



**DETAILS**



<b>UNIT</b>	<b>2203</b>
<b>YEAR</b>	<b>2024</b>
<b>MAKE</b>	<b>Chevrolet</b>
<b>MODEL</b>	<b>Silverado 3500</b>
<b>SERIAL</b>	<b>1GC4YTEY2RF394766</b>
<b>ENGINE SER.</b>	<b>-</b>

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**REGULAR MAINTENANCE**

**\* NO LARGE REPAIRS FROM 2023 TO CURRENT \***



**KEN SARGENT**  
GMC BUICK

12308 100 Street, Grande Prairie, AB T8V 4H7

Phone: (780) 532-8865 | Fax: (780) 539-7510 | Toll Free: (888) 532-8865

Parts Direct Line: (780) 539-3745 | Parts Fax: (780) 830-4220

Service Direct Line: (780) 830-4200

**SO # S110713**

**SERVICE ORDER**  
**CUSTOMER COPY**

DEC 17 2025



Status Comeback  
Printed 12/18/2025 8:14:38 AM

User RobH Page 1

<b>Customer No</b> 27958	<b>Advisor</b> Rob Hujdic	<b>Promised</b> 12/18/2025 6:00 PM	<b>Tag#</b> oil2
<b>Mur-Cal Services Ltd</b> Box 1308 Grande Prairie, AB T8V 4Z1	<b>Shop</b> L1	<b>Opened</b> 12/18/2025 8:04 AM	<b>Location</b> unit 2203
<b>Home</b> (780) 539-0928 <b>Bus</b> (780) 539-0928	<b>Priority</b>	<b>Cashiered</b>	<b>PO #</b>
<b>Cell</b> Today	<b>License</b>	<b>Odom In</b> 53670	<b>Odom Out</b> 53672
<b>Email</b> ap@mur-cal.ca	<b>Year</b> 2024	<b>Make</b> CHEVROLET	<b>In Service Date</b> 04/30/2024
<b>Term Charge</b>	<b>Model</b> SILVERADO 3500 4WD	<b>Stock No</b> MC2203	<b>Colour</b> WHITE
	<b>Vehicle ID No</b> 1GC4YTEY2RF394766	<b>Selling Dealer</b>	<b>Delivery Date</b>
	<b>Engine</b> 6.6L V8 F OHV 32V	<b>Extended Warranty</b>	<b>Fleet #</b> MC2203

Request	Description	Job	CSR	Severity	Status
LOFC	Lube Oil & Filter Customer Pay (Package) - Winter Diesel Oil Change	1	0844	Low	Original

Labour	Description	Shp	OH	AOH	SL	Bin	Retail	Price	Amount
LOF	Lube Oil and Filter Schedule								
<b>Part</b>	<b>Description</b>	<b>Shp</b>	<b>OH</b>	<b>AOH</b>	<b>SL</b>	<b>Bin</b>	<b>Retail</b>	<b>Price</b>	<b>Amount</b>
12735811	FILTER	1	457	452		049G			
19420609	OIL	10	751	730		TANK			
Rate	210.00					Est Parts			115.00
Cause	LOF					Est Labour			50.00
Correction	LOF					<b>Request Sub-total</b>			<b>165.00</b>

Request	Description	Job	CSR	Severity	Status
A/F	Replace air filter if required	2	0844	Low	Original

Labour	Description	Shp	OH	AOH	SL	Bin	Retail	Price	Amount
A/F	Replace air filter if required								
<b>Part</b>	<b>Description</b>	<b>Shp</b>	<b>OH</b>	<b>AOH</b>	<b>SL</b>	<b>Bin</b>	<b>Retail</b>	<b>Price</b>	<b>Amount</b>
85614334	ELEMENT	1	140	140		FLTRE	84.65	64.14	64.14
Rate	210.00					Est Parts			0.00
Cause	Air filter is dirty and requires replacement					Est Labour			0.00
Correction	Replaced air filter as required					Parts Total			64.14
						<b>Request Sub-total</b>			<b>64.14</b>

Request	Description	Job	CSR	Severity	Status
CUST-OCI	Custom Oil Change Inspection	3	0844	Low	Approved

Est Parts	0.00
Est Labour	0.00
Labour	50.00
Parts	179.14
Fees	0.00
Supplies	0.00
<b>Sub-Total</b>	<b>229.14</b>
GST	11.46
<b>Total Invoice</b>	<b>240.60</b>

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that to the extent permitted by law, you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets highways or elsewhere for the purpose of testing and/or inspection. Until payment in full of the within account. I hereby acknowledge the existence of a repair lien in favor of the within dealer on the vehicle described herein in respect of the material supplied and services rendered under this work order for the full amount charged therefor I further acknowledge that the said lien shall continue in force at all times, whether the vehicle is in my possession or possession of the dealer, until the within account is paid in full. While the vehicle is in my possession it shas at all times be subject to repossession on demand by the dealer until the within account is paid in full

Date: \_\_\_\_\_ Signature: Don M. Miller



**KEN SARGENT**  
GMC BUICK

12308 100 Street, Grande Prairie, AB T8V 4H7  
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Parts Direct Line: (780) 539-3745 | Parts Fax: (780) 830-4220  
Service Direct Line: (780) 830-4200

SEP 22 2025

SO # S105891



**SERVICE ORDER**  
**CUSTOMER COPY**



Printed 09/20/2025 4:29:27 PM

User ScottO Page 1

<b>Customer No</b> 27958	<b>Advisor</b> Scott Ollenberger	<b>Promised</b> 09/20/2025 6:00 PM	<b>Tag#</b> lof24
Mur-Cal Services Ltd Box 1308 Grande Prairie, AB T8V 4Z1	<b>Shop</b> L1	<b>Opened</b> 09/20/2025 4:24 PM	<b>Location</b>
<b>Home</b> (780) 539-0928 <b>Bus</b> (780) 539-0928	<b>Priority</b>	<b>Cashiered</b>	<b>PO #</b> Unit 2203
<b>Cell</b> <b>Today</b>	<b>License</b>	<b>Odom In</b> 39599	<b>Odom Out</b> 39601
<b>Email</b> ap@mur-cal.ca	<b>Year</b> 2024	<b>Make</b> CHEVROLET	<b>Model</b> SILVERADO 3500 4WD
<b>Term Charge</b>	<b>Vehicle ID No</b> 1GC4YTEY2RF394766	<b>Selling Dealer</b>	<b>Extended Warranty</b>
	<b>Engine</b> 6.6L V8 F OHV 32V	<b>Fleet #</b> MC2203	<b>Stock No</b> MC2203
			<b>Colour</b> WHITE
			<b>Delivery Date</b>

Request	Description	Job	CSR	Severity	Status
LOFC	Lube Oil & Filter Customer Pay (Package) - Summer Diesel oil Change	1	0915	Low	Original

Labour	Description	Shp	OH	AOH	SL	Bin	Retail	Price	Amount
LOF	Lube Oil and Filter Schedule								
<b>Part</b>	<b>Description</b>								
12735811	FILTER	1	503	503		049G01			90.00
88865794	OIL	10	243	243		TANK			50.00
Rate	210.00					Est Parts			140.00
Cause	LOF					Est Labour			
Correction	LOF					<b>Request Sub-total</b>			<b>140.00</b>

Request	Description	Job	CSR	Severity	Status
A/F	Replace air filter if required	2	0915	Low	Original

Labour	Description	Shp	OH	AOH	SL	Bin	Retail	Price	Amount
A/F	Replace air filter if required								0.00
<b>Part</b>	<b>Description</b>								
85614334	ELEMENT	1	141	141		FLTRE	82.59	62.57	62.57
Rate	210.00					Est Parts			0.00
Cause	Air filter is dirty and requires replacement					Est Labour			0.00
Correction	Replaced air filter as required					Parts Total			62.57
						<b>Request Sub-total</b>			<b>62.57</b>

Labour	50.00
Parts	152.57
Fees	0.00
Supplies	0.00
<b>Sub-Total</b>	<b>202.57</b>
GST	10.13
<b>Total Invoice</b>	<b>212.70</b>

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that to the extent permitted by law, you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets highways or elsewhere for the purpose of testing and/or inspection. Until payment in full of the within account. I hereby acknowledge the existence of a repair lien in favor of the within dealer on the vehicle described herein in respect of the material supplied and services rendered under this work order for the full amount charged therefor. I further acknowledge that the said lien shall continue in force at all times, whether the vehicle is in my possession or possession of the dealer, until the within account is paid in full. While the vehicle is in my possession it shall at all times be subject to repossession on demand by the dealer until the within account is paid in full.

Date: \_\_\_\_\_ Signature: Don McEwen



**Phone:** (780) 532-8865  
**Administrative Fax:** (780) 539-7510  
**Toll Free:** (888) 532-8865  
**Parts Direct Line:** (780) 539-3745  
**Parts Fax:** (780) 830-4220  
**Service Direct Line:** (780) 830-4200

**INVOICE ORIGINAL**  
**Work Order**  
**#426824**  
**Mur-Cal Services Ltd.**  
**May 29, 2025**  
**Svc. Adv Ollenberger, Scott**  
**Cust. Ph. (780) 539-0928**  
**Tag# LOF16**

Page 1 of 2  
 05/29/2025 10:40:41 *05/29/25*

<b>To: Mur-Cal Services Ltd.</b>  <b>Box 1308</b>  <b>Grande Prairie AB</b> <b>T8V 4Z1</b> <b>Bill-To: Mur-Cal Services Ltd.</b>	<b>Year:</b> 2024 <b>Veh Id:</b> 108694 <b>Unit #:</b> MC2203 <b>Make:</b> Chevrolet <b>License #:</b> <b>Model:</b> Silverado 3500 4WD Crew Cab <b>Odo. In:</b> 29,362 <b>Colour:</b> White <b>Odo. Out:</b> <b>V.I.N.#:</b> 1GC4YTEY2RF394766 <b>Next Service:</b> <b>Date In:</b> 05/29/2025 <b>In Service Date:</b> 04/30/2024 <b>Out:</b> 05/29/2025 <b>Cases:</b> 2 <b>Ext. War - - ( mo/ ) - D:</b> \$0.00 <b>R/Lab. Rate</b> 210.00 <b>Promised Time:</b> 00/00/0000 00:00:00 AM <b>Call When Ready:</b> No
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**Case: 1 Summer Diesel Oil Change**

Quantity	Description/Correction	Retail	Price	Total
1.00	12735811 - Filter	\$18.57	\$0.00	\$0.00
10.00	88865794 - CK4 DIESEL 15W40 ACDELCO	\$5.55	\$0.00	\$0.00
			\$140.00	\$140.00

• Tech Cause: LOF  
 • Tech Comments: LOF



**Misc \$0.00    Labour \$59.97    Parts \$80.03    Prepaid Parts Amt: \$0.00    Case Total: \$140.00**

**Case: 2 air filter**

Quantity	Description/Correction	Retail	Price	Total
1.00	85614334 - ELEMENT-A/CL	\$82.37	\$74.13	\$74.13
			\$0.00	\$0.00

• Tech Cause: dirty  
 • Tech Comments: replaced

**Misc \$0.00    Labour \$0.00    Parts \$74.13    Prepaid Parts Amt: \$0.00    Case Total: \$74.13**

\$0.00

**Notes**

- Drivers side outer CV boot is leaking grease, will need to be inspected to see cause.  
 Robert Hujdic - 05/29/2025 10:39:39



12308 100 Street  
Grande Prairie, AB  
T8V 4H7

Phone: (780) 532-8865  
 Administrative Fax: (780) 539-7510  
 Toll Free: (888) 532-8865  
**Parts Direct Line:** (780) 539-3745  
 Parts Fax: (780) 830-4220  
**Service Direct Line:** (780) 830-4200

INVOICE ORIGINAL  
 Work Order  
**#426824**  
 Mur-Cal Services Ltd.  
 May 29, 2025  
 Svc.Adv Ollenberger, Scott  
 Cust.Ph. (780) 539-0928  
 Tag# LOF16

Page 2 of 2  
 05/29/2025 10:40:41

O U T	<small>Indebtedness is hereby acknowledged for the "Total Charges" being all or the balance owing to repairs, parts &amp; accessories described in this work order</small>		Currency	<b>Labour:</b>	\$59.97
				<b>Parts:</b>	\$154.16
				<b>Misc:</b>	\$0.00
				<b>Sub Total:</b>	\$214.13
				<b>G/HST:</b>	\$10.71
				<b>PST:</b>	\$0.00
				<b>Tax Adjustment:</b>	\$0.00
05/29/2025	<i>[Signature]</i>				
Date	Signature		<b>Payment Type</b>	<b>Charge</b>	<b>Total: \$224.84</b>



12308 100 Street  
Grande Prairie, AB  
T8V 4H7

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Parts Fax: (780) 830-4220  
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INVOICE ORIGINAL

Work Order

#419607

Mur-Cal Services Ltd.

January 21, 2025

Svc. Adv Ollenberger, Scott

Cust.Ph. (780) 539-0928

Tag# LOF39

Page 1 of 2

01/21/2025 17:33:45

01/22/25

<p>To: <b>Mur-Cal Services Ltd.</b></p> <p><b>Box 1308</b></p> <p><b>Grande Prairie AB</b></p> <p><b>T8V 4Z1</b></p> <p>Bill-To: <b>Mur-Cal Services Ltd.</b></p>	<p>Year: 2024 Veh Id: 108694 Unit #: MC2203</p> <p>Make: Chevrolet License #:</p> <p>Model: Silverado 3500 4WD Crew C/ Odo. In: 19,000</p> <p>Colour: White Odo. Out:</p> <p>V.I.N.#: 1GC4YTEY2RF394766 <b>Next Service:</b></p> <p>Date In: 01/21/2025 In Service Date: 04/30/2024</p> <p>Out: 01/21/2025 Cases: 2</p> <p>Ext. War - - ( mo/ ) - D: \$0.00 R/Lab. Rate 210.00</p> <p>Promised Time: 00/00/0000 00:00:00 AM Call When Ready: No</p>
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Case: 1 Free Diesel 2500/3500 Oil Change (Includes Lube, Oil & Filter, 12 Pt Inspection, Check levels top up fluid levels)

Quantity	Description/Correction	Retail	Price	Total
1.00	12735811 - Filter - Warranty	\$18.57	\$0.00	\$0.00
10.00	19420609 - ENG DELVAC 1 ESP CK4 DIESEL 5W40 MOBIL - Warranty	\$12.50	\$0.00	\$0.00
	• Tech Cause: LOF		\$0.00	\$0.00
	• Tech Comments: LOF - Warranty		\$0.00	\$0.00

POSTED

Misc \$0.00 Labour \$0.00 Parts \$0.00 Prepaid Parts Amt: \$0.00 **Case Total: \$0.00**

Case: 2 air filter

Quantity	Description/Correction	Retail	Price	Total
1.00	85614334 - ELEMENT-A/CL	\$82.37	\$74.13	\$74.13
	• Tech Cause: dirty		\$0.00	\$0.00
	• Tech Comments: replaced			

Misc \$0.00 Labour \$0.00 Parts \$74.13 Prepaid Parts Amt: \$0.00 **Case Total: \$74.13**

\$0.00



12308 100 Street  
Grande Prairie, AB  
T8V 4H7

**Phone:** (780) 532-8865  
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**Parts Fax:** (780) 830-4220  
**Service Direct Line:** (780) 830-4200

INVOICE ORIGINAL

Work Order

#419607

Mur-Cal Services Ltd.

January 21, 2025

Svc.Adv Ollenberger, Scott

Cust.Ph. (780) 539-0928

Tag# LOF39

Page 2 of 2

01/21/2025 17:33:45

Indebtedness is hereby acknowledged for the "Total Charges" being all or the balance owing to repairs, parts & accessories described in this work order

Currency

**Labour:** \$0.00

**Parts:** \$74.13

**Misc:** \$0.00

**Sub Total:** \$74.13

**G/HST:** \$3.71

**PST:** \$0.00

**Tax Adjustment:** \$0.00

**Payment Ref:**

**Expiry Date:**

**P/O#:** 2203

**G/HST Reg #** 105411359RT0001

O  
U  
T

01/21/2025

Date

Signature

**Payment Type Charge**

**Total:**

**\$77.84**



12308 100 Street  
Grande Prairie, AB  
T8V 4H7

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INVOICE ORIGINAL  
Work Order  
**#415236**  
Mur-Cal Services Ltd.  
October 31, 2024  
Svc. Adv Hujdic, Robert  
Cust.Ph. (780) 539-0928  
Tag# OIL4

Page 1 of 2  
10/31/2024 08:56:38

10/31/24

<p>To: <b>Mur-Cal Services Ltd.</b></p> <p><b>Box 1308</b></p> <p><b>Grande Prairie AB</b></p> <p><b>T8V 4Z1</b></p>	<p>Year: 2024 Veh Id: 108694 Unit #: MC2203</p> <p>Make: Chevrolet License #</p> <p>Model: Silverado 3500 4WD Crew C/ Odo. In: 8.000</p> <p>Colour: White Odo. Out:</p> <p>V.I.N.#: 1GC4YTEY2RF394766 <b>Next Service:</b></p> <p>Date In: 10/31/2024 In Service Date: 04/30/2024</p> <p>Out: 10/31/2024 Cases: 2</p> <p>Ext. War - - ( mo/ ) - D: \$0.00 R/Lab. Rate 210.00</p> <p>Promised Time: 00/00/0000 00:00 00 AM Call When Ready: No</p>
--	---

Case: 1 Free Diesel 2500/3500 Oil Change (Includes Lube, Oil & Filter, 12 Pt Inspection, Check levels top up fluid levels)

Quantity	Description/Correction	Retail	Price	Total
1.00	12735811 - Filter - Warranty	\$18.24	\$0.00	\$0.00
10.00	88865794 - CK4 DIESEL 15W40 ACDELCO - Warranty	\$5.80	\$0.00	\$0.00
			\$0.00	\$0.00
	• Tech Cause: lof			
	• Tech Comments: lof - Warranty			
			\$0.00	\$0.00

POSTED

Misc \$0.00 Labour \$0.00 Parts \$0.00 Prepaid Parts Amt: \$0.00 **Case Total: \$0.00**

Case: 2 needs air filter

Quantity	Description/Correction	Retail	Price	Total
1.00	85614334 - ELEMENT-A/VCL	\$80.91	\$72.82	\$72.82
			\$0.00	\$0.00
	• Tech Cause: dirty			
	• Tech Comments: replaced			

Misc \$0.00 Labour \$0.00 Parts \$72.82 Prepaid Parts Amt: \$0.00 **Case Total: \$72.82**

\$0.00



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Grande Prairie, AB  
T8V 4H7

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INVOICE ORIGINAL

Work Order

**#415236**

Mur-Cal Services Ltd.

October 31, 2024

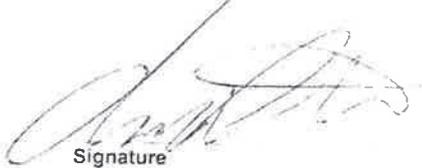
Svc. Adv Hujdic, Robert

Cust.Ph. (780) 539-0928

Tag# OIL4

Page 2 of 2

10/31/2024 08:56:39

O U T	Indebtedness is hereby acknowledged for the "Total Charges" being all or the balance owing to repairs, parts & accessories described in this work order.		Currency	<b>Labour:</b>	\$0.00
	<b>Payment Ref:</b>			<b>Parts:</b>	\$72.82
	<b>Expiry Date:</b>			<b>Misc:</b>	\$0.00
	<b>P/O#:</b>	UNIT 2203		<b>Sub Total:</b>	\$72.82
	<b>G/HST Reg #</b>	105411359RT0001		<b>G/HST:</b>	\$3.64
				<b>PST:</b>	\$0.00
				<b>Tax Adjustment:</b>	\$0.00
	10/31/2024				
	Date		Signature		
			<b>Payment Type</b>	<b>Charge</b>	<b>Total:</b>