

Work Order

242632

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Customer No.

➔ C007129

Service Call ID

10085

Customer PO

Mfr. Serial No.

VIN:

Sales Employee

Payment Terms

1-COD

Delivery Address

* **Reed Line Pump**
* **Year:** 2013
* **Model:** C5055CR
* **Serial Number:** 3.13.1.3270
* **Hours:** 4503

Customer Concern / Initial Condition

Customer delivered the pump to the shop in multiple pieces and requested full reinstallation and reassembly of the unit.

Work Performed

- * Reinstalled S□tube on pump.
- * Reinstalled piston cups.
- * Reinstalled delivery cylinders.
- * Reinstalled S□tube swing lever and shift cylinders.
- * Manufactured and installed custom hydraulic hose required to complete delivery cylinder installation.
- * Installed check valves.
- * Tested pump and found a significant hydraulic oil leak caused by a crack in the weld of one delivery cylinder.
- * Removed damaged delivery cylinder and sublet to hydraulic repair shop for weld repair.
- * Reinstalled repaired hydraulic delivery cylinder.
- * Topped up hydraulic oil.
- * Manufactured custom steel plate for mounting cylinder in pump.
- * Tested unit—no leaks observed and pump is operating as intended.
- * Performed initial installation/diagnostic on customer□supplied remote. Issue identified: remote not linking due to incorrect wiring that prevents E□stop release. Remote will need to be sublet to an authorized Reed dealership for correction.

Hydraulic Shop Repair Notes (Sublet Work)

- * Disassembled and inspected hydraulic cylinder.
- * Machined back end to remove cracked area using V□groove technique.
- * Performed welding and honing to restore cylinder bore.
- * Recommended rod re□chroming; customer declined at this time.
- * Installed new seal kit.
- * Assembled, pressure□tested, and painted repair area.
- * Cylinder is functioning as intended but **no warranty can be provided** due to rod chrome condition.

Final Status

Unit has been fully reassembled, tested, and is operating correctly at this time. No leaks detected. Remote requires further service at a Reed dealership due to wiring/E□stop issue.

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	Description	Quantity	UoM	Price	Tax %	Total
001	Labour Service	24			5.000	3,510.00
	Item Code: Labour		LineStatus:Open			
	Delivery Date: 06/02/2026					
	Discount: 25.000% incl.					
002	flange bracket #12	1		52.35	5.000	52.35
	Item Code: MISC		LineStatus:Open			
	Delivery Date: 06/02/2026					
003	flange bracket #16	1		66.01	5.000	66.01
	Item Code: MISC		LineStatus:Open			
	Delivery Date: 06/02/2026					
004	HOSE ASSEMBLY HYDRAULIC	1		1,209.48	5.000	1,209.48
	Item Code: MISC		LineStatus:Open			
	Delivery Date: 06/02/2026					
005	Freight	1		89.69	5.000	89.69
	Item Code: Freight		LineStatus:Open			
	Delivery Date: 06/02/2026					
006	#62 FLANGE	1		45.57	5.000	45.57
	Item Code: MISC		LineStatus:Open			
	Delivery Date: 06/02/2026					
007	REPAIR CYLINDER	1		1,480.99	5.000	1,480.99
	Item Code: MISC		LineStatus:Open			
	Delivery Date: 06/02/2026					
008	SHOP SUPPLIES	1		249.95	5.000	249.95
	Item Code: SHOP		LineStatus:Open			
	Delivery Date: 06/02/2026					

Tax Details

Tax Code	Tax %	Net	Tax
GST	5.000	6,704.04	335.20

Order Subtotal: **CAD 6,704.04**Total Before Tax: **CAD 6,704.04**Total Tax Amount: **CAD 335.20**

Additional Expenses

Shipping Type: **CanCrete -Service/Mobile****Total Amount: CAD 7,039.24**

Allow Partial Delivery

Signature

Date

TERMS AND CONDITIONS

1. SALES ORDERS, WORK ORDERS, CONTRACTS: Please note that returns are subject to a restocking fee at the discretion of CanCrete Equipment Ltd. All discrepancies must be reported within 14 days. Payments by cheque, money transfer and bank draft are held for bank verification.

2. QUOTATIONS/ESTIMATES: all are valid for 14 days from the date issued, unless sooner terminated by notice. Equipment quoted in CDN currency unless otherwise noted and is subject to change with the USD/CDN exchange rate.

NEW EQUIPMENT/PARTS STANDARD WARRANTY CONDITIONS

As an authorized equipment distributor, CanCrete Equipment Ltd. represents the manufacturer's warranty. This means that any warranty claims, service issues, or product defects are handled in accordance with the original manufacturer's terms.

Putzmeister Specific Warranty:

Seller warrants to the initial Buyer that the Equipment listed below will be free of defects in workmanship and materials under normal use and service for the below stated months or hours (whichever occurs first) after delivery to the initial Buyer: Concrete Pumps (except VS, BSA, SANY, and City Pumps) and Telebelts®: 36 months or 6,600 hours, BSAs, Booms, Thom-Katts®, VS Series, City Pumps, Wetkrets, Mixkrets, and BSC's: 12 months or 1,100 hours, SANY: 12 months or 2,000 hours, Mortar Machines: 12 months

This warranty is void if the Equipment is subjected to misuse, accident, and/or has not been maintained in accordance with the instructions and recommendations stated in the relevant Seller manuals.

Exclusion from warranty of trucks and vendor supplied components: Seller provides no warranty coverage on trucks, trade accessories, or vendor provided components - such being subject to the warranties of their respective manufacturers. Should one of those manufacturers determine to perform repairs on pump related components that are not authorized by the seller, those repairs will not be covered under the manufacturers or distributor's warranty.

Purchased parts are warranted for 180 days after delivery.

Limitation of Warranty Obligation: Seller's obligation under this warranty is limited to the repair or replacement (at its factory) of any defective parts returned by Buyer. This warranty does not cover: (1) Replacement of parts due to normal wear (pipe, hose, elbows, concrete cylinders, valve mechanisms, etc.); (2) Damages resulting from misuse, abuse, neglect, lack of proper maintenance, accident, faulty repair, alterations, or shipping damage; (3) Transportation costs; or (4) The costs of removal or remounting. **THIS EXPRESS WARRANTY IS IN LIEU OF ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHER WARRANTY. IN NO EVENT SHALL SELLER BE LIABLE FOR GENERAL OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM DELAY IN DELIVERY, LOSS OF USE, PARTS FAILURE, OR OTHER CAUSE.**

Additional Warranty Proviso's:

- In-service documents are required to be emailed to the warranty administrator within 15 days of commissioning unit.
- 100 hour and 500-hour service maintenance documents must be on file to process warranty claims respective to working hours.
- Annual boom inspections must be completed with forms on file at the factory for any structural warranty consideration.
- All warranty-related repairs must be performed at an authorized service centre to ensure compliance with manufacturer standards and to maintain validity of warranty.
- Any non-original "OEM" part installed on the unit will render the warranty null and void.
- All warranty claims submitted are subject to review by Seller.
- A unit within the warranty period does not automatically guarantee a repair or expense is warrantable.

Customer Initials: _____

CONCRETE RENTAL CONTRACT TERMS AND CONDITIONS

1. INSPECTION: The Customer acknowledges that the Customer has had an opportunity to personally inspect all tools and other equipment to be rented (collectively, the "Equipment") and finds the Equipment to be in good condition and suitable for the Customer's needs and intended use, and that the Customer understands the Equipment's proper use as specified by the manufacturers. The Customer further acknowledges the Customer's duty to inspect the Equipment prior to each use and to notify CanCrete Equipment Ltd. of defects.

2. EQUIPMENT MALFUNCTION: If the Equipment becomes unsafe or in disrepair as a result of normal use, the Customer will discontinue use and notify CanCrete Equipment Ltd. CanCrete Equipment Ltd. will, if replacements are readily available, replace the Equipment but will not have any other obligations whatsoever. For greater certainty, CanCrete Equipment Ltd. is not responsible or liable for any incidental or consequential damages caused by delays or otherwise.

3. RENTAL BY TIME AND USE: Rental rates are based both on time and usage. Regarding time, rental charges begin to accrue when CanCrete Equipment Ltd. permits the Equipment to leave its premises and continue accruing until the Equipment is returned to (and the return is acknowledged by) CanCrete Equipment Ltd. during its opening hours. Regarding usage, rental rates are based on usage of not more than 8 hours per day, 40 hours per week or 160 hours per four weeks, and additional rental charges accrue for excess usage at the same rate as for time unless the Customer negotiates a lower rate with CanCrete Equipment Ltd. in advance. Use of the equipment for more than 10% of this amount is subject to a proportionate increase in the rental charge. Accessory rental is subject to availability.

4. DIRTY, DAMAGED OR LOST EQUIPMENT: The Customer assumes all responsibility for the Equipment while out of CanCrete Equipment Ltd. possession. The Customer will return the Equipment clean and in as good condition as when CanCrete Equipment Ltd. permitted the Equipment to leave its premises (except natural wear from responsible use), and the Customer will:

- (b) Pay for all damage to Equipment, whether repairs are performed by CanCrete Equipment Ltd. or (at its option) by others;
- o This includes damage as a result of failing to adequately lubricate the machine and perform oil changes when rental usage exceeds 250 engine hours.
- (c) Pay the actual replacement cost of Equipment lost (including stolen) or damaged beyond repair; and
- o Returned, damaged accessories are charged at 90% of the repair value
- (d) Pay (as a pre-estimate of liquidated damages) the rental rate continuing to accrue from when the Equipment was scheduled to be returned until the Equipment is repaired or replaced and fit for rental.

5. INTEREST: All charges and other amounts payable by the Customer under this Rental Contract are due when the Equipment is scheduled to be returned or when otherwise requested by CanCrete Equipment Ltd. and the Customer will pay interest on overdue amounts at 2% per month (25.5% per annum).

6. PROHIBITED USE: The Customer will prevent all use of the Equipment other than use:

- (a) By the Customer or the Customer's employees at the address furnished to CanCrete Equipment Ltd. (unless the Customer has received CanCrete Equipment Ltd.'s written permission otherwise);
- (b) For legal purposes and as specified by the manufactures in a legal, proper, safe and otherwise responsible manner; and
- (c) When the Equipment is in good repair and otherwise in a safe condition.

7. EQUIPMENT "AS IS" AND AT CUSTOMER'S OWN RISK: The Customer agrees that the Customer rents the Equipment on an "as is" basis without representation or warranty of any kind (including without limitation those of merchantability or fitness for a particular purpose) and that the Customer uses the Equipment entirely at the Customer's own risk. Without limiting the generality of the foregoing, CanCrete Equipment Ltd. does not represent or warrant that the Equipment is free from defects or that it is suited for the Customer's needs or intended use, nor does CanCrete Equipment Ltd. make any other representations or warranties (whether oral or written, expressed or implied) whatsoever.

8. WAIVER, RELEASE, AND INDEMNITY: The Customer freely accepts full risk and responsibility for all injuries, deaths and property loss and damage, both to the Customer and others, in any way arising out of the condition or use (whether by the Customer or others) of the Equipment, and the Customer:

- (a) Waives all rights whatsoever against CanCrete Equipment Ltd. and its employees and agents;
- (b) Releases CanCrete Equipment Ltd. and its employees and agents of all claims, demands, proceedings, obligations and liabilities whatsoever; and
- (c) Will indemnify and save harmless CanCrete Equipment Ltd. and its employees and agents from and against all claims, demands, proceedings, obligations, liabilities and costs (including without limitation legal costs on a solicitor-and-client basis); resulting from injuries, deaths and property loss and damage, both to the Customer and to others, in any way arising out of the condition or use (whether by the Customer or others) of the Equipment, even if caused or contributed to by the negligence or fault of CanCrete Equipment Ltd. and its employees and agents.

9. REPOSSESSION: Upon the Customer's failure to pay an amount due or any other breach of this Rental Contract, CanCrete Equipment Ltd. may terminate this Rental Contract and may use reasonable force to repossess the Equipment from wherever it is without CanCrete Equipment Ltd. or its employees or agents being liable for such forcible repossession or for any resulting losses or damages.

10. GENERAL INDEMNITY: The Customer will indemnify and save harmless CanCrete Equipment Ltd. from and against all losses, damages, claims, demands, proceedings, obligations, liabilities, and costs (including without limitation legal costs on a solicitor-and-client-basis) in any way arising out of breaches of this Rental Contract by the Customer and efforts to enforce rights, and to seek remedies, to which CanCrete Equipment Ltd. is or may be entitled.

11. REMEDIES CUMULATIVE: All rights and remedies of CanCrete Equipment Ltd. are cumulative and not alternative.

12. DAMAGE: CanCrete Equipment Ltd. does not waive any rights or remedies whatsoever against the Customer or otherwise for, loss of or damage to:

- (a) The Equipment resulting from upset, overturn or overhead damage (for any reason whatsoever), from use of the Equipment other than in accordance with the provisions of this Rental Contract, or from improper fuel, hydraulic fluid, coolant or pressure levels, improper cleaning, lubrication or servicing or other improper maintenance of the Equipment;
- (b) Motors, generators, drills or other electrical devices resulting from a portable electric current
- (c) Hydraulic cylinders, tires and tubes (for any reason whatsoever);
- (d) Accessories (including without limitation air hoses, electric cords, blades, welding cables, liquid fuel tanks, harnesses, and lanyards) for any reason whatsoever, including without limitation theft; or
- (e) The Equipment resulting from loss or theft.

13. INSURANCE: It is the customer's responsibility to fully insure the rented equipment against all loss and damage. Proof of Insurance for a value equal to or greater than the amount shown in the "Rented Equipment" section at the beginning of this agreement, showing CanCrete Equipment Ltd. as a loss payee is required prior to the equipment being released to the customer.

14. ASSIGNMENT: CanCrete Equipment Ltd. may assign this Rental Contract without the Customer's consent, and, upon the assignee agreeing to be bound hereby, CanCrete Equipment Ltd. will be automatically released from all its obligations and liabilities under this Rental Contract. Any purported assignment of any of the Customer's rights, obligations or liabilities under this Rental Contract are void.

Customer Initials: _____