



THEPETESTORE.COM



PETERBILT OF RICHMOND, INC DBA
THE PETERBILT STORE - ROANOKE
151 N. COMMERCE STREET
ROANOKE, VA 24019
540.527.2100

\*\* Reprint \*\*
Invoice: 42W75579
Date / Hour: 9/26/2024 3:34:19PM
Repair Order: 75579
Customer: 02523
Branch: Roanoke
Total Invoice: \$2,124.95
\*\*\*SG PACCAR\*\*\*
Page 1 of 9

Bill To:

Ship To:

Customer P/O: POPA-0130542 Open Date: 08/13/2024 Completion Date: 09/26/2024
Add User: dharris Salesperson: House

Unit Number: 90108 Model Year: 2019 Make/Model: KENWORTH T680
Type: Truck VIN: 1XKYDP9X1KJ239185 Meter: 477830 Kilometers
In-Service Date: 09/12/2018 ECM Reading: 18999

Task: 1 679492 PETERBILT COURTESY INSPECTION Department: Service
Complaint: PETERBILT COURTESY INSPECTION
Correction: PERFORMED COURTESY INSPECTION.

Table with 7 columns: Supp., Part, Description / Ref Number, U/M, Quantity, Price, Extended Price. Row 1: LC, Paccar Coupon Redemption 092324-AGM9G, -1.0, \$15.00, \$(15.00). Subtotals: Task 1 Subtotals, Parts: \$0.00, Labor: \$15.00, Miscellaneous: \$(15.00), Task 1 Subtotals: \$0.00.

Task: 2 4500 Engine Department: Service
90001
Complaint: COMPLAINT: DERATE
CAUSE: FOUND COOLANT LEAKING FROM CYLINDER #1. #5 CAM LOBE DAMAGED. PROGRESSIVE DAMAGE: TURBO, EGR, DPF & BEFORE NOX SENSOR
CORRECTION: R/R LONGBLOCK & PROGRESSIVE DAMAGED COMPONENTS.



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Cause: TRACKING # FOR ENGINE: 685918692

PFPN: 2115212

TCS CASE 06607725

TCS CASE 06662470

UNIT WAS TOWED IN, INSTALLED DRIVELINE.

CUSTOMER COMPLAINT OF POSSIBLE MAJOR ENGINE DAMAGE. PULLED CODES. REMOVED THE CHARGE AIR PIPE FOUND NO SIGNS OF OIL BEING PASSED THROUGH CHARGE AIR SYSTEM, NO CLNT VISIBLE IN RESERVOIR, NO IMMEDIATELY NOTICEABLE LEAKS, PULLED DIPTSTICK & FOUND OIL LEVEL BEYOND THE FULL MARK W/ CONTAMINATION FROM ANOTHER FLUID PRESENT.

CREATED TCS CASE FOR THE UNIT. TOPPED CLNT OFF, PRESSURED TESTED CLNT SYSTEM PER TCS & FOUND NO LEAKS. TCS ADV. PRESSURE TEST CLNT SYSTEM AGAIN W/ OIL PAN REMOVED. DRAINED THE OIL & FOUND THE CLNT GOING INTO THE OIL. REMOVED THE OIL PAN. LIFT THE FRAME FROM THE SUSPENSION TO GET THE PAN FROM UNDER IT. FOUND CLNT LEAKING FROM #1 CYLINDER. TOOK PICTURES & NOTICED THAT CAM LOBE #5 DAMAGED ADDED. ADDED TRIP & CHART TO THE CASE. PERFORMED THE CAM INSPECTION. TCS ADV. TO CHECK BEARING ON MAIN CAPS 3 4 & 5. REMOVED THE STIFFER PLATE & PICK UP TUBE. REMOVED THE OIL PUMP. REMOVED MAIN CAP 3 4 & 5. CLEANED BEARING & JOURNALS OFF. TOOK PICTURES. CLEAN THE CRANK. REMOVED THE OIL FILTERS & INSPECTED THE BYPASS VALVE DID NOT FIND ANY DAMAGE. FOUND LEAK COMING FROM THE PISTON & LINER. PER TCS REMOVE THE HEAD & INSPECT/ DRAIN REMAINING CLNT. DRAINED CLNT HOSE FROM THE CLNT MODULE, AIR BOX, RIGHT SIDE CHARGE AIR PIPE, COMPRESSOR INTAKE BOX, TURBO INTAKE, HARNESS OFF TOP OF EGR, CLNT LINES FROM THE EGR VALVE, CLNT HOSE FROM AIR BLEED PIPE, TOP BRACKET OFF EGR COOLER, EGR VALVE, LINES OFF BPV PRESSURE SENSORS, SENSOR BOX OFF THE EGR COOLER & EGR STRAPS. UNHOOKED THE EGR TEMP SENSOR & REMOVED THE EGR COOLER. FOUND SIGNS OFF CLNT IN THE EGR VALVE & THE EGR COOLER. TOOK PICTURES. RECOVERED AC SYSTEM. ( REMOVED AC BOX OFF THE FIREWALL FOR ACCESS TO THE BACK OF THE BLOCK) REMOVED THE BRACKETS FROM BACK OF THE BLOCK. REMOVED THE INJECTOR LEAK BACK LINES, TOP FAN SHROUD MOUNT, VENTURI PIPE, FRONT ENGINE LIFTING MOUNT, BOLTS ON HARNESS & REMOVED THE INTAKE MANIFOLD. ( FOUND SIGNS OFF CLNT PASSING THROUGH THE INTAKE MAIFOLD AS WELL AS THE VENTRI, THE EGR VALVE & THE EGR COOLER)

REMOVED UNIT PUMP LINES, FUEL MANIFOLD, UNOOKED SENSOR FROM THE HEAD & UNBOLTED THE HARNESS ( AC LINE FOR ACCESS TO REMOVE THE HEAD ) REMOVED THE VALVE COVER & THE INJECTOR CASING. REMOVED THE ROCKER ASSEMBLYS, FOUND ONE EXHAUST SPRINGS UNSPRUG. FOUND BROKEN METAL SETTING ON TOP OF THE HEAD, ONE OF THE VALVE BRIDGES WERE DAMAGED. REMOVED THE HEAD BOLTS & INSTALLED LIFTING EYES. REMOVED THE HEAD FROM THE UNIT. FOUND 3 VALVES BEAT UP FROM THE PISTON & ONE VALVE HEADS MISSING. ADVISED TCS. REMOVED PISON COOLING NOOZLE FOR #1 CYLINDER. PER TCS INSPECTED & SMALL METAL PARTICLE IN THE NOZZLE. UPDATED THE TCS CASE. TCS ADVISED EXTRACT THE LINER FROM CYLINDER #1. REMOVED THE ANTI POLISHING RING. REMOVED THE PISTON FROM #1. REMOVED THE LINER & INSPECTED FOUND THE LINER CRACKED IN 4 PLACES. REMOVED THE CLNT & OIL LINES FROM THE TIURBO. REMOVED THE TURBO. INSPECTED & FOUND CLNT STILL IN THE TURBO HOUSING. FOUND SOME SMALL METAL FLAKES IN THE HOUSING.

REMOVED THE PASSGER SIDESTEP & UNBOLTED SIDE FAIRING FROM THE STEP MOUNT. REMOVED THE STEP MOUNT. REMOVED THE SENSORS & DOC. FOUND CLNT IN THE DOC THAT HAD MADE TO THE DPF. REMOVED THE DPF & FOUND IT HAD MADE IT THROUGH TO THE MIXING

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Correction: CAMBER. REMOVED THE MIXING CAMEBR & CLNT HAD MADE IT TO THE SCR. TOOK PICTURES OF ALL THE FINDINGS & SENT THEM TO TCS.

INSPECTED THE OIL FILTER & FOUND NO TORN PLACES OR ANYTHING MISSING TCS APPROVED LONG BLOCK AND SENT IN. LONG BLOCK ARRIVED. UNHOOKED THE HOSES ON THE BACK OF THE BLOCK. UNHOOKED THE FLEX PIPE & POWER STEERING LINES. DRAINED WASHER TANK. REMOVED THE LINE & CONNECTOR. UNHOOKED HARNESS. REMOVED CLNT HOSES, RADIATOR SUPPORT. LIFTED THE UNIT & REMOVED THE DRIVE LINE. REMOVED THE YOKE TO ACCESS THE TOP OF THE TRANS. REMOVED THE CONNECTORS, THE AIR LINES SEIZED. REMOVED THE LINE, BELL HOUSING BOLTS, TRANS FROM THE ENGINE, LIFTED THE UNIT & REMOVED THE TRANS FROM UNDER THE UNIT. REMOVED THE STARTER CABLES, GROUND CABLES FROM THE FRAME, HOOKED LIFTING EYES TO THE BLOCK, LIFTED THE ENGINE OUT OF FRAME & SET ON STAND. REMOVED THE BPV VALVE & THE CLNT LINES. REMOVED THE TURBO OIL RETURN LINE, THE LINE RUSTED IN THE BLOCK. ORDERED NEW LINES. REMOVED CLNT PLUGS. SWAPPED TO NEW BLOCK W/ NEW O-RINGS. CLNT PLUGS SEIZED OFF ORDER NEW PLUG. REMOVED THE PLATE OFF THE BACK OF THE BLOCK & SWAPED OVER W/ NEW GASKET. REMOVED THE EGR CONNECTION PIPE & SWAP OVER W/ NEW GASKET. REMOVED THE CLNT AND OIL LINES FROM THE SIDE OF THE BLOCK & SWAP OVER W/ NEW ORINGS. REMOVED THE OIL MODULE, REMOVED THE OIL MODULE. FOUND OIL COOLER CONTAMINATED W/ OIL MIXED CLNT. REPLACE COOLER. FLUSHED THE OIL MODULE. INSTALLED THE TURBO DRAIN LINES. PUT THE CONNECTOR BRACKET ON. PUT THE PLUG ON. REMOVED THE FAN HUB & IDLER PULLEYS FROM THE FRONT OF THE ENGINE & SWAPED OVER. REMOVED THE CLNT MODULE & SWAPED OVER W/ GASKET. THE FAN BELT TENSIONER SEIZED, REPLACED THE TENSOR. SWAPED PLUG OVER FROM THE FLYWHEEL HOUSING W/ NEW SEALING RING. PUT THE BVP VAVLE & THE PIPE OF THE VALVE ON. HOOKED THE CLNT LINES W/ W/ NEW ORINGS. REMOVED THE J2 HARRESS. REMOVED ALTERNATOR, AC LINES FROM THE COMPRESSOR & AC COMPRESSOR FROM THE ENGINE. REMOVED THE FUEL MODULE, OIL FILL TUBE & FLUSHED OUT. SWAPPED OVER W/ NEW GASKET. REMOVED THE CVV FILTER INLET LINE. LINE CRACKED REPLACE THE LINE. PUT ALTERNATOR BRACKET ON. REMOVED THE DIP STICK & SWAPED OVER. PUT THE AC COMPRESSOR ON.

REMOVED & INSTALLED THE OLD TANDEM PUMP ON TO THE NEW COMPRESSOR. REMOVED & INSTALLED THE HARNESSES TO THE ENGINE. INSTALLED THE ALTERNATOR & THE A/C COMPRESSOR LINES & THE ORINGS. INSTALLED THE FUEL FILTER MODULE W/ NEW ORINGS INSTALLED THE FUEL RAIL & FUEL LINES. TORQ ALL PARTS TO SPEC PER RMI. INSTALLED THE STARTER & THE LINES FOR THE BATTERY CABLES. INSTALLED THE AIR INTAKE MANIFOLD. INSTALLED THE EXHAUST MANIFOLD. CHECKED THE EGR & TURBO CHARGER FOR DAMAGE. SENT TCS PICTURES & REPLACE THE EGR & TURBOCHARGER.

ORDERED PARTS FOR THE DPF & REMOVED THE CONNECTORS ON TOP OF THE SCR & FOUND ALL THE BOLTS & STRAPS RUST OUT & SEIZED. FOUND SEVERAL SHEERED OFF. REMOVED THE SCR & THE REST OF THE AFTERTREATMENT SYSTEM FROM THE TRUCK. INSTALLED THE NEW SCR & CLEANED THE PARTS THAT ARENT GETTING REPLACED. INSTLLED THE DPF & THE DOC. INSTALLED THE HARNESS FOR THE AFTERTREATMENT TO THE DPF & REPLACED THE AFTER NOX SENSOR & THE DPF PRESSURE SENSOR. TCS ADVISED REPLACE THE BEFORE NOX SENSOR, THE TURBO, & THE EGR COOLER. INSTALLED THE EGR COOLER & THE TURBO W/ NEW GASKETS & CLAMPS PER RMI PROCEDURE. INSTALLED THE BELLOWS PIPE & THE EGR VALVE. TORQ ALL BOLTS TO SPEC PER RMI. INSTALLED THE ENGINE TO THE CHASSIS & INSTALLED THE NEW FUEL & OIL FILTERS. CHECKED THE DATE ON THE OIL CAPS & FOUND THEM OUT OF SPEC. REPLACED THE OIL CAPS & INSTALLED THE FLYWHEEL & THE NEW CLUTCH AFTER COSTUMER APPROVAL. INSTALLED THE TRANSMISSION & TORQUED TO SPEC. INSTALLED THE REST OF THE PLUGS & THE AIR FILTRATION SYSTEM FOR THE TRUCK. INSTALLED THE RADIATOR & CONNECTED THE CONNETCORS & HOSES TO THE RADIATOR. INSTALLED THE AIR HOSES & THE REST OF THE CONNECTORS FROM THE ENGINE TO THE CHASSIS. INSTALLED THE BATTERY CABLES TO THE BATTERIES & THE STARTER. INSTALLED THE INSTALLED THE CLNT, OIL, & PRIMED THE FUEL. STARTED THE TRUCK. LET THE TRUCK RUN IDLE & FOUND NO LEAKS. INSTALLED THE STEP BRACKETS & THE SIDE

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FARRINGS. INSTALLED THE A/C 3 LBS & 14 OZ. INSTALLED THE UNIT PUMPS WIITH NEW GASKETS & NEW BOLTS TORQUED TO SPEC. INSTALLED THE UNIT PUMP LINES & TORQUED TO SPEC. INSTALLED THE DRIVELINE & THE STEPS. PUT THE ENGINE LABLE ON & TOOK PICTURE. SENT THE PICUTES TO TCS. GOT DAVIE EXPERT RIGHTS TO CLEAR POWER DOWN MEMORY. RESET TRIP TOTAL AND ENGINE HOURS TO ZERO PER TCS AND UPLOADED DETAIL SESSION REPORT. TEST DROVE TO CONFIRM REPAIRS. ALL OK

Table with 7 columns: Supp., Part, Description / Ref Number, U/M, Quantity, Price, Extended Price. Includes a large 'REPRINT' watermark across the center. Rows list various parts like RING-COPPER, LOCTITE 243, BOLT-FLANGE, etc.

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Table with 7 columns: Item Code, Part Number, Description, Unit, Quantity, Price, Total Price. Includes items like V-CLAMP, O-RING, SCREW CAP-CENTRIFUGAL OIL FILTER, etc.

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Table with columns: Customer P/O, Add User, Open Date, Completion Date, Salesperson, and a list of parts with their descriptions, quantities, and prices. Includes a large 'REPRINT' watermark.

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Table with 7 columns: Item Code, Description, UOM, Quantity, Price, Extended Price. Rows include MSC DEXRON ATF, TRP EC3501 COOLANT-TRP ELC 50/50 JUG, PTB F37-1022-100 DRYER-RECEIVER W/DYE W/SLPR, FLG FS19915FLG FILTER-FUEL/WATER SEPERATOR, MMF LP34216 CLAMP-V, 5 INCH SPHERICAL, MMF W34-1158 BOLT-FLANGE HEAD, M16 X 2, and Swing Fee Paccar Engine Swing Fee.

Task 2 Subtotals
Parts: \$0.00
Labor: \$0.00
Task 2 Subtotals \$0.00

Task: 3 500 Misc Repair Department: Service

90001

Complaint: REFERENCE CLAIM CU-
UNIT TOWED IN, HAS TOWING COVERAGE. IN REFERENCE TO LONG BLOCK REPLACEMENT.

Table with 7 columns: Supp., Part, Description / Ref Number, U/M, Quantity, Price, Extended Price. Row: sublettow sublet towing 1.0 \$1,040.00 \$1,040.00

FATBOYS INV.#: 24-106003

Task 3 Subtotals
Parts: \$0.00
Labor: \$0.00
Task 3 Subtotals \$0.00

Task: 4 1300 Brakes Department: Service

Complaint: PASSENGER SIDE BRAKE SHOE CRACKED AND DRIVER SIDE STARTING TO

Correction: CUSTOMER DELINED RERPAIR, IS AWARE BRAKE SHOE NEEDS ATTENTION.

Status: Deferred: Reason: CUSTOMER DECLINED TAKING UNIT AS IS

Date: 9/23/2024 8:50:12AM

Task: 5 500 Misc Repair Department: Service

90019

Complaint: TOW LATCH

Table with 7 columns: Supp., Part, Description / Ref Number, U/M, Quantity, Price, Extended Price. Row: PTB A11-6180 BRACKET-BUMPER LH 1.0 \$387.97 \$387.97

Task 5 Subtotals
Parts: \$0.00
Labor: \$0.00

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Task 5 Subtotals

\$0.00

Task: 6 2300 Clutch

Department: Service

Complaint: R&R CLUTCH

Correction: DURING LONGBLOCK REPLACEMENT CUSTOMER APPROVED TO R/R CLUTCH WHILE ENGINE WAS OUT. R/R WITH NEW. CHECK OPERATION. ALL OK

Table with columns: Supp., Part, Description / Ref Number, U/M, Quantity, Price, Extended Price. Rows include BEARING-CLUTCH PILOT and ENDURANT DIAPHRAGM SPRING HD CLUTCH KIT.

Task 6 Subtotals

Parts: \$1,803.56

Labor: \$195.00

Task 6 Subtotals \$1,998.56

Detail Tax Info:

Table with columns: Tax Type, Amount. Rows include Botetourt VA County Tax (\$18.33) and Virginia VA State Tax (\$78.81).

Total: \$97.14

Summary table with bolded totals: Total Parts: \$1,803.56, Total Labor: \$210.00, Total Miscellaneous: \$(15.00), Total Shop Supplies: \$29.25, Invoice Subtotal: \$2,027.81, Total Tax: \$97.14, Total Invoice: \$2,124.95.

Table with columns: Payment Method, Terms, Due Date. Row: \*\*\*SG PACCAR\*\*\*, Net 30 days, 10/26/2024.

Service Gate Charge Authorization: 536703

Service Gate Charge Reference: 1538133431

Service Gate Settlement Reference: ZvW3YBsRQbEEf-t2LS1LGwAAAAI

Remit To

The Peterbilt Store Roanoke
151 North Commerce St.
Roanoke, VA 24019



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REPRINT

All Parts are new or remanufactured unless otherwise stated.

Authorization. I hereby confirm that I have authorized the repair work described herein to be completed along with all the necessary materials. I agree The Pete Store facility listed above ("Dealer" or "Seller") is not responsible for any delays in repairs or any downtime, including without limitation delays or downtime caused by the unavailability of parts or shipping delays by the supplier or transporter.

DISCLAIMER OF WARRANTIES. ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE DEALER HEREBY EXPRESLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. DEALER NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCT OR SERVICES. All workmanship for repairs hereunder is guaranteed for ninety (90) days. Dealer must be notified of any workmanship warranty claims, in writing, within such ninety day period. Such claims must be accompanied by the invoice and returned to Dealer for covered repairs. Dealer will not honor claims for workmanship beyond the 90-day warranty period. Dealer will not reimburse customer for work done at another dealership or for any downtime, regardless of the cause.

Returns/Refunds. All returns must be in new unused condition and be accompanied by this Invoice within 30 days of purchase. No refunds after 30 days. Part returns may be subject to a restocking fee. Special order, custom, and electrical parts are not returnable. Core parts must be returned within 30 days.

Miscellaneous: I understand and agree that replaced parts will not be returned to me unless requested in writing at the time of repair. I agree that Dealer is not responsible for loss or damage to my vehicle, articles left in my vehicle, or trailers (including cargo contained therein),. An express mechanics lien is hereby acknowledged for the above vehicle to secure the amount of repairs thereto. In the event that the work reflected on this Invoice is claimed to be warranty work, the customer shall remain liable for the amount due until such warranty work is paid for by the manufacturer. I understand and agree that there will be a \$20/day charge for all trucks left on the premises for more than 30 days from completion.

Signature: \_\_\_\_\_