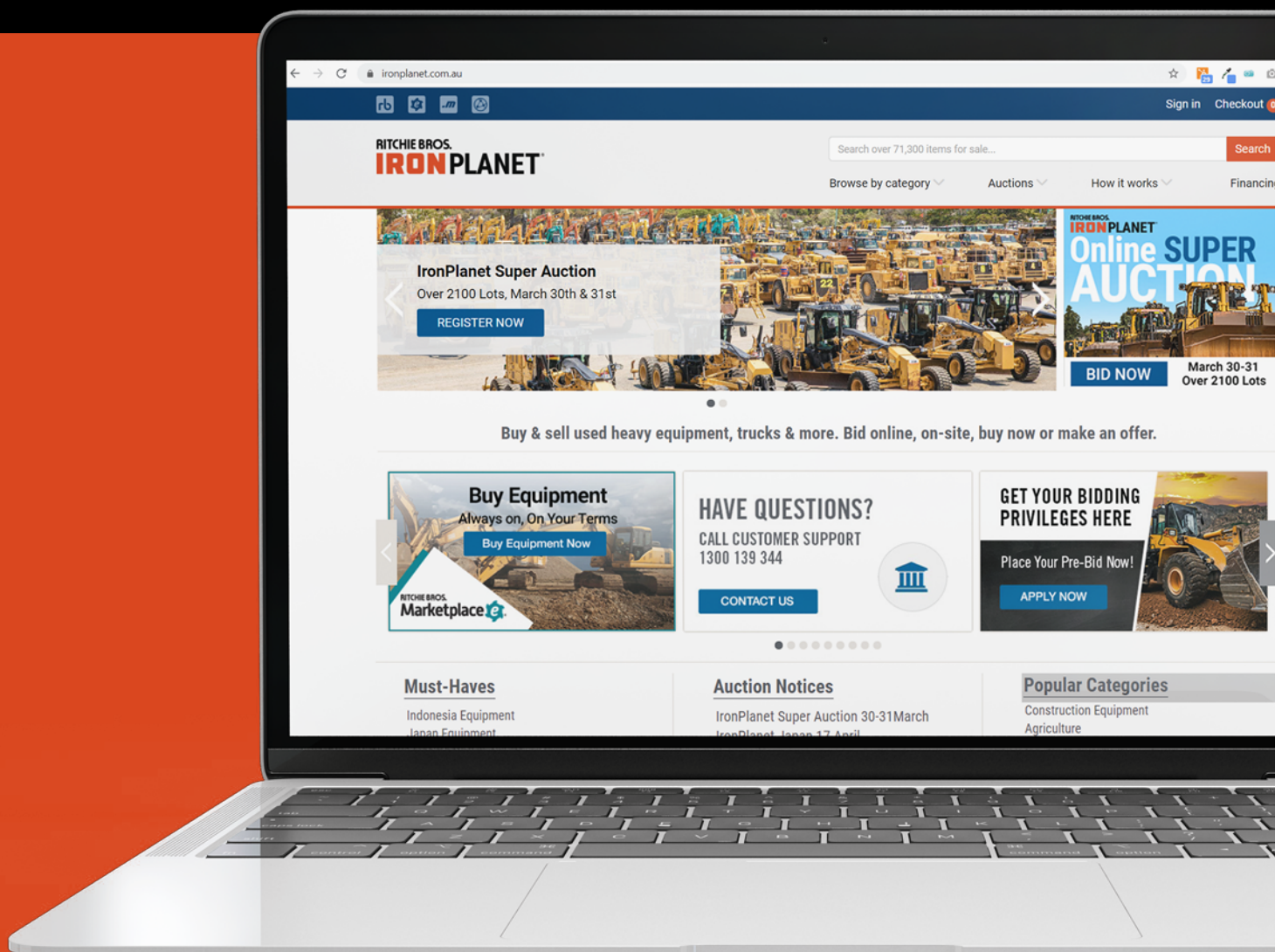


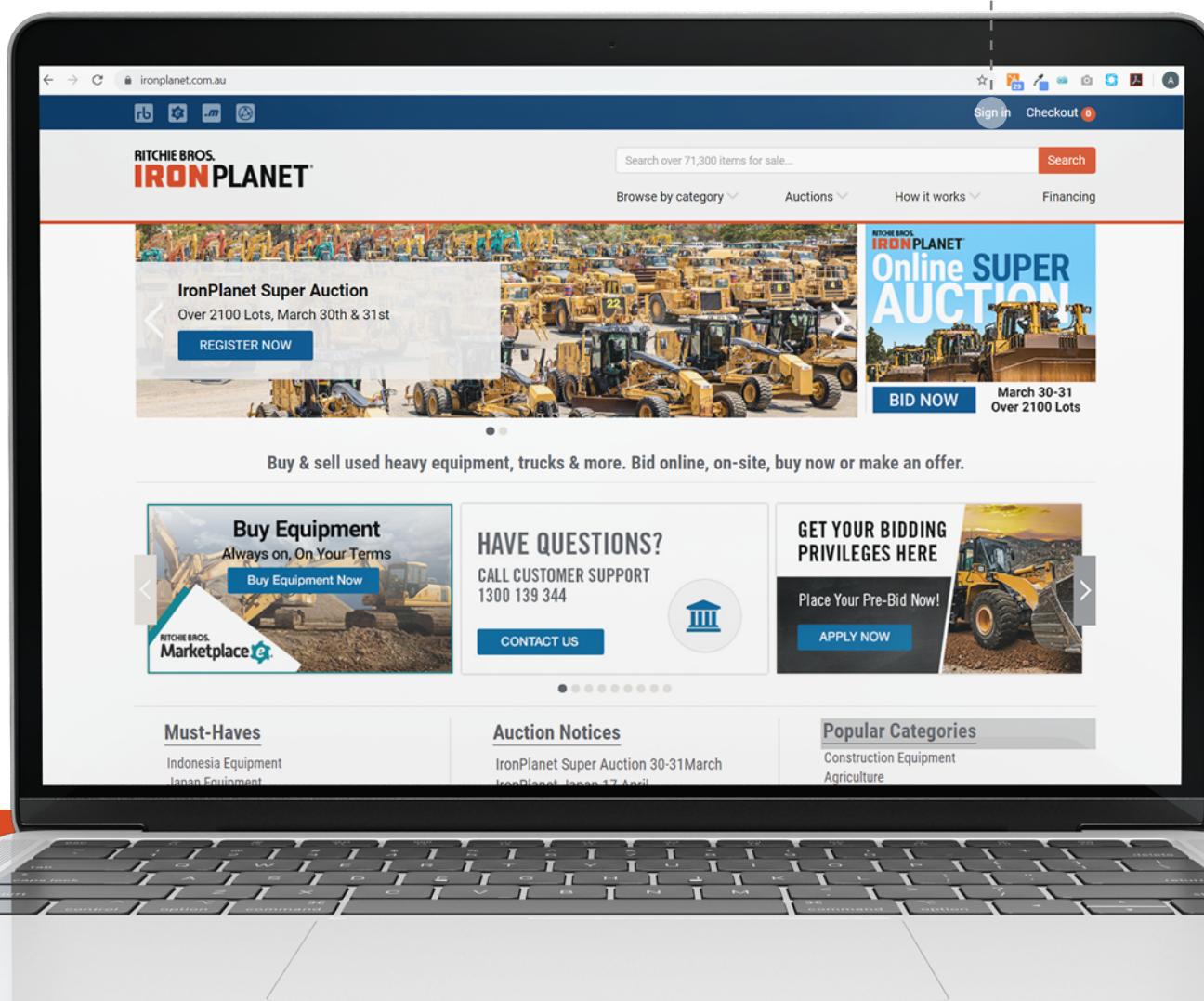
USER GUIDE

HOW TO REGISTER & REQUEST BIDDING PRIVILEGES



Signing In

1. Go to **eu.IronPlanet.com**.
2. Click **"Sign In"** in the top right hand corner

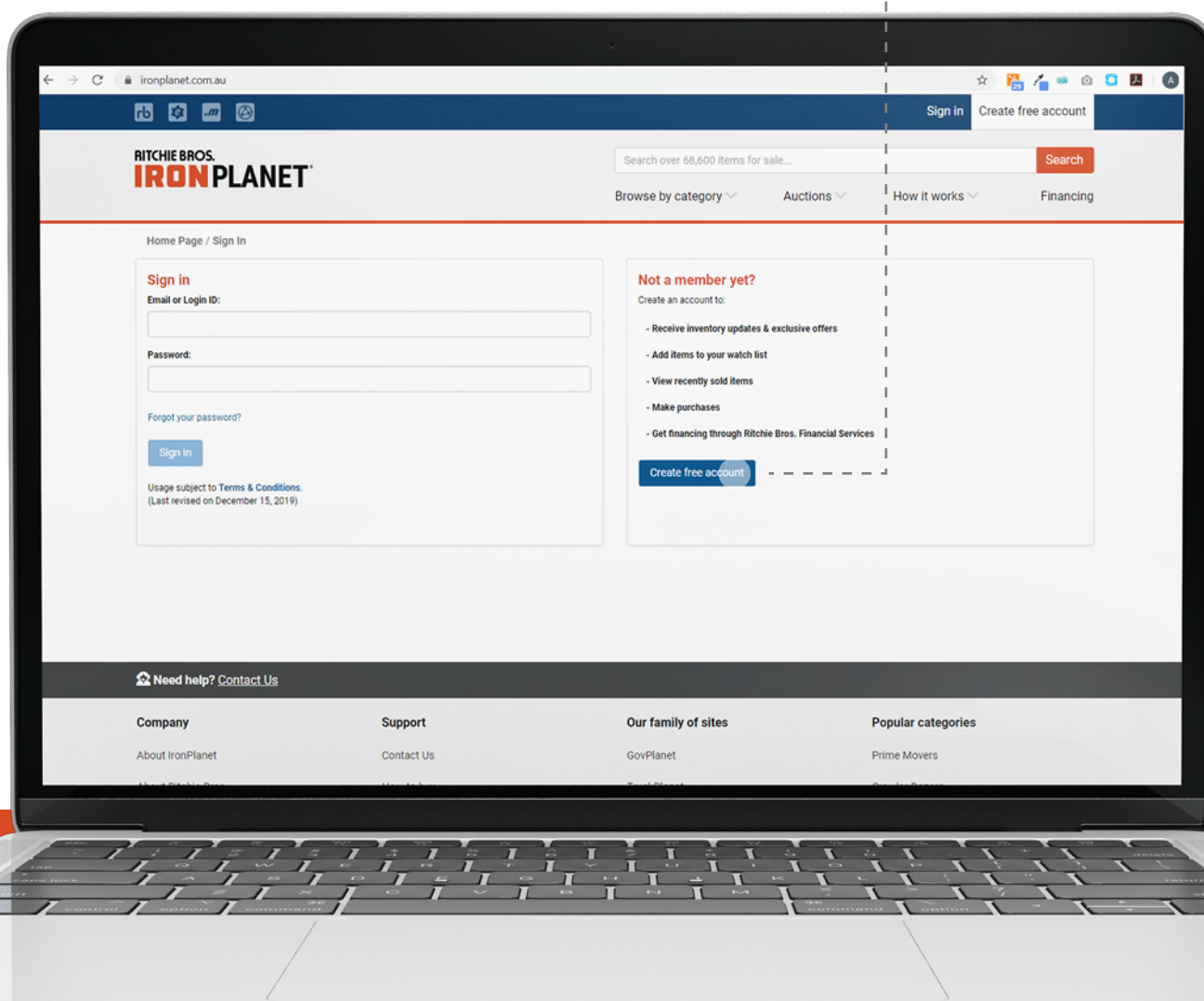


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Signing In

3. Then click on **Create Free Account**



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Create Account

4. A Pop-up will appear, **fill in the fields**

5. Click on **Create Free Account**

Create a free account

Already a member? [Sign in](#)

First Name Last Name

Phone

Email

By becoming a member, you agree to our [Terms and Conditions](#) and [Privacy Policy](#)

Create an account to:

- Receive inventory updates & exclusive offers
- Add items to your watch list
- View recently sold items
- Make purchases
- Get financing through Ritchie Bros. Financial Services

[Need help? Contact Us](#)

Company	Support	Our family of sites
About IronPlanet	Contact Us	GovPlanet

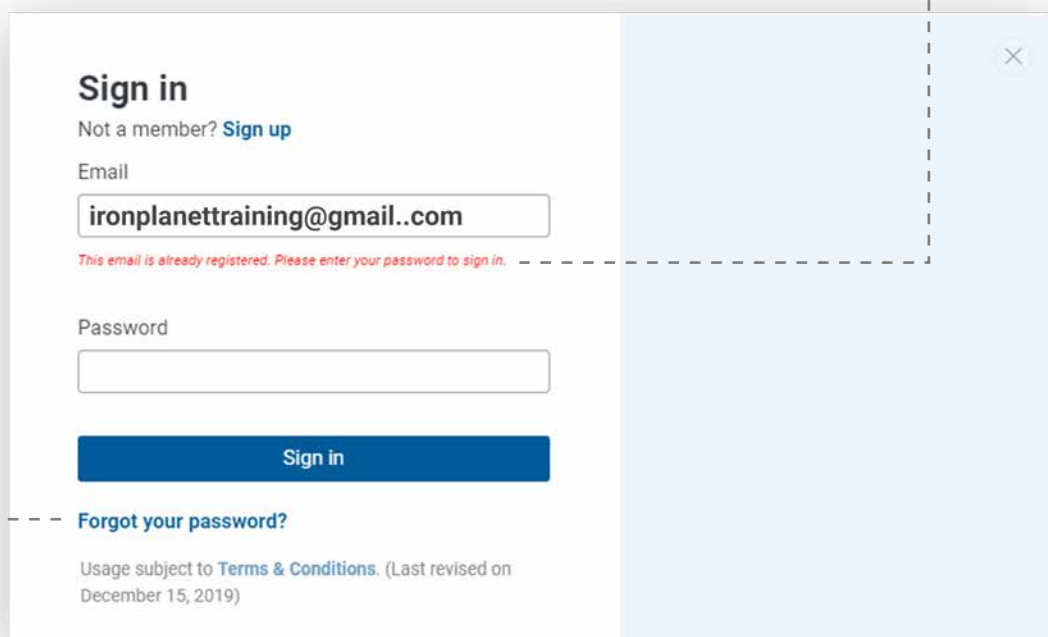
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If Already Registered

4b. If your email has been registered before. A **Message in red** will say your email is already registered.

5b. In this case, Click on **Forgot Email link to Progress**



The screenshot shows a 'Sign in' form with the following elements:

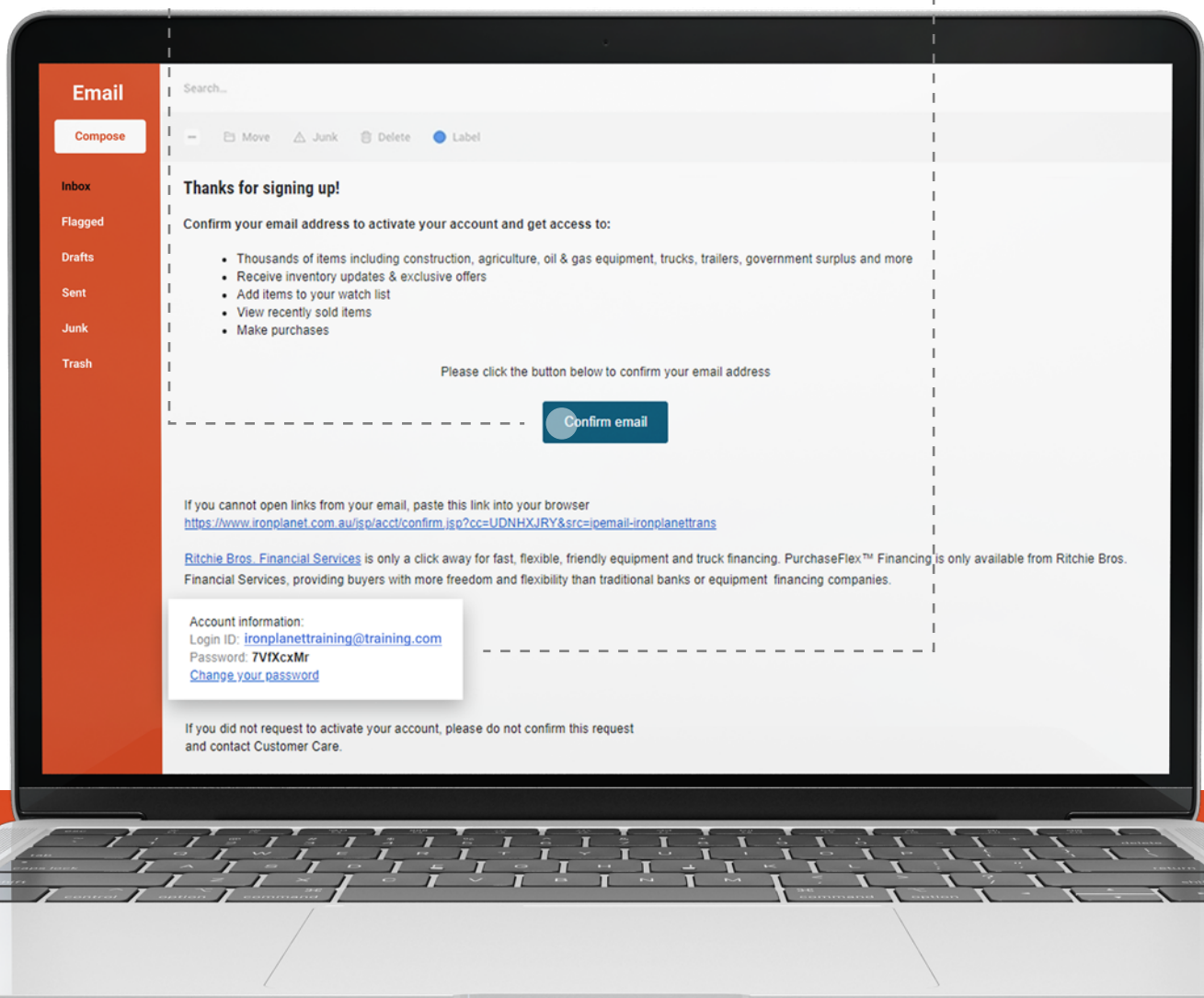
- Sign in** header
- Link: [Not a member? Sign up](#)
- Email input field containing: `ironplanettraining@gmail..com`
- Red error message: *This email is already registered. Please enter your password to sign in.*
- Password input field
- Sign in** button
- Link: [Forgot your password?](#)
- Footer text: Usage subject to [Terms & Conditions](#). (Last revised on December 15, 2019)

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Email Confirmation

6. Go to your **Email Account (Inbox)**. Retrieve your **Log In details** & click **"Confirm Email"**.



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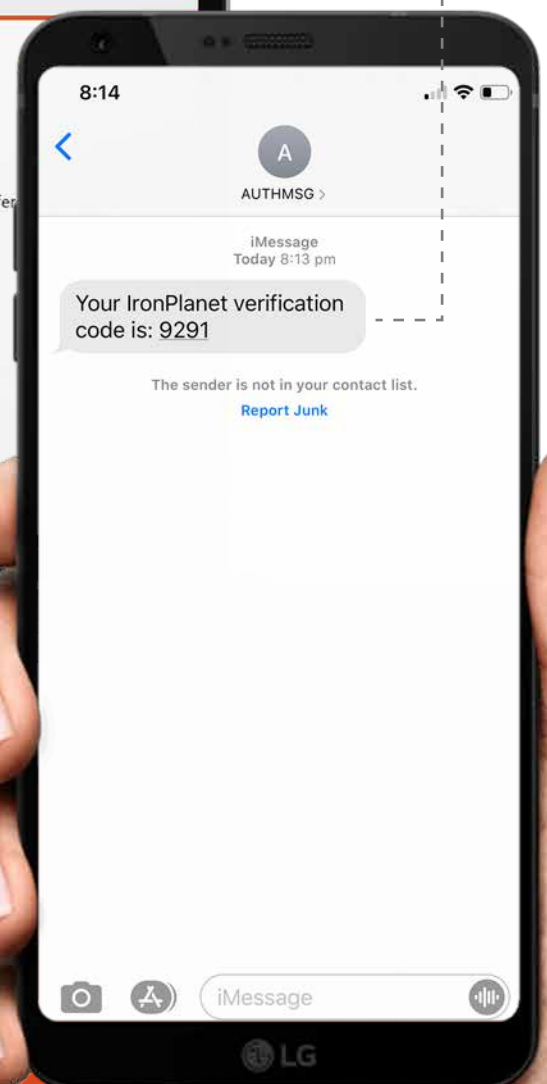
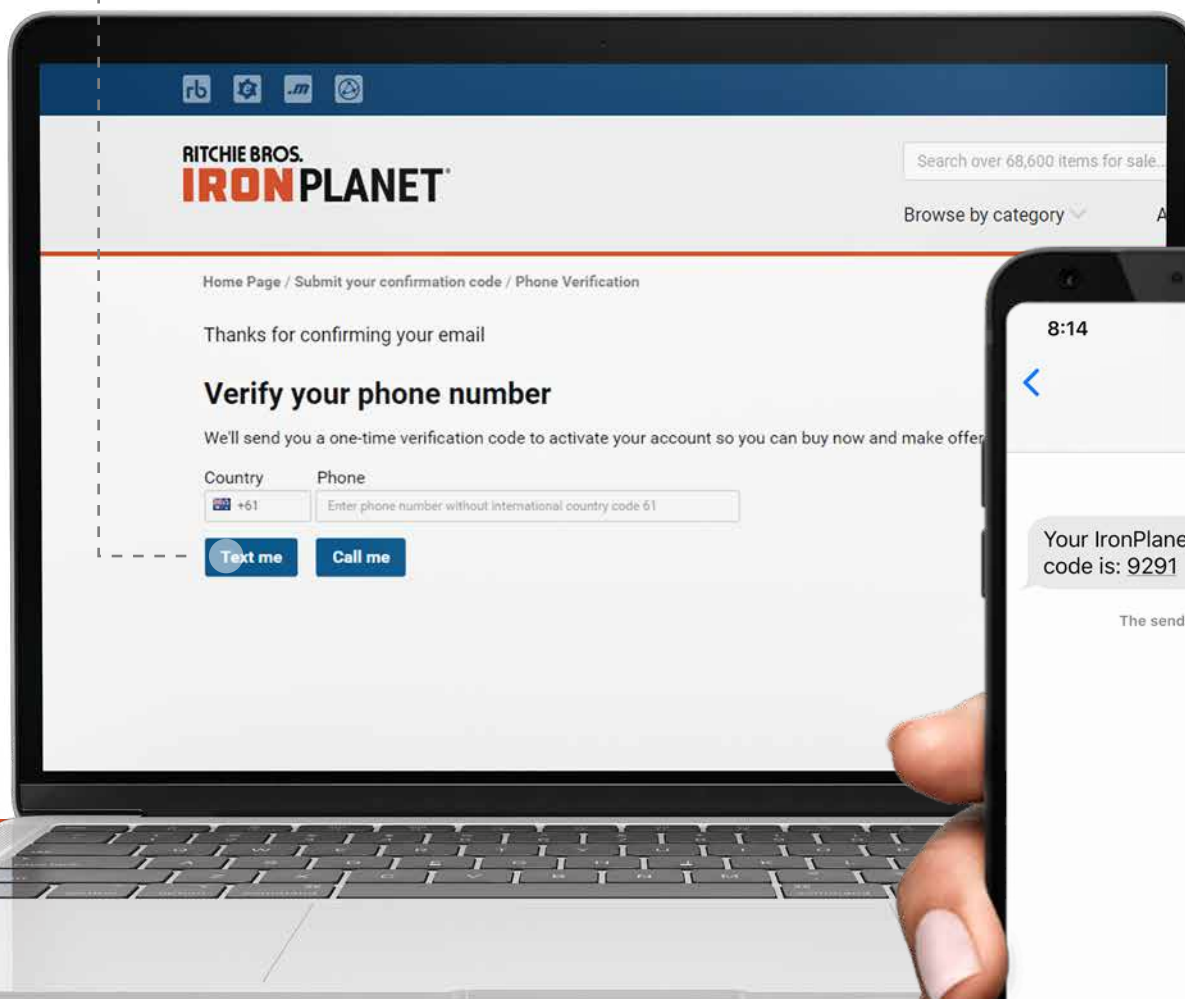
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Phone Verification

7. After confirmation, enter your phone number and click on either

Text Me or Call Me to get a unique verification code.

8. You will receive an **SMS** with a **Verification Code**

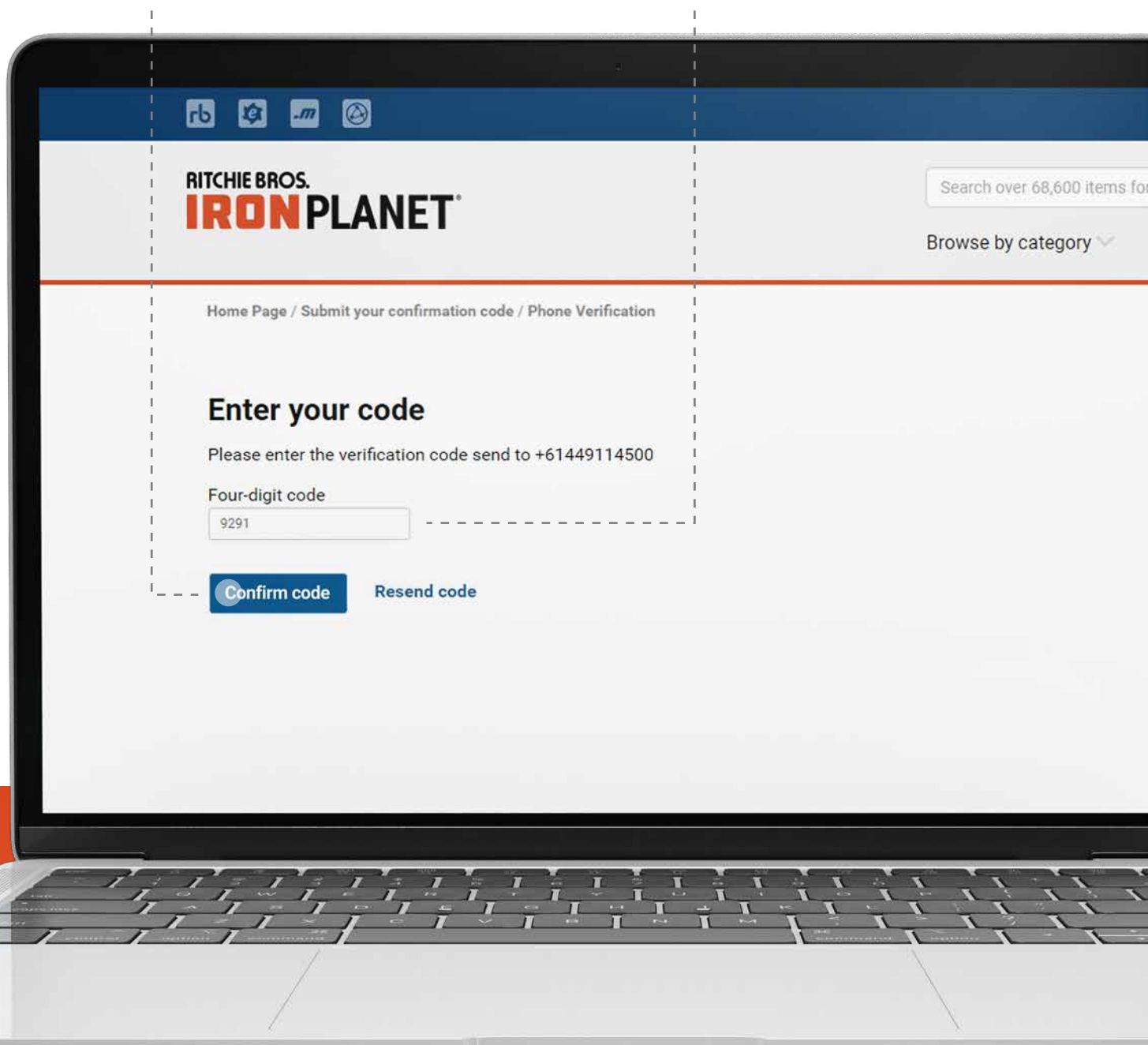


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Phone Verification

9. **"Confirm"** your code by **entering your 4 digit code** into the website.

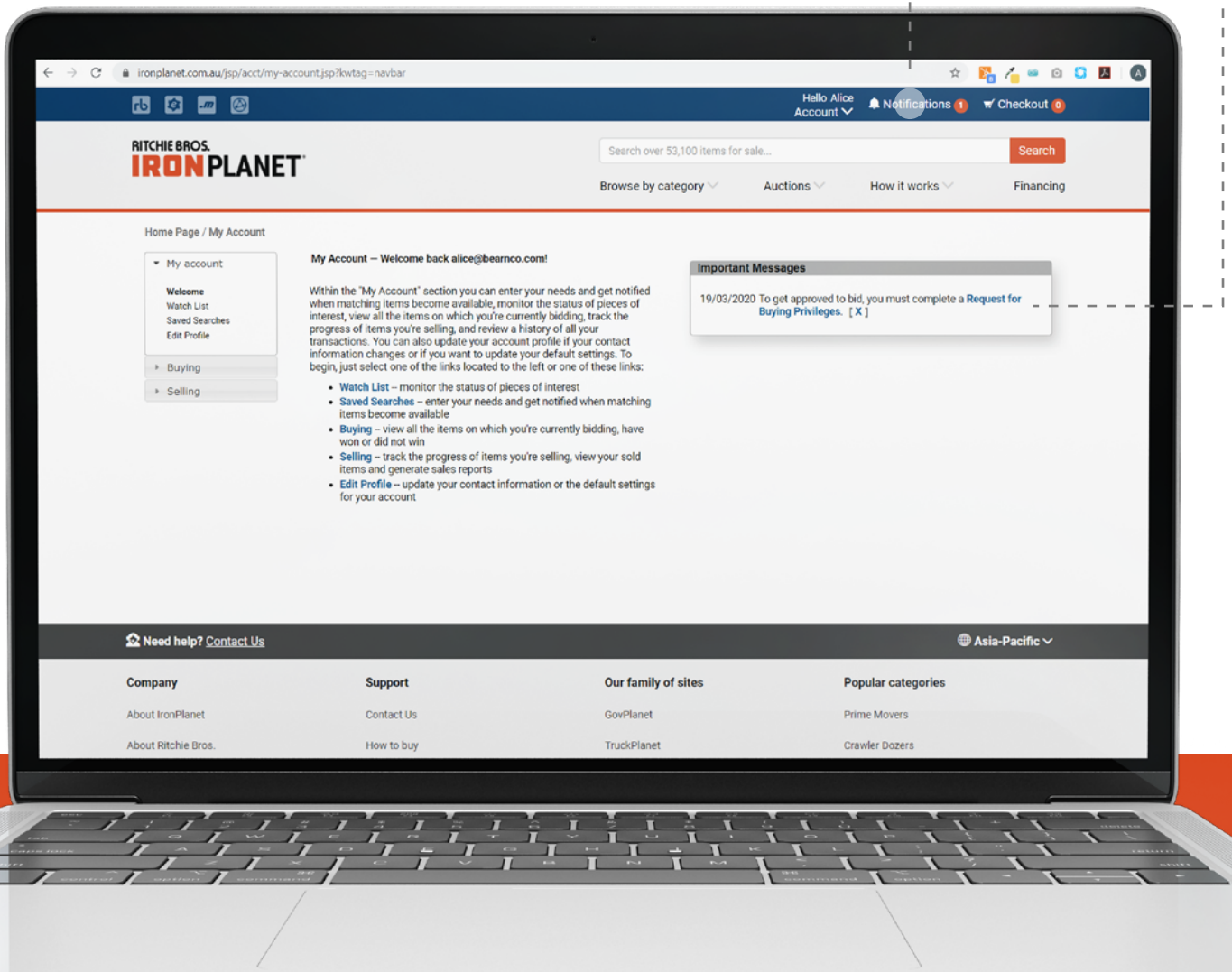


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Request Buying Privileges

10. **Sign In** to your account
11. Go to account or **Notifications**
12. Click on **Request for Buying Privileges**



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Filling Out Your Details

13. Fill out Form and accept the terms and conditions

14. Click on Submit

The screenshot displays the IronPlanet website's profile creation form. The form is titled 'Enter profile information' and contains the following fields and options:

- First Name
- Last Name
- Company Name
- ☐ N/A (This account is for personal use)
- Country: Philippines
- Address
- Postal Code
- City
- State/Province
- Are you a Reseller in the United States? ☐ Yes ☒ No
- ☒ I agree to the [IronPlanet Buyer Terms and Conditions](#).
-

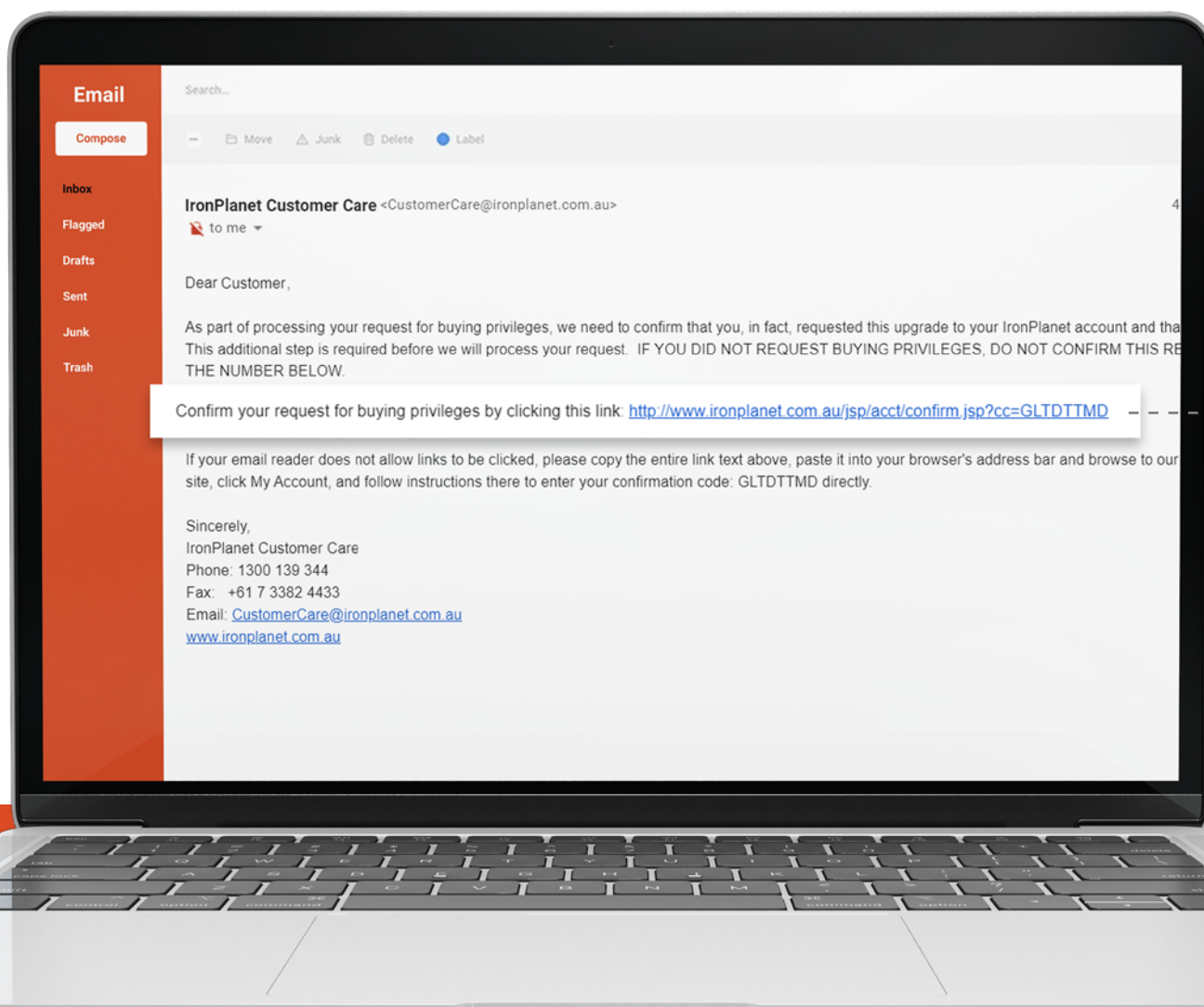
A dashed line extends from the 'Submit' button to the text '14. Click on Submit' in the instructions above. The browser's address bar shows 'ironplanet.com.au'.

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Email Confirmation

- Go to your Email Account (Inbox or check your Junk). **Click on the link to confirm your request**



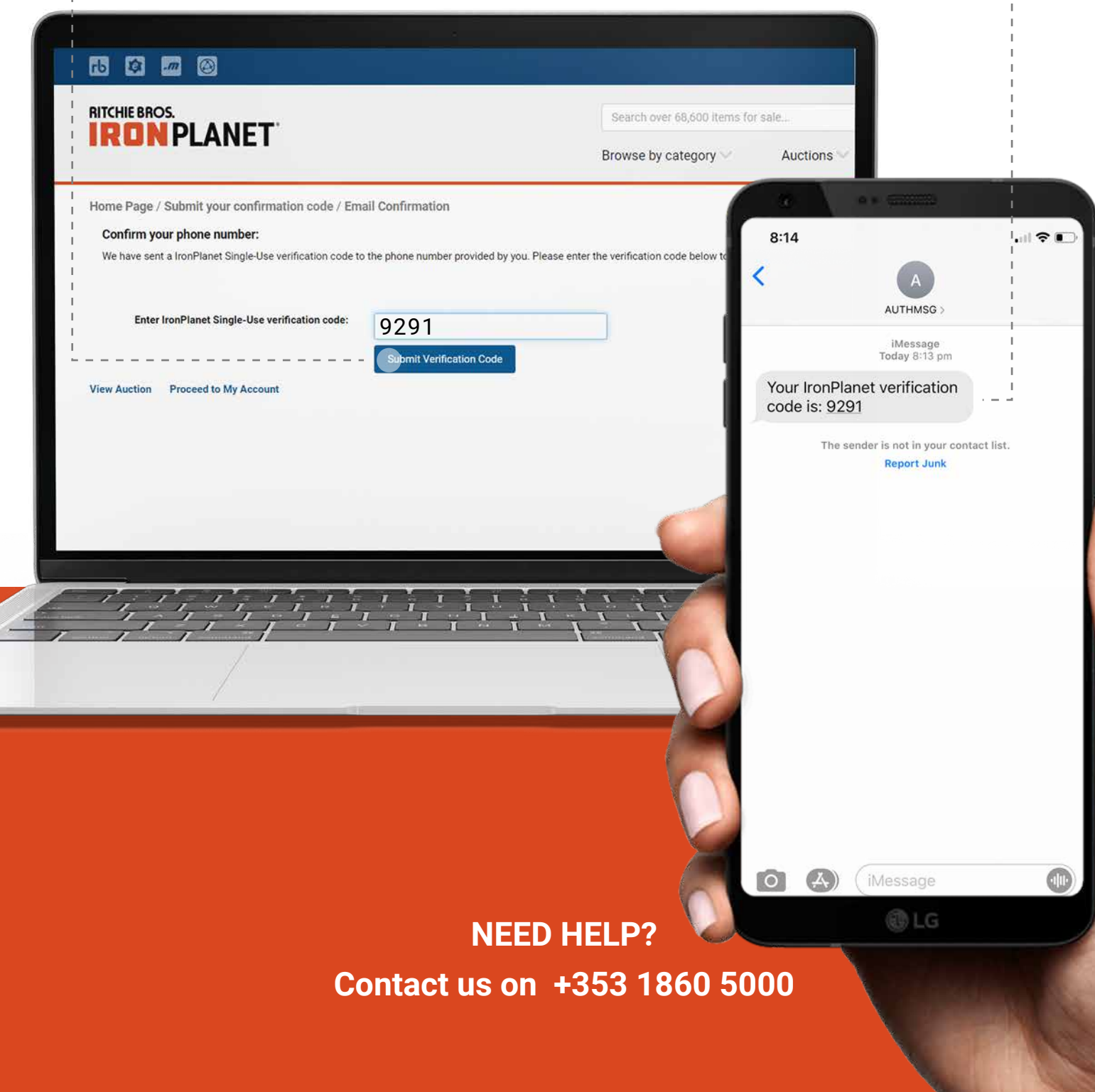
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Phone Verification

16. Type in your **Verification Code** sent to you via **SMS**

17. Click on **Submit button** to confirm your code

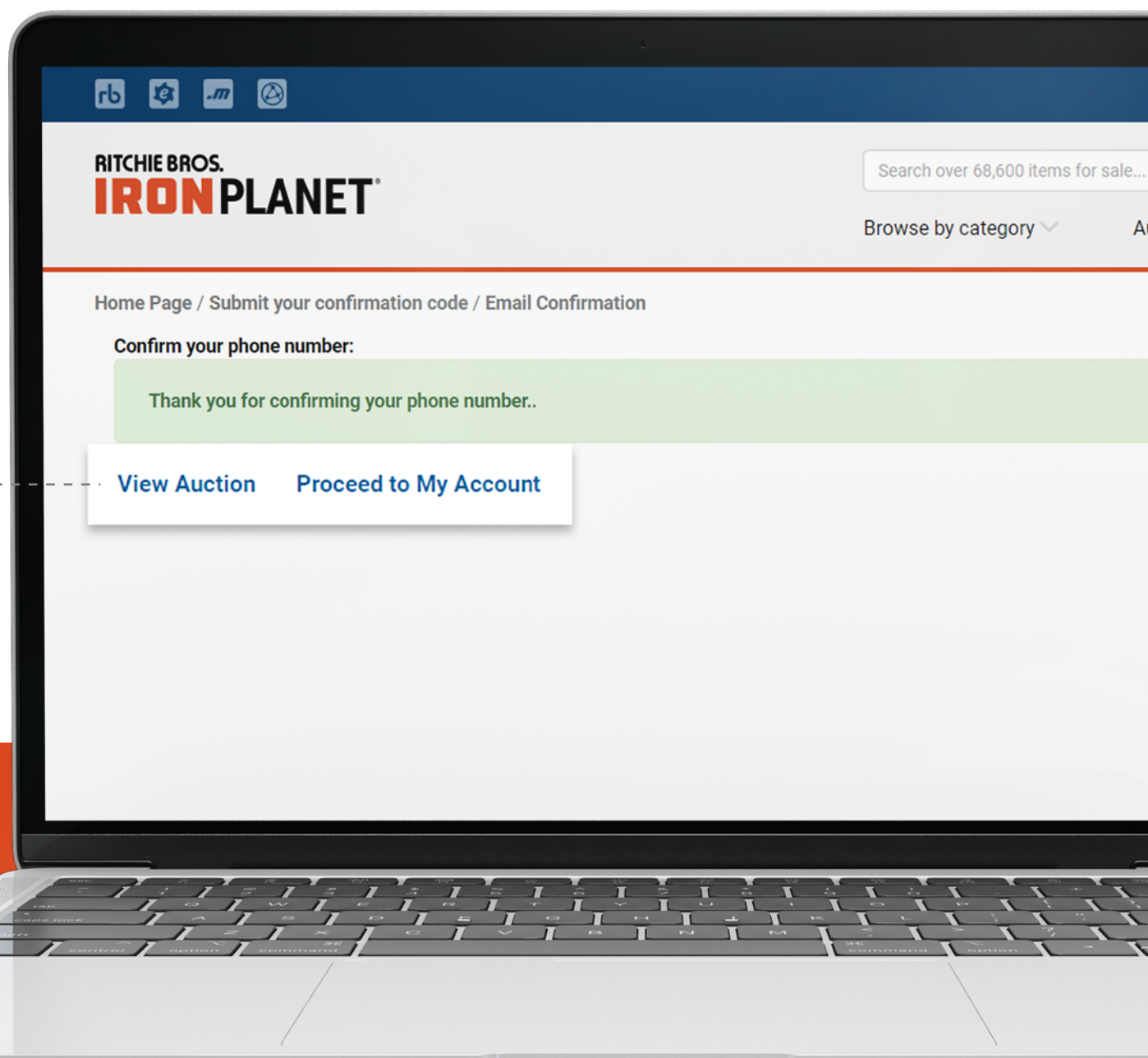


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You're Done!

18. Congratulations, phone number and email address is now confirmed.
19. Click on **View Auction** or **Proceed to My Account** to start!



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