



Williams Machinery 5506 Highway 16 West TERRACE, BC V8G 0C6 Canada

http://www.wesgroupequipment.com credit@wesgroupequipment.com

SERVICE INVOICE

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Invoice Number: Invoice Date:

SVI103037 10/23/2024 SVO104311

Order Number: P.O. Number:

BRUCEJACK

Customer Number:

C101499

Bili To: **BIG STICK RENTALS INC.** 11013 B 65 AVENUE

GRANDE PRAIRIE, AB T8W 0B4

780.830.4115

Ship To:

BIG STICK RENTALS INC. 11029 ENTERPRISE WAY **CHARLIE LAKE, BC VOC 1H0**

844-454-7368

Due Date

11/22/2024

Terms

30 Days

Service Order Type SVC-FLD

Unit No.	Description	Fleet EQ No.	Serial No.	Hour Meter	Segment
EQ126067	DA30 ARTICULATED TRUCK		DINODA30EJ0741257	0	10000

Comments:

Description	Unit	Quantity	Unit Price	Total
Drug Testing	Each	1	\$275.00	\$275.00
Labor	Each			\$6,840.00
Admin Recovery	Each	1	\$50.00	\$50.00
Mobile Fleet Recovery	Each	1	\$109.00	\$109.00
Service Environmental Recovery	Each	1	\$49.00	\$49.00
Service Shop Supplies	Each	1	\$249.00	\$249.00
Technology Recovery	Each	1	\$15.00	\$15.00
			Subtotal	\$7.587.00

^{*} Interest on overdue amounts will be charged at the rate of 1.5% per month (18% per annum)

^{*} No parts can be returned without authorization. All returns are subject to a minimum 25% restocking fee.

^{*} All electrical parts are non-returnable.

^{*} Special order freight charges are not eligible for return credit.

^{*} All invoice disputes must be initiated within 2 weeks of invoice date otherwise invoice total will be final.

^{*} GRIT Advantage Program points redemptions are deducted on the after-tax invoice total.

^{*} Thank You for your business! Please see Terms and Conditions attached.

^{*} WIN A \$500 GIFT CARD. Speak to your advisor for details about the customer satisfaction survey.

^{*} Customers will receive an email survey shortly after their transaction.



BIG STICK RENTALS INC. 11029 ENTERPRISE WAY

CHARLIE LAKE, BC VOC 1H0

5506 Highway 16 West Terrace, BC V8G 0C6 778-721-0398

https://www.wesgroupequipment.com

Work Order SVO104311 Date Completed 2024-10-18

Work Order Type

Service

Person Brent Devost

Customer Equipment

S/N: DINODA30EJ0741257 Make: DOOSAN (OLD)

Model: DA30 Meter: N/A

Internal No.: EQ126067

Description

844-454-7368

A. CodingOnsite Contacts: Ted Ziegler and Jordan BaileyRock Ranger Contact: Lorena Funnell 250-775-1181

Work Performed

see 103293

By. Ashley Faulkner, Date: 2024-10-18

Parts Parts					
Date	Description			Quantity	
			Travel & Labor		
Date	Person	Туре			
2024-10-10	Brent Devost	LABOR			
			Misc. Charges	and applied to the second second	
Item				Quantity	
Drug Testing				1.00	

Customer Name: Ashley Faulkner

By signing below, the signer agrees the work above has been completed. The customer will receive an invoice separately which is due and payable as per the terms specified. Thank you for your business!

Ashley Faulkner



5506 Highway 16 West Terrace, BC V8G 0C6 778-721-0398

https://www.wesgroupequipment.com

Work Order SVO103293 Date Completed 2024-10-18

Work Order Type

Person

Equipment

Service

S/N: DINODA30EJ0741257 Make: DOOSAN (OLD)

Model: DA30 Meter: N/A

Internal No.: EQ126067

Customer

BIG STICK RENTALS INC. 11013 B 65 AVENUE GRANDE PRAIRIE, AB T8W 0B4 780-830-4115

PO Number: PAID BY VISA 09/13

Description

NOX SENSORA. CUST REPORT NOX SENSOR CODE E3226-8Unit currently at 3472.2 Hours

Work Performed

Travel to Bruce Jack
Inspection and orientation at wildfire
Glacierorientation at knpple camp
Then escorted across glacier
Thenmet with Ted Ziegler for camp orientation
Locate machine and discuss complaint with Damen

Shovel 2 feet of snow off of machine, check engine oil ad go to start, no start communication errors Figured ow battery level, connect truck to boost wit same result, check power at night switch and worked my way back,

found 3 connectors to engine ECU unplugged, clean connectors and reconnect, customer stated they were trying to clear

codes and forgot to tell me about it

Start machine, connect laptop, found nox sensor code, lear code and perform scr function test, test failed Check harness to nox sensor, had 24 volts, ground was good, and 120 ohm resistance on can network Replace nox sensor with updated one, confirm machine software was up to date and it was Perform scr test and failed came up with code3360, clean up and will take in am

By. Brent Devost, Date: 2024-10-09

Travel back to machine, and connect laptop
Clear codes and try scr function test, failed
Scr malfunction code 3360-9
Perform fluid test and it failed
Remove panel for def pump
Found def fluid in compartment
Perform pump test and failed, found filter housing cracked and oring pinched
Removed filter housing from other machine and install old one on it
Perform fluid test and it passed 10 bar
Perform scr test and adaption, it all passed
Clean up work area
Wait for escort

By. Brent Devost, Date: 2024-10-09