

CAM CLARK

FORD | LINCOLN

833 Auto Mall Drive
North Vancouver, BC V7P 3R8
Phone: (604) 980-3673 • Fax: (604) 980-8399
Toll Free: 1-888-884-7813
service@camclarkmail.com
www.camclarkfordlincoln.com

SO# 550458

SERVICE ORDER CUSTOMER COPY



Printed 07/03/2024 10:02:54 AM

User B844 Page 1

Customer No		Advisor Rodney	Promised 06/21/2024 4:00 PM	Tag# 3555
		Shop S1	Opened 05/17/2024 4:12 PM	Location
		Priority	Cashiered 06/28/2024 3:56 PM	PO # 4837613
		License	Odom In 182284	Odom Out 182285
		In Service Date	Stock No	
Home	Bus	Year 2019	Make FORD	Model SUPER DUTY F-350 SRW
Cell	Today	Model Number W3B	Colour	
Email		Vehicle ID No 1FT8W3BT9KED57693	Selling Dealer	Extended Warranty
Term See Details		Engine 6.7L 4V OHV POWER STROKE V8	Delivery Date	

Request	Description	Job	CSR	Status
MS2D	FMPP 184,000 KMDIESEL ENGINE -PERFORM REGULAR SCHEDULED MAINTENANCE. MAINTENANCE SERVICE #2. CHANGE ENGINE OIL AND FILTER, USING FORD SEMI SYNTHETIC OIL, PERFORM VEHICLE MULTI POINT INSPECTION, ROTATE TIRES . INSPECT BRAKES. TEST BATTERY AND CHARGING SYSTEM. DRAIN FUEL WATER SEPARATOR IF NEEDED,FILL DEF, WIPER BLADES	1	B844	Original

Labour	Description	Amount
MBASIC	BASIC MAINTENANCE SERVICE - K	
MBASIC1	ENGINE OIL AND OIL FILTER - REPLACE (6714/6731) - L	
MBASIC2	ENGINE AIR FILTER - REPLACE (9601) - L	
MBASIC30	WIPER BLADES - REPLACE (17528) - L	
MULTI	MULTI	

Part	Description	Shp	Bin	Price	Amount
FL 2124 S	KIT - ELEMENT & GASK	1	ND08		
t					
ENFILT	ENVIRO FEE	1	SHOP		
t					
CXO 10W30 JSD4	OIL - ENGINE	3	STAIRL		
t					
EANTICJUG	EHC	3			
t					
ENOILJUG	EHC	3			
t					
CXO 10W30 LSD6	MOTORCRAFT SAE 10W-3	1	STAIRL		
t					
ENOIL	EHC FLUID	1	SHOP		
t					
EANTICBC	EHC PACKAGE	1	SHOP		
t					
FA 1927	ELEMENT ASY - AIR CL	1	ND07		
t					
CPM 27 JA	EXHAUST EMISSION CON	1	SHIP		
t					
EHCDEFL	ENVIRO	1			

GST# 878418516 RT001

We STRIVE for excellence in everything we do. We Believe it shows when we hear back from customers about how much they LOVE US and how they are ALWAYS RECOMMENDING us to their friends and family members.
In the next few days, you may receive a survey from Ford Motor Company. If for any reason you cannot give your service experience a TOP BOX score, please contact me at your earliest convenience.

Richard Hill
Service Manager

604-980-3673
rhill@camclarkford.com

We and our service providers and affiliates will use the information provide by you to (i) perform services as may be directly requested by you; (ii) provide more information regarding the products and services of us. Our affiliates and business partners, (iii) generate statistical and aggregated dam that does not identify you personally, and (iv) disclose your information to our service providers and affiliates for the purpose of providing services to you and provide you more information regarding their products and services. By providing your information to us you consent to these uses. You may notify us in writing if in the future you do not consent to any of these uses of the information you provide.

Customer Signature

CAM CLARK

FORD | LINCOLN

833 Auto Mall Drive
North Vancouver, BC V7P 3R8
Phone: (604) 980-3673 • Fax: (604) 980-8399
Toll Free: 1-888-884-7813
service@camclarkmail.com
www.camclarkfordlincoln.com

SO# 550458

SERVICE ORDER CUSTOMER COPY



Printed 07/03/2024 10:02:54 AM

User B844 Page 2

Customer No		Advisor Rodney	Promised 06/21/2024 4:00 PM	Tag# 3555
		Shop S1	Opened 05/17/2024 4:12 PM	Location
		Priority	Cashiered 06/28/2024 3:56 PM	PO # 4837613
		License	Odom In 182284	Odom Out 182285
		In Service Date	Stock No	
Home	Bus	Year	Make	Model
Cell	Today	2019	FORD	SUPER DUTY F-350 SRW W3B
Email		Vehicle ID No	Selling Dealer	Extended Warranty
		1FT8W3BT9KED57693		Delivery Date
Term See Details		Engine	6.7L 4V OHV POWER STROKE V8	

t	EHCDEF C	ENVIRO	1	
t	CXC 37 M	SOLUTION-WINDSHIELD	1	NWALL
t	EHC40	ENVIRO FEE	1	SHOP
t	WW 2202 PF	BLADE ASY - WIPER	2	ND02

Technician A150 -
Cause FMPP 184,000 KMDIESEL ENGINE -PERFORM REGULAR SCHEDULED MAINTENANCE. MAINTENANCE SERVICE #2. CHANGE ENGINE OIL AND FILTER, USING FORD SEMI SYNTHETIC OIL, PERFORM VEHICLE MULTI POINT INSPECTION, ROTATE TIRES . INSPECT BRAKES. TEST BATTERY AND CHARGING SYSTEM. DRAIN FUEL WATER SEPARATOR IF NEEDED,FILL DEF, WIPER BLADES
Correction PERFORMED REGULAR SCHEDULED MAINTENANCE. MPERFORMED MULTI POINT INSPECTION. FOUND UPPER OIL PAN LEAKING. AIR FILTER REPLACED. TIRE DEPTHS AT 12/32 IN THE FRONT AND 13/32 IN THE REAR. BRAKES AT 10MM IN THE FRONT AND 10MM IN THE REAR. BATTERY GOOD. WIPERS REPLACED. LIGHTS OK. TOPPED UP ALL FLUIDS AS REQUIRED. ROTATED TIRES AS REUQUIRED. TORQUED WHEELS TO SPEC. SET PSI TO FACTORY SETTING. SUSPENSION OK

Request	Description	Job	CSR	Status
15	CHECK AND ADVISE FOR CHECK ENGINE LIGHT ON INDASH. NO DRIVEABILITY CONCERNS.	2	B844	Original Amount
Labour	Description			
12650DD	EEC SYSTEM DIAGNOSIS - (QUICK TEST) - L			
9424AD	INTAKE MANIFOLD GASKETS - REPLACE (9424/9433/9439/9441/9H486/9K461) - L			
12650DX1	EEC SYSTEM DIAGNOSIS - (QUICK TEST) - L EXTRA TIME TO REPEAT FINAL QUICKTEST			
12650D45	ENGINE MODULE - DIAGNOSTIC PIN POINT TEST - L			
12650D80D	PID RECORDER/MONITOR TEST - L			
12650D81D	PID RECORDER/MONITOR TEST WITH ROAD TEST - L			
12650D55	IGNITION SYSTEM - DIAGNOSIS - L			
AD	ADDITIONAL DIAGNOSIS			
9424A12	TURBOCHARGER ASSEMBLY - REPLACE (6K682) - L			

GST# 878418516 RT001

We STRIVE for excellence in everything we do. We Believe it shows when we hear back from customers about how much they LOVE US and how they are ALWAYS RECOMMENDING us to their friends and family members.

In the next few days, you may receive a survey from Ford Motor Company. If for any reason you cannot give your service experience a TOP BOX score, please contact me at your earliest convenience.

Richard Hill
Service Manager

604-980-3673
rhill@camclarkford.com

We and our service providers and affiliates will use the information provide by you to (i) perform services as may be directly requested by you: (ii) provide more information regarding the products and services of us. Our affiliates and business partners, (iii) generate statistical and aggregated dam that does not identify you personally, and (iv) disclose your information to our service providers and affiliates for the purpose of providing services to you and provide you more information regarding their products and services. By providing your information to us you consent to these uses. You may notify us in writing if in the future you do not consent to any of these uses of the information you provide.

Customer Signature

**833 Auto Mall Drive
North Vancouver, BC V7P 3R8
Phone: (604) 980-3673 • Fax: (604) 980-8399
Toll Free: 1-888-884-7813
service@camclarkmail.com
www.camclarkfordlincoln.com**

Abstract

User **B844** **Page** **3**

Customer No						
	Advisor	Ródney	Promised	06/21/2024 4:00 PM	Tag#	3555
	Shop	S1	Opened	05/17/2024 4:12 PM	Location	
	Priority		Cashiered	06/28/2024 3:56 PM	PO #	4837613
	License	Odom In	Odom Out	In Service Date	Stock No	
		182284	182285			
Home	Bus	Year	Make	Model	Model Number	Colour
Cell	Today	2019	FORD	SUPER DUTY F-350 SRW	W3B	
Email		Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
		1FT8W3BT9KED57693				
	Term See Details	Engine	6.7L 4V OHV POWER STROKE V8			

Part	Description	Shp	Bin	Price	Amount
HC3Z 6K682 A T06*12	TURBOCHARGER ASY	1	NU28B		
BC3Z 6N640 A T06*12	GASKET	2	12D02		
BC3Z 8287 A T06*12	CLAMP	2	12D15		
BC3Z 6587 A T06*12	GASKET	1	44D05		
FC3Z 8287 A T06*12	CLAMP	1	12D15		
FC3Z 9U469 B T06*12	TUBE - WATER OUTLET	1	59D04		
CORE CHARGE T06*12	CORE CHARGE HC3Z 6K682 A	1			
BC3Z 9439 C T06*12	GASKET - INTAKE MANI	2	13D02		
BC3Z 9439 A T06*12	GASKET - INTAKE MANI	1	13D02		
BC3Z 9439 B T06*12	GASKET - INTAKE MANI	1	13D02		
BC3Z 9E464 F T06*12	GASKET	2	13D05		
W717760 S439 T06*12	BOLT AND WASHER ASY	2	32D06		
HC3Z 2500155 B T06*12	INSULATOR	2	61D01		
JC3Z 5L239 C T06*12	SENSOR ASY	1	11D07		
CVC 13 G T06*12	ANTI-FREEZE	2	ND80		
EANTILBC	EHC FLUID	8			

GST# 878418516 RT001

We STRIVE for excellence in everything we do. We Believe it shows when we hear back from customers about how much they LOVE US and how they are ALWAYS RECOMMENDING us to their friends and family members.

In the next few days, you may receive a survey from Ford Motor Company. If for any reason you cannot give your service experience a TOP BOX score, please contact me at your earliest convenience.

Richard Hill
Service Manager

604-980-3673
rhill@camclarkford.com

We and our service providers and affiliates will use the information provide by you to (i) perform services as may be directly requested by you; (ii) provide more information regarding the products and services of us. Our affiliates and business partners, (iii) generate statistical and aggregated dam that does not identify you personally, and (iv) disclose your information to our service providers and affiliates for the purpose of providing services to you and provide you more information regarding their products and services. By providing your information to us you consent to these uses. You may notify us in writing if in the future you do not consent to any of these uses of the information you provide.

Customer Signature

CAM CLARK

FORD | LINCOLN

833 Auto Mall Drive
North Vancouver, BC V7P 3R8
Phone: (604) 980-3673 • Fax: (604) 980-8399
Toll Free: 1-888-884-7813
service@camclarkmail.com
www.camclarkfordlincoln.com

SO# 550458

SERVICE ORDER CUSTOMER COPY



Printed 07/03/2024 10:02:54 AM

User B844 Page 4

Customer No	Advisor	Rodney	Promised	06/21/2024 4:00 PM	Tag#	3555
	Shop	S1	Opened	05/17/2024 4:12 PM	Location	
	Priority		Cashiered	06/28/2024 3:56 PM	PO #	4837613

Home	Bus	License	Odom In	Odom Out	In Service Date	Stock No
Cell	Today		182284	182285		
Email		Year	Make	Model	Model Number	Colour
		2019	FORD	SUPER DUTY F-350 SRW	W3B	
		Vehicle ID No		Selling Dealer	Extended Warranty	Delivery Date
		1FT8W3BT9KED57693				
		Engine	6.7L 4V OHV POWER STROKE V8			

Term See Details

T06*12	EANTICBC	EHC PACKAGE	8	SHOP
T06*12	HC3Z 6587 A	GASKET	1	12D02
T06*14	HC3Z 9F459 A	TUBE ASY	1	46D05
T06*14	HC3Z 9G437 A	PIPE - EXHAUST	1	ND19
W711402 S900		NUT - ADJUSTING SCRE	6	ND38
T06*14	CX 2432	SENSOR ASY	1	27D12
T06*17	PC3Z 6C646 A	DUCT - AIR	1	NU10
Technician	1115 -			
	A150 -			

GST# 878418516 RT001

We STRIVE for excellence in everything we do. We Believe it shows when we hear back from customers about how much they LOVE US and how they are ALWAYS RECOMMENDING us to their friends and family members.

In the next few days, you may receive a survey from Ford Motor Company. If for any reason you cannot give your service experience a TOP BOX score, please contact me at your earliest convenience.

Richard Hill
Service Manager

604-980-3673
rhill@camclarkford.com

We and our service providers and affiliates will use the information provide by you to (i) perform services as may be directly requested by you; (ii) provide more information regarding the products and services of us. Our affiliates and business partners, (iii) generate statistical and aggregated dam that does not identify you personally, and (iv) disclose your information to our service providers and affiliates for the purpose of providing services to you and provide you more information regarding their products and services. By providing your information to us you consent to these uses. You may notify us in writing if in the future you do not consent to any of these uses of the information you provide.

Customer Signature

CAM CLARK

FORD | LINCOLN

833 Auto Mall Drive
North Vancouver, BC V7P 3R8
Phone: (604) 980-3673 • Fax: (604) 980-8399
Toll Free: 1-888-884-7813
service@camclarkmail.com
www.camclarkfordlincoln.com

SO# 550458

SERVICE ORDER CUSTOMER COPY



Printed 07/03/2024 10:02:54 AM

User B844 Page 5

Customer No	Advisor	Rodney	Promised	06/21/2024 4:00 PM	Tag#	3555
	Shop	S1	Opened	05/17/2024 4:12 PM	Location	
	Priority		Cashiered	06/28/2024 3:56 PM	PO #	4837613
Home Cell Email	License	Odom In	Odom Out	In Service Date	Stock No	
		182284	182285			
	Year	Make	Model	Model Number	Colour	
	2019	FORD	SUPER DUTY F-350 SRW	W3B		
	Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date		
	1FT8W3BT9KED57693					
	Engine	6.7L 4V OHV POWER STROKE V8				
Term See Details						

Cause road tested and confirmed concern check engine light is on
used IDS to scan for DTC'S and found
P132B Turbocharger/Supercharger Boost Control 'A' Performance
and
Performed pin point test KA
KA3
Remove the EGT11 sensor.
For all others,
Remove the EP sensor.
Use a suitable method to temporarily plug the exhaust pipe outlet.
Connect the Rotunda Smoke Machine, Fuel Evaporative Emission System Tester
218-00001 (522) or equivalent to the exhaust system.
Fill the exhaust system with smoke using the sensor fitting.
Pressurize the exhaust system with 139 kPa (20 psi) regulated shop air.
Check the exhaust system for leaks and restrictions.
no concern present
Remove the EGRT12 sensor.
Place the air filter in a plastic bag to prevent air flow out the intake port and
reinstall it in the vehicle.
Connect the smoke machine to the intake air system.
Fill the intake air system with smoke using the sensor fitting.
Pressurize the intake air system with 137.9 kPa (20 psi) regulated shop air.
Check the intake air system for leaks and restrictions.
ALSO NO CONCERN PRESENT
KA10
s the EBP within 7.5 kPa (1.09 psi) and the MAP_A within 5 kPa (0.73 psi) of the
BARO PID reading?
YES
KA11
Does the EBP and MAP pressure increase and decrease as the VGTDC PID is
increased and decreased?
YES
KA16
s the MAP PID reading within 5% of the BARO PID reading at 0% VGTDC duty
cycle and does the MAP PID increase by greater than 36 kPa (5.20 psi) (pickup
vehicles) or 48 kPa (6.96 psi) (all others) at 100% VGTDC duty cycle?
NO map does not increase by more than 5.2psi
KA
Is the difference between the unblocked MAF_HZ PID value and the blocked
MAF_HZ PID value less than 0.2 kHz?

GST# 878418516 RT001

We STRIVE for excellence in everything we do. We Believe it shows when we hear back from customers about how much they LOVE US and how they are ALWAYS RECOMMENDING us to their friends and family members.
In the next few days, you may receive a survey from Ford Motor Company. If for any reason you cannot give your service experience a TOP BOX score, please contact me at your earliest convenience.

Richard Hill
Service Manager

604-980-3673
rhill@camclarkford.com

We and our service providers and affiliates will use the information provide by you to (i) perform services as may be directly requested by you: (ii) provide more information regarding the products and services of us. Our affiliates and business partners, (iii) generate statistical and aggregated dam that does not identify you personally, and (iv) disclose your information to our service providers and affiliates for the purpose of providing services to you and provide you more information regarding their products and services. By providing your information to us you consent to these uses. You may notify us in writing if in the future you do not consent to any of these uses of the information you provide.

Customer Signature

CAM CLARK

FORD | LINCOLN

833 Auto Mall Drive
North Vancouver, BC V7P 3R8
Phone: (604) 980-3673 • Fax: (604) 980-8399
Toll Free: 1-888-884-7813
service@camclarkmail.com
www.camclarkfordlincoln.com

SO# 550458

SERVICE ORDER CUSTOMER COPY



Printed 07/03/2024 10:02:54 AM

User B844 Page 6

Customer No	Advisor	Rodney	Promised	06/21/2024 4:00 PM	Tag#	3555
	Shop	S1	Opened	05/17/2024 4:12 PM	Location	
	Priority		Cashiered	06/28/2024 3:56 PM	PO #	4837613
Home Cell Email	License	Odom In	Odom Out	In Service Date	Stock No	
		182284	182285			
	Year	Make	Model	Model Number	Colour	
	2019	FORD	SUPER DUTY F-350 SRW	W3B		
	Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date		
	1FT8W3BT9KED57693					
	Engine	6.7L 4V OHV POWER STROKE V8				
Term See Details						

YES

RECOMMEND TO INSTALL a new Turbocharger assembly.

REFER to the Workshop Manual Section 303-04, Fuel Charging and Controls.
CARRY OUT the Reset And Clear The Specified Function Turbo System and
MAF Sensor on the scan tool. REFER to Section 2, Clear The Continuous
Diagnostic Trouble Codes (DTCs) And Reset The Emission Monitors Information
in The Powertrain Control Module (PCM).
Clear the PCM DTCs. REPEAT the self-test.

FOR CODE P24D1
FOUND SSM 50966

Some 2017-2019 F-Super Duty/F-650/F-750 vehicles may exhibit an illuminated
malfunction indicator lamp (MIL) with diagnostic trouble code (DTC) P24D1
stored in the powertrain control module (PCM). To correct the condition, replace
the particulate matter (PM) sensor. Refer to Workshop Manual (WSM), Section
303-14. For F-650/F-750 vehicles, use LC4Z-5L216-A. For F-Super Duty pickup
and 203 inch wheelbase chassis cab vehicles, use LC3Z-5L216-C. For F-Super
Duty 145/179/192 inch wheelbase chassis cab vehicles, use LC3Z-5L216-B. For
F-Super Duty 168/169/193/205 inch wheelbase chassis cab vehicles, use LC3Z-
5L216-A. Do not attempt a programmable module installation (PMI) after
installation of the PM sensor. For claiming, use causal part 5L239 and applicable
labor operations in Section 10 of the Service Labor Time Standards (SLTS)
Manual.

E29
6K682
42

Correction removed intake piping upper intake manifold, lower intake manifold, cac pipe's,
removed wiring, down pipe, exhaust elbow, to gain access to turbo assy,
removed and replaced turbo assy. when removing the piping from the turbo some
of studs broke aqnd had to be extracted. replaced all gaskets and clamps upon
reinstallation, reinstalled all parts in reverse order and torqued all bolts to
manufacturer spec replaced exhaust particulate sensor and cleared all codes,
road tested no codes returned ok now

GST# 878418516 RT001

We STRIVE for excellence in everything we do. We Believe it shows when we hear back from
customers about how much they LOVE US and how they are ALWAYS RECOMMENDING us to
their friends and family members.

In the next few days, you may receive a survey from Ford Motor Company. If for any reason
you cannot give your service experience a TOP BOX score, please contact me at your earliest
convenience.

Richard Hill
Service Manager

604-980-3673
rhill@camclarkford.com

We and our service providers and affiliates will use the information provide by you to (i) perform
services as may be directly requested by you; (ii) provide more information regarding the products and
services of us. Our affiliates and business partners, (iii) generate statistical and aggregated dam that
does not identify you personally, and (iv) disclose your information to our service providers and
affiliates for the purpose of providing services to you and provide you more information regarding
their products and services. By providing your information to us you consent to these uses. You may
notify us in writing if in the future you do not consent to any of these uses of the information you
provide.

Customer Signature

CAM CLARK

FORD | LINCOLN

833 Auto Mall Drive
North Vancouver, BC V7P 3R8
Phone: (604) 980-3673 • Fax: (604) 980-8399
Toll Free: 1-888-884-7813
service@camclarkmail.com
www.camclarkfordlincoln.com

SO# 550458

SERVICE ORDER CUSTOMER COPY



Printed 07/03/2024 10:02:54 AM

User B844 Page 7

Customer No		Advisor Rodney	Promised 06/21/2024 4:00 PM	Tag# 3555
		Shop S1	Opened 05/17/2024 4:12 PM	Location
		Priority	Cashiered 06/28/2024 3:56 PM	PO # 4837613
		License	Odom In 182284	Odom Out 182285
		In Service Date	Stock No	
Home	Bus	Year 2019	Make FORD	Model SUPER DUTY F-350 SRW W3B
Cell	Today	Vehicle ID No 1FT8W3BT9KED57693	Selling Dealer	Extended Warranty
Email		Engine 6.7L 4V OHV POWER STROKE V8	Delivery Date	
Term See Details				

Request	Description	Job	CSR	Status
15	CHECK AND ADVISE FOR ENGINE BRAKE INOPERATIVE	3	B844	Original
Labour	Description			Amount
15	CHECK AND ADVISE FOR ENGINE BRAKE INOPERATIVE			
15	CHECK AND ADVISE FOR ENGINE BRAKE INOPERATIVE			
Technician	1115 - A150 -			
Cause	AS PER DIAG OF CELL ON DASH TURBO NEED TO BE REPLACED, THIS IS CAUSING THE ISSUE OF NO ENGINE BRAKE			
Correction	cleared codes after turbo repair and road tested engine brake now working as designed			

Request	Description	Job	CSR	Status
FS550E	FORD CANADA VEHICLE REPORT CARD	4	B844	Approved

Request	Description	Job	CSR	Status
06	REPAIR FOR UPPER OIL PAN LEAK	5	B844	Approved
Labour	Description			Amount
6781ADP	GASKET SET OR OIL PAN (IN CHASSIS) - REMOVE AND INSTALL OR REPLACE (6675/6710/6781) - L			

Part	Description	Shp	Bin	Price	Amount
DC3Z 6710 B T06*11	GASKET - OIL PAN	1	12D04		
DC3Z 6710 A T06*11	GASKET - OIL PAN	2	12D04		
DC3Z 6L621 A T06*11	GASKET	1	12D02		
DC3Z 6L621 C T06*11	GASKET	1	12D02		
DC3Z 6L621 B T06*11	GASKET	1	12D02		
W715618 S437 T06*11	NUT	4	ND40		
5L7Z 7D285 A T06*11	SEAL - SPECIAL	2	12D11		
5L7Z 7J324 A	RING	2	12D12		

GST# 878418516 RT001

We STRIVE for excellence in everything we do. We Believe it shows when we hear back from customers about how much they LOVE US and how they are ALWAYS RECOMMENDING us to their friends and family members.
In the next few days, you may receive a survey from Ford Motor Company. If for any reason you cannot give your service experience a TOP BOX score, please contact me at your earliest convenience.

Richard Hill
Service Manager

604-980-3673
rhil@camclarkford.com

We and our service providers and affiliates will use the information provide by you to (i) perform services as may be directly requested by you; (ii) provide more information regarding the products and services of us. Our affiliates and business partners, (iii) generate statistical and aggregated data that does not identify you personally, and (iv) disclose your information to our service providers and affiliates for the purpose of providing services to you and provide you more information regarding their products and services. By providing your information to us you consent to these uses. You may notify us in writing if in the future you do not consent to any of these uses of the information you provide.

Customer Signature

CAM CLARK

FORD | LINCOLN

833 Auto Mall Drive
North Vancouver, BC V7P 3R8
Phone: (604) 980-3673 • Fax: (604) 980-8399
Toll Free: 1-888-884-7813
service@camclarkmail.com
www.camclarkfordlincoln.com

SO# 550458

SERVICE ORDER CUSTOMER COPY



Printed 07/03/2024 10:02:54 AM

User B844 Page 8

Customer No		Advisor	Rodney	Promised	06/21/2024 4:00 PM	Tag#	3555
		Shop	S1	Opened	05/17/2024 4:12 PM	Location	
		Priority		Cashiered	06/28/2024 3:56 PM	PO #	4837613
Home Cell Email		License		Odom In	Odom Out	In Service Date	Stock No
				182284	182285		
		Year	Make	Model	Model Number	Colour	
		2019	FORD	SUPER DUTY F-350 SRW	W3B		
Bus Today		Vehicle ID No		Selling Dealer	Extended Warranty	Delivery Date	
		1FT8W3BT9KED57693					
		Engine	6.7L 4V OHV POWER STROKE V8				
Term See Details							

T06*11			
TA 357	SEALANT - SILICONE	1	ND74
T			
FL 2124 S	KIT - ELEMENT & GASK	1	ND08
T			
ENFILT	ENVIRO FEE	1	SHOP
T			
CXO 10W30 JSD4	OIL - ENGINE	3	STAIRL
T			
ENOILJUG	EHC	3	
T			
EANTICJUG	EHC	3	
T			
CXO 10W30 LSD6	MOTORCRAFT SAE 10W-3	1	STAIRL
T			
EANTICBC	EHC PACKAGE	1	SHOP
T			
ENOIL	EHC FLUID	1	SHOP
T			
CXT 10 LV12	FLUID - TRANSMISSION	3	SHOP
T			
ENOIL	EHC FLUID	3	SHOP
BC3Z 6840 A	GASKET	1	12D05
T06*11			
HC3Z 6750 B	INDICATOR ASY - OIL	1	45D01
T06*14			
CVC 13 G	ANTI-FREEZE	2	ND80
t			
EANTICBC	EHC PACKAGE	8	SHOP
EANTILBC	EHC FLUID	8	
Technician	A150 -		

GST# 878418516 RT001

We STRIVE for excellence in everything we do. We Believe it shows when we hear back from customers about how much they LOVE US and how they are ALWAYS RECOMMENDING us to their friends and family members.
In the next few days, you may receive a survey from Ford Motor Company. If for any reason you cannot give your service experience a TOP BOX score, please contact me at your earliest convenience.

Richard Hill
Service Manager

604-980-3673
rhill@camclarkford.com

We and our service providers and affiliates will use the information provide by you to (i) perform services as may be directly requested by you; (ii) provide more information regarding the products and services of us. Our affiliates and business partners, (iii) generate statistical and aggregated dam that does not identify you personally, and (iv) disclose your information to our service providers and affiliates for the purpose of providing services to you and provide you more information regarding their products and services. By providing your information to us you consent to these uses. You may notify us in writing if in the future you do not consent to any of these uses of the information you provide.

Customer Signature

CAM CLARK

FORD | LINCOLN

833 Auto Mall Drive
North Vancouver, BC V7P 3R8
Phone: (604) 980-3673 • Fax: (604) 980-8399
Toll Free: 1-888-884-7813
service@camclarkmail.com
www.camclarkfordlincoln.com

SO# 550458

SERVICE ORDER CUSTOMER COPY



Printed 07/03/2024 10:02:54 AM

User B844 Page 9

Customer No	Advisor	Rodney	Promised	06/21/2024 4:00 PM	Tag#	3555
	Shop	S1	Opened	05/17/2024 4:12 PM	Location	
	Priority		Cashiered	06/28/2024 3:56 PM	PO #	4837613
Home	Bus	License	Odom In	Odom Out	In Service Date	Stock No
Cell	Today	Year	Make	Model	Model Number	Colour
Email		2019	FORD	SUPER DUTY F-350 SRW	W3B	
		Vehicle ID No		Selling Dealer	Extended Warranty	Delivery Date
		1FT8W3BT9KED57693				
		Engine	6.7L 4V OHV POWER STROKE V8			
Term See Details						

Cause REPAIR FOR UPPER OIL PAN LEAK
L65
6710
D8

Correction preformed upper oil pan
drained oil, drained coolant and removed driveshaft's, transmission, oil filter
housing, starter and flex plate to gain access to upper oil pan. jacked up one side
of the engine to have enough room to remove upper oil pan. once removed
cleaned all old silicone of upper and lower pan applied to silicone and reinstalled
pan torqued all bolts to spec, reinstalled all parts in reverse order. road tested
and re checked for leaks

Request	Description	Job	CSR	Status	
03	REPLACE STEERING DRAG LINK, TIE ROD END AND SLEEVE	6	B844	Approved	
Labour	Description			Amount	
03	REPLACE STEERING DRAG LINK, TIE ROD END AND SLEEVE			364.97	
Part	Description	Shp	Bin	Price	Amount
MEF 668	END ASY - DRAG LINK	1	ND96T	178.07	178.07
T 6/21					
MEF 669	ROD	1	ND97T	94.82	94.82
T 6/21					
MDF 29	ROD ASY - DRAG LINK	1	ND83T	439.11	439.11
T 6/21					
W712367 S440	NUT	1	15D10	22.62	22.62
T 6/21					
W710907 S439	RETAINER - NUT	1	15D09	22.62	22.62
T 6/21					
W711374 S439	RETAINER - NUT	1	ND38	8.29	8.29
T 6/21					
W710046 S440A	NUT - HEX.	1	15D07	34.52	34.52
T 6/21					
Technician	A150 -	Parts Total			800.05
Cause	REPLACE STEERING DRAG LINK, TIE ROD END AND SLEEVE	Labour Total			364.97
Correction	replaced drag links and tie rod ends and sleeve	Request Sub-total			1,165.02

Request	Description	Job	CSR	Status
---------	-------------	-----	-----	--------

GST# 878418516 RT001

We STRIVE for excellence in everything we do. We Believe it shows when we hear back from customers about how much they LOVE US and how they are ALWAYS RECOMMENDING us to their friends and family members.
In the next few days, you may receive a survey from Ford Motor Company. If for any reason you cannot give your service experience a TOP BOX score, please contact me at your earliest convenience.

Richard Hill
Service Manager

604-980-3673
rhill@camclarkford.com

We and our service providers and affiliates will use the information provide by you to (i) perform services as may be directly requested by you; (ii) provide more information regarding the products and services of us. Our affiliates and business partners, (iii) generate statistical and aggregated dam that does not identify you personally, and (iv) disclose your information to our service providers and affiliates for the purpose of providing services to you and provide you more information regarding their products and services. By providing your information to us you consent to these uses. You may notify us in writing if in the future you do not consent to any of these uses of the information you provide.

Customer Signature

CAM CLARK

FORD | LINCOLN

833 Auto Mall Drive
North Vancouver, BC V7P 3R8
Phone: (604) 980-3673 • Fax: (604) 980-8399
Toll Free: 1-888-884-7813
service@camclarkmail.com
www.camclarkfordlincoln.com

SO# 550458

SERVICE ORDER CUSTOMER COPY



Printed 07/03/2024 10:02:55 AM

User B844 Page 10

Customer No		Advisor Rodney	Promised 06/21/2024 4:00 PM	Tag# 3555
		Shop S1	Opened 05/17/2024 4:12 PM	Location
		Priority	Cashiered 06/28/2024 3:56 PM	PO # 4837613
		License	Odom In 182284	Odom Out 182285
		Year 2019	Make FORD	Model SUPER DUTY F-350 SRW
		Vehicle ID No 1FT8W3BT9KED57693	Model Number W3B	Colour
		Engine 6.7L 4V OHV POWER STROKE V8	Selling Dealer	Extended Warranty
				Delivery Date

14	ALIGNMENT. PERFORM 2 WHEEL OR 4 WHEEL ALIGNMENT. STARTING AT \$229.95 PLUS TAX AND SHOP/ENVIRO FEES.	7	B844	Approved
Labour	Description			Amount
14	ALIGNMENT. PERFORM 2 WHEEL OR 4 WHEEL ALIGNMENT. STARTING AT \$229.95 PLUS TAX AND SHOP/ENVIRO FEES.			0.00
14	ALIGNMENT. PERFORM 2 WHEEL OR 4 WHEEL ALIGNMENT. STARTING AT \$229.95 PLUS TAX AND SHOP/ENVIRO FEES.			229.95
Technician	834 - 938 -		Labour Total	229.95
Cause	WHEEL ALIGNMENT		Request Sub-total	229.95
Correction	PERFORMED 4 WHEEL ALIGNMENT AND ADJUSTED TO FACTORY SPEC AND ROAD TEST AND PRINT ATTACHED/			

4419 ENGINE HOURS

EMAILED ESTIMATES FOR REPAIRS RP052924

VM FOR ... RP0521241536 , RP0525241412

Labour	594.92
Parts	800.05
Supplies	72.37
Env Fee	4.59
Warr Deductible	4,032.83
Sub-Total	5,504.76
GST	275.24
PST	385.33
Total Invoice	6,165.33

GSTR 878418516 RT001

We STRIVE for excellence in everything we do. We Believe it shows when we hear back from customers about how much they LOVE US and how they are ALWAYS RECOMMENDING us to their friends and family members.
In the next few days, you may receive a survey from Ford Motor Company. If for any reason you cannot give your service experience a TOP BOX score, please contact me at your earliest convenience.

Richard Hill
Service Manager

604-980-3673
rhill@camclarkford.com

We and our service providers and affiliates will use the information provide by you to (i) perform services as may be directly requested by you; (ii) provide more information regarding the products and services of us. Our affiliates and business partners, (iii) generate statistical and aggregated data that does not identify you personally, and (iv) disclose your information to our service providers and affiliates for the purpose of providing services to you and provide you more information regarding their products and services. By providing your information to us you consent to these uses. You may notify us in writing if in the future you do not consent to any of these uses of the information you provide.

Customer Signature

VEHICLE REPORT CARD



FORD SERVICE

MULTI-POINT INSPECTION AS RECOMMENDED BY FORD MOTOR COMPANY

Date: 05/21/2024 11:01:54 AM RO #: _____

Name: _____

Email: _____

Year/Make/Model: 2019 FORD SUPER DUTY F-350 SRW

VIN: 1FT8W3BT9KED57693 Plate #: #

Odometer: 182284

☐ Owner's Guide checked and updated ☒ Reset oil life monitor

☐ Checked and completed open field service actions (recalls)

Ford Extended Service Plan: ☐ YES ☒ NO

Owner Advantage Rewards #: _____ Service Balance: _____

SCHEDULED MAINTENANCE ITEMS DUE*

DUE	SERVICED	DUE	SERVICED
☒ THE WORKS	☐	☐ Engine Air Filter	☒
☐ Oil Change & Filter	☒	☐ Engine Coolant	☐
☐ Tire Rotation - n/a in QC!	☒	☐ Transmission Fluid &/or Filter	☒
☐ Multi-Point Inspection	☐	☐ Cabin Air Filter	☐
☐ Fuel Filter	☐	☐ Spark Plugs	☐
☐ _____ km Scheduled Maintenance	☐		

*This is only a partial list of vehicle maintenance items and is NOT all-inclusive. Please consult your Owner's Manual for vehicle-specific maintenance requirements.

FLUID LEVELS

SERVICED

☒ Oil and/or fluid leaks	☐
OK FILL	OK FILL
☐ Engine Oil	☐ Power Steering
☐ Brake Reservoir	☐ Window Washer
	OK FILL
	☐ Transmission (if equipped with dipstick)
	☐ Coolant Recovery Reservoir

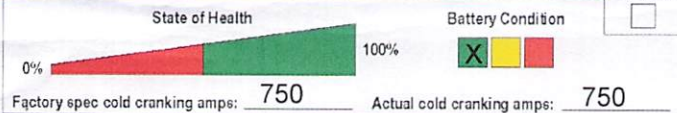
WIPER BLADES

SERVICED

☒ Wiper Test Performed ☒ Wiper Blades

BATTERY

SERVICED



TIRE / BRAKE WEAR

TIRE WEAR INDICATES

☐ Alignment check needed	☐ Wheel balance needed
LEFT FRONT ☒	RIGHT FRONT ☒
☒ Tire Tread Depth: 12 /32" Tire Age: _____	☒ Tire Tread Depth: 12 /32" Tire Age: _____
☒ Tire Wear Pattern / Damage	☒ Tire Wear Pattern / Damage
☒ Tire Pressure set to factory-recommended PSI	☒ Tire Pressure set to factory-recommended PSI
LEFT REAR ☒	RIGHT REAR ☒
☒ Tire Tread Depth: 13 /32" Tire Age: _____	☒ Tire Tread Depth: 13 /32" Tire Age: _____
☒ Tire Wear Pattern / Damage	☒ Tire Wear Pattern / Damage
☒ Tire Pressure set to factory-recommended PSI	☒ Tire Pressure set to factory-recommended PSI
SPARE TIRE ☒	☐ Customer Declined Ford-Recommended Maintenance
☒ Tire Pressure set to factory-recommended PSI Tire Age: _____	

Tires should be replaced after six years regardless of treadwear, including the spare, even if it has not been used.

Service Advisor: Rodney

Technician: Simon Devisser

COMMENTS: _____

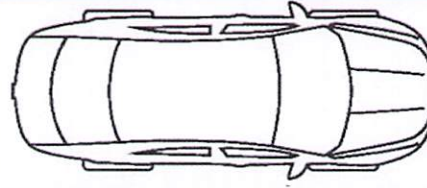
LEGEND May contribute to vehicle efficiency and promote a greener environment

Checked and OK at this time

Requires future attention

Requires immediate attention

EXTERIOR BODY



SYSTEMS / COMPONENTS

LIGHTS / WINDSHIELD		SERVICED
☒	Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps	☐
☒	Windshield for cracks, chips and pitting	☐
BELTS / HOSES / MOUNTS		SERVICED
☒	HVAC system and hoses / lines for leaks and/or damage	☐
☒	Engine cooling system, radiator, hoses and clamps	☐
☒	Accessory drive belt(s)	☐
BRAKE SYSTEM		SERVICED
☒	Brake system (including lines, hoses and parking brake)	☒
STEERING / SUSPENSION		SERVICED
☒	Shocks / struts and other suspension components for leaks and/or damage	☐
☒	Steering, steering linkages and ball joints (visual)	☐
EXHAUST SYSTEM		SERVICED
☒	Exhaust system (leaks, damage, loose parts)	☒
TRANSMISSION / DRIVE AXLE		SERVICED
☒	Clutch operations (if equipped)	☐
☒	Constant velocity (CV) drive axle boots (if equipped)	☐
☒	Drive shaft, transmission, u-joint and shift linkage (if equipped) and lubricate (as needed)	☐

BRAKE WEAR INDICATES

☐ Brake measurements not taken this service visit		
LEFT FRONT		SERVICED
☒ ☐ ☐	Brake Lining: 10 mm	☐
LEFT REAR		
☒ ☐ ☐	Brake Lining: 10 mm	☐
RIGHT FRONT		
☒ ☐ ☐	Brake Lining: 10 mm	☐
RIGHT REAR		
☒ ☐ ☐	Brake Lining: 10 mm	☐

Your Next Maintenance Appointment

Next Maintenance Service - Description
Next Appointment Date (MM/DD/YY) Price Time

Customer Signature

FS-550-E