

PATTISON AGRICULTURE LIMITED

610 3rd Avenue West, Box 1670
Shaunavon, SK S0N 2M0
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Fax: (306) 297-3827
Http://www.pattisonag.com
GST Number 818708372

Swift Current, SK	(306) 773-9351	Yorkton, SK	(306) 783-9459
Maple Creek, SK	(306) 662-2233	Balcarres, SK	(306) 334-2492
Kindersley, SK	(306) 463-2683	Moosomin, SK	(306) 435-3301
Kyle, SK	(306) 375-2302	Preeceville, SK	(306) 547-2007
Leader, SK	(306) 628-3889	Russell, MB	(204) 773-2149
Unity, SK	(306) 228-2696	Wynyard, SK	(306) 554-2536
North Battleford, SK	(306) 445-4468	Kamsack, SK	(306) 542-2814
Humboldt, SK	(306) 682-2572	Swan River, MB	(204) 734-3466
Kelvington, SK	(306) 327-4355		
Shaunavon, SK	(306) 297-2639		

**JOHN DEERE****SERVICE INVOICE**

Invoice To Account No: 0

Deliver To:

Internal Used Stock No. 256544	Internal Used Stock No. 256544	Invoice Number: 3476913
		Invoice Date: 9/24/2025
		Location: 10
		Work Order Number: 508187
		Payment Type: Account
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Meter:

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JOHN DEERE X9 1000

1H0X910XCP0825238

175886

EXPERT-1000000088467 Internal

COMPLAINT:

03 Update All Controller Software

CORRECTION:



CONTINUED ON NEXT PAGE->

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EXPERT-1000000088467 Internal

Update all available controller software to the latest version of Software available.

Friday, September 5, 2025 6:55 AM - pushed the following updates:

DEFHEADER-DEF Header - L4XDEFV4
 went through

DISPLAY-Display - AXE109613B

tried pushing with service advisor - didnt work
 tried pushing via USB - said not enough space
 exported all data onto another USB to free up space - did not delete, still said not enough room, tried deleting files a few times and
 repushing the update, still not working, will try deleting again - system says there is still 5gb of free space
 checked dtac solutions, it said to disconnect batteries for a few minutes and retry - that seemed to work update went through after
 that
 importing data i exported-taking a while over 10k files

FED-Front End Domain Controller - AXE109566A
 went through

HAD-Harvesting Domain Controller - AXE109626A
 went through

HDE-HAD Domain Extender - AXE105430A
 went through

HEIC-HEIC-Harvesting Engine Interface Controller - AXE76665T
 went through

MG2-StarFire 7000 Integrated - PFA12801G

tried pushing via edl, when prompted to hook up to wifi it wouldnt work, MTG wasnt registering in ops center, removed panel over
 mtg and found a wifi cord disconnected and another grey cord connected in its place, spoke with intel. solutions and they got mtg
 connected, remote capabilities are now available
 trying to push remotely and it still isnt working, will try via edl again
 did not go through again
 tried via remote again, finally went through

OSD-Operator Station Domain Controller - AXE64332Q
 went through

POD-Powertrain Domain Controller - AXE105433A
 went through



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RAC-combine remote separator and concave covers - AXE100402E
 went through

TLM-Tailings Monitor - AXE105431A

Labor: \$400.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$400.00
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EXPERT-1000000216411 Internal

COMPLAINT:

05 Feeder House Conveyor Chain, Remove and Replace

CORRECTION:

Loosen the nut on both sides of the feeder house.
 Remove cap screws, cap screws, and washers, socket head cap screws, and shields as assembly.
 Rotate conveyor chain gaining access to the connecting link and remove.
 Pull the conveyor chain out of the feeder house.
 Using a sturdy rope, pull the conveyor chain into the feeder house starting under the drum.
 Connect chain ends with threaded connecting link, connecting link plate, and cap nuts. Tighten cap nuts to specification.
 Install shields as an assembly using cap screws, cap screws, and washers, and socket head cap screws.
 Tighten nut on both sides of the feeder house until washer is between the end of the gauge and the bottom of the step.

Monday, September 22, 2025 7:22 AM - had to run old chain through to get proper orientation
 hooked new chain up to old chain
 spun as much in by hand as we could, hooked a strap to the service truck and used that to help pull it in
 got the ends lined up, hooked another strap to the bottom and top slat and tightened to take slack out
 installed half links
 tightened down to spec - 18 ftlbs
 reinstalled front cover on feederhouse
 installed top cover and applicable hardware
 took lots of fighting, had to check other combines to see how it went in and had to half disassemble cover to get it back in
 was off when we got the combine so had to get new bolts and nuts
 all good now DP JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
AH220541	CHAIN LINK-OFFSET COUPLER CA557-CHROME	4.00	24.59	24.59	\$98.36	N

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EXPERT-1000000216411 Internal

AXE91154	Conveyor	1.00	5,628.75	5,628.75	\$5,628.75	N
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Labor: \$300.00	Parts: \$5,727.11	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$6,027.11
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DIAG-1000000232603 Internal

COMPLAINT:

06 Feeder House Top Door and Seal, Diagnose and Repair 2

CORRECTION:

Thursday, September 18, 2025 12:07 PM - seal removed and replaced. JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
H81330	FoamStrip 3/16x1/2" 10ft	1.00	34.32	34.32	\$34.32	N
R251671	Bushing	1.00	16.49	16.49	\$16.49	N
Labor: \$600.00		Parts: \$50.81	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$650.81	

EXPERT-1000000075811 Internal

COMPLAINT:

07 Feeder House Conveyor Chain Guide, Remove and Replace

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EXPERT-1000000075811 Internal

Loosen the feeder house conveyor tensioning nuts on both sides of feeder drum.
 Remove shields as an assembly.
 Rotate conveyor chain gaining access and remove connecting link.
 Remove cap screw, tensioner assembly, and bushing on both sides of the feeder house.
 Remove mid-floor and drum assembly from the feeder house.
 Remove and replace feeder house conveyor chain guides on the mid-floor.
 Install drum assembly and mid-floor into the feeder house.
 Install threaded connector link, connecting link plate, and cap nuts. Tighten to specification.
 Install shields.
 Adjust conveyor tension. (See Supporting Document - Adjust Feeder House Conveyor Chain).
 After proper adjustment, tighten feeder house conveyor chain tensioning cap screw to specification.

Thursday, September 18, 2025 11:12 AM - removed top access panels on feederhouse
 removed nuts and bolts holding guides down in the front
 was able to slide the top 4 out by hand
 bottom 4 would not slide out, had to cut/pry/hammer out, they were stuck on the guides, took alot of fighting to remove each
 once removed was able to just slide the bottom 4 on
 reinstalled nuts and bolts
 leaving access panels off for routing the new conveyor chain DP JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
19M9269	M6x25 HEXSOC CTSK 10.9 BOLT	8.00	2.06	2.06	\$16.48	N
H137327	M6x1.0 Flg DT Lck Nut *see ALT	8.00	0.54	0.54	\$4.32	N
HXE169526	Feeder House Midfloor Runner	8.00	194.66	194.66	\$1,557.28	N
Labor: \$1,700.00		Parts: \$1,578.08	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$3,278.08	

EXPERT-1000000074064 Internal

COMPLAINT:
 09 Header Latch, Adjust - replace shear bolt

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EXPERT-1000000074064 Internal

Pull the multi-coupler locking pin and move handle toward the top-side of feeder house until the multi-coupler locking pin is engaged.

Loosen lock nuts.

Adjust cable in bracket as needed for left-hand header locking pin to meet the specification: +/- 2 mm (0.08 in)

Hold bottom lock nut, and tighten top lock nut.

Pull the multi-coupler locking pin and lower handle until the multi-coupler locking pin is engaged. Verify header locking pins (both sides) are extended and set to specification: 45-52 mm (1-3/4-2 in)

Readjust as needed.

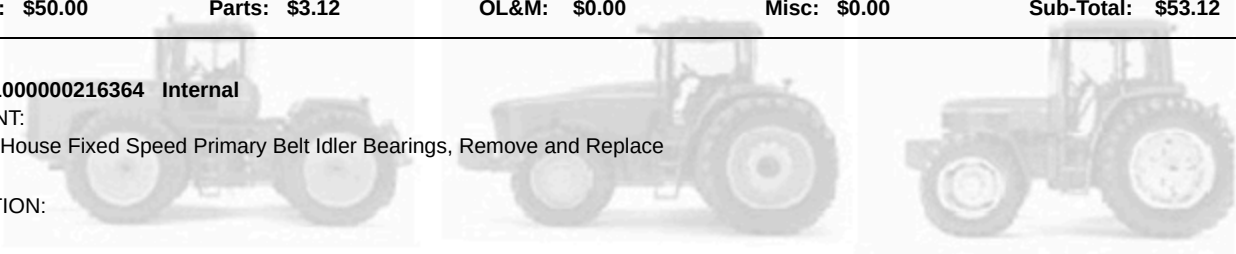
Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
14M7264	M4-0.75 NYLOCK NUT	2.00	0.52	0.52	\$1.04	N
19M9326	M4x30 HEXSOC 12.9 BOLT	1.00	2.08	2.08	\$2.08	N
Labor: \$50.00		Parts: \$3.12	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$53.12	

EXPERT-1000000216364 Internal

COMPLAINT:

10 Feeder House Fixed Speed Primary Belt Idler Bearings, Remove and Replace

CORRECTION:



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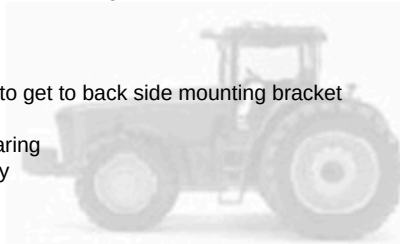
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EXPERT-1000000216364 Internal

Release drive belt tension.
 Remove feeder house drive belt from pulley.
 Remove drive belt pulley cap screws and washers as needed.
 Remove feeder house drive belt pulleys as needed.
 Remove feeder house drive belt pulley snap rings as needed.
 Remove and replace feeder house drive belt pulley bearings as needed.
 Assemble in reverse order.

Wednesday, September 17, 2025 10:28 AM - detensioned belt

removed first idler
 removed snap ring
 used press to press out bearing
 greased bearing and bearing race and used press to reinstall bearing
 reinstalled snap ring
 reinstalled first idler
 removed mounting brackets on secondary idler
 had to squeeze in between cleanout boot and separator to get to back side mounting bracket
 removed brackets and wiggled the idler out
 removed brackets from the shaft running through the bearing
 had to fight with the 2 1/8" nut on the outside of the pulley
 once that was off pulled shaft out of bearing
 removed snap ring
 pressed old bearing out
 greased bearing and bearing race in pulley
 reinstalled bearing with press
 reinstalled shaft and nut
 reinstalled mounting brackets on pulley
 wiggled the pulley back into its place
 installed bolts on the outer bracket
 had to wiggle back between cleanout boot and separator to reinstall back bracket
 once brackets were installed re routed belt and retensioned
 both bearings changed DP



Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
40M1873	M90 Internal Snap Ring	1.00	20.06	20.06	\$20.06	N
40M7103	M55 Internal Snap Ring	1.00	9.30	9.30	\$9.30	N
AXE64492	BEARING, IDLER BEARING, DRAC, HIGH	1.00	76.84	76.84	\$76.84	N

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EXPERT-1000000216364 Internal

AXE87376	Double Row Spherical Ball Bearing	1.00	347.21	347.21	\$347.21	N
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Labor: \$290.00	Parts: \$453.41	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$743.41
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EXPERT-1000000216366 Internal

COMPLAINT:

11 Feeder House Variable Speed Primary Belt Idler Bearings, Remove and Replace

CORRECTION:

Release drive belt tension.
 Remove feeder house drive belt from pulley.
 Remove drive belt pulley cap screws and washers as needed.
 Remove feeder house drive belt pulleys as needed.
 Remove feeder house drive belt pulley snap rings as needed.
 Remove and replace feeder house drive belt pulley bearings as needed.
 Assemble in reverse order.

Tuesday, September 23, 2025 7:21 AM - no variable speed on this combine, must have auto populated DP

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
40M7103	M55 Internal Snap Ring	1.00	9.30	9.30	\$9.30	N
AXE64492	BEARING, IDLER BEARING, DRAC, HIGH	1.00	76.84	76.84	\$76.84	N
AXE87376	Double Row Spherical Ball Bearing	1.00	347.21	347.21	\$347.21	N
Labor: \$290.00	Parts: \$433.35	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$723.35		

EXPERT-1000000216367 Internal

COMPLAINT:

12 Feeder House Fixed Speed Secondary Belt Idler Bearings, Remove and Replace

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EXPERT-1000000216367 Internal

Release drive belt tension.
 Remove feeder house drive belt from pulley.
 Remove drive belt pulley cap screws and washers as needed.
 Remove feeder house drive belt pulleys as needed.
 Remove feeder house drive belt pulley snap rings as needed.
 Remove and replace feeder house drive belt pulley bearings as needed.
 Assemble in reverse order.

started at 12:30, got bearings changed in all marked pulleys - had one left over, checked parts advisor to see which pulley it could possibly be, only other one it could be is the rear most idler, checked it and it all seemed good DP

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
40M7103	M55 Internal Snap Ring	2.00	9.30	9.30	\$18.60	N
40M7115	Snap Ring M80	1.00	18.04	18.04	\$18.04	N
AXE64492	BEARING, IDLER BEARING, DRAC, HIGH	2.00	76.84	76.84	\$153.68	N
AXE73780	Double Row Ball Bearing	1.00	155.93	155.93	\$155.93	N
AXE87708	BEARING Peer W5308RRR56-A	2.00	140.22	140.22	\$280.44	N
L76299	Rectangular Section Internal Snap Ring	2.00	25.72	25.72	\$51.44	N
Labor: \$290.00		Parts: \$678.13	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$968.13	

EXPERT-1000000216368 Internal

COMPLAINT:

13 Feeder House Variable Speed Secondary Belt Idler Bearings, Remove and Replace

CORRECTION:

Release drive belt tension.
 Remove feeder house drive belt from pulley.
 Remove drive belt pulley cap screws and washers as needed.
 Remove feeder house drive belt pulleys as needed.
 Remove feeder house drive belt pulley snap rings as needed.
 Remove and replace feeder house drive belt pulley bearings as needed.
 Assemble in reverse order.

Tuesday, September 23, 2025 7:20 AM - no variable speed on this combine, must have auto populated DP

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Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
40M7103	M55 Internal Snap Ring	4.00	9.30	9.30	\$37.20	N
AXE64492	BEARING, IDLER BEARING, DRAC, HIGH	4.00	76.84	76.84	\$307.36	N
AXE73780	Double Row Ball Bearing	1.00	155.93	155.93	\$155.93	N
AXE87708	BEARING Peer W5308RRR56-A	2.00	140.22	140.22	\$280.44	N
L76299	Rectangular Section Internal Snap Ring	2.00	25.72	25.72	\$51.44	N
Labor: \$290.00		Parts: \$832.37	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$1,122.37	

DIAG-1000000230253 Internal

COMPLAINT:

14 Feed Accelerator Shaft and Bearings, Diagnose and Repair 2

CORRECTION:

Thursday, September 18, 2025 1:14 PM - loosened off tensioner and removed belt pulley had some play in it, checked the torque on the mounting bolt and it was only ~115 ftlbs, torqued down to spec (152 ftlbs) and no more play, bearing does not have any drag DP

Labor: \$600.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$600.00
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EXPERT-1000000216992 Internal

COMPLAINT:

15 Transmission Filter, Replace

CORRECTION:

Remove the transmission filter and discard.
 Coat the seal on the replacement transmission filter with oil.
 Install the transmission filter and tighten to specification.

Thursday, September 4, 2025 1:46 PM - removed old filter
 lubed seal on new filter and installed
 tightened down and marked date and engine hours - 791.2

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R567277	RING	3.00	17.84	17.84	\$53.52	N
RE577250	HYDRAULIC OIL FILTER	1.00	157.73	157.73	\$157.73	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
EF100	ENVIRO FEE	1.00	1.25	1.25	\$1.25	N
Labor: \$50.00		Parts: \$211.25	OL&M: \$0.00	Misc: \$1.25	Sub-Total: \$262.50	

EXPERT-1000000217195 Internal

COMPLAINT:

16 Unloading Auger Drive Belt Pulley, idler and tensioner idler. Remove and Replace both idler bearings and pulley on auger gear case.

CORRECTION:

Loosen nuts to remove tension from the unloading auger drive belt.
 Remove the unloading auger drive belt.
 Remove the nut, washer, and rear sheave.
 Remove and replace the rear sheave key.
 Install the new rear sheave, washer, and nut.
 Install the unloading auger drive belt.
 Tighten nut until the washer is positioned between the end of the gauge and the bottom of the step.
 Tighten lock nut to specification.

Thursday, September 18, 2025 6:54 AM - while taking off rear pulley the person that did the VMI came up and said it did not need to be done, iPad auto populated it DP JH

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
26H105	Woodruff SHAFT KEY 3/8x2-1/8"	1.00	6.85	6.85	\$6.85	N
HXE159385	Pulley	1.00	1,077.36	1,077.36	\$1,077.36	N
Labor: \$250.00		Parts: \$1,084.21	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$1,334.21	

EXPERT-1000000185226 Internal

COMPLAINT:

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EXPERT-1000000185226 Internal

17 Cross Auger Clutch Belt Idler Pulley, Remove and Replace

CORRECTION:

Remove the bolt, bushing, and cross auger clutch belt idler.
 Install a new cross auger clutch belt idler, bushing and bolt.

Friday, September 12, 2025 8:13 AM - assembly removed, clutch belt idler, bushing and bolt replaced. JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
19M7815	M12x60 FLG 10.9 BOLT	1.00	6.69	6.69	\$6.69	N
19M7826	M16x70 FLG 10.9 BOLT	1.00	11.16	11.16	\$11.16	N
AXE63858	Polymer Resin	1.00	183.42	183.42	\$183.42	N
AXE84077	X9 Unload Drive Idler	1.00	553.39	553.39	\$553.39	N
HXE134872	Bushing	1.00	21.71	21.71	\$21.71	N
Labor: \$100.00		Parts: \$776.37	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$876.37	

EXPERT-1000000074641 Internal

COMPLAINT:

18 Grain Tank Cross Auger Bearing, left front and rear Remove and Replace

CORRECTION:

Remove socket head cap screw and tone wheel.
 Remove the belt guard and bearing support plate.
 Inspect bearing, replace as necessary.
 Inspect seal on the front bearing support plate for wear and damage. Replace seals and support plate as necessary.
 Install bearing support plate using cap screws.
 Install tone wheel using socket head cap screw and tighten to specification: 20 N-m (177 lb-in)
 Install belt guard using cap screws.

Friday, September 12, 2025 10:37 AM - cap screw and tone wheel removed, belt guard and support plate removed, bearing removed, seal removed and replaced, support plate inspected and reinstalled, tone wheel and screw replaced, screw torqued, belt guard reinstalled. JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
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EXPERT-1000000074641 Internal

AXE86014	Bearing With Housing	1.00	354.36	354.36	\$354.36	N
H81330	FoamStrip 3/16x1/2" 10ft	3.00	34.32	34.32	\$102.96	N

Labor: \$400.00	Parts: \$457.32	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$857.32
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EXPERT-1000000139765 Internal

COMPLAINT:

19 Left Side Concave, Remove and Install all concaves on left side

CORRECTION:

Start engine and press threshing clearance adjust switch.

To allow easier access to "Z" bar hardware, touch plus (+) or minus (-) symbol, or rotate the selection dial to set threshing clearance to 5.

Set park brake, shut off engine, and remove key.

Using the handle (A), shift the rotor gear case to the neutral position (B).

To access concave sections remove covers (A).

Remove cap screw (C) and cover support (B).

Remove cap screws and nuts (C) and the side hill divider (B) from the front chaffer crop divider (A).

NOTE: Place a wooden block (D) on the front chaffer crop dividers (A) avoiding damage in the concave removal.

Remove the cap screws and nuts (A) from the "Z" bar.

Remove cap screws (D) from the concave (C) and concave support (B).

NOTE: Remove the concaves in order from rear to front on both sides of the machine.

Slide and remove the concaves out the side of the machine.

Rotate rotors such that a gap in the threshing element pattern occurs at mid concave.

Repair or replace as necessary.

Install in reverse order following these special instructions.

Guide and install concaves (C) onto the concave supports (B) using cap screws (D) and tighten.

Verify ends of concaves fit snug into "Z" bar; then tighten cap screws and nuts (A).

Adjust concave level. (See Adjust Concave Level in Section 120, Group 05.)

Install separator covers and shift rotor drive handle to previous position.

Wednesday, September 10, 2025 7:54 AM - had to remove to replace elements and tines, concaves were good so reinstalled DP

JH

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
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EXPERT-1000000139765 Internal

PM38627	277 Red Threadlocker 36ml	1.00	61.81	61.81	\$61.81	N
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Labor: \$500.00	Parts: \$61.81	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$561.81
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EXPERT-1000000075441 Internal

COMPLAINT:

20 Left-Hand Threshing Element, Remove and Replace - replace rear set

CORRECTION:

Remove concave sections for rotor access.

Inspect wear on threshing elements.

Remove cap screws and threshing element.

If one element needs replaced, replace all in the group. Example: If replacing element 2, replace elements 1 and 3 also.

Use Threshing Elements and Separator Tine Location diagram for identifying elements and tines.

Tighten the threshing element cap screws to specification.

Monday, September 8, 2025 10:23 AM - set of threshing elements replaced, lock tight applied to mounting bolts, torqued to 64 ftlbs.

JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
KXE10755	Threshing Element Kit LH KIT-X9 RTR	2.00	1,278.82	1,278.82	\$2,557.64	N
Labor: \$810.00	Parts: \$2,557.64	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$3,367.64		

EXPERT-1000000176679 Internal

COMPLAINT:

21 Left-Hand Separator Tines, Remove and Replace - front two sets

CORRECTION:

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EXPERT-1000000176679 Internal

Remove separator grates for rotor access.
 Inspect wear on separator tines.
 Remove cap screws and separator tine.
 If one tine needs replaced, replace all in the group. Example: If replacing tine 2, replace tine 1 and 3 also.
 Use Threshing Elements and Separator Tine Location diagram for identifying elements and tines.
 Tighten the separator tine cap screws to specification.

Tuesday, September 9, 2025 9:35 AM - front two sets of tines removed and replaced lock tight added bolts torqued to 55 ft lbs. JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
KXE10959	X9 Rotor Tine Set, UNIVERSAL	1.00	232.60	232.60	\$232.60	N
Labor: \$420.00		Parts: \$232.60	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$652.60	

EXPERT-1000000146159 Internal

COMPLAINT:
 22 Tailings Elevator Paddle Chain Remove Half Link & Adjust

CORRECTION:
 Rotate tailings elevator conveyor chain until connecting link is visible.
 Disconnect connecting link. Remove half link.
 Reconnect tailings elevator conveyor chain with connecting link.
 Adjust tailings elevator conveyor chain tension to specification.
 Run the machine and readjust tension if required.

Wednesday, September 17, 2025 10:30 AM - half link removed, chain reconnected, plate and bolts reinstalled.JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
11M7099	M2x12 COTTER PIN	2.00	0.31	0.31	\$0.62	N
Labor: \$100.00		Parts: \$0.62	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$100.62	

EXPERT-1000000177042 Internal

COMPLAINT:
 23 Active Tailings System Drive belt tensioner - need replace ubolt

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EXPERT-1000000177042 Internal

CORRECTION:

Loosen nuts to remove tension from the tailings system elevator and auger belt.
 Remove cap screw connecting idler to tensioner arm.
 Remove and replace belt tensioner arm and parts, as necessary.
 Tighten nut until the washer is positioned between the end of the gauge and the bottom of the step.
 Tighten lock nut to specification.

Tuesday, September 16, 2025 12:41 PM - tensioner assembly removed and replaced, washer and nut tightened until end of gauge washer, lock nut torqued to spec. JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
11M7021	M4x25 COTTER PIN	1.00	0.64	0.64	\$0.64	N
14M7275	M12-1.75 NUT	2.00	1.81	1.81	\$3.62	N
24M7294	Washer M26x39	1.00	3.04	3.04	\$3.04	N
24M7429	Washer M13x24	1.00	1.24	1.24	\$1.24	N
45M7094	Clevis Pin M12x40	1.00	16.25	16.25	\$16.25	N
AXE61705	ROD	1.00	96.66	96.66	\$96.66	N
AXE62501	Arm	1.00	262.52	262.52	\$262.52	N
FH316660	Compression Spring	1.00	66.43	66.43	\$66.43	N
H170141	PIVOT, IDLER SPRING	1.00	25.93	25.93	\$25.93	N
HXE109393	Plate	1.00	98.27	98.27	\$98.27	N
HXE109428	SPLINED COUPLING	1.00	17.52	17.52	\$17.52	N
HXE57005	BRACKET	1.00	62.69	62.69	\$62.69	N
P46402	SNAP RING, RING-""E"" RETAINING	1.00	4.16	4.16	\$4.16	N
Labor: \$140.00		Parts: \$658.97	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$798.97	

DIAG-1000000169541 Internal

COMPLAINT:

24 Chopper Raise and Lower Actuator, Diagnose and Repair 1 - check rh side harness

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SERVICE INVOICE

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JOHN DEERE X9 1000		1H0X910XCP0825238	175886	

DIAG-1000000169541 Internal

CORRECTION:

Thursday, September 11, 2025 10:49 AM - harness wasnt damaged, cover was pulled back from the wires a bit, checked wires before reinstalling wire harness cover. taped end of cover with electrical tape so it doesnt slide off again, made sure nothing pinched when we closed the chopper, all is good DP

Labor: \$300.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$300.00
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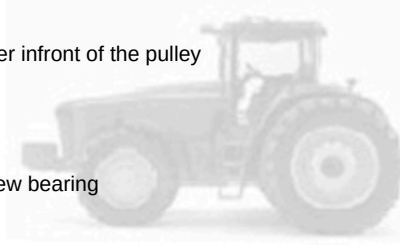
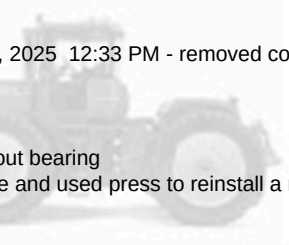
DIAG-1000000169505 Internal

COMPLAINT:

25 Straw Chopper Drive Belt Tensioner and Idler Pulley, Diagnose and Repair 1- replace both bearings in idler pulley

CORRECTION:

Thursday, September 11, 2025 12:33 PM - removed cover infront of the pulley
 loosened off tenioner
 removed pulley
 removed retaining ring
 used the press to press out bearing
 greased bearing and race and used press to reinstall a new bearing
 reinstalled retaining pin
 reinstalled pulley
 rerouted belt and tightened down tensioner
 all good dp
 reinstalled cover



Labor: \$300.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$300.00
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EXPERT-1000000204231 Internal

COMPLAINT:

26 Two Speed Chopper Gearcase Oil, Replace

CORRECTION:

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JOHN DEERE X9 1000		1H0X910XCP0825238	175886	

EXPERT-1000000204231 Internal

Remove drain plug.
 Allow oil to drain.
 Install the drain plug and torque to specification.
 Refill with Hy-Gard until visible in the sight glass.
 Shift lever to opposite speed.
 Run the separator for one minute.
 Let the machine sit for five minutes.
 Re-check oil level.
 Torque the fill plug to specification.
 Shift lever back to original speed.

Thursday, September 11, 2025 2:01 PM - removed cover and fill + drain plug
 drained oil
 reinstalled drain plug
 started filling then researched about auto fill
 will continue filling dp

Monday, September 15, 2025 7:11 AM - filled till half the gauge glass was covered, could only put in small amounts of oil at a time
 DP

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
TY6354	HY-GARD J20C JUG 3.78L	1.00	35.64	35.64	\$35.64	N
Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
EF60	ENVIRO FEE	1.00	0.60	0.60	\$0.60	N

Labor: \$40.00	Parts: \$35.64	OL&M: \$0.00	Misc: \$0.60	Sub-Total: \$76.24
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EXPERT-1000000145842 Internal

COMPLAINT:
 27 Chopper Blades, Replace REPLACE CHOPPER HAMMERS.

CORRECTION:

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EXPERT-1000000145842 Internal

Remove lock nut, cap screw, and bushings.

Remove and inspect blades and bushings.

Replace blade and install cap screw, bushings, and lock nut. Tighten lock nuts to specification.

Thursday, September 11, 2025 8:42 AM - opened chopper

removed cover in front of chopper

removed blades

reinstalled blades with new buhsings/nuts/bolts - ran the bolts in the same orientation as how we removed

torqued to 48 ft lbs

reinstalled cover DP JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
14M7608	M6-1.0 FLG STOVER LOCK NUT	1.00	1.00	1.00	\$1.00	N
19M7796	M6x30 FLG 10.9 BOLT	1.00	1.62	1.62	\$1.62	N
HXE118760	Hexagonal Lock Nut, M10	34.00	2.63	2.63	\$89.42	N
HXE119246	Cap Screw M10x55 10.9 *see NOTE	34.00	6.03	6.03	\$205.02	N
HXE15909	CHOPPER BLADE BUSHING-INNER	68.00	21.57	21.57	\$1,466.76	N
HXE59496	CHOPPER KNIFE BUSHING-OUTER	68.00	18.88	18.88	\$1,283.84	N
KXE10761	S7 SERIES CHOPPER KNIFE KIT 8/CS	9.00	431.51	431.51	\$3,883.59	N
Labor: \$620.00		Parts: \$6,931.25	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$7,551.25	

DIAG-1000000232936 Internal

COMPLAINT:

28 Chaff and Straw Spreader Safety Hoops or Rails, Diagnose and Repair 2

CORRECTION:

Thursday, September 11, 2025 10:37 AM - will need to order a new safety loop for the RH side, checked for it outside could not find DP

Tuesday, September 16, 2025 1:11 PM - safety loop installed.JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
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DIAG-1000000232936 Internal

HXE176203	Hoop	1.00	498.57	498.57	\$498.57	N
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Labor: \$600.00	Parts: \$498.57	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$1,098.57
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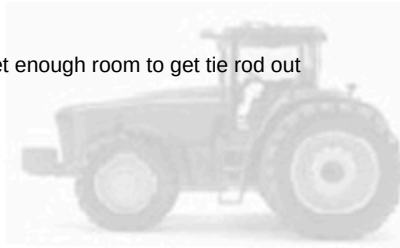
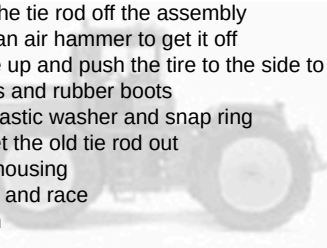
DIAG-1000000169762 Internal

COMPLAINT:

30 Right Hand Steering Tie Rod, Diagnose and Repair 2

CORRECTION:

Tuesday, September 23, 2025 12:20 PM - removed bolts holding tie rod to the hub assembly
 loosened cap screws on steering arm
 fought with getting the tie rod off the assembly
 ended up needing an air hammer to get it off
 had to jack combine up and push the tire to the side to get enough room to get tie rod out
 removed snap rings and rubber boots
 removed internal plastic washer and snap ring
 used hammer to get the old tie rod out
 cleaned out tie rod housing
 greased new tie rod and race
 hammered tie rod in
 went in fairly easy
 installed new snap ring, washer and rubber boots
 pushed tire back and lined up with tie rod assembly
 tapped tie rod assembly in and bolted in
 torqued to spec
 retorqued tire bolts
 greased new tie rod via grease zirc
 all good DP JH
 reinstalled cap screws on steering arm and torqued to spec



Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
AXE92262	TIE ROD EN	1.00	503.20	503.20	\$503.20	N

Labor: \$600.00	Parts: \$503.20	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$1,103.20
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EXPERT-1000000074434 Internal

COMPLAINT:

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JOHN DEERE X9 1000		1H0X910XCP0825238	175886	

EXPERT-1000000074434 Internal

31 Clean Grain Elevator Drive Belt, Remove and Replace

CORRECTION:

Loosen nuts to remove tension from the feed accelerator drive belt.
 Loosen nuts to remove tension from the right-hand jackshaft drive belt
 Loosen nuts to remove tension from the clean grain elevator belt.
 Remove clean grain elevator belt and install replacement belt by working it under the loose right-hand jackshaft and feed accelerator belts.
 Adjust clean grain elevator belt tension, torque lock nut to specification.
 Adjust right-hand jackshaft belt tension, torque lock nut to specification.
 Adjust feed accelerator belt tension, torque lock nut to specification.

Wednesday, September 10, 2025 12:36 PM - removed tension off clean grain elevator belt, jackshaft drive and the belt that runs to the rear of the discharger beater drive pulley,
 removed jack shaft belt and other belt to get the clean grain elevator belt off
 removed elevator belt
 reinstalled belts in reverse order
 double checked routing and tightened all tensioners back down
 all good DP JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
HXE124214	CLEAN GRAIN ELEVATOR BELT	1.00	299.64	299.64	\$299.64	N
Labor: \$700.00		Parts: \$299.64	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$999.64	

EXPERT-1000000074332 Internal

COMPLAINT:

32 Clean Grain Elevator Housing Boot, Remove and Replace- has lots of cracks

CORRECTION:

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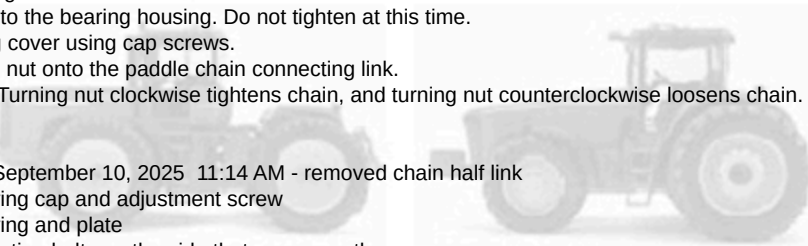
Internal Used Stock No. 256544	Internal Used Stock No. 256544	Invoice Number: 3476913
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EXPERT-1000000074332 Internal

Open the cleanout door, and remove the nut and pin from the paddle chain connecting link.
 Position paddle chain out of the way.
 Remove cap screws and cover.
 Loosen or remove nuts from the bearing housing.
 Loosen or remove nuts on adjusting screw and remove.
 Remove cap screw and washer.
 Remove nuts from plate and remove the plate from the lower housing.
 Remove cap screws and nuts, cap screws, and auger boot assembly.
 Install new seal between the auger housing and side sheet.
 Install boot assembly using cap screw and nuts, and cap screws.
 Install plate using nuts.
 Install cap screw and washer.
 Install adjusting screw and nuts.
 Install nuts onto the bearing housing. Do not tighten at this time.
 Install bearing cover using cap screws.
 Install pin and nut onto the paddle chain connecting link.
 Loosen nuts. Turning nut clockwise tightens chain, and turning nut counterclockwise loosens chain.
 Tighten nuts.

Wednesday, September 10, 2025 11:14 AM - removed chain half link
 removed bearing cap and adjustment screw
 removed bearing and plate
 removed mounting bolts on the side that goes over the auger
 cut sealant where boot meets elevator
 removed mounting bolts from boot to elevator
 removed boot
 cleaned up old sealant on elevator
 put new weather stripping on new boot - around cleanout door, front plate, and mount that goes onto the combine
 removed cleanout and clamp off old boot and installed on new boot
 installed new boot
 put new sealant on RH side of boot where it meets the elevator
 reinstalled bearing and plate
 reattached chain half link - put new locktite on it
 reinstalled bearing cover
 ready for chain to be adjusted DP JH



Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
AXE87931	Boot	1.00	2,142.29	2,142.29	\$2,142.29	N
H141123	M10 Push Nut	8.00	2.35	2.35	\$18.80	N

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EXPERT-1000000074332 Internal

H149099	Safety Sign	1.00	20.87	20.87	\$20.87	N
H154379	GreenRTV 305ml	1.00	49.75	49.75	\$49.75	N
HXE132742	Seal	1.00	59.52	59.52	\$59.52	N
HXE153099	Weatherstrip	1.00	58.79	58.79	\$58.79	N

Labor: \$850.00	Parts: \$2,350.02	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$3,200.02
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EXPERT-1000000291867 Internal

COMPLAINT:

33 Clean Grain Elevator Paddle Chain, Adjust

CORRECTION:

Remove nuts, shield, and washers.

Loosen nuts on the bearing mount plate.

Loosen nuts on the adjusting screw.

Turn the adjusting nut to change the chain tension:

- Turning the nut counterclockwise tightens the chain.

- Turning the nut clockwise loosens the chain.

Ensure the chain is adjusted properly by checking that the lower end can move side-to-side on the sprocket but cannot be pulled away from it. If the chain loosens up to 6 mm (1/4 in) from the sprocket, readjust the chain.

Tighten all nuts.

Reinstall washers, shield, and nuts.

Wednesday, September 10, 2025 11:28 AM - tightened down chain and tightened front plate DP

Labor: \$50.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$50.00
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EXPERT-1000000147094 Internal

COMPLAINT:

34 Right-Hand Separator Grate, Remove and Replace

CORRECTION:

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JOHN DEERE X9 1000		1H0X910XCP0825238	175886	

EXPERT-1000000147094 Internal

Remove separator access covers.
 Remove cap screws and separator covers/plates, as necessary.
 Remove separator mounting cap screws and spacers.
 Remove and replace separator grate.
 Assemble in reverse order.

Friday, September 12, 2025 5:57 AM - separator grate removed and replaced. JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
HXE132084	SEPARATOR	1.00	600.79	600.79	\$600.79	N
Labor: \$210.00		Parts: \$600.79	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$810.79	

DIAG-1000000230472 Internal

COMPLAINT:

35 Right Side Concave, Diagnose and Repair 2 - second and third concaves need repair

CORRECTION:

Wednesday, September 10, 2025 8:19 AM - bent sections of concaves repaired and concaves reinstalled, concaves leveled. JH, DP

Labor: \$600.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$600.00
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EXPERT-1000000179733 Internal

COMPLAINT:

36 Right-Hand Separator Tines, Remove and Replace- need to replace two front sets

CORRECTION:

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EXPERT-1000000179733 Internal

Remove separator grates for rotor access.
 Inspect wear on separator tines.
 Remove cap screws and separator tines.
 Use Threshing Elements and Separator Tine Location diagram for identifying elements and tines.
 Tighten the separator tine cap screws to specification.

Tuesday, September 9, 2025 1:58 PM - back row of elements and front two rows of tines removed and replaced, lock tight applied to bolts, new cap screws torqued to 55 ft lbs on the tines and 65ft lbs on the elements. JH DP

Wednesday, September 10, 2025 7:46 AM - removed separator grate from LH side
 leveled rh and lh concaves
 did concave zeroing and threshing calibration
 checked distances on the display - all cylinders hit 0mm on lowest range, LH side and RH rear hit 40mm on highest range and RH front hits 39mm DP JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
KXE10959	X9 Rotor Tine Set, UNIVERSAL	13.00	232.60	232.60	\$3,023.80	N
Labor: \$800.00		Parts: \$3,023.80	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$3,823.80	

EXPERT-1000000179735 Internal

COMPLAINT:

37 Right-Hand Threshing Element, Remove and Replace- need to replace rear set

CORRECTION:

Remove concave sections for rotor access.
 Inspect wear on threshing elements.
 Remove cap screws and threshing element.
 If one element needs replaced, replace all in the group. Example: If replacing element 2, replace elements 1 and 3 also.
 Use Threshing Elements and Separator Tine Location diagram for identifying elements and tines.
 Tighten the threshing element cap screws to specification.

Tuesday, September 9, 2025 1:56 PM - rear set of threshing elements removed and replaced, lock tight applied to bolts, new cap screws torqued to 64 ft lbs. did while clocked into seg. 36 JH DP

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
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EXPERT-1000000179735 Internal

KXE10756	THRESHING ELEMENT, KIT-X9 RTR, GRAIN	1.00	1,303.91	1,303.91	\$1,303.91	N
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Labor: \$810.00	Parts: \$1,303.91	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$2,113.91
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JGEN38- Internal

COMPLAINT:

38 right hand grain tank cross auger bearings need replaced

CORRECTION:

Thursday, September 18, 2025 6:51 AM - checked bearings, no obvious play or drag in them, couldn't find a reason to change them JH

Labor: \$100.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$100.00
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DIAG-1000000211777 Internal

COMPLAINT:

39 Engine Deck Access Ladder Light, Diagnose and Repair 1 - need adjustment locker

CORRECTION:

Friday, September 12, 2025 1:28 PM parts were wrong for this segment proper parts orderd

Wednesday, September 17, 2025 10:47 AM - correct parts showed up, rear access ladder fold latch assembly replaced. JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
03M7185	M8x25 CB 8.8 SN	2.00	0.69	0.69	\$1.38	N
24M7213	Washer M10.5x25	4.00	2.19	2.19	\$8.76	N
40M7115	Snap Ring M80	1.00	18.04	18.04	\$18.04	N
AXE78423	LAMP	1.00	67.11	67.11	\$67.11	N
AXE83486	Switch	1.00	84.46	84.46	\$84.46	N
AXE93048	LATCH ASSEMBLY	1.00	54.47	54.47	\$54.47	N
HXE132111	Plate	1.00	47.84	47.84	\$47.84	N

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DIAG-1000000211777 Internal

HXE180747	Bracket	1.00	20.34	20.34	\$20.34	N
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Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
frt	FREIGHT	1.00	35.00	35.00	\$35.00	N

Labor: \$300.00	Parts: \$302.40	OL&M: \$0.00	Misc: \$35.00	Sub-Total: \$637.40
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DIAG-1000000230527 Internal

COMPLAINT:

40 Rotary Screen / Vacuum Fan Drive Belt and Tensioner, Diagnose and Repair 1

CORRECTION:

Wednesday, September 17, 2025 1:43 PM - tensioner was loose, tightened it back up checked belt and no obvious damage or high wear spots all good now DP JH

Labor: \$300.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$300.00
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DIAG-1000000230529 Internal

COMPLAINT:

41 Rotary Screen Driveshaft Belt and Bearings, Diagnose and Repair 1

CORRECTION:

Wednesday, September 17, 2025 1:45 PM - disconnected belt off of the drive shaft, no play in the bearing or anything sounding rough DP JH

Labor: \$300.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$300.00
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EXPERT-1000000076286 Internal

COMPLAINT:

42 Engine Coolant, Add

CORRECTION:

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EXPERT-1000000076286 Internal

Top up engine coolant.

Thursday, September 4, 2025 1:26 PM - coolant doesnt need topped up dp

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
TY26575	COOL-GARDII 3.78L 50/50 PREMIX	1.00	26.38	26.38	\$26.38	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
EF25	ENVIRO FEE	1.00	0.25	0.25	\$0.25	N
Labor: \$50.00	Parts: \$26.38	OL&M: \$0.00	Misc: \$0.25	Sub-Total: \$76.63		

EXPERT-1000000074132 Internal

COMPLAINT:

43 Fuel Tank Breather, Remove and Replace

CORRECTION:

Remove the cap, breather, and O-ring from the fuel tank.
 Check for leaks.

Inspect and replace as necessary.

Install in reverse order following these special instructions.

- Install the O-ring and breather. Tighten the breather to specification.

- Install the cap and tighten to specification.

Thursday, September 4, 2025 1:20 PM - changed breather out dp

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
H216169	BREATHER, FUEL TANK	1.00	45.43	45.43	\$45.43	N
Labor: \$17.00	Parts: \$45.43	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$62.43		

DIAG-1000000171161 Internal

COMPLAINT:

44 Hydraulic Reservoir, Diagnose and Repair 1- need to replace two clamps - serhii will show

CORRECTION:

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DIAG-1000000171161 Internal

Wednesday, September 10, 2025 12:51 PM - existing clamps had adjustment space, clamps tightened. JH

Labor: \$100.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$100.00
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EXPERT-1000000074299 Internal

COMPLAINT:

45 Grain Tank Loading Auger Gear Case Oil, Remove and Replace - add oil

CORRECTION:

Remove plug and drain old fluid.
 Remove and replace grain tank auger gear case oil.
 Install plug.
 Assemble in reverse order.

Wednesday, September 17, 2025 10:53 AM - plug removed, old oil drained, new oil added to capacity, plug reinstalled. JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
TY6296	80W90 946ml GL5	1.00	15.99	15.99	\$15.99	N
Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
EF15	ENVIRO FEE	1.00	0.15	0.15	\$0.15	N
Labor: \$280.00	Parts: \$15.99	OL&M: \$0.00	Misc: \$0.15	Sub-Total: \$296.14		

DIAG-1000000170873 Internal

COMPLAINT:

46 Cab Ladder, Diagnose and Repair 2 - need to replace bracket

CORRECTION:

Friday, September 5, 2025 6:36 AM - middle support bracket is bent, will order a new one Dp

Wednesday, September 10, 2025 1:32 PM - un bolted the bottom step, adjusted mounting bracket to allow step to fold and unfold unhindered, lower step reattached, function test of the ladder assembly performed, ladder folds and unfolds. JH, DP

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DIAG-1000000170873 Internal

Labor: \$600.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$600.00
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DIAG-1000000170893 Internal

COMPLAINT:

47 Seat Operation and Seat Belt, Diagnose and Repair 1 - seat not fixed

CORRECTION:

Thursday, September 18, 2025 6:49 AM - checked functions on both seats all work good, compared with another X9 seats and no discrepancies DP JH

Labor: \$300.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$300.00
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EXPERT-1000000077750 Internal

COMPLAINT:

48 Fire Extinguishers, Install

CORRECTION:

Install and secure fire extinguisher bracket onto the combine.
 Check the gauges and verify that the extinguishers have adequate pressure before installation.
 Position fire extinguishers in the factory-mounted brackets.
 Adjust straps tight against the fire extinguisher canisters using strap adjusters (if equipped).
 Secure fire extinguisher canisters using over center latches.
 Install the pin in the bracket (if equipped).
 Verify that instruction labels are visible and hoses are not pinched.

Tuesday, September 23, 2025 12:40 PM - put a new 10lb ABC dry chem. on the bracket by the toolbox DP

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
B456X	FireExtABC -10lb	2.00	127.73	127.73	\$255.46	N
Labor: \$150.00	Parts: \$255.46	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$405.46		

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EXPERT-1000000154413 Internal

COMPLAINT:

49 Static Drag Cable, Install

CORRECTION:

Install a static drag cable at the customers request.

Tuesday, September 9, 2025 8:36 AM - replaced static ground cable DP

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
STATIC	STATIC DRAG CABLE 3/8"	1.00	242.83	242.83	\$242.83	N
Labor: \$100.00		Parts: \$242.83	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$342.83	

EXPERT-1000000076099 Internal

COMPLAINT:

50 Feed Accelerator Gear Case Oil, Change

CORRECTION:

Remove the drain plug from the feed accelerator gear case.
 Allow the feed accelerator gear case oil to drain.
 Install the drain plug once the oil is drained.
 Tighten the drain plug to specification.
 Remove the fill plug from the feed accelerator gear case.
 Add oil until the oil level is at the bottom of the check hole.
 Tighten the fill plug to specification.

Thursday, September 11, 2025 12:44 PM - drain plug, level plug and fill plug removed, oil drained, refilled to capacity, plugs instilled and torqued to specs. JH

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
TY26815	80W90 3.78L GL-5	1.00	51.75	51.75	\$51.75	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
EF60	ENVIRO FEE	1.00	0.60	0.60	\$0.60	N
Labor: \$75.00		Parts: \$51.75	OL&M: \$0.00	Misc: \$0.60	Sub-Total: \$127.35	

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EXPERT-1000000076484 Internal

COMPLAINT:

51 Fuel Precleaner Filter, Clean

CORRECTION:

Close the valve on the fuel precleaner.
 Remove the fuel precleaner filter and clean the screen.
 Install the screen and fuel precleaner filter.
 To fill the bowl, open the valve on the fuel precleaner.

Tuesday, September 9, 2025 8:02 AM - closed valve to precleaner
 removed and drained precleaner
 had a fair bit of grime in it
 used brake clean to clean out the bigger stuff, wiped out with a rag, rinsed under water and blew out with air
 repeated for screen
 reinstalled precleaner
 opened valve
 no leaks DP

Labor: \$25.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$25.00
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EXPERT-1000000076481 Internal

COMPLAINT:

52 Air Filter Elements, Change

CORRECTION:

Remove the air filter elements.
 Replace with new air filter elements .
 Check for leaks and for collapse of the aspirator tube.

Thursday, September 4, 2025 11:18 AM - primary and secondary elements removed, primary and secondary elements replaced. JH

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
HXE11090	Primary Engine Air Filter	1.00	461.37	461.37	\$461.37	N

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SERVICE INVOICE

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EXPERT-1000000076481 Internal

HXE11091	Secondary EngAir Filter	1.00	325.55	325.55	\$325.55	N
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Labor: \$50.00	Parts: \$786.92	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$836.92
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EXPERT-1000000076277 Internal

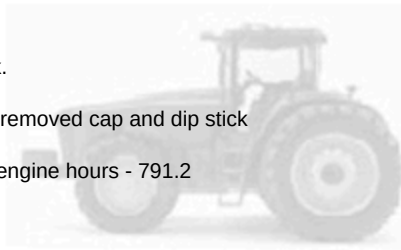
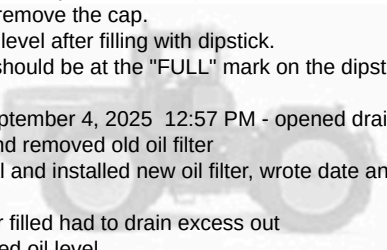
COMPLAINT:

53 Engine Oil and Filter, Change

CORRECTION:

Remove and replace the oil filter.
 To remove the oil, open the drain valve.
 To fill the oil, remove the cap.
 Check the oil level after filling with dipstick.
 The oil level should be at the "FULL" mark on the dipstick.

Thursday, September 4, 2025 12:57 PM - opened drain, removed cap and dip stick
 drained oil and removed old oil filter
 lubed the seal and installed new oil filter, wrote date and engine hours - 791.2
 closed drain
 filled oil - over filled had to drain excess out
 double checked oil level
 cleaned up oil pails dp



<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
RE572785	ENGINE OIL FILTER	1.00	151.30	151.30	\$151.30	N
TY26674	PLUS-50 II 15W-40 CK4/SN BOTTLE 946ml	1.00	9.92	9.92	\$9.92	N
TY26679	PLUS-50 II 15W-40 CK4/SN 18.9L PAIL	3.00	170.86	170.86	\$512.58	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
EF100	ENVIRO FEE	1.00	1.25	1.25	\$1.25	N
EF15	ENVIRO FEE	1.00	0.15	0.15	\$0.15	N
EF300	ENVIRO FEE	3.00	3.00	3.00	\$9.00	N
Labor: \$125.00	Parts: \$673.80	OL&M: \$0.00	Misc: \$10.40	Sub-Total: \$809.20		

CONTINUED ON NEXT PAGE-->

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EXPERT-1000000134307 Internal

COMPLAINT:

54 Final Drives Oil, Top Up

CORRECTION:

Remove the fill plug from the final drive.

Add or drain oil until the oil level is within 12 mm (1/2 in) of the bottom check hole.

Install the previously removed plugs.

Friday, September 12, 2025 11:19 AM - left and right side final drives over full, i needed to remove oil from the assemblies with a fluid pump could not make the pump hose seal was very slow going, oil levels adjusted to tolerance. JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
51M7044	O-RING M20	2.00	5.12	5.12	\$10.24	N
TY26815	80W90 3.78L GL-5	1.00	51.75	51.75	\$51.75	N
Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
EF60	ENVIRO FEE	1.00	0.60	0.60	\$0.60	N
Labor: \$50.00		Parts: \$61.99	OL&M: \$0.00	Misc: \$0.60	Sub-Total: \$112.59	

EXPERT-1000000076102 Internal

COMPLAINT:

55 Transmission Return Filter, Replace

CORRECTION:

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EXPERT-1000000076102 Internal

Loosen clamp and remove the hose from the fitting.
 Remove cap.
 Use the wire handle on the transmission return filter to remove.
 Discard the transmission return filter.
 Coat the seal on the replacement transmission return filter with oil.
 Install the transmission return filter.
 Push wire handle down onto the transmission return filter and verify that wire handle locks into place.
 Install the previously removed cap and tighten to specification.
 Install previously removed hose and retain with clamp.

Thursday, September 4, 2025 11:14 AM - loosened clamp and removed return line
 loosened off top cap and removed
 pulled old filter out and put in the bag the new filter came in
 installed metal handle on new filter and installed
 installed new o ring
 tightened back down and reinstalled hose and clamp

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
AXE103407	HYDRAULIC	1.00	157.96	157.96	\$157.96	N
Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
EF100	ENVIRO FEE	2.00	1.25	1.25	\$2.50	N
Labor: \$50.00		Parts: \$157.96	OL&M: \$0.00	Misc: \$2.50	Sub-Total: \$210.46	

EXPERT-1000000073663 Internal

COMPLAINT:
 56 Cabin Air Filter, Remove and Replace

CORRECTION:
 Turn knob and lower access cover.
 Remove fresh air filter.
 Remove and replace cabin air filter.
 Assemble in reverse order.

Thursday, September 4, 2025 11:31 AM - cabin air filter removed and replaced. JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
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EXPERT-1000000073663 Internal

TA32591	Cab FreshAir Filter	1.00	121.63	121.63	\$121.63	N
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Labor: \$17.00	Parts: \$121.63	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$138.63
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EXPERT-1000000073665 Internal

COMPLAINT:

57 Cabin Recirculation Filter, Remove and Replace

CORRECTION:

Remove cover.
 Remove recirculating filter.
 Remove and replace cabin recirculation filter.
 Assemble in reverse order.

Thursday, September 4, 2025 11:15 AM - cover removed, old filter removed, new filter replaced, cover reinstalled. JH

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
AXE70605	AIR FILTER	1.00	40.66	40.66	\$40.66	N
Labor: \$17.00	Parts: \$40.66	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$57.66		

EXPERT-1000000175771 Internal

COMPLAINT:

59 Feeder House Top Shaft, Remove and Replace

CORRECTION:

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EXPERT-1000000175771 Internal

Raise the feeder house.
 Remove shields from both sides of the feeder house.
 Loosen nut on both sides of the feeder house.
 Remove quick-lock pin and move lever down to open the stone trap.
 Install the quick-lock pin into hole locking the stone trap in the open position.
 Using drive belt, turn conveyor chain until connecting links are near top shaft sprockets.
 Remove the slip clutch assembly. (See Supporting Document - Remove and Install Top Shaft Slip Clutch).
 Loosen nuts and remove belt.
 Lower the feeder house. Remove cap screws and bracket. Remove cap screws and nuts and brackets. Loosen lock nuts and slide latches toward the center of the machine. Remove the top inspection cover.
 Remove cap nuts, connection link plates, and threaded connecting links. Secure conveyor chain inside the feeder house.
 Remove cap screws from the bearing housing.
 Remove support bracket. Reposition hoses and wiring harnesses for clearance.
 Remove cap screws and bearing housing from shaft.
 Move top shaft towards the left-hand side. Raise the right-hand end and remove from the feeder house. Inspect parts and replace as necessary.
 Replace top shaft bearings.
 Install top shaft into the feeder house.
 Install bearing assembly and cap screws. Do not tighten at this time.
 Install hoses, and support bracket.
 Install bearing assembly and cap screws. Tighten bearing assembly cap screws on both sides to specification.
 Install conveyor chain onto sprockets. Connect chain ends with threaded connecting link and connecting link plate. Apply medium strength thread lock to connecting link. Install cap nuts and tighten to specification.
 Install top inspection cover. Slide latches out and tighten lock nuts. Install brackets and cap screws and nuts. Place bracket and install cap screws. Raise the feeder house.
 Install belt and tighten belt tensioner nuts.
 Install the slip clutch assembly. (See Supporting Document - Remove and Install Top Shaft Slip Clutch).
 Close stone trap door.
 Adjust conveyor chain tension using nut evenly on both sides of the feeder house.
 Install shields on both sides of the feeder house.
 Adjust conveyor chain tension using nut on both sides of the feeder house. (See Supporting Document - Feeder House Conveyor Chain—Adjusting).

Thursday, September 18, 2025 8:42 AM -
 removed chain half link and tied chain up so it didnt slip out
 removed sprocket on the RH side
 removed hose clamp on LH side
 unbolted bearing housing on LH side and removed
 removed bearing on LH side
 removed clutch on RH side
 unbolted RH bearing on the inside of feederhouse

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unbolted RH bearing on the inside of feederhouse
 slid top shaft out the LH side till the first sprocket was free of feederhouse and lifted RH side up and out
 jimmyed LH side back in and out
 lifted top shaft out and slid it down to the ground
 waiting for new shaft DP JH

Friday, September 19, 2025 - installed new bearing on RH side, tightened to spec
 slid shaft in from the top and jimmyed out the LH side, brought it back in and put through the bearing
 held up while the LH bearing was being installed on shaft and bolted in

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
14M7298	M8-1.25 FLG NUT	8.00	1.54	1.54	\$12.32	N
14M7396	M8-1.25 FLG NYLOCK NUT	1.00	1.75	1.75	\$1.75	N
19M7785	M10x25 FLG 10.9 BOLT	6.00	2.43	2.43	\$14.58	N
19M7866	M8x20 FLG 10.9 BOLT	8.00	1.81	1.81	\$14.48	N
44M7060	Pin M12x24	2.00	9.30	9.30	\$18.60	N
AXE62049	Feeder Drive Shaft	1.00	4,599.65	4,599.65	\$4,599.65	N
AXE93046	LH Bearing With Housing	1.00	451.90	451.90	\$451.90	N
AXE93047	RH Bearing With Housing	1.00	547.86	547.86	\$547.86	N

Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
FRT	FREIGHT	1.00	35.00	35.00	\$35.00	N

Labor: \$1,450.00	Parts: \$5,661.14	OL&M: \$0.00	Misc: \$35.00	Sub-Total: \$7,146.14
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JGEN60- Internal

COMPLAINT:

60 REASSEMBLE STONE TRAP. GOOD LUCK.....

CORRECTION:

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JGEN60- Internal

Monday, September 22, 2025 2:04 PM - had a crate with a wide stone trap kit in it and were told to use - had sat outside for quite a while and got rained on - installation manual was ruined so had to decipher what parts we needed to reinstall and how it went back
 installed side brackets on to combine
 put seals on brackets
 installed flap seal and plate onto the bed of stone trap
 installed foam seals on sides of stone trap bed - one seal was soaked and unusable, had to make a seal out of weather stripping
 installed stone trap bed onto brackets - took lots of fighting to get it in
 installed original stone trap door - had to get new cotter pins
 all installed and operational now DP JH

Job Total:	\$1,668.24
Miscellaneous Charges:	
SERVICE ACCESSORIES	\$150.00

Customer PO No: Tax Exempt No: Advisor: Joanne Thronberg

Job Total: \$60,208.92
Grand Total: \$60,208.92

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