

Gen- Retail**COMPLAINT:**

Reseal and recondition processing attachment.

CAUSE:

Several oil leaks, cylinder, rotary manifold blown out, and motor leakage

CORRECTION:

Moved unit to wash bay and spent 2 hours washing unit of dirt and mostly grease and oil
 Moved to shop and blocked up for repairs
 Removed hoses from rotary joint and drained oil as possible from cylinder
 Removed hoses from hitch area and drained
 Removed rotary joint
 Disassembled rotary joint to find the seals blown and the upper roller bearings had worn out the housing
 Consulted Brian about this, machinist was brought out to see about repairs and he stated that material would not be conducive to a quality repair. He really didn't think it would last due to build up material and machining would have lower strength steel causing bearings to fail again
 Ordered a new rotary joint.
 Removed rotation motor to find that they had sent a newer model motor than is on this machine. I'm not sure why, we sent pictures of the motor part tag to Genesis.
 Removed cylinder pins and cylinder
 Pinned cylinder into jaw to hold it for repairs
 Disassembled cylinder while waiting on parts
 Resealed cylinder and reattached regeneration manifold block
 Installed cylinder back into jaw
 We put 5 gallon of oil into cylinder, although it is not full it does have some lubrication in it for start up
 Removed gear from old motor and installed on new motor
 Installed new motor
 Installed new rotary joint
 New positioning bar was not long enough to fit original bracket, so blocks were cut and welded into place to keep lower part of rotary joint in place.
 Attached hoses and stand off blocks to rotary joint
 Installed hoses to cylinder from rotary joint.
 Replaced orings on all fittings which were removed
 Installed stand off blocks back onto rotary joint
 Installed hoses to rotary joint going to excavator
 Cleaned up the 2 covers we took off and installed. Top cover was missing.
 Moved prosessor/shear out for customer to pick up.

<u>PartNumber</u>	<u>Description</u>	<u>Quantity</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
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Miscellaneous Charges:

Service Accessories

\$200.00

Labor: \$0.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$200.00	Sub-Total: \$200.00
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Please remit payments to Murphy Tractor at the address shown on your monthly statement.

Customer PO No:
 Tax Exempt No:
 Advisor:

Labor:	\$5,600.00
Parts:	\$13,822.30
OL&M:	\$0.00
Misc:	\$767.64
Sales Tax:	\$0.00
Total:	\$20,189.94