

ALTORFER



8400 6th St. SW
Cedar Rapids, IA 52404
319-365-0551
www.altorfer.com

AD1-35

ORIGINAL INVOICE

INVOICE NUMBER WO100225696
Invoice Date 05/14/2024
Total Due \$ 3,085.66

Terms	NET 30
Make	AA
Model	259D W
Serial #	*CAT0259DLFTL09057*
Machine ID	166N053
Equipment #	166N053
Meter Reading	3154.0
Document #	CC49515

Bill To:

279 2 MB 0.571 E0069X I0505 D12835129138 S2 P10293146 0001:0006



VIETH CONSTRUCTION CORP
6419 NORDIC DR
CEDAR FALLS IA 50613-6338

259-

TO VIEW AND PAY ONLINE: <https://altorfer.billtrust.com>
USING THIS TOKEN: XTS VGW BTV

PLEASE REMIT TO:

ALTORFER INC.
PO Box 809629
Chicago, IL 60680-8802

Ship To:

Page 1 of

Customer #	Customer PO #	Doc Date	Sales Representative	Division	Store	Account Status
660885	TOM TANDY	05/08/2024	P01	G	10	2

TAKE&ANAL S-O-S SAMP FROM MACHINE

CUSTOMER COMPLAINT

CAUSE OF FAILURE

CORRECTION
TOOK OIL SAMPLES FROM EVERY COMPARTMENT.

CONTINGENT DAMAGE IF ANY

COMPLICATIONS IF ANY

4	SOS SINGLE	OIL ANALYSIS	S	13.00	52.00
	46530				
		TOTAL PARTS	SEG. OS		52.00 *
		LESS 100%-PARTS			52.00--*
		SEGMENT OS TOTAL			.00 T

CLEAN MACHINE

CUSTOMER COMPLAINT

CAUSE OF FAILURE

TOTAL AMOUNT DUE

Cont'd

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660885	TOM TANDY	05/08/2024	P01	G	10	2

CORRECTION

PULLED BELLY PANS AND WASHED MACHINE. WASHED OIL
OFF AFTER REPLACING HYD HOSE.

CONTINGENT DAMAGE IF ANY

COMPLICATIONS IF ANY

CLEAN	1.00 RT HOURS	46010	112.00
	TOTAL LABOR	SEG. 01	112.00 *
1.00	STEAM CLEAN	46500	400.00
	TOTAL MISC CHGS	SEG. 01	400.00 *
	SEGMENT 01 TOTAL		512.00 T

TROUBLESHOOT HYDRAULIC HOSES/LINES

CUSTOMER COMPLAINT
WAS JUST TOLD BAD OIL LEAK.

CAUSE OF FAILURE
HOSE HAD A RUB IN IT LEAKING HYD OIL

CORRECTION
STARTED MACHINE AND FOUND WHERE IT WAS LEAKING.
FROM THE CHARGE PUMP TO THE FAN IN THE ENGINE
COMPARTMENT. NEEDS HOSE REPLACE.

CONTINGENT DAMAGE IF ANY

COMPLICATIONS IF ANY

SHOP LABOR	1.00 RT HOURS	46010	162.00
------------	---------------	-------	--------

TOTAL AMOUNT DUE

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TOTAL LABOR SEG. 02 162.00 *
SEGMENT 02 TOTAL 162.00 T

REPAIR HYDRAULIC HOSES/LINES

CUSTOMER COMPLAINT
LEAKS HYD OIL.

CAUSE OF FAILURE
HOSE HAD A RUB IN IT. LEAKING HYD OIL.

CORRECTION
FOUND WHERE IT WAS LEAKING. ORDERED HYD HOSE. CUT ALL THE ZIP TIES. HAD TO UNDO A BIG CLAMP ASSEMBLY FOR A GROUND OF HOSES. REMOVED HOSE END FROM PUMP. REMOVED OTHER END OF HOSE FROM FAN MOTOR. REMOVED HOSE FROM MACHINE. GOT NEW HOSE FROM PARTS. RAN HOSE THROUGH MACHINE AND INSTALLED CLAMP ASSEMBLY. INSTALLED HOSE TO CHARGE PUMP AND FAN MOTOR. INSTALLED ZIP TIES INTO PLACE. FILLED HYD TANK, 9 GALS OF OIL. STARTED MACHINE CHECKED FOR LEAKS. TOOK TO WASH BAY AND WASHED OFF OIL IN ENGINE COMPARTMENT AND UNDER CAB.

CONTINGENT DAMAGE IF ANY

COMPLICATIONS IF ANY

9	3096932		HYDO ADV 10 CASE 4S	21.95	197.55
		45005			
1	388-8050		HOSE AS. N	117.20	117.20
		45010			

TOTAL PARTS SEG. 03 314.75 *

TOTAL AMOUNT DUE

Cont'd

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660885	TOM TANDY	05/08/2024	P01	G	10	2

SHOP LABOR	2.00 RT HOURS	46010	324.00
TOTAL LABOR	SEG. 03		324.00 *
SEGMENT 03 TOTAL			638.75 T

REPAIR ALTERNATOR

CUSTOMER COMPLAINT

ALTERNATOR LIGHT ON, NOT PUTTING OUT VOLTAGE.

CAUSE OF FAILURE

BAD ALTERNATOR. REAR LIGHTS DID NOT WORK. CHECKED FOR POWER AND HAD VOLTAGE NEEDS BULBS.

CORRECTION

LOOSENED BOLTS TO ALTERNATOR. REMOVED BELT. REMOVED WIRING GOING TO ALTERNATOR. REMOVED ALTERNATOR FROM MACHINE. ORDERED NEW ALTERNATOR, WAITING FOR NEW ONE TO SHOW UP. CHECKED POWER FOR REAR WORK LIGHT, HAD POWER. REMOVED COVER AND REPLACED BULBS. INSTALLED COVER AND ZIP TIED INTO PLACE. LIGHTS WORK AS THEY SHOULD. INSTALLED NEW ALTERNATOR AND INSTALLED WIRING GOING TO ALTERNATOR. INSTALLED MOUNTING BOLTS TO ALTERNATOR. REMOVED OLD BELT AND INSTALLED NEW BELT. CHECKED VOLTAGE AND ITS PUTTING OUT 14.3 VOLTS. BOLTED CAB DOWN AND INSTALLED BELLY PANS.

CONTINGENT DAMAGE IF ANY

COMPLICATIONS IF ANY

1	5L-3979	VEE BELT	S	20.29	20.29
		45010			

TOTAL AMOUNT DUE

Cont'd

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2	9W-0607	LAMP-12V	S	7.05	14.10
	45010				
1	238-8648	COOLANT-ELC	S	17.54	17.54
	45010				
1	397-9953	ALTERNATOR A	S	931.11	931.11
	45010				
		TOTAL PARTS	SEG. 05		983.04 *
	FIELD LABOR	1.50 RT HOURS	46010		264.00
	SHOP LABOR	2.00 RT HOURS	46010		324.00
		TOTAL LABOR	SEG. 05		588.00 *
		SEGMENT 05 TOTAL			1571.04 T

 INSPECT MACHINE

CUSTOMER COMPLAINT

CAUSE OF FAILURE

CORRECTION
 PERFORM ALTORFER TAI INSPECTION

CONTINGENT DAMAGE IF ANY

COMPLICATIONS IF ANY

SEGMENT 50 TOTAL .00 T

 CHECK PRODUCT LINK SYSTEM

CUSTOMER COMPLAINT

CAUSE OF FAILURE

TOTAL AMOUNT DUE

Cont'd

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CORRECTION
CHECKED HRS AND LOCATION EVERYTHING WAS REPORTING
AS IT SHOULD.

CONTINGENT DAMAGE IF ANY

COMPLICATIONS IF ANY

SEGMENT 52 TOTAL .00 T

IOWA SALES TAX 144.19 T
1% CITY TAX 28.84 T
ADD'L 1% SALES TAX 28.84 T

PLEASE DIRECT WORK ORDER INQUIRIES TO
THE SERVICE DEPARTMENT: PH 319-365-0551

**Don't become a victim of check fraud.....
Make the change to ACH payments today!**

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A01-35

ORIGINAL INVOICE

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Invoice Date 06/07/2024
Total Due \$ 4,421.98

Terms	NET 30
Make	AA
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Serial #	*CAT0259DLFTL09057*
Machine ID	166N053
Equipment #	166N053
Meter Reading	3185.0
Document #	CC49882

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Customer #	Customer PO #	Doc Date	Sales Representative	Division	Store	Account Status
660885	259D	05/29/2024	P01	G	10	2

SHOP LABOR 1.00 RT HOURS 46010 162.00
TOTAL LABOR SEG. 02 162.00 *
SEGMENT 02 TOTAL 162.00 T

REPAIR HYDRAULIC HOSES/LINES

CUSTOMER COMPLAINT
OIL LEAK

CAUSE OF FAILURE
HOLE IN HOSE

CORRECTION

HAD TO REWASH BECAUSE THEY RAN MACHINE AFTER WASHING AND LEAKED OIL UNDER CAB. HAD TO REMOVE BELLY PANS. HAD TO REMOVE TRACK ON LEFT SIDE. TRIED TO SLIDE ROLLER FRAME OUT, COULD NOT. HAD TO HEAT IT UP AND PRESS IT OUT SO I COULD GET ENOUGH ROOM TO GET TO FITTINGS. REPLACED ALL HOSES TO DRIVE MOTOR. REPLACED ALL ORINGS. WAS TOLD AFTER I HAD ALL THE HOSES ON THAT THE CUSTOMER WANTED HOSE WRAP ON ALL THE HOSES. WRAPPED HOSES. PUT TRACK BACK ON. FILLED MACHINE WITH OIL. RAN THE MACHINE, LOOKED FOR LEAKS, DIDN'T HAVE ANY. TOPPED OFF HYDRAULIC OIL AGAIN. HAD TO PUT SIDE PANEL ON. PUT IT ALL TOGETHER. HAD TO REWASH UNDER THE CAB. BOLTED CAB DOWN FOUND THAT IT WAS A GALLON LOW ON ENGINE OIL. PARKED ON THE READY LINE.

CONTINGENT DAMAGE IF ANY

COMPLICATIONS IF ANY

TOTAL AMOUNT DUE

Cont'd

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11	3145168		HYDO ADV 10 BULK S		21.21	233.31
		45005				
1	5153960		DEO-ULS 10W30 BULKS		16.24	16.24
		45005				
200	7I-1024		CM GUARD S		.15	30.00
		45010				
200	7I-7439		CM GUARD S		.09	18.00
		45010				
1	345-4612		HOSE AS. N		58.23	58.23
		45010				
1	345-4617		HOSE AS. N		67.49	67.49
		45010				
1	345-4643		HOSE AS. N		246.55	246.55
		45010				
1	387-1157		HOSE AS. N		47.06	47.06
		45010				
1	451-9780		HOSE AS. N		279.88	279.88
		45010				
200	541-7090		SLEEVE BK S		.12	24.00
		45010				
			TOTAL PARTS	SEG. 03		1020.76 *
	SHOP LABOR		14.50 RT HOURS	46010		2349.00
			TOTAL LABOR	SEG. 03		2349.00 *
			SEGMENT 03 TOTAL			3369.76 T

REPLACE AIR FILTER ELEMENT

CUSTOMER COMPLAINT

REPLACE AIR FILTERS AS NEEDED.

CAUSE OF FAILURE

TOTAL AMOUNT DUE

Cont'd

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CORRECTION

PRIMARY AND SECONDARY WERE CHANGED

CONTINGENT DAMAGE IF ANY

COMPLICATIONS IF ANY

1	110-6326	45010	MAIN ELEMENT	S	51.93	51.93
1	110-6331	45010	ELEMENT	S	37.00	37.00
			TOTAL PARTS	SEG. 04		88.93 *
SHOP LABOR			0.50 RT HOURS	46010		81.00
			TOTAL LABOR	SEG. 04		81.00 *
			SEGMENT 04 TOTAL			169.93 T

INSPECT MACHINE

CUSTOMER COMPLAINT

CAUSE OF FAILURE

CORRECTION

PERFORMED INSPECTION ON THE MACHINE.

CONTINGENT DAMAGE IF ANY

COMPLICATIONS IF ANY

SEGMENT 50 TOTAL

.00 T

CHECK PRODUCT LINK SYSTEM

TOTAL AMOUNT DUE

Cont'd

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212 2 MB 0.571 E0012X I0081 D12942740745 S2 P10331959 0001:0006



VIETH CONSTRUCTION CORP
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CEDAR FALLS IA 50613-6338

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TAKE&ANAL S-O-S SAMP FROM MACHINE

CUSTOMER COMPLAINT

CAUSE OF FAILURE

CORRECTION

TOOK ALL OIL SAMPLES.

CONTINGENT DAMAGE IF ANY

COMPLICATIONS IF ANY

4	SOS SINGLE	OIL ANALYSIS	S	13.00	52.00
	46530				
		TOTAL PARTS	SEG. OS		52.00 *
		LESS 100%-PARTS			52.00 -*
		SEGMENT OS TOTAL			.00 T

CLEAN MACHINE

CUSTOMER COMPLAINT

CAUSE OF FAILURE

TOTAL AMOUNT DUE**Cont'd**

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CORRECTION

REMOVED THE BELLY PANS AND RAISED THE CAB. HAD THE
MACHINE CLEANED. INSTALLED THE BELLY PANS AND
LOWERED THE CAB.

CONTINGENT DAMAGE IF ANY
-----COMPLICATIONS IF ANY

	SHOP LABOR	0.50 RT HOURS	46010	81.00
		TOTAL LABOR	SEG. 01	81.00 *
1.00		STEAM CLEAN	46500	350.00
		TOTAL MISC CHGS	SEG. 01	350.00 *
		SEGMENT 01 TOTAL		431.00 T

TROUBLESHOOT HYDRAULIC HOSES/LINES-----
CUSTOMER COMPLAINT
OIL LEAK
-----CAUSE OF FAILURE
HOLE IN HOSE

CORRECTION
SOMEONE TOOK SIDE PANEL OFF ON RIGHT SIDE.
UNBOLTED THE CAB LIFTED THE CAB. LOOKED AT THE
HOSES ON THE LEFT SIDE FOUND SOME RUBBED AND ONE
HAD A HOLE IN IT.

CONTINGENT DAMAGE IF ANY
-----COMPLICATIONS IF ANY
-----**TOTAL AMOUNT DUE**

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CUSTOMER COMPLAINT

CAUSE OF FAILURE

CORRECTION

PL IS REPORTING

CONTINGENT DAMAGE IF ANY

COMPLICATIONS IF ANY

SEGMENT 52 TOTAL

.00 T

IOWA SALES TAX

206.63 T

1% CITY TAX

41.33 T

ADD'L 1% SALES TAX

41.33 T

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