



TransChicago Truck Group
 776 N. York St
 ELMHURST, IL 60126
 P: (630) 279-0600
 transchicago.com

BILL TO
 WARRANTY - FREIGHTLINER - &WFTL
 P: (847) 338-9776

DELIVER TO
 VAYA TRUCKING - 31403
 603 LYON CT
 BUFFALO GROVE IL 60089
 P: (847) 338-9776

SERVICE INVOICE: R101027746:01

DATE ARRIVED	DATE INVOICE	SALES TYPE	ADVISOR	TERMS	CUSTOMER REFERENCE			
7/9/2025 7:30:00PM	7/11/2025	SWDT	M.Gieniusz	INT	R101027746			
YEAR	MAKE	MODEL	VIN	CUSTOMER UNIT #	ENGINE HOURS	IN SERVICE	Component Serial #	ODOMETER
2026	FTL	PT126SLP	3AKJHHDR1TSWJ8058	58	0	3/24/2025	472912S1214477	49542

Sold Operations

JOB #1 EA Initial Diagnosis of Customer Complaint

CLAIM NUMBER# **ZCFD2023BJ93T**

COMPLAINT CAUSE CUSTOMER STATES THE RADIATOR IS LEAKING - radiator leaking at lower core to tank - aware of excessive time, occurred due to multiple technicians being assigned to job, close as is.

INVOICE REPRINT



CORRECTION

The customer reported a radiator leak, specifically between the cooling-fin core and the bottom radiator tank. The repair involved replacing the radiator with a new part to address the issue. Diagnostic tests were conducted to confirm the source of the leak, and additional checks were performed to ensure the replacement part was functioning properly. The installation process included various steps such as attaching the channels, CAC, fan shroud, and other components to complete the repair. After installation, the vehicle underwent testing to verify the repairs and ensure there were no leaks, providing a comprehensive solution to the radiator issue.

Vin: 3AKJHHDR1TSWJ8058
Mileage: 49542

COMPLAINT:
CUSTOMER STATES THE RADIATOR IS LEAKING -

MODIFIED COMPLAINT:
RADIATOR IS LEAKING -

FAULT CODES: N/A

PRIMARY FAILED COMPONENT: CORE & TANK ASSEMBLY - RADIATOR / 042-002-001
CAUSE: LEAKING
PFP: TXE 1003850D
CORRECTION: REPLACE

WARRANTY STATUS: DTNA COVERAGE AVAILABLE - BASIC VEHICLE

EXTRA WARRANTY REQUIREMENTS: If the radiator failed due to a leak, the area of the leak should be clearly identified on the part and a description of the location of the leak and the conditions in which it was leaking listed in the "Repair Details" section of the claim.

PARTS DISPOSITION: RETURN (RETURN ONLY PFP)

NOTES/DIAGNOSTIC TIMES:

2025-07-10 04:05:03,d70adth1-939-6225D; COMPUTER HOOKUP USED IN VEHICLE DIAGNOSTICS, 0.2
2025-07-10 04:06:05,d70adth1-103-010BE; COOLANT, LEAK, DIAGNOSTICS MODERATE, 0.5

NOTES/REPAIR TIMES:

2025-07-10 04:11:17,d70adth1-266-6010A; RADIATOR, W/ CAC, R/R, 4.7
2025-07-11 04:03:18,d70doba9-pressure tested cooling system and checked for leaks went on road test to verify repairs , 1.0
2025-07-11 04:12:22,d70magei-Bench pressure test radiator to validate not damaged by impact. second bench test for new part in inventory, DTNA has a know batch of defective radiators, wanted to make sure not leaking to prevent additional down time for the customer and additional labor expense to DTNA to perform repair twice., 2.0

Techlane encrypted URL:

<https://techlane-dtna.prd.freightliner.com/techlane/reports/techstory/213-OWpCQjRPUm1zWmlWOUxscDRqdkQzNHIWcG YyMWM2c1k>

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
2	101B/OWI 23519396	COOLANT DDC PWRCOL ELC OAT 50/		
3	101D/23-10900-034	WASHER-FLAT,SST,5/16,		
1	101D/23-13839-206	NUT-HEX,3/8-24,ZINC ALUM,GR8		
2	101D/23-13892-010	NUT-HEX,LOCKING,FLANGE,M10-1.5		
1	101D/TXE 1003850D	HOUSED RADIATOR ASSY-NO ITOC		
	LABOR 103-010EE	COOLANT, LEAK, DIAGNOSTICS DIFFICULT		
	LABOR 266-6010A	RADIATOR, W/ CAC, R/R		
	LABOR 5500	MISC. REPAIR		
	LABOR 939-6010A	Admin SRT		
	LABOR 939-6225D	COMPUTER HOOKUP USED IN VEHICLE DIAGNOSTICS		
	LABOR EA	CUSTOMER STATES THE RADIATOR IS LEAKING		
	VMRS	042-002-001-18-03-00-00		



SERVICE INVOICE: R101027746:01

ESTIMATE: 18270032

DISCLAIMER GOES HERE:

YOU CAN ELECT TO HAVE A HARD CODED DISCLAIMER LIKE THIS ONE. HARD CODED MEANS THAT THE DISCLAIMER IS EMBEDDED INTO THE FORM ITSELF. THE EMBEDDED DISCLAIMER CAN ONLY BE MANIPULATED BY OPENING THE FORM IN CRYSTAL REPORTS. YOU CAN HAVE MORE CONTROL OVER THE FORMATTING WITH THE EMBEDDED DISCLAIMER HOWEVER CRYSTAL KNOWLEDGE WILL BE REQUIRED TO MAKE FUTURE UPDATES.

OR YOU CAN HAVE THE DISCLAIMER STORED IN YOUR DATABASE VIA THE DISCLAIMER TOOL. WITH THE DISCLAIMER TOOL YOU CAN UPDATE THE DISCLAIMER WITHOUT USING CRYSTAL REPORTS. YOU SIMPLY UPDATE THE DISCLAIMER IN THE DISCLAIMER TOOL (WORD DOC) AND IT WILL UPDATE IN THE DATABASE. FORMATTING OPTIONS ARE LIMITED WITH THE DISCLAIMER TOOL OPTION BUT CRYSTAL REPORTS KNOWLEDGE IS NOT NEEDED TO UPDATE IN THE FUTURE.

AUTHORIZED BY _____ DATE _____

INVOICE REPRINT