PO BOX 250

CUSTOMER #: CODD80002 UNIT# 11

S & T TRUCK REPAIR INC

COD - S & T TRUCK REPAIR INC

3321SM

Potostrell ,5(ET JACKSON GROUP PETERBILT

- SALEM

1150 Hawthorne Avenue NE Salem, OR 97301 Phone (971) 345-3220

Jackson Group PO Box 2208

Decatur, AL 35609-2208

PAGE 1

INVOICE

BATTLEGROUND, WA 98604 HOME:360-607-4538 CONT:503-381-4408 CELL: COLOR YEAR MAKE/MODEL

Phone: (800) 332-9140 SERVICE ADVISOR: 3117 Mychal Swigart VIN LICENSE MILEAGE IN/ OUT TAG 16 PETERBILT 389 1XPXDP9X7GD349251 466019/466019 T1505 DEL DATE PROD. DATE WARR. EXP. PROMISED PO NO. RATE **PAYMENT** INV. DATE 31JUL17 DD15JUL15 31JUL2019 23:00 25MAR24 REQUIRED 0.00 R.O. OPENED 04APR24 READY OPTIONS: STK:GD349251 DLR:P840 TRN:S1153943

AXL:MON02219505 25MAR24

04APR24 LINE OPCODE TECH TYPE HOURS

ELECTRONIC ENGINE WARNING LIGHT ON: BIRD LOGISTICS 11 FOR S & NET TOTAL T TRUCK

REPAIR: CHECK AND ADVISE FOR CUSTOMER STATES UNIT HAS CHECK

ENGINE LIGHT WITH 0094 CODE

EN92 ELECTRONIC ENGINE WARNING LIGHT ON 2989

TECH TECHNOLOGY FEE 1 1953296PE VALVE-NON RETURN .7 BAR

2 1844625PE RING-SEALING 22.0X13.0X1.5

647.50 647.50 75.00 75.00 95.67 80.37 80.37 2.86

1.70 1.43 2989- I CONNECTED TO DAVIE4 AND CHECKED FAULTS. CONFIRMED FAULT P0094 SET WITH 1 COUNT. INSPECTED ENGINE, NO FUEL LEAKS OR OBVIOUS ISSUES WITH FUEL SYSTEM. I USED DAIVE4 TO MONITOR FUEL PRESSURES WITH ENGINE RUNNING, COMMON RAIL PRESSURE IS MEETING THE COMMANDED, PUMP DELIVERY CORRECTION IS ABOUT -2% AT IDLE AND LOW SIDE FUEL PRESSURE NEVER WENT BELOW 100 PSI. I DISCONNECTED COMMON RAIL HPV PIPE, PLUGGED RETURN SIDE AND RAN ENGINE, NO FUEL LEAKING FROM HPV. I CONNECTED

DIAGNOSTIC FUEL LINE TO FUEL GALLERY TO MEASURE INJECTOR BACK LEAK. RAN INJECTOR BACK LEAK TEST BUT FOUND THE FUEL DELIVERY WAS INCONSISTENT AND THE FUEL STARTED FLOWING BACK OUT OF THE DIAGNOSTIC LINE INTO THE FUEL GALLERY. THE ONLY OTHER PLACE THE FUEL COULD GO IS THROUGH THE INJECTOR BACK LEAK ONE-WAY CHECK VALVE. I REMOVED THE INJECTOR BACK LEAK CHECK VALVE AND VERIFIED THE VALVE IS BYPASSING. NEW VALVE ON ORDER. I REINSTALLED THE CHECK VALVE WHILE WAITING ON THE NEW ONE TO ARRIVE, TRIED RUNNING INJECTOR BACK LEAK TEST, NO FUEL MADE IT TO THE INJECTOR BACK LEAK CONTAINER AND HPV CONTAINER MEASURED 250Z. THIS RESULT WOULD SUGGEST THE UNIT NEEDS A REPLACEMENT HPV BUT AFTER

CONTACTING THE CUSTOMER, CUSTOMER SAID THE HPV HAS BEEN REPLACED TWICE ALREADY. NEED TO WAIT FOR REPLACEMENT INJECTOR BACK LEAK CHECK VALVE TO ARRIVE BEFORE WE CONTINUE TESTING.

2989- INJECTOR BACK LEAK CHECK VALVE ARRIVED, REMOVED AND REPLACED CHECK VALVE. HOOKED UP INJECTOR BACK LEAK TESTING EQUIPMENT AGAIN AND RAN TEST. NOTICED FUEL FLOW WAS CONSISTENT NOW AND THE FUEL DOES NOT FLOW BACKWARD. INJECTOR BACK LEAK MEASUREMENT WAS 1.69 OZ, WITHIN SPEC. HPV LEAK MEASURED 23.67 OZ, ABOUT TWENTY TIMES THE ALLOWABLE AMOUNT

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREONIS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMEDAT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT. NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER STATEMENT OF DISCLAIMER
The factory warranty constitutes all
of the warranties with respect to
the sale of this itemlitems. The
Seller hereby expressly disclaims all
warranties either express or
implied, including any implied
warranty of merchantability or
fitness for a particular purpose.
Seller neither assumes nor
authorizes any other person to authorizes any other person to assume for it any liability in connection with the sale of this item/items

DESCRIPTION **TOTALS** LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES LESS INSURANCE SALES TAX

PLEASE PAY THIS AMOUNT

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

right 2014 CDK Global, ELC SERVICE INVOICE TYPE 2 - SIZC - IMARIING

CUSTOMER SIGNATURE

PO BOX 250

CUSTOMER #: CODD80002 UNIT# 11

S & T TRUCK REPAIR INC

BATTLEGROUND, WA 98604

COD - S & T TRUCK REPAIR INC

JACKSON GROUP PETERBILT

- SALEM

1150 Hawthorne Avenue NE Salem, OR 97301

Jackson Group PO Box 2208

Phone (971) 345-3220

Decatur, AL 35609-2208

PAGE 2

3321SM

INVOICE

HOME:360-607-4538 CONT:503-381-4408 CELL: Phone: (800) 332-9140 SERVICE ADVISOR: 3117 Mychal Swigart COLOR YEAR MAKE/MODEL LICENSE MILEAGE IN/ OUT TAG 16 PETERBILT 389 1XPXDP9X7GD349251 DEL DATE PROD. DATE WARR, EXP. 466019/466019 |T1505 **PROMISED** PO NO. RATE PAYMENT INV. DATE 31JUL17 DD15JUL15 31JUL2019 23:00 25MAR24 REQUIRED R.O. OPENED 0.00 READY CASH OPTIONS: 04APR24 STK:GD349251 DLR:P840 TRN:S1153943

AXL:MON02219505 25MAR24

04APR24

LINE OPCODE TECH TYPE HOURS HPV WAS JUST RECENTLY REPLACED BY CUSTOMER. PERFORMED TROUBLESHOOTING NET TOTAL

FOR HPV LEAKAGE ON LINE B OF THIS REPAIR ORDER.

2989- HPV REPLACEMENT FROM LINE B OF THIS REPAIR ORDER FIXED FUEL ISSUE. THIS REPAIR IS COMPLETE.

B** ELECTRONIC ENGINE WARNING LIGHT ON: CHECK AND ADVISE FOR INJECTOR BACK LEAK TESTING FROM LINE A DIAGNOSTICS SHOWS 23.67 OZ OF FUEL RETURN IN THE HPV CONTAINER

CAUSE:

EN92 ELECTRONIC ENGINE WARNING LIGHT ON 2989WARMX

1 2136382PE PRESSURE CONTROL VALVE, FUEL RAIL 466019 2989- AFTER REPLACING INJECTOR BACK LEAK CHECK VALVE, HOOKED UP INJECTOR BACK LEAK TESTING EQUIPMENT AGAIN AND RAN TEST. NOTICED FUEL FLOW WAS CONSISTENT NOW AND THE FUEL DOES NOT FLOW BACKWARD. INJECTOR BACK LEAK MEASUREMENT WAS 1.69 OZ, WITHIN SPEC. HPV LEAK

MEASURED 23.67 OZ, ABOUT TWENTY TIMES THE ALLOWABLE AMOUNT. I CHECKED TROUBLESHOOTING FOR HPV, ALL PUBLISHED DOCUMENTATION IS SUGGESTING THAT I REPLACE THE VALVE. I REMOVED AND REPLACED THE COMMON RAIL HPV AND PERFORMED INJECTOR BACK LEAK TEST AGAIN. INJECTOR BACK LEAK ABOUT THE SAME AND NO FUEL WAS COLLECTED IN THE HPV LEAK CONTAINER. REMOVED DIAG EQUIPMENT, PULLED UNIT OUTSIDE, STEAM CLEANED ENGINE AND VERIFIED NO

LEAKS. NO FURTHER ISSUES. REPAIR COMPLETE.

icht 2014 CDK Global II C. SERIBCE MAROUCE TVOCH, eine maana

**************** JUSTOMER PAY Misc. Shop Supplies for Repair Order FOR REPAIR ORDER

64.75

873.70

(N/C)

(N/C)

PETERBILT "TRUCKCARE" (800) 473-8372

24 HOUR EMERGENCY ROADSIDE SERVICE WWW.PETERBILT.COM

TAX CHARGED-ESTIMATED OREGON CAT RECV

THIS AMOUNT

TAX CHARGED-ESTIMATED OREGON CAT RECV 3.22 ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREONIS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBEDWERE PERFORMEDAT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. STATEMENT OF DISCLAIMER STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item\text{items}. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items, DESCRIPTION **TOTALS** LABOR AMOUNT 647.50 PARTS AMOUNT 83.23 GAS, OIL, LUBE 0.00 SUBLET AMOUNT 0.00 139.75 MISC. CHARGES 870.48 **TOTAL CHARGES** item/items, LESS INSURANCE 0.00 SALES TAX 3.22 (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON CUSTOMER SIGNATURE **PLEASE PAY**

CUSTOMER #: 139798

UNIT# 11

4001SM

JACKSON GROUP PETERBILT

- SALEM

1150 Hawthorne Avenue NE Salem, OR 97301 Phone (971) 345-3220

Jackson Group PO Box 2208

Decatur, Al. 35609-2208

INVOICE

PAGE 1

BIRD LOGISTICS 17878 BLUE HERON DR LAKE OSWEGO, OR 97034

HOME: 503-381-4408 CONT: 503-381-4408

Phone: (800) 332-9140

BUS: CELL:					SERVICE ADVISOR: 3073 Thomas Odell					
COLOR	YEAR	MAKE/MODEL			VIN		LICENSE	MILEAGE IN/ OUT		TAG
	16	PETE	ERBILT 38	9	1XPXI	DP9X7GD349251		481297	/481297	T1962
DEL DATE	PROD. E	ATE	WARR, EXP.	PROMIS	SED	PO NO.	RATE	PAYMENT	INV. DA	ATE
31JUL17 DI	15JUL	.15 3	31JUL2019	23:00 2	4SEP24	CHK 1034	0.00	CASH	27SEP2	24
R.O. OPEN	R.O. OPENED READY OPTIONS: STK:GD349251 DLR:P840 TRN:S1153943									

AXL:MON02219505

27SEP24 24SEP24

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A Peterbilt Platinum Courtesy Inspection

PPCI Peterbilt Platinum Courtesy Inspection

3866 CPCI

15.00 15.00 SCPN PACCAR SERVICE COUPON -15.00 -15.00

481297 3866- PERFORMED COURTESY INSPECTION, NO DEFICIENCIES FOUND.

B CEL ON CUSTOMER STATES DEF SYSTEM HAS HAD WIRE REPAIR DONE IN PAST.

CEL DIAG, CHECK ENGINE LIGHT

3866 С TECH TECHNOLOGY FEE 1 1954666PRX SENSOR-NOX REMAN

CORE CHARGE C -1 1954666PRX CORE RETURN 370.00 370.00 75.00 75.00

744.42 744.42 744.42 212.50 212.50

-212.50

92.50

212.50 212.50 481297 3866- CONNECT AND VIEW FAULT CODES. FIND CODE FOR OUTLET NOX, CCV LEAKAGE, COOLANT LEVEL, AND DEF LOW. REMOVE NOX OUTLET AND RUN TEST. TEST WAS ABORTED DUE TO BAD SENSOR, P/A. INSPECT COOLANT SENSOR AND FIND PINS SPREAD. ADJUST PINS. INSPECT CCV FOR LEAKS NONE FOUND AND

HAS NEW MODULE. MONITOR PRESSURE AND SPEED. ALL WITHIN SPEC CLEAR CODES. INSPECT DEF TANK LEVEL AND WIRES. TWO CODES FOR DEF LEVEL BELOW 25% AND 20%. TANKS MUST HAVE BEEN RAN LOW. R&R OUTLET NOX SENSOR CLEAR CODES. RUN DPF REGEN. TEST PASSES NO CODES. REPAIR COMPLETE.

JAKES MAKING NOISE

ENG ENGINE REPAIRS - ENG

3073

С 92.50

481297 3073- TEST DRIVE UNIT WITH SHOP MANAGER. JAKES WORK, NO PROBLEM FOUND. NO EXCESSIVE NOISE. NO REPAIR NEEDED AT THIS TIME.

D CUSTOMER COMPLAINT OF VIB IN UNIT. CAN FEEL VIB WHEN OFF THROTTLE IN 18 GEAR.

MISC MISC REPAIRS

3866

1 J21270-14 END-ELASTOMERIC ROD

06-01105 NUT-HEX JAM 1/2-20NFX0.313T GR5 BLU

416.25 416.25 56.81 56.81 58.34

THIS AMOUNT

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. STATEMENT OF DISCLAIMER TOTALS DESCRIPTION The factory warranty constitutes all The factory warranty constitutes all of the warranties with respect to the sale of this item\items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES **TOTAL CHARGES** LESS INSURANCE item/items. SALES TAX CUSTOMER SIGNATURE DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) (SIGNED) PLEASE PAY

CUSTOMER #: 139798

4001SM

JACKSON GROUP PETERBILT

- SALEM

INVOICE

6.92

1150 Hawthorne Avenue NE

Salem, OR 97301 Phone (971) 345-3220

6.48

Jackson Group

PO Box 2208 Decatur, AL 35609-2208

UNIT# 11

BIRD LOGISTICS 17878 BLUE HERON DR

LH

LAKE OSWEGO, OR 97034

HOME: 503-381-4408 CONT: 503-381-4408

PAGE 2

Phone: (800) 332-9140 SERVICE ADVISOR: BUS: CELL: 3073 Thomas Odell COLOR YEAR MAKE/MODEL LICENSE TAG VIN MILEAGE IN/ OUT 16 PETERBILT 389 1XPXDP9X7GD349251 481297/481297 T1962 PROD. DATE WARR, EXP. **DEL DATE PROMISED** PO NO. RATE PAYMENT INV. DATE CASH 31JUL17 DD15JUL15 31JUL2019 23:00 24SEP24 CHK 1034 0.00 27SEP24 OPTIONS: R.O. OPENED READY STK:GD349251 DLR:P840 TRN:S1153943 AXL:MON02219505 24SEP24 27SEP24 OPCODE TECH TYPE HOURS LIST NET TOTAL LINE

481297 3866- INSPECT U JOINT AND CARRIER BEARING. ALL TIGHT BUT FRONT DIFF INPUT HAS SOME PLAY, CHECK TRANS FLUID, FULL. CHECK MAGNET PLUGS, BOTH LOOK CLEAN. FOUND SMALLER THAN GLITTER SIZED PARTICLES WHICH ARE NOT BAD. ADJUST CLUTCH INTERNAL AND EXTERNAL. HINGE AT FRONT IS SEIZED PULL CLUTCH ROD AND HEAT TO REMOVE END. R&R END AND INSTALL/ADJUST. REPAIR COMPLETE.

E CHECCK STEER AXLE AIR BAGS FOR LEAKS. ALSO CHECK OVER FRONT END.

MISC MISC REPAIRS

3866 C C 4042

4 AS99330 SPRING-AIR

138.75 138.75 155.99 155.99 623.96 90.70 181.40

2 55521Q163 VALVE-BARKSDALE, HEIGHT CN 110.92 481297 3866- CHECK FOR LEAK. ALL BAGS AND BOTH VALVES HAVE AIR LEAKS. CHECK KING PIN ALL GOOD.

CHECK OVER ELECTRICAL SYSTEM CUSTOMER COMPLAINT OF WINDOWS AND OTHER ELC ACC NOT WORKING AT TIMES.

ES ELECTRICAL SYSTEM

C 3866

46.25 46.25

481297 3866- PASSENGER WINDOW/DOOR LOCK NOT WORKING. CAN HEAR DOOR LOCK TRYING TO ACTUATE INSIDE DOOR. DRIVERS WINDOW SLOW GOING UP. CHECK FUSE BOTH GOOD.

ESTIMATE: 386.54

24SEP24 11:28 SA: 3073

CONTACT:

CUSTOMER PAY Misc. Shop Supplies for Repair Order FOR REPAIR ORDER

106.38

6.48

TOTALS STATEMENT OF DISCLAIMER ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. DESCRIPTION The factory warranty constitutes all of the warranties with respect to the sale of this itemlitems. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES **TOTAL CHARGES** connection with the sale of this LESS INSURANCE SALES TAX CUSTOMER SIGNATURE DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (SIGNED) PLEASE PAY THIS AMOUNT

BIRD LOGISTICS

CUSTOMER #: 139798

17878 BLUE HERON DR

24SEP24

LAKE OSWEGO, OR 97034

UNIT# 11

4001SM

INVOICE

JACKSON GROUP PETERBILT

- SALEM

1150 Hawthorne Avenue NE Salem, OR 97301 Phone (971) 345-3220

Jackson Group PO Box 2208

Decatur, AL 35609-2208 Phone: (800) 332-9140

NET

TOTAL

11.01

2869.21

PAGE 3

HOME: 503-381-4408 CONT: 503-381-4408 BUS: CELL:

3073 Thomas Odell SERVICE ADVISOR:

MAKE/MODEL COLOR YEAR LICENSE VIN MILEAGE IN/ OUT TAG PETERBILT 389 T1962 16 1XPXDP9X7GD349251 481297/481297 PROD. DATE WARR, EXP. PROMISED **DEL DATE** PO NO RATE PAYMENT INV. DATE 31JUL17 DD15JUL15 31JUL2019 23:00 24SEP24 CHK 1034 0.00 CASH 27SEP24

R.O. OPENED **OPTIONS:** READY STK:GD349251 DLR:P840 TRN:S1153943

AXL:MON02219505

LINE OPCODE TECH TYPE HOURS

LIST PETERBILT "TRUCKCARE" (800)473-8372

24 HOUR EMERGENCY ROADSIDE SERVICE WWW.PETERBILT.COM

TAX CHARGED-ESTIMATED OREGON CAT RECV

THIS AMOUNT

CEL JAKES MAKE NOISE. UNIT HAS VIB. CHECK STEER AXLE AIR CHECK ELEC AT TIMES BAGS. THING NOT WORKING PROPERLY.

27SEP24

TOTALS STATEMENT OF DISCLAIMER STATEMENT OF DISCLAIMER
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TAX CHARGED-ESTIMATED OREGON CAT RECV

CUSTOMER #: 139798 UNIT# 11

4026SM

JACKSON GROUP PETERBILT

- SALEM

1150 Hawthorne Avenue NE Salem, OR 97301 Phone (971) 345-3220 Jackson Group

PO Box 2208 Decatur, AL 35609-2208 Phone: (800) 332-9140

-15.00

INVOICE

BIRD LOGISTICS 17878 BLUE HERON DR LAKE OSWEGO, OR 97034

DUPLICATE 1 PAGE 1

3117 Mychal Swigart SERVICE ADVISOR:

CELL: BUS: COLOR MAKE/MODEL YEAR LICENSE MILEAGE IN/OUT TAG 16 PETERBILT 389 1XPXDP9X7GD349251 482486/482486 厅1981 PROD. DATE WARR, EXP. PROMISED PO NO. RATE **DEL DATE** PAYMENT INV. DATE 31JUL17 DD15JUL15 31JUL2019 9999` 14:37 040CT24 0.00 CASH 100CT24 R.O. OPENED STK:GD349251 DLR:P840 TRN:S1153943 READY OPTIONS:

AXL:MON02219505

30SEP24 100CT24

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL A BIRD LOGISTICS 11: PERFORM COURTESY INSPECTION PPCI Peterbilt Platinum Courtesy Inspection 15.00

2989 CPCI 15.00 SCPN PACCAR SERVICE COUPON 100124-MZNVZ -15.00

482486 2989- I COMPLETED THE PETERBILT COURTESY INSPECTION. *****************

B CHECK AND ADVISE FOR CUSTOMER STATES UNIT HAS CHECK ENGINE LIGHT AND TURBO IS FLUTTERING

EN92 MISC REPAIRS - MISC

HOME:503-381-4408 CONT:503-381-4408

2989 С C 3517

2960.00 2960.00 TECH TECHNOLOGY FEE 75.00 75.00 1 2311546PE KIT-TURBOCHARGER INSTALL, MX13 EPA13 767.95 767.95 767.95 1 2299013PE CV REPLACEMENT FILTER, MX-13, SF 121.83 104.28 104.28 1 2422408PEX TURBOCHARGER MX-13 EPA13 8706.96 8706.96 8706.96 CORE CHARGE C 912.50 912.50 1 1976264PE O-RING- 10.0X2.0 6.68 5.71 5.71 2007405PE O-RING, 8.1X1.8 5.02 4.30 8.60 1977943PE O-RING 9.78X1.78 6.68 5.71 17.13 2035973PE GASKET-EXHAUST, EGR 35.15 41.06 35.15 1858035PE RING-SEAL, 9X16X1.5 2.08 1.78 3.56 5.30 1 1974191PE O-RING-12.6X2 6.18 5.30 1863266PE PLUG, W/ SEAL 47.19 40.39 80.78 2 1000309831BSM WASHER-STAT-O-SEAL 1/2" 3.06 2.61 5.22 -1 2422408PEX CORE RETURN 912.50 912.50 -912.50

482486

2989- I CONNECTED TO DAVIE4 AND CHECKED DTCs. FOUND DTCs P1407 WITH 5 COUNTS AND P1408 WITH 1 COUNT, BOTH INACTIVE. P1407 IS TYPICALLY RESOLVED BY REPLACING CCV FILTER ELEMENT. I CHECKED TROUBLESHOOTING FOR P1408. I PERFORMED TURBO SPAN AND DIAGNOSTIC TESTS, BOTH PASSED. I STARTED STATIONARY REGEN AND MONITOR RECORDING TO CHECKED FOR ANY ABNORMALITIES. I CHECKED BACK PRESSURE, BOOST PRESSURE AND EXHAUST GAS

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UNIT# 11

CUSTOMER #: 139798

4026SM

JACKSON GROUP PETERBILT

- SALEM

Peterbill 5

INVOICE

BIRD LOGISTICS 17878 BLUE HERON DR LAKE OSWEGO, OR 97034

HOME:503-381-4408 CONT:503-381-4408

DUPLICATE 1 PAGE 2

1150 Hawthorne Avenue NE Salem, OR 97301 Phone (971) 345-3220 Jackson Group PO Box 2208 Decatur, AL 35609-2208

NET

TOTAL

TOTALO

Phone: (800) 332-9140 3117 Mychal Swigart

LIST

SERVICE ADVISOR: CELL: BUS: COLOR YEAR MAKE/MODEL LICENSE MILEAGE IN/OUT TAG 1XPXDP9X7GD349251 PETERBILT 389 482486/482486 T1981 16 RATE PO NO. PROD. DATE WARR. EXP. PROMISED PAYMENT INV. DATE DEL DATE 9999 31JUL17 DD15JUL15 31JUL2019 14:37 04OCT24 0.00 CASH 100CT24 R.O. OPENED READY OPTIONS: STK:GD349251 DLR:P840 TRN:S1153943 AXL:MON02219505 30SEP24 100CT24 LINE OPCODE TECH TYPE HOURS

AFTER BPV, NOTICED PRESSURE AFTER BPV SEEMED UNRESPONSIVE. I REMOVED EXHAUST GAS PRESSURE PIPE AND CHECKED FOR PLUGGING. LOSTS OF SOOT INSIDE PIPE, BANJO BOLT AND SENSOR BUT DID NOT SEEM TO BE PLUGGED. CLEANED ALL COMPONENTS, VERIFIED ACCURACY OF SENSOR AND PUT EVERYTHING BACK TOGETHER. DURING THE REGEN I ALSO NOTICED EXHAUST LEAKING FROM DOC INLET. I REMOVED DOC INLET CLAMP, CLEANED OF OLD GASKET MATERIAL AND USED BORE SCOPE TO CHECK DOC FACE WHILE I HAD THE PIPE OFF, DOC FACE LOOKS GOOD, NO FACE PLUGGING. INSTALLED DOC INLET PIPE WITH NEW GASKET. CLEARED ALL FAULTS AND STARTED ANOTHER STATIONARY REGEN. I LET THE REGEN FINISH COMPLETELY AND THE RESULTS WERE PASSED. EXHAUST LEAK IS RESOLVED. I CHECKED FAULTS AND FOUND ONLY P1407 HAS RETURNED. I PERFORMED VISUAL INSPECTION OF CCV SYSTEM BUT NO OBVIOUS ISSUES. I REMOVED OIL FILL CAP AND LEFT TRUCK IDLING TO SEE IF P1408 WOULD GO ACTIVE. AFTER IDLING FOR 10 MINUTES, FAULT P1408 NEVER BECAME ACTIVE. POSSIBLE CAUSES OF FAULT ARE AIR COMPRESSOR OR TURBO INTRODUCING AIR INTO CRANKCASE. I WAS UNABLE TO DETERMINE IF AIR COMPRESSOR IS INTRODUCING AIR INTO CRANKCASE. WHEN MONITORING CRANKCASE PRESSURE, VALUE WAS -0.1, 0.0, OR 0.1 PSI, CHANGING INTERMITTENTLY, AND CHANGES DO NOT SEEM TO RELATE TO AIR COMPRESSOR ENGAGEMENT. THE TROUBLESHOOTING GUIDE SAYS TO MONITOR CRANKCASE PRESSURE AND IF THE DIFFERENCE BETWEEN COMPRESSOR RUNNING AND NOT RUNNING IS MORE THAN 0.044 PSI, THAN THE COMPRESSOR IS CAUSING HIGH CRANKCASE PRESSURE. BECAUSE THE CRANKCASE PRESSURE VALUE IS DISPLAYED IN ONLY TENTHS OF A PSI, I DO NOT HAVE A WAY TO MEASURE CRANKCASE PRESSURE TO A THOUSANDTH OF A PSI, AS REQUIRED BY TROUBLESHOOTING GUIDE. I CAN START A TCS CASE TO ASK WHY TROUBLESHOOTING IS UNFEASIBLE, HOWEVER I DO NOT THINK THE AIR COMPRESSOR IS THE CULPRIT ANYWAY SO I CONTINUED TO TURBO INSPECTION. I CHECKED COMPRESSOR OUTLET FOR OIL/ FUEL CONTAMINATION, NEITHER FOUND, HOWEVER I NOTICED EVIDENCE OF TURBINE CONTACTING HOUSING, TOOK PICTURE. THIS IS MOST LIKELY WHAT WAS CAUSING THE "FLUTTERING" SOUND. REMOVED AIR INTAKE PIPING FROM TURBO AND CHECKED SHAFT. FOUND UP AND DOWN MOVEMENT IN SHAFT, BEARINGS ARE BAD, TOOK VIDEO RECORDING OF COMPRESSOR SHAFT MOVEMENT. RECOMMEND REPLACING TURBO. RECOMMEND REPLACING CCV FILTER ELEMENT TO ADDRESS FAULT P1407.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE		DECOIN FICIT	TOTALO
INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE	The factory warranty constitutes all of the warranties with respect to	LABOR AMOUNT	
SHOWN. SERVICES DESCRIBED WERE PERFORMEDAT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE	the sale of this itemitiems. The Seller hereby expressly disclaims all warrantiles either express or implied, including any implied warranty of merchantability or fitness tor a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/fitems.	PARTS AMOUNT	
VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED		GAS, OIL, LUBE	
UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS		SUBLET AMOUNT	
CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT		MISC. CHARGES	
NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	

STATEMENT OF DISCLAIMER

CUSTOMER #: 139798 UNIT# 11

4026SM

JACKSON GROUP PETERBILT

- SALEM 1150 Hawthorne Avenue NE

Salem, OR 97301 Phone (971) 345-3220 Jackson Group PO Box 2208

Decatur, AL 35609-2208

INVOICE

BIRD LOGISTICS 17878 BLUE HERON DR

LAKE OSWEGO, OR 97034

HOME: 503-381-4408 CONT: 503-381-4408

DUPLICATE 1 PAGE 3

BUS: CELL:					Phone: (800) 332-9140 SERVICE ADVISOR: 3117 Mychal Swigart						
COLOR	YEAR					VIN		LICENSE		MILEAGE IN/OUT	
	16	PET	ERBILT 38	9		1XPXI	DP9X7GD34925	1	482486	/482486	T1981
DEL DATE	PROD. I	DATE	WARR, EXP.	Pl	ROMIS	ED	PO NO.	RATE	PAYMENT	INV. DA	ATE .
31JUL17 DE	 15JUI	15	31JUL2019	14:3	7 04	OCT24	9999`	0.00	CASH	100CT2	24
R.O. OPEN	IED		READY	OF	TIONS	ST	K:GD349251 DI	R:P840	FRN:S1153	943	
				AX	L:MC	N02219	9505				
30SE	P24		100CT2	4							
LINE OPCOD	E TEC	HT	YPE HOURS	 				LIS	r ne	T TOI	'AL

3517-REMOVED AND INSTALLED CCV FILTER AND TURBO PRESSURE TEST FOUND LEAK TOP RADIATOR

C CHECK HC DOSER

MISC MISC REPAIRS

	2989 C		925.00	925.00	
1	2880215CUM GASKET, AFM DEVICE	22.49	19.76	19.76	
1	D39057MSC GR.8HXCAPSCREW3/8-16X1-3/4	0.36	0.26	0.26	
1	500002MSC G9 FLT WSHRS USS 3/8 ZNC YL	0.18	0.14	0.14	
1	39653MSC GR. C-NE8 NYL INS LOCK NUT 3/8-16	0.22	0.15	0.15	
1	M50-6031-71132500 HOSE ASSY-HTD DEF PRES (6				
Х	2500MM)	508.71	455.81	455.81	
1	2012212PE GASKET, AFM DEVICE	53.54	50.87	50.87	

482486

2989- I STARTED REMOVING DEF DOSER TO CHECK DELIVERY FOR CUSTOMER COMPLAINT FOR UNIT USING TOO MUCH DEF. BOLTS WERE SEIZED AND WOULD BREAK BEFORE COMING LOOSE. NEED TO APPLY HEAT AND TRY TO GET BOLTS OUT WITHOUT BREAKING THEM. STOPPED DIAG, CUSTOMER DOES NOT WANT FURTHER DIAG. REPAIR COMPLETE.

2989- CUSTOMER APPROVED DEF DOSER REMOVAL FOR TESTING. I USED HEAT AND LUBE AND BEGAN REMOVING THE BOLTS. THE BOLT CLOSEST TO THE GROUND WOULD NOT BUDGE. AFTER HEATING MULTIPLE TIMES, LUBE AND USING AIR HAMMER TO VIBRATE MATERIAL, THE BOTTOM BOLT BROKE BEFORE COMING LOOSE. DOSER WAS SEIZED TO DECOMP TUBE, USED HAMMER TO BREAK IT LOOSE. THE DEF PRESSURE LINE RUPTURED AT BACK OF DOSER CONNECTION WHEN REMOVING DOSER. ORDERED NEW DEF PRESSURE LINE. STARTED EXTRACTING BROKEN BOLT. 2989- I PUT VISE GRIPS ON STUD OF BROKEN BOLT AND REPEATED PROCESS TRYING TO GET BOLT TO BREAK FREE, BOLT SNAPPED AGAIN. DRILLED HOLE THROUGH CENTER OF BROKEN BOLT, FILLED OPENING WITH PENETRATING OIL, HEATED AND TRIED EXTRACTING. BOLT WILL NOT COME LOOSE. MOVED TO LARGER DRILL BIT, DRILLED THROUGH BOLT AND RE-TAPPED THREADS. WAITING ON PARTS.

2989- I REMOVED AND REPLACED DEF PRESSURE LINE. CONNECTED TO DAIVE4 AND PERFORMED DEF SYSTEM PRIME TEST. DEF SYSTEM PRIMED SUCCESSFULLY,

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or	LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE	TOTALS
warrenty of merchanfability or fitness for a particular purpose. Seller neither assumes nor	SUBLET AMOUNT MISC. CHARGES	
assume for it any liability in connection with the sale of this item/items.	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	
	of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	The lactory warranty constitutes all of the warrantiles with respect to the sale of this item/litems. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. CUSTOMER SIGNATURE LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES TOTAL CHARGES LESS INSURANCE SALES TAX PLEASE PAY

STATEMENT OF DISCLAIMED

BIRD LOGISTICS

CUSTOMER #: 139798 UNIT# 11

4026SM

JACKSON GROUP PETERBILT

- SALEM

1150 Hawthorne Avenue NE

Salem, OR 97301 Phone (971) 345-3220 Jackson Group PO Box 2208

Decatur, AL 35609-2208 Phone: (800) 332-9140

1248.75

1248.75

INVOICE

DUPLICATE 1

PAGE 4

17878 BLUE HERON DR LAKE OSWEGO, OR 97034

HOME:503-381-4408 CONT:503-381-4408

3117 Mychal Swigart SERVICE ADVISOR: BUS: CELL: MAKE/MODEL COLOR YEAR LICENSE MILEAGE IN/OUT TAG VIN 16 PETERBILT 389 1XPXDP9X7GD349251 482486/482486 T1981 PROD. DATE WARR, EXP. **PROMISED** PO NO. RATE INV. DATE DEL DATE PAYMENT 31JUL17 DD15JUL15 31JUL2019 14:37 04OCT24 9999` 0.00 CASH 100CT24 OPTIONS: STK:GD349251 DLR:P840 TRN:S1153943 R.O. OPENED READY AXL:MON02219505 30SEP24 100CT24 LINE OPCODE TECH TYPE HOURS LIST NET TOTAL CHECKED DOSER, IT IS NOT LEAKING. I PERFORMED DEF SYSTEM DELIVERY TEST, TEST PASSED. DEF DELIVERY SPECIFICATION IS 2.78 OZ- 3.88 OZ, RECEIVED 3.6 OZ DURING TEST, VALUE IS AT THE HIGH-END OF SPEC BUT PASSES. REINSTALLED DOSER WITH NEW GASKET. ANOTHER CAUSE FOR HIGH DEF CONSUMPTION IS POOR SCR EFFICIENCY. I STARTED STATIONARY REGEN AND RECORDING TO MONITOR SCR EFFICIENCY AND NOx CONVERSION. ****************** D** INSTALL NEW SUSPENSION COMPONENTS PER CUSTOMER REQUEST STA STEER AXLE REPAIR 3517 C 2989 C 1110.00 1110.00 4 4247-0410-0100 TUBING-100'/RL CONT BLACK BLACK TYPE A 2.72 0.74 0.68 482486 3517-REMOVED AND INSTALLED FRONT SUSPENSION AIR BAG VALVE ******************* E** REMOVE AND REPLACE RADIATOR FOR LEAKING AT JOINT OF PLASTIC AND METAL TANKS CA1 RADIATOR, R&R, LEAKS WATER/PLUGGED - CA1

1 N4751001 KIT-MOUNTING RADIATOR/CHARGE AIR COOLER 156.74 132.85 132.85 1 RAD42-10303TRP RADIATOR-KENWORTH/PETERBILT 08-013 805.82 787.25 787.25 1 CT300LTRP CLAMP-CONST TOROUE HD SS #48 21.74 10.76 10.76 482486 3517-removed and installed radiator coolant pressure test inspection for coolant leaks no leaks found *****************

STATEMENT OF DISCLAIMER DESCRIPTION TOTALS STATEMENT OF DISCLAIMER
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3517

. 16

UNIT# 11

COLOR

BUS:

CUSTOMER #: 139798

4026SM

JACKSON GROUP PETERBILT

- SALEM

1150 Hawthorne Avenue NE Salem, OR 97301 Phone (971) 345-3220

> Jackson Group PO Box 2208

> > NET

TOTAL

500.00

70.08

18090.04

Decatur, AL 35609-2208 Phone: (800) 332-9140

INVOICE

DUPLICATE 1

BIRD LOGISTICS 17878 BLUE HERON DR LAKE OSWEGO, OR 97034

YEAR

HOME: 503-381-4408 CONT: 503-381-4408

CELL:

MAKE/MODEL

PAGE 5

3117 Mychal Swigart SERVICE ADVISOR: LICENSE TAG VIN MILEAGE IN/OUT

PETERBILT 389 1XPXDP9X7GD349251 482486/482486 T1981 16 RATE **DEL DATE** PROD. DATE WARR, EXP. PROMISED PO NO. PAYMENT INV. DATE 31JUL17 DD15JUL15 31JUL2019 14:37 04OCT24 9999` 0.00 100CT24 CASH

R.O. OPENED READY OPTIONS: STK:GD349251 DLR:P840 TRN:S1153943

AXL:MON02219505 30SEP24 100CT24

LINE OPCODE TECH TYPE LIST HOURS ***************************

ESTIMATE: 0.00

010CT24 09:18 SA: 3117

CONTACT:

CUSTOMER PAY Misc. Shop Supplies for Repair Order FOR REPAIR ORDER CEL, TURBO FLUTTERS, CHECK HC PETERBILT "TRUCKCARE" DOSER (800)473-8372

24 HOUR EMERGENCY ROADSIDE SERVICE

WWW.PETERBILT.COM

TAX CHARGED-ESTIMATED OREGON CAT RECV

TAX CHARGED-ESTIMATED OREGON CAT RECV

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMEDAT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPERSENTATIVE

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

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STATEMENT OF DISCLAIMER

CUSTOMER SIGNATURE

TOTALS DESCRIPTION 6258.75 LABOR AMOUNT 11201.21 PARTS AMOUNT GAS, OIL, LUBE 0.00 0.00 SUBLET AMOUNT 560.00 MISC. CHARGES 18019.96 TOTAL CHARGES 0.00 LESS INSURANCE SALES TAX 70.08 **PLEASE PAY**

THIS AMOUNT

CUSTOMER COPY

MANUFACTURER'S REPRESENTATIVE.

(SIGNED)

CUSTOMER #: 139798

UNIT# 11

4398SM

Potabile 5(ET

JACKSON GROUP PETERBILT

- SALEM

1150 Hawthorne Avenue NE Salem, OR 97301 Phone (971) 345-3220 Jackson Group

PO Box 2208 Decatur, AL 35609-2208 Phone: (800) 332-9140

INVOICE

DUPLICATE 1

BIRD LOGISTICS 17878 BLUE HERON DR LAKE OSWEGO, OR 97034

HOME: 503-381-4408 CONT: 503-381-4408

PAGE 1

3073 Thomas Odell SERVICE ADVISOR: CELL: BUS: MAKE/MODEL LICENSE MILEAGE IN/OUT TAG COLOR YEAR VIN 1XPXDP9X7GD349251 506480/506480 T2253 16 PETERBILT 389 PROD. DATE WARR, EXP. PO NO. RATE **PAYMENT** INV. DATE PROMISED **DEL DATE** 31JUL17 DD15JUL15 31JUL2019 9999` 10:45 09JAN25 0.00 CASH 09JAN25 SOLD-STK:GD349251 DLR:P840 TRN:S1153943 R.O. OPENED READY OPTIONS: AXL:MON02219505

07JAN25 09JAN25

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL A Peterbilt Platinum Courtesy Inspection PPCI Peterbilt Platinum Courtesy Inspection 15.00 15.00 3517 CPCI SCPN PACCAR SERVICE COUPON 010825-YJMEJ -15.00-15.00 506480 3517- PERFORMED COURTESY INSPECTION

B PERFORM QUICK LUBE.

QUICK ***QUICK-LUBE SPECIAL***

3517 CQ 199.95 199.95 SCPN PACCAR SERVICE COUPON 010825-N7LP7 -15.00-15.002277129PE FILTER-FUEL 63.75 1 FS19765FLG SEPERATOR-FUEL FILTER 20.25 1948921PE PACCAR OIL ELEMENT 47.79 1 1922496PE PACCAR OIL ELEMENT-CENTRIFUGAL 51.25 1 TWS0013 FLUID-WINDSHIELD WASH -20 DEG 1GA 4.47 JUG

45 257004-990 DELO 400 XLE SB, 15W-40 BULK 506480 3517- PERFORMED QUICK LUBE PM SERVICE. DRAINED OIL, REPLACED OIL FILTER. REFILLED UNIT WITH FRESH OIL, REMOVED AND REPLACED FUEL FILTERS. GREASED CHASSIS. CHECKED ALL FLUIDS, ALL LEVELS GOOD AND FLUID

CONDITION LOOKS GOOD. COMPLETED PAPERWORK. SERVICE COMPLETE. ****************

C CHECK AND REPAIR L/R WINDOW INOP

MISC MISC REPAIRS

1780.00 1780.00 4042 1 WNR021000-L REGULATOR-WINDOW ELECT W/MOTOR 212.62 1 WNR021000-R REGULATOR-WINDOW ELECT W/MOTOR

RH PB

1 K181265BXW WS-24 WHEEL SPEED SENSOR 75.5 90

89.00 DEGREE

506480

(SIGNED)

4042- CONFIRMED BOTH WINDOWS INOP AT THE SWITCH. REMOVED SWITCH

COVER FROM DRIVER SIDE AND TESTED FOR VOLTAGE WHEN THE SWITCH IS PUSHED

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMEDAT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

STATEMENT OF DISCLAIMER STATEMENT OF DISCLAIMER
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CUSTOMER SIGNATURE

DESCRIPTION **TOTALS** LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES LESS INSURANCE SALES TAX PLEASE PAY

THIS AMOUNT

828.00

214.06

CUSTOMER COPY

CUSTOMER #: 139798

UNIT# 11

4398SM

Peterbilt 25

JACKSON GROUP PETERBILT

- SALEM

1150 Hawthorne Avenue NE Salem, OR 97301 Phone (971) 345-3220 Jackson Group PO Box 2208

Decatur, AL 35609-2208 Phone: (800) 332-9140

TOTAL

INVOICE

BIRD LOGISTICS 17878 BLUE HERON DR LAKE OSWEGO, OR 97034

HOME: 503-381-4408 CONT: 503-381-4408

DUPLICATE 1 34 PAGE 2 ONT:503-381-4408

3073 Thomas Odell CELL: SERVICE ADVISOR: BUS: COLOR YEAR MAKE/MODEL VIN LICENSE MILEAGE IN/OUT TAG 16 PETERBILT 389 1XPXDP9X7GD349251 506480/506480 T2253 **DEL DATE** PROD. DATE WARR, EXP. **PROMISED** PO NO. RATE PAYMENT INV. DATE 31JUL17 DD15JUL15 31JUL2019 9999 10:45 09JAN25 0.00 CASH 09JAN25 R.O. OPENED READY **OPTIONS:** SOLD-STK:GD349251 DLR:P840 TRN:S1153943 AXL:MON02219505 07JAN25 09JAN25

LIST NET FOUND THAT THERE IS 10.8V GOING TO THE MOTOR FROM THE SWITCHES ON THE DRIVER SIDE. VERIFIED THE SAME ON THE PASSENGER SIDE. SWAPPED DRIVER SIDE SWITCHES FROM ANOTHER TRUCK AFTER VERIFYING PROPER FUNCTIONALITY TO DOUBLE VERIFY IT WAS NOT A FAULTY SWITCH. WINDOWS DID NOT FUNCTION WITH OTHER SWITCH.

4042- DISCONNECTED WINDOW SWITCHES FROM DRIVER SIDE. REMOVED DOOR PANEL AND BACKING PLATE. RECONNECTED SWITCHES. DISCONNECTED WINDOW MOTOR CONNECTOR. TESTED FOR VOLTAGE WHEN THE WINDOW SWITCH WAS PRESSED AND FOUND THAT THERE IS 11.48V GOING TO THE CONNECTOR. BACK PROBED CONNECTOR WHILE IT WAS PLUGGED IN AND TESTED FOR VOLTAGE FOUND 9.38V AT THE CONNECTOR WHEN THE SWITCH IS PRESSED WITH NO MOTOR MOVEMENT. REPEATED SAME PROCEDURE FOR THE PASSENGER SIDE WINDOW MOTOR WITH THE SAME RESULTS. 11.45 AT THE CONNECTOR AND 11.45 WHEN BACK PROBED. USED POWER PROBE TO TRY AND ACTIVATE THE WINDOW MOTORS WITH NO SUCCESS. SUBMITTED P&A FOR BOTH WINDOW MOTORS. ADVISED.

4042- REMOVED MOUNTING SCREWS AND REMOVED WINDOW REGULATOR. PLUGGED IN NEW REGULATOR AND VERIFIED OPERATION. INSTALLED NEW REGULATOR WITH SAME MOUNTING SCREWS. ENSURED NOTHING WAS IN THE TRAVEL PATH OF THE WINDOW. REINSTALLED BACKING PLATE FOR DOOR PANEL WITH SAME MOUNTING SCREWS. RECONNECTED ALL ELECTRICAL CONNECTORS AND VERIFIED ALL DOOR SWITCHES FUNCTION AS THEY SHOULD. REPEATED THE PROCESS FOR THE PASSENGER SIDE WINDOW REGULATOR. VERIFIED ALL ELECTRICAL OPERATION AS WELL AS DOOR LOCKS AND LATCHES.

4042- AFTER TEST DRIVE UNIT CAME BACK WITH PASSENGER DOOR NOT OPENING FROM THE INSIDE. REMOVED DOOR PANEL AND BACKING PLATE. INSPECTED AND FOUND THAT THE RELEASE CABLE HAD COME OUT OF THE HOLDER ON THE BACKING PANEL. USED MASKING TAPE TO SECURE INTO CLIP ON BACKING PLATE. CLOSED DOOR AND OPERATED HANDLE FROM INSIDE. DOOR OPENED AS IT SHOULD. REINSTALLED BACKING PLATE AND DOOR PANEL ENSURING DOOR OPENED FROM THE INSIDE AS EACH PIECE WAS MOUNTED.

D CHECK D/L CUSTOMER COMPLAINT OF VIB BETWEEN 55AND 60 MPH MISC MISC REPAIRS

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UNIT# 11

CUSTOMER #: 139798

4398SM

JACKSON GROUP PETERBILT

Petalelle 5/6

- SALEM

1150 Hawthorne Avenue NE Salem, OR 97301 Phone (971) 345-3220 Jackson Group PO Box 2208

Decatur, AL 35609-2208 Phone: (800) 332-9140

INVOICE

BIRD LOGISTICS

17878 BLUE HERON DR

LAKE OSWEGO, OR 97034

HOME: 503-381-4408 CONT: 503-381-4408

DUPLICATE 1 PAGE 3

3073 Thomas Odell BUS: SERVICE ADVISOR: CELL: MAKE/MODEL COLOR YEAR LICENSE VIN MILEAGE IN/ OUT TAG PETERBILT 389 1XPXDP9X7GD349251 16 506480/506480 PROD. DATE WARR. EXP. PROMISED PO NO. RATE **DEL DATE** PAYMENT INV. DATE

31JUL17 DD15JUL15 31JUL2019 9999` 09JAN25 10:45 09JAN25 0.00 CASH R.O. OPENED READY OPTIONS: SOLD-STK:GD349251 DLR:P840 TRN:S1153943

AXL:MON02219505 07JAN25 09JAN25

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL 3517 220.00 220.00

506480

3517- INSPECTED THE DRIVELINE AND SUSPENSION, ALL COMPONENTS CHECKED OUT GOOD.

3073- TEST DRIVE UNIT WILL NEED TO HAVE D/L CHECKED.

E ADJ CLUTCH

CL1 MISC REPAIRS - MISC

3517 C 100.00 100.00

140.00

506480 3517- ADJUSTED CLUTCH TO SPEC

F LOW AIR FLOW ON DEFROST LOW ON L-SIDE NONE ON R-SIDE

MISC MISC REPAIRS

4042 C 220.00

506480 4042- REMOVED INSPECTION COVER AND INSPECTED A/C FILTER. FOUND DIRTY AND BLEW OUT. REMOVED CENTER DASH PANEL AND INSPECTED DEFROST DUCTING. FOUND DUCTING WAS LOOSE AND FULL OF DEBRIS. WAS ABLE TO REMOVE THE DEBRIS. SNAPPED DUCT INTO PLACE AND VERIFIED AIR FLOW IS MUCH STRONGER THAN PREVIOUSLY ON BOTH DRIVER AND PASSENGER SIDE.

G LEFT SIDE STEER AXLE BRAKE SHOES JUST REPLACED. CUSTOMER COMPLAINT OF BRAKE GETTING HOT LEFT SIDE STEER AXLE. CHECK AND REPAIR

STA STEER AXLE REPAIR

3517 C

1 JH45820 HOSE-AIR BRAKE ASSY #8 SWVL-ENDS 45,

20"

1 AP2177 ADAPTER-SAE45 BRS 45MALEL

21.81

220.00

140.00

7.65

506480 3517- INSPECTED STEER AXLE, LEFT SIDE BRAKE POSITION FOUND ADJUSTMENT OFF. RIGHT SIDE 1 AIR LINE TO BRAKE CHAMBER LEAKING AIR AS WELL AS THE FITTING. REMOVED AND REPLACED AIR LINE AND FITTING TO BRAKE CHAMBER RIGHT SIDE. ADJUSTED BOTH LEFT AND RIGHT POSITIONS TO SPEC.

REPAIR COMPLETE.

H DRIVER COMPLAINT OF TRANS MAKING GRINDING NOISE AT 25% LOAD CHECK AND

STATEMENT OF DISCLAIMER **TOTALS** ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMEDAT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUIFACTURER'S REPRESENTATIVE DESCRIPTION STATEMENT OF DISCLAIMENT The factory warranty constitutes all of the warranties with respect to the sale of this item\text{items.} The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES MANUFACTURER'S REPRESENTATIVE. TOTAL CHARGES LESS INSURANCE SALES TAX CUSTOMER SIGNATURE (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) **PLEASE PAY** THIS AMOUNT

BIRD LOGISTICS

CUSTOMER #: 139798

UNIT# 11

4398SM

JACKSON GROUP PETERBILT

- SALEM

1150 Hawthorne Avenue NE Salem, OR 97301 Phone (971) 345-3220 Jackson Group

PO Box 2208 Decatur, Al. 35609-2208 Phone: (800) 332-9140

NET

200.00

100.00

TOTAL

200.00

100.00

LIST

INVOICE

17878 BLUE HERON DR LAKE OSWEGO, OR 97034

HOME:503-381-4408 CONT:503-381-4408

DUPLICATE 1 PAGE 4

3073 Thomas Odell BUS: CELL: SERVICE ADVISOR: COLOR MAKE/MODEL YEAR VIN LICENSE MILEAGE IN/OUT TAG 16 PETERBILT 389 1XPXDP9X7GD349251 506480/506480 F2253 **DEL DATE** PROD. DATE WARR, EXP. **PROMISED** PO NO. RATE **PAYMENT** INV. DATE 31JUL17 DD15JUL15 31JUL2019 9999 10:45 09JAN25 0.00 CASH 09JAN25 R.O. OPENED READY OPTIONS: SOLD-STK:GD349251 DLR:P840 TRN:S1153943

AXL:MON02219505

09JAN25 07JAN25

LINE OPCODE TECH TYPE HOURS

MISC MISC REPAIRS

ADVISE.

3073 С

506480 3073 TEST DRIVE NEEDS MAIN BEARING IN TRANS.

J** CHECK AND REPAIR ABS LIGHT.

ABS ABS BRAKES - ABS

C 4042

1 K181265BXW WS-24 WHEEL SPEED SENSOR 75.5 90

DECREE

89.00 506480

4042- ADVISED FOREMAN OF ABS LIGHT ON IN THE DASH. WAS DIRECTED TO INSPECT FURTHER. INSPECTED SENSOR AND FOUND THAT THERE WERE TEARS IN THE WIRE COATING BUT THERE WERE NO EXPOSED WIRES. CONNECTED TO BENDIX AND READ CODES. FOUND CODES ACTIVE FOR LEFT WHEEL SPEED SENSOR OPEN OR SHORT. CONTINUED THROUGH TROUBLESHOOTING. CHECKED RESISTANCE ACROSS THE SENSOR AND FOUND 16.5 KILO OHMS. WHICH IS IN SPEC. NEXT WAS TO CHECK FOR A SHORT TO GROUND. CHECKED CONTINUITY BETWEEN EACH WIRE IN THE SENSOR AND CHASSIS GROUND. THERE WAS HIGH RESISTANCE INDICATING NO SHORT. CHECKED FOR SHORT TO VOLTAGE AND FOUND THAT THERE IS 00.00 OHM

BETWEEN EACH WIRE AND POWER. SUBMITTED P&A FOR WHEEL SPEED SENSOR. 4042- REPLACED WHEEL SPEED SENSOR. SECURED WIRE WITH ZIP TIES.

VERIFIED NO MORE ABS LIGHT IN THE DASH. ********************

ESTIMATE: 0.00

09JAN25 08:48 SA: 3073

CONTACT:

CUSTOMER PAY Misc. Shop Supplies for Repair Order FOR REPAIR ORDER

296.00

h respect to LABOR AMOUNT	
nVtems. The PARTS AMOUNT	_
express or CAS ON LINE	
anfability or SUBLET AMOUNT	
sumes nor MISC, CHARGES	
lability in TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	
	h respect to milterns. The y discialims all express or any implied antability or plar purpose, source person to liability in sale of this sale of this URE URE LEBUR AMCURT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES TOTAL CHARGES LESS INSURANCE SALES TAX PLEASE PAY

I STATEMENT OF DISCLAIMER I

BIRD LOGISTICS

CUSTOMER #: 139798

UNIT# 11

4398SM

JACKSON GROUP PETERBILT

TAG

09JAN25

TOTAL

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17878 BLUE HERON DR DUPLICATE 1 LAKE OSWEGO, OR 97034 PAGE 5 HOME: 503-381-4408 CONT: 503-381-4408

BUS: CELL: COLOR YEAR MAKE/MODEL 16 PETERBILT 389

3073 Thomas Odell SERVICE ADVISOR: LICENSE VIN MILEAGE IN/OUT

1XPXDP9X7GD349251 506480/506480 T2253

0.00

LIST

DEL DATE PROD. DATE WARR, EXP. PROMISED PO NO. RATE PAYMENT INV. DATE 31JUL17 DD15JUL15 31JUL2019 10:45 09JAN25 9999

R.O. OPENED OPTIONS: READY SOLD-STK:GD349251 DLR:P840 TRN:S1153943

AXL:MON02219505 07JAN25 09JAN25

LINE OPCODE TECH TYPE HOURS

QUICK LUBE WINDOW. STEER BRAKES. CHECK D/L. CHECK TRANS MAKINF NOISE UNDER LIGHT LOAD.

ADJ CLUTCH FOG LIGHTS.

PETERBILT "TRUCKCARE"

(800)473-8372 24 HOUR EMERGENCY ROADSIDE SERVICE

WWW.PETERBILT.COM

TAX CHARGED-ESTIMATED OREGON CAT RECV

TAX CHARGED-ESTIMATED OREGON CAT RECV

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CUSTOMER SIGNATURE

DESCRIPTION LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC, CHARGES TOTAL CHARGES LESS INSURANCE SALES TAX

18.44 **PLEASE PAY** THIS AMOUNT 4909.04

18.44

0.00 0.00

0.00

TOTALS.

2974.95

1649.65

266.00 4890.60