

142079

5KJJBHD15JLJN1791

Make	Model	Series	Year	BodyStyle	Trans	Cyl	Odometer	Model Nbr
WESTERN STAR	5700 XE	W	2018	NO BODY SP		0	963,550	5700XESLP

**Vehicle Notes :**

2018/01/18

RO#: SS39967  
OPENED: 07/27/2017  
CLOSED: 01/18/2018  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$0.00  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: JN1791

COMPLAINT: REPAIR REASON TOP RIGHT BUNK WINDOW LEAKS.

2018/01/29

RO#: SS40619  
OPENED: 11/06/2017  
CLOSED: 01/29/2018  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$2319.07  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: JN1791

COMPLAINT: REPAIR REASON FOR PAINT PEELING ON TOP ROOF AIR DEFLECTOR.  
CAUSE: PAINT NOT ADHERING TO PRIMER IN CURVE OF THE ROOF CAP ON THE LEFT SIDE.  
CORRECTION: INSPECTED UNIT, PERFORMED PAINT TEST AND OBTAINED PICTURES. SENT UNIT FOR ESTIMATE AT SUBLET. CUSTOMER HAD UNIT REPAIRED A SUBLET.

2018/01/29

RO#: SS40709  
OPENED: 11/17/2017  
CLOSED: 01/29/2018  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$358.10  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: JN1791

COMPLAINT: REPAIR RATTLE IN DASH BY FUSE PANEL.  
CAUSE: FUSE PANEL SITS LOOSE IN PLACE.  
CORRECTION: REMOVED FUSE PANEL COVER, FOUND FUSE PANEL LOOSE IN THE SLOTS. LOCKING CLIPS/SLOTS ARE ALL IN GOOD CONDITION, NONE BROKEN. REMOVED GLOVE BOX TO LOOK BEHIND FUSE PANEL

COMPLAINT: REPAIR REASON HEATED SEATS ARE NOT WORKING.  
GOOD. REINSTALLED GLOVE BOX, INSTALLED FOAM AROUND THE FUSE PANEL TO HOLD IT SECURELY.

COMPLAINT: REPAIR/REPLACE BROKEN EXHAUST BRACKET.  
CAUSE: HEATED SEAT SWITCH DOES NOT RESET  
CORRECTION: INSPECTED AND TESTED HEATER SWITCH, SWITCH DOES NOT RESET. REPLACED SWITCH WITH NEW. TESTED FUNCTION

COMPLAINT: OPERATION MOVED TO REPAIR ORDER SS41076  
GOOD

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Make	Model	Series	Year	BodyStyle	Trans	Cyl	Odometer	Model Nbr
WESTERN STAR	5700 XE	W	2018	NO BODY SP		0	963,550	5700XESLP

2018/05/11

RO#: SS40742  
OPENED: 06/16/2017  
CLOSED: 05/11/2018  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$18.88  
JOB TYPE: INTNL  
VEH OEM: WSR  
UNIT #: JN1791

COMPLAINT: DIAGNOSE REASON ELECTRONICS REST, ODOMETER, RADIO, SATELLITE AND GPS.  
TRY TO VERIFY COMPLAINT, COULD NOT DUPLICATE . HOOK UP COMPUTER AND CHECK FOR ANY DATA  
OR RELATED FAULT CODES, NONE. LOOK UP SERVICE SOLUTIONS TO SEE IF ANYONE ELSE HAS HAD  
THIS ISSUE. FOUND SOMEONE HAD THIS ISSUE WITH A 4900, ENDED UP BEING THE CPC. TRY TO  
CONTACT WESTERN STAR SUPPORT TO GET TROUBLESHOOTING HELP OR SOME SORT OF CORRECT  
DIRECTION TO TESTING OR REPLACING COMPONENTS. ON HOLD FOR 45 MINS, ENDED UP HANGING  
UP AND WILL SUBMIT A TICKET.

2018/02/12

RO#: SS40991  
OPENED: 06/16/2017  
CLOSED: 02/12/2018  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$290.75  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: JN1791

COMPLAINT: REPAIR REASON BUNK HEATER AND A/C NOT WORKING.  
CAUSE:  
CORRECTION: NO REPAIR AT THIS TIME.

COMPLAINT: DIAGNOSE REASON BUNK SPEAKERS NOT WORKING.

COMPLAINT: REPAIR REASON LEFT UPPER FAIRING VIBRATES.  
CAUSE: STABILIZING REQUIRED.  
CORRECTION: CUT AND FABRICATED BRACKETS, DRILLED HOLES AND INSTALLED A 'C' BRACKET ON  
BOTH SIDE BETWEEN THE UPPER SIDE EXTENSION AND THE LOWER EXTENSION. (PICTURES  
ATTACHED. SECURED THE PANELS TOGETHER TO LESSEN THE VIBRATION.)

2018/01/31

RO#: SS41118  
OPENED: 01/18/2018  
CLOSED: 01/31/2018  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$292.00  
JOB TYPE: CUST  
VEH OEM: WSR  
UNIT #: JN1791

COMPLAINT: DAIGNOSE REASON FOR BUNK WEBASTO NOT WORKING.  
CAUSE: OVER SATURATED DOSING PAD, FLOODED WITH FUEL  
CORRECTION: CONNECT WEBASTO INTERFACE AND COMPUTER, PRINT CODES. LOCATE END OF  
EXHAUST WET. CLEAR CODES AND ATTEMPT TO RUN UNIT. EXCESSIVE SMOKE. FAILED TO RUN, NO  
START CODE ACTIVE. CLEAR CODE, BLEW SHOP AIR IN INTAKE AND FUEL POURED OUT OF EXHAUST.  
RAN OPERATION AGAIN, EXCESSIVE SMOKE PRESENT. APPLY SHOP AIR TO INTAKE DURING  
OPERATION TO HELP DRY DOSING PAD NO START CODE BECAME ACTIVE AGAIN. CLEAR AND  
CONTINUED RUNNING UNIT WHILE USING SHOP AIR TO DRY OUT. OPERATE HEATER. ALL OPERATIONS  
IN SPEC ADVISE CUSTOMER TO RUN WEBASTO AT HIGHER TEMPERATURE. UNIT SET TO LOW AND  
FLOODING DOSING PAD. \*\*DENIED BY WARRANTY DUE TO FLOODING DOSING PAD\*\*

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<b>WESTERN STAR</b>	<b>5700 XE</b>	<b>W</b>	<b>2018</b>	<b>NO BODY SP</b>		<b>0</b>	<b>963,550</b>	<b>5700XESLP</b>

2018/01/22

RO#: SS41135  
OPENED: 01/19/2018  
CLOSED: 01/22/2018  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$43.80  
JOB TYPE: CUST  
VEH OEM: WSR  
UNIT #: JN1791

COMPLAINT: REPLACE GREASE NIPPLES WITH 90 DEG NIPPLE.  
CAUSE: CUSTOMER COULD NOT ACCESS KING PIN GREASE NIPPLES  
CORRECTION: INSPECT KINGPIN GREASE NIPPLES, AT A 45 DEGREE ANGLE. MOVE KINGPIN IN  
POSITION WHERE NIPPLE IS ACCESSIBLE, GREASE KINGPINS.

2018/04/30

RO#: SS41196  
OPENED: 01/18/2018  
CLOSED: 04/30/2018  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$540.20  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: JN1791

COMPLAINT: DIAGNOSE REASON FOR SIDE WINDOWS FOGGING UP  
CAUSE: POOR AIR FLOW TO THE SIDE WINDOWS.  
CORRECTION: REMOVED BOTH END VENTS AND INSTALLED/GLUED IN DIFFUSER CLIPS SUPPLIED BY  
DTNA FOR ASSISTING WITH THE AIR FLOW TO THE SIDE WINDOWS.

COMPLAINT: DIAGNOSE REASON FOR POOR AIR FLOW.  
CAUSE: POOR AIR ENTERING CAB AT INTAKE - FOUND NEGATIVE AIR SPACE ON LEFT SIDE OF HOOD  
INFRONT OF THE HVAC INLET.  
CORRECTION: MEASURED AREA AND CREATED TEMPLATE. MEASURED AND DRILLED HOLES IN HOOD  
TO ALLOW AIR FLOW. COVERED THE DRAIN HOLES IN THE BOTTOM OF THE DOORS TO STOP THE AIR  
FLOWING UP INSIDE THE DOOR, ASSISTING IN KEEPING THE WINDOWS AND DOORS WARMER.

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WESTERN STAR	5700 XE	W	2018	NO BODY SP		0	963,550	5700XESLP

2018/07/18

RO#: SS41556  
OPENED: 03/19/2018  
CLOSED: 07/18/2018  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$1964.92  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: JN1791

COMPLAINT: REPAIR REASON FOR LEAKING HEADLINER AND WINDOW FOGGING ISSUES.  
CAUSE: UPPER MIRROR BRACKET MOUNTS LEAKING WATER INTO CAB.  
CORRECTION: REMOVED UPPER CONSOLE, INSPECTED FOR WATER INTRUSION. PRESSURED CAB AND FOUND LEAKING AT UPPER MIRROR MOUNTS. RESEALED AROUND UPPER MIRROR MOUNTS.

COMPLAINT: PASSENGER SIDE BUNK DOOR SHOWING DAYLIGHT THROUGH DOOR SEAL.  
CAUSE: ADJUSTMENT REQUIRED.  
CORRECTION: INSPECTED AND VERIFIED DOOR OUT OF ADJUSTMENT. ADJUSTED THE PASSENGER BUNK DOOR UNTIL IT CLOSED PROPERLY.

COMPLAINT: INSPECT FRESH AIR VENTING TO SEE IF HVAC SEALING OFF AND CLOSING.  
CAUSE: RECIRC ACTUATOR CORRODED, PINS BROKE OFF IN CONNECTOR.  
CORRECTION: TESTED OPERATION OF THE HVAC SYSTEM, REMOVED GLOVE BOX TO CHECK RECIRC DOORS AND PLENUM. FOUND ACUTATOR HAD CORROSION AT THE CONNECTION. REPLACED ACTUATOR AND REPAIRED PINS IN HARNESS - RED #5, GREEN #1 AND BLACK #7. REINSTALLED GLOVE BOX AND TESTED FUNCTIONS

COMPLAINT: DIAGNOSE AND REPAIR REASON FOR FORWARD DIFFERENTIAL SENSOR NOT GOOD.

COMPLAINT: REPAIR REASON FOR FOGGING ISSUES - WATER INTRUSION. (MULTIPLE ISSUES)  
CAUSE: LOCKING TABS ON PLUG 23-13142-407, BROKEN.  
CORRECTION: VERIFIED DIFF TEMP SENSOR NOT REGISTERING, INSPECTED SENSOR AND FOUND IT DISCONNECTED. LOCKING TAB ON HARNESS CONNECTOR BROKEN, WIRING POORLY SEATED. REPLACED CONNECTOR AND TERMINALS, RECONNECTED TEMP SENSOR AND TESTED FUNCTION

COMPLAINT: REPAIR REASON FOR FOGGING ISSUE - POOR DEFROST.  
GOOD.

2018/05/03

RO#: SS41599  
OPENED: 03/26/2018  
CLOSED: 05/03/2018  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$129.05  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: JN1791

COMPLAINT: REPAIR REASON FOR LED LIGHT IN SUNVISOR NOT WORKING.  
CAUSE: INTERNAL FAILURE.  
CORRECTION: REMOVE CHROME SUNVISOR COVER FOR ACCESS. TEST FOR POWER, 12.4 VOLTS AT PIGTAIL. TEST GROUND: GOOD. REMOVE LIGHT AND REPLACE WITH NEW. TEST OPERATION: GOOD. REINSTALL CHROME SUNVISOR COVER.

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<b>WESTERN STAR</b>	<b>5700 XE</b>	<b>W</b>	<b>2018</b>	<b>NO BODY SP</b>		<b>0</b>	<b>963,550</b>	<b>5700XESLP</b>

2018/05/17

RO#: SS41830  
OPENED: 04/27/2018  
CLOSED: 05/17/2018  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$1024.41  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: JN1791

COMPLAINT: REPAIR FLUID LEAK AT #3 LEFT WHEEL.  
CAUSE: FLUID LEAK AT #3 LEFT.  
CORRECTION: INSPECT AND CONFIRM WHEEL SEAL FAILURE. REMOVE DUALS, REMOVE CALIPAR, DRIVE AXLE, HUB AND CLEAN AREA. INSTALL NEW SEAL AND REASSEMBLE. FILL HUB WITH FLUID.

COMPLAINT: REPAIR DEF LEAK ON TOP OF DEF TANK  
CAUSE: LEAKING SUPPLY LINE ON TOP OF TANK.  
CORRECTION: REMOVE FAIRING AND FRONT CAB PANEL. LOCATE DEF BUILD UP ON TOP OF TANK. CLEAN AND DRY AREA. INSPECT, NO VISIBLE LEAK. HOOK UP COMPUTER AND PERFORM SCR ADS SELF CHECK MULTIPLE TIMES. LOCATE SMALL LEAK AT DEF PUMP SUPPLY LINE AT HEADER. REMOVE ZIP TIES, DISCONNECT DEF HEATER LINE AND REMOVE SUPPLY LINE. INSTALL NEW LINE AND REASSEMBLE. SECURE LINES, PERFORM SCR ADS SELF CHECK TO CONFIRM REPAIR: GOOD. REINSTALL SIDE PANLE AND FEARING.

COMPLAINT: PERFORM RECALL FL756-A  
CAUSE: SAFETY RECALL.  
CORRECTION: PERFORM FL756-A BRAKE LIGHT PRESSURE SWITCH RECALL.

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WESTERN STAR	5700 XE	W	2018	NO BODY SP		0	963,550	5700XESLP

2018/10/29

RO#: SS42314  
OPENED: 06/26/2018  
CLOSED: 10/29/2018  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$1061.52  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: JN1791

COMPLAINT: REPAIR REASON DRIVERS DOOR SEAL NOT SEALING.  
CAUSE: SEAL OUT OF PLACE  
CORRECTION: ADJUSTED LOCATION, CLEANED SURFACE AND READHERED SEAL INPLACE.

COMPLAINT: REPAIR REASON FOR FLUID LEAK AT #4 INJECTOR SEAL.  
CAUSE: INJECTOR TUBE SEAL LEAKING.  
CORRECTION: INSPECTED AND VERIFIED LEAK AT #4 INJECTOR TUBE. REMOVE HIGH PRESSURE FUEL LINE, CLEANED MATING SURFACE AND REINSTALLED WITH NEW SEAL. ONCE ALL REPAIRS COMPLETE, CHECKED FOR LEAKS.

COMPLAINT: DIAGNOSE AND REPAIR REASON FUEL LEVEL SENSOR QUILTS INTERMITTENTLY.  
CAUSE: HIGH RESISTANCE AT CERTAIN LEVELS OF SENSOR.  
CORRECTION: DISCONNECTED FUEL LEVEL SENSOR, JACKED UP CAB TO ACCESS SENSOR. USING TEST LEADS, CYCLED THE LEVEL SENSOR AND FOUND THE RESISTANCE JUMPED RANDOMLY WHILE CYCLING FROM EMPTY TO FULL. REPLACED WITH UPDATED SENSOR AND SPLICED IN UPDATED HARNESS. TESTED FUNCTION AND GAUGE

COMPLAINT: DIAGNOSE AND ADVISE REASON ELECTRONICS IN CAB RESETTING. RADIO, GOOD.

COMPLAINT: REPAIR REASON SATELITE RADIO GOES TO ID MODE WHEN STARTIN UP UNIT.  
CAUSE: REPAIR FOR ISSUE IS NOT AVAILABLE YET.  
CORRECTION: CONNECTED DIAGNOSTIC LINK AND VERIFIED ISSUE. UNABLE TO CHANGE ANY PARAMETERS TO CORRECT THIS, AS THIS TIME.

COMPLAINT: PERFORM FL766-01 WER CABLE STUD RECALL.

COMPLAINT: DIAGNOSE AND REPAIR REASON FOR DEF FLUID LEAK BY DEF TANK.  
CAUSE: FIELD SERVICE RECALL.  
CORRECTION: COMPLETED CAMPAIGN INT FL766-01, INSPECTED POWER CABLE STUDS - VERIFIED NO REPAIRS REQUIRED.

2019/01/24

RO#: SS43155  
OPENED: 10/25/2018  
CLOSED: 01/24/2019  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$733.16  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: 300

COMPLAINT: DIAGNOSE STARTING ISSUE, INTERMITTENT ISSUE. DEAD ON KEY SWITCH.  
CAUSE: FAULTY STARTER.  
CORRECTION: WHEN STARTING UNIT, FOUND AN AUDIBLE CLICKING BEFORE ENGINE WOULD START CRANKING. LOAD TESTED BATTs

COMPLAINT: DIAGNOSE REASON UNIT RUNS AWAY ON CRUISE.  
PASS. PERFORMED VOLTAGE DROP ON STARTER CABLES WITH AMP NET TESTER

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WESTERN STAR	5700 XE	W	2018	NO BODY SP		0	963,550	5700XESLP

2018/11/28

RO#: SS43414  
OPENED: 11/28/2018  
CLOSED: 11/28/2018  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$8000.00  
JOB TYPE: CUST  
VEH OEM: WSR  
UNIT #: 300

COMPLAINT: PURCHASE EXTENDED DETROIT ENGINE WARRANTY.  
CAUSE:  
CORRECTION: CUSTOMER PURCHASED IN US FUNDS.

2018/12/27

RO#: SS43445  
OPENED: 12/03/2018  
CLOSED: 12/27/2018  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$1573.75  
JOB TYPE: CUST/WARR  
VEH OEM: WSR  
UNIT #: 300

COMPLAINT: DIAGNOSE REASON FOR FLUID LEAK AT FRONT DIFFERENTIAL.  
CAUSE:

COMPLAINT: INSTALL BUNK EXHAUSTERS.  
CAUSE: UNIT NOT BUILT WITH CAB EXHAUSTERS - SS 1033332.  
CORRECTION: MARKED BUNK WALL TO CUT, CUT OUT WALL AND INSTALLED EXHAUSTER/VENTS IN REAR CAB WALL. DRILL HOLES INSIDE TO VENT AIR UNDER THE BED AND OUT THE BUNK WALL VENTS. VACUUMED BUNK TO CLEAN UP SHAVINGS.

COMPLAINT: CUSTOMER WANTS UNIT BACK TO ORIGINAL PROGRAMMING.  
CAUSE: AS PER CUSTOMER.  
CORRECTION: HOOKED UP COMP. RE-ENABLED ECOAST FEATURE.

COMPLAINT: PERFORM FL772-A BRAKE CALIPER MOUNTING BOLTS.  
CAUSE: ...  
CORRECTION: CAUSE: FIELD SERVICE RECALL CAMPAIGN  
CORRECTION: ... BEGAN RECALL. PERFORMED RECALL ON FRONT WHEELS. NO BOLTS TURNED

2019/04/18

RO#: SS44311  
OPENED: 03/22/2019  
CLOSED: 04/18/2019  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$859.35  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: 300

COMPLAINT: REPAIR REASON FOR FLUID LEAK AT VALVE COVER AND INJECTOR LINE AREA.  
CAUSE: #4 HIGH PRESSURE LINE LEAKING - TIP IS PITTED AND CORRODING.  
CORRECTION: INSPECTED UNIT, RAN ENGINE TO VERIFY LEAK AT #4 HIGH PRESSURE FUEL LINE. REMOVED LINE, FOUND TIP PITTED. REPLACED LINE AND SEAL. RAN UNIT AND CHECKED FOR LEAKS

COMPLAINT: REPAIR REASON FOR EXHAUST COMING INTO CAB FROM EXHAUSTER AREA.  
GOOD.

COMPLAINT: PERFORM SF580-B WESTERNSTAR HVAC CONTROL PANEL UPDATE.  
CAUSE: EXHAUST PIPING LEADING TO CAB VENT.  
CORRECTION: INSTALLED A CLAMP IN THE BOTTOM OF THE CAB TO EXTEND THE EXHAUST FARTHER AWAY FROM CAB VENT.

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WESTERN STAR	5700 XE	W	2018	NO BODY SP		0	963,550	5700XESLP

2019/04/30

RO#: SS44519  
OPENED: 04/16/2019  
CLOSED: 04/30/2019  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$1089.32  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: 300

COMPLAINT: DIAGNOSE AND ADVISE REASON FOR DEF BUILD ON DEF PUMP AREA.  
CAUSE: FILTER CAP LEAKING DEF FLUID.  
CORRECTION: REMOVED DEF COVER, CLEANED UP DEF BUILD UP AND RAN ATS SELF CHECK ROUTING.  
VERIFIER FILTER LEAKING FROM BOTTOM OF THE FILTER CAP. REPLACED FILTER AND CAP WITH NEW.  
RAN ATS SELF CHECK

COMPLAINT: REPLACE LEAKING DEF LINES.  
GOOD, NO LEAKS.

2019/11/19

RO#: SS45201  
OPENED: 07/22/2019  
CLOSED: 11/19/2019  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$64.50  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: 300

COMPLAINT: REPAIR REASON FOR BROKEN REAR EXHAUST PIPE MOUNTING BRACKET.

2019/10/29

RO#: SS45464  
OPENED: 09/03/2019  
CLOSED: 10/29/2019  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$2346.47  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: 300

COMPLAINT: OIL LEAK AT 2L AND 3R WHEELS  
CAUSE: LEAKING WHEEL SEALS. CORRECTIONS: INSPECTED UNIT AND VERIFIED WHEEL SEALS LEAKING. LIFTED AXLES, REMOVED FRONT LEFT WHEELS, BRAKE SHOES AND AXLE SHAFTS. REMOVED HUB AND CLEANED. REMOVED SEAL, CLEANED AND OILED BEARINGS. INSTALLED NEW SEAL AND REASSEMBLED WHEEL END. ADJUSTED BRAKES AND PROCEEDED WITH SAME STEPS ON RIGHT REAR AXLE. FILLED BOTH HUBS WITH OIL.

COMPLAINT: CHECK EXHAUST BRACKETS, IF BROKEN REPLACE UNDER WARRANTY  
CAUSE:

COMPLAINT: OIL LEAK AT INJECTOR LINES ( LH SIDE OF ENGINE)  
CAUSE: FUEL LINES WORN ON THE SEAL RIDING SURFACE.  
CORRECTION: WASHED UNIT AND RAN TO OPERATING TEMP, CHECKING FOR LEAKS. FOUND INJECTOR LINES #3 AND #6 LEAKING. REMOVED INJECTOR LINES AND FOUND THE SEALS WORE GROOVES INTO THE FUEL LINES. REPLACED INJECTOR LINES AND SEALS. REWASHED, RAN UNIT AND CHECKED FOR LEAKS

COMPLAINT: REPAIR BROKEN ADJUSTER ON #3 RIGHT CALIPER.  
GOOD.



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2019/09/12

RO#: SS45498  
 OPENED: 09/06/2019  
 CLOSED: 09/12/2019  
 CUSTOMER: 6146/SOMERVILLE FARMS LTD  
 TOTAL: \$151.52  
 JOB TYPE: INTNL  
 VEH OEM: WSR  
 UNIT #: 300

COMPLAINT: DIAGNOSE REASON FOR ABS AND TRACTION CONTROL LIGHT.  
 CAUSE: ABS SENSOR OUT OF POSITION.  
 CORRECTION: HOOKED UP COMP AND CHECKED FAULTS. HAD STORED FAULTS FOR 792 FMI 1 AND 10 PERTAINING TO REAR DRIVE AXLE WHEEL SPEED SENSOR. REMOVED DUST SHIELD AND SHOCK FROM 3R AXLE. COULD BARELY SEE SENSOR IN GAP BETWEEN FOUNDATION AND ROTOR. USING A SMALL PUNCH AND HAMMER PRESSED SENSOR IN DEEPER. LIFTED AXLE UP, RELEASED BRAKES AND ATTACHED COMPUTER TO MONITOR WHEEL SPEEDS. HAD TO UPDATE PROGRAM AS FILES WERE CORRUPTED. UPDATED PROGRAM AND MONITORED WHEEL SPEED. 3R WAS READING AND FUNCTIONING NORMALLY. CLEARED CODES, RE-INSTALLED DUST COVER AND SHOCK. TEST DROVE TRUCK, WORKED FINE. NO CODES PRESENT.

COMPLAINT: DIAGNOSE AND REPAIR REASON UNIT STARTING OUT IN 5TH GEAR WITH A LOADED

2019/11/15

RO#: SS45991  
 OPENED: 11/14/2019  
 CLOSED: 11/15/2019  
 CUSTOMER: 6146/SOMERVILLE FARMS LTD  
 TOTAL: \$667.39  
 JOB TYPE: WARR  
 VEH OEM: WSR  
 UNIT #: 300

COMPLAINT: DIAGNOSE REASON FOR CEL AND DERATE.  
 CAUSE: LEAKING DEF LINE FROM PUMP TO TANK. 4374/0 - UNDER PRESSURIZED DEF SYSTEM, ACTIVE.  
 CORRECTION: CONNECTED DIAGNOSTIC LINK, RETRIEVED CODES AND T/SHOOTING. BEGAN ADVANCED DIAGNOSTICS, VERIFIED NO OTHER RELEVANT CODES ARE PRESENT. INSPECTED DEF TANK VENT TUBE FOR RESTRICTION

COMPLAINT: PERFORM GHG17 DETROIT DD16 SOFTWARE REPROGRAMMING.  
 NONE. TESTED FOR CONTAMINATION

2019/11/23

RO#: SS46009  
 OPENED: 11/15/2019  
 CLOSED: 11/23/2019  
 CUSTOMER: 6146/SOMERVILLE FARMS LTD  
 TOTAL: \$1737.26  
 JOB TYPE: WARR  
 VEH OEM: WSR  
 UNIT #: 300

COMPLAINT: DIAGNOSE REASON FOR CEL.  
 CAUSE: FAULTY DEF PUMP. 4374/0 - UNDER PRESSURIZED DEF SYSTEM, 521049/31 - DEF INDUCEMENT DEF LAMP ACTIVE 521052/31 - DEF INDUCEMENT CEL LAMP ACTIVE  
 CORRECTION: CONNECTED DIAGNOSTIC LINK, RETRIEVED CODES AND T/SHOOTING. VERIFIED NO OTHER RELEVANT CODES ARE PRESENT. INSPECTED DEF TANK VENT TUBE

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<b>WESTERN STAR</b>	<b>5700 XE</b>	<b>W</b>	<b>2018</b>	<b>NO BODY SP</b>		<b>0</b>	<b>963,550</b>	<b>5700XESLP</b>

2020/01/24

RO#: SS46511  
OPENED: 01/21/2020  
CLOSED: 01/24/2020  
CUSTOMER: 6146/SOMERVILLE FARMS LTD  
TOTAL: \$390.74  
JOB TYPE: WARR  
VEH OEM: WSR  
UNIT #: 300

COMPLAINT: DIAGNOSE AND ADVISE REASON DRIVERS DOOR OUTER HANDLE WILL NOT WORK,  
CAUSE: BROKEN LATCH CLIP.  
CORRECTION: TESTED DOOR AND VERIFIED COMPLAINT. REMOVED DOOR PANELS, FOUND BROKEN  
PLASTIC CLIP THAT ATTACHES TO THE DOOR LATCH ROD. REPLACED DOOR HANDLE WITH NEW AND  
TESTED OPS

142079

5KJJBHD15JLJN1791

Make	Model	Series	Year	BodyStyle	Trans	Cyl	Odometer	Model Nbr
WESTERN STAR	5700 XE	W	2018	NO BODY SP		0	963,550	5700XESLP

## Repair Order History

AmtPrice Extended

SlId : R800010897:01      Total :      \$1,310.98      Date Invoice : 05/17/2024

OpSld : 1    Job : EA26      DIAGNOSE ADVISE REASON FOR ABS FAULTS AND HILL ASSIST LIGH  
Cause :      CONNECTOR AT ABS MODULE LOOSE.  
Correction :      HOOK UP COMPUTER, CHECK FAULT CODES, MULTIPLE FAULT CODES FOR J1939 IN CPC.

OpSld : 2    Job : 00-00      REMOVE AND REPLACE FAILED CAB MOUNT ISOLATORS.  
Cause :      WORN OUT CAB MOUNTS, DAMAGE TO CAB HARNESS  
Correction :      REMOVE LEFT AND RIGHT SIDE FARRINGS, FENDER LINERS AND PULL BACK FLOORING. I

2.00 CAB MOUNT (FRONT) *D	39.79	79.58
2.00 HEAT SHRINK BUTT CONNECTOR	0.88	1.76
2.00 SPLIT FLEX TUBING, 3/4In., *D	0.57	1.14

SlId : R800010441:01      Total :      \$1,396.75      Date Invoice : 03/19/2024

OpSld : 1    Job : 00-00      DIAGNOSE AND ADVISE REASON FOR SIGNAL LIGHT ON RIGHTSIDE  
Cause :      BUMPER LIGHTS WIRED INTO HEADLAMP ACCENT, CAUSING LIGHTS TO BE ON WHEN KE  
Correction :      DUPLICATE ISSUE. CUT ZIP TIES, DISCONNECT HOOD/CHASSIS CONNECTOR. INSPECT W

1.00 PRIMARY WIRE, 14 GAUGE, GRE *D	0.27	0.27
10.00 CONNECTOR-BUTT,16-14GA,HEAT *D	0.63	6.30
3.00 HEAT SHRINK BUTT, 10-12 GA, *D	0.99	2.97
1.00 PRIMARY WIRE, 14 GAUGE, BLA *D	0.28	0.28
1.00 PRIMARY WIRE, 14 GAUGE, RED *D	0.27	0.27
6.00 TUBE-HEAT SHRINK,2 WALL,1/4 *D	1.16	6.96

SlId : R800009890:01      Total :      \$24,370.56      Date Invoice : 01/26/2024

OpSld : 1    Job : EA26      DIAGNOSE AND ADVISE REASON TRANS JUMPING PUT OF GEAR IN  
Cause :      INTERNAL TRANSMISSION FAILURE  
Correction :      HOOK UP COMPUTER, CHECK FAULT CODES, MOST RECENT CODE (521007/14) MAIN SHA

1.00 DT12 O-DRV A - CO2 W/ CLR, DBL	18,381.82	18,381.82
1.00 DT12 O-DRV A - CO2 W/ CLR, DBL	7,647.06	7,647.06
1.00 SHIFT POSITIONER	1,779.01	1,779.01
1.00 SHIFT POSITIONER	458.82	458.82
1.00 FREIGHT	600.00	600.00
4.00 DET TRANS FLUID-SYNTH 75W-9 *D	119.00	476.00
4.00 ENV CHARGE 4 L JUG	0.60	2.40
0.00 S/N 716330R1003142	0.00	0.00
1.00 SEAL, SHIFT ACTUATOR	50.45	50.45
1.00 O-RING, RELEASE CYL	3.88	3.88
-1.00 SHIFT POSITIONER	458.82	-458.82

142079

5KJJBHD15JLJN1791

Make	Model	Series	Year	BodyStyle	Trans	Cyl	Odometer	Model Nbr
<b>WESTERN STAR</b>	<b>5700 XE</b>	<b>W</b>	<b>2018</b>	<b>NO BODY SP</b>		<b>0</b>	<b>963,550</b>	<b>5700XESLP</b>

-1.00	<b>DT12 O-DRV A - CO2 W/ CLR, DBL</b>	7,647.06	-7,647.06
4.00	<b>CLAMP-COOLER LINE,TUBE SNAP VE</b>	11.93	47.72
2.00	<b>BOLT, NC</b>	1.36	2.72
4.00	<b>FLAT WASHER</b>	0.36	1.44
2.00	<b>LOCK NUT, 1/2</b>	0.56	1.12

**SlId : R800009847:01      Total :      \$911.66      Date Invoice : 01/08/2024**

OpsId : 1    Job : EA26      DIAGNOSE AND ADVISE REASON FOR UNIT SLIPPING GEARS AND V  
Cause :      REPLACED TRANSMISSION HARNESS AS PER CUSTOMER REQUEST  
Correction :      HOOK UP COMPUTER AND CHECK FOR FAULTS CODES. FAULT CODE 521007/14 MAINSHA

1.00	<b>WIRING HARNESS, DT12 TRANSMISS</b>	155.66	155.66
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**SlId : R800007911:01      Total :      \$2,472.09      Date Invoice : 04/12/2023**

OpsId : 1    Job : 00-00      DIAGNOSE AND ADVISE REASON FOR NO START AND COMMUNICAT  
Cause :      CPC FAILURE  
Correction :      UNABLE TO HOOK TO UNIT AND READ TROUBLE CODES, REMOVE CPC AND CHECK FOR

1.00	<b>CONTROL UNIT, CPC 4</b>	1,935.09	1,935.09
1.00	<b>CONTROL UNIT, CPC 4</b>	1,529.41	1,529.41
-1.00	<b>CONTROL UNIT, CPC 4</b>	1,529.41	-1,529.41

**SlId : R800005670:03      Total :      \$845.00      Date Invoice : 09/16/2022**

OpsId : 2    Job : 01-00      PERFORM ATD UPSTREAM CHECKLIST - CHECKING FOR ISSUES TH  
Cause :  
Correction :      FOLLOW UPSTREAM DIAGNOSTICS TO VERIFY NO OTHER CONCERNS FOR FAILED DPF'S

**SlId : R800005670:02      Total :      \$3,463.13      Date Invoice : 09/15/2022**

OpsId : 1    Job : ea00      DIAGNOSE AND ADVISE REASON FOR CEL. UNTO STARTED TO DER  
Cause :      CRACKED DPF'S - RECENTLY REPLACED.  
Correction :      F/CODES: 521049/31 & 521052/31- DEF INDUCEMENT, 520349/14- DPF FILTER EFF TO LOW,

2.00	<b>DPF KIT HDEP 1BOX GHG17 W/CLAM</b>	1,070.05	2,140.10
2.00	<b>DPF KIT HDEP 1BOX GHG17 W/CLAM</b>	650.00	1,300.00
1.00	<b>CLAMP</b>	1.41	1.41
1.00	<b>HOSE CLAMP</b>	3.64	3.64
2.00	<b>CLAMP, V-BAND, DPF</b>	59.04	118.08
-2.00	<b>DPF KIT HDEP 1BOX GHG17 W/CLAM</b>	650.00	-1,300.00

**SlId : R800005670:01      Total :      \$519.40      Date Invoice : 09/14/2022**

OpsId : 2    Job : 00-00      REPLACE FAILED SOOT SENSOR. NEW SENSOR INSTALLED APRIL 2  
Cause :      SHORTED SOOT SENSOR.  
Correction :      F/CODE: 5741/4 - SOOT SENSOR INTER-DIGITAL ELECTRODE SHORT CIRCUIT.

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5KJJBHD15JLJN1791

Make	Model	Series	Year	BodyStyle	Trans	Cyl	Odometer	Model Nbr
<b>WESTERN STAR</b>	<b>5700 XE</b>	<b>W</b>	<b>2018</b>	<b>NO BODY SP</b>		<b>0</b>	<b>963,550</b>	<b>5700XESLP</b>

1.00	SENSOR, SOOT	249.00	249.00
1.00	SENSOR, SOOT	162.50	162.50
-1.00	SENSOR, SOOT	162.50	-162.50

**SlId : R800005464:01      Total :      \$1,212.06      Date Invoice : 04/18/2022**

OpsId : 1 Job : EA00      DIAGNOSE AND ADVISE REASON FOR FUEL IN OIL.  
Cause : DOES NOT APPEAR TO BE ANY FUEL IN THE OIL,  
Correction : INSPECT OIL LEVEL AND OIL FOR SIGNS OF FUEL, FUEL LEVEL SLIGHTLY OVER FULL BUT

1.00	SEAL RING	3.24	3.24
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OpsId : 2 Job : 00-00      DIAGNOSE AND ADVISE REASON FOR STOP ENGINE, CUSTOMER AI  
Cause : CORROSION/ AUTO ELEVATE DISBALED  
Correction : HOOK UP COMPUTER AND CHECK FAULTS. 3246/0 DPF OUTLET TEMP VERY HIGH AND 436

1.00	SENSOR, INTAKE AIR TEMPERATURE	26.91	26.91
1.00	CONNECTOR	8.55	8.55
2.00	TUBE-HEAT SHRINK,2 WALL,3/16X6	0.94	1.88

**SlId : R800005251:09      Total :      \$295.11      Date Invoice : 04/27/2022**

OpsId : 7 Job : 00-00      PARTS NOT COVERED UNDER WARRANTY.  
Cause :  
Correction : CHARGE FOR PARS NOT COVERED UNDER WARRANTY DURING DPF FILTER REPLACEME

1.00	SENSOR, SOOT	269.81	269.81
1.00	SENSOR, SOOT	152.94	152.94
10.00	NUT SPRING	1.71	17.10
10.00	SCREW, M6X16	0.82	8.20
-1.00	SENSOR, SOOT	152.94	-152.94

**SlId : R800005251:08      Total :      \$2,110.44      Date Invoice : 04/27/2022**

OpsId : 6 Job : 00-00      REPAIR REASON FOR DPF EFFICIENCY CODE. PARTS WARRANTY  
Cause :  
Correction : CUSTOMER RETURNED PART FOR REPLACEMENT WARRANTY, DPF'S CRACKED.

2.00	DPF KIT HDEP 1BOX GHG17 W/CLAM	1,000.05	2,000.10
2.00	DPF KIT HDEP 1BOX GHG17 W/CLAM	650.00	1,300.00
2.00	CLAMP, V-BAND, DPF	55.17	110.34
-2.00	DPF KIT HDEP 1BOX GHG17 W/CLAM	650.00	-1,300.00

**SlId : R800005251:07      Total :      \$185.90      Date Invoice : 04/26/2022**

OpsId : 11 Job : 01-00      REPAIR LEAK AT COUNTERSHAFT COVER WHILE TRANS REMOVED.  
Cause : HOUSING SEAL LEAKING.  
Correction : WHILE TRANS WAS REMOVED, REMOVE COUNTER SHAFT BRAKE HOUSING, CLEANED M/

142079

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Make	Model	Series	Year	BodyStyle	Trans	Cyl	Odometer	Model Nbr
<b>WESTERN STAR</b>	<b>5700 XE</b>	<b>W</b>	<b>2018</b>	<b>NO BODY SP</b>		<b>0</b>	<b>963,550</b>	<b>5700XESLP</b>

**SlId : R800005251:06      Total :      \$607.16      Date Invoice : 04/26/2022**

OpsId : 10    Job : 00-00      DIAGNOSE AND ADVISE REASON FOR OIL LEAK IN TRANSMISSION  
Cause :      INPUT SHAFT SEAL LEAKING.  
Correction :      INSPECTED TRANS FOR LEAKS AND FOUND INPUT SHAFT SEAL LEAKING. REMOVED CLU

1.00	O-RING, CS BRAKE COVER (LG)	7.27	7.27
2.00	O-RING, CS BRAKE COVER (SM)	0.71	1.42
1.00	O-RING, INTERNAL OIL PIPE	6.68	6.68
1.00	SEAL RING GB	8.38	8.38
1.00	SEAL, INPUT SHAFT	22.82	22.82
1.00	BAFFLE, OIL	161.74	161.74
1.00	O-RING, INPUT COVER	10.15	10.15

**SlId : R800005251:05      Total :      \$924.96      Date Invoice : 04/26/2022**

OpsId : 9    Job : 00-00      DIAGNOSE AND ADVISE REASON FOR EXHAUST LEAK UNDER CAB,  
Cause :      BELLOWS CRACKED, LEAKING EXHAUST.  
Correction :      REMOVED BELLOWS CLAMP FROM S-PIPE AND EXHAUST CLAMP FROM 1-BOX. REMOVED

1.00	BELLOWS-5IN,SPHER-SLIP	401.26	401.26
1.00	CLAMP KIT-SLIP,5IN	36.10	36.10
3.00	SEALING RING	10.35	31.05
1.00	FREIGHT	25.00	25.00
1.00	CLAMP	1.75	1.75
2.00	HI TORQUE CLAMP	3.65	7.30

**SlId : R800005251:04      Total :      \$2,254.98      Date Invoice : 04/26/2022**

OpsId : 7    Job : 00-00      REPAIR REASON FOR TRANSMISSION CODE.  
Cause :      INTERMITTENT OPEN CIRCUIT IN CLUTCH POSITION SENSOR.  
Correction :      F/CODE: 521491/5 - CLUTCH POSITION SENSOR SIGNAL OPEN.

1.00	SENSOR, CLUTCH TRAVEL	203.57	203.57
1.00	WIRING HARNESS, DT12 TRANSMISS	70.20	70.20
1.00	CLAMP-COOLER LINE,TUBE SNAP VE	3.91	3.91

**SlId : R800005251:03      Total :      \$8,238.09      Date Invoice : 04/08/2022**

OpsId : 1    Job : EA00      DIAGNOSE AND ADVISE REASON FOR OIL IN COOLANT.  
Cause :  
Correction :      INSPECT COOLANT RESERVOIR. CHECK ENGINE OIL LEVEL, OIL LEVEL GOOD. DIAGNOSE

1.00	Steel Adapter;3/8 MPTx1/2 FJIC	4.12	4.12
1.00	Brass Adapter;3/8 FPTx1/4 MPT	2.36	2.36
1.00	O-RING KIT	284.42	284.42

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Make	Model	Series	Year	BodyStyle	Trans	Cyl	Odometer	Model Nbr
<b>WESTERN STAR</b>	<b>5700 XE</b>	<b>W</b>	<b>2018</b>	<b>NO BODY SP</b>		<b>0</b>	<b>963,550</b>	<b>5700XESLP</b>

6.00	FUEL INJECTOR CUP	37.92	227.52
1.00	GASKET	15.08	15.08
1.00	MOUNTING SEAL, COLD BOOST PIPE	15.09	15.09
1.00	OIL COOLER	331.12	331.12
1.00	SEAL	85.17	85.17
2.00	SEAL OIL COOLER	20.22	40.44
2.00	CONN PIPE	16.68	33.36
1.00	A/C COOLANT RETURN LINE	83.19	83.19
1.00	A/C COOLANT SUPPLY LINE	22.52	22.52
1.00	SEAL	7.54	7.54
1.00	TS OIL FILTER	38.99	38.99
1.00	ENVIRO CHARGE	1.00	1.00
2.00	CLAMP	7.11	14.22
1.00	CLAMP-HD SPRING T BOLT,HOSE,4.	7.02	7.02
1.00	FREIGHT	35.00	35.00
1.00	SEALING RING, M22	1.05	1.05
2.00	ISOLATOR-AIR CLEANER,FRONT	16.38	32.76
1.00	BRAKE AND PART CLEANER *D	4.70	4.70
1.00	ISOLATOR AIR CLEANER RR P3	25.60	25.60
1.00	Rubber Cushion Strap;1 OD;3/8	1.30	1.30
1.00	RESTORE COOLING SYSTEM CLEA *D	28.32	28.32
1.00	ENV CHARGE	0.91	0.91
44.00	50/50 OAT 55 GAL BARRELL	4.42	194.48
44.00	ENV CHARGE COOLANT 50/50 DRUM	0.14	6.16

OpsId : 2 Job : 00-00 RESEAL CAMBOX AND PERFORM TOPSET.  
 Cause : LEAKING CAM BOX, TOPSET (MAINTENANCE)  
 Correction : REMOVE INJECTOR FEED LINES, PLV, INTAKE MANIFOLD TEMP, FUEL RAIL PRESSURE AN

5.00	PLUG, CAMSHAFT HOUSING, 40 MM	11.38	56.90
1.00	MOUNTING SEAL, CAMSHAFT HOUSIN	66.75	66.75
1.00	FUEL LINE KT	63.19	63.19
2.00	SEALING RING, M14	0.77	1.54
1.00	BRACKET	23.11	23.11
1.00	BOLT/CLMP KT	26.91	26.91
1.00	BRAKE AND PART CLEANER *D	4.70	4.70

OpsId : 4 Job : 00-00 REPAIR REASON FOR LOW OIL PRESSURE.  
 Cause : FOUND BYPASS VALVE BROKEN INSIDE FILTER HOUSING  
 Correction : INSPECT OIL PRESSURE SENSOR /NOT DAMAGED. REMOVE OIL FILTER AND CAP. INSPEC

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Make	Model	Series	Year	BodyStyle	Trans	Cyl	Odometer	Model Nbr
<b>WESTERN STAR</b>	<b>5700 XE</b>	<b>W</b>	<b>2018</b>	<b>NO BODY SP</b>		<b>0</b>	<b>963,550</b>	<b>5700XESLP</b>

OpsId : 8 Job : 00-00 LABOUR TO REPLACE DPF'S AND SOOT SENSOR. (DPF'S AND SOOT  
Cause : SOFTWARE OUT OF DATE, DOSER INECTOR VALVE TIP PLUGGED  
Correction : THE FUEL DOSER INJECTOR VALVE IS BLOCKED WITH 1/2"-3/4" SOOT/CARBON BUILD UP.

1.00 INJ VALVE 198.55 198.55

**SlId : R800005251:02 Total : \$391.81 Date Invoice : 04/08/2022**

OpsId : 5 Job : 00-00 REPAIR REASON FOR POOR RELATIVE COMPRESSION ON #6 (75%)  
Cause :  
Correction :

1.00 ROCKER ARM, INTAKE 49.51 49.51

**SlId : R800005251:01 Total : \$747.65 Date Invoice : 03/22/2022**

OpsId : 2 Job : 00-00 PERFORM FL907-B WESTERN STAR POWER CABLE STUD RECALL.  
Cause : RECALL CAMPAIGN.  
Correction : COMPLETED CAMPAIGN FL907-B, REPLACED POWER CABLE STUD RECALL.

1.00 STUD-ASSY,GASKET,JEI28SP0338 86.63 86.63

1.00 NUT MOUNT,3/4-16UNF,NYLON,BLK 19.96 19.96

2.00 NUT MOUNT,3/4-16UNF,NYLON,RED 19.33 38.66

2.00 STUD-ASSY,GASKET,JEI28SP0339 22.35 44.70

**SlId : R800003193:01 Total : \$745.25 Date Invoice : 04/29/2021**

OpsId : 1 Job : EA00 DIAGNOSE AND ADVISE REASON FOR FUEL LEAK AT #3 INJECTOR F  
Cause : #2 - 6 INJECTOR LINE PASS THRU SEALS LEAKING OIL.  
Correction : INSPECTED UNIT FOR LEAKS AT INJECTOR LINES, FOUND 5/6 PASS THRU SEALS LEAKING

3.00 HI/PR LINEKT 65.33 195.99

2.00 HI/PR LINEKT 65.33 130.66

**SlId : R800002034:01 Total : \$1,284.26 Date Invoice : 12/11/2020**

OpsId : 1 Job : EA01 DIAGNOSE REASON FOR CEL AND DERATE.  
Cause : FAULTY DEF PUMP.  
Correction : F/CODE: 4374/0 - UNDER PRESSURIZED DEF PUMP. CORR: CONNECTED DIAGNOSTIC LINI

1.00 DEF PUMP 684.52 684.52

1.00 DEF PUMP 325.00 325.00

1.00 CLIP-DEF LINE, 1/4" 1.09 1.09

-1.00 DEF PUMP 325.00 -325.00

**SlId : R800001800:01 Total : \$449.85 Date Invoice : 10/29/2020**

OpsId : 1 Job : 00-00 Bunk Webasto not working  
Cause : TIMER FAILURE.  
Correction : ATTEMPTED TO TURN THE WEBASTO ON WITH THE TIMER. THE TIMER DOES NOT TURN



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Make	Model	Series	Year	BodyStyle	Trans	Cyl	Odometer	Model Nbr
<b>WESTERN STAR</b>	<b>5700 XE</b>	<b>W</b>	<b>2018</b>	<b>NO BODY SP</b>		<b>0</b>	<b>963,550</b>	<b>5700XESLP</b>

1.00 CONTROL SMARTTEMP AT2000 219.60 219.60

**SlsId : R800001741:04 Total : \$238.64 Date Invoice : 12/23/2020**

OpsId : 3 Job : 00-00 DIAGNOSE REASON RIGHT JOCKY BOX DOOR LOCK N/W.  
Cause : INTERNAL FAILURE IN LOCK MECHANISM.  
Correction : ATTEMPT TO UNLOCK PASSENGER SIDE J/BOX DOOR; WILL NOT UNLOCK. LUBRICATED L

1.00 LATCH-DOOR,BAGGAGE,2 LATCHES 85.14 85.14

**SlsId : R800001741:03 Total : \$228.58 Date Invoice : 12/23/2020**

OpsId : 2 Job : 00-00 PERFORM FL836-A, WESTERN STAR VENT WINDOWS.  
Cause : RECALL CAMPAIGN.  
Correction : COMPLETED CAMPAIGN FL836-A, REPLACED SLEEPER VENT WINDOWS AS REQUIRED.

1.00 WINDOW-OPENING,SIDE,LH 68.24 68.24

1.00 WINDOW-OPENING,SIDE,RH 68.24 68.24

**SlsId : R800001741:02 Total : \$396.87 Date Invoice : 12/23/2020**

OpsId : 1 Job : 00-00 FL834-C WESTERN STAR BAGGAGE & SLEEPER DOORS  
Cause : RECALL CAMPAIGN.  
Correction : COMPLETED CAMPAIGN FL834-C, REMOVED BOTH SLEEPER DOORS AND BOTH LUGGAGE

8.00 SCREW-SLFDLG,SST,PNH,8-18X5/8 1.64 13.12

**SlsId : R800001741:01 Total : \$444.66 Date Invoice : 12/23/2020**

OpsId : 4 Job : 00-00 REPAIR REASON FOR COOLANT LEAK, LINE GOING TO ENGINE WEE  
Cause : LEAKING LINE.  
Correction : REMOVE ENGINE WEBASTO COVER, PRESSURIZE COOLANT SYSTEM, FOUND COOLANT I

3.00 HTR HOSE 3.02 9.06

4.00 CLAMP-HOSE,9/16-1 1/16IN, 1/2 2.25 9.00

2.00 Coupler;3/4 HBarbx1/2 MPT 3.44 6.88

1.00 Coupler;1/2 FPT 3.37 3.37

1.00 90 Elb;1/2 FPTx1/2 MPT;Ext 4.84 4.84

4.00 DUAL CLAMP TIE, 19 1/8In., \*D 2.40 9.60

4.00 PWRCOL PLS ELC OAT 50/50 55GAL 4.40 17.60

4.00 ENV CHARGE COOLANT 50/50 DRUM 0.14 0.56

**SlsId : R800001034:06 Total : \$277.41 Date Invoice : 12/01/2020**

OpsId : 7 Job : 00-00 PARTS NOT COVERED UNDER WARRANTY.  
Cause :  
Correction : PARTS NOT COVERED UNDER WARRANTY DURING DIFFERENTIAL REPAIR.

1.00 OIL FILTER \*D 6.01 6.01

1.00 ENV CHARGE LESS 8" 0.50 0.50

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Make	Model	Series	Year	BodyStyle	Trans	Cyl	Odometer	Model Nbr
<b>WESTERN STAR</b>	<b>5700 XE</b>	<b>W</b>	<b>2018</b>	<b>NO BODY SP</b>		<b>0</b>	<b>963,550</b>	<b>5700XESLP</b>

18.00 **GEAR OIL, M-DELVAC 1, 75W-90** 15.05 270.90

**SlId : R800001034:05 Total : \$728.24 Date Invoice : 08/18/2020**

OpsId : 2 Job : 00-00 PERFORM FL834-03 WESTERN STAR BAGGAGE AND SLEEPER DOO  
Cause : RECALL CAMPAIGN.  
Correction : COMPLETED CAMPAIGN INT-FL834-03, REMOVED BOTH BUNK DOORS AND BOTH LUGGAC

8.00 **SCR-TPG PHIT DLG BSD 8-18** 0.40 3.20

8.00 **CLIP-REINF,DOOR,SLEEPER** 14.72 117.76

1.00 **HINGE-DOOR,SLEEPER** 146.78 146.78

**SlId : R800001034:04 Total : \$177.71 Date Invoice : 08/18/2020**

OpsId : 6 Job : 00-00 REPAIR REASON DOFF LOCK LIGHT NOT WORKING.  
Cause : NO CONTINUITY THROUGH DIFF LOCK SWITCH.  
Correction : REMOVED SWITCH AND TESTED; FOUND NO CONTINUITY THROUGH THE SWITCH. REPLA

1.00 **Carrier Svc Kit-Switch Sens \*D** 85.61 85.61

**SlId : R800001034:03 Total : \$466.71 Date Invoice : 08/18/2020**

OpsId : 3 Job : 00-00 DIAGNOSE AND REPAIR REASON DRIVERS DOOR WINDOW WILL INT  
Cause : FAULTY WINDOW REGULATOR, BINDING.  
Correction : TESTED WINDOW FUNCTION AND VERIFIED COMPLAINT. REMOVED DOOR PANELING ANC

1.00 **REGULATOR-WINDOW,ELEC,WST,LH** 121.34 121.34

1.00 **GLASS-DOOR,WST,LH** 84.42 84.42

**SlId : R800001034:02 Total : \$2,311.17 Date Invoice : 08/18/2020**

OpsId : 1 Job : EA00 DIAGNOSE AND ADVISE REASON FOR MATERIAL FOUND ON FORW/  
Cause : TOOTH ON INTER AXLE LOCK COLLAR BROKEN OFF.  
Correction : DRAINED DIFF OIL, REMOVED DECK PLATES, AXLE SHAFTS AND PINNED DIFF LOCK. UNB

1.00 **REPAIR KIT - IAD CASE \*D** 751.29 751.29

1.00 **SHIM KIT \*D** 43.63 43.63

2.00 **O-RING \*D** 5.89 11.78

1.00 **RTV 85GRAM** 20.16 20.16

2.00 **DRIVE AXLE GASKET \*D** 2.27 4.54

2.00 **GEAR OIL, M-DELVAC 1, 75W-90** 10.76 21.52

**SlId : R800001034:01 Total : \$532.00 Date Invoice : 07/31/2020**

OpsId : 4 Job : WINVAVLE ENGINE VALVE SET  
Cause :  
Correction :

142079

5KJJBHD15JLJN1791

Make	Model	Series	Year	BodyStyle	Trans	Cyl	Odometer	Model Nbr
<b>WESTERN STAR</b>	<b>5700 XE</b>	<b>W</b>	<b>2018</b>	<b>NO BODY SP</b>		<b>0</b>	<b>963,550</b>	<b>5700XESLP</b>

OpsId : 5 Job : 00-00 SET HIGH IDLE TO JUMP DIRECTLY TO 900RPM. REMOVE ANY INCR  
Cause : CUSTOMER REQUEST.  
Correction : HOOK UP COMPUTER AND SET PARAMETERS AS REQUESTED.

**SlId : R800000654:03 Total : \$122.80 Date Invoice : 06/11/2020**

OpsId : 3 Job : EA01 DIAGNOSE REASON FOR CHECK ENGINE LIGHT.  
Cause : CPC REQUIRES A REFLASH.  
Correction : F/CODE: 527/9 - J1939 CRUISE CONTROL VEHICLE SPEED MESSAGE FROM SOURCE #1, #2

**SlId : R800000654:02 Total : \$338.80 Date Invoice : 05/29/2020**

OpsId : 4 Job : 00-00 REPAIR LEAKING HOOD SHOCKS.  
Cause : LEAKING HOOD SHOCKS.  
Correction : INSPECTED AND VERIFIED LEAKING HOOD STRUTS. REPLACED BOTH HOOD STRUTS WITH

2.00 **HOOD STRUT** 131.90 263.80

**SlId : R800000654:01 Total : \$280.95 Date Invoice : 05/29/2020**

OpsId : 1 Job : EA01 EXPRESS ASSESSMENT ENGINE - DIAGNOSE/VERIFY POSSIBLE FUEL  
Cause : LEAKING FUEL INJECTOR LINE SEAL LEAKING #4 LINE.  
Correction : INSPECTED UNIT, CLEANED AREA AND RAN UNIT. VERIFIED LEAKING FUEL LINES LEAKING

2.00 **INJ SEAL** 10.00 20.00

**SlId : R800000616:02 Total : \$219.32 Date Invoice : 05/29/2020**

OpsId : 3 Job : 00-00 REPAIR REASON DEF TANK DOOR NOT HOLDING PROPERLY AND FUEL  
Cause : MAGNET RETAINERS BROKEN AND MAGNETS CORRODED.  
Correction : INSPECTED DEF TANK COVER, REPLACED RETAINER AND MAGNETS WITH NEW.

4.00 **MAGNET-KICK PLATE LATCH** 22.77 91.08

2.00 **RETAINER-MAGNET,KICK PLATE** 6.21 12.42

2.00 **BUMPER-RUBBER,KICK PLATE,UV** 11.86 23.72

**SlId : R800000616:01 Total : \$630.15 Date Invoice : 05/26/2020**

OpsId : 1 Job : EA01 DIAGNOSE AND REPAIR REASON FOR DEF LEAK ON PASSENGER SIDE  
Cause : ALL 3 DEF LINES LEAKING.  
Correction : WASHED DEF FROM DOSER AND TOP OF TANK. RAN SCR ADS SELF CHECK, FOUND ALL 3

1.00 **DEF LINE - SUPPLY, 2200MM** 196.68 196.68

1.00 **DEF LINE - RETURN, 2600MM** 147.28 147.28

1.00 **DEF LINE-SUCT,13/23G,HDEP** 136.19 136.19

At Warner Industries we are dedicated to providing elite service and products for our customers. One of the ways we do this is by ensuring every unit has been quality inspected by a member of our service leadership team before leaving our shop -- including this one! But if the unit is not up to your standard, please ask to speak with our Service Manager. We appreciate your business and look forward to helping you in the future.