	28.40	28.40	28.40
EDM							
DG9Z 13A018 B	SENSOR ASY	1	G1D	CR16	48.91	48.91	48.91
EDM							
PC3Z 19B680 A	DUCT - AIR	1	SPORD	CR16	213.16	213.16	213.16
USA STOCK							
DG9Z 14526 BA	CIRCUIT BREAKER ASY	5	H2D	CR16	11.22	11.22	56.10
ML3Z 10D885 D	DISPLAY SCREEN	1	SPORD	CR16		742.50	742.50
PU5Z 14G371 LB	APIM	1	SPORD	CR16O	920.47	800.16	800.16
PC3Z 18C869 F	RECEIVER - RADIO - C	1	SPORD	CR16O	1,410.60	1,226.61	1,226.61
Technician	20 -			Parts Total			4,746.16
Cause	Check and advise electrical fire in dash -Attached pics -looks like speaker and a harness - no radio, no speedometer, nothing is working on dash.			Labour Total			3,705.00
						Request Sub-total	8,451.16

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes or authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

DISCLAIMER: Wheel lug nuts must be retorqued 100km after any wheel has been removed. This is the CUSTOMERS responsibility.

Customer Signature: _____

GST# 10570 8457 RT0001



WINDSOR FORD

10001 139 Avenue • Grande Prairie, AB • T8X 0V3

Tel: (780) 532-9555 • 1-800-422-6094

service@windsorford.com • www.windsorford.com

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Saturday - 8:00 A.M. - 5:00 P.M.

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SO# 588378

Status
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SERVICE ORDER CUSTOMER COPY



User 560 Page 3

Customer No MUCA001
Attn: BRAYLAN CALLIHOO
Mur-Cal Services Ltd.
Po Box 1308, 15301 - 89 Street
Grande Prairie, AB T8V 4Z1

Home (780) 933-3667 **Bus** (780) 539-0928
Cell (780) 933-3667 **Today**
Email marj@mur-cal.ca
Type W
Term Charge

Advisor Keira M	Location	Promised 10/07/2024 6:00 PM
Shop WF	PO #	Opened 10/07/2024 10:51 AM
Tag# 9100	po	Cashiered

License CRP - 8267	Odom In 1	Odom Out 2413	In Service Date 12/20/2023	Stock No XT0051
Year 2024	Make FORD	Model SUPER DUTY F-550 DRW X5H	Model Number	Colour 1 OXFORD
Vehicle ID No 1FD0X5HT9REC04010	Selling Dealer WINDSOR MOTORS	Extended Warranty		Delivery Date 12/20/2023
Engine 6.7L 4V OHV POWER STROKE V8			2178	

ENGINE HOURS _____

Would you like your used parts returned Yes / No (not applicable if warranty)

Labour 888 **Description** CUSTOMER INFORMATION/CONTACT# __Luke 780-402-1547_

Type CQL **Amount** 0.00

CUSTOMER'S PREFERRED METHOD OF CONTACT:
TEXT _____ CALL _____ EMAIL _____

ENGINE HOURS _____

Would you like your used parts returned Yes / No (not applicable if warranty)

Technician 999 -

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes or authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

DISCLAIMER: Wheel lug nuts must be retorqued 100km after any wheel has been removed. This is the CUSTOMERS responsibility.

Customer Signature: _____

GST# 10570 8457 RT0001

10022 - 124th Avenue
Grande Prairie, AB
T8V 5L7



www.integratire.com

Phone: 780-538-1121

Fax: 780-402-2262

INVOICE ORIGINAL

Work Order

#234724

Mur-Cal Services Ltd.

September 12, 2024

Svc. Adv Malcolm, Mike

Cust.Ph. (780) 539-0928

Tag#

Page 1 of 2

09/17/2024 08:27:23

<p>To: Mur-Cal Services Ltd.</p> <p>Box 1308</p> <p>Grande Prairie AB</p> <p>T8V 4Z1</p> <p>Email: ap@mur-cal.ca</p>	<p>Year: 2024 Veh Id: 90584 Unit # 2178</p> <p>Make: Ford License #:</p> <p>Model: F-550 Super Duty Odo. In: 490</p> <p>Colour: White Odo. Out:</p> <p>V.I.N.#: 1FD0X5HT9REC04010 Next Service:</p> <p>Date In: 09/12/2024 In Service Date:</p> <p>Out: 09/16/2024 Cases: 1</p> <p>Ext. War - - (mo/) - D: \$0.00</p> <p>Promised Time: 09/12/2024 05:00:00 PM Call When Ready: No</p>
---	--

Case: 1 Install 6" Fabtech lift supplied by IOR



Quantity Description/Correction
1.00 UBOLTS3/4 - 3/4" Ubolts

Retail	Price	Total
\$235.44	\$226.72	\$226.72
	\$2,100.00	\$2,100.00

• Completed by Technician number:
0826

• Shop Charges -

\$210.00 \$210.00

Misc	\$210.00	Labour	\$2,100.00	Parts	\$226.72	Prepaid Parts Amt:	\$0.00	Case Total:	\$2,536.72
									\$0.00

O U T	Indebtedness is hereby acknowledged for the "Total Charges" being all or the balance owing to repairs, parts & accessories described in this work order.		Currency:	Labour:	\$2,100.00	
				Parts:	\$226.72	
			Payment Ref:	Misc:	\$210.00	
			Expiry Date:	Sub Total:	\$2,536.72	
			P/O#: 32840	G/HST:	\$126.84	
			G/HST Reg # 819550526RT0001	PST:	\$0.00	
				Tax Adjustment:	\$0.00	
	09/16/2024					
	Date	Signature	Payment Type	Charge	Total:	\$2,663.56

Remember to have your wheels torqued within 100KM

10022 - 124th Avenue
Grande Prairie, AB
T8V 5L7



www.integratire.com

Phone: 780-538-1121

Fax: 780-402-2262

INVOICE ORIGINAL

Work Order

#234724

Mur-Cal Services Ltd.

September 12, 2024

Svc. Adv Malcolm, Mike

Cust.Ph. (780) 539-0928

Tag#

Page 2 of 2

09/17/2024 08:27:23

Payer	Payment Type	Reference	Date	
Mur-Cal Services Ltd.	Charge		09/17/2024	\$2,663.56
			Balance Owing:	\$2,663.56

Remember to have your wheels torqued within 100KM

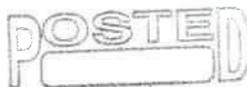
KAL TIRE
7301 99 ST
CLAIRMONT, AB
T8X 5B1
Phone: 587-259-0889
Fax: 587-259-9099



Invoice #: 648125938
Order Date: Aug 21 2024
Completed Date: Aug 22 2024
Page: 1
Team Member: RSMASHNUK

MUR-CAL SERVICES LTD.
PO BOX 1308
GRANDE PRAIRIE, AB
T8V 4Z1

MUR-CAL SERVICES LTD.
PO BOX 1308
GRANDE PRAIRIE, AB
T8V 4Z1
Phone: (780) 539-0928



Account: 0895926

GST/HST: 122644537

PO #: 32481

Year: 2024
Make: FORD
Model: F-550
Unit: P0433
Lic #: CRP8262
Prov: AB
VIN: 1FD0X5HT9REC04010
Mi/KM: 478

Unit 2178

Auth Code: yes

Qty	Product Code	Description	Price	Unit	Amount
6	208640	245/70R19.5 H16 NIT CDGRAP 3PM	499.63	PCS	2,997.78
6	ABLEVY2	ALBERTA TIRE RECYCLING FEE	14.00	EA	84.00
(6)	U22570R195G	225/70R19.5 USED RADIAL GRIP	125.00	TAG	(750.00)
	551960	225/70R195 CON - HDR5 15/32			
	551961	225/70R195 CON - HDR5 15/32			
	551962	225/70R195 CON - HDR5 15/32			
	551963	225/70R195 CON - HDR5 15/32			
	551964	225/70R195 CON - HDR5 15/32			
	551965	225/70R195 CON - HDR5 15/32			
6	RVCO	17.5" / 19.5" CHANGEOVER	40.93	EA	245.58
2	RTLBAG	*48* 20OZ BAG TIRE LIFE	19.50	PCS	39.00
2	RVBA	17.5" / 19.5" BALANCE	57.29	EA	114.58
2	TRQ	*YOUR WHEELS HAVE BEEN TORQUED		N/C EA	N/C

Registration Information

Registered Owner MUR-CAL SERVICES LTD.
Registered Address PO BOX 1308
GRANDE PRAIRIE AB T8V 4Z1
CAN

Additional Mandatory Items

AUTHORIZATION DATE: 20240822

AUTHORIZATION TIME: 09:30

AUTHORIZED BY: LUC ROBITAILLE

DRIVERS NAME: BLAINE BIBERDORF

Tire Position(s)

LF, LRO, RRI, RF, LRI, RRO

YOUR WHEELS MUST BE RETIGHTENED AT THE EARLIER OF THE NEXT BUSINESS DAY OR 50 KMS FROM THE TIME OF SERVICE. FAILURE TO DO SO COULD RESULT IN DAMAGE TO YOUR VEHICLE OR INJURY.

Initials _____

INVOICE

KAL TIRE
7301 99 ST
CLAIRMONT, AB
T8X 5B1
Phone: 587-259-0889
Fax: 587-259-9099



Invoice #: 648125938
Order Date: Aug 21 2024
Completed Date: Aug 22 2024
Page: 2
Team Member: RSMASHNUK

I AM THE PERSON WHO REQUESTED THAT THE ABOVE WORK BE DONE AND MATERIAL SUPPLIED, OR I AM THE AUTHORIZED AGENT FOR THAT PERSON/COMPANY. I ACKNOWLEDGE INDEBTEDNESS FOR THE WORK DONE AND MATERIALS SUPPLIED IN THE AMOUNT OF \$2,867.49 , BEING THE TOTAL AMOUNT OWING AS SHOWN HEREON, OR IN THE AMOUNT OF ANY CHEQUE OR CREDIT CARD GIVEN IN PAYMENT AND LATER DISHONOURED.
TITLE TO THE GOODS DOES NOT TRANSFER UNTIL PAYMENT IS RECEIVED IN FULL FOR SAID GOODS.

Agreed Terms: NET 30

Interest of 16% per Annum Payable on Overdue Accounts.

Preferred payment method: Electronic Funds Transfer (EFT)

Email paymentinfo@kaltire.com for details

Cheque Payment: Send to Kal Tire Vernon Office: PO Box 1240, Vernon BC V1T 6N6

Subtotal	2,730.94
AB GST/HST	174.05
GST/HST Credit	(37.50)
Total	2,867.49
Balance	2,867.49

IF WE SELL IT... WE GUARANTEE IT! WE WELCOME YOUR COMMENTS! CALL US WEEKDAYS AT 8AM TO 5PM (PACIFIC TIME) AT 1-800-663-9350 OR EMAIL US AT CUSTOMERSERVICE@KALTIRE.COM

Signed X _____

Release Date:



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 Saturday - 8:00 A.M. - 5:00 P.M.

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SO# 588378

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**SERVICE ORDER
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User 1334 Page 1

Customer No MUCA001
 Attn: BRAYLAN CALLIHOOD
 Mur-Cal Services Ltd.
 Po Box 1308, 15301 - 89 Street
 Grande Prairie, AB T8V 4Z1

Home (780) 539-0928
Cell (780) 539-0928
Email marj@mur-cal.ca

Bus (780) 539-0928
Today

Type W
Term Charge

Advisor Keira M
Shop WF
Tag# 9100

Location
PO # 34751

Promised 10/07/2024 6:00 PM
Opened 10/07/2024 10:51 AM
Cashiered 02/10/2025 3:01 PM

License CRP - 8267
Year 2024
Make FORD
Vehicle ID No 1FDOX5HT9REC04010
Engine 6.7L 4V OHV POWER STROKE V8

Odom In 2413
Odom Out 2413

Model SUPER DUTY F-550 DRW X5H
Selling Dealer WINDSOR MOTORS

In Service Date 12/20/2023
Model Number X5H
Extended Warranty 2178

Stock No XT0051
Colour 1 OXFORD
Delivery Date 12/20/2023

Request 190
Description Check and advise electrical fire in dash -Attached pics -looks like speaker and a harness - no radio, no speedometer, nothing is working on dash.

Job 1
CSR KEIRA
Status Original

Labour 190
Description Check and advise electrical fire in dash -Attached pics -looks like speaker and a harness - no radio, no speedometer, nothing is working on dash.

Type CD
Amount 3,705.00

Part	Description	Shp	Bin	Type	Retail	Price	Amount	
RC3Z 14401 D	WIRING ASY - MAIN	1	SPORD	CR16	978.38	978.38	978.38	
USA no stk - UNIT DOWN 62024206518								
PC3Z 26061B58 BC	PANEL - FINISH	1	SPORD	CR16	585.65	585.65	585.65	
USA stock								
PC3Z 18812 G	CABLE ASY - EXTENSIO	1	SPORD	CR16	66.29	66.29	66.29	
USA								
YH 1955	SENSOR ASY	1		CR16	28.40	28.40	28.40	
EDM								
DG9Z 13A018 B	SENSOR ASY	1	G1D	CR16	48.91	48.91	48.91	
EDM								
PC3Z 19B680 A	DUCT - AIR	1	SPORD	CR16	213.16	213.16	213.16	
USA STOCK								
DG9Z 14526 BA	CIRCUIT BREAKER ASY	5	H2D	CR16	11.22	11.22	56.10	
ML3Z 10D885 D	DISPLAY SCREEN	1	SPORD	CR16		742.50	742.50	
PU5Z 14G371 LB	APIM	1	SPORD	CR16O	920.47	800.16	800.16	
PC3Z 18C869 F	RECEIVER - RADIO - C	1	SPORD	CR16O	1,410.60	1,226.61	1,226.61	
Technician	20 -							
Cause	Check and advise electrical fire in dash -Attached pics -looks like speaker and a harness - no radio, no speedometer, nothing is working on dash.							
						Parts Total	4,746.16	
						Labour Total	3,705.00	
						Request Sub-total	8,451.16	

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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

DISCLAIMER: Wheel lug nuts must be retorqued 100km after any wheel has been removed. This is the CUSTOMERS responsibility.

Customer Signature: _____

GST# 10570 8457 RT0001



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 service@windsorford.com • www.windsorford.com
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 Saturday - 8:00 A.M. - 5:00 P.M.

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User 1334 Page 2

Customer No MUCA001 Attn: BRAYLAN CALLIHOO Mur-Cal Services Ltd. Po Box 1308, 15301 - 89 Street Grande Prairie, AB T8V 4Z1	Advisor Keira M Shop WF Tag# 9100	Location PO # 34751	Promised 10/07/2024 6:00 PM Opened 10/07/2024 10:51 AM Cashiered 02/10/2025 3:01 PM
Home (780) 539-0928 Cell (780) 539-0928 Email marj@mur-cal.ca	Bus (780) 539-0928 Today	Type W Term Charge	License CRP - 8267 Odom In 2413 Odom Out 2413 In Service Date 12/20/2023 Stock No XT0051 Year Make Model 2024 FORD SUPER DUTY F-550 DRW X5H Colour 1 OXFORD Vehicle ID No 1FD0X5HT9REC04010 Selling Dealer WINDSOR MOTORS Extended Warranty Delivery Date 12/20/2023 Engine 6.7L 4V OHV POWER STROKE V8 2178

Correction Inspect found wiring harness insulator melted due to short to ground or short to power, also found customer install accessories wire inside the dash board. found also speaker is burned air cooling airduct is melted also and some cover. and nothing work on dash.
 Pull out dashboard to check cause of wire fire. Possible cause of wire burn is the after market accessories install and they pinch the wiring and cause of short to ground. Found also the airduct is melted, APIM wiring is melted and the connector. speaker is burned and the speaker mounting. temperature sensor harness melted and need to replace the sensor.
 Also need to route the wiring harness accessories properly.
 Disassemble dashboard
 replace wiring harness and to replace airduct.
 Replace APIM, Replace ACM and screen
 Replace center speaker
 Install dash board and program ACM and APIM
 verify repair

Request	Description	Job	CSR	Status
99P	WINDSOR FORD SAFETY & RELIABILITY INSPECTION \$49.95 VALUE -NO CHARGE	2	KEIRA	Original
Labour	Description	Type	Amount	
99P	WINDSOR FORD SAFETY & RELIABILITY INSPECTION \$49.95 VALUE -NO CHARGE	C	0.00	
Technician	20 -			
Cause	WINDSOR FORD SAFETY & RELIABILITY INSPECTION \$49.95 VALUE -NO CHARGE			
Correction	WINDSOR FORD SAFETY & RELIABILITY INSPECTION \$49.95 VALUE -NO CHARGE			

Request	Description	Job	CSR	Status
888	CUSTOMER INFORMATION/CONTACT# __Darryl 780-933-3667	3	KEIRA	Original
	CUSTOMER'S PREFERRED METHOD OF CONTACT: TEXT _____ CALL _____ EMAIL _____			

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereon.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes or authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

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DISCLAIMER Wheel lug nuts must be retorqued 100km after any wheel has been removed. This is the CUSTOMERS responsibility

Customer Signature: _____

GST# 10570 8457 RT0001



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 Saturday - 8:00 A.M. - 5:00 P.M.

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SERVICE ORDER CUSTOMER COPY



Status
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User 1334 Page 3

Customer No MUCA001		Advisor Keira M	Location	Promised 10/07/2024 6:00 PM
Attn: BRAYLAN CALLIHOO		Shop WF	PO #	Opened 10/07/2024 10:51 AM
Mur-Cal Services Ltd.		Tag# 9100	34751	Cashiered 02/10/2025 3:01 PM
Po Box 1308, 15301 - 89 Street				
Grande Prairie, AB T8V 4Z1				
Home	Bus (780) 539-0928	License	Odom In	Odom Out
Cell (780) 539-0928	Today	CRP - 8267	2413	2413
Email marj@mur-cal.ca		Year 2024	Make FORD	Model SUPER DUTY F-550 DRW X5H
	Type W	Vehicle ID No 1FD0X5HT9REC04010	Selling Dealer WINDSOR MOTORS	Model Number X5H
	Term Charge	Engine 6.7L 4V OHV POWER STROKE V8		Extended Warranty 2178
				Stock No XT0051
				Colour 1 OXFORD
				Delivery Date 12/20/2023

ENGINE HOURS _____

Would you like your used parts returned Yes / No (not applicable if warranty)

Labour
 888

Description
 CUSTOMER INFORMATION/CONTACT# __Luke 780-402-1547__

Type Amount
 CQL 0.00

CUSTOMER'S PREFERRED METHOD OF CONTACT:
 TEXT _____ CALL _____ EMAIL _____

ENGINE HOURS _____

Would you like your used parts returned Yes / No (not applicable if warranty)

Technician 999 -

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes or authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

DISCLAIMER Wheel lug nuts must be retorqued 100km after any wheel has been removed. This is the CUSTOMERS responsibility

Customer Signature: _____

GST# 10570 8457 RT0001



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Saturday - 8:00 A.M. - 5:00 P.M.

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**SERVICE ORDER
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User 1334 Page 4

Customer No	MUCA001
Attn: BRAYLAN CALLIHOO Mur-Cal Services Ltd. Po Box 1308, 15301 - 89 Street Grande Prairie, AB T8V 4Z1	
Home	Bus (780) 539-0928
Cell	(780) 539-0928 Today
Email	marj@mur-cal.ca
Type W	
Term Charge	

Advisor	Keira M	Location	Promised	10/07/2024 6:00 PM
Shop	WF	PO #	Opened	10/07/2024 10:51 AM
Tag#	9100	34751	Cashiered	02/10/2025 3:01 PM

License	Odom In	Odom Out	In Service Date	Stock No
CRP - 8267	2413	2413	12/20/2023	XT0051
Year	Make	Model	Model Number	Colour
2024	FORD	SUPER DUTY F-550 DRW	X5H	1 OXFORD
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1FD0X5HT9REC04010	WINDSOR MOTORS		12/20/2023	
Engine	6.7L 4V OHV POWER STROKE V8	2178		

Luc usually sends a text or gives a call for update on the harness on order. NO ETA - still 11/16/24. I will check again at the end of next week 11/22/24.

11-19-2024-UPDATED CUSTOMER USA NO STOCK- NO ETA STILL

Touched base with customer 12/6/24.
ETA 12/11/24 - no eta. let customer know.
Still no ETA 12/17/24.
Check ETA 1/2/25 - touched base with customer.
Check ETA 1/8/25 - touched base with customer.
Customer touched base with a part number - not the same. 1/10/25.
no new update 1/14/25
Part will be shipping out soon. Touched base with customer 1:10pm 1/21/25.
2/1/25. message customer part should be here mid week.
8:21am still waiting - sent message to update customer.
Contact new customer contact today. 2/7/25. around 11am
4:16 pm 2/7/25 - updated, wipe down dash, parked. Notified new contact. Need PO

Labour	3,705.00
Parts	4,746.16
Supplies	75.00
Env Fee	5.00
Sub-Total	8,531.16
GST	426.56
Total Invoice	8,957.72

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

DISCLAIMER: Wheel lug nuts must be retorqued 100km after any wheel has been removed. This is the CUSTOMERS responsibility

Customer Signature: _____

GST# 10570 8457 RT0001